

zeebo™

USER MANUAL



WRITE YOUR CONSOLE NUMBER HERE:

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Your console number is printed on the back of your Zeebo console and is listed in your on-screen setup menu.

WELCOME TO THE ZEEBO EXPERIENCE!

Congratulations on choosing the world's most exciting game system! With your Zeebo, you'll experience awesome graphics and action. You'll play some of the greatest games ever created. And the really amazing part is, you can get new games any time you want. There's no need to go to a store or even leave your home. There are no DVDs to keep track of or lose. Instead, just use your Zeebo to browse the hottest game titles on the planet. Choose the ones you want, and your Zeebo will download them automatically over the ZeeboNet Wireless Network. In minutes, you'll be playing your new games. In fact, you can play right now, since there are some fantastic games already loaded on your system. So get ready to Zeebo. This manual will show you how.

ABOUT THIS MANUAL

We've designed the Zeebo to be really easy to use. It's so simple, it pretty much explains itself. If you're new to the Zeebo and eager to play, we suggest you take a look at the Quickstart Guide that

came with the system. It'll show you the basic Zeebo functions and get you up and running in minutes. If you want more detailed instructions, would like to get a better understanding of how the Zeebo works or have questions, this manual is for you. It shows you how to set up your system, how to start playing games and how to buy new games over the ZeeboNet Wireless Network. It also explains how to manage your Zeebo settings and solve problems.

For additional help, be sure to check out these other resources:

- **Zeebo On-Screen Help:** here you'll find answers to specific questions and problems you may run into. (On-screen Help is described in **Section 8** of this manual.)
- **Zeebo Website (<http://www.zeebo.com.br>):** our website has additional help with technical problems, new games, updates, special offers and more.
- **The Zeebo Service Center** [TTSa to add phone number]

IMPORTANT SAFETY INFORMATION

READ THE FOLLOWING WARNINGS BEFORE YOU OR YOUR CHILD PLAY VIDEO GAMES

WARNING: REPETITIVE MOTION INJURIES AND EYESTRAIN

Playing video games for extended periods can strain muscles, joints, skin or eyes. The following steps may help avoid problems such as tendonitis, carpal tunnel syndrome, skin irritation or eyestrain:

- Avoid excessive video game play. Parents should monitor their children for appropriate levels of play.
- Take breaks of 10 minutes or more, every hour.
- If you become sore while playing, stop and rest until the soreness goes away before resuming play.
- If soreness or pain continues despite rest, see your doctor.

WARNING: SEIZURES

A small percentage of people may experience a seizure when viewing visual images such as flashing lights or patterns that may

occur while watching TV or playing video games. Even people who have not had seizures before may be susceptible to these photosensitive seizures.

If you or your children have had a seizure, loss of awareness, or other symptom related to an epileptic condition, consult a doctor before playing video games.

Parents should monitor children when playing video games. Stop playing and see a doctor if you or your children have any of the following symptoms:

- Convulsions
- Loss of awareness
- Involuntary movements
- Eye or muscle twitching
- Altered vision
- Disorientation

To reduce the chance of a seizure when playing video games:

- Play as far from the TV screen as possible.
- Use a smaller television screen.
- Do not play if you are fatigued or need sleep.
- Play in a well-lit room.
- Take a break of ten minutes or longer every hour.

WARNING: ELECTRICAL SHOCK

To avoid electrical shock when you use this system:

- Do not use the Zeebo during a lightning storm. There may be a risk of electrical shock from lightning.
- Do not use the Zeebo if the power cord is damaged, split or broken.
- Make sure that the power plug is fully inserted into the wall outlet or extension cord.
- Always carefully disconnect all plugs by pulling on the plug and not on the cord.
- Make sure the Zeebo console is turned off before connecting or disconnecting the power cord from an outlet.
- Do not operate the system if the Zeebo console or power cord is wet.

WARNING: MOTION SICKNESS

Playing video games can cause motion sickness. If you or your children feel nauseated or dizzy when using this system, stop playing and rest. Do not drive or engage in other demanding activity until you feel better.

CAUTION: TV SCREEN DAMAGE

Stationary images in video games can “burn” into some types of TV screens, leaving a permanent shadow. Please consult your TV manual or TV manufacturer if in doubt. Neither Zeebo nor any of Zeebo’s licensees will be liable for any damage to your TV.

ADDITIONAL PRECAUTIONS

- Do not expose the Zeebo and its components to excessive dust or moisture, or extreme heat or cold. Do not place your Zeebo over a heating register or other heat source. Allow room for adequate ventilation around your Zeebo.
- Use only authorized Zeebo components with your system. Use of unauthorized components may damage your system and void your warranty.

- Do not open, disassemble or try to repair the Zeebo console, accessories or components. Doing so may disable your system and will void your warranty.
- Do not drop, hit or otherwise abuse the Zeebo system, components or accessories. Place your Zeebo in a stable position where it is not likely to fall or tip over.
- When disconnecting any plugs from the console or wall outlet, first turn the Zeebo off. Then carefully pull by the plug itself rather than by the cord. Do not step on, sharply pull or bend any wire or cables.
- Do not spill liquids on the Zeebo console, components or accessories. To clean, use a soft slightly damp cloth (use water only). Allow the component to dry completely before using again.

FCC NOTICE AND CONDITIONS

This device and its accessories comply with part 15 of FCC rules.

Part 15.21 statement

Changes or modifications made to this equipment not expressly approved by the manufacturer may void the FCC authorization to operate this equipment.

