



ZILLIONTV™

# I N S T A L L A T I O N M A N U A L



## WELCOME TO THE ZILLIONTV FIELD TRIAL PROGRAM!

Inside this box is a yet-to-be-unveiled television entertainment phenomenon. And you've been chosen as one of the first TV viewers to experience it. Welcome to ZillionTV.

The ZillionTV™ Service is a breakthrough television entertainment platform that gives TV lovers instant access to their favorite television shows and movies – all on-demand and directly from their television sets.

As a member of the ZillionTV Field Trial Program, we're counting on you to provide candid, detailed feedback on all aspects of your ZillionTV™ Service experience. Your input on everything from our programming, to our set-up process, to our viewer interface will fuel our refinements prior to launching the ZillionTV Service to TV viewers nationwide.

Providing this essential feedback is easy – simply go to **<http://support.zilliontv.tv>**, log in to your account, and click the Report a Problem link. We will also email you periodically and ask you to test particular areas of the ZillionTV Service. An important note: as the ZillionTV Service has not yet been released to the public, your participation in this trial is under

strict agreement of confidentiality. A copy of the user agreement, along with other information about the ZillionTV Field Trial Program, is available at **<http://support.zilliontv.tv>**.

We look forward to hearing about your ZillionTV viewing experience as we begin our journey to empower consumers with the best entertainment service on television in the world.

All The Best,

**Mitchell Berman**  
CEO, ZillionTV Corp.



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# BEFORE YOU BEGIN

The following five sections walk you through the steps required to install the ZillionTV™ Device and activate your service:

## *What's in the Box*

## *Preparing the Remote Control*

## *What Else Do You Need?*

## *Connect the ZillionTV Device*

## *Complete the Activation Wizard*

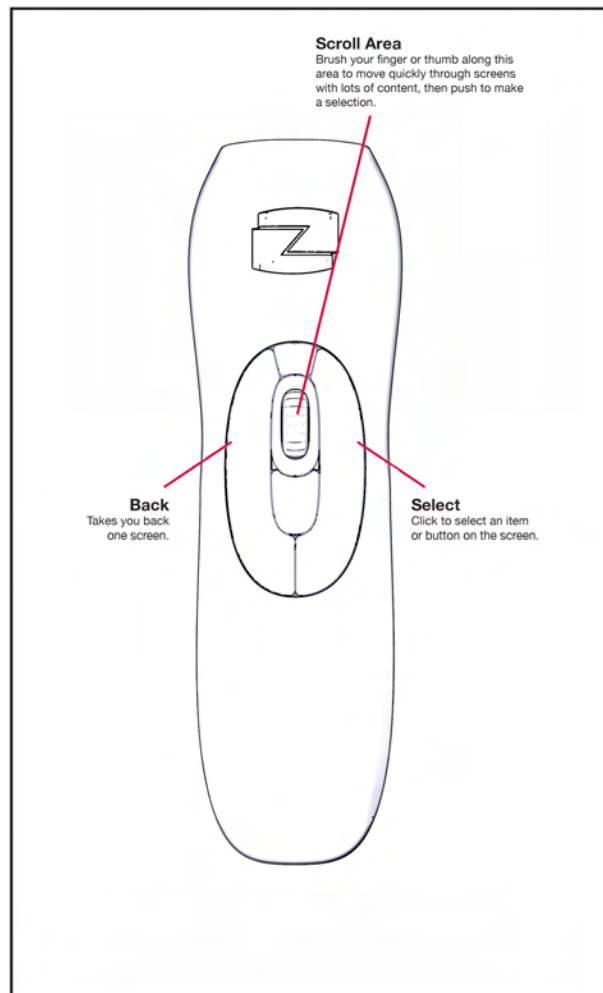
## **What's in the Box**

The ZillionTV package includes the following:

- ZillionTV Device with three antennas
- Power supply for the ZillionTV Device
- Composite video and audio cable (yellow, white, and red connectors)
- Remote control, USB receiver
- ZillionTV QuickStart Guide
- This Installation Manual

If you are missing any of the items listed above, please contact ZillionTV Customer Support at [support@zilliontv.tv](mailto:support@zilliontv.tv).

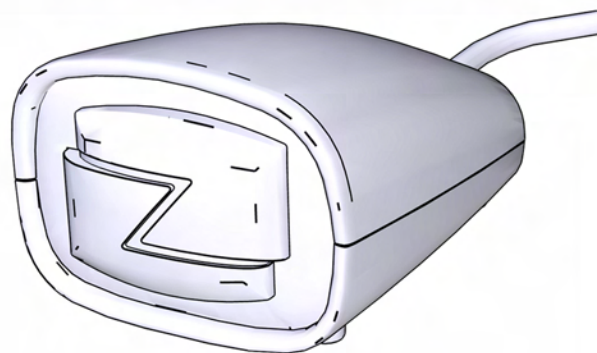




## Preparing the Remote Control

The remote control is motion-sensing. To move the cursor on your TV screen, just move the nose of the remote control up, down or side-to-side. To prepare the remote control for initial use, complete these steps:

- Step 1.** Remove the remote control and USB receiver from the packaging.
- Step 2.** Install batteries in remote control.
- Step 3.** Connect the USB receiver to the USB port on the back of the ZillionTV™ Device.





