

Bridgemate® III scoring system

User manual

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Contact Information:

For further information or help regarding the electronic product and software, please contact Bridge Systems BV Customer Support at:

Email: info@bridgemate.com

Website: www.bridgemate.com

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Limited warranty

IMPORTANT—PLEASE READ THIS LIMITED WARRANTY CAREFULLY TO UNDERSTAND YOUR RIGHTS AND OBLIGATIONS! The term “Hardware Device” means the Bridge Systems hardware product. The term “You” means either an individual or a single legal entity who will be referred to in this Limited Warranty as “You” and “Your”.

A. WARRANTIES.

1. **Express Warranty.** Subject to the terms and conditions of this Limited Warranty and in lieu of any other (if any) express warranties, Bridge Systems warrants that under normal use and service, on the date of acquisition as shown on Your receipt or similar proof of payment and for the period of time stated below for the applicable Hardware Device (hereafter each defined as the “Warranty Period”), that the Hardware Device will substantially conform with the accompanying Bridge Systems packaging and documentation. As to any defects discovered after the Warranty Period, there is no warranty or condition of any kind.

Warranty Period:

For all hardware parts of the Bridgemate III scoring system: two (2) years.

This Limited Warranty does not cover, and no warranty of any kind is provided with respect to any subjective or aesthetic aspects of the Hardware Device. The express warranty stated above is the only express warranty made to You and is provided in lieu of all other express or implied warranties and conditions (except for any nondisclaimable implied warranties that exist), including any created by any other documentation or packaging. No information or suggestions (oral or in a record) given by Bridge Systems, its distributors, agents, affiliates or suppliers or its or their employees or agents, shall create a warranty or condition or expand the scope of this Limited Warranty.

2. **Limitation on Duration of Implied Warranties.** If you are a consumer, You may also have an implied warranty and/or condition under the laws of some jurisdictions, which is hereby limited to the duration of the Warranty Period. Some jurisdictions do not allow limitations on how long an implied warranty or condition lasts, so the foregoing limitation may not apply to You.

B. EXCLUSIVE REMEDY. Subject to applicable law and the following, and provided that You return the Hardware Device to Your place of acquisition (or, if that place will not accept the return, to Bridge Systems) with a copy of Your receipt or other bona fide proof of payment during the Warranty Period, Bridge Systems will, at its option and as Your exclusive remedy for breach of this Limited Warranty and any implied warranties:

repair or replace the defective Hardware Device; or

make payment to You for the allowable damages that You incurred in reasonable reliance, but only up to the amount You paid (if any) for the Hardware Device less reasonable depreciation based on actual use.

The above remedy is subject to the following:

Any repaired or replaced Hardware Device will be new or refurbished or serviceably used,

comparable in function and performance to the original Hardware Device, and may include third party items;

Any Hardware Device repaired or replaced under this Limited Warranty will be warranted for the remainder of the original Warranty Period or 30 days from the date of shipment of the item back to You, whichever is longer.

Except as otherwise required by legislation in Your jurisdiction, costs associated with transport (including packaging) for warranty service shall be at Your expense; and Bridge Systems, its distributors, agents, affiliates and suppliers do not provide any warranties regarding any other services provided under this Limited Warranty and disclaim all duties (if any) of workmanlike effort or of lack of negligence regarding such services.

C. NO OTHER WARRANTIES. The express warranty stated above is the only express warranty made to You and is provided in lieu of all other express or implied warranties and conditions (if any) including any created by any other documentation or packaging. No other warranties or conditions are made with respect to the Hardware Device or the warranty services by any person, including but not limited to Bridge Systems, its distributors, agents, affiliates and suppliers. No information (oral or written) or suggestions given by Bridge Systems, its distributors, agents or suppliers or its or their employees, shall create a warranty or condition or expand the scope of this Limited Warranty. Also, there is no warranty or condition of title, quiet enjoyment, or noninfringement in the Hardware Device. You may have greater rights existing under legislation in your jurisdiction.

