

getting started

Charge your device by plugging it into an electrical outlet.

The charge indicator light will turn yellow indicating that the battery is charging; you can continue to use your device while it charges. A green light indicates that the battery is fully charged.

Power on the device by sliding and releasing the power switch. After the device starts up, the device's User's Guide will open automatically to help familiarize you with your device's capabilities.

getting around

POWER SWITCH

Powers on, sleeps, or wakes the device when quickly slid and released

Turns off the device when slid and held for 4 seconds

CONTROLLER

Moves the on-screen cursor up and down or side to side

Selects an item or action when pressed

HOME

Shows content stored on your device as well as

MENU

Accesses the device's menu as well as actions such as _____

BACK

Retraces your steps on your device

getting registered

If your _____ was a gift, you will need to register your device _____ and take advantage of other services such as _____. If you purchased this _____ for yourself, you do not need to register, and may skip this section.

purchasing _____

The _____ is the place to purchase your _____. To access the _____, follow these steps:

additional information

The _____ User's Guide on your _____ provides more detailed information on all of the device's features. You can search this guide for "how to" information:

Press the Home button.

Use the _____ controller to highlight the _____ User's Guide. Press the _____ controller to select and open the guide.

Type the term you'd like to search for; a search box will automatically appear at the bottom of the display and your search term will be shown. Move the _____ controller to the right to highlight "find." Press the _____ controller to activate the search.

Use the _____ controller to select the results which are of most interest to you.

If your _____ does not power on or is unresponsive, try resetting the device by disconnecting your _____ from any power source, and then sliding and holding the power switch for 15 seconds before releasing. If you have problems with your _____, please contact customer service:

www. _____ / _____ support

Toll free in the U.S.:

Outside the U.S.:

important product information

Operating temperature:

32° F to 95° F (0° C to 35° C)

Storage temperature:

14° F to 113° F (-10° C to 45° C)

Headphone Safety. Listening to audio at high volume for extended periods of time can cause hearing damage. To avoid this problem, consider the tips below:

- (1) Keep the volume down;
- (2) Avoid prolonged, continuous listening; and
- (3) Wear headphones that isolate the wanted audio from background noise.

Wireless Safety. Turn _____ off in areas where wireless use is forbidden or when it may cause interference or danger. Some specific situations are described below. In general, you should not use your _____ with _____ turned on any place you are not allowed to use your cell phone.

Turn Off Wireless When Flying. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration regulations require you to have permission from a crew member to use your device's wireless service. If you have your wireless service turned off, you can use your _____ for _____ once a crew member has said it is okay to use electronic devices.

Be Careful Around Other Electronic Devices. _____ generates, uses, and can radiate radio frequency (RF) energy and, if not used in accordance with its instructions, may cause harmful interference to radio communications and electronic equipment. Most modern electronic equipment is shielded from RF signals. However, RF signals may affect improperly installed or inadequately shielded electronic operating systems, entertainment systems and personal medical devices. If in doubt, check with the manufacturer. For personal medical devices (such as pacemakers and hearing aids), consult with your physician or the manufacturer to determine if they are adequately shielded from external RF signals.

Steps to Minimize Interference. If your _____ does cause harmful interference to radio or television reception (which you can determine by turning your _____ off and on), you can try to correct the interference by one or more of the following measures: reorient or relocate the receiving antenna for the radio or television; increase the separation between the radio or television and your _____; connect equipment and receivers to different outlets; or consult the radio or television dealer or an experienced radio/TV technician for help.

Watch for Signs. There are some places where RF signals could constitute a hazard. For example, health care facilities, construction sites, and so forth. If you are not sure, look around for signs indicating that two-way radios or cell phones should be turned off.

FCC Compliance Statement. This device complies with part 15 of the Federal Communications Commission (FCC) rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

This device meets the FCC Radio Frequency Emission Guidelines and is certified with the FCC as FCC ID number: W15-1210.

Radio Frequency Exposure Information (SAR). Your device meets the U.S. government's requirements for exposure to radio waves. is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the U.S. FCC.

The exposure standard for devices employs a unit of measurement known as the specific absorption rate, or SAR. The SAR limit set by the FCC is 1.6 watts per kilogram (W/kg). Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of while operating can be well below the maximum value. This is because is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base-station antenna, the lower the power output. The highest measured SAR value for this model as reported to the FCC when held at least 0.39 of an inch (1.0 cm) from the body is 1.32 W/kg.

The FCC has granted an Equipment Authorization for this with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/> after searching on FCC ID: W15-1210.

This meets RF exposure guidelines when positioned at least 0.39 of an inch (1.0 cm) away from the body. sells -branded accessories that can be used to position the device at least 0.39 of an inch (1.0 cm) away from the body.

UL Certification Number

The UL Certification Number is:

Recycling Properly

In some areas, the disposal of certain electronic devices is regulated. Make sure you dispose of or recycle in accordance with your local laws and regulations.

For information about recycling , go to: <http://www. /-recycling>.

