

Cricket Debut S3™

User Guide

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Getting started

The topics in this section will introduce you to your phone, help you get set up with service, provide an overview of the phone screen, and get you started with basic phone operations.

Introduction

The following topics describe the basics of using this guide and your new phone.

About the user guide


Thank you for purchasing your new U572AC Smartphone. The following topics explain how best to use this guide to get the most out of your phone.

Before using your phone

Read the Safety Information Guide that came with your device thoroughly for proper usage.

Accessible services may be limited by subscription contract conditions.

Descriptions in the user guide

Note that most descriptions in this guide are based on your phone's setup at the time of purchase. Unless otherwise noted, instructions begin from the phone's Home screen, which is displayed by pressing the **Home** button . Some operation descriptions may be simplified.

Screenshots and key labels

Screenshots and other illustrations in this user guide may appear differently on your phone. Key labels are simplified for description purposes and differ from your phone's display.

Other notations

In the user guide, the phone may be referred to either as "phone," "device," or "handset." A microSD™ or microSDHC™ card is referred to as an "SD card" or a "memory card."

Set up your phone

The following topics give you all the information you need to set up your phone and wireless service for the first time.

Parts and functions

These topics illustrate your phone's primary parts and key functions.



Note: Your phone's screens and app layouts are subject to change. This user guide uses sample images only.

Part	Description
Front camera	Take pictures and record videos while facing the screen.
Headset port	Plug in a headset (sold separately) to listen to music or for convenient, hands-free conversations.
Microphone	Transmit your voice electronically for a call, voice recording, or Google Assistant.
Receiver	Hear the caller and automated prompts.
Touch screen	<ul style="list-style-type: none"> • View information needed to operate your phone. • Access your phone's features and applications.
USB Type-C charging & accessory port	Connect the USB cable (included) for charging, or connect other accessories.
Speaker	Listen to calls, automated prompts, and music.
SIM tray	Insert your Nano SIM card and microSD for service and additional storage.
Eject SIM tray	Insert the included SIM tray pin into the tray slot and remove the SIM tray.
Volume keys	Adjust the volume for ringtones, media, notifications, and system sounds.

Part	Description
Power/Lock key & Fingerprint sensor	Power/Lock key <ul style="list-style-type: none"> • Press to turn the screen on or off. • Press and hold to turn the phone on. • Press along with the Volume up key to turn the phone off. • Press along with the Volume down key to take a screenshot.
	Fingerprint sensor Unlock your phone with a touch of your finger.
Rear cameras	<ul style="list-style-type: none"> • Take pictures and record videos with a 13+2 MP lens. • Use features such as the night mode, super macro mode, panorama mode, time lapse, and more.
Flash	<ul style="list-style-type: none"> • Brighten photos taken indoors or at night. • Use as a flashlight to see in dark areas.

CAUTION! Inserting an accessory into the incorrect port may damage the phone.

Battery use

The following topics explain how to care for your phone's non-removable battery.



Battery cautions

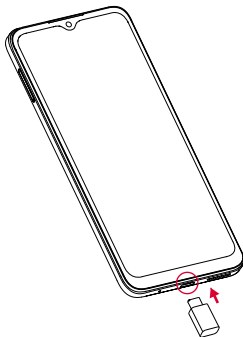
Avoid storing or leaving the phone with no charge remaining. Saved information and settings may become lost or changed, or the battery may become unusable. Charge once every six months before storing or leaving unused for a long period of time.

Charge the battery

Follow these instructions to charge your phone's battery using either the included AC adapter or via USB connection on your computer.

