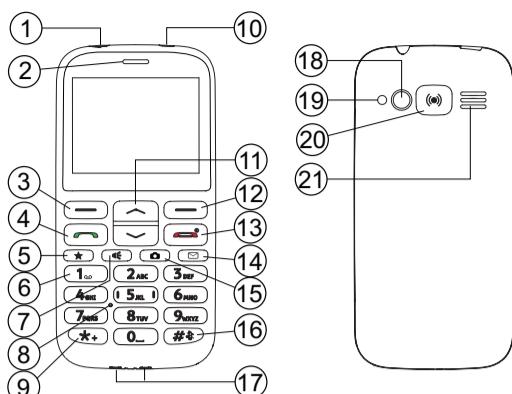


Doro 1370

Quick Start Guide

English



www.doro.com

doro

- 1. Charging socket
- 2. Earpiece
- 3. Left selection button
- 4. Call button
- 5. Top 10 shortcut
- 6. Voicemail
- 7. Torch shortcut
- 8. Microphone
- 9. International prefix/symbols
- 10. Headset socket
- 11. Scroll buttons
- 12. Right selection button
- 13. End call / Power on/off
- 14. Message shortcut
- 15. Camera shortcut
- 16. Silent / Input method
- 17. Charging connectors for charging stand
- 18. Camera
- 19. Torch/Camera flash
- 20. Assistance button
- 21. Loudspeaker

Note! All illustrations are for illustrative purposes only and may not accurately depict the actual device. The items supplied with your phone might vary depending on the software and accessories available in your region or offered by your service provider. You can obtain additional accessories from your local Doro dealer. The supplied accessories provide the best performance with your phone.

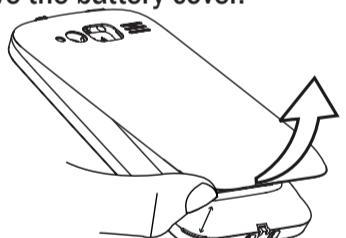
Full user manual

For the full user manual, useful links and more information please visit www.doro.com/support or contact our Helpline.

1. GET STARTED

SIM card, memory card and battery

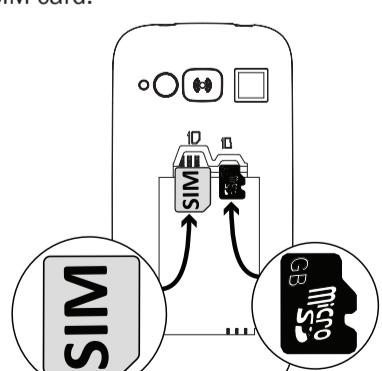
Remove the battery cover.



Be careful not to damage your fingernails when you remove the battery cover. Do not bend or twist the battery cover excessively as it may be damaged.

Insert the SIM card (required)

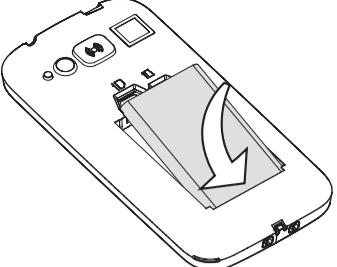
Remove the battery if it is already installed. Locate the SIM card holder and gently slide the card in the holder. See the label right next to the holder for guidance on how to insert the card. This device accepts micro SIM or 3FF SIM card.



Insert the SD card (optional)

Locate the SD card holder and gently slide the card in the holder. The device works with or without a SD card installed. Compatible card type: microSD, microSDHC.

Replace the battery cover



Insert the battery by sliding it into the battery compartment with the contacts facing downwards to the right. Replace the battery cover.

Charge the phone

CAUTION

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee.

When the battery is running low, is displayed and a warning signal is heard.

- Connect the mains adapter to the wall socket and to the charging socket .

Tip: It is recommended to remove the protective plastic film from the display to enhance the visibility.

2. GET TO KNOW YOUR PHONE

Turn the phone on and off

1. Press and hold the red button on the phone to turn it on/off. Confirm with **Yes** to power off.
2. If the SIM card is valid but protected with a PIN code (Personal Identification Number), **PIN** is displayed. Enter the PIN code and press **OK**. Delete with **Clear**.

Note! If PIN and PUK codes were not provided with your SIM card, please contact your service provider.

Attempts: shows the number of PIN attempts left. When no more attempts remain, **PIN blocked** is displayed. The SIM card must now be unlocked with the PUK code (Personal Unblocking Key).

1. Enter the PUK code and confirm with **OK**.
2. Enter a new PIN code and confirm with **OK**.
3. Re-enter the new PIN code and confirm with **OK**.

Start-up wizard

When starting the telephone for the first time, you can use the start-up wizard to set some basic settings.

Tip: You can run the start-up wizard later if you want.

Step-by-step instructions

The arrow () indicates next action in step-by-step instructions. To confirm an action, press **OK**. To select an item, scroll or highlight the item using / and then press **OK**.

