



# B300V



## User Guide

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# Safety information

Please carefully read the items bellow:

## Use Safely

Do not use the phone in situations where it might cause danger.

## Transportation Safety

Please observe all transportation laws and regulations.

Please drive with both hands on the wheel.

**DO NOT TEXT AND DRIVE**

## Hospitals

Please follow limitations.

Please turn off your mobile phone when near medical instruments.

## Airports

Remember to follow all airport and flight safety regulations.

Please do not use your phone during flight.

## Toxic Chemicals

Do not use your mobile phone around fuels or chemicals.

## Hazard

Do not use in hazardous areas where explosions may occur.

## Accessories and Batteries

Use only Blu authorized batteries and accessories.

## Backup

Remember to keep a written record of all important information.

## Water

Your phone is not waterproof. Keep it away from water and liquids.

## SOS Emergency Calls

Make sure your mobile phone is switched on and in a service area. In home screen, tap the phone key and dial 911 and send.

## Getting to know your phone



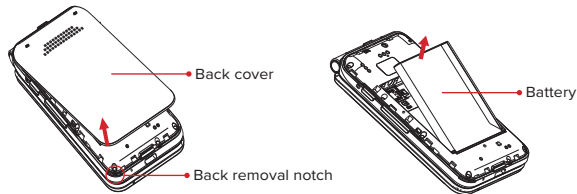
|                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>OK key</b>          | <ul style="list-style-type: none"> <li>• Press to confirm an option.</li> <li>• Press to access the App Menu from the Home screen.</li> </ul>                                                                                                                                                                                                                                                                                                                  |
| <b>Navigation Ring</b> | <p>From the Home screen, use the Navigation Ring to perform shortcut functions.</p> <ul style="list-style-type: none"> <li>• Press <b>Up</b> to access the Internet app.</li> <li>• Press <b>Down</b> to access the Quick Settings, such as Wi-Fi, Bluetooth, and more.</li> <li>• Press <b>Left</b> to access the apps on the Home screen (Store, Internet, Google, Maps, and YouTube™).</li> <li>• Press <b>Right</b> to access the Contacts app.</li> </ul> |
| <b>Shortcut key</b>    | <ul style="list-style-type: none"> <li>• Press to assign an app for the shortcut key.</li> </ul>                                                                                                                                                                                                                                                                                                                                                               |
| <b>Back/Clear key</b>  | <ul style="list-style-type: none"> <li>• Press to return to the previous screen, close a dialog box, or exit a menu.</li> <li>• Press to delete characters when in Edit mode.</li> </ul>                                                                                                                                                                                                                                                                       |
| <b>Call/Answer key</b> | <ul style="list-style-type: none"> <li>• Press to dial or answer an incoming call.</li> <li>• Press to enter the Call Log from the Home screen.</li> </ul>                                                                                                                                                                                                                                                                                                     |

|                              |                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>End/Power key</b>         | <ul style="list-style-type: none"> <li>• Press to end a call or return to the Home screen.</li> <li>• Press and hold to power on/off.</li> </ul>                                                                                                                                                                                                      |
| <b>SOS key</b>               | <ul style="list-style-type: none"> <li>• Press and hold for 3 seconds to call an emergency contact. Create the contact and activate this feature in Settings first.</li> <li>• Press 3 times quickly to dial the stored quick dial contact.</li> </ul>                                                                                                |
| <b>Volume Up/Down key</b>    | <ul style="list-style-type: none"> <li>• Press to adjust the earpiece or headset volume during a call.</li> <li>• Press to adjust the media volume while listening to music or watching/streaming a video.</li> <li>• Press to adjust the ringtone volume from the Home screen.</li> <li>• Press to mute the ringtone of an incoming call.</li> </ul> |
| <b>Left/Right Select key</b> | <ul style="list-style-type: none"> <li>• Press the <b>Left Select</b> key from the Home screen to access the Notifications panel.</li> <li>• Press the <b>Right Select</b> key from the Home screen to access the Camera app.</li> <li>• Press either key from within an app to access various functions and options.</li> </ul>                      |

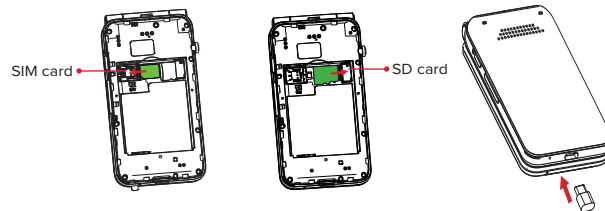
# Setting up your phone

## Inserting the Nano SIM card and microSD card

1. Remove the back cover via the notch at the bottom left corner.
2. Insert a fingernail into the small slot and pull up to remove the battery.



