



Data Sheet and Technical Specifications

Powered by Artificial Intelligence - the best handwriting recognition technology – reads better than a human.

The all-new INQ Enterprise digital pen is a complete redesign from the inside out, featuring upgraded components, enhanced durability, and a sleek yet comfortable form.

Its contoured, textured grip and optimized weight distribution provides a superior writing experience, ensuring utmost comfort for users of all ages, even during extended use. Built on 25 years of innovation by the company that invented the digital pen, our new INQ pen delivers unmatched reliability and precision.

Key Features

- **Ergonomic Comfort.** Contoured, textured grip and balanced weight distribution for all-day use.
- **Always Ready.** Massive 100-day standby time (with pen cap on).
- **Write All Day.** 10 hours of continuous writing with on board storage for 75 pages of A4 handwritten text.
- **Fast Charging.** Fully recharges in just 2 hours via USB Type-C.
- **Seamless Connectivity.** Bluetooth 4.1 dual mode (Classic & LE) for instant streaming to iOS and Android devices.
- **Discreet Feedback.** RGB LED and haptic technology provides discreet visual and sensory real-time feedback for intuitive user interactions.
- **Developer Ready.** Powerful SDKs for Windows, iOS, and Android to create custom applications.
- **Precision Data Tracking.** 75Hz timestamped tracking with variable pressure sensitivity from the calibrated force sensor.
- **Versatile Usage.** Supports both offline storage and real-time streaming modes.
- **Customizable Design.** Available in two classic colors – Black or White, with the option to personalize with a full-color logo or custom name.
- **Seamless Integration.** Fully compatible with Anoto forms software, enabling effortless analogue to digital data capture, transcription and data validation while promoting next-level workflow automation.
- **Choice of Endcap.** *Standard*: additional customizable function (in software) by rotating pen cap when placed on back of the pen, for example to change rendered ink color or stroke thickness, or *Lanyard*: alternative that supports lanyard attachment, available on request.

Technical Specifications

Model Name:	inq-001 INQ-101
Dimensions (LxD):	158mm x 12.9mm (with cap), 151mm x 10.9mm (without cap)
Weight:	25.1g (with cap), 17.7g (without cap)
Memory Capacity:	16MB (on board)
Built-in Battery:	Rechargeable Lithium Polymer
Writing Time:	up to 10 hours continuous
Standby Time:	100 days (pen cap on)
Charging Time:	2 hours (0 to 100%) via USB Type-C
Connectivity:	RF Bluetooth 3.1 dual mode and USB 2.0
User Feedback:	RGB LED and Haptic
Ink Cartridge:	D-1 Ballpoint (blue or black) with 0.7mm nib

Certifications

North America:	FCC & IC	WDN-INQ-001 7776A-INQ001
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Europe:	CE
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User Guide

Getting started with your inq smartpen

inq-001

01

Unboxing for the first time

Welcome! We thank you and hope your inq becomes a companion on your handwriting journey. Once you open the box, you will find a inq pen inside. Please download the inq app in the App Store for iOS and Google Play for Android.

02

On/Off

The inq does not have a physical power button but uses the pen cap to turn the inq on/off. When you take the pen cap off, the pen turns ON; when you put the pen cap back on, the pen turns OFF. It is that easy! To save battery, your pen will also go into standby mode when it isn't being used (and the cap is off). To get out of standby mode, either start writing in your inq notebook, or put the cap back on and then take it off again. If the pen is ON, the LED indicator will light up to indicate the smartpen's status. If the LED indicator does not light up when the pen cap is removed, it probably means that your pen needs to be charged. Please try charging your pen using the cable provided.

03

Pair with your device for the first time

The inq connects with your phone using Bluetooth. Please download the inq app from the App Store or Play Store. Follow the prompts in the inq app to complete the one-time pairing process. Afterward, your inq will connect to your phone automatically.

04

Start writing

Once your inq is paired, start writing with your inq on any inq notebook and watch your notes appear real-time on the inq App.

05

Connect to a different device

When you start writing with your inq smartpen on inq notebooks, it automatically tries to reconnect to the most recent device you used (provided the device Bluetooth is turned ON and is in range).

On a new mobile device

1. Download the inq app on your new phone
2. When prompted, choose "Connect a pen"
3. Then, follow the instructions in the app to complete the one-time pairing process

06

Charging your inq

Plug your inq into a USB power source using the type-C USB cable. It will take a minimum of 2 hours to fully charge your smartpen. Your smartpen provides up to 10 hours of continuous writing time from a full charge and up to 7 days of standby time. When your smartpen is plugged into the USB power source, the LED indicator light on the smartpen will indicate its status:

- Pulsing Orange: Charging
- Steady Green: Fully Charged

Smartpen is blinking red when connected to a charger?