Part 15.105 statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning

the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Part 15.19 statement

- This device complies with Part 15 of the FCC.
- Operation is subject to the following two conditions:
 - (1) this device may not cause harmful interference, and
 - (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure:

- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
- This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.
- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

TABLE OF CONTENTS

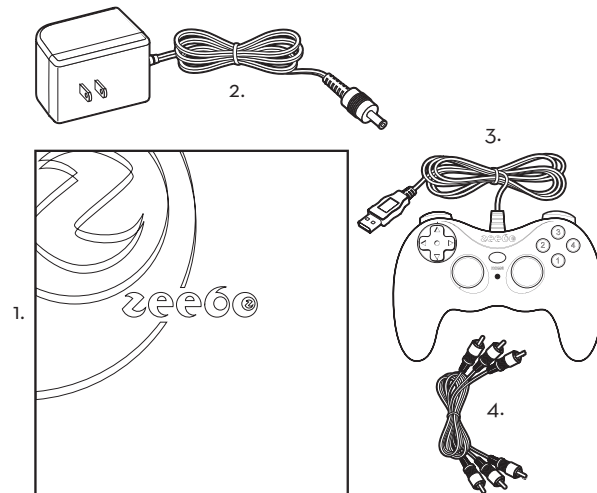
1. Zeebo Components	8	7. The ZeeboNet Wireless Network	30
• Getting to know the parts of your Zeebo.		• Understanding the ZeeboNet Wireless Network, using the Zeebo when not connected to the ZeeboNet, improving wireless reception.	
2. Setting Up Your Zeebo	10	8. Setup Menu	32
• How to set up your Zeebo for the first time, change the language and register as a Zeebo user.		• How to view and change system settings, manage account information and get on-screen help.	
3. Using the Zeebo: Basic Concepts	14	9. Additional Tips and Hints	34
• How to move around the screen and select items using the Z-Pad, choose options on the Z-Wheel, type with the on-screen keyboard and use the Home screen.		• Deleting games, using your Zeebo for multiplayer games, information for parents and useful shortcuts.	
4. Launching and Playing Games	18	10. Troubleshooting	38
• How to browse and launch the games in your Game Library.		• How to solve technical problems.	
5. Shopping for New Games	20	11. System Specifications	44
• How to select and download new games through your Zeebo console.		12. Warranty Information	46
6. Buying and Managing Zeebo Credits (Z-Credits)	24	13. Service Information	48
• How to buy Z-Credits and check your balance.			

1. ZEEBO COMPONENTS

1. Zeebo Console
2. Power adapter
3. Z-Pad control pad (extra controllers sold separately)
4. AV cable
5. Pre-loaded games

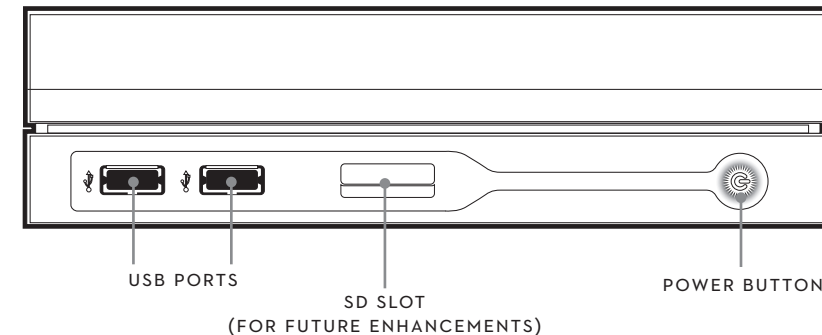
⚠ Caution: Use only the authorized Zeebo components that came with your system. Use of other devices with your Zeebo console could damage the system and void your warranty. The mini-USB port on the back of the console is for use by authorized Zeebo service personnel only. Unauthorized use could damage your system and void your warranty. The SD card slot on the front of the console is for future enhancements. You will be informed when it is ready to use.

⚠ Warning: Do not open, disassemble or try to repair the Zeebo console, accessories or components. Doing so may disable your system and will void your warranty.

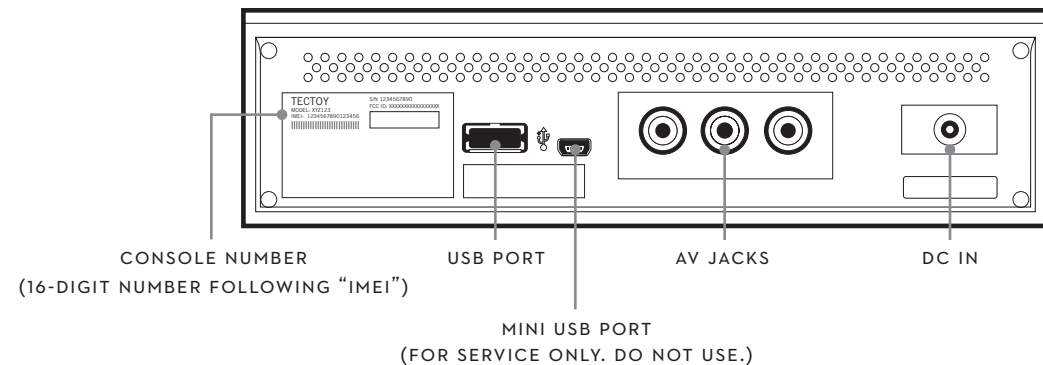


5. [TTSA can add graphics of pre-loaded game titles]

FRONT



BACK

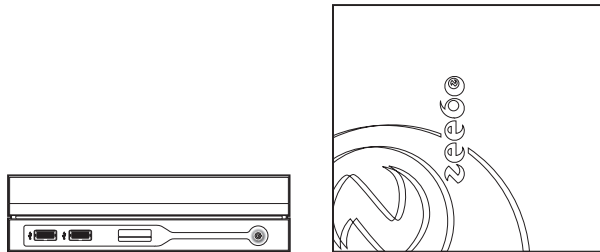


2. SETTING UP YOUR ZEEBO

2.1 BEFORE CONNECTING YOUR ZEEBO TO A TV

Choose a good place for your Zeebo console near your TV.

- Pick a safe location where the Zeebo is stable and won't fall or tip over.
- Don't place the console over a heater or other heat source. Allow enough room around the console for adequate ventilation. Avoid exposure to moisture and other conditions that could damage your system.
- Your Zeebo Console can lay flat, or stand vertically on the left side.



