

Support

Restoring files

Troubleshooting

Quick Start Guide

FCC caution

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 (1) this device may not cause harmful interference.
 (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For technical support on any of our Clickfree products, contact our support team at any time.

Toll Free: +1 866.680.0516 (North America)
 Telephone: +1 416.484.0009
 Email: support@clickfree.com

To contact technical support in your region, visit our website at:
www.clickfree.com/support

For more in depth setup information, the full user manual can be downloaded from our website at:
www.clickfree.com/support



Plug in Clickfree to your computer. When Clickfree starts and you see the Welcome screen, click on the Restore/Transfer.

Didn't start automatically?

1. Try unplugging Clickfree and plugging it back in.

Still didn't start?

If Clickfree hasn't started automatically there must be something on your computer that is blocking Clickfree. Please follow these steps:

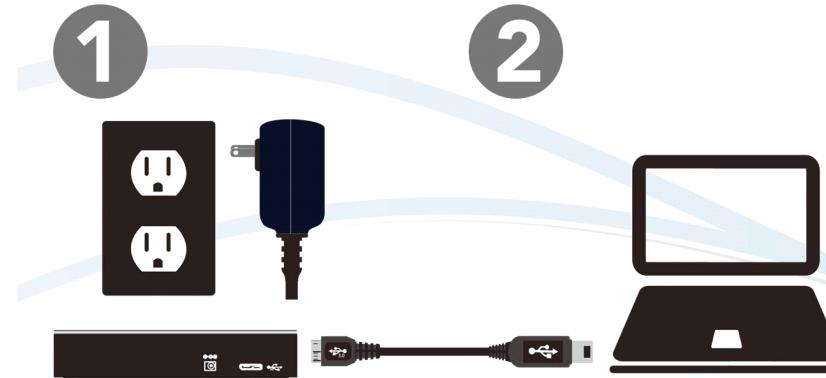
2. Plug in Clickfree to your computer.
3. Click on the Windows Start button, click "My Computer" (Windows XP) or "Computer" (Windows Vista, 7).
4. Locate "ClickFree_System". Right click on "ClickFree_System" and select "Explore".
5. Double click "FixMyClickFreeBackup".

This should repair your problem.



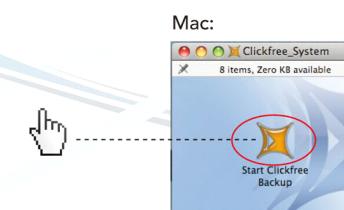
C2 Desktop Backup Drive

Backing up with Clickfree is easy

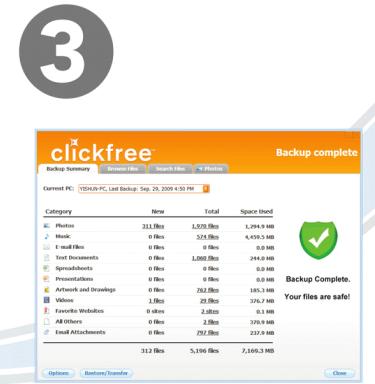


Plug in the AC adapter to a power outlet and to Clickfree.

Connect the USB cable to Clickfree and to your computer. Wait for up to 60 seconds. The Clickfree backup program will start automatically.



The first time you connect a Clickfree device, these windows may appear.



Your first backup may take a few hours if you have a lot of files. When backup is complete, review the summary.