: License Agreement and Terms of Use

THIS IS AN AGREEMENT BETWEEN YOU AND (WITH ITS AFFILIATES, " " OR "WE"). PLEASE READ THIS LICENSE AGREEMENT AND TERMS OF USE, AND ALL RULES AND POLICIES FOR THE DEVICE AND SERVICES RELATED TO THE DEVICE (INCLUDING, BUT NOT LIMITED TO, ANY RULES OR USAGE PROVISIONS SPECIFIED ON THE WEBSITE OR THE , AND THE PRIVACY NOTICE LOCATED AT [WWW. /PRIVACY](http://www. /PRIVACY)) (COLLECTIVELY, THIS "AGREEMENT") BEFORE USING THE DEVICE. BY USING THE DEVICE, YOU AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT.

IF YOU DO NOT ACCEPT THE TERMS OF THIS AGREEMENT, YOU MAY RETURN THE DEVICE AND ASSOCIATED SOFTWARE (WITH ALL ORIGINAL PACKAGING, MANUALS, AND ACCESSORIES) WITHIN THIRTY (30) DAYS OF PURCHASE FOR A REFUND OF ITS PURCHASE PRICE IN ACCORDANCE WITH THE RETURN POLICY.

The Device and Related Services. The Device (the "Device") is a device that utilizes wireless connectivity to enable users to , all subject to the terms and conditions of this Agreement. The

“Service” means the
provides Device users.

and other services and support that

Wireless Connectivity

General. provides to you for . You may be charged a fee for your use of other , such as , should you elect to use those services. We will maintain a list of current fees for such services in . reserves the right to discontinue at any time or to otherwise change the terms for at any time, including, but not limited to .

Coverage and Service Interruptions. You acknowledge that if your Device is located in any area without applicable wireless connectivity, you may not be able to use some or all elements of the wireless services. We are not responsible for the unavailability of wireless service or any interruptions of wireless connectivity.

Your Conduct. You agree you will use the provided by only in connection with Services for the Device. You may not use the for any other purpose.

The . The enables you to , as determined by from time to time (individually and collectively, “ ”).

Use of . Upon your payment of the applicable fees set by , grants you the non-exclusive right to , as part of the Service and solely for your personal, non-commercial use. will be deemed licensed to you by under this Agreement unless otherwise expressly provided by .

Restrictions. Unless specifically indicated otherwise, you may not , and you may not . In addition, you may not, and you will not encourage, assist or authorize any other person to,

. The following applies with respect to , including, but not limited to, : (i) you may request by following the instructions in the ; (ii) we may terminate at our discretion without notice, for example, if is no longer available; (iii) if we terminate in advance -, we will give you ; (iv) we reserve the right to change from time to time, effective as of the beginning of the next term; and (v) taxes may apply to and will be added if applicable.

Software

Definitions. The following terms apply to the Device and to (a) all software (and the media on which such software is distributed) of or third parties that is pre-installed on the Device at time of purchase or that provides as updates/upgrades to the pre-installed software (collectively, the “Device Software”), unless you agree to other terms as part of an update/upgrade process; and (b) any printed, on-line or other electronic documentation for such software (the “Documentation”). As used in this Agreement, “Software” means, collectively, the Device Software and Documentation.

Use of the Device Software. You may use the Device Software only on the Device. You may not separate any individual component of the Device Software for use on another device or computer, may not transfer it for use on another device

or use it, or any portion of it, over a network and may not sell, rent, lease, lend, distribute or sublicense or otherwise assign any rights to the Software in whole or in part.

No Reverse Engineering, Decompilation, Disassembly or Circumvention. You may not, and you will not encourage, assist or authorize any other person to, modify, reverse engineer, decompile or disassemble the Device or the Software, whether in whole or in part, create any derivative works from or of the Software, or bypass, modify, defeat or tamper with or circumvent any of the functions or protections of the Device or Software or any mechanisms operatively linked to the Software, including, but not limited to, augmenting or substituting functionality of the Device or Software.

Automatic Updates. In order to keep your Software up-to-date, may automatically provide your Device with updates/upgrades to the Software.

Export Regulations. You agree to comply with all export and re-export restrictions and regulations of the Department of Commerce and other United States agencies and authorities, and not to transfer, or encourage, assist or authorize the transfer of the Software to a prohibited country or otherwise in violation of any such restrictions or regulations.

Government End Users. The Software is a “Commercial item” as that term is defined at 48 C.F.R. § 2.101, consisting of “Commercial Computer Software” and “Commercial Computer Software Documentation,” as such terms are used in 48 C.F.R. §12.212 or 48 C.F.R. § 227.7202, as applicable. Consistent with these provisions, the Software is being licensed to U.S. Government end users (a) only as a Commercial item and (b) with only those rights as are granted to all other end users pursuant to the terms and conditions of this Agreement.

General

No Illegal Use and Reservation of Rights. You may not use the Device, the Service or the for any illegal purpose. You acknowledge that the sale of the Device to you does not transfer to you title to or ownership of any intellectual property rights of or its suppliers. All of the Software is licensed, not sold, and such license is non-exclusive.