D. EXCLUSION OF OTHER DAMAGES.

TO THE FULL EXTENT ALLOWED BY LAW, BRIDGE SYSTEMS AND ITS DISTRIBUTORS, AGENTS, AFFILIATES AND SUPPLIERS ARE NOT LIABLE FOR ANY:

- (i) CONSEQUENTIAL OR INCIDENTAL DAMAGES;
- (ii) DAMAGES OR LOSS OF ANY NATURE WHATSOEVER RELATING TO LOST PROFITS, BUSINESS INTERRUPTION, LOSS OF DATA OR PRIVACY OR CONFIDENTIALITY, ANY INABILITY TO USE ALL OR PART OF THE HARDWARE DEVICE, PERSONAL INJURY, OR ANY FAILURE TO MEET ANY DUTY (INCLUDING BUT NOT LIMITED TO ANY DUTY OF NEGLIGENCE, GOOD FAITH OR OF WORKMANLIKE EFFORT); OR
- (iii) INDIRECT, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING IN ANY WAY TO THE HARDWARE DEVICE. THE FOREGOING APPLIES EVEN IF BRIDGE SYSTEMS OR ANY DISTRIBUTOR, AGENT, AFFILIATE OR SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES; AND EVEN IN THE EVENT OF FAULT, TORT (INCLUDING NEGLIGENCE), STRICT OR PRODUCT LIABILITY, MISREPRESENTATION OR OTHER REASON.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to You.

E. EXCLUSIONS FROM COVERAGE. This Limited Warranty shall not apply and Bridge Systems, its distributors, agents, affiliates and suppliers have no liability under this Limited Warranty if the Hardware Device:

- is used for commercial purposes (including rental or lease);
- is modified or tampered with;
- is damaged by Acts of God, power surge, misuse, abuse, negligence, accident, wear and tear, mishandling, misapplication, or other causes unrelated to defects in the Hardware Device;
- is damaged by programs, data, viruses, or files, or during shipments;

- is not used in accordance with the accompanying documentation and use instructions; or
- is repaired, modified or altered by other than a Bridge Systems authorized repair center and the unauthorized center causes or contributes to any defect or damage.

F. REGISTRATION. You need not register Your acquisition of the Hardware Device for the Limited Warranty to be effective.

G. BENEFICIARY. To the extent allowed by applicable law, the Limited Warranty is only made to You, the first purchaser of the Hardware Device, and there are no third party beneficiaries of the Limited Warranty. It is not intended for and does not apply to anyone else (except as required by law), including anyone to whom You make any transfer of the Hardware Device.

H. FURTHER INFORMATION. Bridge Systems is the warrantor under this Limited Warranty. To receive instructions for obtaining performance of this Limited Warranty You must either contact the local Bridgemate distributor serving your country, or write to: Bridge Systems BV, Postal Box 21570, Rotterdam, 3001 AN, The Netherlands, or visit Bridge Systems on the internet at <https://www.bridgemate.com>.

You must also:

1. Submit proof of payment in the form of a bona fide, dated receipt, or invoice (or a copy) evidencing that You are the beneficiary of this Limited Warranty and that Your request for a remedy is made within the Warranty Period;
2. Follow Bridge Systems' shipping and other instructions if it determines that all or part of your Hardware Device requires return. To obtain the Limited Warranty performance, you must take or deliver the item in either its original packaging or packaging that provides an equal degree of protection to the location specified by Bridge Systems. Except as otherwise required by legislation in your jurisdiction, costs associated with transport (including packaging) for warranty service shall be at Your expense.

Failure to follow the above instructions may result in delays, cause you to incur additional charges, or may void your warranty.

This Limited Warranty gives You specific legal rights and You may also have other rights which vary from jurisdiction to jurisdiction. Where any term of this Limited Warranty is prohibited by such laws, it shall be null and void, but the remainder of the Limited Warranty shall remain in full force and effect if its allocation of risks is not materially disturbed.

Safety instructions

Important safety warning

Failure to properly set up, use, and care for the Bridgemate III system can increase the risk of serious injury or death, or damage to the system. Read this manual and the manuals of any peripherals for important safety and health information. Keep all manuals for future reference. For replacement manuals, go to <https://support.bridgemate.com> or contact your local Bridgemate supplier.

Select a safe location for the Bridgemate server and scoring devices

If the Bridgemate III server or Bridgemate III scoring devices falls and hits someone, it could cause serious injury. To reduce the risk of such injuries and damage to parts of the system, set them up according to these instructions and place them on a surface that:

- Is flat and level.
- Is stable and not likely to tip over.
- Allows all rubber feet of both the server and scoring device to be in contact with the surface.
- Is not likely to allow the server and scoring device to slip or slide off.
- Is clean and free of dust and debris.
- If the surface or feet of server or scoring devices become dirty or dusty, clean them with a dry cloth.

