USER GUIDE

B831+S100

Before operating this set,
please read these instructions carefully.

Unpacking your clam shell senior phone
In the box are:
- the mobile handset
- a mains power adaptor
- a rechargeable battery pack
- this user guide

Keep the packing materials for future use.
Keep your sales receipt - it is your guarantee.

Warning: The torch uses a high-brightness LED. Do not shine directly into eyes, or view with optical instruments.

NOTE – Remember to insert the battery before putting the handset on charge.

IMPORTANT – Your handset is **not** supplied with a SIM card. The clam shell senior phone will work on all GSM mobile networks except "3", and you will need to insert a SIM card for the handset to work correctly.
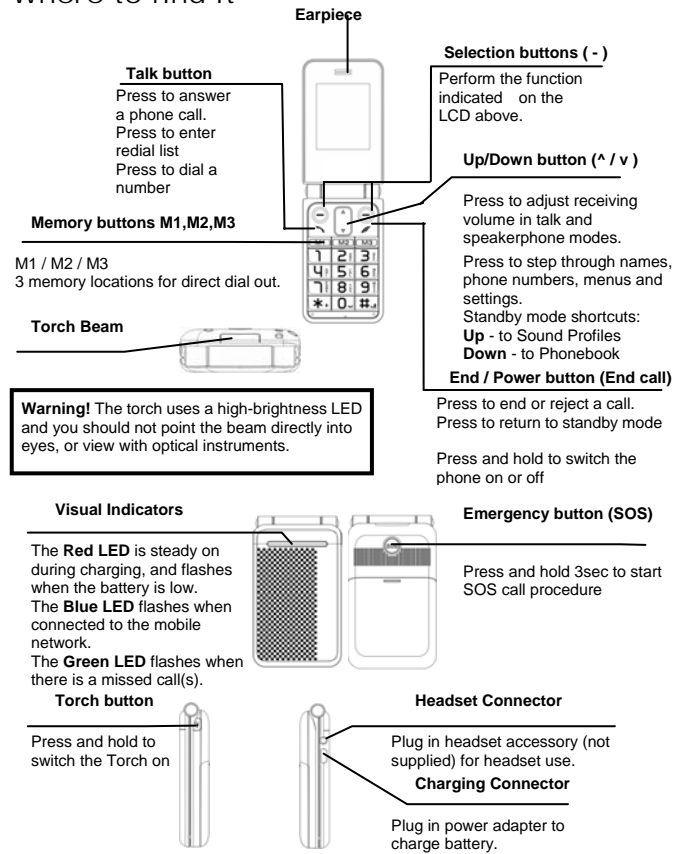
Network Services – The clam shell senior phone is approved for use on the GSM850 and PCS1900 networks. Check with your mobile phone service provider to see if you can use the Dual-band feature or other Network Services described in this guide. Some networks may not support all language dependent characters and/or services.
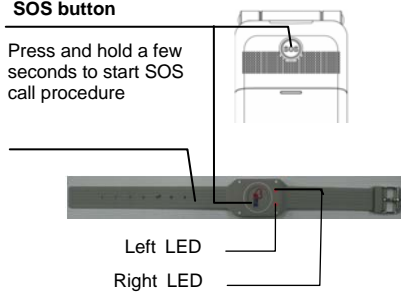
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Contents

Where to find it

Earpiece

Talk button
Press to answer
a phone call.
Press to enter
redial list
Press to dial a
number

Selection buttons (-)
Perform the function
indicated   on the
LCD above.

Up/Down button (^ / v)
Press to adjust receiving
volume in talk and
speakerphone modes.
Press to step through names,
phone numbers, menus and
settings.
Standby mode shortcuts:
Up - to Sound Profiles
Down - to Phonebook

Memory buttons M1,M2,M3

M1 / M2 / M3
3 memory locations for direct dial out.

End / Power button (End call)
Press to end or reject a call.
Press to return to standby mode

Press and hold to switch the
phone on or off

Torch Beam

Warning! The torch uses a high-brightness LED
and you should not point the beam directly into
eyes, or view with optical instruments.

Visual Indicators

The **Red LED** is steady on
during charging, and flashes
when the battery is low.
The **Blue LED** flashes when
connected to the mobile
network.
The **Green LED** flashes when
there is a missed call(s).

Emergency button (SOS)

Press and hold 3sec to start
SOS call procedure

Torch button

Press and hold to
switch the Torch on

Headset Connector

Plug in headset accessory (not
supplied) for headset use.

