



Test Report

Date : 2016-10-07

No. : HM170434

Page 1 of 18

Applicant: K-Mark Industrial Limited.
Flat A, 7/F., Mai On Ind. Bldg 17-21 Kung Yip St., Kwai Chung,
Hong Kong.

Manufacturer: K-Mark Industrial Limited.
Flat A, 7/F., Mai On Ind. Bldg 17-21 Kung Yip St., Kwai Chung,
Hong Kong.

Description of Sample(s): Product: Simple Relay
Brand Name: Hearing Lab Technology, LLC
Model Number: 150701
FCC ID: VEP-SQC7B00

Date Sample(s) Received: 2016-08-30

Date Tested: 2016-08-30 to 2016-10-07

Investigation Requested: Perform ElectroMagnetic Interference measurement in accordance with FCC 47CFR [Codes of Federal Regulations] Part 15: 2014 and ANSI C63.10:2013 for FCC Certification.

Conclusion(s): The submitted product COMPLIED with the requirements of Federal Communications Commission [FCC] Rules and Regulations Part 15. The tests were performed in accordance with the standards described above and on Section 2.2 in this Test Report.

Remark(s): ---


Dr. LEE Kam Chuen
Authorized Signatory
ElectroMagnetic Compatibility Department
For and on behalf of
The Hong Kong Standards and Testing Centre Ltd.

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Tai Po Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

No. : HM170434

Page 2 of 18

CONTENT:

Cover	Page 1 of 18
Content	Page 2 of 18
<u>1.0 General Details</u>	
1.1 Equipment Under Test [EUT] Description of EUT operation	Page 3 of 18
1.2 Description of EUT Operation	
1.3 Date of Order	Page 3 of 18
1.4 Submitted Sample	Page 3 of 18
1.5 Test Duration	Page 3 of 18
1.6 Country of Origin	Page 3 of 18
1.7 RF Module Details	Page 4 of 18
1.8 Antenna Details	Page 4 of 18
<u>2.0 Technical Details</u>	
2.1 Investigations Requested	Page 5 of 18
2.2 Test Standards and Results Summary	Page 5 of 18
<u>3.0 Test Results</u>	
3.1 Emission	Page 6-12 of 18
3.2 Bandwidth Measurement	Page 13-14
<u>Appendix A</u>	
List of Measurement Equipment	Page 15 of 18
<u>Appendix B</u>	
Photographs	Page 16-18 of 18

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taiipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

Page 3 of 18

No. : HM170434

1.0 General Details

1.1 Equipment Under Test [EUT] Description of Sample(s)

Product: Simple Relay
Manufacturer: K-Mark Industrial Limited.
Flat A, 7/F., Mai On Ind. Bldg 17-21 Kung Yip St., Kwai Chung, Hong Kong.
Brand Name: Hearing Lab Technology, LLC
Model Number: 150701
Rating: Adapter Input: 100-240Va.c. 50/60Hz 0.25A;
Output: 5.0Vd.c. 1.0A.
Battery: 3.7Vd.c., 570mAh rechargeable battery

1.2 Description of EUT Operation

The Equipment Under Test (EUT) is a r.f. audio device of K-Mark Industrial Limited. The EUT is a wireless communication device. The EUT carrier frequency is 10.35 MHz, Modulation by CPFSK.

1.3 Date of Order

2016-08-30

1.4 Submitted Sample(s):

2 set Sample(s)

1.5 Test Duration

2016-08-30 to 2016-09-02

1.6 Country of Origin

China

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

No. : HM170434

Page 4 of 18

1.7 RF Module Details

Module Model Number: NxH2180
Module FCC ID: N/A
Modulation: Continuous Phase Frequency Shift Keying (CP-FSK)
Carrier Frequencies: 10.2MHz to 11.0MHz

Module Specification (specification provided by manufacturer)

1.8 Antenna Details

Antenna Type: Ferrite Rod antenna
Antenna Gain: 10dB

Antenna Type: Uni-directional
Antenna Gain: 0dB

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Tai Po Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

No. : HM170434

Page 5 of 18

2.0 Technical Details

2.1 Investigations Requested

Perform Electromagnetic Interference measurements in accordance with FCC 47CFR [Codes of Federal Regulations] Part 15: 2015 Regulations and ANSI C63.10:2013 for FCC Certification.