Arrange all cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk through the area. When the Bridgemate III server is not in use, you may need to disconnect all cables from the server to keep them out of the reach of children and pets. Do not allow children to play with cables and cords.

Do not place any part of the Bridgemate III system on a bed, sofa, or other soft surface. Do not place any part near heat sources, such as radiators, heat registers, stoves, or amplifiers.

Avoid smoke, dust and humidity

Do not use the Bridgemate III system in smoky, dusty or humid locations. Smoke, dust and humidity may damage the Bridgemate III server and scoring devices.

Do not attempt repairs

Do not attempt to take apart, service, or modify the Bridgemate II server, Bridgemate II scoring devices, power supply, or its peripherals in any way. Doing so could present the risk of serious injury or death from electric shock or fire, and it will void your warranty.

Any evidence of any attempt to open and/or modify the Bridgemate II system, including any peeling, puncturing, or removal of any of the labels, will void the Limited Warranty and render the Bridgemate II system ineligible for authorized repair.

Disposal of Waste Electrical and Electronic Equipment in the European Union and other countries/regions with separate collections systems

This symbol on the product or its packaging means that this product must not be disposed of with your household waste. Instead, it is your responsibility to hand this over to an applicable collection point for the recycling of electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment, which inappropriate disposal could cause due to the possible presence of hazardous substances in electrical and electronic equipment. For more information about where to drop off your electrical and electronic waste, please contact your local city/municipality office, your household waste disposal service, or the shop where you purchased this product.



Safety Instructions for Your Device's Lithium-Ion Battery

Important: Your device contains a lithium-ion rechargeable battery pack, which requires careful handling to ensure both your safety and the longevity of the device. Please read the following instructions carefully.

Do Not Disassemble: Attempting to disassemble, pierce, crush, or subject the battery to high pressure can lead to fire, explosion, and injury.

Avoid Extreme Temperatures: Do not expose the device to temperatures above 50°C (120°F) or below -20°C (-4°F). Extreme temperatures can damage the battery and the device.

Keep Away from Water: Exposure to water can cause malfunction and potentially dangerous situations. Do not use the device in rain or near bodies of water.

Handling Damaged Batteries: If you notice any deformation, swelling, or leakage from the battery, stop using the device immediately and contact customer service. Do not attempt to charge or use the device.

Leakage: If the battery leaks and the liquid gets on your skin or clothes, wash immediately with plenty of water. If the liquid contacts your eyes, seek medical attention.

Charging Safety

Charging Safety: Use only the Bridgemate III charge case or a certified USB charger to charge your Bridgemate devices. Charging with unapproved chargers can lead to overheating, fire, or explosion. When using the Bridgemate III charge case, follow the instructions of the charge case carefully.

Supervised Charging: Do not leave the device charging unattended for extended periods. Check periodically to ensure the device is not overheating.

Surfaces: Charge the device on a hard, flat surface to allow adequate ventilation. Avoid charging on beds, couches, or other soft surfaces that may block air flow.

Storage, Disposal and Replacements

Long-Term Storage: If you plan to store the device for an extended period, do so in a cool, dry place and ideally at a partial charge level (around 50%).

Disposal: Do not dispose of the battery in regular trash. Lithium-ion batteries must be recycled or disposed of properly according to local regulations. Contact local waste management for disposal instructions.

Upgrades and Replacements: Only use replacement parts specified by the manufacturer. Unauthorized parts can lead to safety hazards.

Airplane Safety

Carry-On Luggage: Your device with its lithium-ion battery must be carried in carry-on baggage only. Do not check it in with your other luggage.

Power Off: Ensure the device is completely powered off and not in sleep or hibernation mode before boarding the aircraft.

Avoid Charging While Flying: Do not charge the device aboard the plane unless you are using seat power supplied specifically for this purpose.

Airline Approval: Some airlines may have additional restrictions or require prior approval to carry devices with lithium-ion batteries. Check with your airline before flying.

Transportation Guidelines: Adhere to all relevant guidelines and regulations set forth by your local Aviation Administration and Transportation Security Administration regarding the transportation of lithium-ion batteries.

CAUTION: Failure to follow these safety instructions may result in fire, electric shock, injury, or damage to the device or other property. The manufacturer is not responsible for damage or injury resulting from misuse or non-compliance with these instructions.

