

**GoDogGo**  
REMOTE FETCH



Register your product for the warranty online at:

[www.godoggoinc.com/warranty.html](http://www.godoggoinc.com/warranty.html)

Please retain this card for your reference.

See other side for additional warranty  
and registration information.

Check us out on the web



[www.GoDogGoInc.com](http://www.GoDogGoInc.com)

The World's Only Automatic Fetch Machine for Dogs!

**GoDogGo**  
REMOTE FETCH



## Owner's Manual



SET UP



OPERATE



CARE



[www.GoDogGoInc.com](http://www.GoDogGoInc.com)



封底

封面



Thank you for choosing the original GoDogGo® RemoteFetch,  
the World's only Automatic Fetch Machine for Dogs!

This product is designed to provide hours of healthy  
exercise and enjoyment for you to share with your pet.

Please read the following operating, training,  
and care information prior to using GoDogGo®.



Designed in the U.S.A. PATENT No. 6,176,230  
GoDogGo® is a registered trademark of GoDogGo, Inc.

Made in China  
Model# GD003-1

**! WARNING !**  
**THIS APPLIANCE IS NOT INTENDED FOR USE BY CHILDREN**  
KEEP HANDS AND FACE AWAY FROM LAUNCH MECHANISM AND BALL SENSOR!  
STAND CLEAR OF DIRECT BALL LAUNCH AREA!  
NOT INTENDED FOR INDOOR USE OR WET CONDITIONS!  
STANDARD TENNIS BALLS RECOMMENDED!  
**NOT A CHILD'S TOY!**

## QUICK START INSTRUCTIONS

1. SET LAUNCH DISTANCE WITH ADJUSTMENT RING FOUND ON BOTTOM OF UNIT TO ONE OF THE 3 SETTINGS; 15'-20', 20'-25', OR 30'+.
2. PLUG IN THE AC ADAPTER or INSERT 6 D-SIZE BATTERIES
3. FLIP BLACK TOGGLE SWITCH TO THE "ON" POSITION.
4. SELECT DESIRED LAUNCH TIME OF 7 OR 15 SECONDS.
5. STAND CLEAR OF LAUNCH AREA! KEEP YOURSELF AND YOUR DOG A MINIMUM OF 2 FEET FROM THE FRONT OF THE UNIT.
6. THE FIRST BALL WILL LAUNCH AFTER THE "SAFETY DELAY".
7. FOR CONTINUOUS BALL LAUNCHING FILL THE BUCKET WITH DESIRED NUMBER OF BALLS or TRAIN YOUR DOG TO PLAY WITH ONLY 1 BALL AND HAVE HIM RETURN IT TO THE BUCKET FOR INDEPENDENT PLAY.
8. NEVER TOUCH THE SENSOR SWITCH AS IT MAY CAUSE INJURY.

## GETTING STARTED

GoDogGo® is powered by AC Adapter or Battery Power.

\*If using AC ADAPTER- Connect end of cord to the AC input on the control panel and then to the wall outlet. NEVER USE THE AC ADAPTER WHILE THERE ARE BATTERIES IN THE UNIT. THIS MAY CAUSE THE UNIT TO OVERHEAT AND THE BATTERIES TO ERUPT AND SEEP ACID.

\*If using BATTERY POWER- Install 6 size D batteries in the compartment located on the bottom of the unit.

**! WARNING: DO NOT USE THE AC ADAPTER MODE IN WET CONDITIONS OR ON WET GRASS! In these conditions it is recommended to use battery power.**

**2' STAND CLEAR OF LAUNCH AREA! Keep yourself and your dog a minimum of a 2 foot distance from the front of the unit. Keep all children, spectators, and operators away from launch pattern to avoid getting hit by the ball.**

Once you have determined where you will exercise your pet with GoDogGo®, adjust the unit's appropriate launch and intermittent time sequence. The following conditions will determine how you will preset the unit.

1. Size of play area or yard    2. Physical condition of your pet    3. Weather

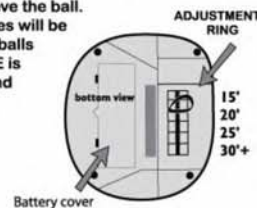


**DO NOT USE IN EXTREME HEAT OR COLD!  
ALWAYS CONSIDER YOUR PET'S HEALTH!**



First determine the distance you wish to launch the tennis ball from 15' to 30'+, then make the adjustment from the bottom of the unit. ONLY MAKE ADJUSTMENT WHILE UNIT IS TURNED OFF AND UNPLUGGED! Take hold of the adjustment ring and position it in one of the 3 slots provided. 15'-20', 20'-25', or 25'-30'+.

