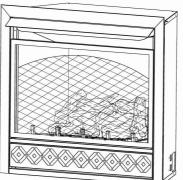


VENT-FREE GAS FIREPLACE INSERT FBD32R

WARNING: This appliance is equipped for (Natural and Propane) gas. Field conversion is not permitted other than between natural or propane gases.





A CAUTION - FOR YOUR SAFETY

WARNING: IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY, OR LOSS OF LIFE.

 Do not store or use gasoline or other flammable vapors and liquids in vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This is an unvented gas-fired heater. It uses air (oxygen) from the room in which it is installed. Provisions for adequate combustion and ventilation air must be provided. Refer to *Air For Combustion and Ventilation* section on page 7 of this manual.

INSTALLER: DO NO DISCARD THIS MANUAL – LEAVE FOR HOMEOWNER'S FUTURE REFERENCE.

This appliance may be installed in an aftermarket, permanently located manufactured (mobile) home, where not prohibited by local codes. This appliance is for use with the type of gas indicated on the rating plate only. This appliance is not convertible for use with other gases.



Questions about installation, operation, or troubleshooting? Before returning to your retailer, contact our customer service department at 1-877-886-5989, 8:00 a.m.- 4:30p.m., EST, Monday-Friday or e-mail customerservice@usaprocom.com.

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▲ WARNING: READ THE INSTALLATION & OPERATION INSTRUCTIONS BEFORE USING THIS APPLIANCE

IMPORTANT: Read instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible fire hazard and will void the warranty.

PRODUCT SPECIFICATIONS

MODEL	FBD32R				
Input Rating	32,000 BTU/Hr	32,000 BTU/Hr			
Gas Type	Natural	LP/Propane			
Ignition	Piezo / Automatic	Piezo / Automatic			
Manifold Pressure	4 in. W.C.	9 in. W.C.			
Inlet Gas Pressure (*For purposes of input adjustment)					
Maximum	10.5 in.	14 in.			
Minimum *	5 in.	11 in.			
Dimensions, inches(H x W x D)					
Heater	33.27 in. x 36.38 in. x 18.38 in.				
Carton	35.85 in. x 40.19 in. x 20.49 in.				
Weight, lbs					
Stove	88.2				
Shipping	105.4				

IMPORTANT SAFETY INFORMATION

IMPORTANT: Read this owner's manual carefully and completely before trying to assemble, operate, or service this heater. Improper use of this heater can cause serious injury or death from burns, fire, explosion, electrical shock, and carbon monoxide poisoning.

Only a qualified installer, service agent, or local gas supplier may install and service this product.



MARNING: Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.



MARNING: This appliance is for use with only the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases.

CARBON MONOXIDE POISONING: Early signs of carbon monoxide poisoning resemble the flu with headaches, dizziness, or nausea. If you have these signs, the heater may not be working properly. Get fresh air immediately! Have heater serviced. Some people are more affected by carbon monoxide than others. These include pregnant women, people with heart or lung disease, people who are anemic, those under the influence of alcohol, and those living in high altitudes.

NATURAL AND PROPANE/LP GAS: Natural and Propane/LP gases are odorless. An odor-making agent is added to the gas. The odor helps you detect a gas leak. However, the odor added to the gas can fade. Gas may be present even though no odor exists. Make certain you read and understand all warnings. Keep this manual for reference. It is your guide to operating this heater safely.



A WARNING: Any change to this fireplace or its controls can be dangerous.



A WARNING: Do not allow fans or any other drafts that alter burner flame to blow directly into the heater. They create drafts that alter burner flame patterns, which can cause sooting.



MARNING: Do not use a blower insert, heat exchange insert, or other accessory not approved for use with this heater.

Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies. Do not place clothing or other flammable material on or near the appliance. Never place any objects in the heater. Heater becomes very hot when running heater. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Fireplace will remain hot for a time after shutdown. Allow surfaces to cool before touching. Carefully supervise young children when they are in the room with the heater.

You must operate this heater with the heater glass panel in place. Keep the heater area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

- 1. Do not place Propane/LP supply tank(s) inside any structure. Place Propane/LP supply tank(s) outdoors.
- 2. This heater needs fresh air ventilation to run properly. This heater has an Oxygen Depletion Sensing (ODS) safety shut-off system. The ODS shuts down the heater if not enough fresh air is available. See *Air for Combustion and Ventilation*, pages 7 through 9. If heater keeps shutting off, see *Troubleshooting*, pages 25 through 27.
- 3. Keep all air openings in front and bottom of heater clear and free of debris. This will ensure enough air for proper combustion.
- 4. If heater shuts off. Do not relight until you provide fresh, outside air. If heater keeps shutting off, have it serviced.
- 5. Do not run heater:
 - Where flammable liquids or vapors are used or stored.
 - Under dusty conditions.
- 6. Before using furniture polish, wax, carpet cleaner, or similar products, turn heater off. If heated, the vapors from these products may create a white powder residue within burner box or on adjacent walls or furniture.
- 7. Always run heater with control knob at PILOT/IGN, LOW or HIGH locked positions. Never set control knob between locked positions. Poor combustion and higher levels of carbon monoxide may result.
- 8. Do not use heater if any part has been under water. Immediately call a qualified service technician to inspect the room heater and to replace any part of the control system and any gas control which has been under water.
- Turn off and unplug heater and let cool before servicing. Only a qualified service person should service and repair heater.
- 10. Operating heater above elevations of 4,500 feet could cause pilot outage.
- 11. To prevent performance problems, do not use propane/LP fuel tank of less than 100 lb. capacity.
- 12. This heater should not be installed in a bedroom or bathroom.
- 13. Do not use this heater as a wood-burning heater. Use only the logs provided with the heater.
- 14. To prevent sooting, follow the instructions in Cleaning and Maintenance (page 24).
- 15. Do not add extra logs or ornaments such as pine cones, vermiculite, or rock wool. Using these added items can cause sooting. Do not add lava rock around base. Rock and debris could fall into the control area of heater. After servicing, always replace screen before operating heater.
- 16. This heater is designed to be smokeless. If logs ever appear to smoke, turn off heater and call a qualified service person. Note: During initial operation, slight smoking could occur due to log curing and the heater burning manufacturing residues.

