Zentral Home Command | AR Acoustic Research

Garage Door Control
Commande de porte de garage
Control Remoto para Puertas de Garaje

To Be Updated

Congratulations!

You're just a few steps from unlocking the true potential of your BlackBerry®, with the Zentral Garage Door Control. Just follow the directions in this Setup Guide—and soon you'll have secure and reliable control over your garage door from your BlackBerry.

1 Unpack

Before you start, take everything out of the Zentral Garage Door Control package. Make sure you have the following parts:

• the Zentral Garage Door Control Receiver

• a power adapter   •   velcro mounting patch

2 Write down the Receiver's serial ID

You'll need this number later to set up the App so that it works with your Receiver. The serial ID is located on the bottom of the Receiver. Write it down here.

Zentral Receiver Serial ID: _____ – _____

Zentral Receiver

Top | Bottom

Zentral
Door Control

AR

Serial ID: Garage xxxx-xxxx Zentral
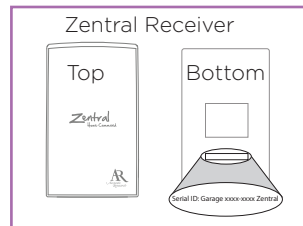
3 Set up the Receiver

The Zentral Garage Door Control Receiver is the link between your BlackBerry and your garage door. First, you'll connect it to your garage door opener. Later, you'll pair it with your BlackBerry.

1. Unplug your garage door opener.

IMPORTANT: Do not install the Zentral Receiver before unplugging your garage door!

2. Find a good location for the Zentral Receiver. Make sure the spot you choose:

- offers a secure mounting surface

- is close to an electrical outlet

- is within a foot and a half of the control terminals on your garage door opener

- won't get in the way of the garage door

- sits on the side closest to the garage door (if possible)

3
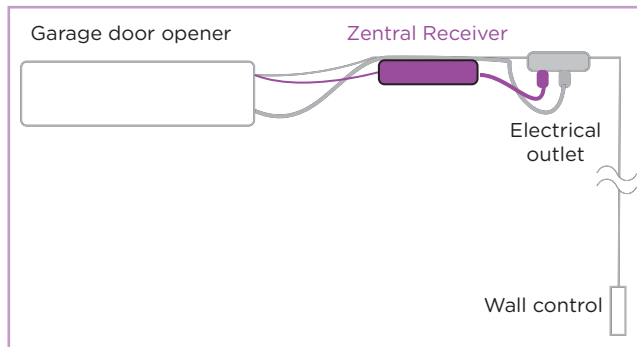
3. Use the velcro mounting patch to secure the Zentral Receiver to the location you've chosen.

Note: Before you mount the Receiver, double check that the Zentral Receiver's power adapter reaches an electrical outlet and the Zentral Receiver's wire leads reach your garage door opener's terminal connections.

Peel the film covering from one side of the adhesive on the mounting patch. Apply the patch to the bottom of the Zentral Receiver. Remove the film covering from the other side and apply it to the mounting location (for example, your ceiling).

4. Loosen the terminals on the garage door opener where the wall control is attached. LEAVE THE WALL CONTROL WIRES IN PLACE—you're going to put the lead wires from the Zentral Receiver on top of these wires.

5. Attach the leads from the Zentral Receiver to your garage door opener:

• Find the Zentral Receiver wire lead with the stripe and match it to the $\oplus$ terminal on the garage door opener.

Black (–)   White (+)
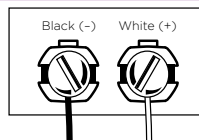
Loosen the terminals on your garage door opener but leave the wall control wires in place

Hook the lead wire clockwise over the terminal.

- Hook the lead wire clockwise over the terminal.

- Tighten the terminal so that both leads (the Zentral Receiver's and the wall control's) are firmly in place.

- Repeat with the other lead on the $\ominus$ terminal on your garage door opener.

6. Plug in the Zentral Receiver.

   Note: This power adapter should be plugged in so that it stays vertical or lies flat.