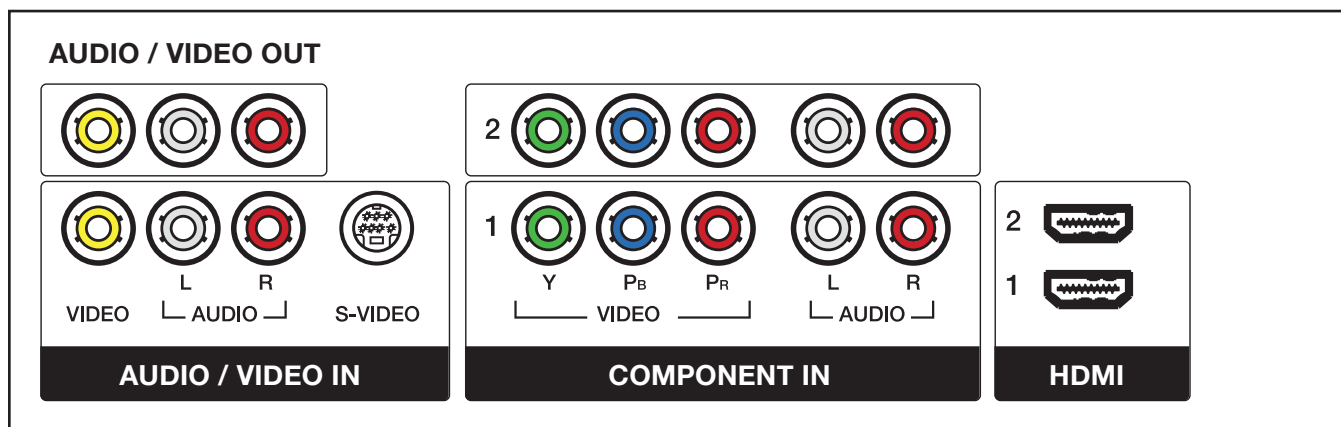
## What Else Do You Need?

To use your ZillionTV™ Service, you must have a TV, as well as a router connected to your home network that is either wireless enabled, or that has at least one available Ethernet port. The other items you need will be determined by how you want to connect the ZillionTV Device to your TV and to your home network.

Take a look at the connectors on the back of your TV and compare them to the TV Connectors diagram (above), which shows the various kinds of connectors that can be found on most newer TVs. The yellow, white, and red clusters of connectors are for composite cables; the green, blue, and red clusters of connectors are for component cables; and there are single connectors for both S-Video and HDMI

Cables. You should have at least one available connection type; if not, check the front of the TV for a cluster of composite connectors (often used to connect video game devices, and sometimes hidden behind a small door). If there are no available connectors, you can either disconnect one of your other devices when you want to use the ZillionTV Service, or buy an audio-visual (A/V) connector switch that allows you to connect multiple devices to a single input on your TV.

There are several options for connecting to the TV, listed from highest to most basic quality (see *Connecting to your TV* on page 13)



TV Connectors





- **HDMI:** provides the highest quality audio and video, and offers the advantage of combining the audio and video signal, so you only need one cable.
- **Component:** uses three connectors on either end (green, blue and red) to provide a high-quality video signal. Because component only carries the video signal, you still need to use the red and white connectors from the composite cable to provide an audio signal.
- **S-Video:** uses a single connector to provide the video signal. Because S-Video only carries the video signal, you still need to use the red and white connectors from the composite cable to provide an audio signal.
- **Composite:** uses three connectors on either end (yellow, white and red), providing a lower-quality video signal than the above options.

For your audio connection, you also have the option of using a digital optical audio cable, which is not provided. To use digital optical audio with your component, S-Video, or composite video connection, just leave the red and white connectors unplugged and connect the digital optical audio cable from the ZillionTV Device to your audio input, which can be either your TV, or your A/V receiver. You do not need to use a separate audio cable for an HDMI connection-

Next, you need to decide whether you will connect to your home network wirelessly or through a wired connection. The pros and cons of each type of connection are summarized in the table on page 8.



### Why choose a wired connection?

#### **Pros:**

- Simple to set up
- Best connection speed
- No interference from other electronic devices

#### **Cons:**

- Cable clutter

#### **What You Need:**

- Available Ethernet port on your router or broadband modem
- Ethernet cable that reaches from your router to the ZillionTV Device

### Why choose a wireless connection?

#### **Pros:**

- No cables
- Easy to set up if your network is not security enabled, or if you know your SSID, encryption type, wireless password

#### **Cons:**

- Connection speed generally lower than a wired connection
- Possibility of interference from other electronic devices

#### **What You Need:**

- Wireless router connected to your home network
- If home network is security enabled, you'll need to know your SSID, encryption type, and wireless password

If you decide to use a wireless connection and your network is security-enabled, refer to *Connecting to your Wireless Network* on page 17 for help.



# INSTALLATION

## Connect the ZillionTV Device

**Step 1.** If you want to connect wirelessly to your home network, connect the three antennas to the back of the ZillionTV Device. The device will automatically detect your wireless signal. If you want to connect to your home network using a wired connection, plug one end of the Ethernet cable into the Ethernet port on the ZillionTV Device and plug the other end into your router.

