RFD90

RFID Sled

Quick Start Guide

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Service Information

If you have a problem using the equipment, contact your facility’s Technical or Systems Support. If there is a problem with the equipment, they will contact the Zebra Global Customer Support Center at: zebra.com/support.

For the latest version of this guide, localized translations, and related product guides, visit the Zebra website at: zebra.com/support.

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Getting Started

The RFD90 UHF RFID sled provides RAIN Radio Frequency Identification (RFID) tag reading, writing, and locating capability to supported Zebra mobile computers and other host devices.

To use the RFD90 sled for the first time with a mobile computer:

1. Insert the battery into the device.
2. Charge the RFD90 sled using the charging cradle, charging cup, or USB-C cable.
3. Replace the standard cover with the adaptor that is specific to the mobile computer to be used with the sled.
4. Place the mobile computer into the adaptor headfirst.
5. Secure the mobile computer into the adaptor by pressing down on the bottom of the mobile computer.
6. Set the region using 123RFID Desktop or 123RFID Mobile.

For the latest versions of guides and software, go to: zebra.com/support.

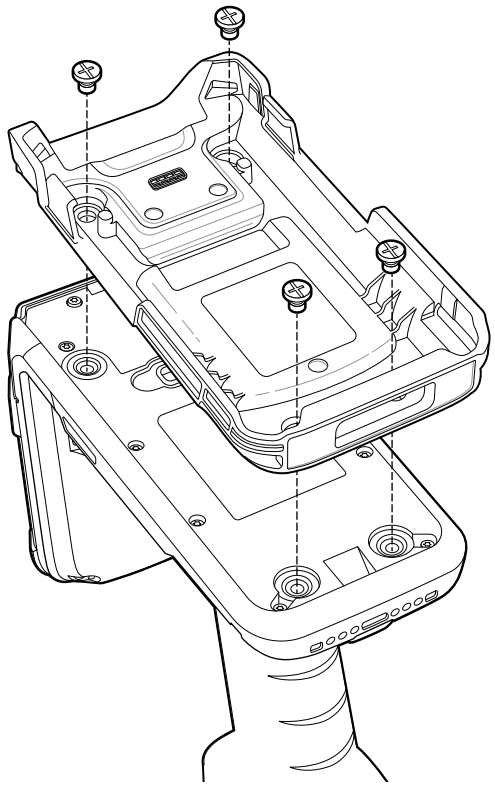
For detailed information, refer to the Product Reference Guide at: zebra.com/support.

Adaptor Installation

To install the adaptor:

1. Remove the cover by pulling up on the lip..
2. Secure the adaptor onto the RFD90 by fastening the four coin screws into the sled.

Figure 1 Adaptor Installation



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RFD90 RFID Standard Sled Features