Chapter 1: Description Bridgemate III scoring system

Description of components

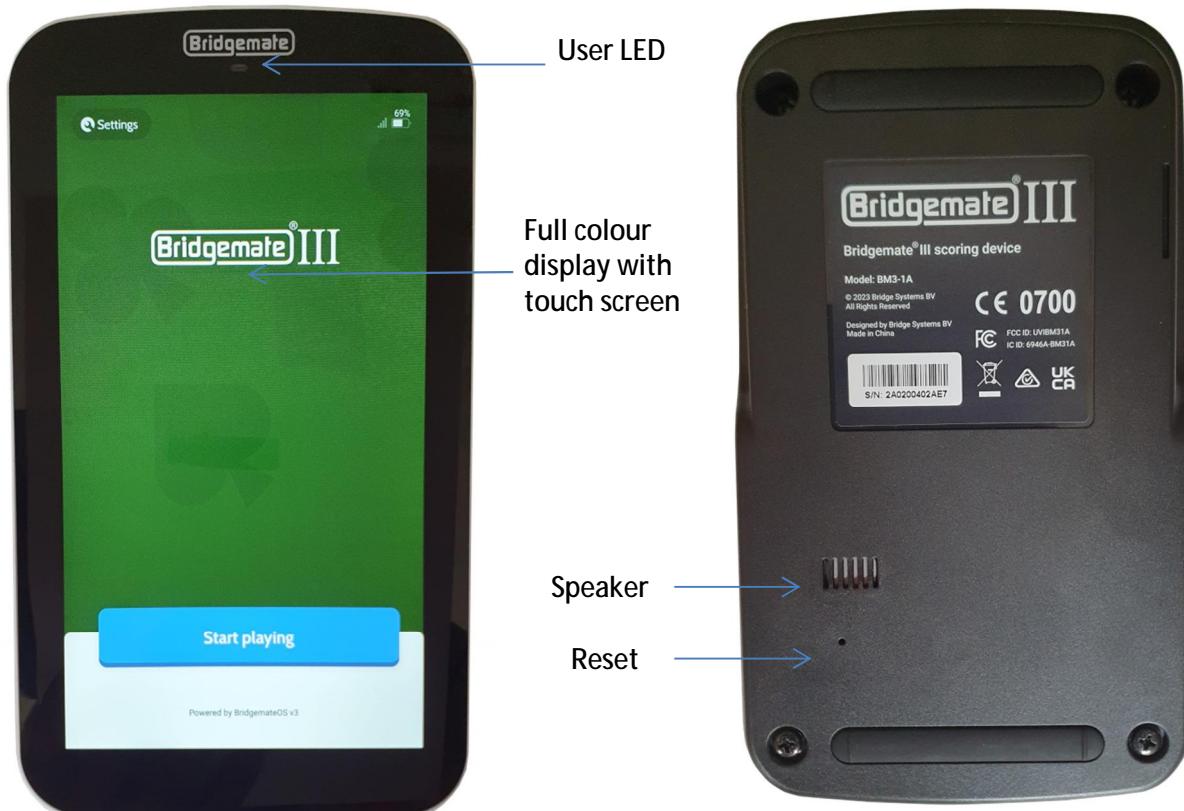
The Bridgemate III scoring system consists of the following hardware and software:

- Bridgemate III scoring devices
- Bridgemate III server
- Bridgemate Control Software

Bridgemate III scoring device

The Bridgemate III scoring devices are placed on the bridge table and are used to enter the scores and display information during the session. For the purpose of simplicity, we shall refer to these input devices as "Bridgemates". Only one Bridgemate is required per table.

The front and back of the Bridgemate III scoring device looks as follows:



The right side is as follows:



