



# USER'S GUIDE

## Word Message Pager

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Model: STW-1093A  
FLEX Technology



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## 1. General Safety Instructions

Follow these guidelines to help ensure the safe use of your pager and accessories.

### 1.1 Battery Safety

- Do not dispose of the battery in fire. Batteries can explode when exposed to fire.
- To prevent injure or burns, do not allow metal objects to contact or short circuit the battery connectors.

### 1.2 Agency Approvals

The pager has been approved for use by the Federal Communications Commission (FCC) and Underwriter's Laboratories, Inc. (UL).

### 1.3 Cleaning Your Pager

To clean smudges and grime from the exterior of your pager, use a soft, non-abrasive cloth moistened in a mild soap and water solution. Do not immerse in water. Do not use alcohol or other cleaning solution.

### 1.4 Care and Maintenance

The pager is durable, reliable, and can provide years of dependable service ; however the are

precision electronic products. Water and moisture, excessive heat, and extreme shock may damage the device. Do not expose your device to these conditions. If repair is required, the Service Organization, staffed with specially trained technicians, offers repair and maintenance facilities in the USA.

You can protect your pager purchase with an optional extended limited warranty covering parts and labor.



## 2. Introduction

### 2.1 Welcome

Congratulations on your purchase of our Pager. By incorporating some of the most advanced electronic paging technologies, the pager is reliable and easy to use. Best of all, it is affordable and will keep you in touch with those important to you. Please carefully read this manual before using your pager in order to fully understand the functions and capabilities. Once again, congratulations on your purchase.

This guide contains operating instructions that explain how to use your new pager, and it provides helpful suggestions for first-time users as well as experienced users.

## 2.2 Features

### Technology

- FLEX® Protocol for Advanced Paging Reliability
- 16 FLEX Addresses
- Information Services Capable

### Display

- **20 character x 6 Line LCD display**
- 120 x 48 High Resolution LCD EL Backlight
- Show Time and Date

### Indicators/ Alert Features

- Built-In Alarm Clock ( 2 Alarms )
- User Selectable Alerts
- Vibrating Alert
- Reminder Alert
- Graphical Battery Gauge
- Error Message Indication
- New Message Indication
- Battery Status Display
- Message Full Indication
- Out of Service Range Indication

### Messaging Features

- Stores up to 210,000 total characters
- Duplicate Message Management
- Selective Erase / Erase All
- Messages Saved While Off or Changing the Battery
- 2 Folders for Important Messages
- Message Preview
- Time and Date Stamp
- Message Scrolling

### Control Features

- Zoom In/Out
- Private Time
- Auto On/Off
- Quiet Mode
- Key Click
- Adjusting LCD Contrast
- Selectable ICON Interface/ Text Interface
- Joystick Navigation
- Button Switch for Left-handed users



## 3. Getting Started

### 3.1 What's included in the package ?

- Word Pager



- Holster



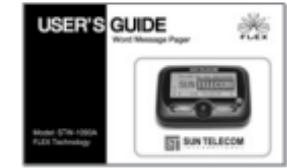
- Chain



- 1 'AA' Alkaline Battery



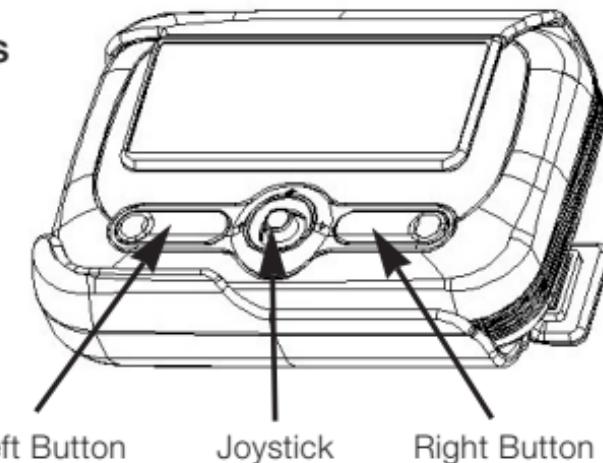
- User's Guide





### 3. Getting Started

#### 3.2 Outline & Control Buttons



Button	Description
	Esc, Backlight
	Directions(Left, Right, Up, Down), Enter
	Enter



### 3. Getting Started

#### 3.3 Indicator & Symbols

ICON	Description
▲	More Up
●	Power On Indicator
▼	Out of Service Range Indicator
◀	Audible Alert Indicator
🔔	Alarm Set Indicator
▼	More Down

	InBox		MailBox Alert
	News/Info InBox		News/Info Alerts
	Seved Folder 1		Set Alarm1
	Seved Folder 2		Set Alarm2
	Battery Level		Quiet Mode
	Preferences		Set Private Time
	Delete Messages		Delete Read MSGs
			Delete All MSGs
	Key Click		
	Power Off		Reminder Alert
			Back/Escape
	Set Contrast		Next Message
	Set UI Style		Move to Folder
	Button Switch		Delete Message
			Zoom In/Out
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## 3. Getting Started

### 3.4 Battery Information

Your pager uses 1 'AA' alkaline battery. Check the battery gauge in the Vital Signs menu. If is displayed to the left of the screen, the battery is low. If is displayed, you cannot receive messages but you can still read unread messages.

