

# DT Research Rugged Tablet



## BASIC OPERATION GUIDE

# DT303CI

## INTRODUCTION

Thank you for acquiring the DT303CI Rugged Tablet. Featuring a slim yet robust enclosure, the DT303CI with 10.1" touchscreen is powered a Qualcomm® 8-core processor, offering optimal combination of performance and power savings. The DT303CI is available with Android operating system and features streamline operations for improved productivity, data accuracy, and other related services.

## PACKAGE CONTENTS

- One DT303CI with a Handstrap
- AC-DC Power Adapter with Power Cord
- Basic Operation Guide

\* If your DT303CI contains camera or barcode scanner, please refer to the Tablet Modules Basic Operation Guide for detailed operation.

Note: This is a generic version of the manual, the DT303CI does not have NFC and RFID capabilities.



## Input/Output Ports

|                                     |                                     |
|-------------------------------------|-------------------------------------|
| <b>A</b> DC-In Jack                 | <b>E</b> Back Camera (Optional)     |
| <b>B</b> USB 3.0 Port               | <b>F</b> Flash LED                  |
| <b>C</b> Docking Port               | <b>G</b> NFC/RFID Reader (Optional) |
| <b>D</b> Barcode Scanner (Optional) |                                     |

## Button Functions

### BUTTON ACTION

|          |                     |
|----------|---------------------|
| <b>1</b> | Power Button        |
| <b>2</b> | Programmable Button |

## PRECAUTIONS

- Always exercise care when operating and handling the DT303CI.
- Do NOT apply excessive pressure to the display screen.
- We recommend using the Digital Pen (optional) to keep the screen clean.
- Avoid prolonged exposure of the display panel to any strong heat source. Wherever possible, the DT303CI should face away from direct light to reduce glare.
- If the AC-DC power adapter is used to recharge or power the tablet, do NOT use any AC-DC adapter other than the one provided or acquired from the manufacturer or its partners.
- In the unlikely event that smoke, abnormal noise, or strange odor is present, immediately power off the DT303CI and disconnect all power sources. Report the problem to your device provider immediately.
- Never attempt to disassemble the DT303CI, as this will void the warranty.

## NOTE:

To obtain protection consistent with any IP rating for the device, the I/O (audio, power, USB, card reader, etc.) port doors must be closed. If the IP protection is compromised by mishandling or misuse, such as by leaving port doors open or improperly closed, any resulting product damage will not be covered under any DT Research warranty.

## BASIC FEATURES

The DT303CI rugged tablet integrates a bright display, USB ports, and embedded networking elements such as wireless LAN.

A DT303CI typically integrates an 802.11ac wireless LAN (WLAN) adapter that may connect to other wireless devices or access points. If your DT303CI does not come with such a network adapter, please consult your device provider to establish the desired network connectivity.

## OPERATION

### Powering ON and OFF

To activate the DT303CI, push and quickly release the Power Button. The display will come on in a few seconds. To put the DT303CI in Standby mode, push and quickly release the Power Button. To turn the DT303CI off for extended storage, power off safely using any software function that “shuts down computer” provided in the software operating system.

#### NOTE:

The battery pack shipped with your tablet may be low in power—please use the AC-DC adapter with the DT303CI when setting up for the first time to fully charge the battery pack, or use the optional battery charger kit.

#### NOTE:

When the battery pack is charging, the blue-colored Battery LED should blink slowly. If plugging in the AC-DC adapter does not trigger this blinking activity and the LED stays dark, the battery pack(s) may have been drained substantially. Try unplugging/replugging the AC-DC adapter to the DT303CI a few times to activate the charging process.

#### NOTE:

To conserve power, use (push and quick release) the Power Button to put the tablet in “Standby” mode while not in use. Pushing briefly on the same button will wake up the system within seconds.

#### NOTE:

For DT303CI, avoid using the Power Button (“hold 9+ seconds” feature) to turn off the tablet—this form of hardware shutdown is intended to be a means of recovery from lockups, and not as normal operation.

### Start Up

If the power up (from Standby mode or otherwise) is successful, the appropriate interface will be displayed after a launch sequence of several seconds. The wireless LAN connection may take 10-15 seconds to be established.