7. Plug in your garage door. Test your wall control for the garage door to make sure it works.

   Note: Before making any adjustments to your garage door opener, always make sure you unplug the garage door opener and the Zentral Receiver.

4 Pair your BlackBerry with the Receiver

Once you've plugged in your Zentral Receiver, you have 15 minutes to pair it with your BlackBerry. (If you can't pair it in that time, just unplug the Receiver and plug it in again. Now you've got another 15 minutes to pair.)

Make sure Bluetooth is on...

1. From your BlackBerry home screen, press the menu key (🎛️) and select Manage Connections*.*

2. In the Connections menu, locate Bluetooth*. Press the select key to turn it on (if it isn't already checked).*

1. From your BlackBerry home screen, press the menu key (🎛️) and select **Setup** (🖼️).
2. In the Setup menu, select **Set Up Bluetooth** (🔵).
3. In the Add Device dialog box, choose **Search**. (Make sure you're within 15 feet of the AR Zentral Garage Door Control Receiver.)
4. When your BlackBerry is finished searching, it displays the Bluetooth devices found. Select **Garage (xxxx-xxx) Zentral** ("xxxx-xxxx" is the serial ID) to connect to it.
5. The next screen requests a passkey to connect to the AR Zentral Garage Door Control Receiver. Enter "0000" as the passkey.
6. Once you've entered the passkey, your BlackBerry asks if you want to connect to the AR Zentral Garage Door Control Receiver. Choose **No** (the Zentral App will take care of the connection later). The final screen shows you that your BlackBerry is connected.

5 Download the App

What if I've already set up one (or more) of my garage doors with the Zentral Garage Door Control?
You can skip steps 5, 6, and 7; go directly to "Adding Additional Garage Doors to My Zentral App" on page 12.

1. On your BlackBerry, point your browser to
   www.ZentralApp.com/bbdownload

2. Select Garage Control as the App you want to download.

3. If download does not start immediately, select your BlackBerry model or select **Download** to download the App to your BlackBerry. Once downloaded, the App installs automatically.

4. Select **Run** to start using the App on your BlackBerry. If your BlackBerry asks you to grant AR Zentral Garage Control trusted App status, select **Yes**. If it asks to allow the App to connect to the ZentralApp.com site, select **Allow**.

Set Up your Garage Control Account

The first step in using your Zentral Garage Control App is creating an account.

1. If the App isn't already running, find the icon for the Zentral Garage Control App and select it.
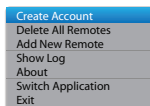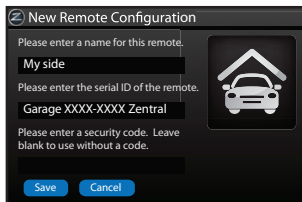
2. Press the button and select **Create Account**.

3. Fill in the form to create your account. Then click on **Next** to proceed. *Note: Your password must be at least 8 characters long.*

4. Enter an email address you use on your BlackBerry. Then click on **I Accept** to continue.

   The App confirms that your account has been set up. Now you're ready to set up Garage Control with your Garage Door.

7 Set up the App With Your Garage Door

1. From the Garage Control App home screen, press the ⠿ button and select **Add New Remote**.

2. Enter the following information for your Garage Remote:

   • a unique name for the door you're controlling

   • the serial ID of the Receiver you connected to the door (the number you wrote down in step 2; make sure you use the following format: xxxx-xxxx, with the hyphen)

   • a security code to access Zentral Garage Door Control (you can leave it blank to use the Application without a security code).

3. Select **Save** when you've finished.

That's it! You've finished installing the Zentral Garage Door Control.

New Remote Configuration

Please enter a name for this remote.
My side

Please enter the serial ID of the remote.
Garage XXXX-XXXX Zentral

Please enter a security code. Leave blank to use without a code.

