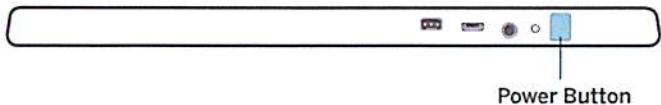


LET'S GET  
STARTED

*Kno*<sup>TM</sup>

1 POWER on your Kno:



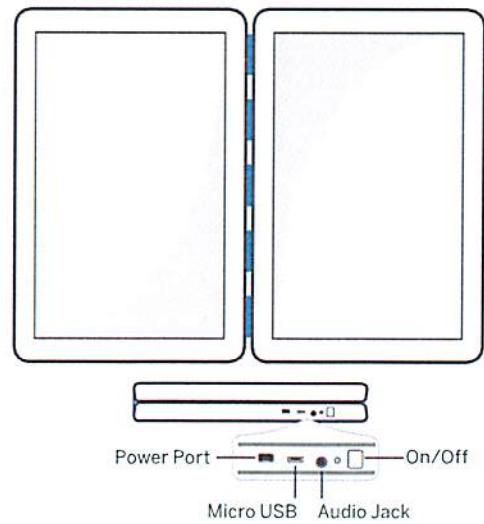
SINGLE SCREEN KNO



2 Once you are on the desktop, read the ESSENTIAL TO KNO books, which help you connect to the internet, organize your courses, and get books.

3 Explore the KNO 101 course to learn more about the Kno's awesome features.

DUAL SCREEN KNO



IN THE BOX

The Kno | Power cord and adapter | Stylus (with AAAA battery)  
Get Started guide | Product Information Guide

# GET SUPPORT

---

For questions, contact Kno customer support  
in one of three ways:

## Phone

1-877-WE-KNO-IT (1-877-935-6648)

## Email

[support@kno.com](mailto:support@kno.com)

## Chat

Just click the support icon on  
[kno.com/support](http://kno.com/support)

© 2010 Kno, Inc. All rights reserved.

"KNO" in word, logo, and stylized formats appearing on the device, user guide, and device packaging are trademarks owned by Kno, Inc.

Patents pending.

830-00001-00

# PRODUCT INFORMATION GUIDE



---

Welcome to Kno	3
Copyright and Trademark Notices	4
Software End User License Agreement	4
Limited Warranty	4
Return Policy	4
Patent Marking	4
Country of Origin	4
Battery Life	4
Safety and Handling	5
FCC Compliance Statement	8
Certification and Compliance	11
Recycling and environmental information	11
Battery Replacement	11

This Product Information Guide contains legal, safety and handling, disposal and recycling, regulatory, and references to software license information.

Use of the Kno Tablet (“Kno”) means that you have read, understood and decided to accept and comply with the applicable Software End User License Agreement, Product Terms and Conditions of Sale, Limited Warranty, Safety and Handling guidelines, and all other information in this Product Information Guide. If you have not read any of these documents, please do so now, before turning on the Kno for the first time, and ensure that you understand your rights and obligations and all other guidelines and directions provided by Kno. If you do not agree to any of these agreements, policies, guidelines or directions, please return your Kno and associated accessories within 30 days of purchase, unused and in their original condition, and you will receive a refund.

## COPYRIGHT AND TRADEMARK NOTICES

© 2010 Kno, Inc. All rights reserved.

"KNO," "KNOWLEDGE NOW," and "BREAK FREE," in word, logo, and stylized formats appearing on the Kno, within the graphical user interface or other applications installed on the Kno, user guide or any other applicable agreement or document, or on the device packaging are trademarks owned by Kno, Inc. All other trademarks and service marks are the property of their respective owners.

### *Software End User License Agreement*

A copy of the Software End User License Agreement applicable to your Kno may be found at [kno.com/legal](http://kno.com/legal).

### *Limited Warranty*

A copy of the Limited Warranty agreement applicable to your Kno may be found at [kno.com/legal](http://kno.com/legal).

### *Return Policy*

The Return Policy applicable to your Kno is specified within the Product Terms and Conditions of Sale, and may be found at [kno.com/legal](http://kno.com/legal).

### *Patent Marking*

Patents pending.

### *Country of Origin*

Designed in the USA, at Kno, Inc. Assembled in China.