GoDogGo® is designed to launch tennis balls from 15' to 30'+ feet with 7 or 15 second intervals. Longer launch distances require more time for the dog to retrieve the ball. The setting will also depend on your pet's abilities. Note: Launch distances will be affected by the condition of the tennis balls used, i.e. WET or OLD tennis balls do not perform as well as DRY and NEW hi-pressure balls. TEMPERATURE is also a factor; warmer conditions cause the air inside tennis balls to expand which contributes to longer launch distances. When loading the bucket of GoDogGo® the maximum ball count is 17. Overloading the bucket may result in balls binding up in the bucket or along the track.



Now... Get Ready, Set, Fetch with GoDogGo®!





**REMOTE LAUNCH:** Press the RED button to launch single balls, one at a time. Repeat as long as there are balls in the bucket. Note: the feature is a great way of teaching your pet patience and consistency.

**AUTO SELECT:** This button allows the operator to choose from either 7 or 15 second intervals. Once you have depressed this button you will be in the auto launch mode which will continue to launch balls every 7 or 15 seconds provided there is a ball in the unit. Press once for 7 sec. Press twice for 15 sec. Press three times for off position. To turn the auto launch feature off simply press the AUTO SELECT until the lights go out. Note: Your GoDogGo unit will work completely independent of the remote by manually using the control panel at base of unit.

#### TRAINING RECOMMENDATIONS

•GoDogGo® RemoteFetch is all about enjoying your pet while you give them the best thing for their health, exercise. You know your dog better than we do so please pay attention to your dog's condition and make sure to allow for proper rest periods and plenty of water.

•DO NOT exercise your pet to the point of exhaustion.

•GoDogGo® has been designed so your dog can be trained to retrieve and return the tennis ball back to the inside of the bucket. This allows for continuous interaction and play between your pet and the machine.

•We suggest you begin training your dog with only one ball being launched from the unit in order for your pet to become accustomed to the launch activity. This will allow you to begin training your dog to return the ball back to the bucket. By training your dog to return the ball to the bucket from the start, this will create the ability for continuous independent play.

•Remember that consistency and repetition of the desired behavior produces the best results. Positive reinforcement upon your pet placing the ball back into the bucket will help with the training process. Please visit [www.GodogGoInc.com](http://www.GodogGoInc.com) for additional training tips.



#### ADDITIONAL PRECAUTIONS



##### Slight noise during kick!!

GoDogGo® has 6 gears to launch a tennis ball as far as 30+ feet. It is normal to hear a winding noise and a kicking sound during the launch cycle. The sound of the motor and kicker wind-up will help train your dog to anticipate the launch of the ball.

##### Hold on tight!

In order to set the launch distance, you will need to get a firm grip on the adjustment ring to set GoDogGo® to the furthest distance. You will find the adjustment ring on the underside of the unit. Simply turn unit off, empty all balls from the bucket, turn unit over, and adjust the launch distance with the D-shape metal ring.

##### Be very careful of the kick!

GoDogGo® comes with a "safety sensor" that is sensitive to the weight of the ball. Its location is in the pocket where the ball is launched from. If there are no balls in the launch pocket, the unit will not operate. Never stand directly in front of the unit while in launch mode. DO NOT TOUCH the "safety sensor" switch when the unit is ON and there are no balls in the launch pocket. Please keep your pet at a safe distance from the unit, a MINIMUM OF 2 FEET, to avoid being struck by the launching ball. You will need to train your pet where to stand.

**NEVER** allow the unit to launch without a ball in the pocket as this may result in damage to the unit.



#### BALL WILL NOT LAUNCH

- THE SENSOR SWITCH IS VERY SENSITIVE AND IN PLACE TO PROTECT YOU AND YOUR PET!
- NEVER ALLOW YOUR DOG TO REMOVE THE BALL FROM THE BALL POCKET OR LAUNCHING AREA!

If ball is in the launch pocket and all settings indicate it should be launching:

1. Check your power source or battery life.
2. Make sure the POWER light is ON and set to an intermittent setting of either 7 or 15 seconds. The unit will not begin launching a ball until an intermittent setting is chosen. The unit will not work when the light is in the OFF position.
3. Adjust sensor: The sensor may be out of alignment due to shipping or a dog may have mouthed or pawed the ball while in the launch pocket causing the sensor to be out of alignment. See below for adjustment instructions.
- A. Make sure the power switch is in the OFF position. With the unit OFF, carefully adjust the sensor by pulling the metal sensor strip slightly upwards so the ball comes in contact with the sensor and a "click" is heard. The sensor will click down when the ball is resting on it, which should then activate the motor.
- B. If the ball is still not allowing the sensor to activate the motor, the sensor may need to be adjusted slightly downwards by carefully bending it down. NEVER OVERBEND as it may break.