**Step 2.** Make sure your TV is turned off. Connect the A/V cables from the back of the ZillionTV Device to the back of your TV. Choose the connection type that works best with your TV. For help in making the correct connections to your TV refer to the diagrams in *Connecting to Your TV* (page 13) and then return to the *Complete the Activation Wizard* section below.

*Note: Record which video input you are using to connect to your TV, usually "Video 1" or "Video 2". You will need to set your TV to this input when you turn it on.*

## Complete the Activation Wizard

**Step 1.** Connect the power supply to the power jack in the back of the ZillionTV Device. Plug the other end into a power outlet and turn on the ZillionTV Device. A light on the front panel will indicate that the power is on.

**Step 2.** Turn on your TV. Use the TV remote to set the TV to the same video input you used to

connect to the ZillionTV Device. The button on your TV remote for switching the input signal is usually labeled "Input", "Display" or "TV/Video". You'll be able to tell that you're set to the correct input when you see the ZillionTV welcome screen.

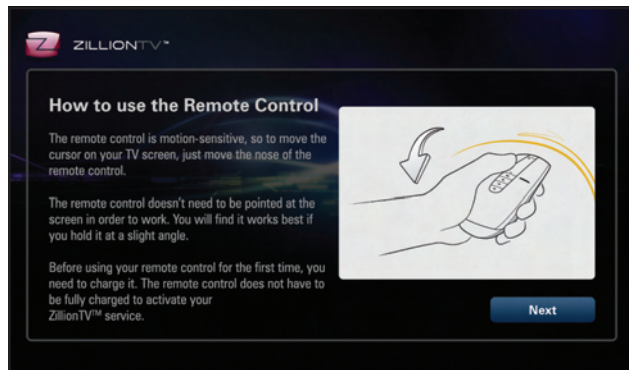
*Note: It may take a few moments for your TV to establish initial communication with the ZillionTV Device. Your TV screen may go blank or show a "no input" message while the device reconnects.*

**Step 3.** Your TV will display the ZillionTV welcome screen while the activation wizard starts. Click **Start Setup**.





**Step 4.** The next two screens explain how to use the remote control. Click **Next** on the screens to continue with the activation wizard.



**Step 5.** Select the display resolution for your TV screen and click **Next**. If you don't know the screen resolution, check the user manual for your TV. If you have an older TV, chances are the resolution is 480i. Newer, high-definition TVs are 720p, 1080i, or 1080p.



The screen will show a connection status message as the ZillionTV Device attempts to connect to your network. If your router is connected to the ZillionTV Device with an Ethernet cable, that status message will change to "Connected". In that case, click **Next** and skip to Step 11.

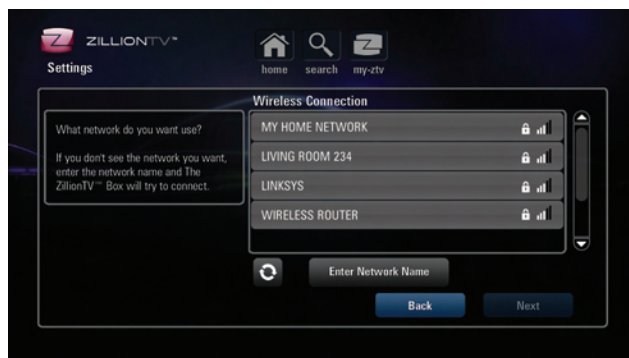
If you are connecting wirelessly, the connection status will change to "Not Connected". Complete the following steps to set up your wireless connection:



**Step 6.** Select **Configure Connection**, then select **Wireless** from the list of connection types and click **Next**.



**Step 7.** The ZillionTV Device will search for and display available wireless networks. Select your network from the list and click **Next**. If your network is not displayed, make sure your wireless router is turned on. If you still don't see your network in the list, type in the network name (also called an SSID) using the on-screen keyboard.



**Step 8.** If you have no password (sometimes called a key, or passcode) set up on your wireless network, the ZillionTV Device will automatically connect and you will see the status message change to "Connected". Click **Next** and skip to Step 11.

**Step 9.** If your wireless network is password-protected, you'll have to specify which encryption standard is being used, and enter the wireless password. Select the type of encryption your wireless network uses; if

you're not sure, try "WEP Auto" and click **Next**.

*Note: Refer to Connecting to Your Wireless Network for help in determining your SSID, encryption type, and wireless password. If your Internet service provider set up your wireless network, contact them for this information.*



**Step 10.** Use the on-screen keyboard to enter your wireless password and click **Next**. The ZillionTV Device will attempt to connect to your wireless network, and will display a "Connected" message if successful. Click **Next** to continue the activation wizard. Once your ZillionTV Device is properly connected to both the TV and your network, the Account Number screen will appear, prompting you for the information needed to complete the activation process.



**Step 11.** Enter the account number that was given to you during the online registration process (your account number is included in the email that was sent to you after you signed up), and then click **OK**.