3. To insert a Nano SIM or microSD card, push the Nano SIM or microSD card into the corresponding card slot with the gold-connectors facing down.



**Warning:** Please keep the SIM card out of the reach of children. The SIM card and its contact are easily damaged due to scratching or bending. Please use caution when carrying, installing, or taking out the SIM card.

## Charge the battery

1. Insert the Type-C USB cable into the phone's charging port.
2. Connect the other end to the power adapter.
3. Connect the power adapter to an electrical outlet to fully charge your phone.

## Power On and Off

Press and hold the **End/Power**  key until the phone powers on.

To turn your phone off, press and hold the **End/Power** key, then select **Power Off**.

## Home screen



## Quick settings and Notification panel

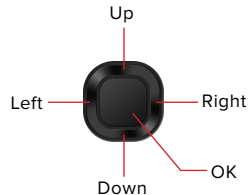
Press the **Left Select**  key from the Home screen to access the Notifications panel. Select a notification to view details and perform further operations.

To access the quick settings, press **Down** on the **Navigation Ring**  from the Home screen. Select a setting to enable or disable it.

## Navigation Ring shortcut functions

From the Home screen, use the **Navigation Ring**  to perform shortcut functions.

- Press **Left** to access shortcuts for the KaiStore, Internet, Google, Maps and YouTube.
- Press **Right** to access the Contacts app.
- Press **Up** to access the Internet app.
- Press **Down** to access the quick settings for Ringtones & Alerts, Power Saving Mode, Brightness, Airplane Mode, Wi-Fi, Cellular Data and Bluetooth.



# Phone

## Make a call

1. From the Home screen, dial a number using the keyboard and press the **Call/Answer**  key to place the call.
2. If you make a mistake, press the **Back/Clear**  key to delete the incorrect digits.
3. You can also press the **Call/Answer**  key to access your call log. Use the **Navigation Ring**  to select the desired number. Press the **OK**  key to place the call.
4. During the call, you may press the **Left Select**  key to mute or press the **OK**  key to enable the speaker.
5. To end the call, press the **End/Power**  key.

## Check Voicemail

Press and hold the **1**  key from the Home screen to set up voicemail or listen to your voicemail.

# Contacts

## Add a contact

1. From the Home screen, press the **OK**  key to access the App Menu and select **Contacts** .
2. Press the **Left Select**  key to add a new contact.
3. Use the **Navigation Ring**  to select information fields and enter the contact information. Press the **Right Select**  key to access more options, such as adding a contact photo, adding additional phone numbers or e-mail addresses, and more. When done, press the **OK**  key to save your contact.

## Edit a contact

1. To edit a contact, select the contact you would like to edit from the Contacts screen.
2. Press the **Right Select**  key to access **Options**, then select **Edit contact** and make the desired changes.
3. Press the **OK**  when finished to save your edits

# Messages

## Send a text or multimedia message

1. From the Home screen, press the **OK**  key to access the App Menu and select **Messages** .
2. To create a new message, press the **Left Select**  key.
3. Enter the phone number of the recipient in the **To** field at the top of the screen or press the **Left Select**  key to add a contact.
4. Use the **Navigation Ring**  to scroll down to access the Message field and type your message.
5. Press the **Right Select**  key to access the **Options** and select **Add attachment**.
6. Select to add an attachment from Gallery, Video, Camera, Contacts, Music, or Recorder.
7. Select a file and follow the prompts to attach the file to the message.
8. Press the **OK**  key to send the message.

# Email

## Create and send a email message

1. From the Home screen, press the **OK**  key to access the App Menu and select **Email** .
2. The e-mail wizard will guide you through the steps to set up an e-mail account. Press the **Right Select**  key to begin setup. Enter the name, e-mail address, and password of the account you would like to set up. Press the **Right Select**  key to continue.
3. From the Email inbox, press the **Left Select**  key to compose a new email.
4. Enter the recipient(s) email address(es) in the **To** field, or press the **Right Select**  key to add a contact.
5. When in the **Subject** or **Message** field, press the **Right Select**  key to add CC/BCC, or add an attachment to the message.
6. Enter the subject and the content of the message.
7. Press the **Left Select**  key to send the message immediately. To send the e-mail at another time, press the **Right Select**  key and select **Save as draft** or **Cancel**.