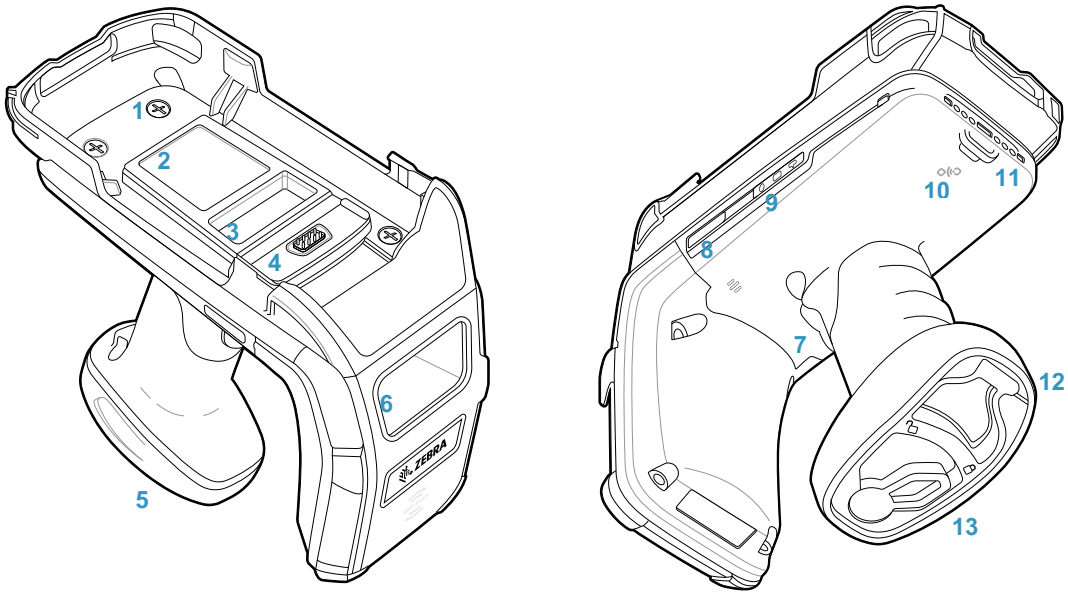

Table 1 Features

Number	Item
1	Coin Screws (4)
2	MAC Address Label
3	Adaptor Label
4	eConnex™ Communication Port
5	Soft Over-mold
6	Imager
7	Tri-Function Trigger
8	Decode LED
9	Communication LEDs
10	NFC Area
11	Charging Contact and USB-C Port
12	Tethering Point for Handstrap
13	Locking Battery Door

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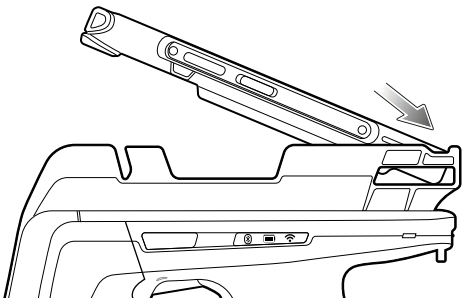
Device Installation

Installing the Mobile Computer into the RFD90 Sled

To secure the mobile computer to the RFD90 sled, place the top of the device fully forward into the RFD90 sled adaptor and push down on the bottom of the mobile computer to secure it.

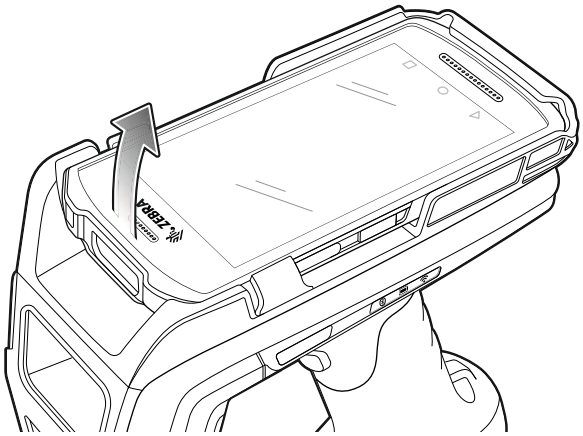
NOTE Depending on the mobile computer being used with the sled, the mobile computer may be inserted into the adaptor tail-end first.

NOTE While installing the mobile computer into the adaptor, use caution and do not to collide the pogo pins on the RFD90.



Removing the Mobile Computer from the RFD90 Sled

To remove the mobile computer from the RFD90 sled, firmly hold the sled handle, and lift the device off of the sled adaptor.



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UI Indicators

The RFD90 RFID sled presents multiple forms of feedback to inform the user of various device states. The sled provides LED definitions for decode and battery status as well as beeper indications to indicate battery charge progress. The trigger on the device is capable of initiating a boot loader recovery and carrying out various programmable tasks.

Decode LED Definitions

NOTE: The LED indicators on the RFD90 RFID sled differ from the LED indicators on the mobile computer being used with the sled.