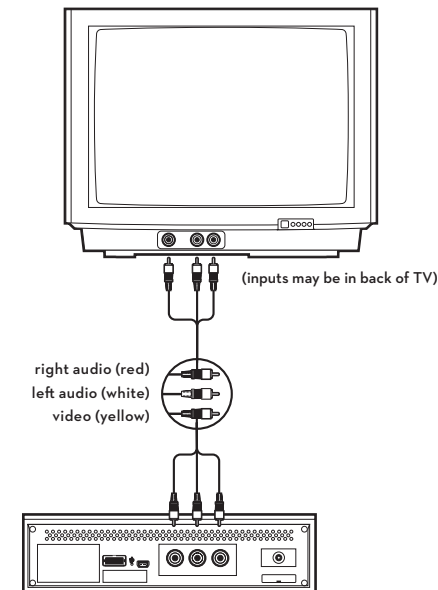
- To avoid interference with your television reception, avoid placing your Zeebo on the TV itself.
- For the best wireless reception, do not place your Zeebo on a metal surface or inside a metal enclosure such as a steel cabinet or bookcase. For more information on wireless reception and the ZeeboNet, see **Section 7: The ZeeboNet Wireless Network**.

Note: The Zeebo is designed for TVs with standard RCA-type audio/video (AV) jacks, usually found on the front or back of the TV. If you don't see the AV jacks, consult your TV owner's manual for more information.

! Caution—TV Screen Damage: Stationary images in video games can “burn” into some types of TV screens, leaving a permanent shadow. Please consult your TV manual or TV manufacturer if in doubt. Neither Zeebo nor any of Zeebo's licensees will be liable for any damage to your TV.

2.2 CONNECTING YOUR ZEEBO TO A TV

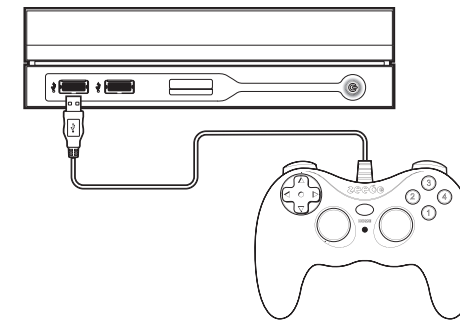
1. Connect the AV cable (standard RCA cable) to the Zeebo console. Match the colored plugs on the cable to the color-coded jacks on the back of the console.

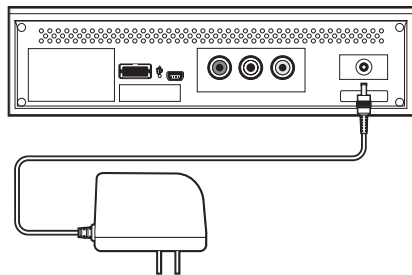


2. Connect the plugs on the other end of the AV cable to the AV jacks on the front or back of your TV, matching the colors of the plugs and jacks. The yellow plug goes into the **video** jack, the red plug into the **right audio** jack and the white plug into the **left audio** jack.

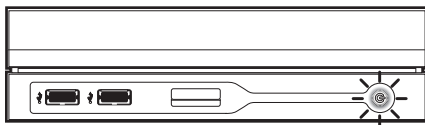
Hint: If your TV has only one audio jack, you can plug either the red or white connector into it. For more information on your TV AV jacks, see your television manual.

3. Connect the Z-Pad to the console by plugging the Z-Pad into any of the USB ports on the console. If you're using a second Z-Pad for a multiplayer game, plug it into another USB port on the console.





4. Connect the Zeebo power adapter to the “DC In” port on the back of the Zeebo console. Plug the power cord into a power outlet.
5. Turn on your TV.
6. Turn on your Zeebo by pressing the power button on the front of the console.



7. Set your TV input selector to Video, or whatever input mode you use with your VCR or DVD player. The input select button is typically found on your TV remote control. There may also be similar controls on the front or back of the TV.

Common names of the button are:

- TV/Video
- Input Select
- Line or Line In
- Source
- AUX (auxiliary)
- EXT (external)

The name of the correct setting depends on the model of TV. Common names include Video, VCR and AUX. Please consult your television manual for more information.

8. You should see the Zeebo Home screen displayed.

Hint: To learn how to move around on screen and choose options, see **Section 3: Using the Zeebo: Basic Concepts**.

Hint: Your system is set by default to display all text in Portuguese. If you prefer English or Spanish, you can change the language in the Setup menu. See **Section 8: Setup Menu**.

Note: If you leave your Zeebo on but don't use it for 15 minutes or more, the system will go to sleep and the TV image will dim. To wake the Zeebo up and begin using it again, simply touch any control on the Z-Pad.

2.3 REGISTER AS A ZEEBO USER

If you're using the Zeebo for the first time, we recommend you sign up as a Zeebo user. This helps us provide you with technical



assistance and cool special offers. You can register now by going to the Setup menu, or you'll automatically have a chance to register the first time you shop for games. (Setup and shopping are explained below.)

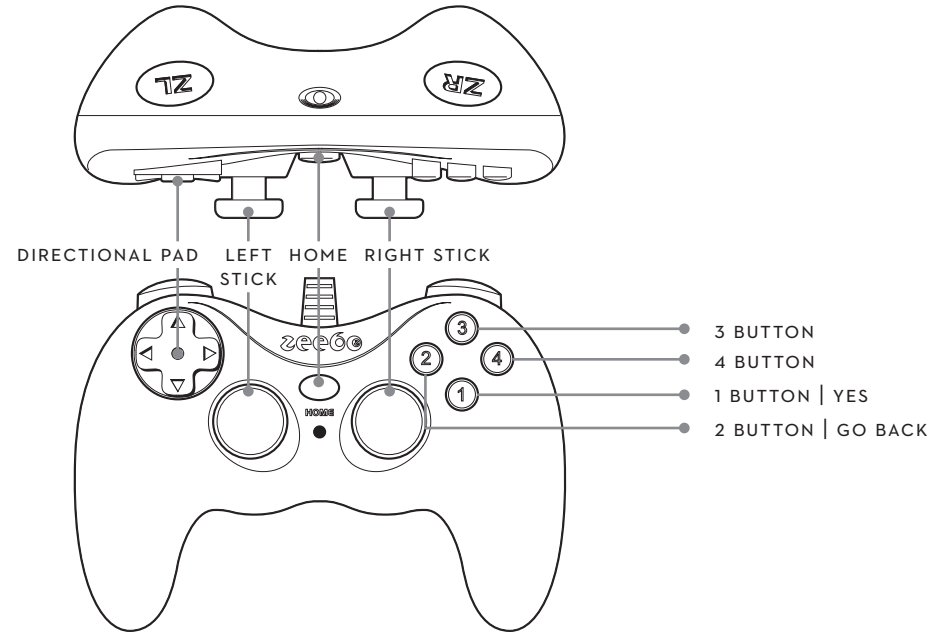
1. On the Home screen, choose **Setup** on the Z-Wheel.
2. Choose **Registration** from the Setup menu.
3. The Zeebo will show you how to register.

