

## **Introduction**

### **Headset Call Controls**

Earloomz makes their Bluetooth headset easy. There is only one button, the On/Off, (which turns the phone on/off, answers and rejects calls, pairs your device and redials the last number called) volume and answering is controlled from your cell phone.

1. On/Off Button **Note:** Before use please read the Additional Information sections in this user guide.

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### **Charging your Headset**

Getting started. Charging of your Earloomz will take about 2 hours.

Follow the procedure as follows:

1. Insert the Earloomz Wall Charger into a DC power source and/or the USB charger into your computer USB port.
2. Insert the plug into the bottom pin hole of the Earloomz with the charging cable into your headset, on next page:
3. The red "e" (Earloomz logo) light will stay solid while the Earloomz are being charged.
4. When charging is complete the red "e" light will turn off.
5. Remove the charger plug from the Earloomz then unplug the charger. Note: The rechargeable battery in the Earloom will take several complete charges till it reaches its optimum storage capacity.

After charging the first time, use the Earloomz as normal until a 'low battery' is indicated. Charge again and repeat...!!!

### **LED Earloomz logo "e" indicator chart**

Power On: Blue indicator light blinks twice and will blink every 4 seconds while on.

Power Off: Blue indicator light blinks twice then will shut off

Standby Mode: Blue indicator blinks once every 4 seconds

Sniff Mode: Blue indicator rapidly blinks twice every 4 seconds

Pairing Mode: Blue and Red indicator light blinks rapidly

Incoming Call: Blue indicator blinks once per second

Active Call: Blue indicator rapidly blinks 3 times every 4 seconds

Charging: Red indicator is continuously ON

Charging Complete: No light indicator turns OFF

Reset: Blue indicator blinks twice

Note: Sniff mode means your headset has a connection with your phone but is conserving power, and will wake up when any function is activated.

### **Pairing with your Bluetooth Device**

Before you can use your headset, you must 'link' it with the device you wish to use.

#### **Step A: Put your headset in Pairing Mode**

1. The headset needs to start in the off mode (no blinking light). Press and Hold the On/Off button until the light blinks Blue and Red. Then use your cell phone to pair your Earloomz. (please look at cell phone manual to search for wireless connections). Look for Earloomz; as this is the device you want to connect to.

#### **Step B: Pairing you headset to your phone/device**

1. Turn on the Bluetooth function of your phone or device.
2. Perform a "Bluetooth device discovery" from your phone or device.
3. Select "GL or SL Earloomz" from the list of discovered devices.
4. Some phones require you to put in a Enter the Pin code/Passkey "0000". Some phones will automatically pair.
5. Select the Earloomz from the list of paired devices and press Connect or Paired (please be aware that cellular phones use different verbage to establish a connection.)

**Note:** Some devices will not require this last step

#### **Step C: Initial Test**

Your headset and your phone should now be paired and connected, ready to make and receive calls. Depending on your device, you may see that a headset symbol has appeared on you screen. To confirm they are successfully paired and operating properly please try the following.

1. On your phones keypad, dial a contact you wish to call.
  2. Press Send on your phone to initiate the call.
- The call will be heard on the headset.

#### **Step D: Re-linking Headset to Phone/Device**

1. If you unlinked your Earloomz Bluetooth because your cellular phone was linked to another type of Bluetooth device and you'd like to re-link the Earloomz back to your cellular phone, please follow these steps: Hold down the On/Off button for 4-5 seconds and the indicator light will blink rapidly in blue, release button immediately. A beep in your headset will

sound and a message on your phone will pop up asking you if you want to link your device. Please click yes and your Earloomz will be linked to your cellular phone once again.

### **Headset Functions**

- 1. Power ON your headset:** Press and Hold the On/Off button for about 3-4 seconds until the blue indicator flashes. After powering on, your headset will automatically connect to your last used phone if it is in operating range. If no paired phone is in range or no phone has been paired, the Earloomz will enter Standby mode.
- 2. Power OFF your headset:** Press and Hold the On/Off button for about 3-4 seconds until the indicator is solid red and let go.
- 3. To Enter Pairing Mode:** Hold the On/Off button until the "e" indicator light blinks rapidly in Blue and Red.
- 4. To Answer a call:** Press the On/Off button or Press the Answer/Talk button on your phone/device once when there is an incoming call to answer.
- 5. To End a call:** Press the On/Off button or Press the End button on your phone/device once when there is a call to be ended.
- 6. To Reject a call:** Press the On/Off button twice or you may reject using your cell phone.
- 7. To Redial the last call:** Press the On/Off button twice and wait for a beep to redial.
- 8. To Adjust the Volume:** Adjust the volume by the volume controls on the phone. Adjust to the desired level.
- 9. To Voice Dial:** press the On/Off button for 1 second, you will hear a beep and your phone will ask you to say a name or command.
- 10. To Re-Link Earloomz:** If your headset loses connection, Press and hold the On/Off button for 4-5 seconds and the Blue indicator light will rapidly blink, release button immediately. A beep in the Headset will sound and a message on your phone will appear, follow the phone command and you will be able to re-link the device.
- 11. Low Battery:** The Earloomz will beep loudly every 10 seconds to notify you of should charging your headset.
- 12. Service:** The Earloomz will beep once when your phone goes out of service with a low decreasing beep. When returning to service the beep will have a high increasing beep.