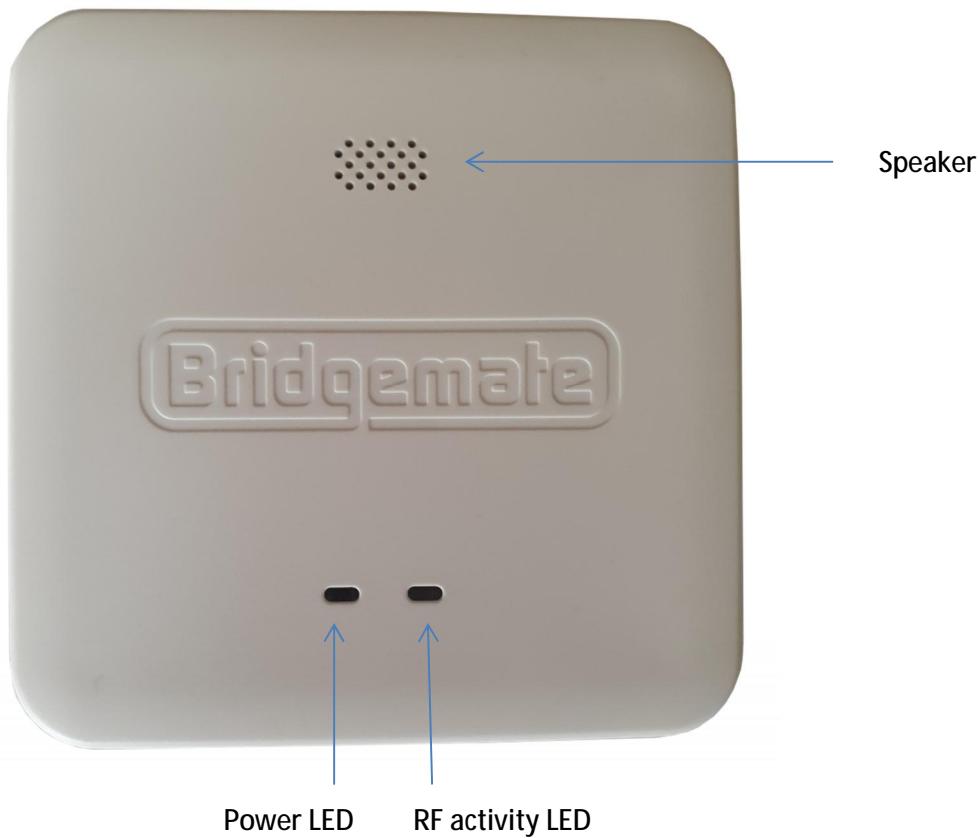
The left side is as follows:



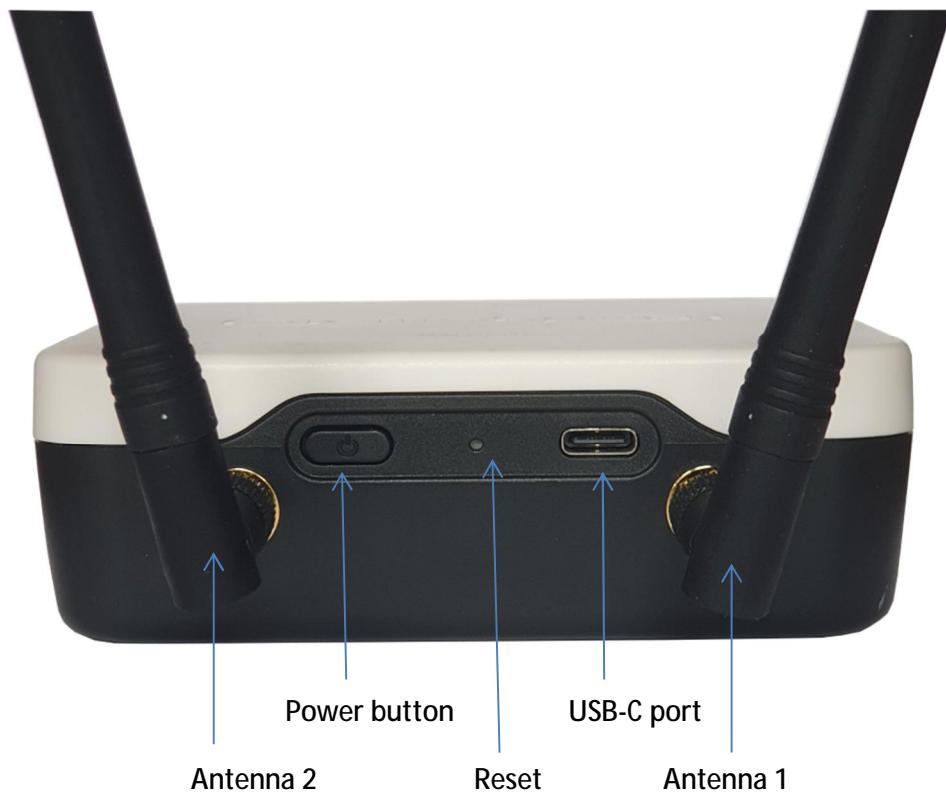
Bridgemate III server

The Bridgemate III server, “server” for short, is a small device connected to the PC. It acts as a bridge between the PC and the Bridgemates. As the PC cannot communicate directly with the Bridgemates, the server is a vital component. The server is equipped with a transmitter and a receiver, establishing and maintaining wireless data communication with the Bridgemates. The server sends all movement data to the Bridgemates, including board numbers and pair numbers, and receives the board results in return. The server can control up to 256 Bridgemates simultaneously. The server connects to the computer using the USB cable.

