

BEFORE RETURNING THIS PRODUCT TO THE STORE for any reason, please call ARRIS Technical Support for assistance: **1-877-466-8646**.

Please visit www.arris.com/selfhelp for frequently asked questions (FAQs), product manuals, Live Chat and Software License and Warranty information.

Place the Product specific
label here

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Part Number ARSVD01808-f



Quick Start Card

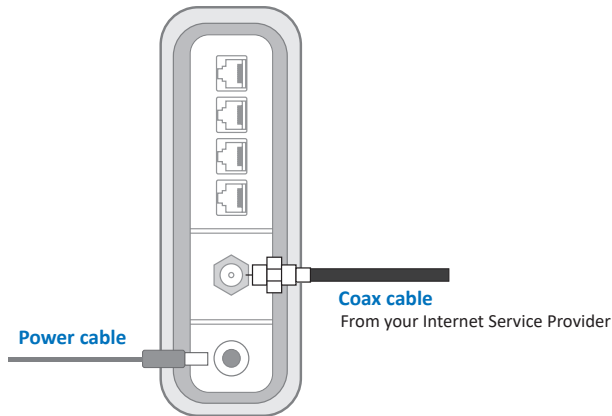
SURFboard™
Wi-Fi Cable Modem

www.arris.com/selfhelp

1

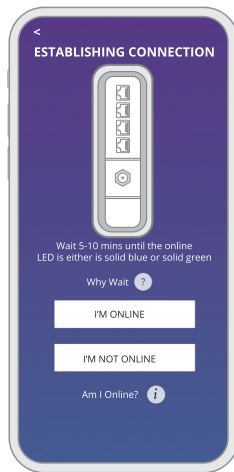
Unbox the device; plug in the power cable (included) and a coax cable (not included).

SURFboard Wi-Fi cable modem



2

Download and install the **SURFboard Central** mobile app to set up and manage your device.



Scan to download
the mobile app

With the mobile app, you get:

- Step-by-step installation instructions
- Activation support for your specific service provider
- Automatic device registration for warranty
- Management of your home Wi-Fi network
- Product documentation, Tech Support, and FAQs.
- Software License and Warranty information

Using Web Interface: After product activation, access your device by connecting an Ethernet cable between your desktop/laptop and your Wi-Fi cable modem and then navigate to **192.168.0.1** in a Web browser.

Username: admin (case-sensitive) OR the email address used to set up the mobile app

Password: customized during first time web GUI access OR use the password available in the mobile app



SURFboard®
Central

Need help? For product activation support, contact your Internet Service Provider.