Your Gateway VGN number:

Visit
VueZone.com
to learn more.

Support
VueZone.com/support

Avaak, Inc.
9645 Scranton Road, Suite 110
San Diego, CA 92121
www.avaak.com

Quick Install Guide

AV16-00213
REV 08.10

Need Help?

We're here to help!

Please register your system to take advantage of the in-depth resources available as my.VueZone.com user. Click the **Help** link in the upper right of any my.VueZone.com page to access these resources, as well as a comprehensive Vue User Guide.

If you haven't registered yet, please visit our website at **VueZone.com/support** to find answers to the most common questions.

Installation tips can be found at **VueZone.com/install**

Email support: support@vuezone.com

Phone support: 888.636.9883

What's in the box

Vue gateway
Vue cameras
Camera mounts
Batteries
AC Adapter
Mounting screws
Ethernet cable

All you need is a high-speed internet connection and available LAN port on your router.

Welcome!

Thank you for choosing Vue. Now let's get started...it's easy!

Vue Features

Camera sync button
Automatically connects all your Vue cameras

Sync LED

Vue gateway

Reset pinhole
Power connector
Amber LED
Ethernet connector
Green LED
USB connector

Power LED
Confirms your Vue gateway is powered on

Internet LED
Confirms your Vue gateway is connected to the internet

Vue Status LED
Confirms your Vue network is operating

Vue cameras

Battery door/mount

Motion sensor

Lens

Sync LED

Battery door latch & on/off switch
(on camera bottom)

Expand your Vue

It's easy to add cameras and mounts so you can expand your view to see more locations around your home...or anywhere!

See more cameras and accessories at **VueZone.com**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

· Reorient or relocate the receiving antenna
· Increase the separation between the equipment and receiver
· Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
· Consult the dealer or an experienced radio/TV technician for help

Caution: Exposure to radio frequency radiation
To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons. This device must not be co-located or operating in conjunction with any other antenna or transmitter.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

1 Connect the gateway to your network

1. Connect the Ethernet cable to the Ethernet port on the gateway and to an available LAN port on your router.*
2. Connect the power adapter to the gateway and power outlet. The blue Power LED will be on.
3. The blue Internet LED will flash continuously if you have a valid connection. The initial flash may take up to 2 minutes.

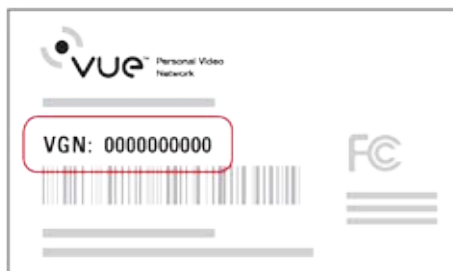 * If you are installing a network for the first time please follow the network installation instructions for your router first.

Tip: if you need troubleshooting help, go to VueZone.com/install where you will find useful answers and links to Vue support.

2 Installing camera battery

Same instructions apply for both 1-cell and 2-cell Vue cameras.

1. Slide battery door latch and hold while removing door.
2. Insert battery(ies) as shown. Be sure to follow polarity indications.
3. Replace battery door and close. Spring latch will snap in place to confirm closure.

Tip: wait until Step 3 to turn camera power on for syncing.

3 Syncing cameras to gateway

Before syncing, confirm that the Internet LED on the gateway front is continuously blinking. If not, go to VueZone.com/install to troubleshoot, or contact Vue support.

1. Press and release the Sync button on the top of the gateway. Blue Sync LED will turn on for 45 seconds.
2. If you cannot complete the camera syncing operation in 45 seconds, Sync button must be pressed again.

Gateway

3. Place camera within 12 inches of the gateway and slide camera power switch to the ON position (green dot showing).
4. Watch the camera front – blue camera LED will blink for 5 seconds to confirm sync.
5. Once synced, cameras can be viewed and positioned.

Tip: each time power is turned ON, the Vue motion sensor camera requires 2 minutes for the sensor to warm up and begin operating.

4 Registering your Vue

1. Locate your VGN number on the back panel of this Quick Install Guide or on the bottom of the gateway.
2. Go to **my.VueZone.com** and click the REGISTER NOW button.
3. Follow the on-screen instructions to register your system.

Your VGN number is located on the back panel of this Guide, or on the bottom of the gateway.
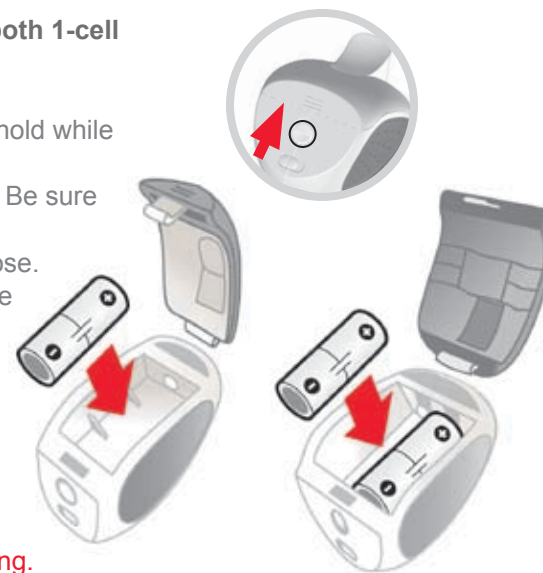
VGN: 0000000000

Tip: the email ID you use to register your system will also be used to send you vital communications and answer support inquiries.

5 Start viewing!

1. To confirm that your cameras have synced to the gateway, your active cameras (not grayed out) should appear in the **My Cameras** area on your Watch Page at **my.VueZone.com**.
2. Drag a camera icon from the **My Cameras** area into the **My Vue** area on the right.
3. Click ▶ on the camera control bar to start viewing.
4. Use brightness controls to select optimal picture quality.

Camera Control **Bar**

Start   Snapshot

▶ **REC** 📷 ☀ ◻ 🌙

Record   Brightness Controls

Tip: it's easy to aim your cameras using VueZone Mobile for your smartphone – see the last panel of this Guide for details.

6 Installing cameras

1. Peel off the adhesive protective layer on the back of the mounting ball. Select a location where you want to install the camera and stick the mounting ball to surface. Alternatively, install the included mounting screw in the desired position, and hang the mounting ball from the screw head.
2. Place the camera on the mounting ball and point the lens in the desired direction.
3. Adjust your camera position by viewing the image through your **my.VueZone.com** account on your computer browser or VueZone Mobile app.

Tip: special camera mounts for windows and tabletops are available at VueZone.com

VueZone Mobile on your smartphone

VueZone Mobile apps are free!

Just follow these easy download instructions for your device.

iPhone
Go to the iTunes App Store and search for VueZone to download.

Android
(need instructions)

Blackberry
(need instructions)

See a complete list of supported devices at **VueZone.com/mobileapps**