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**USER GUIDE**

**ReSound Headset  
for ReSound Hearing Instrument AZ60-DI**

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Thank you for purchasing the ReSound headset. Using the telephone, while using your hearing instruments with the headset, may require some practice. This user manual will help you make the most of your headset. We hope you enjoy it!

Your ReSound headset lets you do all this:

- Answer calls
- End calls
- Reject calls\*
- Voice dial\*
- Redial last number\*
- Call waiting\*
- Call hold\*

*\* If your mobile phone supports this feature*

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## Introduction

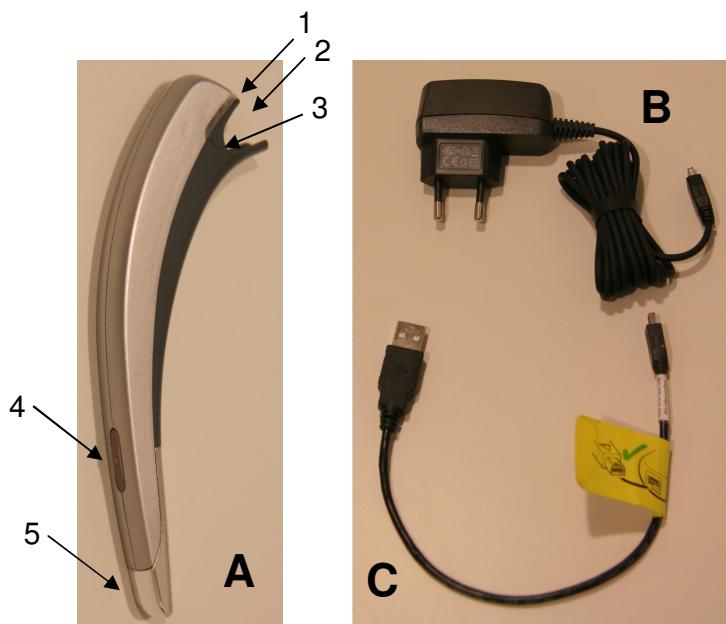
### What's in the Box

#### A. ReSound headset

1. Light indicator (LED)
2. Socket for hearing instrument
3. Charging socket (inside the socket for the hearing instrument)
4. Function button
5. Microphone

#### B. AC power supply

#### C. USB/PC cable



### Specifications

- Up to 4 hours talk time, up to 120 hours stand by time
- Rechargeable battery with charging option from AC power supply and via a USB/PC cable
- Headset less than 12 grams
- Operating range up to 33 feet/10 meters
- The headset is designed to work with Bluetooth mobile® phones and the Jabra Bluetooth Hub that can be purchased separately
- It can also work with other Bluetooth® devices that are compliant Bluetooth® version 1.1 or 1.2 and support a headset and/or hands-free profile. For instance, a computer.

## Use

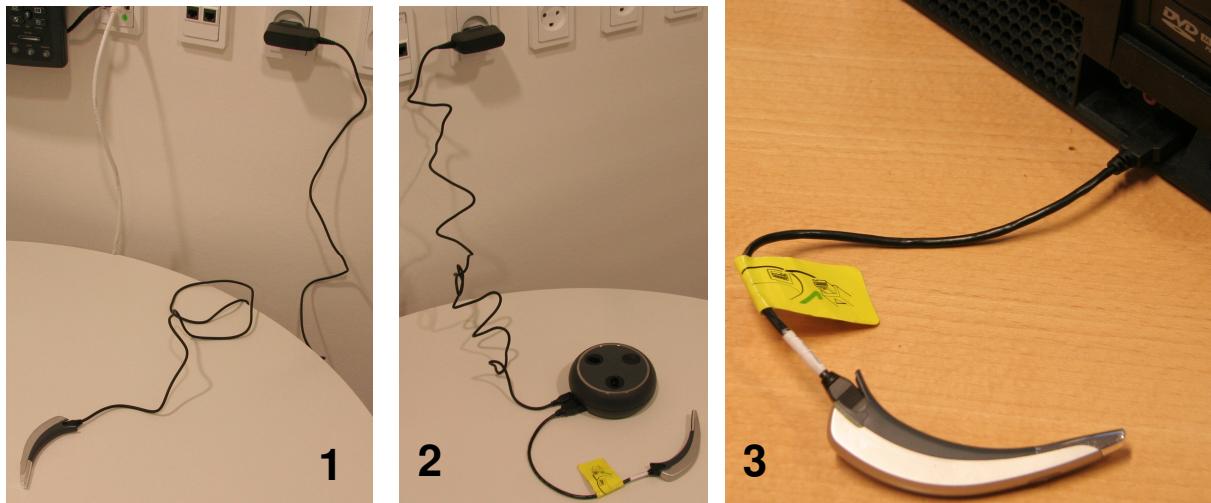
### Charging your Headset

Important: Before setting up your headset, be sure all parts have been above room temperature 32 °F/0°C for at least 30 minutes

Note! The headset has its own built-in battery and does not use the battery of the hearing instrument.

