

# 9 Use more of your phone

## 9.1 Switch the handset off/on

To switch the handset off, press and hold  in idle mode for at least 5 seconds. To switch it on, press and hold  for at least one second.

## 9.2 Handset keypad lock/unlock

Press and hold  for 3 seconds to lock/unlock the keypad in idle mode.

## 9.3 Text or number entry

When you select a field in which you can enter text, you can enter the letters that are printed on the keys by pressing the relevant key once or several times. For example, to enter the name “PAUL”:

- 1 Press  once: P
- 2 Press  once: PA
- 3 Press  twice: PAU
- 4 Press  three times: PAUL

The table below gives you the character assignment during text or number entry:

Keys	Assigned characters
	. , / : ; “ ‘ ! ; ? ; * + - % \ ^ ~
	SPACE 1 @ _ # = < > ( ) & € £ \$ ¥ [ ] { } □ § ...
	a b c 2 à á è á ã á à á ç
	d e f 3 è é ê ë ð ð
	g h i 4 ã õ õ õ õ õ
	j k l 5 Á

Keys	Assigned characters
	m n o 6 ñ ó ô õ ö
	p q r s 7 ß § Ï Ï Ï Ï
	t u v 8 ù ú ü û
	w x y z 9 ø Ï Ï Ï Ï

### Tip

- Press  **Clear** to delete the last digit or character entered or long press to delete all.
- Short press  to shift between lowercase and uppercase.
- Long press  to insert a pause.

## 9.4 Call waiting

If you have subscribed to Call Waiting services, the earpiece will emit a beep tone to inform you that there is a second incoming call on the line you are currently using. The number or name of the second caller will also be displayed if you have subscribed to Caller Line Identification service (CLI). Please contact your network provider for more information on this service.

To hold the call in progress and answer the new call:

- From the handset, press  **Accept** or 
- From the base station, press  **flash call wait**.

## 9.5 Call in progress

Some options are available to you during a call. The available options are :

## 9.5.1 Adjust earpiece or speaker volume

### 9.5.1.1 Earpiece or Speaker volume in handset

During a call, press  and  to select the volume level.

- The earpiece/speaker volume will be displayed as volume bar (level 1 to 5). The selected volume is saved for the next call.

### 9.5.1.2 Speaker volume in base

During a call, press  and  to select the volume level.

- The speaker volume will be displayed as volume bar (level 1 to 5). The selected volume is saved for the next call.

## 9.5.2 Mute/Unmute microphone

When the microphone is muted, your correspondent cannot hear you.

- 1 During a call, press  to turn off the microphone.
- 2 Press  again to turn on the microphone.

## 9.5.3 Activate/Deactivate handset loudspeaker mode

### Danger

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

- 1 During a call, press  on the handset to activate the loudspeaker mode.
- 2 Press  again to return to deactivate the loudspeaker mode.

## 9.6 Chain dialing

This feature allows you to dial an extension to a number already saved in the phonebook during a call.

- 1 Press  or  on the handset, or press  on the base to take the default line. Then press **Option** soft key and  **Select** to enter the phonebook list.
- 2 Scroll  to a phonebook entry.
- 3 Press  **Select**.
  - The first part is dialed.
- 4 Enter the extension.

## 9.7 Using the Intercom

The intercom feature allows you to make free internal calls, transfer external calls from one unit to another and use the conference option.

### 9.7.1 Intercom another unit

#### Note

If the handset does not belong to this model's series, this function may not be available.

- 1 Press  in idle mode.
  - Intercom between the base and the handset is established immediately if there is only one handset registered to the base.

- 2 If there is more than 1 registered handset, scroll  to select the unit to call and press  **Select**.
  - Once the intercom call is initiated the  icon is displayed on the handset.
- 3 Press  to answer an intercom call on the called handset, or  to answer on the base.
  - The intercom is established.

#### **Note**

Pressing  on any handset or  on the base will exit intercom mode and return other units to idle mode. If an external call arrives during intercom mode and you want to accept this call, you must first exit intercom mode.

- The external call is transferred.

#### **Note**

If there is no answer from the called unit, press  to resume the external call.

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### 9.7.3 Answer an external call during intercom

- 1 During intercom, a new call tone is emitted when there is an incoming external call.
- 2 Press  ( on the base) to exit intercom mode.
- 3 To pick up the external call, press  **Line 1** /  **Line 2** on the handset or  /  on the base station.

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### 9.7.2 Transfer an external call to another unit

- 1 During the call, press  to put the external call on hold (the caller can no longer hear you).
  - The display shows the numbers of the handsets registered to the base and the base as well if you are looking at the display on a handset.
- 2 Scroll  to the unit you wish to transfer your external call to and press  **Select**.
- 3 Press  on the called unit to answer the internal call, where both internal callers can talk.
  - Intercom is established.
- 4 Press  on the first unit to transfer the external call to the called handset.

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### 9.7.4 Switch between an internal and external call

During the call, press  to switch between an internal or external call.

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### 9.7.5 Establish a three-party conference call

The conference call feature allows an external call to be shared with two handsets, one handset and another external call, or one handset and the base. The three parties can share the conversation and no network subscription is required.

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### 9.7.5.1 Conferencing between two internal units and an external line

- 1 During the call, press **int** to put the external call on hold (the caller can no longer hear you).
  - The display shows the numbers of available units (base or handsets).
- 2 Scroll  to the number of the unit you wish to establish the conference call with and press  **Select**.
- 3 Press  on the called handset or  on the base to answer the internal call, where both internal callers can talk.
  - Intercom is established.
- 4 Press **Conf.** soft key or long press **int** on the first unit to start the three party conference.
  - **Conference** will be displayed on the screen once the conference call is established.

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### 9.7.5.2 Conferencing between one internal unit and two external lines

- 1 During a call, press the line key (**Line 1** or **Line 2** soft key on the handset, or  or  on the base station) for a free line to make or answer a second external call and put the first external call on hold (the caller can no longer hear you).
- 2 When the second call is connected, press **Option** soft key, scroll  to **Conference**, and press 

**Select** to initiate the conference call.

- Conference will be displayed on the screen once the conference call is established.
- 3 To disconnect a single caller, press the corresponding line key (**Line 1** or **Line 2** soft key on the handset, or  or  on the base station) to place the caller you wish to keep speaking to on hold, and then press  key on the handset or  on the base to hang up the other caller. Then press the other line soft key to take the remaining call off hold and continue the conversation.

To hang up both lines, press  key on the handset or  on the base station.

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## 9.8 Locate Handset

This feature enables you to locate a missing handset if the handset is in range and contains charged batteries.

- 1 Press  on the base station.
  - All the registered handsets start to ring.
  - Once a handset is found, press  **Silent** on a handset to stop its ringing.
- 2 Press  again to end the paging.

### Note

If there are no key presses within 30 seconds, the handset and base station will automatically return to idle mode.

## 9.9 Clock and Alarm settings

This feature allows you to set the date, time and alarm settings for your phone.

### Note

The alarm feature is available only on the handset.

The procedures in this section refer you to the **Clock & Alarm** menu. However if you access this menu from the base station, the menu name is “**Clock**”.

### 9.9.1 Set Date and Time

- 1 Press  in idle mode, scroll  to **Clock & Alarm (Clock on the base)**, and press  **Select**.
- 2 **Set Date/Time** is highlighted. Press  **Select**.
- 3 The last stored date and time are displayed. Enter the current time and current date (HH:MM DD/MM/YY). Press  to move the cursor left, or press  to move it right. If using the 12 hour format, just after setting the minutes, use  to switch between AM and PM.
- 4 Press  **OK**.
  - A validation tone is emitted and the screen returns to the idle mode.