Charging Connector

Plug in power adapter to
charge battery.

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SOS button

Press and hold a few
seconds to start SOS
call procedure

Left LED

Right LED

Note：
Press the SOS button on the SOS button on the wireless SOS
bracelet ,the left LED will flash, If the left LED not flash, please replace the
battery.
Press and hold the SOS button on the wireless SOS bracelet, it will start the
SOS function, when the left and right LED both flashed it means that the
signal was successfully launched.

（**optional extra not always supplied, it is dependent on the particular
commercial model.**）

Symbols on the display

The network name in service
Time
Date
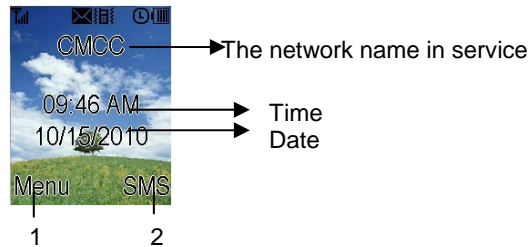
1 - The left selection button in the idle mode is Menu.
2 - The right selection button in the idle mode is SMS.
The Soft keys change to different functions in other modes.
[**Note:** Symbols and positions on the display may vary.]

📶	**Radio link/signal level** - On steady when linked and shows the signal strength.
🔋	**Battery charge level** - Charge handset as soon as possible if it shows nearly empty. While the batteries are being charged, this blinks.
▲	**Roaming** - On if roaming to other mobile network.
↱	**Call Divert** - On if call divert unconditional is set.
🕐	**Alarm** - On if an alarm is set.
🔇	**Ringer off & vibrator off-** On if handset's ringer and vibrator are both turned off.
📳	**Ringer on & vibrator on -** On if handset's ringer and vibrator are both turned on.

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📳	**Ringer off & vibrator on -** On if handset's ringer is turned off and vibrator is turned on.
🎧	**Headset -** On when a headset is plugged in.
✉	**New SMS -** Indicates you have new text messages.
⊗	**Full SMS -** Indicates your text messages box is full.
☎	**New Voice Mail -** Indicates you have a new voice message. To listen to messages, dial your network provider's voicemail number.
‖	**Call held** - On if a call is on hold.
🔊	**Speakerphone** - On if handset loudspeaker is on.
🔇	**Mute -** On if the handset microphone is muted.

Menu Operation

Menu lists are used for set up and operation.

The left and right soft keys initially are **Menu** and **SMS**.

Press **Menu** （ ⁻ ）　and the display changes and the soft keys become **Select** and **Back**.

Use **Up** or **Down** to move up or down menu lists, and **Select** or **Back** for the next or previous display.

When writing text, use the **#** key to switch cases:

Upper case (ABC), Title case (Abc), Lower case (abc) or Numerals (123).

Use **Up** or **Down** to move the cursor, **Clear** （ ⁻ ） to delete letters and the * key for symbols/punctuation.

Read these notes first

Your phone is an electronic product and should be treated with care to meet any warranty and safety obligations.

- **SWITCH ON SAFELY –** Don't use if mobile phones are prohibited or may cause interference or danger.
- **HEARING AID COMPATIBILITY –** It is hearing aid compatible (M3), but may interfere with some hearing aids. Please contact your hearing aid provider.
- **WATER-RESISTANCE –** Keep it dry. The phone is not water-resistant.
- **TEMPERATURE RANGE –** Operating 0°C to 40°C. Storage -20°C to 60°C.
- **CARE & CLEANING** - Do not drop or knock the phone excessively, and keep it clean using a damp cloth if necessary - do not use chemicals, cleaning solvents, or strong detergents.

Installation and setup

Before operating the Clam shell senior phone a SIM card must be installed. Keep the SIM card out of reach of small children.

The SIM card and its contacts can be damaged easily by scratches or bending, so handle the card carefully.

Install the SIM card and battery

1. Switch off the phone, disconnect the power adaptor and remove the battery, if fitted.
2. To remove the back cover push on the centre of the back cover and slide the cover down.
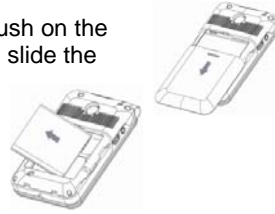
3. Remove the battery by lifting from the Left edge.

