



Dear Mr. Tri Luu, or To Whom It May Concern:  
Ultratech Group of Labs

July 7, 2017

My name is Jeremy Ballard and I am the Product Manager at Dimplex North America. Etratech is our supplier of this new thermostat, CST-240, that we are soon to be launching. The rating label for our product has a number of requirements from UL to ensure it follows safety standards. To make space even more limited, we need to include French translation also.

Essentially, we need to comply with the labelling requirements for following safety standards in order to have a product that is sellable. Below are standards that we must comply to:

- CSA E60730-1 AUTOMATIC ELECTRICAL CONTROLS - PART 1: GENERAL REQUIREMENTS- Edition 5 - Issue Date 2015/12/01
- UL 60730-1 AUTOMATIC ELECTRICAL CONTROLS FOR HOUSEHOLD AND SIMILAR USE - PART 1: GENERAL REQUIREMENTS- Edition 4 - Revision Date 2014/05/21
- CSA E60730-2-9 AUTOMATIC ELECTRICAL CONTROLS FOR HOUSEHOLD AND SIMILAR USE - PART 2-9: PARTICULAR REQUIREMENTS FOR TEMPERATURE SENSING CONTROLS- Edition 3 - Issue Date 2015/09/01
- UL 60730-2-9 STANDARD FOR AUTOMATIC ELECTRICAL CONTROLS - PART 2-9: PARTICULAR REQUIREMENTS FOR TEMPERATURE SENSING CONTROLS- Edition 4 - Issue Date 2017/02/14

Looking at simply UL 60730-1, we are required to comply with all items labelled "C" in the table 7.2, which includes:

Company Name, product model, Rating (including non-inductive), Operating Temperature, UL Mark and File Number, "For supply connections, use No. 12 AWG or larger wires rated for at least 80C (176 F)", statement on disconnect before servicing, date codes with factory identifier.

These are non-negotiable markings that must be on the product on a non-removable component, meaning we cannot put anything on the front cover of the product.

I trust this is the information that you require to understand why we cannot fit any more content on the label. Also, we do have the FCC/IC warning statements in the owner's manual.

If you have any questions, please let me know.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeremy Ballard".

Jeremy Ballard  
Product Manager- Dimplex North America

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