### Note

You can change the format as shown in the next section.

### 9.9.2 Set Time and Date Format

#### 9.9.2.1 Set Time Format

- 1 Press  in idle mode, scroll  to **Clock & Alarm (Clock on the base)**, and press  **Select**.
- 2 Scroll  to **Set Format** and press  **Select**.
- 3 **Time Format** is highlighted in the display. Press  **Select**, then scroll  to select **12Hours** or **24Hours**.
- 4 Press  **Select** to select the option.
  - A validation tone is emitted and the screen returns to the **Set Format** menu.

#### 9.9.2.2 Set Date Format

- 1 Press  in idle mode, scroll  to **Clock & Alarm (Clock on the base)**, and press  **Select**.
- 2 Scroll  to **Set Format** and press  **Select**.
- 3 Scroll  to **Date Format** and press  **Select**.
- 4 Scroll  to select **DD/MM** or **MM/DD** and press  **Select** to select the option.
  - A validation tone is emitted and the screen returns to the **Set Format** menu.

### 9.9.3 Set Alarm (Handset only)

- 1 Press  in idle mode, scroll  to **Clock & Alarm**, and press  **Select**.
- 2 Scroll  to **Alarm** and press  **Select**.
- 3 Scroll  to **Off**, **On Once**, or **On Daily** and press  **Select**.
- 4 If you select **On Once** or **On Daily**, enter the time (HH-MM) for the alarm. (If using the 12 hour format, you can switch between AM and PM by pressing  key.) Press  **OK** to confirm.
  - A validation tone is emitted and the screen returns to the **Alarm** menu. And the alarm icon  is displayed.
  - If you select **Off**, a validation tone is emitted and the screen returns to the **Clock & Alarm** menu.

#### Note

The alarm tone and alarm icon will sound/blink for 1 minute when the alarm time is reached. To mute the alarm tone, simply press any key on the handset.

### 9.9.4 Set Alarm Tone (Handset only)

- 1 Press  in idle mode, scroll  to **Clock & Alarm**, and press  **Select**.
- 2 Scroll  to **Alarm Tone** and press  **Select**.
- 3 Scroll  to select the tone. (Three tones are available. The tones sound

as you scroll.) Press  **Select** to confirm your selection.

- A validation tone is emitted and the screen returns to the **Clock & Alarm** menu.

## 10 Using your Phonebook

Your phone can store up to 200 phonebook entries. Each phonebook entry can have a maximum of 24 digits for the phone number and 14 characters for the name.

All names and numbers in the phonebook must be unique.

#### Note

Only one unit (handset or base station) can access the phonebook at a time.

### 10.1 Store a contact in the phonebook

- 1 Press  in idle mode. **Phonebook** is highlighted. Press  **Select**.
- 2 **New Entry** is highlighted. Press  **Select**.
- 3 **Enter Name** is displayed. Enter the name of the contact (maximum 14 characters) and press  **OK**.

4 **Enter Number** is displayed. Enter the number (maximum 24 digits) and press  **OK**.

- A validation tone is emitted.

#### **Note**

- Press  **Clear** to delete the last digit or character entered or long press to delete all.
- To return to the previous menu, press  **Back**.

#### **Tip**

You cannot store a new phonebook entry when the memory is full. In this case, you have to delete existing entries to make space for new entries.

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## 10.2 Access phonebook

1 Press  in idle mode and scroll  to browse the phonebook. (You can also access the phonebook through the menu mode.  → **Phonebook** → **List**)

- The phonebook entries will be listed in alphabetical order.

2 To view the details, press  **View**.

#### **Tip**

Instead of scrolling  to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing  will show the entries starting with A. Pressing  again will show the entries starting with B, etc.

3 Press  (or  on the base station) to dial the number. To return to idle mode press  (or  on the base station).

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## 10.3 Modify a phonebook entry

1 Press  in idle mode. **Phonebook** is highlighted. Press  **Select**.

2 Scroll  to **Edit Entry** and press  **Select**.

3 Scroll  to select an entry to edit.

4 Press  **Select** to display the name.

5 Press  **Clear** to erase the letters one by one.

6 Edit the name and press  **OK** to confirm.

7 Edit the number and press  **OK** to confirm.

- A validation tone is emitted.

#### **Note**

While editing, press  **Clear** to delete the last digit or character entered or long press to delete all.

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## 10.4 Select phonebook melody (Handset only)

With this function you can personalize the melody played when someone in the phonebook calls you.

#### **Note**

You need to subscribe to Caller Line Identification service to be able to benefit from this feature.

1 Press  in idle mode. **Phonebook** is highlighted. Press  **Select**.

2 Scroll  to **Select Melody** and press  **Select**.

3 Scroll  to the entry you want to select a melody for, then press  **View**.

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- 4 The screen shows the melody currently selected for that entry. Press  **Change** to change the melody.
- 5 Scroll  the list of melodies. (There are 15 melodies plus **No Melody** to choose from. The melodies play as you scroll through them.)
- 6 Press  **Select** to select the melody you prefer.
  - A validation tone is emitted and the screen returns to the **Phonebook** menu.

### **Note**

When first ring detection is set **On**, a normal tone sounds first, then it changes to the personalized phonebook melody. When it is set **Off**, the personalized phonebook melody plays from the start. See Section 13.13 for how to set first ring detection **On** or **Off**.

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## 10.5 Delete a phonebook entry

- 1 Press  in idle mode. **Phonebook** is highlighted. Press  **Select**.
- 2 Scroll  to **Delete** and press  **Select**.
- 3 Scroll  to select an entry to delete and press  **Select**.
- 4 **Delete?** is displayed on the screen. Press  **OK** to confirm deletion.
  - A validation tone is emitted.

### **Note**

Press  **Back** to discard the deletion. The screen returns to the phonebook list.

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## 10.6 Delete all phonebook entries

- 1 Press  in idle mode. **Phonebook** is highlighted. Press  **Select**.
- 2 Scroll  to **Delete All** and press  **Select**.
- 3 **Delete All?** is displayed on the screen. Press  **OK** to confirm deletion.
  - A validation tone is emitted.

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## 10.7 Direct Access Memory

There are 7 direct access memories (corresponding to keys **3<sub>def</sub>** to **9<sub>copy</sub>**) included in the phonebook. A long press on any of these keys in idle mode invites you to select a line, then dials the phone number stored in the corresponding direct access memory.

### **Note**

Key **1<sub>voicemail</sub>** and key **2<sub>voicemail</sub>** are reserved for use with Voicemail 1 and Voicemail 2 in the network services menu. If you subscribe to these services, this allows you to dial your voice mail access numbers using key **1<sub>voicemail</sub>** or key **2<sub>voicemail</sub>**.

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### 10.7.1 Add/Edit Direct Access Memory

- 1 Press  in idle mode. **Phonebook** is highlighted. Press  **Select**.
- 2 Scroll  to **Direct Memory** and press  **Select**.
- 3 Handset: Scroll  to the key you wish to edit (**Key 3** to **Key 9**) and press  **Select**.

Base: Scroll  or  to the key you wish to edit (**Key 3 to Key 9**) and press **Select** soft key.

- The current number stored in the direct access memory location will be displayed. If no number is stored, **No number** will be displayed.

- 4 Press  **Menu**. **Edit** is highlighted; press  **Select**.
- 5 The Phonebook list will be displayed. Scroll  to the Phonebook entry you wish to store in the selected direct access memory number and press  **Select**.
- 6 Press  **OK** to confirm.
  - A validation tone is emitted and the screen returns to the previous menu.