4. Carefully slide the SIM holder open, toward the handset edge, and lift it upwards. Position the SIM card with the gold connectors face down, as shown, then lower the cover to close the holder and slide to the lock position, toward the centre of the handset. Ensure the SIM is correctly in the holder, and adjust if necessary.

5. Replace / fit the battery by aligning the gold connectors on the battery with those on the phone, and push the edge of the battery down until it clicks into place.

6. Replace the back cover by placing it flat on the back of the handset and sliding up until it clicks into place.

Charge the battery

Warning! Use only batteries and chargers supplied with or approved by B820 GSM for this model. Use of others will invalidate approvals or warranty and may be dangerous.

Make sure the battery is fitted but do not charge the battery with the back cover removed.

1. Connect the charger lead firmly into the socket on the side of the handset.

2. Plug the charger into an AC mains socket. "**Charging…**" is displayed briefly and the battery indicator bar scrolls.

3. Charging the battery may take up to 5 hours.

4. If no **"Charging…"** is displayed, disconnect the charger, and retry. If charging still fails, contact the helpline.

5. The battery is fully charged when the bar stops scrolling. Disconnect the charger from the phone and the AC outlet.

Connect a headset

You can use a headset (not supplied) with the Clam shell senior phone. The connector is 2.5mm, 4-pole jack socket on the left side of the handset.

When connecting a headset, pay special attention to volume levels. Read its user guide for detailed safety instructions. Do not connect incompatible products.

When inserted the ∩ headset icon will show on the handset display.
Make sure the plug is fully inserted otherwise it may not work correctly.

Switching On and Off

To switch the phone on and off

- To switch off, press and hold **End call** button until the display clears.
- To switch back on, press and hold **End call** button until the display turns on.

Warning! Do not switch on when mobile phone use is prohibited or if it may cause interference or danger.

Ringer off (quick press)

In idle mode, press and hold the # key➔ the display shows the 🔕 icon, and the ringer will be turned off. Press and hold the # key again to return to the previous ringer settings.

Note: When the ringer is off the display still shows the incoming call information.

Making & Answering calls

To flip answer

Flip open the handset to answer an incoming call.

Flip closed the handset to end a call.

Note: When the phone flip is closed, the keypad is locked. When in headset talking mode, closing the flip will not end the call.

Note: The Flip answer function can be disabled using the **Settings / 4.Call** menu option.

To make a call

Ensure the phone is switched on and in service. Key in the telephone number including area code. (To add prefix "+" press the "*" key twice quickly)

Press **Talk** to dial the number on the display.

To end calls press the **End Call** button.

To make a call from fast key Memories (M1 – M3)

M1M2M3 Press the Memory button to dial out the number.

Last Number Redial

In idle mode, press **Talk** to see the last 10 numbers, dialled (➜), received (➜) and missed calls (➜), and press **Up / Down** to go to the number you want.

Press **Talk** to dial the number.

To answer a call (when flip is already open)

↘ When the phone rings, press **Talk** to answer it.

Earpiece volume

During a call, press **Up** / **Down** to alter the volume.
The volume level displays, & stays for future calls.

To switch to speakerphone

⊖ During a call, press **SpkOn** to switch to
Speakerphone mode.

✐ To end the call press **End Call** button, or to return to
normal earpiece mode, press **SpkOff**.

To mute the microphone

⊖ During a call, press **Options** to show **1.Mute**, & then
Select → the display shows ⌀.

⊖ To unmute, press **Options** and select **1.Unmute.**

To make a conference call

Conference call is a **Network Service** that lets up to
five parties talk together. (Check with your provider)

1. Make a call to the first person.

2. Press **Options** & **Down** to go to **2.Hold** button,to put
the call on hold.

3. Make a call to the second person.

4. When the new call answers, press **Options** and
select **Build MPTY** to connect all parties.

(Note: Or press **Swap** to switch between the two calls.)

✐ Press the **End Call** button to end the call.

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Using the Phone Book & Fast keys (M1-M3)

You can store names and phone numbers in the Internal phone book (up to 250) and in the SIM phone book (SIM dependant, but a maximum of 250).

To access the phonebook

In idle mode, press **Down.**

In a call, select **Options**, **4.Main Menu**, and then **Down** to **Phonebook**.

Note: Indicates entries in SIM phone book,

Indicates entries in the Internal phone book.

To review the Used Space

To check how many names and numbers are saved:

Select **Menu**, **Phonebook**, **and then 5.Used space** to show the phone and SIM memory being used.