QUALIFIED INSTALLING AGENCY

Only a qualified agency should perform installation and replacement of gas piping, gas utilization equipment or accessories, and repair and servicing of equipment. The term "qualified agency" means any individual, firm, corporation, or company that either in person or through a representative is engaged in and is responsible for:

- a) Installing, testing, or replacing gas piping or
- b) Connecting, installing, testing, repairing, or servicing equipment; that is experienced in such work; that is familiar with all precautions required; and that has complied with all the requirement of the authority having jurisdiction.

PRODUCT FEATURES

SAFETY PILOT

This heater has a pilot with an Oxygen Depletion Sensing (ODS) safety shutoff system. The ODS/pilot shuts off the heater if there is not enough fresh air.

PIEZO IGNITION SYSTEM

This heater is equipped with an electronic piezo control system. This system requires AAA batteries (provided).

2 GAS OPTIONS CAPABLE

Your heater is equipped to operate on either propane or natural gas. The heater is shipped from the factory ready for connecting to propane. The heater can easily be changed to natural gas by having your qualified installer follow the instructions on page 15 and the markings on the heater.

State of Massachusetts: The installation must be made by a licensed plumber or gas fitter in the Commonwealth of Massachusetts. Sellers of unvented propane or natural gas-fired supplemental room heaters shall provide to each purchaser a copy of 527 CMR 30 upon sale of the unit.

In the State of Massachusetts, unvented propane or natural gas-fired space heaters shall be prohibited in bedrooms and bathrooms.

In the State of Massachusetts the gas cock must be a T-handle type. The State of Massachusetts requires that a flexible appliance connector cannot exceed three feet in length.

LOCAL CODES

Install and use heater with care. Follow all codes. In the absence of local codes, use the latest edition of *The National Fuel Gas Code*, ANSI Z223.1, also known as NFPA 54*.

*Available from:

American National Standards Institute, Inc. National Fire Protection Association, Inc.

1430 Broadway 1 Batterymarch Park New York, NY 10018 Quincy, MA 02269-9101

This heater is designed for vent-free operation. State and local codes in some areas prohibit the use of vent-free heaters.

UNPACKING

- 1. Remove top inner pack.
- 2. Tilt carton so that heater is upright.
- 3. Remove protective side packaging.
- 4. Slide heater out of carton.
- 5. Remove protective plastic wrap.
- 6. Hold the screen lift and pull forward.
- 7. Remove log set by cutting plasticties.
- 8. Carefully unwrap log.
- 9. Check for any shipping damage. If heater or log is damaged, promptly inform your dealer where you bought the heater.

PRODUCT IDENTIFICATION

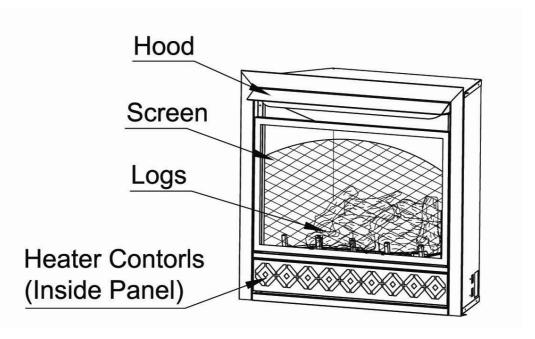


Figure 1

WATER VAPOR: A BY-PRODUCT OF UNVENTED ROOM HEATERS

Water vapor is a by-product of gas combustion. An unvented room heater produces approximately one (1) ounce (30 mL) of water for every 1,000 BTUs (.3 kw) of gas input per hour. An unvented room heater is recommended as a supplemental heater (a room) rather than a primary heat source (an entire house). In most supplemental heat applications, the water vapor does not create a problem. In most applications, the water vapor enhances the low humidity atmosphere experienced during cold weather. The following steps will help insure that water vapor does not become a problem:

- 1. Be sure the heater is the proper size for the application, including adequate combustion air and circulation air.
- 2. If there is high humidity, the dehumidifier may be used to help lower the water vapor content of the air.
- 3. Do not use an unvented room heater as the primary heat source.

AIR FOR COMBUSTION AND VENTILATION



MARNING: This heater should not be installed in a confined space or unusually tight construction unless provisions are provided for adequate combustion and ventilation air. Read the following instructions to insure proper fresh air for this and other fuel-burning appliances in your home.

PRODUCING ADEQUATE VENTILATION

This heater shall not be installed in a room or space unless the required volume of indoor combustion air is provided by the method described in the NATIONAL FUEL GAS CODE, ANSI Z223.1/NFPA 54, the INTERNATIONAL FUEL GAS CODE, or applicable local codes.

The following are excerpts from National Fuel Gas Code, NFPA 54/ANSI Z223.1, Section 5.3, Air for Combustion and Ventilation. All spaces in homes fall into one of the three following ventilation classifications:

- 1. Unusually Tight Construction
- Unconfined Space
- 3. Confined Space

The information on pages 8 through 9 will help you classify your space and provide adequate ventilation.

Confined and Unconfined Space

The National Fuel Gas Code, ANSI Z223.1 defines a confined space as a space whose volume is less than 50 cu. ft. per 1,000 BTU/hr (4.8 m³ per kw) of the aggregate input rating of all appliances installed in that space and an unconfining space as a space whose volume is not less than 50 cu. ft. per 1,000 BTU/hr (4.8 m^3 per kw) of the aggregate input rating of all appliances installed in that space. Rooms communicating directly with the space in which the appliances are installed*, through openings not furnished with doors, are considered a part of the unconfined space.

This heater shall not be installed in a confined space or unusually tight construction unless provisions are provided for adequate combustion and ventilation air.

Adjoining rooms are connecting only if there are doorless passageways or ventilation grills between them

Unusually Tight Construction

The air that leaks around doors and windows may provide enough fresh air for combustion and ventilation. However, in buildings of unusually tight construction, you must provide additional fresh air.

Unusually tight construction is defined as construction where:

- a) walls and ceilings exposed to the outside atmosphere have a continuous water vapor retarder with a rating of one perm (6x10 kg per pa-sec-m) or less with openings gasketed or sealed and
- b) weather stripping has been added on windows that can be opened and on doors and
- c) caulking or sealants are applied to areas such as joints around window and door frames, between sole plates and floors, between wall-ceiling joints, between wall panels, at penetrations for plumbing, electrical, and gas lines, and at other openings.

If your home meets all of the three criteria above, you must provide additional fresh air. See "Ventilation Air From Outdoors" (page 9). If your home does not meet all of the three criteria above, proceed to "Determining Fresh-Air Flow For Heater Location".