### Note

The base station and handset(s) have their own direct access memories.

#### 10.7.2 Delete Direct Access

##### **Memory**

- 1 Press  in idle mode.
- 2 **Phonebook** is highlighted. Press  **Select**.
- 3 Scroll  to **Direct Memory** and press  **Select**.
- 4 Handset: Scroll  to the key you wish to delete the memory from.
- Base: Scroll  or  to the key you wish to delete the memory from and press  **Select**.
- 5 Press  **Menu**, and then scroll  to **Delete** and press  **Select**.

- A validation tone is emitted and the screen returns to the previous menu.

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## 11 Using the Call log

The call log stores the last 50 external calls and any new voice mail received. In idle mode, **New Call(s)** appears on the handset or base display for new and unanswered calls. If you have subscribed to Caller Line Identification (CLI), and provided the identity of the caller is not withheld, the name (or number) of the caller will be displayed.

During CLI display, you can press  to toggle area code and long distance code display on/off.

### Note

If the identity of the caller is withheld, **External Call** is displayed in the call log along with the date and time of the call. If you have not subscribed to Caller Line Identification service, there will not be any caller information displayed in the call log.

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### 11.1 Access the Call log

- 1 Press  **call ID** in idle mode, and scroll  to browse the call log.
  - The calls (missed and received) are displayed in chronological order with the most recent call

at the top of the list. L1 or L2 indicates the line on which the call was received. If the call is unviewed and unanswered, **New** appears on the display. After you view the message, **New** disappears.

- Press  to dial out the number of the selected call log entry.

**2** To view the call details, press  **Menu** and then press  **Select**.

The display shows the caller information.

- Press  **Back** at any time to return to the previous menu.

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### 11.1.1 To choose the format for call log display

You must choose the correct format to dial the area code and number of the call log record chosen. The original incoming number from the call log will appear as a 7, 10 or 11-digit number. If it is a long distance call, the prefix digit 1 will automatically appear in front of the 10-digit local calls.

**1** When viewing the call log, press  to change the format of the call log display as it should be dialed from your location. For example, if the call log entry appears as "234-567-8900":

- Press  once to display "1-234-567-8900"
- Press  twice to display "567-8900"
- Press  3 times to display "1-567-8900"

- Press  4 times to display "234-567-8900" again.

**2** To dial the current displayed number, press  (or  on the base station).

- The call is initiated.

#### Note

You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log (see section 11.1 - "Access the Call log").

When you store an incoming number in the phonebook, the digits of the number will be saved exactly as they appear on the screen.

If the first 3 digits of the incoming number corresponds to the local area code set in your phone, they will be filtered automatically when you press the  or  on the handset (or  on the base station) to dial. To change the local area code, see section 13.9 - "Set Area Code."

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### 11.2 Save call list entry into the phonebook

**1** Press  **call ID** in idle mode, then scroll  to select an entry and press  **Menu**.

**2** Scroll  to **Save Number** and press  **Select**.

**3** **Enter Name** is displayed on the screen. Enter the name of the contact (maximum 14 characters) and press  **OK**.

**4** **Enter Number** is displayed and the selected number from the call

list appears in the number field. At this time you can edit the number if you wish to.

5 Press  **OK**.

- A confirmation tone sounds and the screen returns to call log.



### Note

Press  **Clear** to delete the last digit or character entered or long press to delete all.

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### 11.3 Delete a call list entry

1 Press  in idle mode, then scroll  to select an entry and press  **Menu**.

2 Scroll  to **Delete** and press  **Select**.

3 **Delete?** is displayed on the screen. Press  **OK** to confirm deletion.

- A validation tone is emitted, the call list entry is deleted, and the display goes to the next entry in the call list.



### Note

Press  **Back** to discard the deletion. The screen returns to the **Call List** menu.

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### 11.4 Delete all call list entries

1 Press  in idle mode, then press  **Menu**.

2 Scroll  to **Delete All** and press  **Select**.

3 **Delete All?** is displayed on the screen. Press  **OK** to confirm deletion.

- A validation tone is emitted. The display shows **List Empty** for 2 seconds and returns to the idle mode.

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## 12 Personal settings

### 12.1 Change the Handset Name (Handset only)

You can name the handset and display the handset name in idle mode. The default handset name of your handset is Philips.

1 Press  in idle mode, scroll  to **Personal Set** and press  **Select**.

2 **Handset Name** is highlighted. Press  **Select**.

3 The last stored name is displayed. Press  **Clear** to delete the characters one by one or a long press to delete all.

4 Enter the new name and press  **OK** to confirm.

- A validation tone is emitted and the screen returns to the **Personal Set** menu.

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### 12.2 Ring Settings

#### 12.2.1 Set the Ring Volume



**Danger**  
When the handset rings during an incoming call, please do not hold the

handset too close to your ear as the volume of the ringing tone may damage your hearing.

You can set the ring volume independently for each registered handset, as well as the base station. Handsets have 5 ringer volume levels, plus progressive and off. The base station has 5 ringer volume levels plus off. The default setting for both handsets and the base station is level 3.

### To adjust ring volume on the handset:

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Handset Tones** and press  **Select**. **Ring Volume** is highlighted. Press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Scroll  to your desired volume level. The ring tone sounds at each level.
- 5 Press  **OK** to confirm.
  - A validation tone is emitted and the screen returns to the **Handset Tones** menu.

### To adjust ring volume on the base station:

- 1 Press  or  in idle mode; **Select line** appears.
- 2 Press  **Line 1** or  **Line 2** to select the line whose ring volume is being adjusted.

- 3 Press  or  to adjust the ring volume on the selected line.

### Note

If ring volume is set to off, the  icon will be displayed on the screen.

If ring volume is set to progressive (handset only), the ringer will start at level 1 and go up one level volume every ring.

### 12.2.2 Set the Ring Tones

There are 15 ring tones available on your handset, and 5 ring tones available for the base.

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Handset Tones** on the handset or **Base Tones** on the base and press  **Select**. Then scroll  to **Ring Tones** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Scroll  to your desired melody. The melodies will play as you scroll them.
- 5 Press  **Select** to set the ring tone.
  - A validation tone is emitted and the screen returns to the previous menu.

### 12.2.3 Activate/Deactivate Key Beep

#### Beep

A single beep tone is emitted when a key is pressed. You can enable or disable the key beep.

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Handset Tones** on the handset or to **Base Tones** on the base and press  **Select**. Then scroll  to **Key Beep** and press  **Select**.
- 3 Scroll  to select **On** or **Off** and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the previous menu.

### 12.3 Change the Display Language

Your handset and base can support different display languages.

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Language** and press  **Select**.
- 3 Scroll  to your desired language and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Personal Set** menu.

#### Note

Once the display language is set, the option menus on the unit will immediately switch to display in the selected language.

### 12.4 Select the Display Wallpaper (Handset only)

There are 3 wallpaper images available on your handset as well as an option to set it off.

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Wallpaper** and press  **Select**.
- 3 Scroll  to your desired wallpaper. The image on the display will change as you scroll.
- 4 Press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Personal Set** menu.

### 12.5 Select the Color Theme (Handset only)

There are 4 color themes available on your handset.

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Color Theme** and press  **Select**.
- 3 Scroll  to your desired color theme. The color theme used on the display will change as you scroll.
- 4 Press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Personal Set** menu.

## 12.6 Set the Display Contrast

You can change the contrast of the text on the display. There are 5 contrast levels available. The default is level 3.