Make sure your headset is fully charged before you start using it. The first full charge takes approximately 2 hours. You have three options for charging the headset.

1. Using the AC adaptor to charge directly from a wall power socket
  - a. The headset should be disconnected from the hearing instrument.
  - b. Connect your AC power adaptor to the wall power socket and to the charging socket on the headset
2. Charging from your ReSound charger (only included in some countries)
  - a. The headset should be disconnected from the hearing instrument.
  - b. Connect the charger to the power supply with the AC power adaptor included with the charger
  - c. Connect the USB end of the USB/PC cable to the USB socket on the charger. Connect the other end of the PC/USB cable to the charging socket on the headset
3. Charging from a PC with USB interface
  - a. The headset should be disconnected from the hearing instrument.
  - b. Connect the USB end of the USB/PC cable to the USB socket on the PC. Connect the other end of the PC/USB cable to the charging socket on the headset



**Color Indicators:** When the LED is steady yellow, your headset is charging. When the LED is green, it is fully charged. If the headset has not been charged for a very long time, the headset will need a bit of charging before the solid yellow light turns on.

Important: If the headset has not been used for 6 months or more, it needs to be re-charged.

### Using the Button: Tap, Press, and Double Tap

When using the headset, the functions are activated by the function button. Instructions for using the button are written in this manual as:

Action	Touch Answer / End for...	Audible indications
Tap	Press briefly	1 click
Press	Approximately 1 second	2 clicks
Double tap	Press briefly and repeat	1 click + 2 fast clicks

**INSERT ILLUSTRATION HERE – LIKE A "CARTOON" AS DISCUSSED**

### Pairing your Headset with Your Mobile Phone

Note: Before use, please charge your headset.

Before you use your headset the first time with a mobile phone, you need to pair it with your mobile phone:

1. Make sure the headset is disconnected from the hearing instrument
2. **Press** the function button on the headset. The headset light will now turn solid blue
3. Set your Bluetooth® phone to “discover” the ReSound headset. Follow your phone instruction guide. This usually involves going to a “setup”, “connect” or “Bluetooth” menu on your phone and selecting the option to “discover” or “add” a Bluetooth® device
4. Your phone will find the ReSound headset and will ask if you want to pair with it
5. Accept pairing by pressing Yes/OK (or similar) on the phone and confirm with PIN “0000” (4 zeros)
6. Your phone will confirm when pairing is complete.
7. The headset emits blue flashes and turns off

If you have problems:

- The headset is in pairing mode for one minute. If it turns off after one minute, and if you did not finish the pairing process, you need to go back to step 2.
- If pairing is unsuccessful for some other reason, repeat the steps above.

Note: If you accidentally put the headset into pairing mode, **tap** the pairing button to exit pairing mode. Also note that the headset will automatically turn itself off 10 seconds after being paired with either a phone and/or the hearing instrument. Once the headset is disconnected from the hearing instruments or if the hearing instruments are turned off the headset is no longer active / on.

Important: The same headset can be paired with multiple phones.

### Turning the Headset On and Off

1. Connect the hearing instrument to the headset. Initially, it will be most easy to connect the two devices before the hearing instrument is placed on the ear. With some training it is possible to connect the headset while wearing the hearing instrument
2. The headset emits 4 fast blue flashes and is now turned on. The headset will continuously emit slow blue flashes indicating it is active
3. To turn off the headset, remove it from the hearing instrument. The headset emits 4 fast blue flashes and turns off

For optimal performance, the ReSound headset and your mobile phone should be worn on the same side of your body so they can connect to each other. In general, you will get better performance when there are no obstructions between your headset and your mobile phone.



**NB!** Error on right picture – to be corrected on illustration

### Low Battery Warning

When the headset is running low on battery the headset beeps and the LED blinks yellow (while in a call, every second, otherwise every third second).

**Note** that the battery will have less capacity after two years use, which means that standby and talk time is reduced. When the battery runs out of power, the headset will automatically turn off.

### Adjusting the Volume

The headset automatic volume control elevates sound level and quality to match your environment. If necessary, use the volume buttons on your mobile phone.

### Connecting the headset to the mobile phone

1. If the headset has not been paired to the mobile phone, follow the pairing instructions (page 6).
2. Turn the headset on by attaching it to the hearing instrument.
3. When the mobile phone is within range (max 10 meters) and has Bluetooth enabled, the headset and the mobile phone will connect. This is shown on most mobile phones as a quick status message and a permanent headset symbol on the mobile phone display.

Note: If you detach the headset from the hearing instrument, the connection will be lost. When you attach the headset to the hearing instrument again, the connection is automatically re-established.