### Configuring the Mobile Tablet

The DT303CI may be configured using the utilities and methods dictated by the software operating system. The DT303CI should be configurable for various properties such as user profiles, network features, and several system elements.

### Wireless Networking

#### Wireless LAN

The DT303CI is often delivered with an embedded (user-inaccessible) 802.11ac WLAN adapter equipped with a hidden custom antenna.

- Through the support of typical WLAN adapters, the DT303CI should be able to detect all 802.11 access points in the vicinity for you to select the access point of your choice for connection.
- The SSID and WEP/WPA/WPA2 (if enabled) parameters on the DT303CI and the access points have to match. The SSID is case-sensitive and it is recommended that you enable WEP/WPA/WPA2 encryption (or advanced alternatives) for secure access.
- When WEP/WPA/WPA2 is enabled, you may need to consult your network administrator or your networking equipment literature to properly configure associated settings such as Authentication mode, etc.
- Refer to the access point operating manuals for setting up the 802.11 access points.

## USING THE TABLET

### To Hold the Tablet

Left hand: grip the left back side of the tablet with your left hand four index fingers, with thumb resting on the top of the back side of the tablet and palm securely against the back.

Right hand: grip the right back side of the tablet with your right hand four index fingers, with thumb resting on the top of the back side of the tablet and palm securely against the back.



## Peripherals Support

Through its USB ports, the DT303CI supports a wide range of USB-based peripherals. These peripherals are applicable for software installation, applications storage, data storage, and system software recovery and updates.

## Battery Usage and Maintenance

DT Research tablets and laptops are powered by lithium polymer battery packs in proprietary form factors. Battery configurations for the DT Research devices include internal (bridge or backup), removable or swappable implementations.

Battery usage cycles, or duration between necessary re-charge, vary with a number of factors, including device model, device usage pattern and battery health/aging. The DTR battery packs may be charged while attached to the device or when separated from the device and docked in proprietary battery charging cradles. Following the guidelines on good practice below can help to keep a battery pack healthy and prolong battery usage cycles and battery lifespan.

- Avoid high heat conditions during operation, idle, charging, and storage states.
- Avoid letting the battery pack remain in very highly charged state or overly low charged state for extensive periods of time. Keeping the battery capacity between 30% and 80% of maximum capacity is recommended. The prevailing battery level(s) can be read from the Battery utility within the Windows operating system.
- Avoid letting the battery be over-discharged or depleted. Over-discharge can occur when a fully-discharged (0% level or thereabouts) battery pack is allowed to remain in such a state for an extended period of time (weeks or months). The embedded battery controls enter a protection mode and recharging will be prevented for safety reasons. To reduce the likelihood of over-discharge, consider recharging idle batteries regularly to some level between 30%-80% of capacity.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.

### Product End-of-Life Notice

For reuse and recycling facilities, please visit below link to get disassembly instructions:

<http://www.dtresearch.com.tw/zh/About/csr.html> or

[http://www.dtresearch.com.tw/EPEAT/DT301Y\\_Product\\_End-of-Life\\_Disassembly\\_Instructions.pdf](http://www.dtresearch.com.tw/EPEAT/DT301Y_Product_End-of-Life_Disassembly_Instructions.pdf)

For the product take-back service information, please visit: <http://www.dtresearch.com.tw/zh/About/csr.html>

RF Exposure Information (RED & UKCA)

To be protected against all verified adverse effects, the separation distance of at least 0mm must be maintained between the antenna of the radio having max. 4.8dBi antenna and all persons.

Hereby, [DT Research, Inc.] declares that the radio equipment type [DT303CI] is in compliance with Directive 2014/53/EU and UK Radio Equipment Regulations 2017. The full text of the EU and UK declaration of conformity is available at the following internet address: <http://www.dtresearch.com>.

The functions of Wireless Access Systems including Radio Local Area Networks(WAS/RLANs) within the band 5150-5350 MHz for this device are restricted to indoor use only within all European Union countries (BE/BG/CZ/DK/DE/EE/IE/EL/ES/FR/HR/ IT/CY/LV/LT/LU/HU/MT/NL/AT/PL/PT/RO/SI/SK/FI/SE/TR/N O/CH/IS/LI/UK(NI)).