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Contrast** and press  **Select**.
- 3 Scroll  to the desired display contrast, and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Personal Set** menu.

## 12.7 Set the Backlight Time (Handset only)

You can change the backlight timing for the display. There are 3 options available - 20, 40, or 60 seconds.

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Backlight Time** and press  **Select**.
- 3 Scroll  to the desired backlight time, and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Personal Set** menu.

## 12.8 Deactivate/Activate Auto Hang-Up (Handset only)

If auto hang-up is set to On, it will automatically release the line when the phone is put back on the cradle.

If auto Hang-up is set to Off, putting the handset back on the cradle while in talk mode will switch the handset to hands free talk mode. This allows you to charge the handset during calls.

The default setting for auto hang up is On.

- 1 Press  in idle mode, scroll  to **Personal Set**, and press  **Select**.
- 2 Scroll  to **Auto Hang-up** and press  **Select**.
- 3 Scroll  to **On** or **Off** and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Personal Set** menu.

## 12.9 Changing the Line Setting (Base Station only)

### Note

See section 13.14 for how to change the line setting from the handset.

If you have two telephone lines connected to the base unit, the line setting determines how the lines are selected when making or receiving calls. When "auto" is selected as the line setting, pressing  automatically connects the line that is currently free when making outgoing calls, or the line that is ringing when receiving an incoming call. (If both lines are in the

same state, line 1 takes priority.) If Auto Conference is activated, pressing  lets the base station join a conversation between the external call on line 1 and another unit.

If **Line 1** or **Line 2** is selected as default and the corresponding line is free, pressing  automatically connects to that line when making outgoing calls, or when receiving an incoming call on that line. If **Auto Conference** is activated, pressing  lets the base station join a conversation on the selected line between an external caller and another unit.

- 1 Press  in idle mode, scroll  to **Personal Set** and press **Select** soft key.
- 2 Scroll  to **Line Setting** and press **Select** soft key.
- 3 Scroll  to select **Auto**, **Line 1**, or **Line 2** and press **Select** soft key.
  - A validation tone is emitted and the screen returns to the **Personal Set** menu.

## 13.1 Easy Call

When activated, this feature allows you to dial a preset number by pressing any key on the handset (except  **Cancel**). This feature is useful for fast access to emergency services.

### 13.1.1 Set Easy Call to On or Off

Follow this procedure to switch Easy Call on. To switch Easy Call off, see the Note at the end of this section.

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 **Easy Call** is highlighted. Press  **Select** to enter the Easy Call menu.
- 3 **Mode** is highlighted in the display. Press  **Select** again to select **Mode**, then scroll  to **On**.
- 4 Press  **Select** to confirm the selection.
  - If an Easy Call number has not been set, you will be prompted to input the Easy Call number.
  - If an Easy call number has already been set, the screen returns to idle mode. If you want to edit the number, press  **Cancel** and scroll to **Number** and press  **Select**, edit the new number and press  **OK**.

#### Note

When you switch Easy Call on, **Easy Call On** will be displayed on your screen in standby mode. You can still answer any incoming call as normal.

To switch Easy Call off from idle mode, press  **Cancel**. **Mode** is highlighted

## 13 Advanced settings

These settings can be made from any registered SE659 handset. They cannot be made from the base station.

in the display. Press  **Select** again to select **Mode**, and then scroll  to **Off**. Press  **Select** to confirm.

### 13.1.2 Set Easy Call number

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 **Easy Call** is highlighted in the display. Press  **Select** to enter the Easy Call menu.
- 3 **Mode** is highlighted in the display. Scroll  to **Number** and press  **Select**.
- 4 Input the Easy Call number.
- 5 Press  **OK** to confirm.
  - A validation tone is emitted and the screen returns to the **Easy Call** menu.

### 13.2 Auto Conference

If activated, this feature allows another handset to join a conversation with an external call by simply pressing . The default setting is **On**.

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Conference** and press  **Select**.
- 3 Scroll  to select **On** or **Off** and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Advanced Set** menu.

### 13.3 Call Barring

If activated, this function prevents dialing out to numbers beginning with designated barring numbers. This is useful for preventing outgoing long distance calls or calls to specific prefixes. You can store up to four numbers, each with up to 4 digits.

#### Note

If you switch call barring on, **Call Barr On** is displayed on the screen in idle mode. By default call barring is off.

### 13.3.1 Set Call Barring Mode

By default, Call Barring is **OFF**.

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Call Barring** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Enter the PIN number.
  - If you enter an incorrect PIN number, an error tone will sound and "Wrong PIN!" will be displayed. Then, the display will return to idle screen.
- 5 **Mode** is highlighted in the display. Press  **Select**.
- 6 Scroll  to select **On** or **Off** and press  **Select** to confirm.
  - If a Call Barring number has not been set, you will be prompted to input a Call Barring number.

#### Note

To switch Call Barring mode off again from idle mode, press  **Cancel** and

enter the PIN number. **Mode** is highlighted in the display. Press  **Select** to select **Mode**, then scroll  to **Off** and press  **Select**.

### 13.3.2 Set a Call Barring number

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Call Barring** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Enter the PIN number.
- 5 **Mode** is highlighted in the display. Scroll  to **Number** and press  **Select**.
- 6 Scroll  to select a call barring number location, and press  **Select** to confirm.
- 7 Input the call barring number (up to 4 digits) and press  **OK**.
  - A validation tone is emitted and the screen returns to the **Call Barring** menu.

### 13.4 XHD Sound

XHD (extra high definition) Sound can increase voice quality when **On**. The default setting is **On**.

To turn it off:

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **XHD Sound** and press  **Select**.

- 3 Scroll  to select **On** or **Off** and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Advanced Set** menu.

### 13.5 Change PIN

The PIN is used for setting call barring numbers and registration/unregistration of handsets. The default PIN number is 0000. This PIN is also used to protect the settings of your handset. Your handset will prompt you whenever the PIN is required.

#### Note

The default PIN code is preset to 0000. If you change this PIN code, keep the PIN details in a safe place where you have easy access to them. Do not lose the PIN code.

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Change PIN** and press  **Select**.
- 3 **Old PIN:** will be displayed. Enter the current PIN and press  **OK**.
  - The PIN entered will be shown as asterisks (\*) on the screen.
  - If you enter an incorrect PIN number, an error tone will sound and “Wrong PIN!” will be displayed. Then, you will be prompted to enter the current PIN again.
- 4 **New PIN:** will be displayed. Enter the new PIN and press  **OK**.

5 **Confirm PIN:** will be displayed. Enter the new PIN again and press  **OK** to confirm PIN change.

- A validation tone is emitted, **Saved!** is displayed and the screen returns to the **Advanced Set** menu.

#### **Tip**

If you forget your PIN, you will need to reset your phone to its default settings. For more details, see section 13.8 - "Reset Unit."

---

## 13.6 Registration

If you wish to register an additional handset or if you have inadvertently unregistered your phone's handset and want to re-register it, follow the procedure described below. This is the procedure for registering SE65 handsets. Procedures may vary for other types of handsets. In this case, please refer to the manufacturer of the handset. Additional handsets must be registered to the base station before you can use them. Up to 8 handsets can be registered to one base station. The PIN is required before you can register or unregister handsets.

#### **Note**

By default, the PIN is 0000.

---

### 13.6.1 Easy registration

- 1 Insert the unregistered handset in the base station to automatically begin registration.
- 2 **Registering...** is displayed on the screen.

- Upon successful registration, a validation tone is emitted and the handset number (1 to 8) will be assigned by the base automatically.