To add a new Phone Book entry

Select **Menu**, **Phonebook** and then **2.New**. Select **1.Save to SIM** or **2.Save to phone**, then press **Edit** and enter the Name. Press **Accept** to save the Name.

Press **Down** then **Edit ,** and key in the digits for the Number . Press **Accept** to save the number.

Press **Save** then **Select** to save the new contact.

To call a stored number

Press **Down** to open the phonebook

Press **Up** / **Down** to find the name you want, or key the first letter of the name then **Up** / **Down**.

Press **Talk** to dial the number.

To edit (change) a Phone Book entry
- Find the entry to edit, select **Options** and then select **6. Edit**, then press **Edit** to modify the name, select **Number** and press **Edit** to modify the number.
- Press **Save** then **Select** to save the change(s).

To view the details of a stored number
- Find the entry to view, select **Options** and then select **1.Details**.

To send a card
- Find the entry to send, select **Options** and then select **3.Send Card**. You can edit the card information, then press **Accept.** Select **1.Send** to send it as a message, or you can select **2.Save to draft** to save it to draft.

To delete a Phone Book entry
- Find the entry to delete, select **Options**, **8.Delete** and then **Select**. Press **Select** again to confirm the delete.

To delete all entries from the phone or SIM card
- Select **Menu**, **Phonebook** and then **4.Del.all**
- Choose **1.All in phone** or **2.All in SIM** and press **Select** to show **Del.all?**
- Press **Accept** to confirm.

To copy all entries from the phone or SIM card
- Select **Menu**, **Phonebook** and then **3.Copy all**
- Choose **1.SIM to phone** or **2.Phone to SIM**
- Press **Select** to confirm the copying.

Store a Phone Book entry to a fast key (M1 – M3)

Press **Down** to open the phonebook
Press **Up** or **Down** to find the entry to save
Select **Options** and then **7.Set to fast key**
Press **Select** to display **M1, M2, M3**
Press **Up** or **Down** to choose the key to save

Press **Select** to confirm the memory entry.

Clear a fast key entry (M1 – M3)

Press **Down** to open the phonebook
Select **Options** and then **7.Set to fast key**
Press **Select** to display the list **M1, M2, M3, Clear M1,Clear M2, Clear M3**
Press **Up** or **Down** to choose the key to clear

Press **Select** to confirm the memory clearance.

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Call log

A list of received calls, missed calls and outgoing calls is saved in the Call Log.
If a call is not answered, "1 Missed Call" displays until **Select** (to view) or **Cancel** (to clear) is pressed.

To review the call log entries

⊟ Select **Menu**, then **Down** to **Call log** & then **Select**

⬒ Press **Up** or **Down** to go to **1.Received, 2.Dialled** or
    3.Missed , then press **Select** to view that list.
    or select **4.Duration** to see the Last call duration, and
    the total Outgoing call and Incoming call durations.

Or: (from idle mode)

↘ Simply press **Talk** to show a combined list of
    received calls ( ), dialled calls ( ) & missed calls
    ( )

Note: When in a list, press **Options** to see
    1 Details for more details of the entry.
    2 Call to dial the number.
    3 Edit & call to Edit the call number and make a
                call.
    4 Save number to save it to the phonebook.
    5 Message to send an SMS to it.
    6 Delete to delete that entry.
    7 Del. all to delete all entries.

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SMS text messaging

Send & receive text messages. These are saved in the phone memory (up to 100) or on the SIM card (SIM dependant, but a maximum of 100).

Received SMS are stored in the **Inbox** and the ✉ icon indicates new messages, until all have been read.

To access the SMS Menu

- Press **Menu** and select **Messages** to display the options:

  1 New – to write a new message

  2 Inbox – to go to your inbox

  3 Outbox – to go to your outbox

  4 Draftbox – to go to your draft box

  5 Voice mail –to call to the voice mailbox or
          set up the voice mail number

  6 Msg settings – for the SMS settings

  7 Used space – to see phone/SIM SMS space

  8 Del.all– to delete all messages

To write and send a text message

- Press **Menu** and select **Messages**, then select **1.New**, as above, to display a flashing cursor. Write your message using the digit / letter keys.
- To send, press **Accept** and select **1.Send** to display the flashing cursor. Enter the full number, including area code.

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⊖　Press **Accept** to display **SMS Sending…**

Note:　This sends it without saving it, but you can also:
　　　Save to draftbox – save in **draftbox** without sending

Note:　For a number from the Phone Book you can also
　　　　press **Search** and Select the entry you want.