Charge using the AC adapter

1. Connect one end of the data cable to the USB port located on the bottom of your phone.

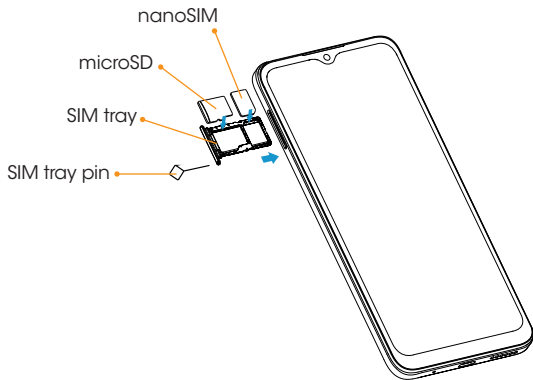


2. Connect the other end to the power adapter.
3. Connect the power adapter to an electrical outlet to fully charge your phone.
 - Use the power adapter that comes with your phone; using other adapters may damage your phone.
 - Charging your phone with a USB cable connected to a laptop will take longer than with the power adapter.
 - The phone will power off automatically when the battery is too low. Charge the battery if this happens. When the battery is critically low, the phone may need a few minutes to build a charge before turning back on. Playing games or performing other activities while charging may drain the battery and cause it to power off.
 - The battery will gradually discharge if it is left unused for an extended period. Before using the battery again, you must recharge it in order to power on and use your phone normally.

Install a SIM/SD card

Insert a Nano SIM/microSD card

1. Insert the included SIM tray pin into the small hole on the SIM tray and press until the tray ejects. Remove the SIM tray.
2. Place the Nano SIM card and microSD card (optional) with metal contacts facing down into the tray.
3. Gently slide the SIM tray back into the slot.



Turn your phone on and off


The instructions below explain how to turn your phone on and off.

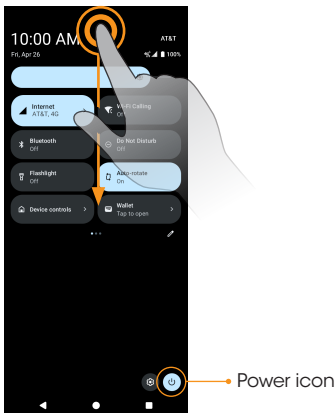
Turn your phone on

Press and hold the **Power/Lock** key until the device turns on.

Turn your phone off

There are two ways you can use to turn your phone off.

- Press the **Power/Lock** key and the **Volume up** key at the same time, and tap **Power off**.
- Swipe down on the Status bar twice to enter Quick Settings panel, and tap **Power icon**  > **Power off**.



Use the touch screen

Your phone's touch screen lets you control actions through a variety of touch gestures.



Tap or touch

Tap or touch with your finger to type characters into the on-screen keyboard, select and open applications and settings, or press on-screen buttons.



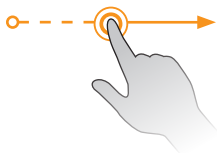
Touch and hold

Touch and hold an item to view available options (for example, a contact or link in a Web page), or to move icons or widgets.



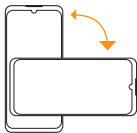
Swipe or slide

Quickly drag your finger vertically or horizontally across the screen to swipe or slide.







Drag

Touch and hold your finger with slight pressure, then move your finger slowly across the screen to drag. While dragging, do not release your finger until you have reached the target position.



Rotate

Rotate the phone sideways to change the screen orientation from portrait to landscape automatically. When entering text, you can turn the phone sideways to bring up a bigger keyboard. See [*"Portrait and landscape screen orientation" on page 26*](#) for more details.

Note: To activate Auto-rotate mode, swipe up from Home screen to access **Apps** and tap **Settings**  > **Display**  > **Auto-rotate screen**, and slide the switch to the **On**  position. You can also activate it by dragging the Status bar down twice and tapping **Auto-rotate** .



Pinch and spread

Use your thumb and forefinger in a pinching motion on your screen to zoom out, or spread them to zoom in when viewing a picture or a web page. (Move fingers inward to zoom out and outward to zoom in.)

Complete the setup screens

Once your service has been activated, you will need to run Setup. The Setup Wizard will appear to guide you through the basic settings on your device.

You will be prompted to select the language you want to use, set up your Wi-Fi connection, set a screen lock method, sign in to your Google™ Account, select location services, and more.

Follow the remaining instructions to finish your phone setup.