DETERMINING FRESH-AIR FLOW FOR HEATER LOCATION **Determining if You Have a Confined or Unconfined Space**

Use this worksheet to determine if you have a confined or unconfined space.

Space: Includes the room in which you will install heater plus any adjoining rooms with doorless passageways or ventilation grills between the rooms.

1. Determine the volume of the space Length × Width × Height = cu. ft. (volume of space) Example: Space size 20 ft. (length) × 16 ft.(width) × 8 ft. (ceiling height) = 2560 cu. ft. (volume of space)

If additional ventilation to adjoining room is supplied with grills or openings, add the volume of these rooms to the total volume of the space.

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Ventilation Air From Inside Building

This fresh air would come from adjoining unconfined space. When ventilating to an adjoining unconfined space, you must provide two permanent openings: one within 12 inches of the wall connecting the two spaces (see options 1 and 2, Figure 2). You can also remove door into adjoining room (see option 3, Figure 2). Follow the National Fuel Gas Code NFPA 54/ANSI Z223.1. Air for Combustion and Ventilation for required size of ventilation grills or ducts.

Ventilation Air From Outdoors

Provide extra fresh air by using ventilation grills or duct. You must provide two permanent openings: one within 12 inches of the ceiling and one within 12 inches of the floor. Connect these items directly to the outdoors or spaces open to the outdoors. These spaces include attics and crawl spaces. Follow the National Fuel Gas Code NFPA 54/ANSI Z223.1. Air for Combustion and Ventilation for required size of ventilation grills or ducts.

IMPORTANT: Do not provide openings for inlet or outlet air into attic if attic has a thermostat-controlled power vent. Heated air entering the attic will activate the power vent. Rework worksheet, adding the space of the adjoining unconfined space. The combined spaces must have enough fresh air to supply all appliances in both spaces.

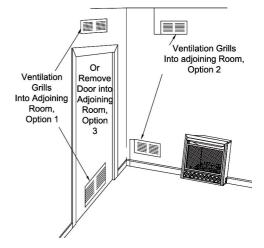


Figure 2 - Ventilation Air from Inside Building

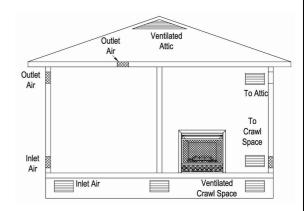


Figure 3 - Ventilation Air from Outdoors

INSTALLATION

A NOTICE: This heater is intended for use as supplemental heat. Use this heater along with your primary heating system. Do not install this heater as your primary heat source. If you have a central heating system, you may run system's circulating blower while using heater. This will help circulate the heat throughout the house.

MARNING: A qualified technician must install heater. Follow all local codes.

WARNING: Never install the heater:

- in a bedroom or bathroom
- in a recreational vehicle
- Where curtains, furniture, clothing, or other flammable objects are less than 42 inches from the front, top or sides of the heater.
- in high traffic areas
- in windy or drafty areas

A CAUTION: This heater creates warm air currents. These currents move heat to wall surfaces next to heater. Installing heater next to vinyl or cloth wall coverings or operating heater where impurities (such as tobacco smoke, aromatic candles, cleaning fluids, oil or kerosene lamps, etc.) in the air exist, may discolor walls.

A WARNING: Maintain the minimum clearances. If you can, provide greater clearances from floor, ceiling and adjoining side and back walls.

IMPORTANT: Vent-free heaters add moisture to the air. Although this is beneficial, installing heater in rooms without enough ventilation air may cause mildew to form from too much moisture. See Air for Combustion and Ventilation. pages 7 through 9.

CHECK GAS TYPE

Use only the type of gas indicated on the plate. If your gas supply cannot meet that requirement, do not install heater.

CLEARANCES TO COMBUSTIBLES

Carefully follow the instructions below. This heater is a wall mount unit designed to sit directly on the floor or on a mantel base.

IMPORTANT: You must maintain minimum wall and ceiling clearances during installation. The minimum clearances are shown in Figure 4. Measure from outermost point of heater.

Minimum Wall and Ceiling Clearances (see Figure 4)

- A. Clearances from outermost point of heater to any combustible side wall should not be less than 7 inches.
- B. Clearances from the heater to the ceiling should not be less than 42 inches.

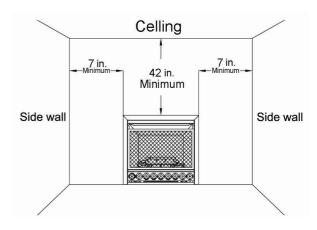


Figure 4 – Minimum Clearance to Wall and Ceiling

NOTE: When heater is installed directly on carpeting, tile or other combustible material, other than wood flooring, the heater must be installed on a metal or wood panel extending the full width and depth of the heater.

BUILT-IN FIREPLACE INSTALLATION

Built-in installation of this fireplace involves installing fireplace into a framed-in enclosure. This makes the front of the fireplace flush with wall. If installing a built-in mantel above the fireplace, you must follow the clearances shown in Figure 5. Follow the instructions.

NOTICE: Surface temperatures of adjacent walls and mantels become hot during operation. Walls and mantels above the firebox may become hot to the touch. If installed properly, these temperatures meet the requirement of the national product standard. Follow all minimum clearances shown in this manual. See Figure 6.

- Frame in rough opening. Use dimensions shown in Figure 7 for the rough opening. If installing in a corner, use dimensions shown in Figure 8 for the rough opening.
 The height is 23 1/4 -in., which is the same as the wall opening above.
- Carefully set fireplace in front of rough opening with back of fireplace inside wall opening.
- 3. Attach gas line to fireplace gas regulator. See "Connecting to Gas Supply," page 13.
- 4. Check all gas connections for leaks. See Checking Gas Connections, page 16.

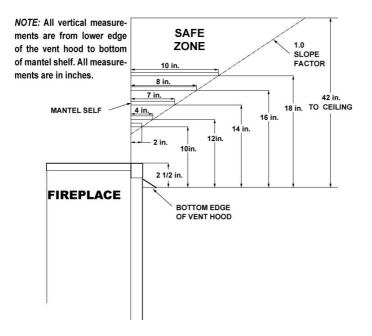


Figure 6

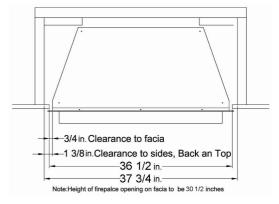


Figure 5 – Clearance to Combustibles

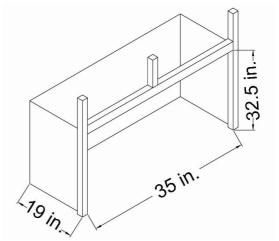


Figure 7 - Rough Opening for Installing in Wall

IMPORTANT: When finishing your firebox, Combustible materials such as wall board, gypsum board, sheet rock, drywall, plywood, etc, must have ½ -in. clearance to the sides and top of the firebox. Combustible materials should never overlap the firebox front facing.