Note:　If the message send fails, it returns to writing mode.

To read your messages

⊖　Press **SMS** to display the message list in the Inbox
　　and use **Up / Down** to step through them.

⊖　Press **Select** and **Up** / **Down** to display the full text
　　and received time and date of the message.

⊖　Press **Options** to display:
　　　1.Delete – delete the message from the Inbox
　　　2.Reply – reply to the sender of the message
　　　3.Forward – send the message to another number
　　　4.Call sender – make a call to the sender
　　　5.Extract no. – extract the phone number to Save

⊖　**Select** the option required, and then follow the
　　menus.

To review the Draftbox, Outbox or Used space

⊖　Press **Menu**, select **Messages**, and then follow the
menus.

To delete Messages in Inbox , Outbox or Draftbox

⊖　Select the message in **Inbox, Outbox** or **Draftbox** ,

⊖　Press **Options** and then select **1.Delete**

⊖　Press **Accept** to confirm the delete.

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To delete all Messages

-   Press **Menu**, select **Messages** then **8. Del.all** to display **1.Del.all**, **2.Del. Inbox**, **3.Del. Outbox** or **4.Del. Draftbox**.
-   **Select** the option to delete the required messages.
-   Press **Accept** to confirm the delete.

To change the SMS message centre settings

-   Press **Menu**, select **Messages** then **6.Msg settings** to display

    1.Center no. – the SMS service number

    2.Validity – the SMS storage time

    3.Report – to request send delivery reports

    4.Reply path** – to use own replay path

    5.Storage media – select the SMS storage media

    6.Send & Save – to set whether to save the message to Outbox when sending a message.
-   **Select** the option required, and then follow the menus.

Message centre - Your Clam shell senior phone reads the service number from the SIM card. If it has been accidentally changed, you'll need to get the correct number and reprogram it.

(** These **Network Service** features may not be available)

Settings

Allows you to adjust various settings on the phone, and also to reset them to their factory default values.

- Press **Menu**, then press **Down** to go to **Settings** to display the list of settings available.

1.Phone

1.Language – language used on the display

2.Display –Backlight, Date time display

3.Security – to need a PIN before allowing use and you can change your current PIN1 to a new one (Note: some SIM cards don't allow it turned off)

Warning: if you enter an incorrect PIN three times the SIM card is blocked, and you must enter the PUK number or contact your service provider, to unblock it and set a new PIN code.

PIN and PUK numbers come with your SIM card.

4.Factory reset – default values for phone settings. This requires a Password. (Default password = 0000)

2.Clock

1.Time & date – to set date and time

2.Date format – (DD/MM/YY)or (MM/DD/YY)

3.Time format – 12 hour or 24 hour

3.Network– check availability with your service provider.

1.Call waiting – press **Talk** to answer 2nd call / hold 1st

2.Call forwarding – to set different incoming call diverts

3.Call barring – to restrict making and receiving calls

Network select mode– to select a different network

4.Call –check availability with your service provider.

    1.Auto redial – auto-dial up to 10 redial attempts

    2.Any key answer – so any key press will answer a call

    3.Flip answer – to set whether when opening the flip the handset will answer a call

    4.Line Select – select Line 1or Line 2. (If available.)

5.Sound

Provides five sound profiles for quick changes to the phone sounds when in different places. The profile names are **Standard, Conference, Outdoor, Mute** and **Customize,** and each profile can be personalised to give a different Ringing tone, SMS alert tone, Call alert, Ringing volume, Keytone volume, Vibrator and Alarm tone.

Alarm

You can set three alarms to alert once only or on selected days. When it sounds, press **Cancel** to stop it, or **Snooze** to delay the alarm for another five minutes.

To set alarm

- Press **Menu**, then **Down** to **Alarm**
- Press **Select** then choose **1.Alarm 1, 2.Alarm 2 or 3.Alarm 3**
- **Select On** or **Off** – the current selection is marked with a dot.

  If **On** is selected, set the time and then select either **One shot alarm** or **Weekly alarm**.

  If **Weekly alarm** is selected, the display shows "**Use call key to choose day**", and you use the **Talk** key to enable the days of the week that you want the alarm to sound, then press **Select** to confirm.

  The ⏰ icon will appear on the display.

SOS Button

During idle mode, press and hold the SOS button on the phone or on the wireless SOS bracelet (optional extra not always supplied, it is dependent on the particular commercial model) for a few seconds to start the emergency call operation.