2.2 Test Standards and Results Summary Tables

EMISSION Results Summary					
Test Condition	Test Requirement	Test Method	Class / Severity	Test Result	
				Pass	Fail
Radiated Emissions	FCC 47CFR 15.209	ANSI C63.10:2013	N/A	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Conducted Emissions	FCC 47CFR 15.207	ANSI C63.10:2013	N/A	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Note: N/A - Not Applicable

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

No. : HM170434

Page 6 of 18

3.0 Test Results

3.1 Emission

3.1.1 Radiated Emissions

Test Requirement:	FCC 47CFR 15.209
Test Method:	ANSI C63.10:2013
Test Date:	2016-08-30
Mode of Operation:	On Mode

Test Method:

The sample was placed 0.8m above the ground plane on a standard radiated emission test site. Measurements in both horizontal and vertical polarities were performed. During the test, each emission was maximized by: having the EUT continuously working, investigated all operating modes, rotated about all 3 axis (X, Y & Z) and considered typical configuration to obtain worst position, manipulating interconnecting cables, rotating turntable, varying antenna height from 1m to 4m in both horizontal and vertical polarizations. In the frequency range of 9kHz to 30MHz, The center of the loop antenna shall be 1 meter above the ground and rotated loop axis for maximum reading. The emissions worst-case are shown in Test Results of the following pages.

Remark: 3 orthogonal axis apply to hand-held device only.

*: Semi-anechoic chamber located on the G/F of The Hong Kong Standards and Testing Centre Ltd. with a metal ground plane filed with the FCC pursuant to section 2.948 of the FCC rules, with Registration Number: 607756.

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.

Test Report

Date : 2016-10-07

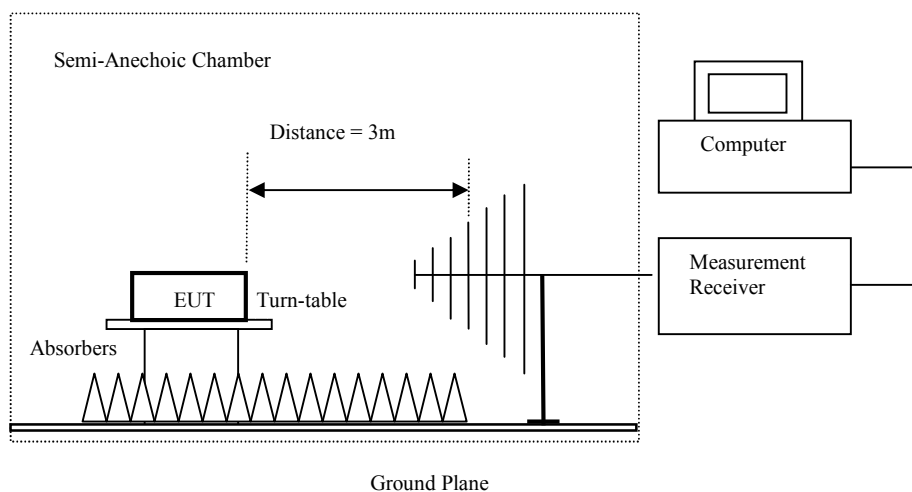
No. : HM170434

Page 7 of 18

Spectrum Analyzer Setting:

9KHz – 30MHz (Pk & Av)	RBW: 10kHz
	VBW: 30kHz
	Sweep: Auto
	Span: Fully capture the emissions being measured
	Trace: Max. hold
30MHz – 1GHz (QP)	RBW: 120kHz
	VBW: 120kHz
	Sweep: Auto
	Span: Fully capture the emissions being measured
	Trace: Max. hold
Above 1GHz (Pk & Av)	RBW: 3MHz
	VBW: 3MHz
	Sweep: Auto
	Span: Fully capture the emissions being measured
	Trace: Max. hold

Test Setup:



Absorbers placed on top of the ground plane are for measurements above 1000MHz only.

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Tai Po Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

Page 8 of 18

No. : HM170434

Limits for Radiated Emissions [FCC 47 CFR 15.209 Class B]:

Frequency Range [MHz]	Quasi-Peak Limits [μV/m]
0.009-0.490	2400/F (kHz)
0.490-1.705	24000/F (kHz)
1.705-30	30
30-88	100
88-216	150
216-960	200
Above 960	500

According to FCC Part 15.33 for an intentional radiator operates below 10 GHz, the spectrum shall be investigated from the lowest radio frequency signal generated in the device, without going below 9 kHz, up to at least to the tenth harmonic of the highest fundamental frequency or to 40 GHz, whichever is lower.