MARNING: Do not allow any combustible materials to overlap the firebox front facing.



MARNING: Do not allow combustible or noncombustible materials to cover any necessary openings like louvered slots.

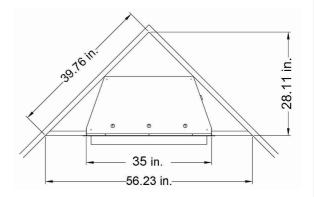


Figure 8 - Rough Opening for Installing in Corner



MARNING: Never modify or cover the louvered slots on the front of the firebox.

Assembling Hood



A CAUTION: Do not operate fireplace without hood in place.

- 1. Fireplace hood is positioned on top of shipping inner pack.
- Remove top of firebox by unscrewing two screws located on each end. Insert the hood along the upper side of the heat insulation board (see Figure 9). Attach the hood with 3 screws. Re-attach the firebox top by re-inserting the two screws.



Remove two screws on top firebox panel



Step 2





Insert three screws on hood

Step 3

Figure 9

CONNECTING TO GAS SUPPLY

A WARNING: A qualified technician must connect heater to gas supply. Follow all local codes.



MARNING: This appliance requires a 3/8 in. NPT inlet connection to pressure regulator (see Figure 10).

CAUTION: Never connect heater directly to the gas supply. This heater requires an external regulator (not supplied). The external regulator between the gas supply and heater must be installed.

INSTALLATION ITEMS NEEDED

Before installing heater, make sure you have the items listed below:

- piping (check local codes)
- sealant (resistant to propane/LP gas)
- equipment shutoff valve*
- test gauge connection**
- sediment trap
- tee joint
- pipe wrench
- Flexible Gas hose (check local code)

*A CSA design-certified equipment shutoff valve with 1/8 in. NPT tap is an acceptable alternative to test gauge connection.

**Purchase the optional CSA design certified equipment shutoff valve from your dealer.



MARNING: Never connect heater to private (non-utility) gas wells. This gas is commonly known as wellhead gas.

The installer must supply an external regulator. The external regulator will reduce incoming gas pressure. You must reduce incoming gas pressure to between 11 and 14 inches of water column for propane and between 5 and 10.5 inches of water column for natural gas. If you do not reduce incoming gas pressure, heater regulator damage could occur. Install external regulator with the vent pointing down as shown in Figure 11. Pointing the vent down protects it from freezing rain or sleet.

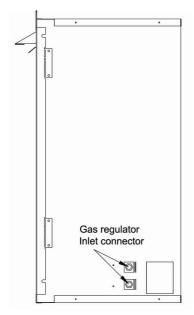


Figure 10 - Gas Regulator Location and Gas Line Access Into Stove Cabinet

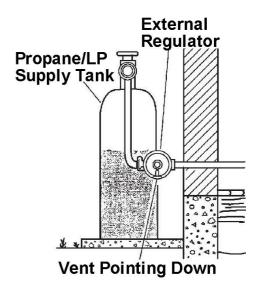


Figure 11 - External Regulator With Vent Pointing Down

A CAUTION: Use only new black iron or steel pipe. Internally tinned copper tubing may be used in certain areas. Check your local codes. Use pipe of ½ inch diameter or greater to allow proper volume gas to heater. If pipe is too small, loss of pressure will occur. Installation must include an equipment shutoff valve, union, and plugged 1/8-inch NPT tap. Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from heater (see Figure 12).

IMPORTANT: Install equipment shutoff valve in an accessible location. The equipment shutoff valve is for turning on or shutting off the gas to the appliance. Apply pipe joint sealant lightly to male threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in cloqged heater valves.

A CAUTION: Use pipe joint sealant that is resistant to gas (PROPANE or NG). We recommend that you install a sediment trap in a supply line as shown in Figure 6. Locate sediment trap where it is within reach for cleaning and not likely to freeze. Install in the piping system between fuel supply and heater. A sediment trap traps moisture and contaminants. This keeps them from going into heater controls. If sediment trap is not installed or is installed incorrectly, heater may not run properly.

A CAUTION: Avoid damage to regulator. Hold gas regulator with wrench when connecting into gas piping and/or fittings. NG Models: 5 in. to 10.5 in. W.C. Gas supplier provide external regulator for natural gas.

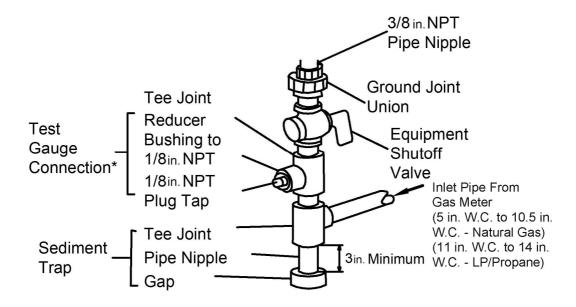


Figure 12 - Gas Connection

^{*}Purchase the optional CSA design-certified equipment shutoff valve from your dealer. See "Accessories".

^{**} Minimum inlet pressure for purpose of input adjustment.

CAUTION: Two gas line installation at the same time is forbidden. You are not allowed to open the cover while the machine is running.

Heater is pre-set at factory for propane gas; no changes are required for connecting to propane. Only a qualified installer or service technician can perform gas selection and connecting to gas supply.

A CAUTION: To avoid gas leakage at the inlet of regulator, a qualified installer or service technician must use hex plug with sealant.

For changing from propane to natural gas supply

- 1. Remove bottom screw from cover plate, see Figure 13, and rotate to expose gas selection valve.
- 2. For NATURAL GAS, press in knob using a flat screw driver with a blade the width of a guarter and turn knob clockwise • until the knob locks into the NG position (see Figure 14). Selection valve must be locked into the NG position. Do not operate heater between locked positions!
- 3. Rotate and close cover over gas selection valve and reinstall screw.
- 4. Remove hex plug (with wrench provided) from natural gas inlet of regulator and install into LP inlet of regulator, use thread sealant to assure there are no leaks.