The phone will send an emergency SMS to any programmed emergency numbers 1 & 2 & 3, and it outputs an emergency ring (siren) from the speaker during the SMS sending.

The siren stops when SMS sending is completed. The phone then makes a call to the first programmed emergency number SOS no.1. If SOS no.1 is busy or out of area or not answered within 1 minute, it will try SOS no.2 and then SOS no.3.   If it still does not get through it will repeat the call steps up to 10 times.

If the call is answered, the phone will be set in the speakerphone conversation mode.

If none of the SOS no.1/2/3 answers the call, the phone will automatically answer in speakerphone mode for any incoming call within 1 hour.

Note: You can use the emergency SOS button even if the key lock is turned on.   If all SOS no.1/2/3 are empty, pressing this button will call to 112 directly.

To turn on/off the SOS button function

- ⊖ Press **Menu**, then **Down** to **SOS button** and **Select**.

- ⊖ Select **1.Activate** and then **On** or **Off** – the current selection is marked with a dot.
  When **On**, the SOS button function is activated.
  When **Off**, pressing the SOS button has no function.

To store a Phonebook entry to an SOS no.

You can store up to 3 emergency numbers.

- ⊖ Press **Menu**, then **Down** to **SOS button** and then press **Select**
- ⊖ Select **2.SOS no.**
- ⊖ Select **1.Add**
- ⊖ Select **1.SOS no.1** or **2.SOS no.2** or **3.SOS no.3**
- ⬍ Press **Up** or **Down** to find the entry to save

- ⊖ Press **Accept** to store the selected phonebook entry as an SOS number.

Note: We recommend storing the full international number, "+ country / area code / number", so that the number works even during roaming periods.
(e.g. +4412345678 instead of only 012345678)

To delete an SOS no. entry

- ⊖ Press **Menu**, then **Down** to **SOS button** and then press **Select**
- ⊖ Select **2.SOS no.**
- ⊖ Select **2.Delete**

⌷ Press **Up** or **Down** to select the entry

⊖ Press **Select** and then **Yes** to confirm the delete.

To add a new contact to the Phonebook
You can add Phonebook entries while in the **SOS no.**
sub-menu and then store them as emergency numbers.
⊖ Select **3.New phonebook**
⊖ Select **1.Save to SIM** or **2.Save to phone**.
⊖ Enter the Name and Number and save it.

  The entry can then be added as an SOS number.

To change the emergency SMS text
A default text message is pre-set in the phone, but can be
changed if required, while in the **SOS no.** sub-menu.
⊖ Select **3.SOS text** then modify and save the message
   as for normal SMS text messaging.

Tools

To view Calendar
- Press **Menu**, then **Down** to **Tools** and select **1.Calendar** to show the current month.
- Press **Left soft** key for **Go to date** to select another month, or press **Up** / **Down**.

To use Calculator
- Press **Menu**, then **Down** to **Tools** and select **2.Calculator**
- Enter the first number & press **Options** (Note: press **Delete** to delete the last digit, or # for a decimal point)
- Select **1.Add, 2.Subtract, 3.Multiply, 4.Divide, 5.Flip sign, 6.Square root, 7.Square, 8.To domestic currency , 9.To foreign currency** to perform basic mathematical functions
- Enter the next number & press **Options**, then select **1.Compute result** to calculate the answer.

To use Converter
- Press **Menu**, **Down** to **Tools** then select **3.Ex_Rate**
- Choose **1.Currency, 2.Land measure, 3.Energy, 4.Length, 5. Weight, 6.Power,7. Pressure, 8.Temperature, 9.Time, 10.Velocity,** or **11.Volume** and then press **Select.**
- Select **1.Unit Org** to set the units to convert from.
- Select **2.Unit Dest** to set the units to convert to. (Note: For **Currency**, also set the **Exchange** rate(s).)

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- Select **3.Translate**, then enter the number, and the result is shown automatically.

Torch

You can set the torch to be constantly switched on, or set to off so that it only turns on when the Torch Button ⬚ on the side of the phone is pressed.

To turn the torch on constantly

- ⊖   Press **Menu**
- ⊖   Scroll to **Up** / **Down** to go to **Torch**
- ⊖   Press **Select**
- ⬚   Press **Up / Down** to choose **1.On** or **2.Off**
- ⊖   Press the **Select** to confirm
- ⊖   Press **Back** to return.

Or - you can directly press and hold the ⬚(**Torch button**) to switch the torch on.