If you need help installing your device, contact ZillionTV Customer Support by phone at 866-736-1388, or send an email to [support@zilliontv.tv](mailto:support@zilliontv.tv)



**Step 12.** Enter the PIN that you selected during the online registration process, and then click **OK**.

*Note: Use the on-screen keyboard to enter your account number and 6-digit PIN. The screens for both account number and PIN look very similar, so be sure to enter the correct number on each screen.*

**Step 13.** Once your settings have been applied, you will see the Setup Complete screen. Click **Start Using ZillionTV** to continue to ZillionTV Home.



# CONNECTING TO YOUR TV

The ZillionTV Device supports four different methods of connecting to your TV: composite, component, S-Video, and HDMI. The sections that follow show how to connect using each of the available methods.

## A/V Receivers

If you use an A/V receiver as part of a home theater system, connect the ZillionTV Device to your A/V receiver, instead of connecting it directly to TV.

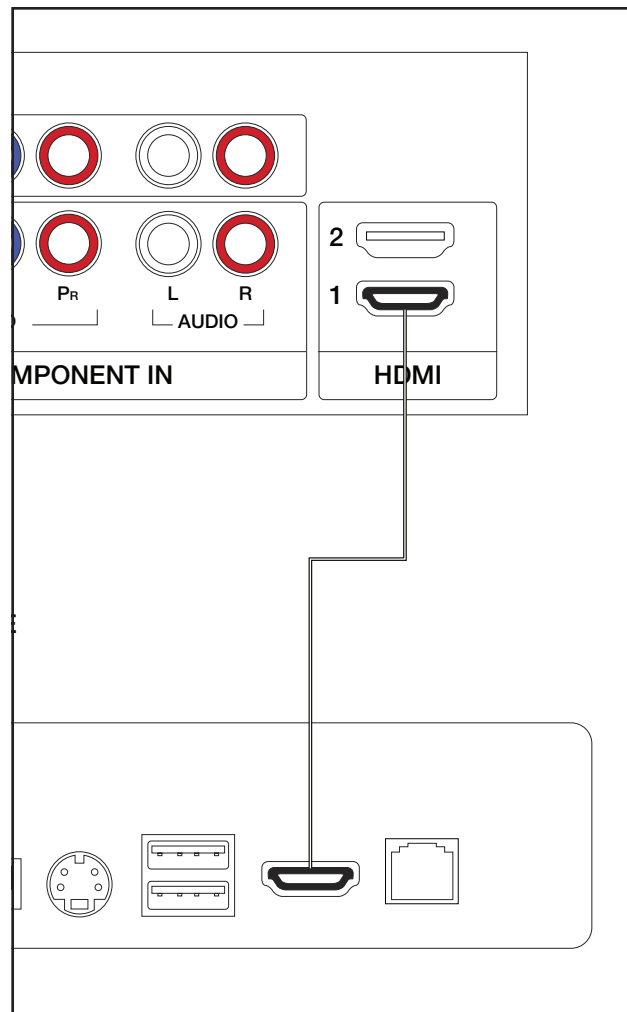
## Cabling Diagrams

The following diagrams show the four available options for connecting the ZillionTV Device to your TV.

*NOTE: Do not connect the unit through a VCR. Video signals fed through VCRs may be affected by copyright protection systems and the picture will be distorted on the television.*

### HDMI Connection

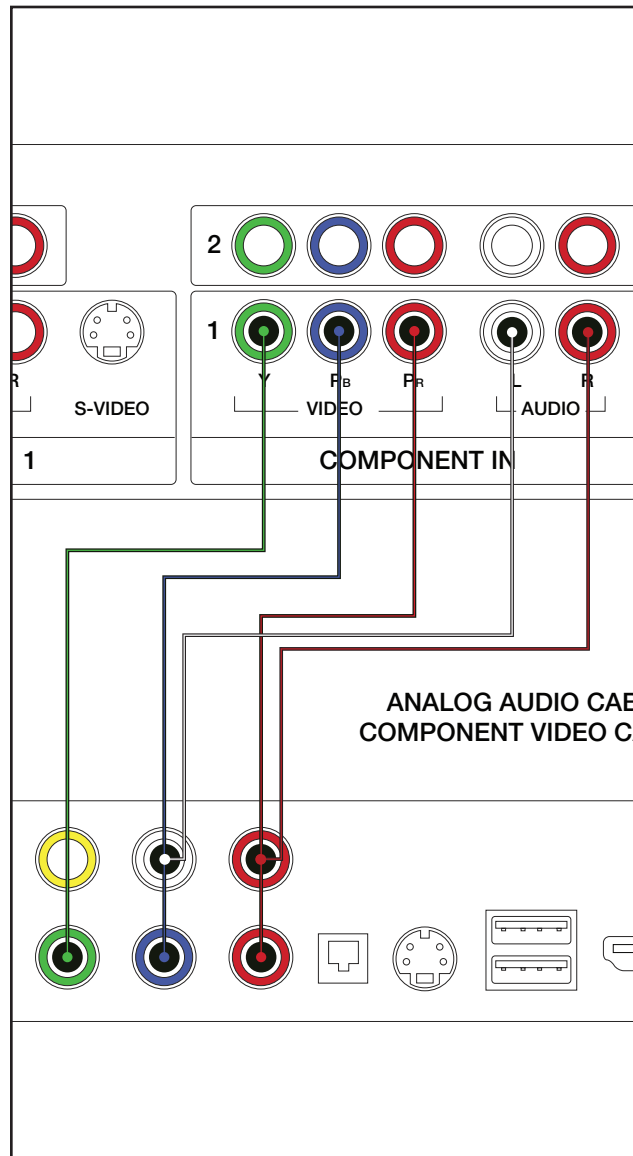
- Requires an HDMI cable (not supplied)
- Cable carries both audio and video signal
- Provides highest-quality video signal