Information Received. The Device Software will provide with data about your Device and its interaction with the Service (such as) and information related to and your use of it (such as). are backed up through the Service. Information we receive is subject to the Privacy Notice.

Patents. The Device and/or methods used in association with the Device may be covered by one or more patents or pending patent applications.

Changes to Service. reserves the right to modify, suspend, or discontinue the Service at any time, and will not be liable to you should it exercise such right.

Termination. Your rights under this Agreement will automatically terminate without notice from if you fail to comply with any term of this Agreement. In case of such termination, you must cease all use of the Software and may immediately revoke your access to the Service or to without notice to you and without refund of any fees. 's failure to insist upon or enforce your strict compliance with this Agreement will not constitute a waiver of any of its rights.

Disclaimer of Warranties. YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE SERVICE, DEVICE, AND SOFTWARE IS AT YOUR SOLE RISK. EXCEPT FOR THE ONE-YEAR LIMITED WARRANTY, THE SERVICE, DEVICE, AND SOFTWARE ARE PROVIDED “AS IS” WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND AND ITS

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Limitation of Liability. TO THE EXTENT NOT PROHIBITED BY LAW, NEITHER NOR ITS SUPPLIERS OR LICENSORS SHALL BE LIABLE TO YOU FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER LEGAL THEORY RELATED TO THE SERVICE, DEVICE, OR SOFTWARE, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGES ARISING OUT OF LOSS OF PROFITS, REVENUE, DATA OR USE OF THE DEVICE OR SOFTWARE OR ANY ASSOCIATED PRODUCT, EVEN IF HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY CASE, 'S AGGREGATE LIABILITY UNDER THIS AGREEMENT SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID FOR THE DEVICE. THE LAWS OF CERTAIN JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. IF THESE LAWS APPLY TO YOU, SOME OR ALL OF THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU, AND YOU MAY HAVE ADDITIONAL RIGHTS.

Law Applies. The laws of the state of , without regard to principles of conflict of laws, will govern this Agreement and any dispute of any sort that might arise between you and .

Disputes. ANY DISPUTE ARISING OUT OF OR RELATING IN ANYWAY TO THIS AGREEMENT SHALL BE SUBMITTED TO CONFIDENTIAL ARBITRATION IN , EXCEPT THAT, TO THE EXTENT YOU HAVE IN ANY MANNER VIOLATED OR THREATENED TO VIOLATE 'S INTELLECTUAL PROPERTY RIGHTS, MAY SEEK INJUNCTIVE OR OTHER APPROPRIATE RELIEF IN ANY STATE OR FEDERAL COURT IN THE STATE OF , AND YOU CONSENT TO EXCLUSIVE JURISDICTION AND VENUE IN SUCH COURTS. The arbitrator's award shall be binding and may be entered as a judgment in any court of competent jurisdiction. To the fullest extent permitted by applicable law, no arbitration under this Agreement shall be joined to an arbitration involving any other party subject to this Agreement, whether through class arbitration proceedings or otherwise.

Severability. If any term or condition of this Agreement shall be deemed invalid, void, or for any reason unenforceable, that part shall be deemed severable and shall not affect the validity and enforceability of any remaining term or condition.

Amendment. reserves the right to amend any of the terms of this Agreement at its sole discretion by posting the revised terms on the or the website. Your continued use of the Device and Software after the effective date of any such amendment shall be deemed your agreement to be bound by such amendment.

Contact Information. For communications concerning this Agreement, you may contact by writing to , Attn: Legal Department, .

ONE-YEAR LIMITED WARRANTY

This Warranty is provided by for the Device (the "Device").

We warrant the Device against defects in materials and workmanship under ordinary consumer use for one year from the date of original retail purchase. During this warranty period, if a defect arises in the Device, and you follow the instructions for returning the Device, we will, at our option, either (i) repair the Device using either new or refurbished parts, (ii) replace the Device with a new or refurbished Device, or (iii) refund the purchase price of the Device. This

limited warranty applies to any repair, replacement part or replacement Device for the remainder of the original warranty period or for ninety days, whichever period is longer. All replaced parts and Devices for which a refund is given shall become our property.

This limited warranty applies only to hardware components of the Device that are not subject to accident, misuse, neglect, fire or other external causes, alterations, repair, or commercial use.

Instructions. Please contact Customer Service for specific instructions about how to obtain warranty service for your Device:

In the United States:

Outside the United States:

In general, you will need to deliver your Device, postage paid, in either its original packaging or in equally protective packaging to the address specified by Customer Service. Before you deliver your Device for warranty service, it is your responsibility to back up any data you may have stored or preserved on your Device. It is possible that such data will be lost or reformatted during service, and we will not be responsible for any such damage or loss.

Limitations. TO THE EXTENT PERMITTED BY LAW, THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, AND WE SPECIFICALLY DISCLAIM ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY US IN OUR SOLE DISCRETION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

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This limited warranty gives you specific legal rights, and you may have other rights which vary from state to state.

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