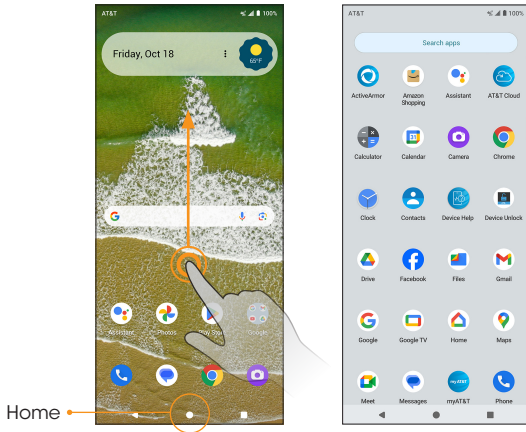
Basic operations

The following topics outline basic features and operations of your phone.

Home screen and Apps list

Most of your phone's operations originate from the Home screen or the **Apps** (applications) list.

1. From any screen, press the **Home** button  to display the Home screen.
2. From the Home screen, swipe up to access the **Apps** list.



For information about using the Home screen, see [*"Home screen basics" on page 39.*](#)

Select options and navigate screens

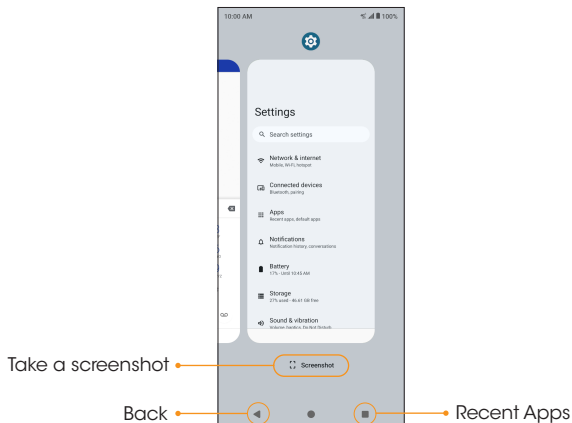
Tap icons, on-screen buttons, and other items to open or activate the assigned function.

- Tap the **Back** button ◀ to return to the previous screen.

Recent applications

View your recently used applications by tapping the **Recent Apps** button ■.

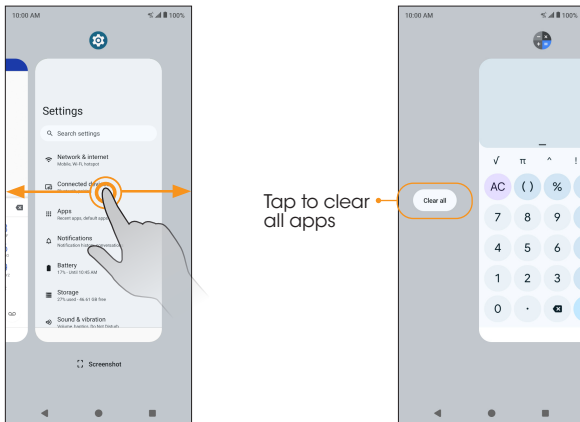
On recent applications screen, tap **Screenshot** to take a screenshot of the current-displayed card.



Switch between recently opened apps

You can easily switch between the apps you've recently opened.

Tap the **Recent Apps** button  to see your recently opened apps.





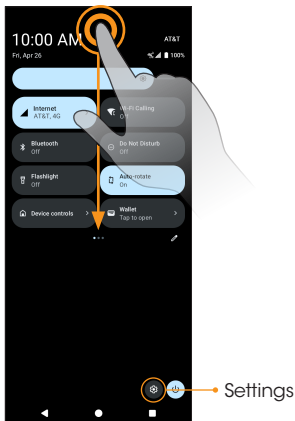
1. Swipe right or left through the cards to find an app and tap it.
2. To close an app, swipe up on it.
3. To close all of the apps and clear the list, slide to the far left of the list and tap **Clear all**.

You can tap the **Recent Apps** button  twice to switch between the two most recently used apps quickly.