> **Warning!** The torch uses a high-brightness LED and you should not point the beam directly into eyes, or view with optical instruments.

FM radio

To use the FM radio

Note: The headset must be plugged into the handset before the radio will work, and the radio will play through the headset.
- Press **Menu**, then **Up** / **Down** to **FM radio**
- Press **Select** to show the current frequency and volume setting:
- Press **Left Soft** key to show:
    1. **Auto Search** – automatic channel search
    2. **Channel List** – to show a list of up to 15 saved channels (Press **Options**, and then **Play** or **Delete** the channel**)**
    3. **Channel Save –** to save the current channel
    4. **Play** / **Stop**– to play/stop the radio
- Press **Up** / **Down** then **Select**, or simply press the associated key number to select the function.

When in Radio mode:
→ Press **Up** / **Down** key to adjust the volume.
→ Press **6** key to go to the next saved channel.
→ Press **4** key to go to the previous saved channel.
→ Press **5** key to play/stop.
→ Press ***** key to decrease the frequency by 0.1 MHz.
→ Press **#** key to increase the frequency by 0.1 MHz.

Health care

Note: The following features except "Medicine reminder", "Health knowledge" will Increase or decrease according to individual models.

Blood pressure meter
You can measure blood pressure, pulse and view history. (Please refer to the user manual of the product independent)
After test, you can save, send, send and save the results
After test:
- Press **Option** then select cause type
- Press **Save/Send/Send and Save** to save or send or send and save the results.

Ear thermometer
You can measure the ear temperature and view history. (Please refer to the user manual of the product independent)
After test, you can save, send, send and save the results
After test:
- Press **Option** then select cause type
- Press **Save/Send/Send and Save** to save or send or send and save the results.

Blood glucose meter
You can measure blood glucose and view history. (Please refer to the user manual of the product independent)
After test, you can save, send, send and save the results

After test:
- Press **Option** then select cause type
- Press **Save/Send/Send and Save** to save or send or send and save the results.

Pulse oximeter

You can measure blood oxygen and pulse and view history. (Please refer to the user manual of the product independent)
After test, you can save, send, send and save the results
After test:
- Press **Option** then select cause type
- Press **Save/Send/Send and Save** to save or send or send and save the results.

Electrocardiogram

You can see the pulse and view history.
(Please refer to the user manual of the product independent)
After test, you can save, send, send and save the results
After test:
- Press **Option** then select cause type
- Press **Save/Send/Send and Save** to save or send or send and save the results.

Pedometer

You can measure the number of steps and view history.
(Please refer to the user manual of the product independent)
After test, you can save, send, send and save the results

After test:
- Press **Option** then select cause type
- Press **Save/Send/Send and Save** to save or send or send and save the results.

Medicine reminder

You can be turned on or off reminder, set the number of daily reminder, set the reminder time, set the reminder of days, and modify the name.
When the reminder time arrives, phone LED will be flashing and accompanied by prompt sound.

- Press **Menu**, then **Up** / **Down** to **Health care**.

- Press **Up / Down** to choose **Medicine reminder**
  Then select a reminder.

- Select the how many times per day(3 times,4 times or N times), Or close the reminder, Or view the status of the reminder and the set content.

- If you select "**3 times per day**" please input 3 times taking drugs time. if you select "**4 times per day**" please input 4 times taking drugs time. if you select "**N times per day**" please input the number of times a day medication then input the time.

- Select the number of days to remind.

- If you want to change the name, enter a new name.

- Press **Select** to complete the operation.

*(The number of medication reminder will Increase or decrease according to individual models.)

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User settings

Select the user or to set user information or to clear all user information.

Troubleshooting

"Call failed" appears	Check dialled number is correct, with full area code
SIM card fitted – only makes emergency call	Some SIM cards are thinner than others. Lightly press the SIM card holder to ensure a proper contact is made.
The mobile phone display is blank (screen off)	The phone is in energy saving mode and the display has switched off (Note: You can still receive calls). Press any key and the display will switch back on.
	The phone is switched off. Press **End call** button for 3 seconds to switch it on again.
Calling outside your own country	If you are away from your network provider, your phone may link with another GSM network.
	Contact your network provider for additional costs incurred using the phone abroad.
Can an emergency call be made without a signal or credit?	You cannot make a call if the phone has no signal.
	If your display says Limited Service or SOS, the phone cannot receive a signal from your network, or has run out of credit, so can only call the emergency number(112).
	You can call the emergency number if there is no credit on your phone.