According to FCC Part 15.215(b) the unwanted emissions outside of the frequency bands shown in these alternative provisions must be attenuated to the emission limits shown in the table above. In no case shall the level of the unwanted emissions from an intentional radiator operating under these additional provisions exceed the field strength of the fundamental emission.

The emission limits shown in the above table are based on measurement employing a CISPR quasi-peak detector and above 1000MHz are based on measurements employing an average detector.

Result of Tx mode (including hearing aid function), (9kHz – 30MHz): PASS

Field Strength of Fundamental and Harmonics Emissions Peak Value							
Frequency	Measured Level	Correction Factor	Distance Factor	Field Strength	Field Strength	Limit	E-Field Polarity
MHz	@3m dBμV/m	dBμV/m	3m to 30m dB	@30m dBμV/m	@30m μV/m	@30m μV/m	
10.35	51.3	11.5	-40.0	22.8	13.8	30.0	Horizontal

Field Strength of Fundamental and Harmonics Emissions Average Value							
Frequency	Measured Level	Correction Factor	Distance Factor	Field Strength	Field Strength	Limit	E-Field Polarity
MHz	@3m dBμV/m	dBμV/m	3m to 30m dB	@30m dBμV/m	@30m μV/m	@30m μV/m	
10.35	50.6	11.5	-40.0	22.1	12.7	30.0	Horizontal

*Remark

- The distance factor for 3m to 30m measurement result = -40 dB.

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

Page 9 of 18

No. : HM170434

Result of Tx mode (including hearing aid function), (30MHz – 1GHz): PASS

Field Strength of Fundamental and Harmonics Emissions						
Quasi-Peak Value						
Frequency MHz	Measured Level @3m dB μ V/m	Correction Factor dB μ V/m	Field Strength dB μ V/m	Field Strength μ V/m	Limit @3m μ V/m	E-Field Polarity
^ 10.35	51.3	11.5	62.8	1,380.4	N/A	Horizontal
54.4	17.7	6.8	24.5	16.8	100	Vertical
52.9	23.0	6.8	29.8	30.9	100	Horizontal
133.8	18.2	7.7	25.9	19.7	150	Horizontal
288.0	11.8	13.7	25.5	18.8	200	Horizontal
368.0	23.6	16.2	39.8	97.7	200	Horizontal
384.0	15.4	16.7	32.1	40.3	200	Vertical

Remarks:

^ Fundamental emission

No additional spurious emissions found between lowest internal used/generated frequency and 30 MHz
Correction Factor included Antenna Factor and Cable Attenuation.

Calculated measurement uncertainty : 30MHz to 1GHz 4.9dB

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.

Test Report

Date : 2016-10-07

No. : HM170434

Page 10 of 18

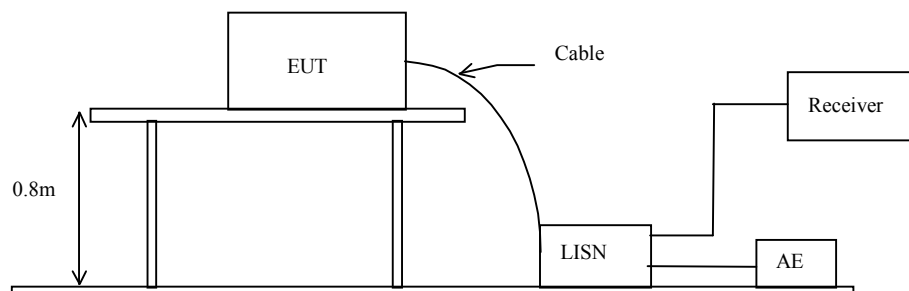
3.1.3 Conducted Emissions (0.15MHz to 30MHz)

Test Requirement:	FCC 47CFR 15.207
Test Method:	ANSI C63.10:2013
Test Date:	2016-09-02
Mode of Operation:	On mode
Test Voltage:	120V a.c., 60Hz

Test Method:

The test was performed in accordance with ANSI C63.10: 2013, with the following: an initial measurement was performed in peak and average detection mode on the live line, any emissions recorded within 30dB of the relevant limit line were re-measured using quasi-peak and average detection on the live and neutral lines with the worst case recorded in the table of results.