Enter text

- Press a numerical key repeatedly until the desired character is shown. Wait a few seconds before entering the next character.
- Press ***** for a list of special characters. Select the desired character with / and press **OK** to enter it.
- Use **+/** or / to move the cursor within the text.
- Press **#** to cycle upper case, lower case and numerals.
- Press and hold **#** to change writing language.

Predictive text

In some languages you can use the input method which uses a dictionary to suggest words.

1. Press **Menu** **Settings** **Messages** **Predictive text**.
2. Select **On** to enable, or **Off** to disable.
3. Press **OK** to confirm.

Change language, time and date

The default language is determined by the SIM card.

3. CALLS

Make a call

1. Enter the phone number including the area code. Delete with **Clear**.
2. Press to dial. Press **Abort** to cancel the call.
3. Press to end the call.

Note! For international calls, always use **+** before the country code for best operation. Press ***** twice for the international prefix **+**.

Call from the phonebook

1. Press **Name** to open the phonebook.
2. Use / to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the name.
3. Press **Options** **Call**, alternatively, press to dial the selected entry, or press **Back** to return to standby.

Receive a call

1. Press to answer, or press **Silent** to switch off the ring signal and then **Reject** to reject the call (busy signal). Alternately, press to reject the call directly.
2. Press to end the call.

Volume control

Use / to adjust the sound volume during a call. The volume level is indicated on the display.

ICE (In Case of Emergency)

In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. Add ICE contact to improve your own safety. First responders can access additional information such as medication and next of kin from your phone in case of an emergency. All fields are optional, but the more information provided the better.

Press **Menu** **Phonebook** **ICE**.

1. Use / to scroll the list of entries.
2. Press **Edit** to add or edit information in each entry. Delete with **Clear**.
3. Press **Save** when done.

5. ASSISTANCE BUTTON

The assistance button allows easy access to contact your predefined help numbers should you need help. Make sure that the assistance function is activated before use. See the full manual on how to activate, how to enter recipients in the numbers list, and how to edit the text message.

Make an assistance call

1. **When help is needed**, press and hold the assistance button for 3 seconds, or press it twice within 1 second. The assistance call begins after a delay of 5 seconds. In this time you can prevent a possible false alarm by pressing .
2. An assistance text message (SMS) is sent to all recipients. The first recipient in the list is dialled. If the call is not answered within 25 seconds, the next number is dialled. Dialling is repeated 3 times or until the call is answered, or until is pressed.

CAUTION

When an assistance call is activated the phone is pre-set to handsfree mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

Settings

- Press **Menu** **Settings** **Assistance**.

6. MESSAGES

Create and send text messages

1. Press shortcut button or press **Menu** **Messages** **Create new SMS**.
2. Write your message, see **Enter text**, then press **To**.
3. Select a recipient from **Phonebook**. Alternatively, select **Enter number** to add recipient manually and press **Done**.
4. Select **Add** to add more recipients. You can modify the recipients by selecting one and press **Options** **Edit/Delete/ Delete all**.
5. When done, press **Send**.

Create and send picture messages

Both you and the recipient must have subscriptions that support picture message. The settings for picture message are supplied by your service provider and can be sent to you automatically via text message.

1. Press shortcut button , or press **Menu** **Messages** **Create new MMS**.

2. Write your message, see **Enter text**.

3. Press **Options** **Add picture**:

- **My pictures** to select a file.
- **Take picture** to use the camera to take a picture.

Note! To keep best picture quality, send only one picture per message.

You can also **Add sound**, **Add video**, and **Preview MMS** using the **Options** menu.

4. Press **Options** **Add subject** and enter your subject, then press **Done**.

5. Press **Options** **To** and select recipient from **Phonebook**. Alternatively, select **Enter number** to add recipient manually and press **Done**.

6. Press **Add** to add more recipients.

7. Press **Send** to send.

Settings

- Press **Menu** **Settings** **Messages**.

7. CAMERA (TAKE PHOTOS)

1. Press shortcut button  Alternatively press **Menu**  **Camera**.
2. Press  to take the photo.
3. Press **Options** or press **Back** to take a new photo (if you do not make any selection the picture is saved).

Settings

- Press **Menu**  **Settings**  **Camera**.

8. BLUETOOTH®

You can connect wirelesses to other Bluetooth® compatible devices such as headsets or other phones.

Important!

When you are not using Bluetooth® connectivity, deactivate Bluetooth or **Visibility**. Do not pair with an unknown device.

Activate Bluetooth®

1. Press **Menu**  **Settings**  **Bluetooth**  **Activation**  **On**.
2. Press **OK** to confirm.

Search device

1. Press **Menu**  **Settings**  **Bluetooth**  **Search device**.
2. Select a device from the list and press **Bond** to connect. If Bluetooth® is not enabled, press **Yes** to activate.
3. Press **OK** to confirm.