For changing from natural gas supply to propane supply

- 1. Remove bottom screw from cover plate, see Figure 13, and rotate to expose gas selection valve.
- 2. For PROPANE GAS, press in knob using a flat screw driver with a blade the width of a quarter and turn knob counterclockwise until the knob locks into the LP position (see Figure 15). Selection valve must be locked into either the LP position or the NG position.
- 3. Rotate and close cover over gas selection valve and reinstall screw.
- 4. Remove hex plug from LP gas inlet of regulator and install into NG inlet of regulator, use thread sealant to assure

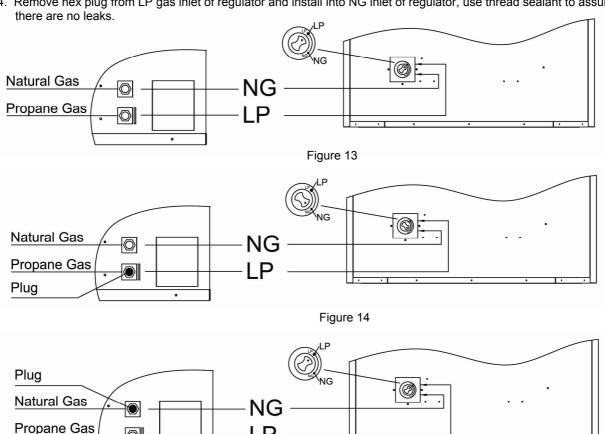


Figure 15

CHECKING GAS CONNECTIONS

A WARNING: Test all gas piping and connections for leaks after installing or servicing. Correct all leaks immediately.

MARNING: Never use an open flame to check for a leak. Apply a mixture of liquid soap and water to all joints. If bubbles form, there may be a leak. Correct all leaks immediately.

Pressure Testing Gas Supply Piping System Test Pressures In Excess Of 1/2 PSIG (3.5kPa)

- Disconnect heater with its appliance main gas valve (control valve) and equipment shutoff valve from gas supply piping system. Pressures in excess of 1/2 PSIG will damage heater regulator.
- Cap off open end of gas pipe where equipment shutoff valve was connected.
- Pressurize supply piping system by either using compressed air or opening gas supply tank valve.
- 4. Check all joints of gas supply piping system. Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 5. Correct all leaks immediately.
- 6. Reconnect heater and equipment shutoff valve to gas supply. Check reconnected fittings for leaks.

Test Pressures Equal To or Less Than 1/2 PSIG (3.5 kPa)

- Close equipment shutoff valve (see Figure 16).
- 2. Pressure supply piping system by either using compressed air or opening gas supply tank valve.
- Check all joints from gas meter to equipment shutoff valve (see Figure 17). Apply mixture of liquid soap and water to 3. gas joints. Bubbles forming show a leak.
- 4. Correct all leaks immediately.

Pressure Testing Heater Gas Connections

- Open equipment shutoff valve (see Figure 16).
- 2. Open gas supply tank valve.
- Make sure control knob of heater is in the OFF position.
- 4. Check all joints from equipment shutoff valve to control valve (Figure 17). Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 5. Light heater (see *Operating*, page 20). Check all other internal joints for leaks.
- Turn off heater (see To Turn Off Gas to Appliance, Page 23).

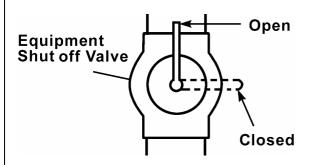


Figure 16 - Equipment Shut-off Valve

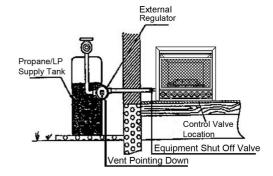


Figure 17- Checking Gas Joints

Installation for Decorative Trim:

- 1. Installation for Left/Right Decorative Trim:
 - Wedge two flanged screws on sides of the shell into slots of Left/Right Decorative Trim. (See Figure 18)
- 2. Installation for Top Decorative Trim:
 - Wedge two flanged screws on top cover into slots of Top Decorative Trim. (See Figure 19)







Figure 19

Installation for Remote Receiver:

The remote receiver operates on four 1.5V AA-size batteries. It is recommended that ALKALINE batteries be used for longer battery life and maximum microprocessor performance.

IMPORTANT: New or fully charged batteries are essential for proper operation of the remote receiver as the solenoid power consumption is higher than standard remote control systems.

- 1. Take Control Box out from Control Panel. (See Figure 20)
- 2. Remove battery cover along the direction showed on the battery box, and install four (4) 5# batteries into the box. (See Figure 21)



Figure 20



Figure 21

INSTALLING LOGS

WARNING: Failure to position the parts in accordance with these diagrams or failure to use only parts included may result in property damage or personal injury.

CAUTION: After installation, and periodically thereafter, check to ensure that no flame comes in contact with any log. With the heater set to high, check to see if flames contact any log. If so, reposition logs according to the log installation instructions in this manual. Flames contacting logs will create soot.



All logs



STEP 2: Install the log 2 on the right rear iron.



STEP 4: Install the log 4 on the right front angle.



Figure 22 - Installing Log Set

IMPORTANT: Make sure log does not cover any burner ports (see Figure 22). It is very important to install the logs exactly as instructed. Do not modify logs. Use only logs supplied with heater.



STEP 1: Install the log 1on the left rear angle iron.



STEP 3: Install the log 3 on the left front angle.



STEP 5: Install the log 5 on the left front angle.



STEP 6: Install the log 6 on the right front angle.



STEP 7: Insert the pinhole on the upper part of log 7 in the pin on log 1, log 3 and log 5.



STEP 8: Insert the pinhole on the upper part of log 8 in the pin on the log 4 and log 2.



STEP 9: Insert the pinhole on the upper part of log 9 in the pin on log 4 and log 6.

NOTE: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

OPERATION

FOR YOUR SAFETY READ BEFORE LIGHTING

MARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.



A NOTICE: During initial operation of new heater, burning logs will give off a paper burning smell. Orange flame will also be present. Open a window to vent smell. This will last only few hours.



A CAUTION: Do not try to adjust heating levels by using the equipment shutoff valve.

- A. This appliance has a pilot which must be lighted by the electronic ignitor. When lighting the pilot, follow these instructions exactly.
- B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS

- · Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department
- C. Use only your hand to push control. Never use tools. If the appliance does not operate, don't try to repair it. Call a qualified service technician or gas supplier. Forced or attempted repair may result in fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control, which has been under water.