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How can reception be improved?	If the signal is weak, try another location to make or continue with a call, e.g. when indoors move towards a window. Reception is often poor in elevators, tunnels or underground railways and car parks.
What is the SMS service centre number?	A number for the short message service usually stored on the SIM card by the operator and should not need to be entered or changed.
When do I start to incur call charges?	Charges start when a call connects to a person or an answering machine. There is no charge for writing or receiving an SMS, only when sending an SMS, and none for using phone features e.g. alarm clock.
Did I successfully send my SMS?	If your SMS is in the SMS Outbox then it was OK, or you can get confirmation after the SMS is delivered – contact your operator for details.

Guarantee and Service Information

The B831 clam shell senior phone GSM is guaranteed for 12 months from the date of purchase on your sales receipt, but does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, lightning, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

Please keep your sales (till) receipt (this is your guarantee). You should also keep the original packing material.

In the unlikely event that you need to return your clam shell senior phone to our Repair Centre while it is under guarantee, there may be a handling charge.

While the unit is under Guarantee
1. Pack up all of the clam shell senior phone, using the original packing. Remember to include the power adaptor.

2. Return the unit to the shop where you bought it, making sure you take your sales receipt.

After the Guarantee has expired
1. Follow step 1 as for repair under Guarantee. Then …
2. Call your Help Line to ask for a quotation of the repair charge and where to send it for repair.
3. Make sure you include your name & address, a cheque or postal order for the repair charge, and a brief description of the fault, with the clam shell senior phone.
4. Return your clam shell senior phone to the address given.

This does not affect your statutory rights.

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Battery information

The rechargeable battery needs several charge and discharge cycles to reach full capacity! When the operating time becomes noticeably shorter than normal, it is time to buy a new battery. Use only batteries & chargers and unplug the charger when not in use. Don't leave the battery connected to a charger for more than 24hr - overcharging may shorten its life.   If left unused a charged battery will discharge itself over time.
Temperature extremes affect the battery charge - try to keep the battery between 15°C and 25°C.
Use the battery only for its intended purpose.
Never use a damaged charger or battery.
Keep metal objects away from the battery terminals, as short-circuiting them may damage the battery or the connecting object.
Dispose of batteries according to local recycling regulations, not as household waste and not in a fire.

Additional safety Information

Operating environment

Follow regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger, e.g. when driving, on an aircraft, in a petrol station, in a hospital or any other area with warning signs.

Pacemakers

Pacemaker manufacturers recommend keeping at least 20cm between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. This is consistent with independent research by and recommendations of Wireless Technology Research.
If you use a pacemaker, don't carry the phone in a breast pocket, use the ear opposite the pacemaker and if you suspect that interference is taking place, switch off your phone immediately.

Hearing aids

Mobile phones may interfere with some hearing aids. In the event of interference, contact your hearing aid provider.

Other medical devices

Any radio transmitting equipment, including mobile phones, may interfere with inadequately protected medical devices. Consult a physician or the medical device supplier to check if it is shielded adequately from external RF energy.

Placing the unit

Do not place the handset in the area over an air bag or in the air bag deployment area.

Parts of the phone are magnetic and may attract small objects, so check there are no sharp items, particularly by the earpiece.

Do not place credit cards or other magnetic storage media near the phone, because information stored on them may be erased.

Emergency calls

All mobile phones use radio signals and coverage in all areas cannot be guaranteed, so never rely solely upon your mobile phone for essential communications (e.g. medical emergencies). Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. You may need to turn those features off first before you can make an emergency call. Consult this guide and your network service provider.

To make an emergency call:

Ensure the phone is switched on, is in idle mode and has a signal. Some networks require a valid SIM card is fitted.

Dial the emergency number and press **Talk**.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your wireless phone may be the only means of communication at the scene of an accident - do not cut off the call until given permission to do so.

FCC Warning: *Our company operates a policy of continuous   product*

improvement, and so reserves the right to make changes

Any Changes or modifications not expressly approved by the party responsible for compliance

to the product and functions without notice.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

could void the user's authority to operate the equipment.

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause
 undesired operation.

This phone meets the government's requirements for exposure to radio waves.

The guidelines are based on standards that were developed by independent scientific

organizations through periodic and thorough evaluation of scientific studies.

The standards include a substantial safety margin designed to assure the safety of all persons
regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as
the Specific Absorption Rate, or SAR,The SAR limit set by the FCC is 1.6 W/Kg.