### 3.5 Installing/Replacing the Battery

1. Holding the pager face down, Push and slide the battery door. Lift up the battery door to open.
2. Remove the old battery, noting the polarity.
3. Insert a new battery so the positive (+) and negative (-) polarity markings on the battery match the polarity diagram near the battery compartment.
4. Replace the battery door cover.



## 3. Getting Started



**CAUTION:** Note the polarity markings (+) and (-).  
Do not insert the battery backwards.



## 3. Getting Started

### 3.6 Backlighting

In low-light conditions, press and hold  to turn on the pager's backlight. The backlight remains illuminated until the pager times out and returns to the Standby screen. To turn the backlight off manually, press and hold .

### 3.7 Out of Range Indicator

With this option enabled,  is displayed whenever you are out of range of the paging transmitter. Your pager can also alert you of this if this feature is enabled. The symbol  is no longer displayed when you return to your transmitting area.



## 3. Getting Started

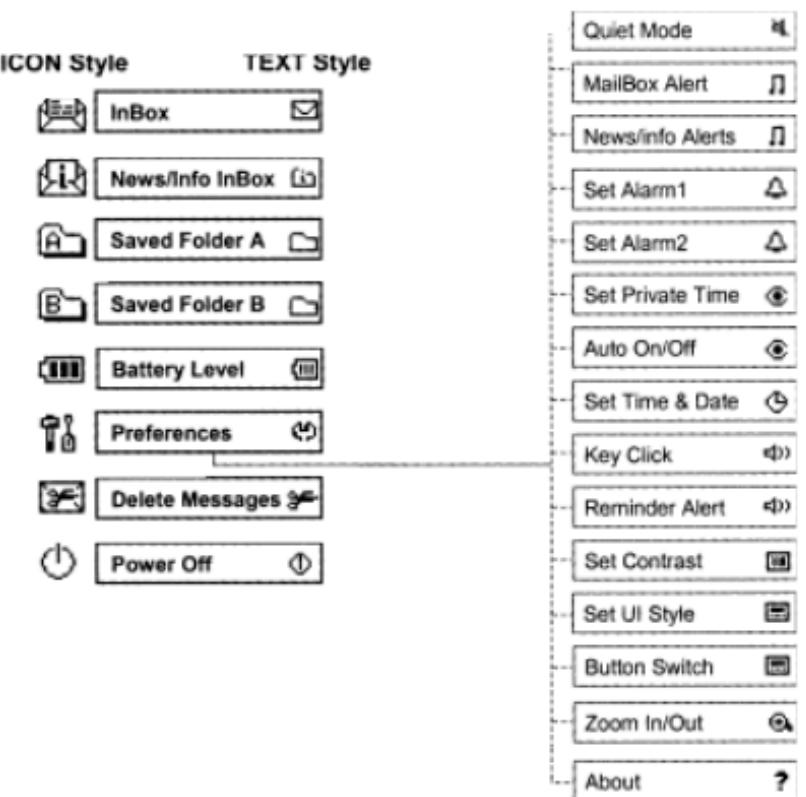
### 3.8 Using the Main Menu

Use the Main menu for the following functions:

- Access InBox
- Access News/Info InBox
- Access Saved Folder A / Folder B
- Delete all read messages in the InBoxes
- Change the pager settings
- Display Battery Level
- Turn the pager off

Use , , ,  to highlight the desired feature/option, and then press , or .

### 3.9 Main Menu



## 3. Getting Started

### 3.10 Turning On Your Pager

- ① Press key to turn your pager on. The pager emits a 4-second power-up alert, and displays the Status screen.
- ② Press , , , , to display the Main menu.
  - If you do not select a menu item, the pager goes into standby mode.
  - If you have one or more unread messages, number of messages displays on the right side of each Inbox icon.

### 3.11 Turning Off Your Pager

You should turn off your pager to save battery power.