Note: If your personal information ever changes, you can update your registration later through the Setup menu. See **Section 8: Setup Menu**.

Hint: If you prefer not to register, simply enter nothing in the registration fields and submit the information.

3. USING THE ZEEBO: BASIC CONCEPTS

It's really easy to control your Zeebo. Most operations require only two steps: 1) selecting items on the screen and 2) clicking on them to choose them. It's that simple!

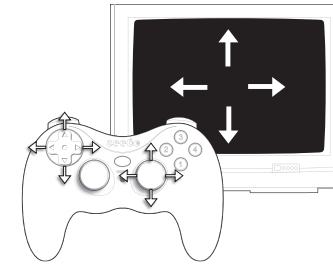


Latest information at www.zeebo.com.br

3.1 CONTROLLING THE ZEEBO WITH THE Z-PAD

You use the Z-Pad to move around on screen, choose options and play games.

1. Use the directional pad or the left stick to move around and select items on the screen. You can move up or down, right or left. The item you select is highlighted.



2. To choose the item, click on it by pressing the **Yes** button (the #1 button).
3. To cancel and go back to the previous screen, press the **Go Back** button (the # 2 button).
4. Hold down the **Home** button to go back to the Home screen. This is useful if you want to stop what you're doing and get back to the main menu quickly.

Latest information at www.zeebo.com.br



Note: Other controls on the Z-Pad are for special functions and playing games. In situations where you need these controls, on-screen instructions will show you how to use them. For example, when you launch most games, you'll see instructions on how to use the game controls.

Hint: To go back to the Home screen and main menu, press the Home button. You can do this at any time, except when your Zeebo is communicating with the ZeeboNet (for example, when downloading a game). While playing a game, you can press the Home button *briefly* to pause the game. Press the Home button again *briefly* to resume play. *Hold down* the Home button to exit the game and return to the Home screen.

3.2 CHOOSING OPTIONS ON THE Z-WHEEL

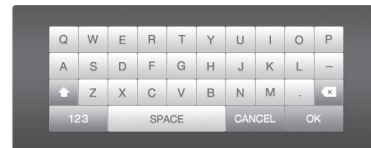
To perform many actions, like Play and Shop, you'll need to choose options from a rotating screen menu called the Z-Wheel.



1. Use the up or down controls (directional pad or left stick) to select the Z-Wheel
2. Use the right or left controls (directional pad or left stick) to rotate the Z-Wheel and select the option you want.
3. Press the **Yes** (#1) button to choose the option.

3.3 ENTERING INFORMATION WITH THE ON-SCREEN KEYBOARD

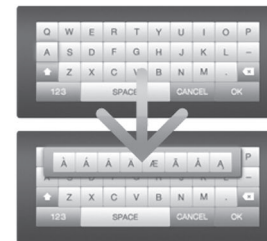
Sometimes you'll need to enter information (such as your name, when you sign up as a Zeebo user). You can do this using the Zeebo on-screen keyboard, which is displayed when you need to type information.



1. Use the up or down, right or left controls (directional pad or left stick) to move around the keyboard and select the key you want.
2. Click on the key by pressing the **Yes** (#1) button.

Note: Click on the shift keys on the lower left of the keyboard to switch between capital letters, lower-case letters, numbers and symbols. For example, click on the abc/ABC keys on the lower left to display lower/upper case letters. Click on the 123/#+= keys on the lower left to display numbers and symbols. You also can enter special or accented characters by selecting the standard character on the on-screen keyboard and pressing the #3 button on your

Z-Pad. For example, to enter “ç” or “à,” select “c” or “a” on the keyboard and press the #3 button.



3.4 THE ZEEBO HOME SCREEN

The first screen you see when you turn on your Zeebo is the Home screen. Here you can use the Z-Wheel to choose main menu options like **Play** (to play a game), **Shop** (to download new games) and **Setup** (to change system settings, manage your account and get help).



Directly above the Z-Wheel you'll see the Stage, displaying a special offer such as a hot new game title. More special offers are displayed on the rotating Marquee above the Stage.

1. To learn more about offers, use the up, down, right and left controls (directional pad or left stick on the Z-pad) to select the item you're interested in.
2. Choose the item by pressing the Yes (#1) button. You'll see information about the offer and how to take advantage of it.

Note: Choose the Zeebo option on the Z-Wheel to see important information about your Zeebo system.

Hint: You can return immediately to the Home screen by holding down the Home button in the center of the Z-Pad. This is useful if you want to stop what you're doing and get back to the main menu quickly. You can do this at any time, except when your Zeebo is communicating with the ZeeboNet (for example, when downloading a game). While playing a game, you can press the Home button *briefly* to pause the game. Press the Home button again *briefly* to resume play. *Hold* down the Home button to exit the game and return to the Home screen.

4. LAUNCHING AND PLAYING GAMES

Your Zeebo comes pre-loaded with some great games, so you can start playing right out of the box. You can also download new games any time you want. (To learn how to download new games, see **Section 5: Shopping for New Games.**)

1. To launch a game, go to the Home screen and choose **Play** on the Z-Wheel.



2. Your Game Library will be displayed. Your library includes pre-loaded games plus any games you've downloaded.



3. Choose from the options on the Z-Wheel to sort the games in your library in different ways:
 - **New** lists your games in the order you downloaded them, with the most recently downloaded listed first.
 - **Last Played** lists your games according to how recently you've played them. The most recently played are listed first.
 - **Favorites** sorts your games by how many times you've played them. The games you've played most are listed first.
 - **By title** lists your games in alphabetical order by title.



4. Use the up, down, right and left controls (directional pad or left stick on the Z-Pad) to browse through your library and select the title you want to play. If all your games don't fit on one screen, scroll down using the directional pad or left stick to see more.



5. Click on the selected game by pressing the Yes (#1) button on the Z-Pad. This launches the game.

6. As soon as the game loads, you can start playing!

Hint: After launching, most games display basic on-screen instructions on how to play, such as how to use various Z-Pad controls during game play.