### Component Connection

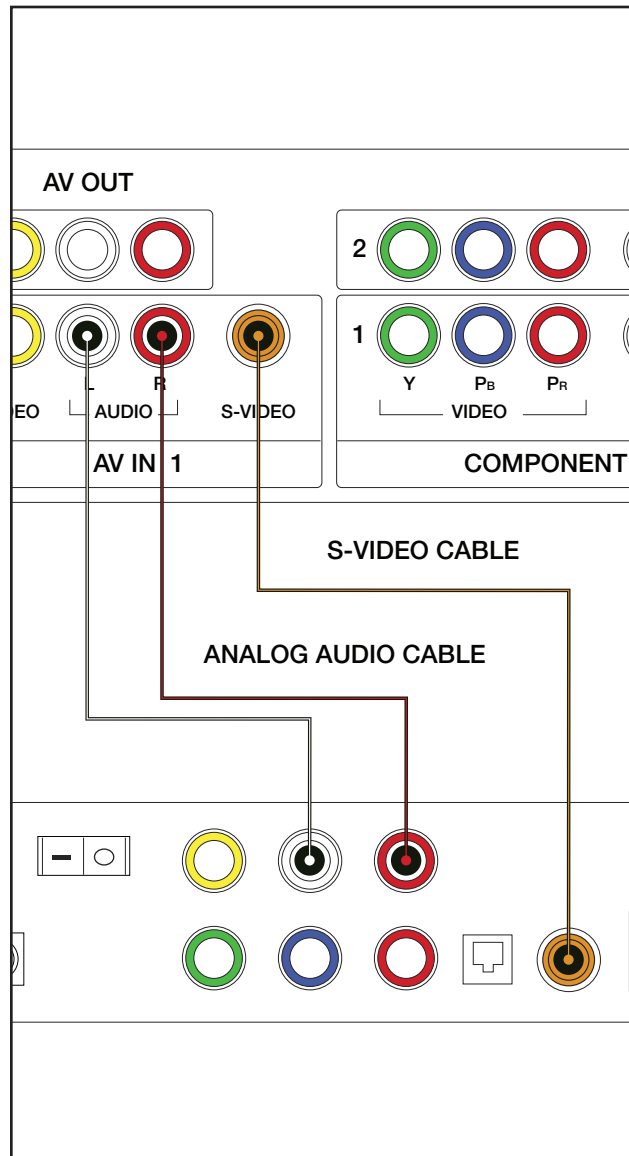
- Requires a **component cable** (not supplied)
- Component cable carries only the video signal
- Use red and white connectors from the supplied composite cable to provide the audio signal. Alternately, you can use a digital optical audio cable (not provided), to carry the audio signal.





### ***S-Video Connection***

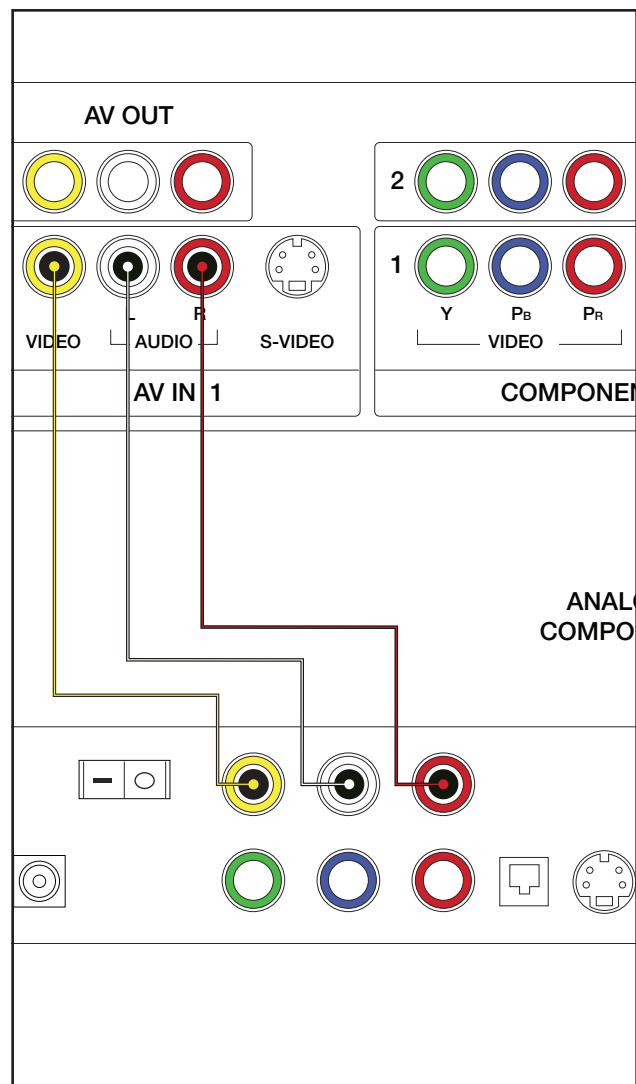
- Requires an **S-Video cable** (not supplied)
- S-Video cable carries only the video signal
- Use red and white connectors from the supplied composite cable to provide the audio signal. Alternately, you can use a digital optical audio cable (not provided), to carry the audio signal.





