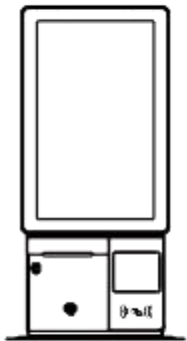
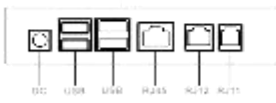
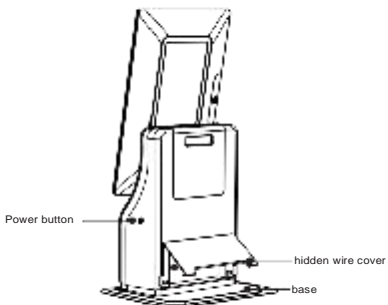
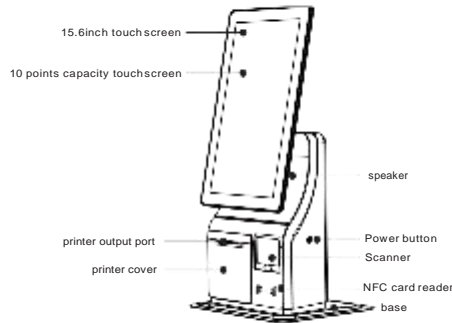


Self Service Kiosk User Manual



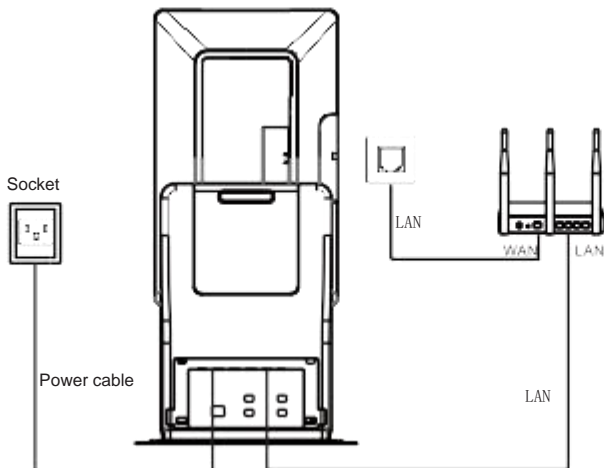
Introduction

The device schematic is based on the actual object

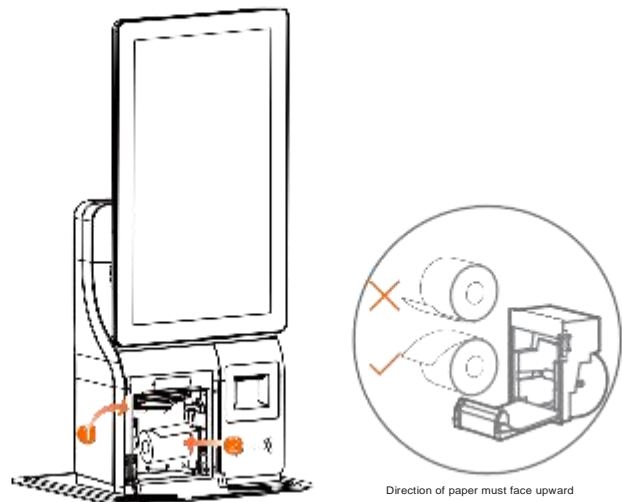


Device Connection Diagram

Device interface and accessories are subject to the actual object



Printing paper replacement guide



- 1 Pull the printer cover outward, and the cover will pop out automatically. Take out the empty paper core and put in a new paper roll. Close the cover (Note : Direction of paper must face upward)

WiFi Setting

tep 1: Access the system, enter the setting interface



Step 2: Press the button to turn on the wireless WiFi



Step 3: Select a network, enter the password, and connect



Common issues

1. Device do not powering on or black screen:
Check if the external power source has power or if there are any issues with the power cord. Ensure that the device's power switch is correctly turned on and the power outlet has electricity.
2. Network connection issues:
Check if the device is connected to the correct network (WiFi or Ethernet). If connected but unable to access the internet, investigate if there is a need to set up a fixed IP or perform any authentication.
3. Printer not printing:
Verify if there is paper in the printer, as the absence or improper placement of paper can cause printing issues.
4. Printed receipts are blank:Check if the receipt paper is loaded correctly. The smooth side of the paper should face up. Additionally, ensure that the paper used is thermal paper, as it is the required paper type for printing.

Point for Attention

Please adhere to the following safety precautions while using this product to prevent personal injury or damage to the device:

1. Before powering on the product, ensure that the power supply you are using meets the voltage/current requirements of the product.
2. Make sure that the terminal of the power outlet you are using is reliably grounded.
3. Avoid using or placing flammable sprays or items near the product, as this may cause explosions or fires.
4. The product is not waterproof. Do not pour water or any other liquids into the device, as it can cause severe damage or electric shock. In the event of such an incident, immediately power off the device and unplug it.
5. If the product emits unusual sounds, emits a burning odor, or smokes, immediately power off the device, unplug it, and contact technical support.
6. When cleaning the touchscreen from dust and grease, use a glass cleaner and a soft cloth. Do not use corrosive substances.
7. If repairs are needed, contact technical support. Do not attempt to disassemble or repair the product yourself. Any issues caused by unauthorized disassembly will not be covered under warranty or support.

After-sales Operation Process

- Step 1: Record the serial number of the product and take pictures of the problems.
- Step 2: Provide the serial number and photos of the product to the after-sales person