Phone settings menu

You can customize your phone's settings and options in the Settings menu. There are two ways to access the Settings menu:

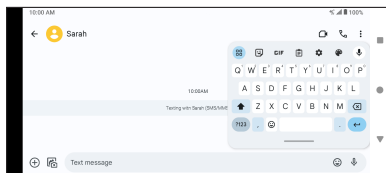
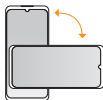
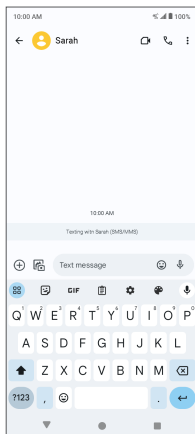
- From the Home screen, swipe up to access **Apps** and tap **Settings** .
- From any screen, swipe the Status bar down twice to access Quick Settings Panel and tap **Settings**  at the bottom right corner.



For more information, see [*"Basic settings" on page 99.*](#)

Portrait and landscape screen orientation

The default orientation for your phone's screen is portrait (vertical), but many apps will change to landscape orientation (horizontal or widescreen) when the phone is rotated sideways.






Note: Not all screens can be used in landscape orientation.

Turn screen rotation on or off

Drag the Status bar down twice and tap **Auto-rotate**  to turn it on or off. You can also set the rotation option from the Settings menu.

1. From the Home screen, swipe up to access **Apps** and tap **Settings** .

2. Tap **Display**  > **Auto-rotate screen** and slide the switch to the **On**  or **Off**  position to activate or deactivate screen rotation.

Capture screenshots

To capture a screenshot, press the **Power/Lock** key and **Volume down** key at the same time to capture a screenshot of the current screen.

Your screenshots will be stored in the Screenshots folder in the Photos app.

From the Home screen, tap **Photos**  > **Library** > **Screenshots**.

Applications

Launch apps

All installed apps can be accessed and launched from the **Apps** list.

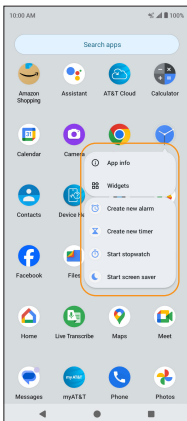
1. From the Home screen, swipe up to access the **Apps** list.
2. Tap an app icon to launch the app.

Group app folders

1. From the Home screen, tap a group app folder to open and tap an app shortcut to launch the app.
2. To add more apps to the folder, drag each app over to the folder.

App shortcuts

Tap and hold an app icon on the Home screen or Apps list to display a shortcut menu that lets you quickly access common app functions.





Note: Not all apps support the App shortcuts feature.

Control app permissions

The first time you open an app, you'll be asked to grant permissions to access certain data or features. This ensures that you have full control of which apps have authorized access.

If you don't want to grant access to an app, choose **Don't allow**. If you choose **Don't allow** in a trusted app, you may not be able to use the app or access all the functions.

To modify permission settings, follow the steps below:

1. From the Home screen, swipe up to access **Apps** and tap **Settings** .
2. Tap **Apps**  > **All apps**, and tap the app you want to modify permissions

for.

3. Tap **Permissions** to view the apps you've allowed or haven't allowed.

4. Tap an app and adjust the permission settings.

Tip: You can also access permission settings by touching and holding the app on the Home screen or **Apps** list, tapping **App info** ⓘ to access the app info screen, and then tapping **Permissions**.

Choose default apps

Some actions can be performed with more than one app. When performing an action for the first time, you may be prompted to choose an app. You can choose to use an app only this time by tapping **JUST ONCE**, or tap **ALWAYS** to set that app as the default.

You can change the default app at any time in the Settings menu.

1. From the Home screen, swipe up to access **Apps** and tap **Settings** ⚙️.
2. Tap **Apps** 📱 > **Default apps**.
3. Choose your default web browser, phone app, messages app, and more.