#### **Note**

Easy registration is possible only when the PIN has not been changed and is still the default PIN, 0000.

---

### 13.6.2 Manual registration

- 1 On the base station, press and hold  for 3 seconds. A beep sounds to indicate that the base is ready to accept registration.

#### **Note**

If no action is taken on the handset within 90 seconds, the registration procedure will be aborted. If this happens, repeat from Step 1.

- 2 On the handset, press , scroll  to **Advanced Set** and press  **Select**.
- 3 Scroll  to **Register** and press  **Select**.
- 4 Enter the PIN when prompted and press  **OK** to confirm. **Registering...** is displayed on the screen.

- Upon successful registration, a validation tone is emitted and the handset number (1 to 8) will be assigned by the base automatically.

### 13.7 Unregister

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Unregister** and press  **Select**.
- 3 Enter the PIN when prompted and press  **OK** to confirm.
- 4 Scroll  to select the handset number to unregister and press  **Select**. Press  **OK** to confirm.
  - A validation tone is emitted to indicate successful unregistration.



#### Note

You can only use a SE659 handset to unregister a handset that does not belong to the SE659 range.

### 13.8 Reset Unit

You can reset your phone to its default settings with this feature. (see 13.15 "Default Settings")



#### Caution

Upon reset, all your personal settings, call log and redial list entries will be deleted and the phone will return to its default settings. However, your phonebook will remain unchanged after reset.



#### Note

You may have to configure your phone once again.

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Reset** and press  **Select**.

### 3 Reset? is displayed on the screen.

Press  **OK** to confirm.

- A validation tone is emitted.
- The unit is reset to its default settings. (See section 13.15 below.)

### 13.9 Set Area Code

This feature is useful when you have subscribed to Caller Line Identification service. It allows you to set an area code in your phone. Once the local area code is set, the phone automatically filters the area code for all incoming calls, by removing the area code for local calls and retaining the area code for calls from other areas.

If it is a local call, then only the phone number of the caller is displayed during an incoming call or when you call the number from the call log. If it is a long distance call, then both the area code and phone number will be displayed in a proper format to be dialed out directly from the call log, or saved into the phonebook.



#### Note

You can enter 3 digits for the area code. You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log. See 8.1.4 "Call from the call log" for details.

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Area Code** and press  **Select**.

- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 **Area Code** will appear in the display. Input your area code and press  **OK** to confirm.
  - A validation tone is emitted and the screen returns to the **Advanced Set** menu.

---

### 13.10 Set Auto Prefix

This feature allows you to define a prefix number to be added to the beginning of a number during predialling (see "Predialling" - section 8.1.1). You may also use this feature to add a detect string to match and replace the first few digits of the number during predialing. You can enter up to a maximum of 5 digits for the detect string and 10 digits for the auto prefix number.

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Auto Prefix** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 **Detect Digit**: is displayed on the screen. Enter a detect string number (maximum 5 digits) and press  **OK** to confirm.
- 5 **Prefix**: is displayed on the screen. Enter the prefix number (maximum 10 digits) and press  **OK** to confirm.
  - A validation tone is emitted and the screen returns to the **Advanced Set** menu.

### Note

If no detect string (blank) is entered, the prefix number will be automatically added to the predial number after  is pressed.

For numbers starting with \*, # or P, the prefix number will not be added to the predial number after  is pressed.

---

### 13.11 Change Flash time

Flash time is the time delay by which the line will be disconnected after you press the  key. It can be set to short or long.

The default value is **Long**.

- 1 Press  in idle mode, scroll  to **Advanced Set**, and press  **Select**.
- 2 Scroll  to **Flash Time** and press  **Select**.
- 3 Scroll  to **Short** or **Long** and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Advanced Set** menu.

### Note

The use of your SE659 cannot be guaranteed on all PABX.

---

### 13.12 Change the Dial Mode

The default value for dial mode that is preset in your handset should be the best suited for your subscribed network and therefore you should not need to change it.

- 1 Press  in idle mode, scroll  to **Advanced Set**, and press  **Select**.
- 2 Scroll  to **Dial Mode** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Scroll  to **Tone** or **Pulse** and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Advanced Set** menu.

### 13.13 Set First Ring Detection

First ring detection allows the phone to ring upon reception of the first ring signal. It is recommended that you set first ring detection **Off** if you subscribe to caller line identification service.

(When using personalized phonebook melodies, this will prevent a normal ring tone from sounding before a melody starts playing.) If you do not subscribe to caller line identification service, it is recommended that you set first ring detection **On**. (See Section 10.4.)

- 1 Press  in idle mode, scroll  to **Advanced Set**, and press  **Select**.
- 2 Scroll  to **First Ring** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Scroll  to **On** or **Off** and press  **Select** to confirm.
  - A validation tone is emitted and the screen returns to the **Advanced Set** menu.

### Note

The default setting for first ring detection is **On**. The setting automatically switches to **Off** when you receive a call containing caller line identification. However, this occurs only if you do not first manually change the setting. (It does not change automatically if you manually change the first ring setting even once.)

### 13.14 Changing the Line Setting (Handset only)

#### Note

See section 12.9 for how to change the line setting from the base station.

If you have two telephone lines connected to the base unit, the line setting determines how the lines are selected when making or receiving calls. When “auto” is selected as the line setting, pressing  or  automatically connects the line that is currently free when making outgoing calls, or the line that is ringing when receiving an incoming call. (If both lines are in the same state, line 1 takes priority.) If **Auto Conference** is activated, pressing  lets the handset join a conversation between the external call on line 1 and another handset.

If **Line 1** or **Line 2** is selected as default and the corresponding line is free, pressing  or  automatically connects to that line when making outgoing calls, or when receiving an incoming call on that line. If **Auto**

**Conference** is activated, pressing  lets the handset join a conversation on the selected line between an external caller and another unit.

- 1 Press  in idle mode, scroll  to **Advanced Set** and press  **Select**.
- 2 Scroll  to **Line Setting** and press  **Select**.
- 3 Scroll  to select **Auto**, **Line 1**, or **Line 2** and press  **Select**.
  - A validation tone is emitted and the screen returns to the **Advanced Set** menu.

### 13.15 Default Settings

Parameter	Default Value
Ring Volume	Level 3
Ring Tone	Ring 1
Earpiece Volume	Level 3
Speaker Volume	Level 3
Key Beep	On
Display Language	English
Wallpaper	Wallpaper 1
Color Theme	Color 1
Display Contrast	Level 3
Backlight Time	20 Seconds
Auto Hang-Up	On
Handset Name	Philips

Parameter	Default Value
Time/Date Format	MM/DD 12Hours
Time/Date	00:00 01/01/2008
Set Alarm	Off
Alarm Tone	Bell 2
Dial Mode	Tone
Flash Time	Long
PIN Code	0000
Call Barring	Off
Call Barring Number	Cleared
XHD Sound	On
Easy Call	Off
Easy Call Number	Cleared
Auto Prefix	Cleared
Set First Ring	On
Line Setting	Auto
Phonebook Memory	After a reset, phonebook is maintained as it was just before the reset
Redial Memory	Cleared
CLI Memory	Cleared
Network Service	Empty (no preset numbers)
Auto Conference	On

## 14 Network Service

The network service functions provide a convenient way for you to access some network provider services. Subscriptions are required in order to benefit from these services. Contact your network provider for details. Depending on your subscribed network, some of the services and menus described in this chapter may not be available in your SE659.

These settings can be made from any registered SE659 handset. They cannot be made from the base station.