Maximum EIRP for EU

|                                       |          |
|---------------------------------------|----------|
| Bluetooth:2402MHz-2480MHz             | 15.66dBm |
| Bluetooth LE:2402MHz-2480MHz          | 7.27dBm  |
| Wifi: 2412MHz-2472MHz/2422MHz-2462MHz | 19.16dBm |
| Wifi: 5150MHz-5725MHz                 | 17.64dBm |
| Wifi: 5725MHz-5825MHz                 | 13.60dBm |

This equipment complies with Directive 2014/53/EU and UK Radio Equipment Regulations 2017 radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The portable device is designed to meet the requirements for exposure to radio waves established by European Union market(France). These requirements set a SAR limit of 2W/kg averaged over 10 gram of tissue. The highest SAR value 0.57 W/kg reported under this standard during product certification for use when properly worn on the body.

The equipment has been tested with radios set to their highest transmission levels with following setup:

| Mode       | use against the head | worn or carried against the torso of the body | Worn on limbs     |
|------------|----------------------|-----------------------------------------------|-------------------|
| Separation | /                    | 0 mm                                          | /                 |
| SAR Value  | /                    | 0.57 W/kg                                     | /                 |
| Sar Limit  | 2W/kg (over 10 g)    | 2W/kg (over 10 g)                             | 4W/kg (over 10 g) |

Body-worn accessories (e.g., carry case, belt clip) containing metallic components which has not been tested or certified may change the RF performance of the device, including its compliance with RF exposure. User shall avoid using such accessories and should operate at least the above stated separation distance to maintain RF exposure compliance.



Operating authorizations must exist to operate the product in the following member states of the European Union, refer to the table below.

|    |    |        |    |    |  |  |  |  |  |
|----|----|--------|----|----|--|--|--|--|--|
|    |    |        |    |    |  |  |  |  |  |
| AT | BE | BG     | CH | CY |  |  |  |  |  |
| CZ | DE | DK     | EE | EL |  |  |  |  |  |
| ES | FI | FR     | HR | HU |  |  |  |  |  |
| IE | IS | IT     | LI | LT |  |  |  |  |  |
| LU | LV | MT     | NL | NO |  |  |  |  |  |
| PL | PT | RO     | SE | SI |  |  |  |  |  |
| SK | TR | UK(NI) |    |    |  |  |  |  |  |

Importer Name: Concept International GmbH  
Importer Address: Zweibrückenstr. 5-7 80331 München Germany

## Federal Communication Commission Interference

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

## RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The portable device is designed to meet the requirements for exposure to radio waves established by the FCC. These requirements set a SAR limit of 1.6 W/kg averaged over 1 gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body, with 0mm separation.

## Supplier's Declaration of Conformity

47 CFR § 2.1077 Compliance Information

**Unique Identifier** Trade Name:

Model No.: DT303CI



**Responsible Party – U.S. Contact Information**

**DT Research, Inc.**

2000 Concourse Drive, San Jose, CA 95131

<http://www.dtresearch.com>

## IC Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

This Class [B] digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [B] est conforme à la norme NMB-003 du Canada.

## RF Exposure Compliance

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The portable device is designed to meet the requirements for exposure to radio waves established by the ISED. These requirements set a SAR limit of 1.6 W/kg averaged over 1 gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body, with 0mm separation.

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. L'utilisateur final doit suivre les instructions spécifiques pour satisfaire les normes. Cet émetteur ne doit pas être co-implanté ou fonctionner en conjonction avec toute autre antenne ou transmetteur.

Le dispositif portable est conçu pour répondre aux exigences d'exposition aux ondes radio établie par le développement énergétique DURABLE. Ces exigences un SAR limite de 1,6 W/kg en moyenne pour un gramme de tissu. La valeur SAR la plus élevée signalée en vertu de cette norme lors de la certification de produit à utiliser lorsqu'il est correctement porté sur le corps, avec une séparation de 0mm.

The functions of Wireless Access Systems including Radio Local Area Networks(WAS/RLANs) within the band 5150-5250 MHz for this device are restricted to indoor use only. Les fonctions des systèmes d'accès sans fil, y compris les réseaux locaux radioélectriques (WAS/RLAN), dans la bande 5150-5250 MHz de cet appareil sont limitées à une utilisation en intérieur.