To change the default app for opening links, continue with the steps below:

1. Tap **Apps** 📱 > **Default apps** > **Opening links**.
2. Tap the app you want to set and tap **Open supported links** to allow the listed verified web links to open in this app.

Disable an app

You can disable some default apps which can't be uninstalled to avoid them running in the background and downloading data.






1. From the Home screen, swipe up to access **Apps** and tap **Settings** ⚙️.










2. Tap **Apps**  > **See all apps**.
3. Tap the app you want to disable to access App info screen.
4. Tap **Disable**.











Tip: You can also disable apps by touching and holding the app on the Home screen or in the Apps list, tapping **App info**  to access the App info screen, and tapping **Disable**.



Apps list

The **Apps** list expands to include any apps you download and install on your phone. The following table outlines the primary apps that have been preinstalled on your phone.

App	Function/Service
 Assistant	Use voice assistant to trigger apps and devices, ask all kinds of questions, make plans, and carry out a variety of useful tasks.
 Calculator	Perform basic and advanced mathematical calculations.
 Calendar	Create and manage events, meetings, and appointments, organize your time, and schedule reminders for important events.
 Camera	Take pictures and videos.
 Chrome	Surf the Internet with Google's easy-to-use web browser.



App	Function/Service
 Clock	Set alarms, view time zones around the world, set a timer, use a stopwatch, manage your bedtime, and use your phone as a desk clock.
 Contacts	Manage all of your contacts in one place.
 Drive	Store files on Google servers, synchronize files across devices, and share files with other Google Accounts.
 Facebook	Post updates, see what your friends are up to, upload pictures and check-ins, and more with on-the-go Facebook access.
 Files	Access all of your documents, pictures, videos, and downloads.
 Gmail	Send, receive, and manage your email messages. This app supports email accounts for Gmail, Yahoo!®, Hotmail®, and more.
 Google	Search for information saved on the phone and within phone applications as well as on the Internet.
 Google TV	Buy or rent movies and TV shows, and watch them on your TV, smartphone, tablet, etc.
 Home	Control thousands of compatible lights, cameras, speakers, and more, as well as check your reminders and recent notifications, all from a single app.

App	Function/Service
 Maps	Determine your location, find directions, browse local businesses and attractions, rate and review places, and more.
 Meet	Provides secure, easy-to-use video meetings that work for everyone so that you can connect and collaborate on what matters most.
 Messages	Send and receive text and multimedia messages.
 Phone	Place and receive calls, use voicemail, set up and manage contacts, and more.
 Photos	Manage your photos and back them up to your Google Account.
 Play Store	Download new Android apps, books, movies, and music to your phone.
 Safety	Save and share your emergency information.
 Settings	Adjust options, personalize your phone, view device information, and more.
 Sound Recorder	Record sounds and play them back.
 Wallet	Pay with your Android phone at participating stores and within mobile apps.

App	Function/Service
 YouTube	Watch videos or upload your own with the world's largest video-sharing site.
 YT Music	Stream and browse playlists, albums, and artists from YouTube Music.

Phone number






Follow the instructions below to view your phone number.

1. From the Home screen, swipe up to access **Apps** and tap **Settings** .
2. Tap **About phone** .
3. You will see the phone number listed under **Phone number**.

Airplane mode

Airplane mode turns off all functions that emit or receive signals while leaving your phone on so you can use apps that don't require a signal or data.

To turn on/off Airplane mode

1. From the Home screen, swipe up to access **Apps** and tap **Settings** .
2. Tap **Network & internet**  > **Airplane mode**.
3. Slide the switch to the **On**  position to activate Airplane mode. You will see the Airplane mode icon  in the Status bar.
4. To turn off Airplane mode, slide the switch to the **Off**  position to deactivate Airplane mode. Your phone's wireless connection features will be restored.

Tip: You can also access Airplane mode through the Quick Settings menu. Swipe the Status bar down twice to access the Quick Settings menu, swipe to the right to locate **Airplane mode**, and tap it to enable or disable data transmissions.

Enter text

You can type on your phone using one of the available touch screen keyboards or Google Voice Typing.