Table 2 RFD90 RFID Sled Decode LED Indications

Condition	Indication
Good Scan	Green
Scan Error	Red
RFID Tag Read Indicator Enabled	Green
Read Error	Red

Battery LED Definitions

Table 3 RFD90 RFID Sled LED Definitions While Charging

Condition	Indication
Pre-charging	Amber (Fast, Fast, Slow)
Charging	Amber (Blinking)
Fully Charged	Green (Stays On)
Charging Error	Amber (Fast Blinking)
Firmware Update in Progress	Amber-Blinking

Bluetooth LED Definitions

Table 4 RFD90 RFID Sled Bluetooth LED Definitions

Condition	Indication
Looking to Pair	Amber (Blinking)
Pairing	Blue (Blinking)
Paired/Connected	Blue (Stays On)
Error	Red (Stays On)

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Wi-Fi LED Definitions

Table 5 RFD90 RFID Sled Wi-Fi LED Definitions

Condition	Indication
Connecting	Green (Blinking)
Connected	Green (Stays On)
Transmission Error/Out of Range	Red (Stays On)

Decode Beeper Indications

Table 6 RFD90 RFID Sled Decode Beeper Indications

Condition	Tone
Good Decode	Short high tone
Decode Transmission Error	No Beep
Good RFID Decode	Short medium tone
RFID Error	No Beep
Error Message (Other)	No Beep
Sled Memory Full (Batch Mode)	Long tones for 5 seconds

Battery Beeper Indications

Table 7 RFD90 RFID Sled Battery Beeper Indications

Condition	Tone
Low Battery (20%)	Medium-length tones
Lower Battery (10%)	Short tones - repeat
Suspend	High/Medium/Low
Charging	Short tone when the charger is connected.
Fully Charged	One Beep
Charging Error	Three Beeps (single occurrence)
Power On	Low/Medium/High Beep

Bluetooth Beeper Indicators

Table 8 RFD90 RFID Sled Bluetooth Beeper Indications

Condition	Tone
On/Not Connected	No Beep
On/Pairing in Process	No Beep
On/Connected	Short/Low/HIgh

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Table 8 RFD90 RFID Sled Bluetooth Beeper Indications

Out of Range	Short/High/Low
Pairing Error	No Beep
Off	No Beep

Wi-Fi Beeper Indicators

Table 9 RFD90 RFID Sled Wi-Fi Beeper Indications

Condition	Tone
On/Not Connected	No Beep
On/Pairing in Process	No Beep
On/Connected	Short/Low/High
Out of Range	Short/High/Low
Pairing Error	No Beep
Off	No Beep

Trigger Modes

NOTE: By default, the device assumes the upper trigger as the RFID decode trigger and the lower trigger as the mobile computer decode trigger.

Table 10 RFD90 RFID Sled Default Trigger Functions

Condition	Upper Trigger	Lower Trigger	Both	Description
RFID Start/Stop	X	-	-	User Programmable.
Barcode Start/Stop	-	X	-	User Programmable.
Start Bootloader Recovery	-	X	-	Press and hold the lower trigger for five seconds while inserting the battery.
Configurable/Signal Intent to Mobile Device	-	-	X	Feature support is determined by the mobile computer being used with the device.