Save   Cancel

IMPORTANT: You can use the AR Zentral Garage Control App with or without a security code. However, if you use it WITH a security code, make sure you write down this code somewhere inside your house where you can find it if you forget it.
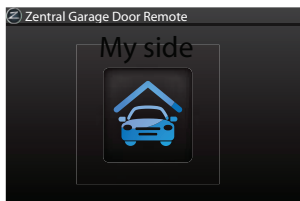
Using the Zentral Garage Door Control App

This section shows you how to get the most from your Zentral Garage Door Control once you've set it up.

Opening and Closing Your Garage Door

To open or close your garage door: Inside the Zentral Garage Door Control App, select the icon for your garage door.

If you've set up your App with a passcode, you'll be prompted to enter it before you can open the door.

## Using the Automatic Open Feature (Open SaysMe)
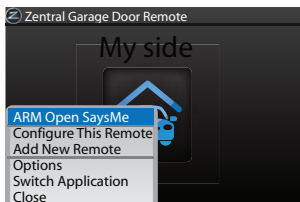
To use the automatic open feature (Open SaysMe): Make sure you're out of the Receiver's range (over 75 feet away). Inside the Zentral Garage Door App, press the ⠿ key. Then select **ARM Open SaysMe**.

The Zentral Garage Door App waits until you come back into range of your Zentral Garage Door Control Receiver. Then it opens your garage door automatically and disarms (turns off).

To cancel Open SaysMe: Inside the Zentral Garage Door App, press the 🔳 key. Then select **DISARM Open SaysMe**.

Modifying Existing Garage Door Setups
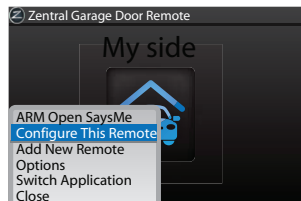
To modify an existing garage door setup: Inside the Zentral Garage Door App, press the 🔳 key. Then select **Configure This Remote**.

You can change the name and security code of this garage door setup.

Important: If you have more than one garage door set up with Zentral Garage Door Control, make sure you've selected the one you want to change before you start reconfiguring.

Adding Additional Garage Doors To My Zentral App
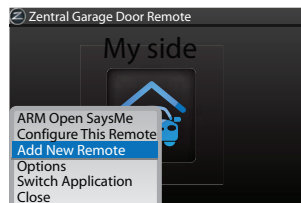
To add a new Receiver/Garage Door: Inside the Zentral Garage Door App, press the 🔳 key. Then select **Add New Remote** and follow the prompts to add your new Receiver.

Troubleshooting

Most common problems with the Zentral Garage Door Opener can be solved by trying one of the following solutions. If you have any further questions, please call our help line toll-free at 1-800-732-6866 or visit www.ZentralHomeCommand.com.

I can't pair my BlackBerry with the Zentral Receiver.
The Zentral Receiver is discoverable for 15 minutes after you plug it in. If you haven't paired it with your BlackBerry in that time, unplug the Receiver and plug it back in.

I've installed the Receiver, but now my garage door opener doesn't work.
Make sure you've left the leads from your garage door opener's wall control connected to the opener—the Receiver and the wall control should both be connected to the same terminals on the opener. Make sure you've plugged the garage door opener back in after installing the Receiver.

I can't download the App.
Make sure have a strong signal (WiFi or mobile). If you're using a corporate account on your BlackBerry, you might need to ask your IT department to allow you to download and install applications. If you still can't download or install the App, call the technical support line for your mobile carrier.

The App won't install on my BlackBerry.
If you're using a corporate account on your BlackBerry, you might need to ask your IT department to allow this App to be installed. If you still can't install the App, call the technical support line for your mobile carrier.

I've forgotten my passcode.
Call Zentral technical support at 1-800-732-6866.

How do I set up additional garage doors?
To be controlled by Zentral Garage Door Control, each garage door needs its own Receiver. Once you've purchased the Receiver to control your additional garage door(s), follow the instructions in this guide for installing the Receiver and pairing it with your BlackBerry. Once you've installed the additional Receiver, launch the Zentral Garage Door Control App on your BlackBerry. Then press the ⚏ key and select **Add New Remote.** Follow the prompts to add each new Receiver to your App.