Touch screen keyboards



Your phone offers Google touch screen keyboards for entering text. The keyboard appears automatically on-screen when you tap a text entry field, and can be used in either portrait or landscape mode.

Note: Keyboard layouts and options may change depending on the app currently in use. For example, if you're entering text into a web search, a **Search** icon may appear instead of an **Enter** icon.

Google keyboard

The Google keyboard offers a traditional QWERTY keyboard setup for entering text by tapping keys (like on a computer), along with options that allow you to enter text faster and more accurately, such as continuous key input, personalized usage dictionaries, and more.

Access Google keyboard settings

1. From the Home screen, swipe up to access **Apps** and tap **Settings** .
2. Tap **System**  > **Keyboard** > **On-screen keyboard** > **Gboard**.

Google Voice Typing

Google Voice Typing uses Google Voice recognition to convert speech to text. From Messages screen, tap  and speak.

Tips for editing text

Your phone has many options to make entering text easier, including copying, cutting, and pasting text, using voice-to-text input, customizing the user dictionary, using predictive text, and more.

To edit text you have already entered

1. Touch and hold or double-tap the text you would like to edit.
2. Drag the tabs to adjust the highlighted selection.
3. The following options will appear: **Cut**, **Copy**, **Paste** (if you have text copied on the clipboard), **Share**, **Select all** (if there is more than one word available to select), and **Read aloud**.

To insert new text

1. Touch where you want to type, the cursor and tab will appear. Drag the tab to move the cursor.
2. Tap the tab to view the pop-up menu, then tap **Paste** to insert any text you have previously copied.

Google Account

You will need a Google Account to access several phone features, such as Gmail, Google Maps, Google Meet, and Google Play Store. Enter your Google Account information to access Google apps. These apps sync between your phone and your online Google Account.

Create a Google Account



If you do not already have a Google Account, you can create one online or using your phone.

Note: You can also create and sign into your Google/Gmail account from the Settings menu.

Create a Google Account online

1. Using a computer, visit google.com.
2. On the main page, click **Sign in > Create account > For my personal use**.
3. Follow the prompts to set up your account:
 - a. Enter your first and last name, a desired username/Gmail address, and create and confirm a password.
 - b. Add a phone number or secondary email for security (optional).
 - c. Enter basic personal information.
4. Tap **I agree** to accept Google's Privacy and Terms and finish your Google Account setup.



Create a Google Account using your phone

1. From the Home screen, swipe up to access **Apps** and tap **Settings** .
2. Tap **Passwords & accounts**  > **Add account**.
3. Tap **Google** and then tap **Create account > For my personal use**.


4. Follow the prompts to set up your account. Tap **Next** to proceed between steps, which may include:
 - a. Enter your basic information such as first and last name.
 - b. Enter a desired username/Gmail address.
 - c. Create and confirm a password.
 - d. Add a phone number for security or tap **Skip**.
 - e. Review your account info. Tap **Next** to confirm.
5. Tap **I agree** to accept Google's Privacy and Terms and finish your Google Account setup.

Sign in to your Google Account

If you have a Google Account but have not yet signed in with your phone, follow these instructions to sign in to your Google Account.

1. From the Home screen, swipe up to access **Apps** and tap **Settings** .
2. Tap **Passwords & accounts**  > **Add account** > **Google**.
3. Enter your email address or phone number and tap **Next**.
4. Enter your password and tap **Next**.
5. Follow the on-screen instructions to complete the process.

To sync your account information, follow the below steps:

1. From the Password & account screen, tap your account > **Account sync**.
2. Select the apps you would like to sync with your phone.
3. Tap **Menu**  > **Sync now**.

Important: Cricket policies often do not apply to third-party applications. Third-party applications may access your personal information or require us to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, do not use the application.

Lock and unlock your screen

You can quickly turn your phone screen off when not in use, and unlock it when you need it.

Turn the screen off when not in use

To quickly turn the screen off, press the **Power/Lock** key.

Pressing the **Power/Lock** key again or receiving an incoming call will turn on your phone screen and display the lock screen.