The top of the Bridgemate III server looks as follows:



The rear is as follows:



Antenna positioning

For optimal wireless reception, the antennas should be placed under an angle of 90 degrees to each other. Do not point them in the same direction.

Bridgemate Control Software

A specific program is required to control the server from the PC: Bridgemate Control Software (“BCS”). This program runs on Windows 10 or higher and communicates with and is controlled in part by your scoring program. BCS fully controls the server and data exchange between the server and the PC. BCS first saves all the relevant session data used by the server to control the Bridgemates. BCS then retrieves all entered board results from the server and stores these in the result file. All other server controls are also executed from BCS.

See chapter 3 for more information on installation of Bridgemate Control Software.

Chapter 2: Charging Bridgemate III scoring system

Built-in battery packs

Both Bridgemate and server contain a built-in rechargeable lithium-ion battery pack. See the safety instructions earlier in this manual for important information how to handle this battery pack and for charging safety warnings.

Charging the Bridgemate scoring device

Bridgemate scoring devices can be charged in two ways:

- Using the Bridgemate III charge case
- Using a USB-C cable with USB charger

Bridgemate III charge case

The Bridgemate charge case allows to charge up to ten Bridgemates at the same time at high charging speed. For more information, see the instructions that come with the Bridgemate III charge case

USB-C cable

To charge the Bridgemate scoring device using a USB-C cable, insert the USB-C cable into the USB-C port of the Bridgemate device and connect it to a certified USB-charger (not supplied with your Bridgemates). You may also connect the Bridgemate to a computer to charge it. Charging through USB takes longer than charging using the charge case.

Charge LED

During charging, the charge LED on the right side of the Bridgemate III scoring device indicates the status of the charging:

- Red: charging is ongoing
- Green: charging is finished and battery is fully charged.

You may stop the charging process at any time by unplugging the USB cable or by removing the device from the charge case.

Charging the Bridgemate III server

The Bridgemate III server is automatically charged when connected to the PC through the USB cable. There is no additional charger required. When connected to the PC, the server will take its power from the PC and the battery is used as backup power when the connection with the PC is lost.

Chapter 3: Installation of Bridgemate Control Software

System requirements

Operating system

The Bridgemate III scoring system needs Microsoft Windows 10 or higher. Make sure your Windows installation is up to date with the latest Microsoft updates.

Hardware

Recommended configuration:

- Processor Intel 4-core 2Ghz processor or better
- 4 GB internal memory or more

Installing Bridgemate Control Software

To run the Bridgemate III scoring system on your PC, you will need to install Bridgemate Control Software. The latest version of the program may be downloaded from

<https://support.bridgemate.com>. It is recommended to install the software in its default location which is C:\Program files (x86)\Bridgemate Pro.

Installing driver for Bridgemate III server

If this is the first time you are going to install Bridgemate Control Software on your computer, you are asked to install the driver for the Bridgemate III server during the installation. Please make sure you keep this option checked in order to have the driver properly installed. This will install the driver automatically during the installation of Bridgemate Control Software.

In case the driver was not installed, you may download the driver installation program separately from <https://support.bridgemate.com> and run it on your PC.

Once the driver has been installed on your computer, you can connect the Bridgemate III server to any of your USB ports on your computer through the USB cable which is supplied with your server. Windows will automatically recognize the server and finalize the installation of the driver software.

Usage scenario: The product is only connected to the computer for work, and will not be handheld portable mobile use.

Chapter 4: FCC Caution

FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

FCC ID: UVIBS31A

Chapter 5: ISED Statement

ISED Statement

EN

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

FR

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Pour maintenir la conformité avec les directives de la FCC en matière d'exposition aux RF, cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps : utilisez uniquement l'antenne fournie.

IC: 6946A-BS31A