Hint: While playing a game, you can press the Home button *briefly* to pause the game. Press the Home button *briefly* again to resume play. *Hold down* the Home button to exit the game and return to the Home screen.

5. SHOPPING FOR NEW GAMES

You can use your Zeebo to download new games. Games are sent to your console in minutes over the ZeeboNet Wireless Network. You can download games any time, just as long as:

- **Your Zeebo console is connected to the ZeeboNet.** The console connects automatically whenever you are in the ZeeboNet service area and reception is good. For more information on the ZeeboNet and reception, see **Section 7: ZeeboNet Wireless Network.**
- **You have enough Zeebo Credits (Z-Credits) on your console.** Each game costs a certain number of Z-Credits, which are stored on your console and are deducted from your balance whenever you buy a game. If you try to download a game and don't have enough Z-Credits on your system, you'll be directed to a payment process where you can buy more Z-Credits using a credit card or other method. For more on buying and managing Z-Credits, see **Section 6: Buying and Managing Your Z-Credits.**

Try it now, free! To get you started, we've added a special discount game and enough Z-Credits for you to download it at no cost!

5.1 TO SHOP FOR AND DOWNLOAD NEW GAMES:

1. Go to the Home screen and choose **Shop** from the Z-Wheel. You'll be taken to the Zeebo Mall, where you can shop for new games.



Note: If this is your first time shopping, you'll need to accept the Zeebo terms and conditions. You can also register as a Zeebo user, which helps us provide you with technical assistance and cool special offers. Just follow the on-screen instructions. If you'd prefer not to register, just step through the registration form without entering information and then submit the empty form.

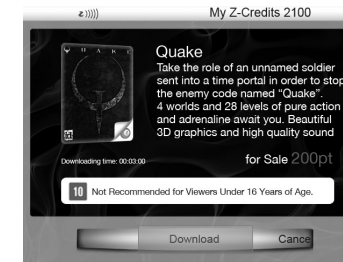
2. Choose the type of game you're interested in (for example, Sports, Family or Action) from the Z-Wheel.



3. Use the up, down, right and left controls (directional pad or left stick on the Z-Pad) to browse through the games displayed and select the game you want. Scroll up or down to see additional games.

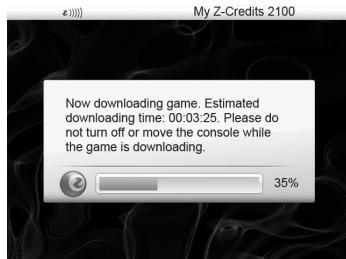


4. Choose the selected game by pressing the Yes (#1) button. You'll see information on the game displayed, such as a game description, game rating and the price of the game in Z-Credits. You'll be asked if you want to download the game.

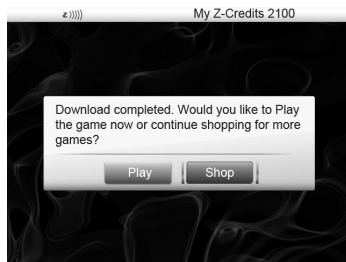


5. If you're sure you want to download, confirm your purchase by pressing the Yes (#1) button. By confirming you are agreeing to pay a certain number of Z-Credits, which will be deducted from your balance when the download is complete.
6. If you have enough Z-Credits on your console, downloading will start. If you don't have enough Z-Credits to download the game, you'll be given the chance to buy more credits. See **Section 6: Buying and Managing Z-Credits.**

7. Once downloading begins, a progress bar will show approximately how much time you have remaining. Your Zeebo will notify you when the download is complete.



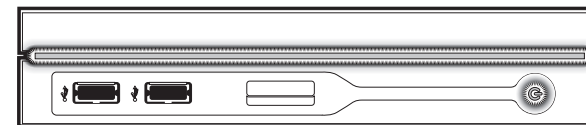
8. When your new game is finished downloading, you'll have the choice of playing it immediately or shopping for more games.



Note: Games that you download are stored in your console's game memory. There's plenty of room for a lot of games, so it's unlikely it will fill up any time soon. If at some point you've downloaded very many games and your memory is too full to hold a new game, you'll be given the choice of deleting older games from your library before downloading. Once you delete a game, it's permanently removed from your console. If you later decide you want the game, you'll have to buy it again and download it from the Zeebo Mall. See **Section 6: Buying Managing Your Z-Credits**.

Caution: Don't turn your Zeebo off or unplug the power cord while downloading. Also, it's a good idea not to move your Zeebo while it's downloading. Doing so could cause the console to disconnect from the ZeeboNet and interrupt the download process. If the download is interrupted, you'll have to start the process over again. You will not be charged any Z-Credits until the game is completely downloaded.

Hint: The Zeebo light strip (the thin light running across the face of the console) will flash while downloading. The light also flashes when your Zeebo is receiving automatic updates from the ZeeboNet. Do not turn off your Zeebo or unplug the power cord when the light is flashing.



Hint: You can watch TV while your Zeebo downloads your new game. Just switch your TV input select to TV mode. While downloading, be sure to keep your Zeebo plugged in and the power button on. When downloading is done, the light strip will stop flashing, and you can switch the TV back to Video mode and start playing your game. For more information on input selection, see **Section 2: Setting up Your Zeebo**.

6. BUYING AND MANAGING ZEEBO CREDITS (Z-CREDITS)

Each game you download costs a certain number of Z-Credits. You can purchase Z-Credits through your Zeebo console. In the future, you'll also be able to buy Z-Credits from the Zeebo website (<http://www.zeebo.com.br>). Your Zeebo console keeps a running balance of your Z-Credits. Z-Credits are deducted from your balance every time you download a game, and added when you buy more Z-Credits. Z-Credits are assigned permanently to your Zeebo console and can't be transferred to a different console (see important note below).