Leave the smartpen plugged into the charger for the battery to be powered up. Do not remove the smartpen from the charger and leave it connected for a minimum of 20-40 mins. Once the battery gets charged, it should power up the smartpen and the smartpen LED will be pulsing orange indicating that it is being charged.

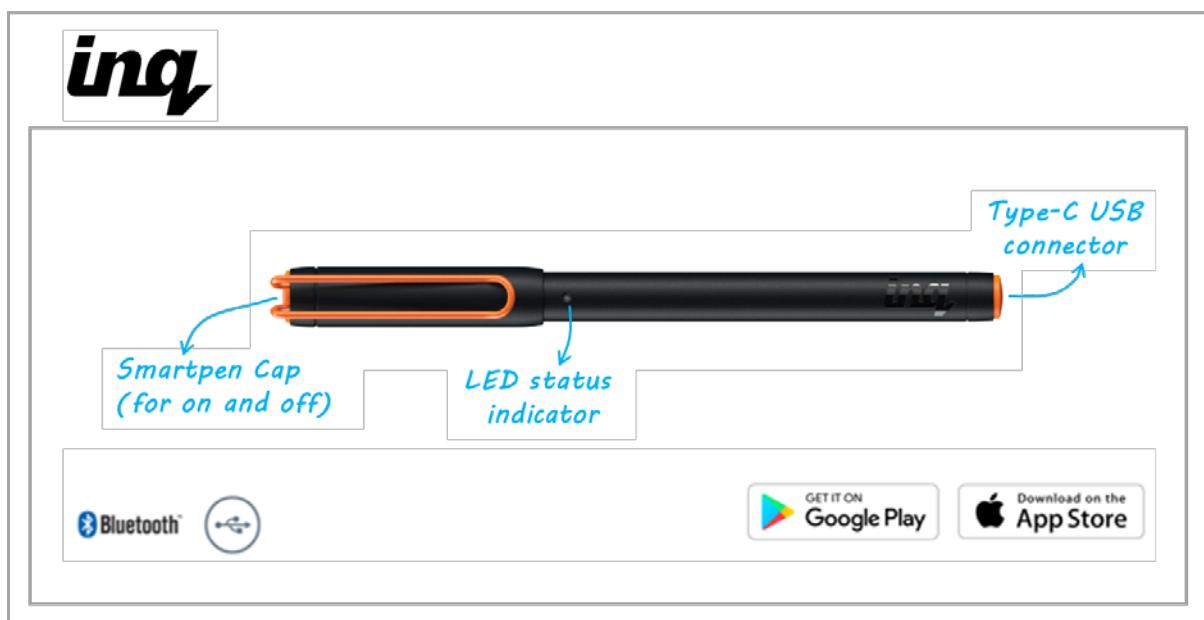
Smartpen enters this pre-charging mode when the battery is completely drained and is left without being charged for some time. We recommend you charge your inq regularly

after every use to avoid this situation.

Get to know your inq pen

01

Basic Overview



How does the inq pen work?

The inq captures everything written on inq Notebooks and stores it in its memory. All you need is a charged smartpen and a inq notebook to digitize your handwritten notes. The tiny infrared camera near the tip of the inq digitally captures your handwritten notes on inq notebooks.

Can I Livestream my handwriting to my phone?

Yes, when your inq is connected to your phone via Bluetooth, it can live stream your handwriting. It will also transfer all previously-stored notes to the inq app.

LED Status Indicators

01

Common Indicators

- **Solid Green (not plugged into power)**

The inq is active and ready for use on inq Paper. Your inq will capture your handwriting. It is not connected to any Bluetooth device.

- **Solid Blue**

The inq is connected to the app via Bluetooth. It will sync its data to your phone and also livestream anything you write to the inq app.

- **Pulsing Orange (plugged into power)**

The pen is charging via a USB power source. Tip: A full charge takes approximately 2 hours.

- **Solid Green (plugged into power)**

Charging complete and pen is ready to use.

- **Blinking Red (plugged into power)**

The pen is in pre-charging mode due to a completely drained battery. Solution: Leave the pen connected to a charger for 20-40 minutes to allow it to power up. After this time, the indicator should begin pulsing orange. If it continues to blink red, try unplugging and plugging the inq back in.

