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SM100 EarModule



www.soundid.com



User Manual

Please take a few moments to read this user manual. It contains instructions for operating your SM100, along with other important information.

95005101 rev: A

Welcome.

Thank you for purchasing the SM100 EarModule.

Important Notices

The volume control should be set at a reasonable sound level. Prolonged exposure to excessive volume over time can lead to hearing impairment. If you suspect hearing problems, consult with your physician or an audiologist.

The SM100 enables hands-free operation of mobile phones. Please obey mobile phone laws while driving and pay full attention to the operation of the vehicle.

Register Your SM100 Online

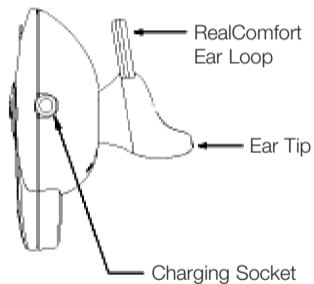
Visit www.soundid.com to register your product online so we can provide you with the best possible service and support.

Table of Contents

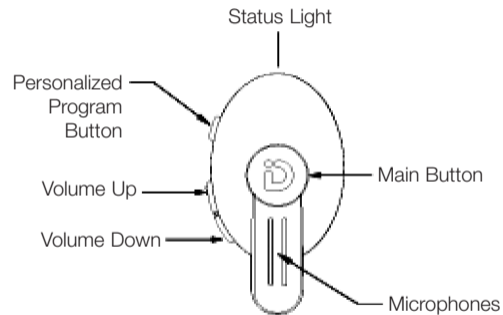
English

About Your SM100	2
Getting Started	
1. Charge Your Headset.	3
2. Pair your SM100 with a Bluetooth® Mobile Phone.	4
3. Install the RealComfort Ear Loop and Position the SM100 EarModule	5
How it Works	7
Advanced Operations	9
Operating Modes	10
Care & Maintenance	12
Safety Warnings	13
Battery Information and Specifications	14
Sound ID Limited Warranty	15
FCC Notice	15
Information for the User	16
Trademarks and Registered Trademarks	17
Contact Information	17

SIDE VIEW



FRONT VIEW



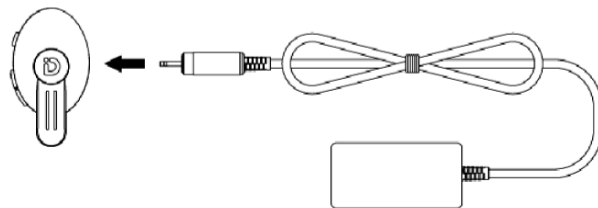
Getting Started

1. Charge Your Headset

English

It is important to charge your SM100 battery for a minimum of five hours before you use the EarModule for the first time. Subsequent charges take up to three hours. When the EarModule is charging, the light is red. When fully charged, it is green.

Note: To ensure a full first-time charge, please disregard the green status light until at least five hours have passed.



2. Pair your SM100 with a Bluetooth® Mobile Phone

English

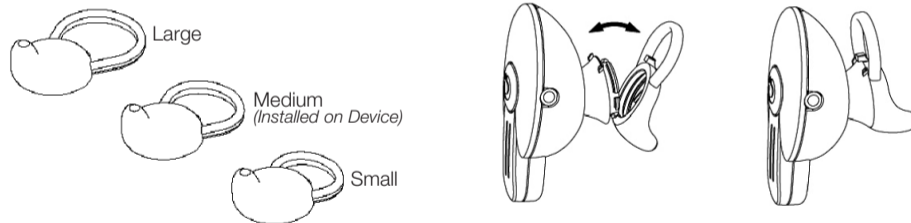
You must pair your SM100 EarModule with your mobile phone before using it.

1. Turn off the SM100. Turn ON the phone and navigate to “Bluetooth Link.”
2. Press and hold the main button on the SM100 down for eight seconds, until the light flashes red and green.
3. Select LOOK FOR DEVICES on the mobile phone, and then select “Sound ID SM100” when it appears on the menu screen.
4. If asked to pair, select YES.
5. If asked for a pin, passcode or passkey, enter “0000”.
6. After successfully pairing, the SM100 status light will stop flashing and the device will remain ON.