6.1 CHECKING AND UPDATING YOUR Z-CREDIT BALANCE

You can see your recent Z-Credit balance displayed on the upper right of the screen and also in the Setup menu next to My Z-Credits. However, this balance may not reflect your most recent boleto or debit transactions. To update the number and see your latest balance, do the following:

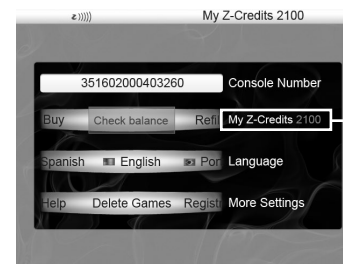
1. On the Home screen, choose **Setup** on the Z-Wheel. The Setup menu will be displayed.



2. Use the up or down controls (directional pad or left stick on your Z-Pad) to select **My Z-Credits** on the menu.



3. Use the right or left controls (directional pad or left stick) to select **Check Balance** on the Z-Wheel, then click by pressing the Yes (#1) button to see how many Z-Credits you currently have.



Updated balance

6.2 BUYING Z-CREDITS USING YOUR ZEEBO CONSOLE

You can buy Z-Credits through your console any time you are connected to the ZeeboNet Wireless Network. For more information on the ZeeboNet, see **Section 7: ZeeboNet Wireless Network**.

1. On the Home screen, choose **Setup** on the Z-Wheel.

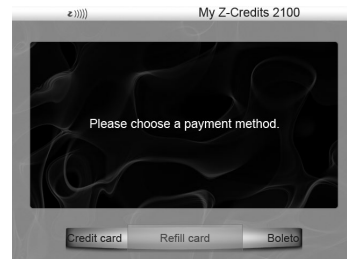


2. The Setup menu will be displayed. Use the up or down controls (directional pad or left stick on the Z-Pad) to select **My Z-Credits** on the menu.

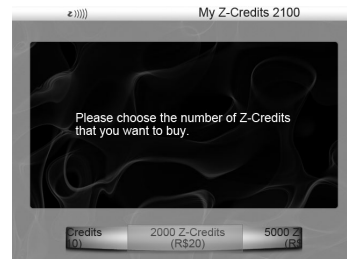
3. Use the right or left controls (directional pad or left stick) to select **Buy** on the Z-Wheel, then click by pressing the Yes (#1) button to purchase Z-Credits using a credit card or other method.



4. Choose the payment method and enter the other information requested. Use the Z-Pad and on-screen keyboard to enter the information. For instructions on how to use the Z-Pad and keyboard, see **Section 3: Using the Zeebo: Basic Concepts**.



5. Choose the number of Z-Credits you want to buy.



6. Confirm your purchase. The number of Z-Credits you choose to buy will be automatically added to your console's balance, and you can use them to download games.

6.3 TO REDEEM CREDITS USING A REFILL CARD

You can use a refill card to redeem Z-Credits by going to the Setup menu:

1. On the Home screen, choose **Setup** on the Z-Wheel.



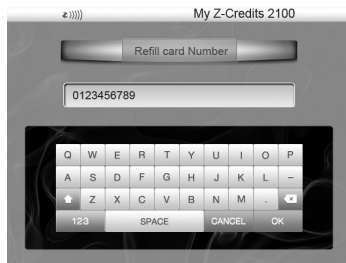
2. The Setup menu will be displayed. Use the up or down controls (directional pad or left stick on the Z-Pad) to select **My Z-Credits** on the menu.



3. Use the right or left controls (directional pad or left stick) to select **Refill Card** on the Z-Wheel, then click by pressing the Yes (#1) button.



4. Enter the refill card number to add Z-Credits to your console's balance.



5. Confirm your purchase. The number of Z-Credits you choose to buy will be automatically added to your console's balance, and you can use them to download games.

Important Note on Z-Credits: When you buy Z-Credits, they are permanently assigned to a specific Zeebo console. If you buy Z-Credits using your console, the Z-Credits are assigned to your console. When you buy Z-Credits through the Zeebo website (this option will be available in the future), the credits are assigned to whatever console number you enter. Once assigned to a console, Z-Credits *cannot* be transferred to a different console or redeemed

for money. If you sell or give your console to someone else, any unspent Z-Credits that you've purchased stay on that console and can be used by the new owner. You cannot keep them for your own use.

Note: In the future, you will be able to buy Z-Credits for your own console or someone else's through the Zeebo website (<http://www.zeebo.com.br>). This is a good way to buy credits for a friend or family member. You'll need to know the recipient's Zeebo console number. The console number can be found on the back of the console (it's the 16-digit number on the lower left, preceded by "IMEI") and also in the console's Setup menu. To find the console number in the Setup menu, go to the Home screen and choose **Setup** on the Z-Wheel. The console number is displayed in the menu.

Hint: you can also write your console number in the space provided in this manual for easy reference.

Hint: To move around the screen and select items, use the directional pad or left stick on your Z-Pad. To choose a selected item, click on it by pressing the Yes (#1) button. To cancel and go

back to the previous screen, press the Go Back button (#2 button). *Hold down* the Home button to go back to the Home screen and main menu. You can do this at any time, except when your Zeebo is communicating with the ZeeboNet (for example, when downloading a game). While playing a game, you can press the Home button *briefly* to pause the game. Press the Home button again *briefly* to resume play. *Hold down* the Home button to exit the game and return to the Home screen.

7. THE ZEEBONET WIRELESS NETWORK

You can play games on your Zeebo anytime and anywhere, just like an ordinary game console. But the Zeebo also does something other consoles don't do: it lets you download new games, take advantage of special offers and more, all through a wireless network called the ZeeboNet.

7.1 USING THE ZEEBONET

Your Zeebo console connects to the ZeeboNet whenever your Zeebo is in the network coverage area and the reception is good. This allows you to:

- Shop for and download games
- Buy Z-Credits
- Update your Zeebo registration information
- View and take advantage of great special offers

7.2 USING YOUR ZEEBO WHEN NOT CONNECTED TO THE ZEEBONET

When your Zeebo is outside of the ZeeboNet coverage area, or

is in a location where the reception is poor, you won't be able to download games, buy Z-Credits or update your registration. But you can still:

- Play any games in your Game Library
- Change and manage your system settings

7.3 MOVING YOUR CONSOLE TO A COVERAGE AREA TO DOWNLOAD GAMES

If you're in an area where there is poor or no reception and you want to download games, you can take your console to a location where there is better coverage, then connect to a TV and download games. Once downloading is complete, you can return home and play your games. Be sure your download is finished before turning off the console and taking it out of the coverage area!

