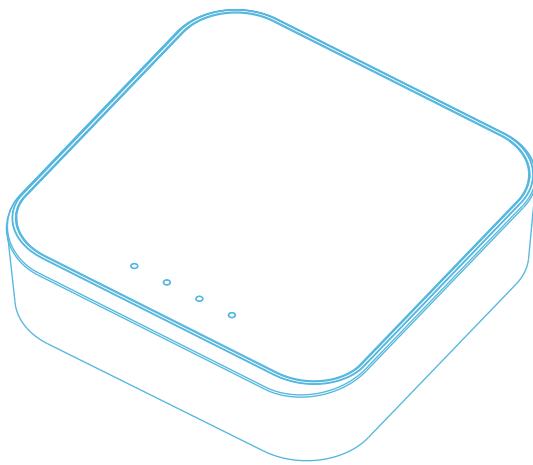


Part no.	315-9017700-002
Product name	簡易使用指南/NO LOGO/英/.標準品/
Spec	L148*W420mm/雙面/高級畫刊紙/長邊對2折 完成尺寸L148*W105mm/100P/4C
Designer	Sam
Color	 C60 M10 Y5 K0  C100 M40 Y0 K0

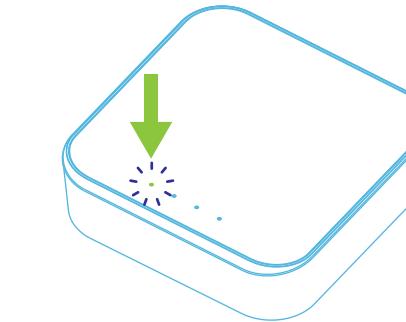
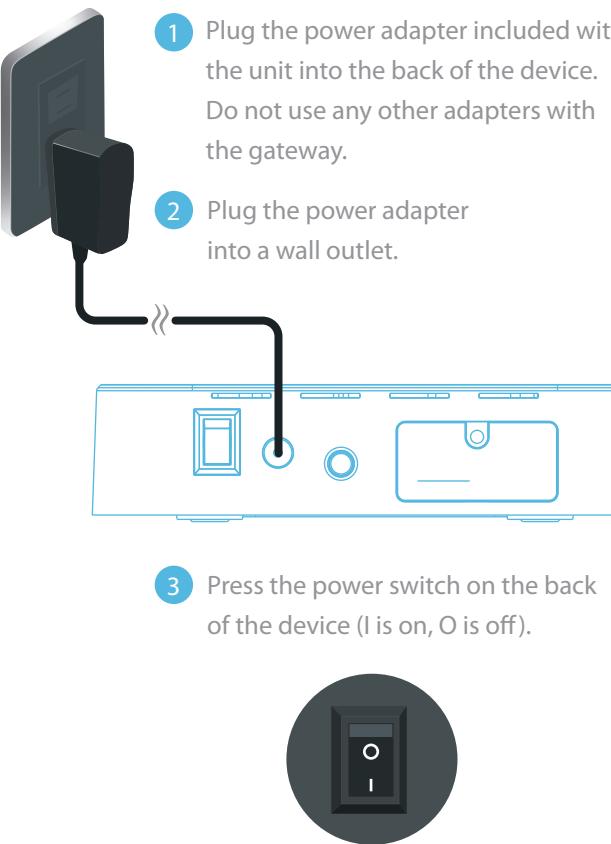
TeleHealth Gateway



Quick Start Guide

315-9017700-002

SETTING UP THE GATEWAY



- 1 The PWR indicator will turn solid green when ready for use.

CONNECT YOUR FORA DEVICES TO THE GATEWAY

To connect your **FORA** devices to the **FORA TeleHealth Gateway**, please activate Bluetooth function on your **FORA** devices (for individual **FORA** devices, please refer to user manuals for information on Bluetooth activation).

As each measurement is performed, the **FORA** devices will automatically transmit the data to the gateway. And then, the gateway will transmit the data to the telehealth system.

NOTE:

Transmission time may vary depending on the 4G LTE network condition.

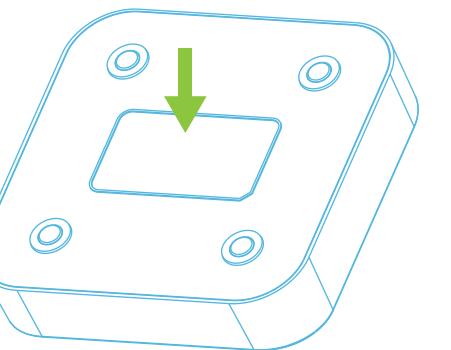
LED INDICATORS

LED Indicators	Gateway Status	Description
	Ready for use / Standby	After turning on the gateway, a green PWR indicates that the gateway is ready.
	Connected to the FORA device	MTR will be on when FORA devices are connected to the gateway.
	Connecting to the TeleHealth server	NET will be on when the gateway is connected to the telehealth server.
	Data transmission in progress	NET (orange)/MTR (blue) starts flashing when data is being transmitted via 4G LTE network/Bluetooth connection.
	Data transmission completed	NET/MTR stops flashing when data transmission is completed. The FORA device that has completed the transmission will turn off automatically.
	Error	ERR is On with one or multiple beeps. Please refer to TROUBLESHOOTING for more information.

TROUBLESHOOTING

If you cannot perform a normal transmission and a red ERR LED indicator is on, or the gateway emits long beeps, please check if all the installations are correct.

Error Status	Possible Cause	Solution
No LED indicator works	No power supply to the gateway	<ul style="list-style-type: none"> Check if PWR is on. Check if the gateway power switch is on. Check if the power supply is securely plug-in the power outlet and the gateway power adapter port.
Red ERR indicator with a long beep	Bluetooth transmission problem	Check if meter is too far away from gateway or turned off accidentally during the transmission.
Red ERR indicator with two long beeps	4G LTE network signal is not stable	<ul style="list-style-type: none"> Move the gateway closer to window or other open space. If the problem persists, please contact the place of purchase or call customer service for assistance.
Red ERR indicator with three long beeps.	Meter is not registered.	Please contact the place of purchase or call customer service for assistance.
Red ERR indicator with four long beeps	Hardware error	Please contact the place of purchase or call customer service for assistance.



Before contacting customer service, please write down the serial numbers of the gateway and the meter devices. The serial numbers are found on the back label of the gateway and the meter. Customer service will need the serial numbers to identify the issue.

SPECIFICATIONS

Model No.	TD-9017G
Input interface	Bluetooth Low Energy
Output interface	4G LTE
Dimension	128 mm(L) x 131 mm (W) x 32 mm (H)
Weight	400 g
SIM slot	Micro SIM
USB slot	Mini USB type B (For setting only)
Power switch	To power ON or OFF system
Power Indicator (PWR)	Green LED
Bluetooth Status Indicator (MTR)	Blue LED to show Bluetooth State
4G LTE Power (NET)	Orange LED
4G LTE TX/RX (NET)	Blue LED to show data transmission
System Error Indicator (ERR)	Red LED to show system error
Power	AC power adapter (input: 100-240Vac; output: 6V, 1A)
Operating condition	+5°C ~ +40°C, 15% ~ 93% R.H.
Storage condition	-25°C ~ +70°C, 10% ~ 95% R.H.

TeleHealth Gateway

Federal Communications Commission (FCC) Statement

15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

15.19

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference and
- 2) this device must accept any interference received, including interference that may cause undesired operation.

15.21

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement:

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

 TaiDoc Technology Corporation

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