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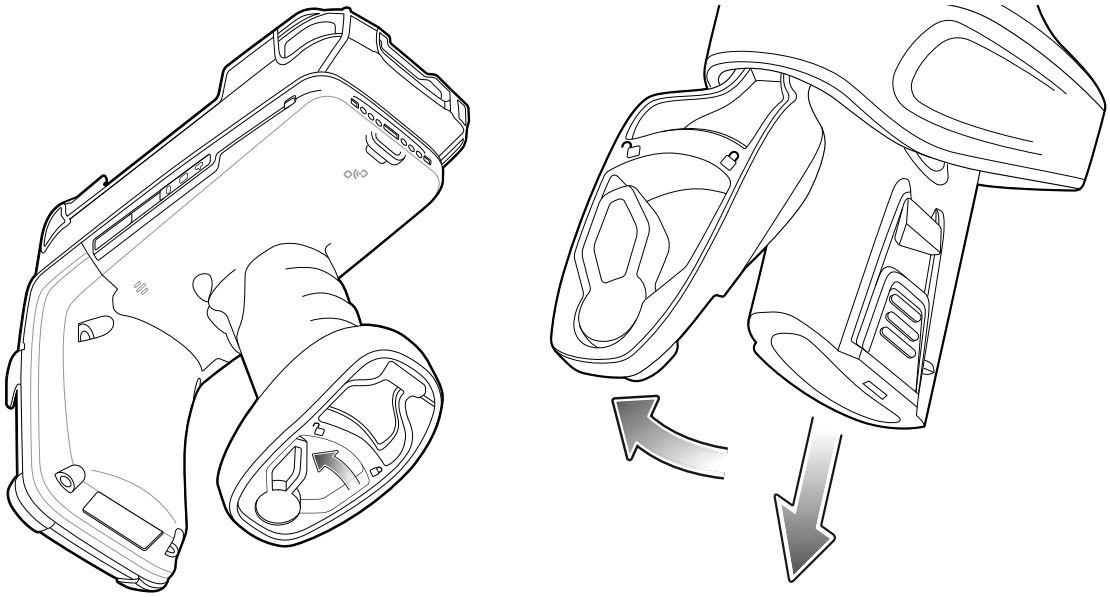
Battery Removal

To remove the battery:

1. Slide the locking switch to the left to unlock the latch and open the latch.
2. Pinch the clips to unlock the battery and slide downwards to release.



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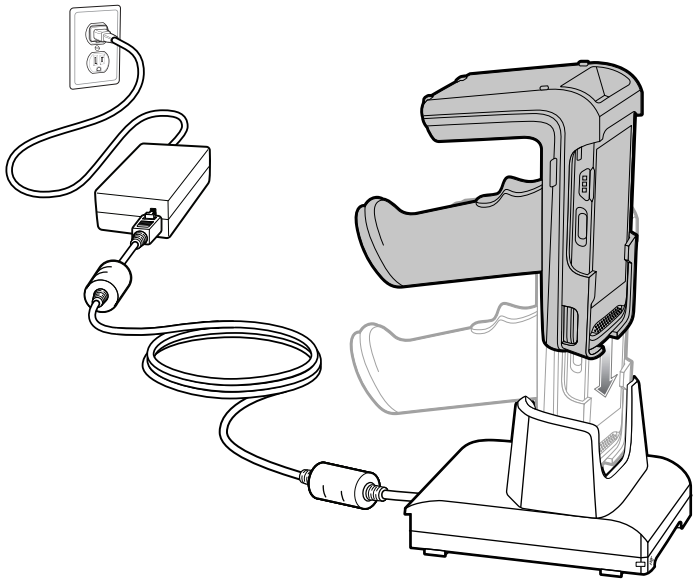
Charging

Before using the RFD90 for the first time, fully charge the battery by placing it in the charging cradle until the LED Power/Charging Indicator turns solid green. The RFD90 RFID sled and mobile computer may be charged in the charging cradle individually or attached together.

When an RFD90 RFID sled is removed from a charging cradle, it is automatically powered on. If a reader is not used for a duration of thirty minutes, the reader enters Off mode.

Figure 2 Single-Slot Charging Cradle



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RFD90 Regulatory Information

This device is approved under Zebra Technologies Corporation.

This guide applies to the following model number: RFD90
All Zebra devices are designed to be compliant with the rules and regulations in the locations they are sold and will be labeled as required.

Local language translation / Tradução do idioma local / Übersetzung in die lokale Sprache / Raduccion de idioma local / Traduction en langue locale / Prijevod na lokalni jezik / Traduzione in lingua locale / 現地語の翻訳 / 현지 언어 번역 / Перевод на местный язык / 本地語言翻譯 / 本地语言翻译 / Yerel dil çeviri /Tłumaczenie na język lokalny : zebra.com/support

Any changes or modifications to Zebra equipment not expressly approved by Zebra could void the user's authority to operate the equipment.

Declared maximum operating temperature: 50°C

For use only with Zebra approved and UL Listed mobile devices, Zebra approved, and UL Listed/Recognized battery packs.