### **Making and Ending a Mobile Phone Call**

1. Make sure the headset is attached to your hearing instrument and is connected to your mobile phone.
2. Make the call from your mobile phone
3. On most phones the call will transfer to your headset automatically (see your mobile phone User Manual to find out how to activate this feature if it is not active by default). If your phone does not allow the automatic transfer, see your mobile phone User Manual on how to answer a call with a headset.
4. To end a call, **tap** the headset function button, OR press End/No (or similar) on your mobile phone.

### **Answering and Ending an Incoming Mobile Phone Call**

1. When the phone rings, the headset emits fast blue flashes
2. To answer, **tap** the headset function button on your headset.
3. To end a call, **tap** the headset function button, OR press End/No (or similar) on your mobile phone.

Important: If you answer a call on your mobile phone handset, certain mobile phone models will not automatically transfer the call to your headset.

Note: When you are on an active call on one phone, the headset can not answer a call from another paired phone.

### **Switching between Headset and Mobile Phone\***

You can switch the call from your headset to your mobile phone, or from your mobile phone to the headset during an active call. Use the menu on your mobile phone to switch between headset and mobile phone during an active call (see your mobile phone User Manual)

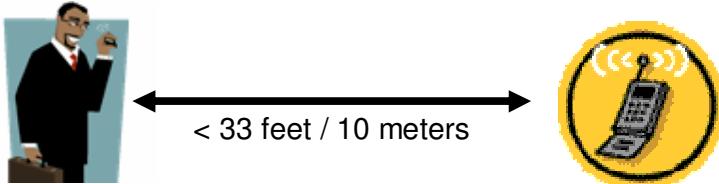
### **Rejecting an Incoming Call\***

1. **Press** the headset function button when the phone rings to reject an incoming call
2. Depending on your phone settings, the person who called will either be forwarded to your voice mail or hear a busy signal

*\* Mobile phone dependant. Check your mobile phone User Manual for further information.*

### **Staying within Range**

The sound in your headset will deteriorate if you move beyond range (up to 33 feet / 10 meters in line of sight). Move back into range to restore sound quality. If you move too far from your mobile phone, the call might be ended or re-routed to your mobile phone, depending on what mobile phone model you are using. Please see your mobile phone User Manual for more information on this function.



## What the Lights Mean

Only one colour will be visible at any one time.

When your headset LED does this...	It means...
Green steady	Charge complete
Blue slow flash	Headset on (sleep mode)
Blue fast flash	Headset on (active mode)
Blue steady	Headset in pairing mode
Yellow flash	Low battery
Yellow steady	Charge in progress

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## Advanced Features

### Making a Call with Voice Dial\*\*

1. **Press** the headset function button to enter Voice Dial mode
2. Consult your mobile phone User Manual for more information about how to use this feature
3. For best results, record the voice dialling tag through your headset.

### Re-dialling the Last Number\*\*

1. **Double tap** the headset function button.

### Using Call Waiting and Placing a Call On Hold\*

1. This lets you put a call on hold during a conversation and answer a waiting call.
2. **Press** the function button once to put the active call on hold and answer the waiting call.
3. **Press** the function button to switch between the two calls.
4. **Tap** the headset function button to end the active conversation

*\*\*If the mobile phone supports this feature*

### Using the Headset with Multiple Bluetooth-Enabled Devices

Your headset can be paired with up to 8 devices at the same time. However, only two can be connected (paired with the headset, turned on and in range) with the headset **at a time**. This could be any Bluetooth ® devices, for example:

- Two mobile phones
- A mobile phone and a Hub
- A Blue tooth-enabled PC and a mobile phone

If you want to connect a third device and have two devices connected already, then turn off one of the two connected devices or take it outside the range of the headset so that the connection is broken. The third device will now make a connection with the headset.

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### Bluetooth® Hub for Desk Phone Use (not included)

The JABRA Bluetooth Hub is an optional product that you can acquire from your hearing care professional.

### Using the Hub

When using the Bluetooth Hub the phone call is at all times managed from the phone. The JABRA Bluetooth Hub allows you to choose if you want the sound output to be on the telephone receiver or on the headset. The sound can be switched between headset and receiver during the telephone call.



### **Pairing your Headset with the Hub**

Note: Before use, please charge your headset.

Before you use your headset with a JABRA Bluetooth Hub, you need to pair it with your mobile phone:

1. Make sure the headset is disconnected from the hearing instrument
2. **Press** the function button on the headset. The headset will now emit blue flashes
3. Set your JABRA Bluetooth Hub in pairing mode by **pressing and holding** its pairing button **for at least 5 seconds**. The JABRA Bluetooth Hub LED will show a steady blue light, and the two devices will search for each other.
4. When your headset and JABRA Bluetooth Hub have paired successfully, the JABRA Bluetooth Hub LED will flash blue 10 times and then turn green and the headset LED will flash blue slowly.
5. If pairing is unsuccessful, repeat the steps above.