To save battery power, your phone screen will automatically turn off after being idle for a period of time. You will still be able to receive messages and calls while the phone's screen is off.

Turn the screen on and unlock it

1. To turn the screen on, press the **Power/Lock** key.
2. Swipe up from the bottom of the screen to unlock it.

If you have set up a screen lock, you will be prompted to unlock your phone. See [for details](#).

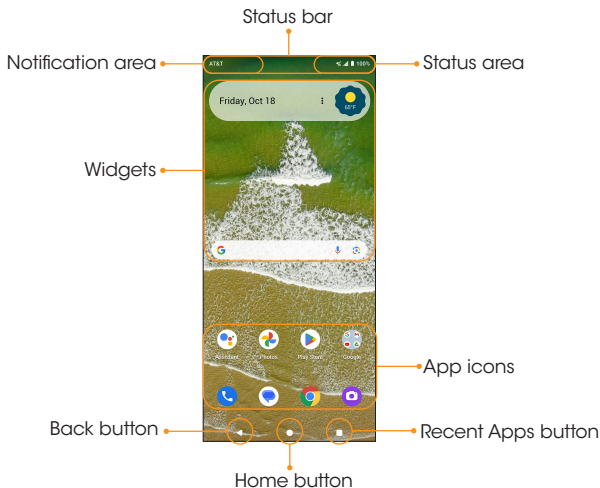
The following topics describe how to use and customize your phone's home screen, understand the Status bar, and use the Notification panel.




Home screen basics

The Home screen is the starting point for your phone's applications, functions, and menus. You can customize your Home screen by adding application icons, shortcuts, folders, widgets, and more.

Home screen layout

Your Home screen extends beyond the initial screen. Swipe right to display additional screens.



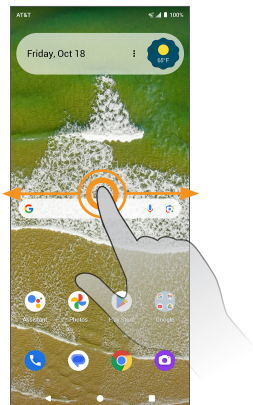
Item	Description
Status bar	Icons indicate your phone's status (on the right side) and notifications (on the left side).
Notification area	View notifications for incoming messages, missed calls, application updates, and more. Drag the Status bar down to display the Notification panel.
Status area	View phone and service status information such as signal strength, battery status, Wi-Fi and data connectivity, and ringer status.
Widgets	Add customizable quick access to app functions on your phone's Home screen.
App icons	Add shortcuts to your favorite apps to the home screen.
Back button 	Tap to return to the previous screen.
Home button 	Tap to display the main Home screen.
Recent Apps button 	<ul style="list-style-type: none"> • Tap to display a list of recently used apps. • Double-tap to swap between your last two used apps.

Extended home screens

In addition to the main Home screen, your phone features extended Home screens to provide more space for adding icons, widgets, and more.

Press the **Home** button to display the main Home screen, then swipe to the left or right to move from the main screen to an extended screen.

Tip: While on an extended screen, press the **Home** button to return to the main Home screen.











Status bar and Notification panel









Quickly view your phone's status and notifications at the top of the screen.

Status bar




The Status bar at the top of the Home screen provides phone and service status information on the right side and notification alerts on the left. To view the Notification panel or access the Quick Settings menu, drag the Status bar down from the top of the screen.










Main status icons (Right side)

Icon	Status
	4G LTE data service
	Airplane mode enabled
	Battery (charging)
	Battery (full charge)
	Bluetooth® connected
	GPS in use
	Headphones
	Hotspot

Icon	Status
	Mute on
	Network (full signal)
	No Network
	Mobile data unavailable
	Speakerphone enabled
	Wi-Fi® enabled
	Wi-Fi® Calling enabled
	NFC™ enabled

Main notification icons (Left side)

Icon	Notification
	Alarm
	Download
	Event

Icon	Notification
	Keyboard active
	Missed call
	New Gmail
	New text or MMS message
	New voicemail
	Software update available
	Warning
	Wi-Fi® Calling
	Wi-Fi network available

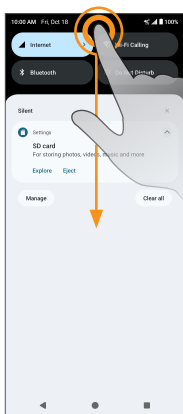
Note: Additional notification icons may appear. All notifications may be accessed through the Notification panel.