\*To use these functions, your phone/device must support the Bluetooth Hands free Profile. Headset profile will not activate these features of the Earloomz.

### **Trouble Shooting and Support Documents**

See the support section of [www.earloomz.com](http://www.earloomz.com) for troubleshooting and Frequently Asked Questions (FAQ).

#### **Phone/Device Software**

Please make sure you have the latest firmware upgrade for your Phone especially if you are using a PDA Phone. Go to the support section of the manufacturers' website to check you have the latest version. Many new mobile phones, pda's and computer phones require a Bluetooth patch to improve Bluetooth functionality from the original released version.

#### **Resetting Your Phone/Device**

Phones can become prone to software and memory issues, which may cause Bluetooth reconnection problems. This can be fixed by simply turning the phone off and on again. The phone will be reset and the working memory cleared. If Earloomz is not linked please Press and hold the On/Off button for 3-4 seconds and the Blue indicator light will rapidly blink and a message on your phone will appear; follow the phone command and you will be able to re-link the device.

### **Contact Us**

**For Connection Assistance or if you are having difficulties using your Earloomz, please make an enquiry on our website**

[www.earloomz.com](http://www.earloomz.com)

or call

Earloomz at (877) 290-8719

Or email Earloomz at [info@earloomz.com](mailto:info@earloomz.com)

### **Earloomz Warranty Process**

1. Should you be having difficulties in the operation of your Earloomz please refer to the online FAQ and support documents.
2. Check our website for more information, updated manuals and troubleshooting.  
[www.earloomz.com](http://www.earloomz.com)

3. Call us and speak to one of the Earloomz Customer Service Team.

We will clarify whether you have a hardware or connection issue.

4. Return the unit directly to Earloomz for testing and replacement of faulty items  
– Please call to arrange a Return Merchandise Authorization (RMA) number.

### **Warranty Terms and Conditions**

1. Earloomz Warrants the original purchaser of this product only.
2. Earloomz will replace or repair any faulty product provided it has not been misused or abused in any way.
3. There are no user serviceable parts inside this product. Using a non-authorized repairer will void the warranty.
4. The Earloomz Warranty is valid for 2 years (24 months) from the date of purchase.

- Proof of purchase must be supplied to obtain warranty.
  - Headset must be in original packaging with serial number for warranty to be valid.
5. Warranties are effective from the proof of purchase date and not from the date of any subsequent repair or replacement.

## **Specifications**

Bluetooth Version.....v2.1+EDR  
 Supported Bluetooth  
 Profiles.....Headset and Hands free  
 Frequency Band.....2.4GHz ~ 2.4835 (frequency Hopping)  
 Certification Approvals ..CE, FCC, BQB, C-Tick  
 Security.....128-bit Digital Encryption  
 Talk Time.....6 Hours  
 Standby Time.....120 Hours  
 Battery Time.....Rechargeable 120mAh Li-Polymer  
 Charger.....USB Charger  
 Operating range.....Up to 10 meters in range  
 Weight.....10 grams  
 Dimensions.....53 x 18 x 9 mm  
 Indicator Lights.....Blue and Red  
 Compatibility.....Windows, Mac, Mobile Phones, PDA's and VOIP applications  
 Pairing with your Bluetooth device  
 Included in Package; Headset, 2 Earhooks, 3 Earbuds, USB Charging Cable, Lanyard Neckalce User Manual and  
 Warranty Card.

## **Disclaimers**

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## **Federal Communications Commission (FCC) statement**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the users authority to operate the equipment.

**Warning:** Prolonged use of a headset at high volumes may affect your hearing capacity. Using for extensive time periods may result in noise induced hearing loss (NIHL). Be careful about using in noisy environments as the tendency is to turn the headset up to compensate. Hearing loss may occur if the headset is used at maximum volumes for more than 5 minutes per day. Hearing loss may occur if the headset is used at medium volumes if used for more than 1 hour per day. Exposure to sound at such a close range for more than eight hours a day may result in hearing loss, even at low levels.