# Camera

## Take a photo

1. From the Home screen, press the **OK**  key to access the App Menu and select **Camera** .
2. Position the camera so that the subject of the photo is in view. Press **Up** or **Down** on the **Navigation Ring**  to zoom in or out.
3. Press the **OK**  key to take the photo. Photos are automatically saved to the Gallery app.
4. Press the **Left Select**  key to view your photo.

## Record a video

1. From the Camera screen, press **Right** on the **Navigation Ring**  to switch to the Video mode.
2. Press the **OK**  key to start and stop recording video.
3. Videos will be automatically saved to the **Video**  app.

# Gallery

You can view photos and watch videos that you've taken, downloaded, or copied onto your storage card or phone memory.

## Edit photos

1. From the Home screen, press the **OK**  key to access the App Menu and select **Gallery** .
2. Press the **OK**  key to view the selected picture.
3. Press the **Right Select**  key to access **Options** and select **Edit** to edit the photo.

## Share pictures

From the Gallery screen, select a photo or video, press the **Right Select**  key to access **Options** and select **Share** to send the photo via Bluetooth, Messages, or E-Mail.

# Music

Use the Music app to play music files stored on your phone. Music files can be downloaded from your computer to your phone using a USB cable.

## Listen to a song

1. From the Home screen, press the **OK**  key to access the App Menu and select **Music** .
2. Press **Right** on the **Navigation Ring**  to select the Artists, Albums, or Songs tab.
3. Select the artist, album, or song you wish to hear.
4. Press the **OK**  key to play the selected song.

# Calendar

Use the Calendar app to keep track of important meetings, events, appointments, and more.

## Add an event

1. From the Home screen, press the **OK**  key to access the App Menu and select **Calendar** .
2. Press the **Left Select**  key to add a new event.
3. Fill in the event information, such as event name, location, start and end dates, and more.
4. When finished, press the **Right Select**  key to save.

# Clock

The Clock app features an Alarm, Timer, and Stopwatch function.

## Set an alarm

1. From the Home screen, press the **OK**  key to access the App Menu and select Clock .
2. Press the **Left Select**  key to add a new alarm and access the following options:  
**Time:** Set the alarm time.  
**Repeat:** Set what days you want the alarm to repeat, if desired.  
**Sound:** Select a ringtone for the alarm.  
**Vibrate:** Press to activate alarm vibration.  
**Alarm name:** Name the alarm.
3. Select an alarm and press the **OK**  key to turn the alarm on or off.

# Internet

Use the **Internet** app to navigate the web.

## Browse the web

1. From the Home screen, press the **OK**  key to access App Menu and select **Internet** .
2. Press the **Left Select**  key to select the icon  to access the Landing Page.
3. From the Landing Page, press the **OK**  key or **100**  key to select **Search or enter URL** .
4. On the Search bar, enter either search criteria or a website address. Press the **OK**  key to search or load the website.
5. Use the **Navigation Ring**  to move the cursor  on the screen and press the **OK**  key to select links when browsing the webpage.
6. Press the **Right Select**  key to access the useful options.

## Utilities

To access the Utilities folder, press the **OK**  key from the Home screen and select **Utilities**  from the App Menu.

## Calculator

Solve many mathematical problems with the Calculator app.

1. From the Utilities screen, select **Calculator** .
2. Enter numbers using the keypad. Press the  key to add a decimal. Press the  key to add or remove negative values.
3. Press the **Left Select**  key to delete the current entry, or press the **Right Select**  key to clear all.
4. Use the Navigation Ring  to select the mathematical operation to be performed (add, subtract, multiply, or divide).
5. Press the **OK**  key to solve the equation.

## ToDo

Use the ToDo app to maintain your day-to-day tasks or list everything that you have to do.

From the Utilities screen, select **ToDo** .

## Recorder

Use the Recorder app to record audio.

### Recording audio

1. From the Utilities screen, select Recorder .
2. Press the **Left Select**  key to begin a new audio recording.
3. Press the **OK**  key to begin recording. Press the **OK**  key again to pause the recording.
4. Press the **Right Select**  key when finished to save.

# Troubleshooting

Below is a list of common problems that may occur when using your mobile phone. Try these easy troubleshooting steps to resolve any type of issues you may encounter.

## **The phone does not power on**

- Press and hold the power key until the startup sequence appears on the display.
- Check the battery level and ensure there is sufficient charge.