### Composite Connection

- Use the supplied cable
- Yellow connector carries the video signal
- Red and white connectors carry the audio signal
- Provides most basic quality video signal of the four options







# CONNECTING TO YOUR WIRELESS NETWORK

If your wireless network is not protected by a password, the only piece of information you need to connect to it is the network name, also called the SSID (service set identifier). However, if your wireless network is password-protected, there are three pieces of information you need to connect wirelessly to your ZillionTV Device:

- **The SSID, or network name:** By default, the network name is broadcast by your router so that wireless devices can associate to your wireless network. If you have a wireless device, such as a laptop that is connected to your home network, you can find the network name from your laptop by looking at the details of your wireless connection.
- **The type of encryption being used:** The encryption method is usually WEP (Wired Equivalent Privacy) or WPA (Wi-Fi Protected Access).
- **The wireless password, often called a passcode or key:** When you provide a wireless device, such as a laptop, with the wireless password associated with an SSID, the device stores this information. The device is then able to connect to that wireless network whenever the network is available.

If you know this information, you can set up your

wireless connection to the ZillionTV Device. If not, the best way to find this information is as follows:

- Step 1.** Locate the user guide for your router. If you don't have a printed copy, check the install CD that came with the router. If you don't have the install CD, go to [google.com](http://google.com) and type "user guide" and then the router manufacturer and model, and press **Enter**. From the list of results, look for a link that goes directly to the manufacturer's website.
- Step 2.** From a computer that is connected directly to the router (via an Ethernet cable) open a browser window, type the address for your router, and then press **Enter**. All routers have an IP address you can use to access the administrative settings, usually something like 192.168.1.1. Confirm this address in the router user guide.
- Step 3.** You will be prompted for a user name and password to log in to the router. If you have not changed this information, check the router user guide for the default user name and password. Type the user name and password, then click **OK**. The settings page for your router will be displayed.



**Step 4.** Find the wireless settings area for your router. This could be on the main page, or on its own tab. From the wireless settings area, locate the following information and write it down:

- **SSID:** this is also called the wireless network name.

*Note: SSID and security passcode are both case-sensitive, so be sure to copy down upper- and lowercase letters accurately.*

- **Encryption method:** this could also be called “security protocol” or “authentication”. Possible values include WEP, WEP Open, WEP Shared, WPA/WPA2, WPA Personal, WPA2 Personal, among others.

- **The wireless password, also called a pass code or key:** If your router is set to use WEP, be sure to record all four keys rather than the passcode. You’ll need the key to connect your ZillionTV Device to your wireless network.

Once you’ve recorded the SSID, encryption method and security passcode or keys, you can set up your ZillionTV Device to work wirelessly. Refer to *Complete the Activation Wizard* on page 9.

# THE VUI™ EXPERIENCE

The ZillionTV VUI™ Experience is the interface that lets you enjoy the ZillionTV™ Service. ZillionTV Home, shown below, is your starting point once you have activated your service, and is the screen that will appear whenever you first turn on the ZillionTV Device. From here you can choose to watch a movie or TV show, or click the **Settings** button to change your setup.

*Note: To change the remote control sensitivity, start at ZillionTV Home, then click **Settings**, select **System** and then **Remote Sensitivity**. Change the sensitivity to a lower number to make the remote control move slower, or to a higher number to make it move faster.*



## Watching Movies and TV Shows

The program details screen is displayed when you select a program from the movie or TV genre screen. To play the program, choose whether you want to watch it for free, rent, or buy it (as available per program). If you choose to watch for free, commercials will play periodically as you're watching the program. If you choose either of the payment options, you'll see a screen that describes the terms of the rental or purchase, and will be asked to confirm your choice.

When you choose a viewing option (free, rent, or buy) from the program details screen, playback should begin immediately. If you choose **Watch For Free**, commercials will play during the program; you will not be able to skip or fast forward through them. When the advertisements have finished playing, your movie or TV show will begin, and you'll have access to both the playback controls at the bottom of the screen, and the global navigation at the top.

You can make the global navigation appear at any time by waving the nose of the remote control at the screen. The global navigation will disappear after a few seconds if you don't select one of the functions listed there.



If you stop a program before it finishes playing, you'll see the program details screen, with options to resume playback or start the program over. If you make no selection, you will eventually be returned to ZillionTV Home. To resume playback of any program that you stopped watching, select **MY-ZTV** from the global navigation and find the program in your viewing history. When you select the program from your viewing history, you'll have the option to resume playback from the point where you stopped watching, or to start again from the beginning.