### Note

The **Call Forward**, **Call Forward when Busy**, and **Call Forward when Unanswered** functions require activation codes (prefix and suffix) and a deactivation code. You must get these codes from your service provider.

### 14.1 Call Forward

You can use **Call Forward** to forward incoming calls to another number. This can be useful if you want calls to go to another number overnight or when traveling. You can activate or deactivate Call Forward as follows:

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.

- 3 Scroll  to **Call Forward** and press  **Select**.
- 4 To activate **Call Forward**, scroll  to **Activate** and press  **Select**. To deactivate **Call Forward**, scroll  to **Deactivate** and press  **Select**.
- 5 If you selected **Activate**, you will be prompted to enter the number for call forward. Enter the number (maximum 24 digits) and press  **OK**.
- 6 The Call forward codes and the number are dialed. Press  and return to idle mode.

#### 14.1.1 Change Call Forward Activation Codes

There are two parts to the Call Forward activation code - a prefix and a suffix.

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Call Forward** and press  **Select**.
- 4 Scroll  to **Change Code** and press  **Select**.
- 5 Scroll  to **Activation** and press  **Select**.
- 6 You are now at the **Activation** screen. Scroll  to **Prefix** or **Suffix**, then press  **Select**.
- 7 You will be prompted to enter the prefix/suffix code. Enter the number (maximum 14 digits) and press  **OK**.

- A confirmation tone will sound and the display will return to the **Activation** screen.



#### Note

Press **Clear** to delete entered numbers. Long press **Clear** to clear the entire entry.

- 8 Repeat from step 5 until you are finished inputting both the prefix and suffix codes.

---

#### 14.1.2 Change Call Forward Deactivation Code

You must get the deactivation code from your service provider.

- 1 Press in idle mode, scroll to **Netw. Services**, and press **Select**.
- 2 Scroll to select **Line 1** or **Line 2** and press **Select**.
- 3 Scroll to **Call Forward** and press **Select**.
- 4 Scroll to **Change Code** and press **Select**.
- 5 Scroll to **Deactivation** and press **Select**.
- 6 Enter the deactivation code (maximum 14 digits) and press **OK**.
  - A confirmation tone will sound and the display will return to the **Call Forward** screen.



#### Note

Press **Clear** to delete entered numbers. Long press **Clear** to clear the entire entry.

---

#### 14.2 Call Forward when Busy

This function will forward incoming calls to another number if the line is busy. You can activate or deactivate Call Forward when Busy as follows:

- 1 Press in idle mode, scroll to **Netw. Services**, and press **Select**.
- 2 Scroll to select **Line 1** or **Line 2** and press **Select**.
- 3 Scroll to **Call Forward** and press **Select**.
- 4 To activate **Call Fwd Busy**, scroll to **Activate** and press **Select**. To deactivate **Call Fwd Busy**, scroll to **Deactivate** and press **Select**.
- 5 If you selected **Activate**, you will be prompted to enter the number for call forward when busy. Enter the number (maximum 24 digits) and press **OK**.
- 6 The Call forward when busy codes and the number are dialed. Press and return to idle mode.

---

#### 14.2.1 Change Call Forward when Busy Activation Codes

There are two parts to the Call Forward when Busy activation code - a prefix and a suffix.

- 1 Press in idle mode, scroll to **Netw. Services**, and press **Select**.
- 2 Scroll to select **Line 1** or **Line 2** and press **Select**.
- 3 Scroll to **Call Fwd Busy** and press **Select**.

- 4 Scroll  to **Change Code** and press  **Select**.
- 5 Scroll  to **Activation** and press  **Select**.
- 6 You are now at the **Activation** screen. Scroll  to **Prefix** or **Suffix**, then press  **Select**.
- 7 You will be prompted to enter the prefix/suffix code. Enter the number (maximum 14 digits) and press  **OK**.
  - A confirmation tone will sound and the display will return to the **Activation** screen.

#### **Note**

Press  **Clear** to delete entered numbers. Long press  **Clear** to clear the entire entry.

- 8 Repeat from step 5 until you are finished inputting both the prefix and suffix codes.

#### **14.2.2 Change Call Forward when Busy Deactivation Code**

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Call Fwd Busy** and press  **Select**.
- 4 Scroll  to **Change Code** and press  **Select**.
- 5 Scroll  to **Deactivation** and press  **Select**.
- 6 Enter the deactivation code (maximum 14 digits) and press  **OK**.

- A confirmation tone will sound and the display will return to the **Call Fwd Busy** screen.

#### **Note**

Press  **Clear** to delete entered numbers. Long press  **Clear** to clear the entire entry.

---

#### **14.3 Call Forward when Unanswered**

This function will forward unanswered calls to another number. You can activate or deactivate Call Forward when Unanswered as follows:

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Call Fwd Unans** and press  **Select**.
- 4 To activate **Call Fwd Unans**, scroll  to **Activate** and press  **Select**. To deactivate **Call Fwd Unans**, scroll  to **Deactivate** and press  **Select**.
- 5 If you selected **Activate**, you will be prompted to enter the number for call forward when unanswered. Enter the number (maximum 24 digits) and press  **OK**.
- 6 The Call forward when unanswered codes and the number are dialed. Press  and return to idle mode.

### 14.3.1 Change Call Forward when Unanswered Activation Codes

There are two parts to the Call Forward when Unanswered activation code - a prefix and a suffix.

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Call Fwd Unans** and press  **Select**.
- 4 Scroll  to **Change Code** and press  **Select**.
- 5 Scroll  to **Activation** and press  **Select**.
- 6 You are now at the **Activation** screen. Scroll  to **Prefix** or **Suffix**, then press  **Select**.
- 7 You will be prompted to enter the prefix/suffix code. Enter the number (maximum 14 digits) and press  **OK**.
  - A confirmation tone will sound and the display will return to the **Activation** screen.

#### Note

Press  **Clear** to delete entered numbers. Long press  **Clear** to clear the entire entry.

- 8 Repeat from step 5 until you are finished inputting both the prefix and suffix codes.

### 14.3.2 Change Call Forward when Unanswered Deactivation Code

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Call Fwd Unans** and press  **Select**.
- 4 Scroll  to **Change Code** and press  **Select**.
- 5 Scroll  to **Deactivation** and press  **Select**.
- 6 Enter the deactivation code (maximum 14 digits) and press  **OK**.
  - A confirmation tone will sound and the display will return to the **Call Fwd Unans** screen.

#### Note

Press  **Clear** to delete entered numbers. Long press  **Clear** to clear the entire entry.

## 14.4 Voice Mail

Use this function to access your voice mail account.

### 14.4.1 Access Voice Mail

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Voicemail** and press  **Select**.

---

4 You are now at the **Voicemail** menu and **Call** is highlighted. Press  **Select** to connect to the voice mail account number.

 **Note**

You can also access your voice mail number by long-pressing .

---

#### 14.4.2 Set Voice Mail Number

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Voicemail** and press  **Select**.
- 4 Scroll  to **Settings** and press  **Select**.
- 5 Enter the voice mail account number (maximum 14 digits) and press  **OK**.
  - A confirmation tone will sound and the display will return to the **Voicemail** screen.

---

#### 14.5 Voice Mail 2

Use this function to access an alternate voice mail account. Access and setting procedure is same as for Voice Mail.

 **Note**

You can also access your voice mail number by long-pressing .

---

#### 14.6 Information Service

Use this function to access your information service account.

---

#### 14.6.1 Access Info Service

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Info** and press  **Select**.
- 4 You are now at the **Info** menu and **Call** is highlighted. Press  **Select** to connect to the information service account number.