3. Install the RealComfort Ear Loop and Position the SM100

English

There are three different Ear Loop sizes: large, medium, and small. The medium Ear Loop comes pre-installed on the EarModule, so check its fit first. If it's not comfortable, try the other two to find the best fit. If you need to change the Ear Loop and tip, gently pull it away from the EarModule, then snap on the desired Ear Loop and line the tip up with the left or right ear preference (as shown on the EarModule).



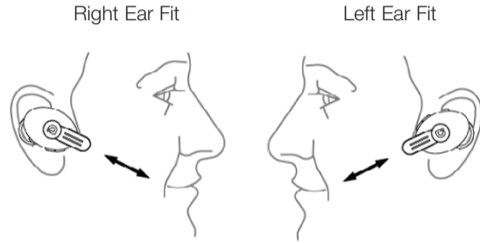
Then, gently insert the tip into your ear canal. Ensure that the Ear Loop is securely tucked into the back of the ear cavity and rotate it until snug. For the right ear, rotate EarModule counterclockwise; for the left ear, clockwise. Then, align the microphones toward the mouth. You may need to use a mirror to confirm the position for the first time.



Rotate Tip to Line
Up With R



Rotate Tip to Line
Up With L
(Approximately 45 degrees)



SM100 Microphones are
Positioned Towards Mouth

How It Works

English

Prior to using the SM100, make sure you charge the unit and pair it to a Bluetooth-enabled mobile phone as described in the “Getting Started” section.

Turn ON

Press and hold the **Main Button** for four seconds.
The status light will be green.

Turn Volume Up

Press the **Volume Up** button for each level. When you hear a beep, you’ve reached the maximum volume.

Turn Volume Down

Press the **Volume Down** button for each level. When you hear a beep, you’ve reached the minimum volume.

Make a call

Use the mobile phone’s keypad to dial and select the “send” button.

Answer a call

Press the **Main Button** when the SM100 rings.

End a call

Press the **Main Button**.

Turn OFF

Press and hold the **Main Button** for four seconds.
The status light will be red.

To Change Hearing Enhancement programs (PersonalSound levels), press the **Personalized Program Button** to access the SM100's four different sound settings:

- One beep** Normal Hearing Enhancement
- Two beeps** Moderate Hearing Enhancement
- Three beeps** Strong Hearing Enhancement
- Four beeps** Mute (Power Save Setting)*. This setting turns off Environmental Mode (for more information about this, please see Operating Modes section).

**Power saving setting will extend battery life.*

The SM100 EarModule includes the following advanced features, and enables you to take advantage of other features specific to your mobile phone.

Call Mute: Activate and deactivate by pressing and holding Volume Down until you hear a beep.

Call Reject: To reject an incoming call, press and hold Volume Down until you hear a beep.

Re-establish connection with the mobile phone: Move the SM100 within 30 feet of the phone and press the EarModule's Main button.

Answer Call Waiting^{1,2}: When you hear the alert tone, press the Main Button. The first caller will be placed on hold and the new call will be answered.

Swap Active Call and Held Call²: Press and hold Volume Up until you hear a beep.

Voice Dialing²: Press and hold Volume Up until you hear a beep.

¹ If the Main Button does not answer call waiting properly, use the alternative method; Press and hold the volume up until you hear a beep.

² These are phone-specific features. In order to use them, you'll need to verify that the phone has them activated.

Environmental Mode keeps you in touch with the world when you're not on the phone.

The EarModule defaults to Environmental Mode when it is first turned ON and remains in this mode when Phone Mode and One2One Mode are not in use. You can adjust the volume control separately for each mode. While you're in Environmental Mode, use the Personalized Program Button to select one of the three Hearing Enhancement Programs or Mute (Power Save Setting). The SM100 remembers the last program and volume control setting before it is turned off.