## IMPORTANT SAFETY AND HANDLING INFORMATION

### *Carrying and Handling of The Kno*

The Kno contains sensitive components. Do not drop, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into the Kno. Any such damage will not be covered under the standard Limited Warranty for your Kno.

### *Avoiding Water and Wet Locations*

Do not use the Kno in rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on the Kno. In case the Kno gets wet, unplug all cables, turn off the Kno (press and hold the power button) before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry the Kno with an external heat source, such as a microwave oven or hair dryer. A Kno that has been damaged as a result of exposure to liquids is not covered by the standard Limited Warranty agreement.

### *Repairing or Modifying The Kno*

Never attempt to repair or modify the Kno yourself. Disassembling the Kno may cause damage that is not covered under the standard Limited Warranty. The Kno does not contain any user-serviceable parts. Service should only be provided Kno, Inc or its authorized service providers. If the Kno has been in contact with liquids, punctured, or subjected to a severe fall, do not use it until you contact Kno, Inc. Any such damage will not be covered under the standard Limited Warranty, but Kno may be able to suggest ways in which you could reduce the likelihood of complete tablet or data loss.

### *Charging The Kno*

To charge the Kno, use only the Kno Power Adapter. Kno, Inc. is not responsible for the operation of third-party accessories or their compliance with safety and regulatory standards.

When you use the Kno Power Adapter to charge the Kno, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Kno Power Adapter firmly into the power outlet. Do not connect or disconnect the Kno Power Adapter with wet hands.

The Kno Power Adapter may become warm during normal use. Always allow adequate ventilation around the Kno Power Adapter and use care when handling. Unplug the Kno Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.

- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

#### *Avoiding Hearing Damage*

Permanent hearing loss may occur if headphones are used at high volume. Set the volume to a safe level. For children, consider using headphones where you can predefine a maximum volume level to help control their potential exposure to loud sound. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected.

Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use headphones, speakers, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

#### *Driving and Riding Safely*

Use of the Kno alone or with headphones (even if used only in one ear) while driving a vehicle or riding a bicycle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like the Kno in the areas where you drive or ride.

#### *Moving Vehicles*

An air bag inflates with great force. Do not store the Kno or any of its accessories in the area over the air bag or in the air bag deployment area. Further, secure your Kno in moving vehicles since sudden stops or accidents could result in the Kno sliding or becoming airborne, potentially injuring or killing people.

#### *Seizures, Blackouts, and Eyestrain*

A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before watching videos on your Kno.

Discontinue use of the Kno and consult a physician if you experience headaches, blackouts, seizures, convolution, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold the Kno some distance from your eyes, use the Kno in a well-lit room, and take frequent breaks.

#### *Screen Surface*

The outside cover of the Kno touch screen is made of chemically hardened glass with a bonded polyethylene terephthalate (PET) film, which has a hard-coated surface. This glass could break if the Kno is dropped on a hard surface or receives a substantial impact. If the glass chips or cracks, do not touch or attempt to remove the broken glass and stop using the Kno. Glass cracked due to misuse or abuse is not covered under the warranty.

#### *Choking Hazards*

The Kno contains small parts, which may present a choking hazard to small children. Keep the Kno and its accessories away from small children.

#### *Repetitive Motion*

When you perform repetitive activities such as typing or writing on the Kno, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

#### *Potentially Explosive Atmospheres*

Do not turn on or operate the Kno when in any area with a potentially explosive atmosphere. Do not charge the Kno and obey all signs and instructions in such environments. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

#### *Using Connectors and Ports*

Never force a connector into a port. Check for obstructions on the port. If the connector and port don't join

with reasonable ease, they probably don't match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

#### *Keeping The Kno Within An Acceptable Temperature Range*

Only use the Kno in a place where the temperature is between 32° to 95° F (0° to 35°C). Low or high-temperature conditions might shorten battery life or cause the Kno to temporarily or permanently stop working properly. Avoid dramatic changes in temperature or humidity when using the Kno, as condensation may form on or within the Kno. Store the Kno in a place where the temperature is between -4° to 140°F (-20°C to 60°C).