Note: Please wait one minute after shutting off fireplace to allow the control valve to reset before starting again.

LIGHTING INSTRUCTIONS

- 1. STOP! Read the safety information on other sides of this plate and on the front and back of Warnings plate.
- 2. Make sure manual shutoff valve is fully open, installed three 1.5 V batteries in the transmitter.
- 3. Open the door of the heater, push in control knob slightly and clockwise to the OFF position. If the switch is on ON or OFF position, adjust it to REMOTE position.
- 4. Wait five (5) minutes to clear out any gas. Then smell gas around heater and near floor. If you smell gas, STOP! Follow "B" in the safety information on Warnings plate. If you don't smell gas, go to the next step.
- 5. Push in the control knob slightly and turn counterclockwise to "PILOT" and depress for five (5) seconds. NOTE: The first time the heater is operated after connecting the gas supply, the control knob should be depressed for about thirty(30) seconds. This will allow gas to bleed from the gas system.
- 6. With the control knob pressed in, push down and released the ignitor button. This will light the pilot. If needed, keep pressing ignitor button until pilot lights.
- 7. Keep the control knob depressed for ten (10) seconds after lighting pilot. If pilot goes out, repeat step 5,6 and 7.
- 8. Rotate counterclockwise to ON position, then press button to light burner.

 Note: You may be operating this heater for the first time after hooking up to gas supply. If so, the lighting will be lasted for 30 seconds. This will allow air to bleed from the gas system.

 Note: If you miss your transmitter, adjust switch to ON position to light burner from the gas system.

TO TURN OFF GAS TO APPLIANCE

Shutting off heater

- 1. Press the QFF button to let pilot stay.
- 2. Turn gas control knob clockwise \to OFF position to shut off burner.

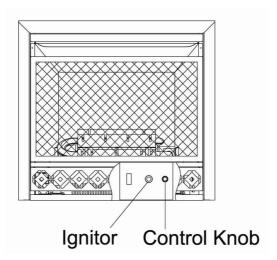


Figure 23 Ignitor switch location

REMOTE CONTROL OPERATION

The transmitter operates a 12V battery (A-23). Before using the transmitter install the 12 volt battery compartment.

MATCHING SECURITY CODES

Press the LEARN button on the remote receiver to accept the transmitter security code by pressing in the LEARN button on the front of the remote receiver and then pressing any button on the transmitter.

OPERATION

- 1. This remote control will operate the gas valve solenoid to turn the gas valve from OFF to ON. (see Figure 24)
- 2. When the ON button is depressed the transmitter will send a RF signal to the receiver. The receiver then sends a 6 volt pulse of power to operate the solenoid (ON). When the OFF button is depressed the transmitter will send a RF signal to the receiver.
- 3. The receiver then sends a 6 volt pulse of power to operate the solenoid (OFF).
- 4. The remote control will only work the receiver slide switch in the REMOTE position.

NOTE: Extensive operation ON-OFF solenoid will reduce the receiver's battery life significantly.

MANUAL LIGHTING PROCEDURE (Match light)

- 1. Remove screen by lifting and pulling forward.
- 2. Follow steps 1 through 5 under Lighting Instructions.
- 3. With Control Knob in PILOT position, strike match, and hold near pilot. Press in Control Knob; pilot should light.
- 4. Keep Control Knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release Control Knob.
- 5. Make sure the heater screen is in place before operating heater.



Figure 24

INSPECTING BURNERS

Check pilot flame pattern and burner flame patterns often.

PILOT FLAME PATTERN

- 1. Turn control knob to pilot position
- 2. Inspect pilot flame and refer to Figure 25 and 26.
- Figure 25 shows a correct pilot flame pattern.
- Figure 26 shows an incorrect pilot flame pattern. The incorrect pilot flame is not touching the thermocouple. This will cause the thermocouple to cool. When the thermocouple cools, the heater will shut down.
- If the pilot flame is incorrect, as shown in Figure 26. Turn heater off (see "To Turn Off Gas to Appliance", page 21). See Troubleshooting, page 25-27.

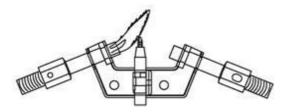


Figure 25 - Correct Pilot Flame Pattern

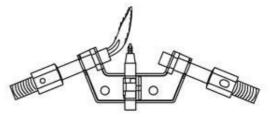


Figure 26 - Incorrect Pilot Flame Pattern

BURNER FLAME PATTERN

Figure 27 shows a correct burner flame pattern. Figure 28 shows an incorrect burner flame pattern. If pilot flame pattern is incorrect, as shown in Figure 28:

- If burner flame is incorrect, turn heater off (see "To Turn Off Gas to Appliance", page 21).
- see Troubleshooting, pages 25 through 27.

Approx. 3 to 6 in. above top of logs



Figure 27 - Correct Flame Pattern with Control Knob Set to High Flame (5)

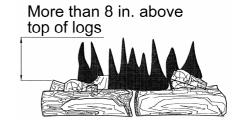


Figure 28 - Incorrect Flame Pattern with Control Knob Set to High Flame (5)

BURNER PRIMARY AIR HOLES

Air is drawn into the burner through the holes in the fitting at the entrance to the burner. These holes may become blocked with dust or lint. Periodically inspect these holes for any blockage and clean as necessary. Blocked air holes will create soot.

CLEANING AND MAINTENANCE

MARNING: Failure to keep primary air openings of burners clean may result in sooting and property damage.



A CAUTION: You must keep control areas, burner, and circulating air passageways of heater clean. Inspect these areas of heater before each use. Have heater inspected yearly by a qualified service person. Heater may need more frequent cleaning due to excessive lint from carpeting, bedding material, pet hair, etc.

The primary air inlet holes allow the proper amount of air to mix with the gas. This provides a clean burning flame. Keep these holes clear of dust, dirt and lint. Clean these air inlet holes prior to each heating season. Blocked air holes will create soot. We recommend that you clean the unit every 500 hours of operation or every three months.

MAIN BURNER

Periodically inspect all burner flame holes with the heater running. All slotted burner flame holes should be open with yellow flame present. All round burner flame holes should be open with a small blue flame present. Some burner flame holes may become blocked by debris or rust, with no flame present. If so, turn off heater and let cool, either remove blockage or replace burner. Blocked burner flame holes will create soot.