Notification panel

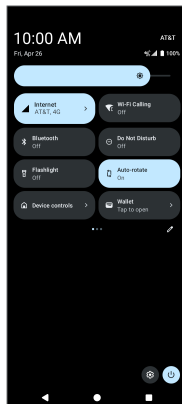
1. Swipe down on the Status bar to open the Notification panel.
2. To check notifications, tap an item in the list.
3. Swipe left or right on a notification to delete it, or tap **Clear all** to clear all event-based notifications (other ongoing notifications will remain).
4. To close notification panel, swipe up or tap the **Back** button ◀.

Quick Settings panel

1. Swipe down on the Status bar again from the Notification panel.
2. Tap a setting to turn it on or off.



Notification panel




Quick settings panel

Customize the Home screen

Learn how to set the wallpaper and add, move, or remove shortcuts, widgets, and folders from the Home screen.

Operations for rearranging the Home screen

- To move widgets and app shortcuts icons, touch and hold an app or widget on the Home screen and drag it to the desired location.
- To delete widgets and app shortcuts icons, touch and hold an app or widget on the Home screen, and drag it to  **Remove** at the top of the screen to delete from the Home screen.

Add shortcuts to the Home screen

Add shortcuts for quick access to favorite apps from the Home screen.

1. From the Home screen, swipe up to access **Apps**.
2. Touch and hold an app icon, then drag to move it.
3. Drag the icon to an empty location on one of the Home screens. The shortcut will be added to the Home screen.


Add widgets to the Home screen

Widgets are self-contained apps on the Home screen. Unlike a shortcut, which will open an app, widgets can perform certain functions without navigating away from the Home screen. You can create widgets for a specific contact, for bookmarks to web pages, your calendar, email, and more.

1. From the Home screen, touch and hold an empty space, and then tap **Widgets** in the Home screen menu.
2. Touch and hold a widget, then drag it to an empty location on one of the Home screens. The widget will be added to the Home screen.

Add App folders to the Home screen

You can group Home screen shortcuts into folders for convenient access.

1. Drag an app icon and release it over another app icon on the Home screen to create a folder.
2. Type a name for the folder, and then tap .
3. To add more app shortcuts to the folder, touch and hold an app icon and drag it on top of the new folder.

Change folder names

Once you have added folders, you can change the name easily from the folder display.

1. Tap the folder to open it.
2. Tap the folder name, type a new name, and then tap .

Remove folder

Touch and hold a folder and drag it to **Remove** at the top of the screen.

Remove apps from a folder

1. Tap a folder to open it.
2. Touch and hold an app in the folder and drag it to the Home screen or to **Remove** at the top of the screen.


Change the wallpaper

1. From the Home screen, touch and hold an empty space, then tap **Wallpapers & style** on the Home screen menu.

Tip: You can also access the Wallpapers menu from the Settings menu. From the Home screen, swipe up to access **Apps** and tap **Settings**  > **Wallpaper & style** .

2. Tap **More wallpaper**, select the wallpaper from your photos or standard wallpapers folders.
3. Tap **Set wallpaper** at the top of the screen and choose to set the wallpaper on the Home screen, Lock screen, or both.

Change the color theme

1. From the Home screen, touch and hold an empty space, then tap **Wallpapers & style** on the Home screen menu.
2. Choose desired color theme. You can tap  to view more colors:
 - Tap **Wallpaper colors** tab and select the desired color combination which comes from the set home screen and lock screen wallpapers.
 - Tap **Other colors** tab and select the desired basic color.