#### BALL WILL NOT ROLL DOWN THE BUCKET CHANNEL

1. Make sure the unit is on a level surface.
2. Check to see if the balls are too wet. We recommend always using nearly dry balls in order to keep the launching activity consistent and also to get the furthest launch distance. A small amount of moisture on the ball from your pet is ok, but balls should not be extremely wet or soggy.
3. Make sure balls are not too big to roll down the channel. If a tennis ball has too much nap, the ball may hang up in the channel.
4. The unit is designed for maximum of 17 balls. Overloading may result in a ball jam in the channel.

#### IT IS DIFFICULT TO ADJUST THE LAUNCH DISTANCE

- ALWAYS TURN UNIT "OFF" BEFORE ADJUSTING THE LAUNCH DISTANCE!
- ONLY adjust the launch distance when the kicker is in the UP position, just after a ball has been launched.

If the unit was turned off during a launch cycle:

1. Make sure the full launch rotation was completed and the unit was not turned off during the middle of a launch cycle. If the unit was turned off during a launch cycle, turn the unit ON and let the rotation finish. Then turn the unit OFF and adjust to the desired distance setting.

#### REMOTE CONTROL WILL NOT COMMUNICATE WITH THE UNIT

1. Review the remote control operation instructions for proper use.
2. Be sure to remove the plastic strip from under the batteries.
3. Be sure the batteries are properly seated. If not, the contact points may need to be pushed down slightly for proper battery contact.

If you need further troubleshooting assistance, please visit our website at [www.godoggoinc.com](http://www.godoggoinc.com) or send an email to [warranty@godoggoinc.com](mailto:warranty@godoggoinc.com) and we will be happy to assist you.

We do our best to answer emails Monday through Friday within 24 hours.



3.

内页2

内页3



## CARE INSTRUCTIONS

Always keep the GoDogGo® unit clean and dry to insure proper operation.

- DO NOT leave wet or soiled balls in the unit to avoid mold and bacteria growth.
- DO NOT submerge unit in water.
- DO NOT use or leave expired batteries in unit.



•ALWAYS TURN UNIT "OFF" and UNPLUG DURING CLEANING!

•NEVER USE or LEAVE UNIT IN WET CONDITIONS.

•CLEANING-The best way to clean GoDogGo® is to wipe unit down with a damp cloth and to carefully use an air hose to blow remaining debris from the ball track, being careful not to blow debris inside the base.

! DO NOT USE A HIGH PRESSURE WASHER or GARDEN HOSE TO CLEAN THE UNIT!



## TECHNICAL ASSISTANCE

Having trouble?

Send an email to:  
warranty@godoggoinc.com.



Our customer support team is happy to answer questions about your new unit.

Most set-up or operation issues can be solved with a quick email to our warranty department.

Be sure to contact our company with any questions prior to returning GoDogGo® RemoteFetch.

## REPLACEMENT PARTS

Some replacement parts can be obtained from GoDogGo®, Inc. at [www.godoggoinc.com/warranty.html](http://www.godoggoinc.com/warranty.html) on the PARTS page.

[www.GoDogGoInc.com](http://www.GoDogGoInc.com)

4.



## WARRANTY REGISTRATION

Registration is NOT required for the warranty to be in effect. Warranty is valid for 6 months with proof of purchase from the date of purchase. Warranty is non-transferable and valid to original purchaser only.

It is recommended to register the unit serial number for our records. You can register at [www.godoggoinc.com/warranty.html](http://www.godoggoinc.com/warranty.html) or [warranty@godoggoinc.com](mailto:warranty@godoggoinc.com) to submit your registration.

Please retain this card for your records.

Customer Name: \_\_\_\_\_  
Date of Purchase: \_\_\_\_\_  
Place of Purchase: \_\_\_\_\_  
Order Number: \_\_\_\_\_  
Serial Number: \_\_\_\_\_  
(Serial number can be found on bottom of unit)

Designed in the U.S.A. PATENT No. 6,176,230  
GoDogGo® is a registered trademark of GoDogGo, Inc.

Made in China  
Model# GD003-1

## WARRANTY INFORMATION

### Covered Under Warranty

GoDogGo® RemoteFetch comes with a limited 6-month warranty on all workmanship and defects in materials. Warranty is valid for 6 months from date of purchase with proof of purchase. It is recommended, but not required, to register the unit with serial number. Warranty is non-transferable and valid to original purchaser only.

### Not Covered Under Warranty:

The limited warranty does not apply to damages caused from pet, normal wear, improper use, overuse. Damages due to use in inclement weather, abuse, neglect and/or failure to perform routine care and maintenance. Accidental damage, consequential damages, incidental damages or expenses, including damages to property are not covered under the limited warranty.

### FCC Statement:

This device complies with Part 15 of the FCC Rules.  
Operation is subject to the following two conditions:

1. This device may not cause harmful interference and this device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

5.

内页4

封3