Bluetooth® Wireless Technology

This is an approved Bluetooth® product. For more information on the Bluetooth SIG listing, please visit bluetooth.com.

Regulatory Markings

Regulatory markings subject to certification are applied to the device signifying the radio(s) is/are approved for use. Refer to the Declaration of Conformity (DoC) for details of other country markings. The DOC is available at: zebra.com/doc.

Go to **Settings** > **Regulatory**.

Health and Safety Recommendations

Ergonomic Recommendations

In order to avoid or minimize the potential risk of ergonomic injury, always follow good ergonomic workplace practices. Consult with your local Health and Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

Safety in Hospitals and Aircraft

NOTE: Wireless devices transmit radio frequency energy that may affect medical electrical equipment and aircraft's operation. Wireless devices should be switched off wherever you are requested to do so in hospitals, clinics, healthcare facilities or by airline staff. These requests are designed to prevent possible interference with sensitive equipments.

Medical Devices

It is recommended that a minimum separation distance of 20 cm (8 inches) be maintained between a wireless device and a medical devices such as pacemakers, defibrillator, or other implantable devices to avoid potential interference with the medical device. Pacemaker users should keep the device at the opposite side of the pacemaker or turn OFF the device if suspected of interference.

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Please consult your physician or the manufacturer of the medical device to determine if the operation of your wireless product may interfere with the medical device.

RF Exposure Guidelines

Safety Information

Reducing RF Exposure – Use Properly

Only operate the device in accordance with the instructions supplied.

The device complies with internationally recognized standards covering human exposure to electromagnetic fields. For information on international human exposure to electromagnetic fields, refer to the Zebra Declaration of Conformity (DoC) at zebra.com/doc.

Use only Zebra tested and approved headset, belt-clips, holsters, and similar accessories to ensure RF exposure compliance. If applicable, follow the instructions for use as detailed in the accessory guide.

The use of third-party belt clips, holsters, and similar accessories may not comply with RF exposure compliance requirements and should be avoided.

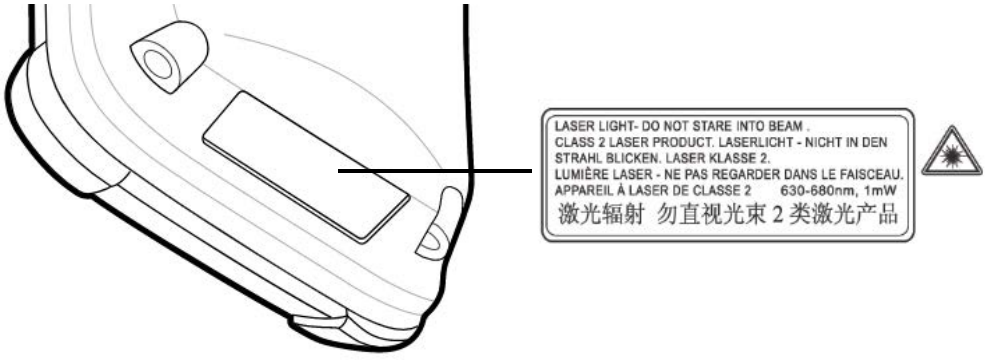
For further information on the safety of RF energy from wireless devices, refer to RF exposure and assessment standards section at zebra.com/responsibility.

Laser Devices

Class 2 laser scanners use a low power, visible light diode. As with any very bright light source such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.

CAUTION: Use of controls, adjustments, or the performance of procedures other than those specified in the supplied product documentation may result in hazardous laser light exposure.

Scanner Labeling



Labels read:

1. Laser Light — do not stare into beam Class 2 Laser product. 630-680mm, 1mW
2. Complies with 21 CFR1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 56, DATED May 08, 2019 and IEC/EN 60825-1:2014.

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LED Devices

Classified as 'EXEMPT RISK GROUP' according to IEC 62471:2006 and EN 62471:2008.