Test Setup:





Test Report

Date : 2016-10-07

Page 11 of 18

No. : HM170434

Limit for Conducted Emissions (FCC 47 CFR 15.207):

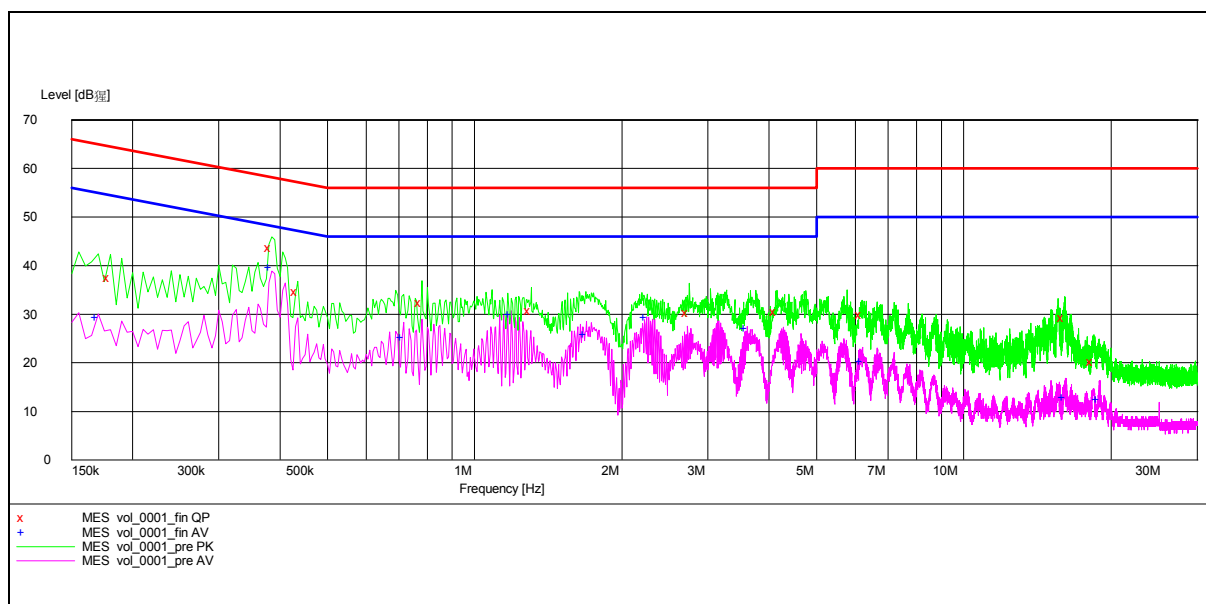
Frequency Range [MHz]	Quasi-Peak Limits [dB μ V]	Average [dB μ V]
0.15-0.5	66 to 56*	56 to 46*
0.5-5.0	56	46
5.0-30.0	60	50

* Decreases with the logarithm of the frequency.

Limits for Conducted Emissions Test, please refer to limit lines (Quasi-Peak and Average) in the following diagram.

Results of on mode: PASS

Please refer to the following diagram for individual results.



The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

Page 12 of 18

No. : HM170434

Results of on mode: PASS

Conductor Live or Neutral	Frequency MHz	Quasi-peak		Average	
		Level dB μ V	Limit dB μ V	Level dB μ V	Limit dB μ V
Live	0.160	35.4	66.0	-*-	-*-
Live	0.235	-*-	-*-	22.9	52.0
Live	0.385	44.0	58.0	-*-	-*-
Live	1.125	-*-	-*-	22.9	46.0
Live	1.615	-*-	-*-	23.1	46.0
Live	2.250	26.1	56.0	-*-	-*-
Live	2.335	-*-	-*-	24.0	46.0
Live	16.110	21.1	60.0	-*-	-*-
Neutral	0.380	-*-	-*-	34.2	48.0
Neutral	0.435	19.2	57.0	-*-	-*-
Neutral	0.510	-*-	-*-	22.7	46.0
Neutral	0.915	24.7	56.0	-*-	-*-
Neutral	1.615	25.8	56.0	-*-	-*-
Neutral	4.210	22.6	56.0	-*-	-*-
Neutral	4.265	-*-	-*-	21.0	46.0
Neutral	6.145	18.5	60.0	-*-	-*-
Neutral	6.240	-*-	-*-	16.1	50.0
Neutral	15.995	-*-	-*-	10.2	50.0
Neutral	18.370	14.6	60.0	-*-	-*-
Neutral	18.885	-*-	-*-	6.9	50.0

Remarks:

Calculated measurement uncertainty (0.15MHz – 30MHz): 3.25dB

-*- Emission(s) that is far below the corresponding limit line.