CLEANING BURNER INJECTOR HOLDER AND PILOT AIR INLET HOLE

We recommend that you clean the unit every three months or after 2500 hours of operation. We also recommend that you keep the burner tube and pilot assembly clean and free of dust and dirt. To clean these parts we recommend using compressed air no greater than 30 PSI. You can use a vacuum cleaner in the blow position. If using compressed air in a can, please follow the directions on the can. If you don't follow directions on the can, you could damage the pilot assembly.

- Shut off the unit, including the pilot. Allow the unit to cool for at least thirty minutes.
- 2. Inspect burner, pilot and primary air inlet holes on injector holder for dust and dirt (see Figure 29).
- 3. Blow air through the ports/slots and holes in the burner.
- Check the injector holder located at the end of 4. the burner tube again. Remove any large particles of dust, dirt, lint, or pet hair with a soft cloth or vacuum cleaner nozzle.
- 5. Blow air into the primary air holes on the injector holder.
- In case any large clumps of dust have now been pushed into the burner. Repeat steps 3 and 4. Clean the pilot assembly also.



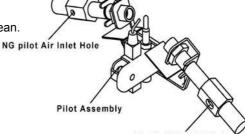
Use a vacuum cleaner, pressurized air, or a small, soft bristled brush to clean.

A vellow tip on the pilot flame indicates dust and dirt in the pilot assembly. There is a small pilot air inlet hole about two inches from where the pilot flame comes out of the pilot assembly (see Figure 30). With the unit off, lightly blow air through the air inlet hole. You may blow through a drinking straw if compressed air is not available.



Figure 29 Injector holder on

Use a soft, clean cloth dampened with mild soap and water to clean air inlet holes.



LP pilot Air Inlet Hole

CABINET

Air Passageways

• Use a vacuum cleaner or pressurized air to clean the cabinet to remove dust.

Exterior

- Use a soft cloth dampened with a mild soap and water mixture.
- Wipe the cabinet to remove dust.

- If you remove logs for cleaning, refer to Installing Logs to properly replace logs.
- Replace log(s) if broken or chipped (dime-size or larger).

BLOWER (OPTIONAL ACCESSORY)

Refer to blower manual.

Figure 30

TROUBLESHOOTING



WARNING: If you smell gas:

- Shut off gas supply.
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

IMPORTANT: Operating heater where impurities in air exist may create odors. Cleaning supplies, paint, paint remover, cigarette smoke, cements and glues, new carpet or textiles, etc., create fumes. These fumes may mix with combustion air and create odors.



A WARNING: Make sure that power is turned off before proceeding.

A WARNING: Turn off and let cool before servicing. Only a qualified service person should service and repair heater.

A CAUTION: Never use a wire, needle, or similar object to clean ODS/pilot. This can damage ODS/pilot unit.

OBSERVED PROBLEM

PROBABLE CAUSE

REMEDY

When ignitor button is pressed in, there is no spark at ODS/pilot

- 1. Ignitor electrode is positioned wrong.
- 2. Ignitor electrode is broken.
- 3. Ignitor electrode is not connected to ignitor cable.
- 4. Ignitor cable is pinched or wet.
- 5. Damaged ignitor cable.
- 6. Bad piezo ignitor.
- 7. Low battery.

- 1. Replace electrode.
- 2. Replace electrode.
- 3. Reconnect ignitor cable.
- 4. Free ignitor cable if pinched by any metal or tubing. Keep ignitor cable dry.
- 5. Replace ignitor cable.
- 6. Replace piezo ignitor.
- 7. Replace battery.

When ignitor button is pressed in, there is a spark at ODS/pilot but no pilot flame present.

- 1. Gas supply is turned off or equipment shutoff valve is closed.
- 2. Control knob not fully pressed in while pressing ignitor button.
- 3. Air in gas lines (new installation or recent gas interruption).
- 4. ODS/pilot is clogged.
- 5. Incorrect inlet gas pressure or inlet regulator is damaged.
- 6. Depleted gas supply.

- 1. Turn on gas supply or open equipment shutoff valve.
- 2. Fully press in control knob while pressing ignitor button.
- 3. Continue holding down control knob for 30 seconds to remove air. Repeat igniting operation until air is removed.
- 4. Clean ODS/pilot (see Cleaning and Maintenance, Page 24) or replace ODS/pilot assembly.
- 5. Check inlet gas pressure or replace inlet gas regulator.
- 6. Contact local propane/LP Gas Company.

 Control knob is not fully pressed in. Control knob is not pressed in long enough. Equipment shutoff valve is not fully open. Thermocouple connection is loose. Thermocouple damaged Control valve damaged. Burner orifice is clogged. 	 Press in control knob fully. After ODS/pilot lights, keep control knob pressed in 30 seconds. Fully open equipment shut-off valve Hand tighten until snug, and then tighten ¼ turn more. Replace thermocouple.
 Equipment shutoff valve is not fully open. Thermocouple connection is loose. Thermocouple damaged Control valve damaged. 	 3. Fully open equipment shut-off valve 4. Hand tighten until snug, and then tighten ½ turn more. 5. Replace thermocouple.
 Thermocouple connection is loose. Thermocouple damaged Control valve damaged. 	tighten ¼ turn more. 5. Replace thermocouple.
6. Control valve damaged.	5. Replace thermocouple.
6. Control valve damaged.	·
Burner orifice is clogged.	Replace control valve.
	Burner orifice (see <i>Cleaning and Maintenance</i> , Page 24) or replace burner orifice.
2. Burner orifice diameter is too small.	2. Replace burner orifice.
3. Inlet gas pressure is too low.	3. Contact your gas supplier.
Manifold pressure is too low.	Contact your gas supplier.
Burner orifice is clogged.	 Clean burner (see Cleaning and Maintenance, Page 24) or replace burner orifice.
Burner orifice is clogged or damaged.	Clean burner orifice (see Cleaning and Maintenance, Page 24) replace
Burner is damaged.	 Contact dealer or customer service.
Gas regulator is damaged.	Replace gas regulator.
Not enough air.	Check burner for dirt and debris. If found, clean burner (see <i>Cleaning an Maintenance</i> , Page 24).
2. Gas regulator is defective.	2. Replace gas regulator.
Inlet gas pressure is too low.	Contact your gas supplier.
Foreign matter between control valve and burner.	Take apart gas tubing and remove foreign matter.
Gas leak. (See Warning Statement at top of Page 25).	 Locate and correct all leaks (see "Checking Gas Connections," Page 16).
	16).
	 Manifold pressure is too low. Burner orifice is clogged. Burner orifice is clogged or damaged. Burner is damaged. Gas regulator is damaged. Not enough air. Gas regulator is defective. Inlet gas pressure is too low. Foreign matter between control valve and burner. Gas leak. (See Warning Statement at top