02

Warning Indicators

- **Blinking Red (x3 with sound)**

Indicates an error while writing (e.g., improper writing angle, full memory, or unrecognized writing surface). Solution: Ensure correct writing angle, connect your inq to the app to clear memory, and make sure you're using inq-compatible paper.

- **Solid Orange**

The battery is critically low (10% or less). Charge immediately. Note: At 5%, the pen will shut down with a beep and stop capturing notes.

03

Other Uncommon Indicators

- **Blinking Blue**

The pen is in pairing mode and ready to connect with a new device. Under normal circumstances, this will only happen briefly when pairing with a new device, under instructions from the inq app. If you see the pen blinking blue at other times, try putting the cap on and taking it off.

- **Pulsing Blue**

The pen is attempting to reconnect with its last paired device. If your pen gets stuck in this status, please contact us.

FCC ID: WDN-INQ-001

IC: 7776A-INQ001

FCC Instructions

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED

ISED Statement

This device complies with RSS-247 of the ISED Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Ce dispositif est conforme à la norme CNR-247 d'ISED applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

ISED Radiation Exposure Statement

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment.

Déclaration d'exposition aux radiations

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé.

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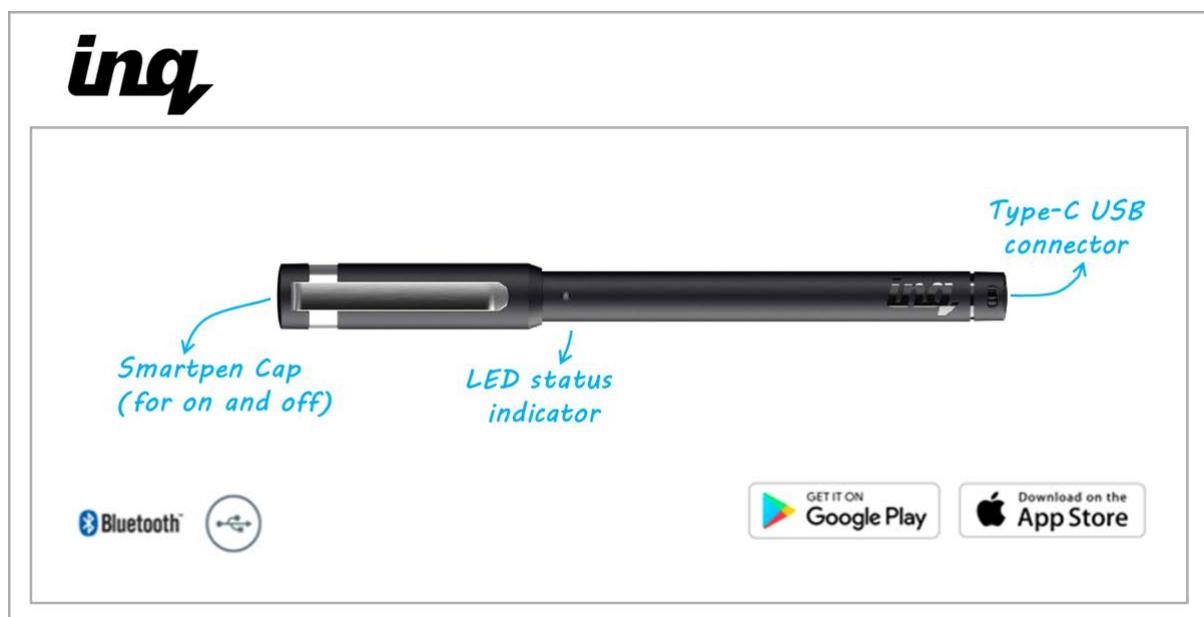
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Warranty and Safety information



Download the **inq** app to get started.

ONE (1) YEAR LIMITED WARRANTY

WARRANTY COVERAGE

Inq's warranty obligations are outlined in the following terms: Inq, as described herein, provides a warranty for its branded hardware products against any defects in materials or workmanship that occur under normal use conditions for a period of ONE (1) YEAR from the date of purchase by the original retail buyer (referred to as the "Warranty Period").

If a hardware defect arises and a valid warranty claim is submitted within this Warranty Period, Inq will, at its discretion, take one of the following actions:

(1) repair the defective hardware at no cost by using new or refurbished replacement parts;

(2) replace the product with a new item or one made from new or tested, serviceable components that match or exceed the original product's functionality; or

(3) provide a refund of the purchase price.

Inq may request that users install replacement parts provided by Inq to resolve the issue as part of its warranty service.