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

No. : HM170434

Page 13 of 18

3.2 20dB Bandwidth of Fundamental Emission

Test Requirement:	FCC 47 CFR 15.215
Test Method:	ANSI C63.10:2013
Test Date:	2016-10-07
Mode of Operation:	Tx mode

Test Method:

The bandwidth is measured at an amplitude level reduced from the reference level by a specified ratio. The reference level is the level of the highest amplitude signal observed from the transmitter at the fundamental frequency. Once the reference level is established, the equipment is conditioned with typical modulating signal to produce the worst-case (i.e. the widest) bandwidth.

Test Setup:

As Test Setup of clause 3.1.1 in this test report.

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Tai Po Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

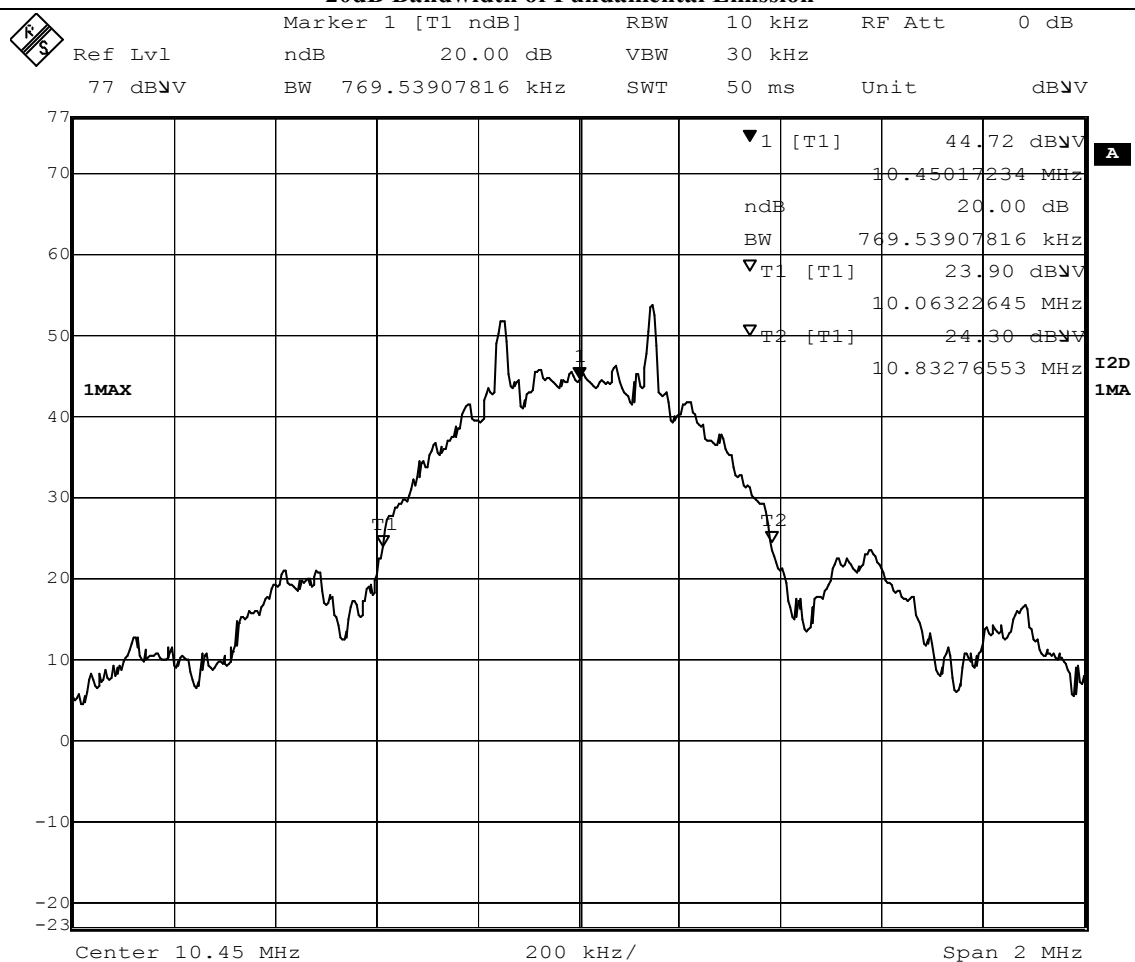
Page 14 of 18

No. : HM170434

Limits for 20dB Bandwidth of Fundamental Emission:

Frequency Range [MHz]	20dB Bandwidth [kHz]	FCC Limits [MHz]
10.5	769.539	N/A

20dB Bandwidth of Fundamental Emission



Date: 7.OCT.2016 12:13:56

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.