7.4 IMPROVING YOUR WIRELESS RECEPTION

If you find that your Zeebo is having trouble performing network functions such as downloading or purchasing Z-Credits, it may

be because of poor wireless reception. This can result in slow downloads or transmission errors that prevent downloading and purchasing of Z-Credits.

You can check your wireless reception by viewing the signal strength indicator in the upper left-hand corner of the screen. The more bars displayed (from zero to five), the stronger the signal, resulting in faster downloads and better network performance.



If your signal is weak, you may be able to improve it by doing the following:

- Avoid placing the Zeebo on a metal surface or inside a metal enclosure (like a steel cabinet or bookcase).
- If convenient, position your Zeebo near a window.
- Move your Zeebo to another location and see if reception improves

Note: Even when your Zeebo is in the coverage area, reception may change from time to time, depending on the weather and other conditions. This is normal. If you lose your network connection while buying Z-Credits, registering or downloading a game, you can try again when reception improves. You won't be charged until your transaction or download is completed.

8. SETUP MENU

The Setup menu allows you to manage your system settings, buy Zeebo Credits (Z-Credits), check your account information and get on-screen help.

1. In the Home screen, choose **Setup** on the Z-Wheel.



2. The Setup menu is displayed. You can view the following options:

- **Signal strength:** Displays the strength of your wireless signal.
For more information on wireless operation see **Section 7: The ZeeboNet Wireless Network**.
- **Console Number:** Displays your console number.

- **My Z-Credits:** Lets you choose from these options:
 - **Check Balance:** This option updates your Z-Credit balance to reflect the most recent completed transactions.
 - **Buy:** Purchase Z-Credits using the payment method of your choice.
 - **Refill Card:** Redeem points purchased through a refill card.
- **Language:** Allows you to set the language of the on-screen text (Portuguese, Spanish or English).
- **More Settings:**
 - **Help:** Provides answers to frequently-asked questions and problem-solving tips.
 - **Delete Games:** Allows you to delete games from your library in order to free up storage space for new downloads.
 - **Registration:** Enables you to update your Zeebo registration when any of your personal information changes.



Hint: To move around the screen and select items, use the directional pad or left stick on your Z-Pad. To choose a selected item, click on it by pressing the Yes (#1) button. To cancel and go back to the previous screen, press the Go Back button (#2 button). To go to the Home screen, hold down the Home button. You can use the Home button at any time, except when your Zeebo is communicating with the ZeeboNet (for example, when downloading a game).

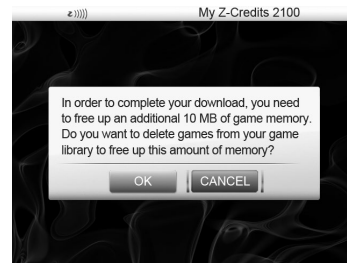
9. ADDITIONAL TIPS AND HINTS

9.1 DELETING GAMES

Games you download are stored in your Zeebo's game memory. As you add games, you may eventually fill the memory. When that happens, you may have to delete older games from your library before downloading new ones. You can also delete games you no longer want. Note that any games you delete are permanently removed from your console. If you later decide you want the deleted game, you'll have to buy it again and download it from the Zeebo Mall. See *Section 6: Buying and Managing Your Z-Credits*.

Deleting Games During Downloading

1. If you try to download a new game and don't have enough game memory, your Zeebo will ask you if you want to delete other games to free up space in the memory.



2. If you choose the **Delete** option, the system displays your Game Library, showing how much memory each game takes up. You'll need to decide which games to delete to free up the necessary memory. Select a game to delete and click on it by pressing the Yes (#1) button.



3. You'll be asked to confirm the deletion. If you confirm, the game will be deleted. If you need to free up additional space, you can continue deleting games until enough memory is available for your download.
4. Once you have freed up enough memory, you can return to the Zeebo Mall to download new games.

Note: Remember, any games you delete are removed from your console permanently, so be sure you no longer want a game before you delete it.

Deleting Games Using the Setup Menu

You can also delete games any time through the Setup menu:

1. In the Home screen, choose **Setup** on the Z-Wheel.



2. The Setup menu is displayed. Use up and down controls (directional pad or left stick on the Z-Pad) to move down and select **More Settings** on the menu.
3. Use the right and left controls (directional pad or left stick) to rotate the Z-Wheel until **Delete Games** is selected.



4. Choose by pressing the Yes (#1) button.
5. The system displays your Game Library, showing how much memory each game takes up. Select a game to delete and click on it by pressing the Yes (#1) button.



9.2 MULTIPLAYER GAMES

Some Zeebo games allow two people to play. To support two players, you'll need an extra Z-Pad, which you can buy from Zeebo retailers or through the Zeebo website (<http://www.zeebo.com.br>). Plug the second Z-Pad into one of the available USB ports on the console. Please check each game you buy to see if it supports multiple players.

9.3 ADVICE FOR PARENTS

Zeebo encourages responsible and age-appropriate gaming. And remember, school always comes first. All Zeebo games include age ratings, so parents can review them before downloading to determine appropriateness. Parents may also want to supervise such activities as gaming, registration and downloading.

10. TROUBLESHOOTING

PROBLEM	SOLUTIONS TO TRY
HARDWARE SETUP PROBLEMS	
No image appears on the TV	<div><div><div>1. Make sure the Zeebo AV cable is properly connected. See <i>Section 2: Setting up Your Zeebo</i>.</div><div>2. Make sure the TV is on and in video mode. To choose video mode, set your TV input selector to Video, or whatever input mode you use with your VCR or DVD player. The input select button is typically found on your TV remote control. There may also be similar controls on the front or back of the TV. Common names of the control are:<div><div>• TV/Video</div><div>• Input Select</div><div>• Line or Line In</div><div>• Source</div><div>• AUX (auxiliary)</div><div>• EXT (external)</div></div><div>The name of the correct input setting depends on the model of TV. Common names include Video, VCR and AUX. Please consult your television manual for more information.</div></div></div><div>3. Make sure your Zeebo console is plugged in and turned on.</div></div>

HARDWARE SETUP PROBLEMS	
An image appears on the TV but there is no sound	<div><div>1. Make sure the Zeebo AV cable is properly connected. See <i>Section 2: Setting up Your Zeebo</i>.</div><div>2. Make sure the sound on your TV is turned up.</div></div>
I stopped using the Zeebo for a while and the TV screen went dim	This is normal. The Zeebo goes to sleep when it is idle for 15 minutes or more. To wake it up, touch any control on the Z-Pad and resume using the Zeebo.