---

#### 14.6.2 Set Info Service Number

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Info** and press  **Select**.
- 4 Scroll  to **Settings** and press  **Select**.
- 5 Enter the information service account number (maximum 14 digits) and press  **OK**.
  - A confirmation tone will sound and the display will return to the **Info** screen.

---

#### 14.7 Information Service 2

Use this function to access a second information service account. Access and setting procedure is same as for Info Service.

## 14.8 Call Return

This function allows you to get information on who called you last.

### 14.8.1 Access the Call Return Service

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Call Return** and press  **Select**.
- 4 You are now at the **Call Return** menu and **Call** is highlighted. Press  **Select** to connect to the call return account number.

### 14.8.2 Set Call Return Service Number

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Call Return** and press  **Select**.
- 4 Scroll  to **Settings** and press  **Select**.
- 5 Enter the call return service number (maximum 14 digits) and press  **OK**.
  - A confirmation tone will sound and the display will return to the **Call Return** screen.

## 14.9 Cancel Call Back

When calling a busy line, some operators prompt you to press a key to activate a call back option. By activating the call back option, you will receive a call from the network as soon as your correspondent's line is free. When responding to this call, the network will automatically connect you to that correspondent. Your answering machine will not answer to this call and your call log will not record this call either. The Cancel call back feature enables you to deactivate the call back feature when you have activated it.

### 14.9.1 Call the Cancel Call Back Number

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Cancel Call BK** and press  **Select**.
- 4 You are now at the **Cancel Call BK** menu and **Call** is highlighted. Press  **Select** to connect to the Cancel Call Back number.

### 14.9.2 Set the Cancel Call Back Number

Get the cancel call back number from your service provider.

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.

- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Cancel Call BK** and press  **Select**.
- 4 Scroll  to **Settings** and press  **Select**.
- 5 Enter the cancel call back number (maximum 14 digits) and press  **OK**.
  - A confirmation tone will sound and the display will return to the **Cancel Call BK** screen.

---

## 14.10 Withhold ID

Use this function to make a call without sending your ID.

---

### 14.10.1 Activating Withhold ID

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Withhold ID** and press  **Select**.
- 4 You are now at the **Withhold ID** menu and **Activate** is highlighted. Press  **Select** to activate the withhold ID function.

---

### 14.10.2 Set the Withhold ID Code

When withhold ID is active (see above), this code is appended before the number you dial to tell the handset to withhold ID information. Get this code from your service provider.

- 1 Press  in idle mode, scroll  to **Netw. Services**, and press  **Select**.
- 2 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 3 Scroll  to **Withhold ID** and press  **Select**.
- 4 Scroll  to **Settings** and press  **Select**.
- 5 Enter the withhold ID code and press  **OK**.
  - A confirmation tone will sound and the display will return to the **Withhold ID** screen.

---

## 15 Telephone

answering machine  
(TAM)

---

Both telephone lines of your phone feature an answering machine that records unanswered calls when it is activated. The answering machine can store up to 59 messages for each line. The maximum recording time is 3 minutes per message, or 30 minutes for all messages on both lines. The maximum length of an outgoing message is 1 minute. You can use the control keys on the base station to perform the basic functions of the answering machine such as message playback, deleting messages and adjustment of volume on the base station.

For a description of each function of the control keys on the base station, please see “Overview of the base station” (section 5.4) for more details. You can also use the answering machine menu to access the answering machine functions. (Functions available differ depending on whether you are using the menu on the handset or the base station.) Those procedures are covered below. There is also a menu to set the answering machine options.

The telephone answering machine is ON by default. To switch the answering machine between on and off, press  on your base station. Alternatively, you may switch the answering machine on and off via your handset (see section 15.6.2).

## 15.1 Playing Messages

### 15.1.1 Playback of messages via handset (Handset only)

The answering machine message counter blinks when there are new messages and display the number of new messages. The first recorded message is played first via the loudspeaker. When all new messages have been played, the answering machine will stop and the message counter will stop blinking.

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Press  **Select**.

3 Scroll to **Line 1** or **Line 2** and press  **Select** to start playing new messages.

- The handset displays **New** and the number of new messages in the format **01/04**, where **01** is the number of the message being played and **04** is the number of new messages.
- If there are no new messages, the handset displays the number of old messages in the same format (however ‘New’ is not displayed.) and plays the old messages.

### 15.1.2 Functions available during playback

During playback, you can enable the following functions by pressing 

**Menu.** Use  to scroll between the functions and press  **Select** to confirm.

Repeat	Replay the current message
Next	Listen to the next message.
Previous	Listen to the previous message.
Delete	Delete the message currently playing.

### 15.2 Delete all messages (Handset only)



**Deleted messages cannot be recovered.**



Unplayed messages will not be deleted.

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Scroll  to **Delete All** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 **Delete All?** is displayed on the screen. Press  **OK** to confirm deletion of all your messages.
  - **Waiting...** is displayed while the messages are deleted; then, **Deleted** is displayed for 2 seconds, and the display returns to the **Answer Machine** menu.

---

### 15.3 Turn the Answering Machine On/Off from the Handset (Handset only)

You can turn the answering machine on or off from the handset as follows.

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Scroll  to **Answer On/Off** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Scroll  to select **On** or **Off** and press  **Select**.
  - A validation tone is emitted and the screen returns to **Answer Machine** menu.

---

### 15.4 Play, Record, or Delete an Outgoing Message

You can record a personalized message to be played when the answering machine picks up an incoming call.

#### Note

The maximum length of an outgoing message is 1 minute.

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Scroll  to **Record OGM** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Scroll  to select **Answer & Rec.** or **Answer Only** and press  **Select**.
  - If **Play** is selected, the current outgoing message is played.
  - If **Record Message** is selected, a beep sounds and message recording starts automatically.
  - If **Delete** is selected and a personal outgoing message was previously recorded, **Deleted** is displayed. The predefined OGM is reinstated automatically.
- 5 Scroll  to select **Play, Record Message**, or **Delete** and press  **Select**.

---

### 15.5 Set the Answer mode

There are 2 answer modes available: **Answer Only** and **Answer & Record**. By default, the answer mode is **Answer & Record**, which lets your caller leave a message on the answering machine. This

can be changed to Answer Only mode, which does not allow your caller to leave any messages on the answering machine.

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Scroll  to **Answer Mode** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Scroll  to select **Answer & Rec.** or **Answer Only** and press  **Select**.
  - A validation tone is emitted and the screen returns to **Answer Machine** menu.

### **Note**

Depending on the answer mode you have selected, the appropriate default outgoing message is played once the answering machine picks up an incoming call.

### **Tip**

You can set the answering machine to play a personalized outgoing message. See 15.4 above.

---

## 15.6 Answering Machine Settings

---

### 15.6.1 Ring Delay

This is the number of rings before the answering machine answers and starts playing your greeting message. You can set the answering machine to start playing your greeting message after 3 to 8 rings or the "Economy" option. The default ring delay is Economy.

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Scroll  to **Settings** and press  **Select**.
- 3 **Ring Delay** is highlighted. Press  **Select**.
- 4 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 5 Scroll  key to select from 3 to 8 or **Economy**, and press  **Select** to confirm.
  - A validation tone is emitted and the display returns to the **Settings** menu.

### **Note**

If **Economy** is selected, the ring delay depends on the answering machine's condition.

- If there are new messages in the answering machine, it will pick up the line after 2 rings.
- If there are no new messages in the answering machine, it will pick up the line after 4 rings.
- Hence, if you want to check if you have any messages without incurring call charges, you can hang up the call after the 3rd ring.