## Settings Screen

The following options are available from the Settings screen:

- **Parental Controls:** use this option to restrict the programs available on your ZillionTV Service. Controls for movies and TV shows are set separately. For example, you can play only movies with G, PG, and PG-13 ratings, by selecting **PG-13 rated and below**, and also display only those TV shows with TV-Y, TV-Y7, and TV-G ratings, by selecting **TV-G rated and below**.

*Note: You will be prompted to enter your PIN to change the parental control settings.*

- **Screen Saver:** click this option to set the delay for your screen saver. By default, the ZillionTV

screensaver will display after one minute of inactivity.

- **System:** opens a second screen with these options:

**Remote Sensitivity:** lets you set how responsive the remote control is to your gestures. A setting of medium or low is recommended.

**Restore Defaults:** resets the device to the original factory settings. If you select this option, you will be prompted to confirm your choice. The device will reset, check for new software updates, and then restart. When the device restarts, you will be prompted to step through the activation wizard again.

**Check For Update Now:** checks the ZillionTV servers for software updates. Normally these updates happen whenever you turn the device off and then on again, however, if you've been having trouble with your ZillionTV service, it's always a good idea to force the device to check for new updates.

**About:** displays the current version of software running on your device.



- **Audio/Video:** lets you select the audio output type (surround or stereo) and the video resolution.
- **Network:** select this option to confirm or change your network settings. If you are connected to the ZillionTV Device wirelessly, this screen also shows the wireless signal strength, which is helpful in troubleshooting problems.





# RECOVERING YOUR PIN / ACCOUNT NUMBER

## PIN Recovery

If you do not have your PIN, follow these steps:

**Step 1.** On your computer, go to <http://account.zilliontv.tv> and click the login link.

**Step 2.** Click the **Forgot Password? Click here** link.

**Step 3.** Enter your email address and click the **Submit** button. A new PIN will be emailed to you.

## Account Number Lookup

If you do not have your account number, follow these steps:

**Step 1.** On your computer, go to <http://account.zilliontv.tv> and click the **login** link.

**Step 2.** Enter your email address and PIN, then click Login.

**Step 3.** Your account number is displayed at the top of the page.



# TROUBLESHOOTING

Whenever you are having trouble with your ZillionTV™ Service, make sure that:

- The audio and video cables between the ZillionTV Device and your TV are pushed all the way in.
- The power cords for the ZillionTV Device and your TV are securely connected to a working power source.
- The remote control is charged.
- Your TV is turned on and switched to the correct video input.
- Your ZillionTV Device is connected to your home network or directly into your broadband modem.

If you're still having trouble, you can try to reset your equipment by unplugging the ZillionTV Device, your router, and broadband modem. Wait one minute and plug everything back in, and give the ZillionTV Device a few moments to reconnect to our servers. Your TV screen may go blank or show a "no input" message while the device reconnects.

## No ZillionTV Picture on Your TV

If you do not see the ZillionTV welcome screen when you turn on your TV, there are three possible causes:

- **Your ZillionTV Device is not turned on:** You should see a light on the front panel of the box, indicating that it is on. Check to make sure that the box is plugged into a live electrical outlet and that the switch on the back is turned on.
- **Your TV is not properly connected to the ZillionTV Device:** Refer to *Connecting to Your TV* on page 13 for help making the right connection, and make sure that all cables are in place and firmly connected to both the TV and the ZillionTV Device. Also, make sure that your cables are connected to an "A/V IN" port rather than an "A/V OUT" port.
- **Your TV is not set to the correct video input channel:** There is a button on your TV remote for changing the input channel (usually called "Input", "Display" or "TV/Video") that you use to switch between the input devices that are connected to your TV, such as your cable or satellite box, DVD player, or game console. Press this button to change the input channel until you see the ZillionTV welcome screen, or other ZillionTV menu.



## No Connection to Your Home Network

If you are using a **wired** connection from the ZillionTV Device to your home network, check the following:

- **Ethernet cable plugged in on both ends:** make sure the cable is seated firmly in a port on your router and in the Ethernet port on the ZillionTV Device (there's only one port where it will fit). If you are using a pair of powerline Ethernet adapters to connect to your network, make sure that both adapters are plugged directly into live electrical outlets (they don't work when plugged into power strips), and that you have one Ethernet cable plugged into the router and one of the adapters, and another Ethernet cable plugged into the ZillionTV Device and the other adapter.
- **Router turned on:** if your router is turned off, your home network won't work.
- **DSL or cable modem turned on:** if your modem is turned off, your Internet connection is down, and the ZillionTV Device won't be able to connect to the servers that let you activate and use the service.

If you are using a **wireless** connection from the ZillionTV Device to your home network, check the following:

- **Router turned on:** if your router is turned off, your home network won't work.
- **DSL or cable modem turned on:** if your modem is turned off, your Internet connection is down, and the ZillionTV Device won't be able to connect to the servers that let you activate and use the service.
- **Correct wireless network information used to connect:** you need to know the name, or SSID, of your wireless network, and, if it's password-protected, you also need to know the authentication type (WEP or WPA), and the wireless password. See *Connecting to Your Wireless Network*, on page 17.