Phone Mode

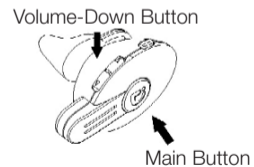
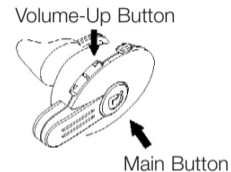
When your SM100 is paired with a Bluetooth-enabled mobile phone, Phone Mode is automatically activated when a call is placed or received. When a call ends, the SM100 automatically returns to the Environmental or Power Save Mode. To utilize this mode, One2One Mode must be disengaged. Three different Hearing Enhancement Programs are available in this mode.

One2One Mode

This mode, which enables bi-directional Bluetooth communication between two SM100 EarModules, also features three Hearing Enhancement Programs to choose from.

To activate One2One Mode:

1. Turn ON both SM100 EarModules.
2. On one EarModule, press the **Main AND Volume Up** buttons at the same time until the status light alternates between red and green.
3. On the other EarModule, press the **Main AND Volume Down** buttons at the same time until the status light alternates between red and green.
4. When the status light stop flashing, the two EarModules are in direct communication.
5. To disconnect from One2One Mode, briefly press the **Main button** on either EarModule and you'll be able to use Environmental Mode or Phone Mode.



To keep your SM100 EarModule in best condition:

- Never leave it in direct sunlight, on a radiator or in a closed car during hot weather
- Avoid improper handling
- Never immerse your SM100 in any liquid. Avoid hair spray, perfume and sunscreens as they can cause damage to the housing or electronic components
- For the highest quality sound, you'll need to keep your SM100 clean and free from earwax. You can do this by removing the RealComfort Ear Loop and washing it with warm water and mild soap. Be sure to let it dry before use.

- The volume control should be set at a reasonable sound level. Prolonged exposure to excessive volume over time can lead to hearing impairment. If you suspect hearing problems, consult with your physician or an audiologist.
- This package contains small parts that may be hazardous to children under the age of five.
- The SM100 enables hands-free operation of mobile phones. Please obey mobile phone laws while driving and pay full attention to the operation of the vehicle.
- Do not attempt to use this device if it is or has been submerged in liquid.
- If you have a pacemaker or other electrical medical devices, you should consult your physician before using mobile phones or the SM100 EarModule.
- The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Talk Time = Up to 7 hours

Environmental Mode Only = Up to 22 hours

Stand By Time = Up to 70 hours

Charge Time = Approximately 3 hours

Battery Type = Advanced Lithium-ion with no “memory effect”.

Low Battery Warning: Indicated by a series of three staccato beeps and a flashing red light every 30 seconds.

Weight (including battery) = 11grams (0.4 oz.)

Design and specifications are subject to change without notice.

Sound ID offers a warranty which commences on the date of purchase and extends to 12 months to the original purchaser. Valid warranty requires registration and proof of purchase. Please register your product online at www.soundid.com. The warranty covers any repair that fails for reasons related to defects in materials or workmanship. The warranty does not cover any device failure caused by unauthorized repair, mishandling, ear wax, damage, modification, or immersion in fluid. In no event shall Sound ID's liabilities exceed the cost of correcting defects as provided herein and any such liabilities will terminate upon expiration of the warranty period.

CAUTION – No operator-serviceable parts inside unit.

The SM100 complies with part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference,
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

The user may find the following publication prepared by the FCC helpful: "How to identify and Resolve Radio-TV Interference Problems" (Stock No. 004-000-00345-4). Available exclusively from:
Superintendent of Documents, Government Printing Office, Washington, DC 20402

Users are not permitted to modify or make changes to the device in any way.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance to part 15 of the FCC Rules could void the user's authority to operate the equipment.

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Contact Information:

For general information about the SM100 from Sound ID, please visit www.soundid.com. If you are having difficulty operating your device or desire more information, please contact Customer Service at CS@soundid.com

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