Residues from manufacturing process.	Problem will stop after a few hours of operation.
 Turning control knob to high (5) position when burner is cold. Air in gas line. 	 Turn control knob to low (1) position and let warm up for a minute. Operate burner until air is removed from line. Have gas line checked by local propane/LP gas company.
3. Air passageways on heater are blocked.4. Dirty or partially clogged burner orifice.	 Observe minimum installation clearances (Figure 4, Page 11) Clean burner (see Cleaning and Maintenance, Page 24) or replace burner orifice.
Metal is expanding while heating or contracting while cooling.	This is common with most heaters. If noise is excessive, contact qualified service technician.
 When heated, the vapors from furniture polish, wax, carpet cleaners, etc., turn into white powder residue. 	Turn heater off when using furniture polish, wax, carpet cleaner or similar products.
Heater is burning vapors from paint, hair spray, glues, etc. (See IMPORTANT statement, Page 25).	Ventilate room. Stop using odor causing products while heater is running.
Gas leak. See Warning Statement at the top of	 Locate and correct all leaks (see "Checking Gas Connections," Page 16).
3. Low fuel supply.	3. Refill supply tank (Propane /LP models).
1. Not enough fresh air is available.	1. Open window and/or door for ventilation.
2. Low line pressure.3. ODS/pilot is partially clogged.	2. Contact local gas supplier.3. Clean ODS/pilot (see <i>Care and Maintenance</i>, Page 24).
Gas leak. See Warning Statement at top of Page 25. Control valve is defective.	Locate and correct all leaks (see "Checking Gas Connections", Page 18). Contact customer service.
Not enough combustion/ ventilation air.	Refer to Air for "Combustion and Ventilation" requirements, Page 7.
	 Turning control knob to high (5) position when burner is cold. Air in gas line. Air passageways on heater are blocked. Dirty or partially clogged burner orifice. Metal is expanding while heating or contracting while cooling. When heated, the vapors from furniture polish, wax, carpet cleaners, etc., turn into white powder residue. Heater is burning vapors from paint, hair spray, glues, etc. (See IMPORTANT statement, Page 25). Gas leak. See Warning Statement at the top of Page 25. Low fuel supply. Not enough fresh air is available. Low line pressure. ODS/pilot is partially clogged. Gas leak. See Warning Statement at top of Page 25. Control valve is defective. Not enough combustion/

Remote Control FCC Statement

FCC statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accrdance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, includeing interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

REPLACEMENT PARTS

NOTE: Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

PARTS UNDER WARRANTY

Contact authorized dealers of this product. If they can't supply original replacement parts, call Customer Service toll free at (1-877-886-5989) for referral information.

When calling Customer Service or your dealer, have ready:

- Your name
- Your address
- Model and serial number of your heater
- How heater was malfunctioning
- Type of gas used (Propane/LP or Natural gas/NG)
- Purchase date
- Usually, we will ask you to return the defective part to the factory

PARTS NOT UNDER WARRANTY

Contact authorized dealers of this product. If they can't supply original replacement part(s) call Customer Service toll free at (1-877-886-5989) for referral information.

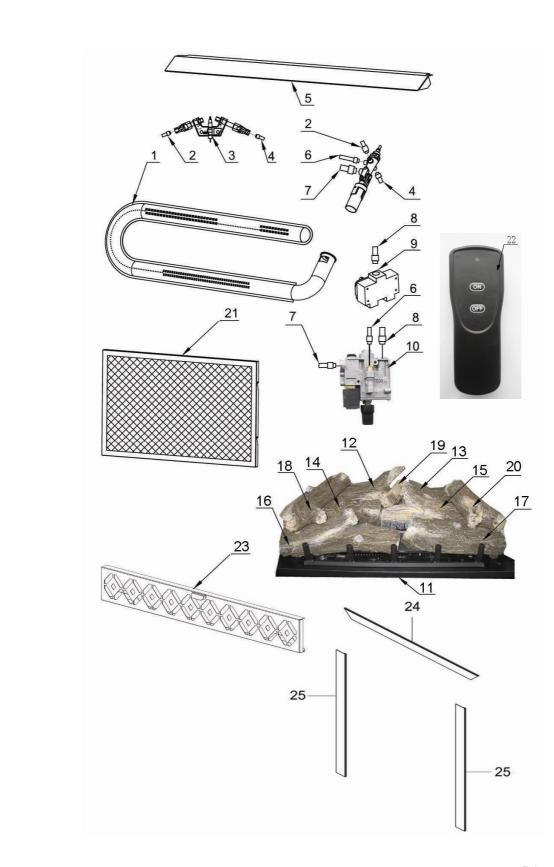
When calling Customer Service have ready:

- Model number of your heater
- The replacement part number

PARTS LIST

This list contains replaceable parts used in your heater. When ordering parts, follow the instructions listed under Replacement Parts on 28 of this manual.

KEY NO.	PART NUMBER	DESCRIPTION	QTY
1	FB32D600	Burner Assembly	1
2	FB32D304	ODS Outlet Tube	1
3	NDD0308x400	ODS	1
4	FB32D305	ODS Outlet Tube	1
5	FB32D201	Hood	1
6	FB32D303	ODS Inlet Tube	1
7	FB32D302	Outlet Tube	1
8	FB32D301	Inlet Tube	1
9	RV83FI-4/9	DF Regulator	1
10	AF-1110	Valve	1
11	FB32D500	Logs Assembly	1
12	FB32D501	Log 1	1
13	FB32D502	Log 2	1
14	FB32D503	Log 3	1
15	FB32D504	Log 4	1
16	FB32D505	Log 5	1
17	FB32D506	Log 6	1
18	FB32D507	Log 7	1
19	FB32D508	Log 8	1
20	FB32D509	Log 9	1
21	FB32D100	Screen	1
22	RG05-1T	Remote Control	1
23	FB32D110	Lower Front Access Door	1
24	FB32D104	Upper Decorative Trim	1
25	FB32D121	Left/Right Decorative Trim	1



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