Don't leave the Kno in your car during cold or hot days, because temperatures in parked cars can exceed this range. When you are using the Kno or charging the battery, it is normal for the Kno to get warm. The exterior of the Kno functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

#### *Keeping the Outside of The Kno Clean*

Handle your Kno with care to maintain its appearance. If you are concerned about scratching or abrasion, you can use one of the many cases sold separately. To clean the Kno, unplug all cables and turn off the Kno press and hold the power button for a few seconds, then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, ammonia, or abrasives to clean the Kno. Clean touch screen surface with a soft, lint-free cloth, dampened with water, isopropyl alcohol, or lens cleaner. Be sure never to spray any liquids directly on to the touch screen. Ensure that the screen surface is free from small particles or abrasives that could scratch or damage the surface. Also make sure there are no contaminants in the cloth before use. Rubbing the touch screen with an abrasive material may diminish its effectiveness and scratch your screen.

#### *Exposure to Radio Frequency Energy*

The Kno contains radio transmitters and receivers. When on, the Kno sends and receives radio frequency (RF) energy through its antenna. The Wi-Fi and Bluetooth® antennas are located along the top edge on the right screen panel with a single alternate WiFi antenna at the bottom edge of this module. The Kno has been tested and meets any applicable FCC SAR exposure requirements.

#### **FCC Compliance Statement**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 1 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The use of shielded I/O cables is required when connecting this equipment to any and all optional peripheral or host devices. Failure to do so may violate FCC rules.

#### *FCC Radiation Exposure Statement*

This equipment complies with applicable FCC radiation exposure limits, Specific Absorption Rate (SAR), as set forth for an uncontrolled environment. This device is designed to be positioned and held away from the user's body, and should not be held next to the user's head for any prolonged period of time, especially if a Wi-Fi or Bluetooth radio transmitter is active. As a precaution, the end user may want to consider limiting sustained exposure to radio frequency signals. The antenna(s) used for this transmitter must not be collocated or operating in conjunction with any other antenna or transmitter within a host device, except in accordance with FCC multi-transmitter product procedures.

#### *Additional Information*

For more information from the FCC about exposure to RF energy, see: [fcc.gov/oet/rfsafety](http://fcc.gov/oet/rfsafety)  
The FCC and the U.S. Food and Drug Administration (FDA) also maintain a consumer website at [www.fda.gov](http://www.fda.gov).

gov/Radiation-emittingProducts/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default to address inquiries about the safety of mobile phones. Please check the website periodically for updates.

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at; [who.int/emf](http://who.int/emf)

#### *Radio Frequency Interference*

Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although the Kno WiFi + Bluetooth is designed, tested, and manufactured to comply with regulations governing radio frequency emission in the United States, the wireless transmitters and electronic equipment may still cause unintended effects on other electronic devices. Therefore, please take the following precautions:

#### *Aircraft*

Use of the Kno may be prohibited or restricted while traveling in aircraft, and in particular during takeoff or landing. For more information about using Airplane Mode to turn off the Kno wireless transmitters.

#### *Vehicles*

Radio frequency emissions from the Kno may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

#### *Pacemakers*

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- The Kno should always be located more than 15 cm (6 inches) from the pacemaker when wireless device is turned on.

If you have any reason to suspect that interference is taking place, turn the Kno off immediately.

#### *Other Medical Devices*

If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from the Kno.

#### *Health Care Facilities*

Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn off the Kno when staff or posted signs instruct you to do so.

#### *Blasting Areas and Posted Facilities*

To avoid interfering with blasting operations, turn off the Kno when in a "blasting area" or in areas posted "Turn off two-way radio". Obey all signs and instructions.

#### *Certification and Compliance*

See the Kno for the certification and compliance marks specific to that device.

U.S.      FCC ID: YXJ-K0102X

Canada    IC: 9334A-K01021 Meets ICES 003

Models    Model K0101X-NA (Single)

Model K0102X-NA (Dual)

X=0 for 16 GB, 1= for 32 GB

#### *Recycling and environmental information*

You must dispose of your Kno properly and in compliance with local laws and regulations. Because it contains a battery, your Kno must be disposed of separately from regular household waste.

When your Kno reaches its end of life, contact Kno or your local authorities to learn about recycling options.

#### *Battery Replacement*

The rechargeable battery in your Kno should be replaced only by a Kno authorized service provider (ASP).

For information about battery replacement or other repairs to your Kno, contact Kno customer support at: [kno.com/support](http://kno.com/support) or call 1-877-WE KNO IT (1-877-935-6648).