## **The phone does not respond after several minutes**

- Remove and insert the battery – If the phone has an internal battery, please press and hold the power button.

## **The phone powers off by itself**

- Check if the screen lock of the phone is enabled.
- Check if the phone needs to be charged.

## **The battery will not charge**

- Check if the battery is already fully charged.
- Make sure that the battery is inserted correctly.
- Ensure that the battery being used is a BLU approved battery.
- Double check if the charger connector is properly connected to the phone.

**Note:** Connect charger only after the battery has been inserted.

## **The standby time is too short**

- Please keep in mind that standby time relates directly to phone usage (Internet, Text, Voice Calls, etc.).
- Batteries typically have to be replaced after a year of use.

## **The phone cannot connect to the network (Voice or Data)**

- Verify if you have active service with your service provider.
- Contact your local network service provider and verify if you are within its network coverage area.

## **The phone displays a SIM Error**

- Make sure the SIM is properly inserted and in its intended slot.
- Make sure that the SIM card is not damaged or scratched.

## **The PIN code was entered incorrectly three times**

- The SIM card will lock, and you will need to enter the PUK code (PIN Unlock Code). Please contact your local service provider to obtain the PUK.

## **I cannot make calls**

- Make sure that the number you dialed is correct and the dial key has been pressed.
- Use the full national area code when dialing out of your area or when abroad, use country-specific international access codes.

### **I cannot receive calls**

- Make sure that your phone is connected to a network.

### **The caller ID does not display on incoming calls**

- Contact your local network service provider and verify you have the caller ID feature enabled on your account or verify if the caller may have blocked his number from appearing.

### **The caller cannot leave a voicemail message**

- Contact your local network service provider and verify if the voicemail service is active on your account or check if the network is busy.

### **The phone does not connect to the internet**

- Ensure with your service provider that your account has the appropriate internet/ data plan enabled.
- Ensure internet APN settings are configured (Carrier dependent).

### **Text Messages cannot be Sent / Received**

- Ensure text messaging is enabled with your service provider.
- Ensure APN settings are configured (Carrier dependent).

## **Regulatory Information**

### **FCC regulations**

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## **RF Exposure Information (SAR)**

This mobile phone meets the government's requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. \*Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.84 W/kg and when worn on the body, as described in this user guide, is 1.24 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.).

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: YHLBLUB300V.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset with a minimum of 1.5 cm from the body.

Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

## **Safety precautions for power supply unit**

### **Use the correct external power source**

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s). Travel charger: Input: 100-240V, 50/60Hz, 0.35A. Output: 5V, 1.2A.

### **Handle battery packs carefully**

This product contains a Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short circuit the external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C).

The operating temperature for the phone is 14°F (-10°C) to 131°F (55°C).

### **Warning: Danger of explosion if battery is incorrectly replaced.**

To reduce risk of fire or burns, do not disassemble, crush, puncture, short circuit the external contacts, expose to temperature above 113°F (45°C), or dispose of in fire or water. The battery must be disposed of in accordance with locally applicable environmental regulations or guides supplied with your product.

### **Take extra precautions**

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion, or other hazards.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirement for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazards.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Improper battery use may result in a fire, explosion, or other hazards.



- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazards.
- Promptly dispose of used batteries in accordance with local regulations
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- The phone identifies the battery by the Battery ID Pin.
- If the battery leaks:
  - Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
  - Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
  - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

## Hearing Aid Compatibility (HAC) for Wireless Telecommunication Devices

**This phone has a HAC rating of M4/T4 (2011 ANSI).**

### **What is hearing aid compatibility?**

The Federal Communications Commission has implemented rules and a rating system designed to enable people who wear hearing aids to more effectively use these wireless telecommunications devices. The standard for compatibility of digital wireless phones with hearing aids is set forth in American National Standard Institute (ANSI) standard C63.19.

There are two sets of ANSI standards with ratings from one to four (four being the best rating): an “M” rating for reduced interference making it easier to hear conversations on the phone when using the hearing aid microphone, and a “T” rating that enables the phone to be used with hearing aids operating in the telecoil mode thus reducing unwanted background noise.

### **How will I know which wireless phones are hearing aid compatible?**

The Hearing Aid Compatibility rating is displayed on the wireless phone box. A phone is considered Hearing Aid Compatible for acoustic coupling (microphone mode) if it has an “M3” or “M4” rating. A digital wireless phone is considered Hearing Aid Compatible for inductive coupling (telecoil mode) if it has a “T3” or “T4” rating.

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