## Activation Wizard Did Not Complete

The following problems can prevent you from completing the activation wizard:

- **Lost network connection:** if your home network is turned off during activation, the activation process will not complete.





- **Lost internet connection:** the activation wizard needs to connect to the Internet to confirm your account number and PIN, which completes the activation process. If your Internet connection goes down during the activation process, the wizard will not finish and your service will not be activated.

If the activation wizard fails to complete, make sure that your Internet connection is working and your router is turned on. Turn on your TV and the ZillionTV Device and complete the wizard.

### Movies/TV Shows Don't Play

If you are able to complete the activation wizard, and you can see ZillionTV Home, but programs don't play, the problem may be one of the following:

- **ZillionTV Device needs new software:** periodically, your ZillionTV Device needs to connect to our servers for new content information and software. Although this should happen automatically, you may occasionally need to restart your box (by unplugging and reconnecting power). Whenever the ZillionTV Device restarts, it automatically downloads new content information and software.
- **Internet connection down:** if your Internet

connection is down, you'll see the ZillionTV welcome screen, but you won't be able to play movies. Check your Internet connection by going to a computer connected to your home network, opening a browser and opening a web page. If you cannot open a web page, your Internet connection may be down; contact your ISP.

- **Home network connection down:** refer to *No Connection to Your Home Network* on page 24.
- **ZillionTV server problems:** if the ZillionTV server is down, you may be able to browse for programs, but won't be able to play them. If you can't watch programs, contact ZillionTV customer support at 866-736-1388, or send an email with a description of your problem to [support@zilliontv.tv](mailto:support@zilliontv.tv).

### ZillionTV Device Stops Working

If your ZillionTV Device does not respond when you click the remote, check the following:

- Make sure the remote control is working
- Make sure the ZillionTV Device is plugged in to a live power source.
- Check for new software for the ZillionTV Device



by turning it off, waiting 60 seconds, and then turning it on again (by unplugging and reconnecting power). When the device restarts, it will download and install any software updates. You should see a status message on your screen while the software update is installed.

If your ZillionTV Device still does not work, contact ZillionTV support for assistance by calling 866-736-1388. You can also submit your request using the customer support ticket web form (available when you log in to your account at <http://support.zilliontv.tv>), or send an email to [support@zilliontv.tv](mailto:support@zilliontv.tv). A ZillionTV support representative will respond within 24 hours.

### Video Quality Issues

As a Field Trial participant, please pay particular attention to the quality of the picture when you're watching movies and TV shows. When we release our product to the general public, we want the experience of watching ZillionTV to be perfect, so please report any video quality issues by calling 866-736-1388, or email [support@zilliontv.tv](mailto:support@zilliontv.tv) with a detailed description, including the program you were watching, and the date and time you experienced the problem. We especially want to hear from you regarding any of the following video quality issues:

- **Picture starts and stops:** This problem can be either mild or severe. Sometimes you'll see the picture stop for a few seconds and unfreeze, and then the program will continue playing normally. Other times the picture will stop and start repeatedly.
- **Program freezes and won't resume playing.**
- **Audio doesn't match video:** This problem may occur after you have used the fast forward or rewind control, and the video and audio streams are out of sync.
- **Playback controls don't work correctly:** Sometimes programs don't pause and resume correctly, or the fast forward or reverse controls don't work as expected. In some cases the program won't pause at all.

For all of these video quality issues, there are three possible causes:

- Your broadband connection is slow. This could be because of a problem specific to your Internet connection, a problem with your home network, or because of general network congestion.
- There is a problem with the ZillionTV streaming servers.



- The software on your ZillionTV Device needs to be updated. Although this should happen automatically, you may sometimes need to turn your box off, wait 60 seconds, and then turn it on again. This forces the box to download any updates to its software, including new content descriptions and menu updates.

In any case, it will help our support representatives to isolate the problem if you run a bandwidth test, as follows:

**Step 1.** On your computer, open a browser and go to <http://support.zilliontv.tv>

**Step 2.** Click the **login** link.

**Step 3.** Enter your email address and PIN, then click Login.

**Step 4.** Click Bandwidth Test. A bandwidth test will automatically begin and may take several minutes to complete.

**Step 5.** Copy and paste the results into an email to [support@zilliontv.tv](mailto:support@zilliontv.tv) along with a description of the program you were watching and the date and time when the problem occurred.



# IF YOU NEED HELP

There are three ways to contact support:

- Call ZillionTV Customer Support at 866-736-1388, or 408-636-5911.
- Submit a detailed description of your request or problem using the customer support ticket web form (log in to your account at <http://support.zilliontv.tv>, and click the link to report a problem). A ZillionTV support representative will respond within 24 hours.
- Send an e-mail to [support@zilliontv.tv](mailto:support@zilliontv.tv) with a description of your problem. A ZillionTV support representative will respond within 24 hours.



# NOTICES

## ZillionTV

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## Macrovision

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## Dolby

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## FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does



cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

*CAUTION: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.*

#### Important ZillionTV Device Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other
9. apparatus (including amplifiers) that produce heat.
10. Only use attachments/accessories specified by the manufacturer. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.





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