Power Supply

WARNING ELECTRICAL SHOCK: Use only a Zebra approved, Certified ITE LPS power supply with appropriate electrical ratings. Use of alternative power supply will invalidate any approvals given to this unit and may be dangerous.

Batteries and Power Packs

This information applies to Zebra-approved batteries and power packs containing batteries.

Battery Information

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of batteries according to instructions.

Use only Zebra approved batteries. Accessories which have battery charging capability are approved for use with the following battery models:

- Model BT-000380 (3.6 VDC, 7000 mAh)

Zebra approved rechargeable battery packs are designed and constructed to the highest standards within the industry.

However, there are limitations as to how long a battery can operate or be stored before needing replacement. Many factors affect the actual life cycle of a battery pack such as heat, cold, harsh environmental conditions, and severe drops.

When batteries are stored over six months, some irreversible deterioration in overall battery quality may occur. Store batteries at half charge in a dry, cool place, removed from the equipment to prevent loss of capacity, rusting of metallic parts, and electrolyte leakage. When storing batteries for one year or longer, the charge level should be verified at least once a year and charged to half charge.

Replace the battery when a significant loss of run time is detected.

- Standard warranty period for all Zebra batteries is one year, regardless if the battery was purchased separately or included as part of the host device. For more information on Zebra batteries, please visit: zebra.com/batterydocumentation and select the Battery Best Practices link.

Battery Safety Guidelines

IMPORTANT – SAFETY INSTRUCTIONS – SAVE THESE INSTRUCTIONS

WARNING – When using this product basic safety precautions should always be followed, including the following:

The area in which the units are charged should be clear of debris and combustible materials or chemicals. Particular care should be taken where the device is charged in a non-commercial environment.

- Read all the instructions before using the product.
- Follow battery usage, storage, and charging guidelines found in the user's guide.
- Improper battery use may result in a fire, explosion, or other hazard.

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- To charge the mobile device battery, the battery and charger temperatures must be between 0°C and +40°C (+32°F and +104°F).
- Do not use incompatible batteries and chargers. Use of an incompatible battery or charger may present a risk of fire, explosion, leakage, or other hazard. If you have any questions about the compatibility of a battery or a charger, contact Zebra support.
- Do not disassemble or open, crush, bend or deform, puncture, or shred. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.
- Severe impact from dropping any battery-operated device on a hard surface could cause the battery to overheat.
- Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Do not modify, disassemble, or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water, rain, snow or other liquids, or expose to fire, explosion, or other hazard.
- Do not leave or store the equipment in or near areas that might get very hot, such as in a parked vehicle or near a radiator or other heat source. Do not place battery into a microwave oven or dryer.
- To reduce the risk of injury, close supervision is necessary when used near children.
- Please follow local regulations to promptly dispose of used re-chargeable batteries.
- Do not dispose of batteries in fire. Exposure to temperatures over 100°C (212°F) may cause explosion.
- Seek medical advice immediately if a battery has been swallowed.
- In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.
- If you suspect damage to your equipment or battery, contact Zebra support to arrange for inspection

CE Marking and European Economic Area (EEA)

Statement of Compliance

Zebra hereby declares that this radio equipment is in compliance with Directives 2014/53/EU and 2011/65/EU.

Any radio operation limitations within EEA countries are identified in Appendix A of EU Declaration of Conformity. The full text of the EU Declaration of Conformity is available at: zebra.com/doc.

EU Importer : Zebra Technologies B.V
Address: Mercurius 12, 8448 GX Heerenveen, Netherlands

Waste Electrical and Electronic Equipment (WEEE)

For EU and UK Customers: For products at the end of their life, please refer to recycling/disposal advice at: zebra.com/weee.

United States and Canada Regulatory

Radio Frequency Interference Notices

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

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NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules.These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radio Frequency Interference Requirements – Canada

Innovation, Science and Economic Development Canada ICES-003 Compliance Label: CAN ICES-3 ([B])/NMB-3([B])

This device complies with Innovation, Science and Economic Development Canada's licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radio électrique subi même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device is restricted to indoor use when operating in the 5150 to 5350 MHz frequency range.