Any replacement product or part supplied by Inq, including user-installable components, will carry the remaining warranty of the original product or a ninety (90) day warranty from the date of replacement or repair, whichever is longer. When a product or part is replaced, the new item becomes the property of the customer, and the returned item becomes the property of Inq. Replacement parts supplied by Inq must only be used in the products for which the warranty service is applicable. If a refund is issued, the product in question must be returned to Inq and will become the property of Inq.

EXCLUSIONS AND LIMITATIONS

This Limited Warranty is applicable solely to hardware products that are manufactured by or for Inq and are clearly marked with the "Inq" trademark, trade name, or logo. It does not cover any non-Inq hardware products or software, even if such items are packaged or sold together with Inq hardware. Any warranties for non-Inq hardware or software may be provided by the respective manufacturers, suppliers, or publishers.

Inq provides all non-Inq products on an "as-is" basis, to the fullest extent permitted by law. Software distributed by Inq, whether or not bearing the Inq brand (including, but not limited to, firmware or mobile applications), is excluded from this Limited Warranty. For details regarding your rights and obligations related to software use, please refer to the corresponding licensing agreement.

Inq makes no guarantee that its products will operate without interruptions or errors. Furthermore, Inq is not liable for any damage resulting from failure to adhere to the product's usage instructions.

This Limited Warranty does not cover:

(a) damage caused by accidents, abuse, misuse, natural disasters such as floods, fires, or earthquakes, or other external factors;

(b) damage caused by using the product outside of the intended or approved operating conditions specified by Inq;

(c) damage resulting from servicing, upgrades, or modifications performed by anyone other than Inq;

(d) modifications to the product or its components that significantly alter its functionality or capabilities without prior written consent from Inq;

(e) consumable parts, including but not

limited to batteries, unless the damage is directly due to a defect in materials or workmanship; or

(f) products where the Inq serial numbers have been removed, altered, or otherwise rendered illegible.

THIS LIMITED WARRANTY AND THE REMEDIES OUTLINED HEREIN ARE EXCLUSIVE AND REPLACE ANY OTHER WARRANTIES, REMEDIES, OR CONDITIONS, WHETHER SPOKEN OR WRITTEN, STATUTORY, EXPRESS, OR IMPLIED, TO THE FULLEST EXTENT PERMITTED BY LAW. INQ EXPRESSLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. WHERE APPLICABLE LAW PROHIBITS THE EXCLUSION OF SUCH WARRANTIES, THEY WILL BE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY AND TO REPAIR OR REPLACEMENT SERVICES AS DETERMINED SOLELY BY INQ. NO INQ RESELLER, AGENT, OR EMPLOYEE HAS THE AUTHORITY TO ALTER, EXTEND, OR ADD TO THE TERMS OF THIS WARRANTY.

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OF DATA; OR ANY OTHER INDIRECT OR CONSEQUENTIAL LOSSES OR DAMAGES, INCLUDING THE COSTS ASSOCIATED WITH REPLACING EQUIPMENT OR PROPERTY AND THE RECOVERY, PROGRAMMING, OR REPRODUCTION OF ANY DATA STORED ON INQ PRODUCTS. INQ SHALL NOT BE HELD RESPONSIBLE FOR MAINTAINING THE CONFIDENTIALITY OF DATA STORED ON ITS PRODUCTS. THIS LIMITATION OF LIABILITY DOES NOT APPLY TO CLAIMS FOR DEATH OR PERSONAL INJURY. INQ ALSO DISCLAIMS ANY GUARANTEE THAT PRODUCTS COVERED UNDER THIS LIMITED WARRANTY CAN BE REPAIRED OR REPLACED WITHOUT RISK OF DATA LOSS OR DAMAGE TO PROGRAMS.

CONSUMER PROTECTION LAWS

FOR CONSUMERS WHO ARE PROTECTED BY CONSUMER LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR RESIDENCE, THE BENEFITS PROVIDED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ANY RIGHTS AND REMEDIES AVAILABLE UNDER SUCH LAWS AND REGULATIONS.

As consumer protection laws vary, some countries, states, or provinces may not permit the exclusion or limitation of incidental or consequential damages, or may impose restrictions on the duration of implied warranties. Therefore, the limitations and exclusions outlined in this Limited Warranty may not apply to all customers. This Limited Warranty provides you with specific legal rights, and you may have additional rights that vary depending on your location.

This Limited Warranty is governed by and interpreted in accordance with the laws of the country where the product was purchased. Inq, as the warrantor of this Limited Warranty, is identified at the end of this document based on the country or region of purchase.

