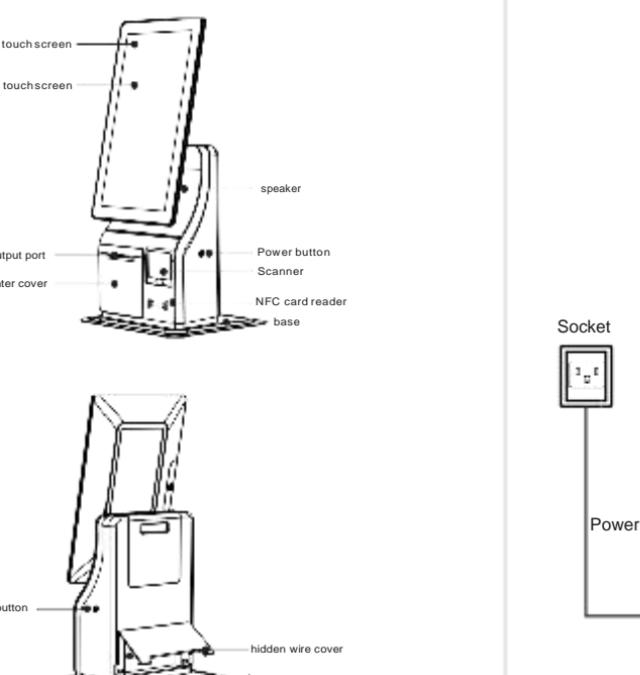


## Introduction

The device schematic is based on the actual object



**Note:**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to relocate the receiving antenna, increase the separation between the equipment and receiver, or consult with an experienced radio/TV technician for help.

Consult a dealer or an experienced radio/TV technician for help.

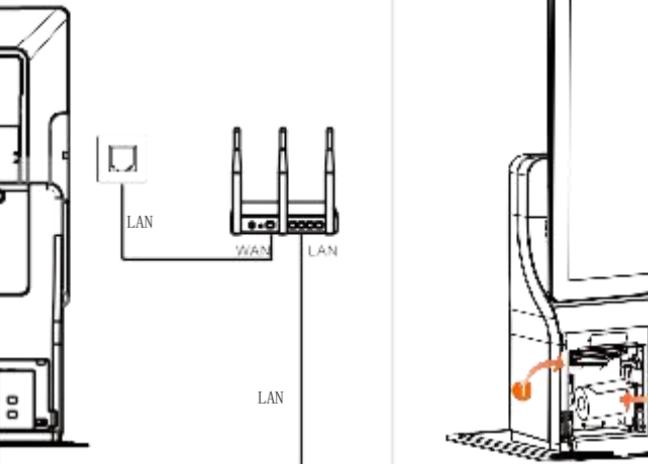
It should be installed and operated with minimum distance 20cm between the radiator antenna & your body.

FCC exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

## Device Connection Diagram

Device interface and accessories are subject to the actual object



① Pull the printer cover outward, and the cover will pop out automatically. Take out the empty paper core and put in a new paper roll. Close the cover (Note: Direction of paper must face upward)

## Printing paper replacement guide

Step 1: Access the system, enter the setting interface



Step 2: Press the button to turn on the wireless WiFi



Step 3: Select a network, enter the password, and connect



## WiFi Setting

Step 1: Access the system, enter the setting interface



Step 2: Press the button to turn on the wireless WiFi



Step 3: Select a network, enter the password, and connect



## Common issues

1. Device does not power on or lack screen: Check if the external power source has power or there are any issues with the power cord. Ensure that the device's power switch is correctly turned on and the power outlet has electricity.
2. Network connection issues: Check if the device is connected to the correct network (WiFi or Ethernet). If connected but unable to access the internet, investigate if there is a need to set up a fixed IP or perform any authentication.
3. Printer not printing: Verify if there is paper in the printer, as the absence or improper placement of paper can cause printing issues.
4. Printed receipts are blank: Check if the receipt paper is loaded correctly. Turn the nozzle side of the paper should face up. Additionally, ensure that the paper used is thermal paper, as it is the required paper type for printing.

## Point for Attention

Please adhere to the following safety precautions when using this product to prevent personal injury or damage to the device:

1. Before powering on the product, ensure that the power supply voltage is using the voltage/current requirements of the product.
2. Make sure that the terminal of the power outlet you are using is reliably grounded.
3. Avoid using or placing flammable or sprayable items near the product, as this may cause explosion or fires.
4. The product is not waterproof. Do not pour water or any other liquids into the device, as it can cause severe damage or electric shock. In the event of such an incident, immediately power off the device and unplug.
5. If the product emits unusual sounds, emits a burning odor, or smokes, immediately power off the device, unplug it, and contact technical support.
6. When cleaning the touchscreen from dust or smudges, use a glass cleaner and a soft cloth. Do not use corrosive substances.
7. If repairs are needed, contact technical support. Do not attempt to disassemble or repair the product yourself. Any issues caused by unauthorized disassembly will not be covered under warranty or support.

## After-sales Operation Process

Step 1: Record the serial number of the product and take pictures of the problems.

Step 2: Provide the serial number and photo of the product to the after-sales person.