Lorsqu'il fonctionne dans la plage de fréquences 5 150- 5350 MHz, cet appareil doit être utilisé exclusivement en extérieur.

RF Exposure Requirements - FCC and ISED

The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated in compliance with the FCC RF emission guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of fcc.gov/oet/ea/fccid.

Handheld Devices

To ensure compliance with FCC/ISED RF exposure requirement, the user shall keep the front of the RFID Device transmitting antenna at least 6 cm away from any nearby persons.

Pour garantir la conformité aux exigences de la FCC/ISDE en matière d'exposition aux RF, l'utilisateur doit maintenir l'avant de l'antenne de transmission du dispositif RFID à au moins 6 cm de toute personne à proximité.

Pour satisfaire aux exigences d'exposition aux RF, cet appareil doit être lcheville utilisé manuellement uniquement, le cas échéant, uniquement utilisé avec les accessoires approuvés et testés par Zebra.

Co-located Statement

To comply with FCC RF exposure compliance requirement, the antenna used for this transmitter must not be co-located (within 20 cm) or operating in conjunction with any other transmitter/antenna except those already approved in this filling.

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日本

Class A ITE

この装置は、クラス A 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあり ます。この場合には使用者が適切な対策を講ずるよぅ要求されることがあります。
VCCI-A

中国

通过访问以下网址可下载当地语言支持的产品说明书 zebra.com/support 如果配套使用外部电源适配器，请确保其已通过 CCC 认证

产品中有害物质的名称及含量

部件名称 (Parts)	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
金属部件	O	O	O	O	O	O
电路模块	X	O	O	O	O	O
电缆及电缆组件	O	O	O	O	O	O
光学和光学组件	O	O	O	O	O	O
电池	O	O	O	O	O	O

本表格依据 SJ/T 11364 的规定编制。

O: 表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。

X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。(企业可在此处，根据实际情况对上表中打 “x” 的技术原因进行进一步说明。

Евразийский Таможенный Союз (EAC)

Данный продукт соответствует требованиям знака EAC.

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France

Cet appareil a été testé et déclaré conforme aux limites applicables d'exposition aux radiofréquences (RF).

Le débit d'absorption spécifique (DAS) local quantifie l'exposition de l'utilisateur aux ondes électromagnétiques de l'équipement concerné.

Les valeurs DAS les plus élevées sont disponibles sur la déclaration de conformité (DoC) disponible sur: zebra.com/doc.

Singapore

End-users are required to obtain a site licence from the Infocomm Media Development Authority (“IMDA”) to operate RFID equipment in Singapore such as Zebra fixed and mobile RFID readers. For further information on this licensing requirement and the application process, end-users may contact IMDA (Tel: 6211 0647).

Paraguay

En Paraguay este equipo deberá ser configurado para operar con las limitaciones establecidas en la Norma Técnica NTC-RF-918:2020 de la CONATEL

Japan

このデバイスと一緒に販売されている充電式バッテリーには、回収、処理、リサイクルできる貴重な金属やその他の素材が含まれています。充電式バッテリー パックを安全に廃棄する方法については、最寄りのリサイクル センターにお問い合わせください。

México

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

臺灣

低功率電波輻射性電機管理辦法

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

減少電磁波影響，請妥適使用

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公司資訊

台灣斑馬科技股份有限公司 / 台北市信義區松高路 9 號 13 樓

「廢電池請回收」

行政院環保署 (EPA) 要求乾電池製造或進口商，需依廢棄物清理法第 15 條之規定，於販售、贈

送或促銷的電池上標示回收標誌。請聯絡合格的台灣回收廠商，以正確棄置電池。

限用物質含有情況標示聲明書

設備名稱 (Product Description in CHINESE Equipm			型號 （型式）			
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr+6)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
印刷電路板及電子組件	－	O	O	O	O	O
金屬零件	－	O	O	O	O	O
電纜及電纜組件	O	O	O	O	O	O
塑料和聚合物零件	O	O	O	O	O	O
光學與光學元件	O	O	O	O	O	O