HARDWARE SETUP PROBLEMS	
My Zeebo is not responding to commands	<ol style="list-style-type: none"> 1. Make sure your Zeebo is on (see previous item). 2. Try holding down the Home button on your Z-Pad. This should return you to the Home screen, where you can select actions from the main menu. You can use the Home button at any time, except when your Zeebo is communicating with the ZeeboNet (for example, when downloading a game). 3. If there is still no response, unplug the Zeebo power adapter from the console. After 30 seconds, plug it back in and restart your Zeebo by pressing the power button on the front of the console. 4. If there is still no response, contact our Service Center at [TTSA to provide phone #]
There is a black border around the Zeebo display on TV screen	This is normal and varies with different TVs.

PROBLEMS LAUNCHING AND PLAYING GAMES	
I can't find a game I downloaded in my game library	<ol style="list-style-type: none"> 1. You may have too many games in your library to display on one screen. Try scrolling up or down (using the directional pad or left stick on your Z-Pad) to see more games. 2. You or someone else who uses your console may have deleted the game. See Section 9.1: Deleting Games.
I accidentally unplugged or turned off the console while playing a game	Plug your console back in and/or turn it back on (by pressing the power button on the front of the console). Then go back to your game library and re-start your game.
I accidentally unplugged the Z-Pad from the console while playing a game	Plug it back in and continue playing.
I need instructions on how to play a game	<ol style="list-style-type: none"> 1. Launch the game. Typically, instructions will be displayed on screen. 2. You can also go to the game maker's website to learn more about the game.
I accidentally pressed the Home button, pausing the game	Press the Home button again briefly to resume play.

PROBLEMS WITH SHOPPING AND DOWNLOADING	
I accidentally unplugged or turned off the console while buying Z-Credits or downloading a game	Plug your console back in and/or turn it back on (by pressing the power button on the front of the console). Then begin your purchase or download again. You will not be charged for Z-Credits or games until your purchase or download is complete.
Downloading seems to have gotten slower	It may be because of poor wireless reception. You can check your wireless reception by viewing the signal strength indicator in the upper left-hand corner of the screen. For tips on improving your signal, see <i>Section 7: The ZeeboNet Wireless Network</i> .
Downloading stopped before completed	<ol style="list-style-type: none">1. It may be because of poor wireless reception. You can check your wireless reception by viewing the signal strength indicator in the upper left-hand corner of the screen. For tips on improving your signal, see <i>Section 7: The ZeeboNet Wireless Network</i>.2. Be sure not to unplug, turn off or move your Zeebo before your download is complete.
I'm getting "Transmission Error" or "Transmission Problem" messages	It may be because of poor wireless reception. You can check your wireless reception by viewing the signal strength indicator in the upper left-hand corner of the screen. For tips on improving your signal, see <i>Section 7: The ZeeboNet Wireless Network</i> .
I'm attempting to download a game but the system says there's not enough memory	Your console's memory is getting full. You have the option of deleting one or more games from your game library to free up memory for new downloads. Follow the on-screen instructions to delete games. Be sure you no longer want a game before deleting it. Once a game is deleted, you will need to re-purchase and download it again to play it in the future. For more information see <i>Section 9.1: Deleting Games</i> .

PROBLEMS WITH SHOPPING AND DOWNLOADING	
I'm getting an error message saying "Payment Failed"	<ol style="list-style-type: none">1. Review the data you entered, correct any errors and re-submit.2. Verify that you have a sufficient balance on whatever payment account (credit card, debit, etc.) you are using for the transaction. If not, increase your balance and try again.3. If problems persist, try a different payment method.4. If none of this works, contact our Service Center at [TTSA to provide phone #] <p>Note: you will not be charged whenever payment fails.</p>
I am trying to buy Z-Credits and the system says I need a Zeebo pass card	For your security, you must have a Zeebo pass card in order to complete a debit transaction. Please call our Service Center at [TTSA to provide phone #] to request a pass card. A card will then be sent you via postal mail. Follow the instructions that come with the card to complete your transaction.
PROBLEMS DELETING GAMES	
I accidentally deleted a game	The game has been removed from your console. In order to play the game in the future, you must re-purchase and download it again from the Zeebo Mall.
I want to delete an objectionable game from my game library	Go to the Setup menu and choose Delete . See <i>Section 9.1: Deleting Games</i> .

OTHER PROBLEMS	
I need to enter a number, character or accent that isn't on the on-screen keyboard	See <i>Section 3.3: Entering Information with the On-Screen Keyboard</i> .
The horizontal light strip on the front of the console is flashing.	This happens whenever the console is communicating with the ZeeboNet—when you are registering, purchasing Z-Credits or downloading. It also happens when your Zeebo is automatically being updated. This is normal. Do not unplug or turn off your Zeebo when the light is flashing.
The information and text on my Home screen or other screens has changed since the last time I used my Zeebo	This is one of the great features of the Zeebo: it's updated periodically over the ZeeboNet to bring you new offers, features and improvements—automatically.
The system is asking me to register as a Zeebo user, but I'd rather not provide my personal information.	You don't have to. When prompted to register (the first time you use the Zeebo Mall) just complete the registration form without entering any information. Then submit the empty form.
One of my Zeebo components is broken and I need to replace it.	Contact your Zeebo retailer or go to the Zeebo website at http://www.zeebo.com.br
I've tried the solutions above and my Zeebo still isn't working	<ol style="list-style-type: none"> 1. See the Zeebo on-screen Help in the Setup menu and visit the Zeebo website (http://www.zeebo.com.br) for further tips. 2. Contact our Service Center at [TTSA to provide phone number].

11. SYSTEM SPECIFICATIONS

- TTSA to provide

12. WARRANTY INFORMATION

- TTSA to provide

13. SERVICE INFORMATION

- TTSA to provide

COMING SOON FROM ZEEBO

- TTSA to provide