---

### 15.6.2 Remote Access

---

You can check the messages on your answering machine by calling in from an outside line and entering the remote access code\*. The keypad on the phone you use to dial in acts like the functions on your answering machine.

## Note

This feature is deactivated by default.

- \* The remote access code (which is the same as your PIN code) prevents any unauthorised remote access of your answering machine.

---

### 15.6.2.1 Activate/Deactivate Remote Access

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Scroll  to **Settings** and press  **Select**. Then, scroll  to **Remote Access** and press  **Select**.
- 3 Scroll  to select **Activate or Deactivate** and press  **Select**.
  - A validation tone is emitted and the screen returns to **Settings** menu.

---

### 15.6.2.2 Controlling the Answering Machine from an external call

- 1 From your external phone, dial home.
  - The answering machine answers and starts playing your greeting message.
- 2 Press # key and a voice prompt invites you to enter your PIN code. Enter the remote access code (same as your PIN code).
  - If the access code is incorrect, a voice prompt "Security code

error, please enter again" will sound.

- If the remote access code is correct, a short validation tone will be heard.

## Note

Operation is cancelled if the PIN code is not entered within 8 seconds.

If the answering machine is off, the phone will enter into the remote access mode after 10 rings. A voice prompt invites you to enter the PIN code. Enter the PIN (default is 0000) to activate the remote access feature. You can then turn ON the answering machine and play the recorded messages.

The following table indicates how to access the functions of the answering machine using the telephone keypad.

Key	Action
1	Go to previous message.
2	Play the message.
3	Skip to the next message.
6	Delete the playing message.
7	Turn on the answering machine.
8	Stop message playback.
9	Turn off the answering machine.

---

### 15.6.3 Handset Screening

When Handset call screening is set to **On**, you can press  **Screen** to start call screening for incoming messages. If you decide to pick up the call, press  **Screen**. Once you pick up, the recording will stop automatically.

## Note

If you have multiple handsets, only one handset can enable handset call screening for each call.

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Scroll  to **Settings** and press  **Select**. Then, scroll  to **HS Screening** and press  **Select**.
- 3 Scroll  to select **On** or **Off** and press  **Select**.
  - A validation tone is emitted and the screen returns to **Settings** menu.

### 15.6.4 Setting the Outgoing Message Language

The language of the default outgoing messages and the voice prompts is originally set to English. However you can change the language of the default outgoing messages as follows.

- 1 Press the  key in idle mode, scroll  to **Answer Machine**, and press  **Select**.
- 2 Scroll  to **Settings** and press  **Select**. Then, scroll  to **Voice Language** and press  **Select**.
- 3 Scroll  to select **Line 1** or **Line 2** and press  **Select**.
- 4 Scroll  to select the language and press  **Select**.
  - A validation tone is emitted and the screen returns to **Settings** menu.

## 16 Technical data

### Display

- Color LCD with backlight
- Selectable wallpaper
- Selectable color theme

### General telephone features

- Caller name & number identification
- 5 standard + 10 polyphonic ringer melodies on the handset, and 5 standard ringer melodies on the base station
- Wideband synthesis for receiver and loudspeaker

### Phonebook list, Redial list and Call log

- Phonebook list with 200 entries
- Redial list with 10 entries
- Call log with 50 entries

### Battery

- 2 × AAA, 600mAh batteries

### Weight and dimensions

Base:

- 403 grams
- 64.5mm × 123.5mm × 199.5mm (H × D × W)

Handset:

- 128.5 grams
- 160mm × 28mm × 46mm (H × D × W)

## Temperature range

- Operation: Between 0 and 35°C (32 to 95°F).
- Storage: Between -20 and 70°C (-4 to 158°F).

## Relative humidity

- Operation: Up to 95% at 40°C
- Storage: Up to 95% at 40°C

---

# 17 Frequently asked questions

[www.philips.com/support](http://www.philips.com/support)

---

In this chapter, you will find the most frequently asked questions and answers about your phone.

---

## 17.1 Connection

### The handset does not switch on!

- Charge the batteries: Put the handset on the base station to charge. After a few moments, the phone will switch on.
- You may have accidentally switched off the handset. In this case, press and hold  for at least 1 second to switch it on again (see section 9.1 - "Switch the handset off/on").

### The handset does not charge!

- Check charger connections.

### icon is not blinking during charge!

- Battery is full: There is no need to charge the battery.
- Bad battery contact: Adjust the handset slightly.
- Dirty contact: Clean the batteries contact with a cloth moistened with alcohol.

### Communication is lost during a call!

- Charge the battery
- Move closer to the base station.

### The phone is "Out of range"!

- Move closer to the base station.

---

## 17.2 Set-up

### Searching... is displayed on handset and icon is blinking!

- Move closer to the base station.
- Make sure that your base station is on.
- Reset your unit and restart handset registration.

---

## 17.3 Sound

### Handset does not ring!

Check that the **Ring Volume** is not set to no bars (Ringer Off), and make sure the  icon is not displayed on the screen (see section 12.2.1 - "Set the Ring Volume").

### **Caller does not hear me!**

Microphone may be muted: During a call, press .

### **There's no dialling tone!**

- No power: Check the connections.
- Batteries are empty: Charge the batteries.
- Move closer to the base station.
- Wrong line cord(s) used: Use the line cord(s) provided.
- Line adaptor is required: Connect the line adaptor to the line cord(s).

### **Caller does not hear me clearly!**

- Move closer to the base station.
- Move the base station at least one metre away from any electronic appliances.

### **Frequent noise interference on my radio or television!**

- Move the base station as far away as possible from the electrical appliances.

---

## **17.4 Product behaviour**

### **Keypad does not work!**

- Unlock your keypad: Long press  in idle mode.

### **The handset warms up when making a long call and when it is on the base station!**

- This is a normal behavior. The handset consumes energy while calling and charging.

### **The handset cannot be registered to the base station!**

- Maximum number of handsets (8) has been reached. To register a new handset, unregister an existing handset.
- Remove and replace the handset batteries.
- Try again by disconnecting and connecting the base station power supply and follow the procedure to register a handset (see section 13.6).

### **Caller number is not displayed!**

- Service is not activated: Check your subscription with your network operator.

### **I cannot change the settings of my voice mail!**

- Operator voice mail is managed by your operator and not the phone itself. Please contact your operator should you want to change the settings.

### **My handset keeps going into idle mode!**

- If there are no key presses for 30 seconds, the handset will automatically return to idle mode. It will also return to idle mode automatically when you place the handset back on the base station (if auto hang-up feature is on).

## **Phonebook entry cannot be stored and Memory Full is displayed!**

- Delete an entry to free memory before saving your contact again.

## **The PIN code is wrong!**

- The default PIN is 0000.
- Reset the handset to revert to the default PIN code if it has been changed before (see "Reset Unit" - Section 13.8).

## **The answering machine does not record calls.**

- Make sure the answering machine is connected to the power adaptor, and the power adaptor is plugged into mains supply which is switched on.
- Check if the answer machine is off, or Answer only mode is selected.
- Check to see if the answering machine is memory full. If so, delete some or all messages.
- Try switching off the power at the mains socket, and then turn it on again after 1 minute.

## **Unable to perform remote operation**

- Make sure the remote access is on (see Section 15.6.2).
- Make sure you entered the correct remote access code.
- Use a touch-tone phone.

### **Note**

If the above solutions do not help, remove the power from both the handset and the base. Wait for 1 minute and try again.

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