Note: If you accidentally put the headset into pairing mode, **tap** the pairing button to exit pairing mode.

Important: The same headset can be paired with multiple phones.

### **Desk Phone Call**

1. Pick up the phone receiver (both for incoming calls, and when making calls)
2. **Tap** the function button on the headset (which is turned on) to switch the sound from the phone receiver to the headset. The hub will emit a green steady signal
3. **Tap** the function button again if you wish to switch the sound back to the phone receiver
4. To end the call hang up the phone receiver

Important: After ending the call, make sure that the sound is switched back to the receiver (the hub light is turned off). Otherwise the headset is in active mode, which consumes battery.

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### **Maintenance**

Your headset can be cleaned on the outside by wiping it with a moist cloth. If necessary, use a small amount of mild detergent on the cloth.

It is not possible to change the rechargeable battery in the headset.

## Precautions and Warnings

Requirement: If anyone should avoid usage of the product

### Taking Care of Your Headset

- Always store the headset disconnected from the hearing instrument and safely protected
- Avoid storage at extreme temperatures (above 113 °F / 45 °C – including direct sunlight – or below 14 °F/-10 °C). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the headset to rain or other liquids

### Driving

- Using a mobile phone while driving can distract you and increase the likelihood of an accident. If driving conditions demand it (such as bad weather, high traffic density, presence of children in the car, difficult road conditions), pull off the road and park before making or answering calls. Also, try to keep conversations short and do not make notes or read documents.

### Warning:

- Do not wear the headset in mines or other explosive areas, unless those areas are certified for use with battery powered equipment.

### Batteries and Product Disposal

- Do not expose the headset batteries to heat
- Dispose of the product and/or batteries according to local standards and regulations

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### Glossary

**Bluetooth®** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance. For more information go to [www.bluetooth.com](http://www.bluetooth.com)

**Handset** is your mobile phone or desk phone

**Pairing** creates a unique and encrypted link between two Bluetooth® devices and lets them communicate with each other. Bluetooth® devices will not work if the devices have not been paired.

**PIN** is a code that you enter on your mobile phone to pair it with your headset. This makes your phone and the headset recognize each other and work together automatically.

**Voice dialling tag** is a name or phrase you record onto your mobile phone. This enables you to dial a specific person by repeating the voice dialling tag.

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### Troubleshooting

Symptom	Cause	Possible remedy
LED not on when charging headset	<ul style="list-style-type: none"><li>• Cables not connected correctly</li><li>• Headset not used for a long time</li></ul>	<ul style="list-style-type: none"><li>• Connect cables correctly and plug in power supply</li><li>• Charge headset. After approx. half an hour the LED will turn on</li></ul>
No sound in headset	<ul style="list-style-type: none"><li>• Headset not paired with phone</li><li>• Headset connected to two other phones</li><li>• Headset not charged</li></ul>	<ul style="list-style-type: none"><li>• Pair headset with phone</li><li>• Position phone close to headset</li></ul>

	<ul style="list-style-type: none"> <li>• Headset not connected properly with hearing instrument</li> <li>• Headset not within range of the mobile phone / JABRA Bluetooth Hub</li> </ul>	<ul style="list-style-type: none"> <li>• Charge headset</li> <li>• Connect headset correctly to hearing instrument</li> <li>• Decrease the distance to the phone / Hub</li> </ul>
Headset not responding /No LED	<ul style="list-style-type: none"> <li>• Headset must be reset</li> </ul>	<ul style="list-style-type: none"> <li>• Charge the headset for at least 2 seconds to reset the headset</li> </ul>

## Need more Help?

Please contact your hearing care professional.

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## Certification and safety approvals

### CE

This product is CE marked to the provisions of the R & TTE Directive (99/5/EC). Hereby, GN ReSound, declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Within the EU this device is intended to be used in Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta,

Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, The Netherlands, United Kingdom, and within EFTA in Iceland, Norway and Switzerland.

#### **Bluetooth®**

The Bluetooth® word mark and logos are owned by Bluetooth SIG, Inc. and any use of such marks by GN ReSound is under license. Other trademarks and trade names are those of their respective owners.

#### **WEE directive (trash can)**

In accordance with EU directives, electrical/electronic devices and batteries marked with this symbol may not be disposed of in household waste. To dispose of them, please use the return and recycling system available in your country.

Please ask your local hearing care professional concerning disposal of your headset.

#### **Note:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio Communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the hearing instrument off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

#### **Caution:**

Changes or modifications not expressly approved by GN ReSound could void the user's authority to operate this equipment according to part 15 of the FCC rules

This class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

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Addresses

Any issues relating to the EU Medical Device Directive 93/42/EEC should be directed to ReSound A/S.

CE mark