備考 1. 〝超出 0.1 wt % 〞及〝超出 0.01 wt % 〞係指限用物質之百分比含量超出百分比含量基準值。

備考 2. 〝O 〞係指該項限用物質之百分比含量未超出百分比含量基準值。

備考 3. 〝−〞係指該項限用物質為排除項目。

Note 1: “Exceeding 0.1 wt%” and “exceeding 0.01 wt%” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.
Note 2: “O” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.
Note 3: The “ − ” indicates that the restricted substance corresponds to the exemption.

TÜRK WEEE Uyumluluk Beyanı

EEE Yönetmeliğine Uygundur.

ประเทศไทย

เครื่ องโทรคมนาคมและอุ ปกรณ์ นี้ มี ความสอดคล้ องตามข้ อกำหนดของ กทช .

เครื่ องวิ ทยุ คมนาคมนี้ มี อั ตราการดู ดกลื นพลั งงานจำ เพาะ (Specific Absorption Rate – SAR) อั นเนื่ องมาจากเครื่ องวิ ทยุ คมนาคมเท่ ากั บ

- model1 x.xx w/kg
- model2 x.xx w/kg

ซึ่งสอดคล้องตามมาตรฐานความปลอดภัยต่อสุขภาพของมนุษย์จากการใช้เครื่องวิทยุคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่ งชาติ ประกาศกำ หนด

เครื่ องวิ ทยุ คมนาคมนี้ มี ระดั บการแผ่ คลื่ นแม่ เหล็ กไฟฟ้ าสอดคล้ องตาม มาตรฐานความปลอดภั ยต่ อสุ ขภาพของมนุ ษย์ จากการใช้ เครื่ องวิ ทยุ คมนาคมที่ คณะกรรมการกิ จการ

โทรคมนาคมแห่ งชาติ ประกาศกำหนด

BETA DRAFT - NOT FOR DISTRIBUTION

United Kingdom

Statement of Compliance

Zebra hereby declares that this radio equipment is in compliance with the Radio Equipment Regulations 2017 and the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

Any radio operation limitations within UK are identified in Appendix A of UK Declaration of Conformity.

The full text of the UK Declaration of Conformity is available at: zebra.com/doc.

UK Importer: Zebra Technologies Europe Limited
Address: Dukes Meadow, Millboard Rd, Bourne End, Buckinghamshire, SL8 5XF

Warranty

For the complete Zebra hardware product warranty statement, go to: zebra.com\warranty.

Service Information

Before you use the unit, it must be configured to operate in your facility's network and run your applications.

If you have a problem running your unit or using your equipment, contact your facility's Technical or System Support. If there is a problem with the equipment, they will contact Zebra support at zebra.com/support.

For the latest version of the guide go to: zebra.com\support.

Software Support

Zebra wants to ensure that customers have the latest entitled software at the time of device purchase in order to keep the device operating at peak performance levels. To confirm that your Zebra device has the latest entitled software available at the time of purchase, go to zebra.com/support.

Check for the latest software from Support > Products, or search for the device and select Support > Software Downloads.

If your device does not have the latest entitled software as of your device purchase date, e-mail Zebra at entitlementservices@zebra.com and ensure you include the following essential device information:

- Model number
- Serial number
- Proof of purchase
- Title of the software download you are requesting.

If it is determined by Zebra that your device is entitled to the latest version of software, as of the date you purchased your device, you will receive an e-mail containing a link directing you to a Zebra Web site to download the appropriate software.

Product Support Information

- For information on using this product, see the User Guide at zebra.com/support.

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- To find quick answers to known product behaviors, access our knowledge articles at supportcommunity.zebra.com/s/knowledge-base.
- Ask your questions in our Support community at supportcommunity.zebra.com.
- Download product manuals, drivers, software, and view how-to videos at zebra.com/support.
- To request a repair for your product, go to zebra.com/repair.

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