Test Report

Date : 2016-10-07

No. : HM170434

Page 15 of 18

Appendix A

LIST OF MEASUREMENT EQUIPMENT

Radiated Emission

EQP NO.	DESCRIPTION	MANUFACTURER	MODEL NO.	SERIAL NO.	LAST CAL	DUE CAL
EM215	MULTIDEVICE CONTROLLER	EMCO	2090	00024676	N/A	N/A
EM216	MINI MAST SYSTEM	EMCO	2075	00026842	N/A	N/A
EM217	ELECTRIC POWERED TURN TABLE	EMCO	2088	00029144	N/A	N/A
EM218	ANECHOIC CHAMBER	ETS-LINDGREN	FACT-3	--	2016/04/24	2017/04/24
EM355	BICONILOG ANTENNA	ETS-LINDGREN	3143B	00094856	2016/03/03	2018/03/03
EM229	EMI TEST RECEIVER	R&S	ESIB40	100248	2016/06/01	2017/06/01
EM353	LOOP ANTENNA	ETS_LINDGREN	6502	00206533	2016/03/16	2018/03/16

Line Conducted

EQP NO.	DESCRIPTION	MANUFACTURER	MODEL NO.	SERIAL NO.	LAST CAL	DUE CAL
EM119	LISN	R & S	ESH3-Z5	0831.5518.52	2015/10/22	2016/10/22
EM181	EMI TEST RECEIVER	ROHDE & SCHWARZ	ESIB7	100072	2016/06/01	2017/06/01
EM179	IMPULSE LIMITER	ROHDE & SCHWARZ	ESH3-Z2	357- 8810.52/54	2016/01/11	2017/01/11
EM154	SHIELDING ROOM	SIEMENS MATSUSHITA COMPONENTS	N/A	803-740- 057-99A	2012/02/03	2017/02/03
N/A	MEASUREMENT AND EVALUATION SOFTWARE	ROHDE & SCHWARZ	ESIB-K1	V1.20	N/A	N/A

Remarks:

CM Corrective Maintenance

N/A Not Applicable or Not Available

TBD To Be Determined

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Taipo Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.

