

Snapfon ez TWO-A

Quick Start Guide

TECHNICAL DATA

Quad band GSM 850/900/1800/1900MHz • World phone •
Battery: Li-Ion 3.7V / 1000mAh Dimensions: 103x49x15mm
Standby-Time: 120h Weight: 79.6g (With Battery) Talk time:
120min

*****Each Step starts from the Home Screen with Time and Date showing*****

Step 1

Make sure that your SIM card is active

Contact your service provider to make sure your SIM card has been activated.

Contact your service provider if you have problems with your SIM card.

Step 2 Installing the Battery

- To remove battery cover, push down and slide.
- Slide SIM card in with gold contact facing down.

Step 3 Inserting and charging the battery

- Insert the battery at an angle with the gold contacts to the bottom, to the gold contacts in the battery compartment and press down. Slide cover to closed position with a 'click'.
- Insert the charger cable in the socket on the underside of the handset. □ During charging: Bars move on display. Full battery: Bars are solid. (Charge *battery for at least 4 hours before making/receiving first call!*)

Step 4 Turning on the Phone

Press and hold the **Power** button for 5 □ **seconds** until you hear the phone's start up chime, the device turns on, and the screen and keypad light up, then release.

Step 5 Set Time and Date

- Scroll **UP** 2 times using ■ until you reach the **Settings** menu, then press **ok**.
- Scroll **DOWN** 4 times ■ then press
- Use the **#** to select either AM/PM.
- Scroll **DOWN** 1 time to enter time using the □ keypad.
- Scroll **DOWN** 1 time to enter the date using the □ keypad and press to save.
- Date format (MM,DD,YYYY) Month, Date, Year.

Step 6 Set up Voicemail *(only necessary if you using a newly activated SIM card)*

- Hold down the **#1** key for **3** seconds until the Voicemail is dialed, listen to and follow the instructions given by your service provider to set up Voicemail and record your personal greeting. □ **Please contact your service provider for questions concerning your voicemail.*

Step 7 □Add a New Contact □

- Scroll **UP 1** time until you reach the PhoneBook menu.

Step 8 Set up SOS Button

- Scroll **UP 2** times using until you reach **Settings** menu.
- Scroll **UP 4** times using until you reach **SOS Settings** menu.

(This menu is for customizing how you use this feature.)

Scroll to select □ • **SOS Button** - turn **ON/OFF** the **SOS** button. □ • **SOS Siren** - turn **ON/OFF**

- **SOS Number** - Press **ok** to edit **1 of 4** numbers to be set as emergency contacts.

(These numbers must first be added to the phonebook contacts see Step #7)

SOS Message - Press □ the keypad. Press **ok** to customize message using **ok** to save. *(This message comes formatted to say “Emergency, please help!”)*

FREQUENTLY ASKED QUESTIONS

- **What service providers will work with Snapfon?**

This is a quad band GSM phone, that uses these frequencies GSM 850/900/1800/1900. You must use an unlocked SIM card from a service provider that operates with these frequencies. Snapfon will not work with CDMA service providers.

• **Screen shows “No SIM card!”:** Check the direction of the SIM card (**Gold contact facing downwards**)

• **A call failed:** Check the selected telephone number and area code again for accuracy (area code entered?)

• **The mobile telephone display is blank/black:** Telephone is in energy saving mode: press any key. Or it is switched off - Hold for **5 seconds** to switch on.

• **The mobile phone does not react:** Remove battery, Re-insert and switch device on. If there is still no reaction, refer to the service center.

• **The charging procedure does not begin:** This can take several minutes. If there is no function after 10 minutes, contact sales agent or manufacturer.

• **What is the point size of the screen font?**

The point size of the font is 28 points.

• **What is the point size of the contact list?** The contact list uses a 16 point font.

• **How many contacts does the phone hold?**

The phone memory can hold 200 contacts, however the phone uses the contacts stored on the SIM card which also holds 200 contacts, The benefit of the phone storage is that you can copy your contacts to the phone so if you decide to switch carriers in the future, you can copy the contacts from the phone to the SIM card with the new service.

- **What are the size of the keys on the Snapfon?**

The number keys are 5/8 inch square.

- **What do I do if my phone shows a missed call?**

to view missed call or press to save and view later.

WARRANTY & RETURNS

The Snapfon ez ONE, is warranted against defect, malfunction, and product failure for one year from the date of purchase. The warranty covers problems or defects that are a result of normal usage. The accessories are warranted to be free from malfunction or defects for 90 days.

This warranty does not apply to damage done to the phone by shipping, misuse, abuse, neglect, accident, or exposure to any type of moisture. The phone should be disconnected from its charger during thunderstorms, or events that can cause power surges. It is not warranted against damage from voltage fluctuations. The battery is not covered under this warranty, due to its expendable nature. The battery is guaranteed to be functioning at time of purchase only. The phone warranty is void if batteries other than Snapfon authorized or recommended batteries have been used. If a problem develops

due to a third party battery, or charging adapter please contact the manufacturer of that accessory for redress or compensation. If a problem develops during the warranty period, please contact us and we will either repair or replace it with a new/refurbished unit, or issue a refund. If we choose to refund your purchase it may be prorated based on use and condition of the returned merchandise.

The shipping charges for returning a working phone to you are covered by the warranty. The product should be returned with all the accessories, with clear return shipping

instructions that include your address, phone number, and a detailed description of the reason for the return.

All returns must be approved prior to shipment, and an RMA (Returned Merchandise Authorization) number should be present on the package or the shipment may be refused. Warranty approval and RMA's can be requested via email, or telephone.

Non-Defective Returns: The product must be returned within 30 days of purchase, in exactly the condition it was received, "AS NEW," with 100% of all shipping, packing, parts, accessories, manuals, etc. in order to be considered for a refund. There will be a minimum restocking fee of 25% applied to all returns that are not received in "AS NEW" condition.

SAFETY INSTRUCTIONS

Switch off mobile telephone in hospitals or near medical devices. There should be a minimal distance between pacemakers and switched-on telephones. Do not operate a vehicle while holding a mobile phone in your hand. Follow the laws and traffic rules of the country you are in. The mobile phone is to be switched off while you are in an airplane. The telephone is to be switched off near gas stations or other areas with explosive materials. Never shine the LED- flashlight into the eyes of humans or animals! (Protection class 3)

INTENDED USE

This mobile telephone is durable and intended for mobile use. It is to be protected from moisture and impacts. Do not expose to prolonged direct sunlight. Improper use may lead

to damage of product and could be associated with hazards such as electrical shock or fire. The entire product may not be altered or rebuilt, nor may the housing be opened. The power adapter is designed for use in household wall outlets with public electricity grids of 100-240 VAC - 50/60 Hz.

RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types ez TWO-A (FCC ID: ZXLEZTWOA) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.428W/kg and when properly worn on the body is 1.4W/kg. This device was tested for typical body-worn operations with the back of the handset kept 1.5cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or

TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with the FCC HAC requirements has also been tested E-Field, H-Field and T-Coil, the worst test result of M rating is M3, the T rating is T3.

REPLACEMENT PARTS www.snapfon.com (store) **OR**
www.snapfon.com/catalog/index.php

DISPOSAL

Disposal of packaging: Packaging and packaging aids are recyclable and should be entered into the recycling process.

Battery disposal: Batteries do not belong in the household trash! As a consumer, you are obligated to return used batteries. These can be handed into local collection areas or to specialty shops.

Device Disposal: When this product is eventually taken out of service, please do not dispose in the household trash. Take care of the environment by bringing it to a collection area where old devices are accepted and brought into an environmentally friendly disposal/ recycling procedure.

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