9. SOUND & DISPLAY

Tone setup

1. Press **Menu**  **Settings**  **Sound**  **Tone setup**  **Ringtone**.
2. Use  /  to select one of the available melodies, the melody will be played.
3. Press **OK** to confirm or **Back** to discard changes.

Text size

You can customise the text size for the menu and messages.

1. Press **Menu**  **Settings**  **Display**  **Text size**:
- **Normal** or **Large**.
2. Press **OK** to confirm.

Brightness

You can customise the brightness settings. The higher value, the better contrast.

1. Press **Menu**  **Settings**  **Display**  **Brightness**:
- **Level 1-3**.
2. Press **OK** to confirm.

10. ADDITIONAL FUNCTIONS

Alarm

1. Press **Menu**  **Alarm**  **On**.
2. Enter the alarm time using the keypad and press **OK** to confirm.
 - Select **Single**, for a single occurrence,
 - Select **Repeated**, for a repeated alarm. Scroll through the list of days and press **On** or **Off** to enable or to disable the alarm for each day.
3. When done, press **Save**.
4. When the alarm goes off a signal will sound. Press **Stop** to turn off the alarm or press **Snooze** to repeat the alarm after 9 minutes.

Note! The alarm will work even when the phone is switched off. Do not power on if wireless phone use is prohibited or when it may cause interference or danger.

Reset settings

1. Press **Menu**  **Settings**  **Security**.
2. Select **Reset settings** to reset the phone settings. All the changes that you have made to the phone settings will be reset to default settings.
3. Enter the phone code and press **OK** to reset.

Tip: The default phone code is **1234**.

Reset all

1. Press **Menu**  **Settings**  **Security**.
2. Select **Reset all** to delete phone settings and content such as contacts, number lists and messages (SIM memory is not affected).
3. Enter the phone code and press **OK** to reset.

Tip: The default phone code is **1234**.

11. TROUBLESHOOTING

Phone cannot be switched on	
Battery charge low	Connect the power adapter and charge the battery.
Battery incorrectly installed	Check the installation of the battery.
Failure to charge the battery	
Battery or charger damaged	Check the battery and charger.
Battery recharged in temperatures < 0 °C or > 40 °C	Improve the charging environment.
Charger incorrectly connected to phone or power socket	Check the charger connections.
PIN code not accepted	
Wrong PIN code entered too many times	Enter the PUK code to change the PIN code, or contact the service provider.
SIM card error	
SIM card damaged	Check the condition of the SIM card. If it is damaged, contact the service provider.
SIM card incorrectly installed	Check the installation of the SIM card. Remove the card and reinstall it.
SIM card dirty or damp	Wipe the contact surfaces of the SIM card with a clean cloth.

Failure to connect to network

SIM card invalid	Contact the service provider.
No coverage of GSM service	Contact the service provider.

Failure to add a contact

Phonebook memory full	Delete contacts to free up memory.
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Failure to set a function

Function not supported or subscribed from network	Contact the service provider.
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12. SAFETY INSTRUCTIONS

WARNING

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs

Your device is approved for use on the GSM 900/1800/1900 MHz networks. To use the device, you need a subscription with a service provider. Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these

areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Li-ion battery

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.

WARNING

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60 °C (140 °F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

Protect your hearing

WARNING

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

Emergency calls

Important!

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories.

For vehicles equipped with air bags: Remember that air bags fill with air with considerable force. Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

16. TECHNICAL DATA

Specifications

Network bands (MHz) 900 [33], 1800 [30], 1900 [30]

[maximum radio-frequency power/dBm]: 2G GSM

Bluetooth (MHz) [maximum 3.0 (2402 - 2480) [6.5] radio-frequency power/dBm]:

Dimensions: 100 mm x 53 mm x 18 mm

Weight: 94 g (including battery)

Battery: 3.7V/1000 mAh Li-ion battery

Operating ambient temperature: Min: 0 °C (32 °F) Max: 40 °C (104 °F)

Charging ambient temperature: Min: 0 °C (32 °F) Max: 40 °C (104 °F)

Storage temperature: Min: -20 °C (-4 °F) Max: 60 °C (140 °F)

Hearing aid

This device should work with most hearing aid equipment in the market. However, full compatibility with all equipment can not be promised.

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines from the independent scientific organization ICNIRP (International Commission of Non-Ionizing Radiation Protection).

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg averaged over 10 grams of tissue and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Head SAR: 0.392 W/kg

Body SAR: 1.479 W/kg

During normal use, the SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the output power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

This device meets RF exposure guidelines when used against the head or when positioned at least 0.5 cm away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you reduce your usage or use a hands-free accessory to keep the device away from your head and body.

Correct disposal of this product

 (Waste Electrical & Electronic Equipment)

FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radio Frequency (RF) Energy

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: WS5DFB0210

For this device, the highest reported SAR value for usage against the head is 0.603 W/kg, and for usage near the body is 1.376 W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and using such body-worn accessory should be avoided.