Test Report

Date : 2016-10-07

No. : HM170434

Page 16 of 18

Appendix B

Photographs of EUT

Front View of the product



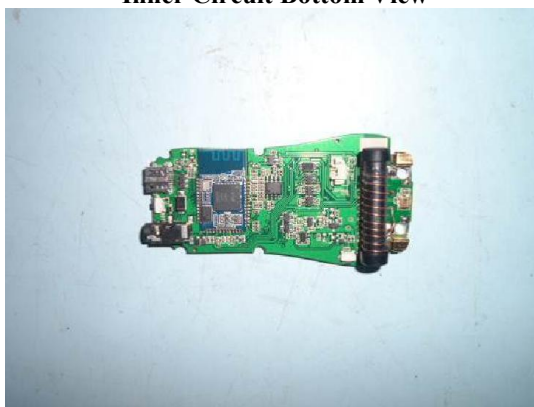
Rear View of the product



Inner Circuit Top View



Inner Circuit Bottom View



Test Report

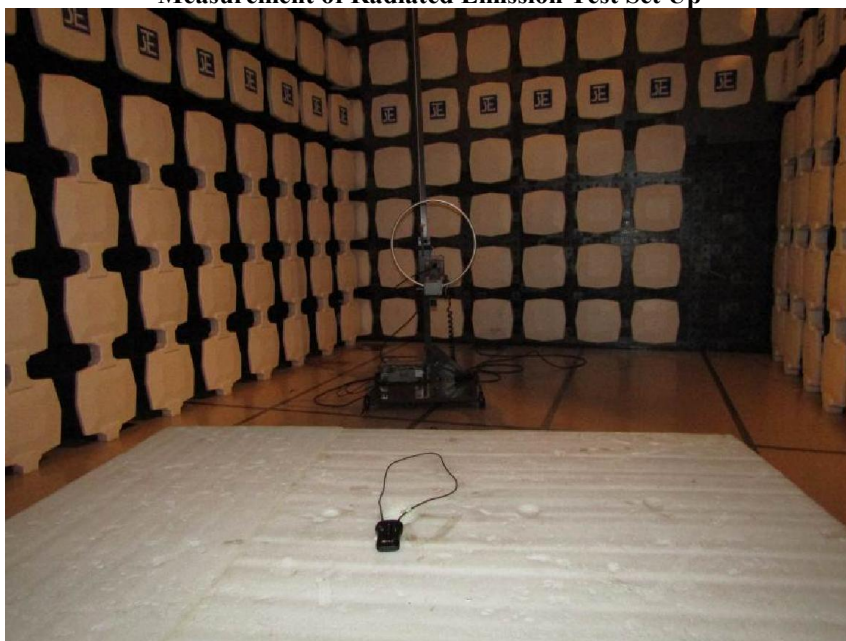
Date : 2016-10-07

No. : HM170434

Page 17 of 18

Photographs of EUT

Measurement of Radiated Emission Test Set Up



Measurement of Radiated Emission Test Set Up



The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Tai Po Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.

Test Report

Date : 2016-10-07

No. : HM170434

Page 18 of 18

Photographs of EUT

Measurement of Conducted Emission Test Set Up



******* End of Test Report *******

The Hong Kong Standards and Testing Centre Limited

10 Dai Wang Street, Tai Po Industrial Estate, Tai Po, N.T., Hong Kong

Tel: +852 2666 1888 Fax: +852 2664 4353 Email: hkstc@hkstc.org Website: www.stc-group.org

This report shall not be reproduced unless with prior written approval from The Hong Kong Standards and Testing Centre Limited.

For Conditions of Issuance of this test report, please refer to "Conditions of Issuance of Test Reports" section or Website.

Conditions of Issuance of Test Reports

1. All samples and goods are accepted by The Hong Kong Standards & Testing Centre Limited (the “Company”) solely for testing and reporting in accordance with the following terms and conditions. The Company provides its services on the basis that such terms and conditions constitute express agreement between the Company and any person, firm or company requesting its services (the “Clients”).
2. Any report issued by the Company as a result of this application for testing service (the “Report”) shall be issued in confidence to the Clients and the Report will be strictly treated as such by the Company. It may not be reproduced either in its entirety or in part and it may not be used for advertising or other unauthorized purposes without the written consent of the Company. The Clients to whom the Report is issued may, however, show or send it, or a certified copy thereof prepared by the Company to his customer, supplier or other persons directly concerned. The Company will not, without the consent of the Clients, enter into any discussion or correspondence with any third party concerning the contents of the Report, unless required by the relevant governmental authorities, laws or court orders.
3. The Company shall not be called or be liable to be called to give evidence or testimony on the Report in a court of law without its prior written consent, unless required by the relevant governmental authorities, laws or court orders.
4. The Report refers only to the sample tested and does not apply to the bulk, unless the sampling has been carried out by the Company and is stated as such in the Report.
5. In the event of the improper use the report as determined by the Company, the Company reserves the right to withdraw it, and to adopt any other additional remedies which may be appropriate.
6. Sample submitted for testing are accepted on the understanding that the Report issued cannot form the basis of, or be the instrument for, any legal action against the Company.
7. The Company will not be liable for or accept responsibility for any loss or damage howsoever arising from the use of information contained in any of its Reports or in any communication whatsoever about its said tests or investigations.
8. Clients wishing to use the Report in court proceedings or arbitration shall inform the Company to that effect prior to submitting the sample for testing.
9. Subject to the variable length of retention time for test data and report stored hereinto as to otherwise specifically required by individual accreditation authorities, the Company will only keep the supporting test data and information of this test report for a period of three years. The data and information will be disposed of after the aforementioned retention period has elapsed. Under no circumstances shall we provide any data and information which has been disposed of after the retention period. Under no circumstances shall we be liable for damages of any kind, including (but not limited to) compensatory damages, lost profits, lost data, or any form of special, incidental, indirect, consequential or punitive damages of any kind, whether based on breach of contract of warranty, tort (including negligence), product liability or otherwise, even if we are informed in advance of the possibility of such damages.
10. Issuance records of the Report are available on the internet at www.stc-group.org. Further enquiry of validity or verification of the Reports should be addressed to the Company.