Press	To Display	Then Press
or	Power Off	
or	Yes	



## 4. Messages

### 4.1 Reading Messages

Press	To Display	Then Press
▲ or ▼	✉ InBox or ⌂ News/Info InBox	◀ to display list of messages.
▲ or ▼	Desired message	◀
▲ or ▼ or ◀ or ▶	Message text line-by-line or Message text page-by-page.	
◀ or ▶	If there is additional text, ▲ and ▼ will be displayed on the left side of the screen.	

Note : If preset, the time and date that the message was received will be displayed at the end of each message.

Note : After you read your message, the last line of the screen is a link to the Message Options menu. For specific information about this menu, please see "Working with the Message Options Menu"



## 4. Messages

### 4.2 Scrolling Between Messages

While reading a message, you can quickly display another one.

Press	To Display	Then Press
◀ or ▶	The previous message or The next message	▲, ▼ or □ to read text.

### 4.3 Working with the Message Options Menu

You can access the Message Options Menu from any of the InBox, Saved Folder A/B available.

Press	To Display	Then Press
▲ or ▼	✉ InBox, ⌂ Saved Folder A/B	◀
▲ or ▼	Desired message	◀
▲ or ▼	Desired option from the <b>Message Options</b> Menu	◀

Review the following sections for more information on each of the message options in the menu : **Move to Folder A**, **Move to Folder B**, or **Delete Message**.



## 4. Messages

### 4.4 Deleting Messages

The delete option deletes the current or highlighted message.

Press	To Display	Then Press
	Message Options menu	
 or 	 Delete Message	

### 4.5 Moving a Message to Folder A or Folder B

Press	To Display	Then Press
 or 	Highlight the message in its original InBox	
 or 	 Move to Folder A or Move to Folder B	



## 4. Messages

### 4.6 Deleting Read Messages with Main Menu

Press	To Display	Then Press
 	 Delete Messages	
 or 	 Delete All MSGs	

### 4.7 Deleting All Messages with Main Menu

Press	To Display	Then Press
 	 Delete Messages	
 or 	 Delete All MSGs	



## 5. Message Boxes & Folder

### 5.1 Using Your News/Info InBox

When your pager receives information service messages, it goes to the News/Info InBox. To read the messages in this inbox, refer to “Reading Messages”. You can move within the list and delete them.

### 5.2 Saved Folder A, Saved Folder B

Use it to save personal messages or News/Info messages and protect them from the Delete Messages option and from automatic deletion when memory is full. In the can preview, read, or delete the messages.



## 6. Preferences

### 6.1 Setting the Quiet Mode

When it's set to ON, Quiet Mode temporarily changes all audible alerts to vibrate alerts. Turn the mode off to reinstate the audible alerts.

Press	To Display	Then Press
▲ or ▾	Preferences	<input type="checkbox"/>
▲ or ▾	Quiet Mode	<input type="checkbox"/>
◀ or ▶	On or Off	<input type="checkbox"/> to save.

Note: When you turn on the Quiet Mode, “ Quiet Mode” will display at the bottom of the screen.



## 6. Preferences

### 6.2 Setting the Time and Date

Press	To Display	Then Press
or	Preferences	
or	Set Time & Date	
or	Desired hour (1 to 12, or 1 to 24)	or
or	Desired minutes (0 to 59)	or
or	Desired AM or PM	or
or	Desired month	or
or	Desired day	or
or	Desired year	to save.



## 6. Preferences

### 6.3 Selecting the InBox and the News/Info Alert Type

Press	To Display	Then Press
or	Preferences	
or	InBox Alert or  News/Info Alert	
or	Desired Alert Type	
	(Vibrate, Silent, Tone, or Vibrate and Tone)	to save

### 6.4 Selecting the Tone of InBox Alert and News/Info Alert

Press	To Display	Then Press
or	Preferences	
or	InBox Alert or News/Info Alert	
or	Tone	
or	Desired Tone (1 to 14)	to save



## 6. Preferences

### 6.5 Setting the Reminder Alert

When the setting is ON, the pager will generate alerts when there are unread personal messages

Press	To Display	Then Press
▲ or ▾	↳ Preferences	<input type="checkbox"/>
▲ or ▾	↳ Reminder Alert	<input type="checkbox"/>
◀ or ▶	On or Off	<input type="checkbox"/> to save.

### 6.6 Setting the LCD Contrast

Contrast adjust the darkness of the letters displayed.

Press	To Display	Then Press
▲ or ▾	↳ Preferences	<input type="checkbox"/>
▲ or ▾	☒ Set Contrast	<input type="checkbox"/>
◀ or ▶ or ▲ or ▾	Increasing or Decreasing of contrast value	<input type="checkbox"/> to save.
▲ or ▾		



## 6. Preferences

### 6.7 Setting the Key Click

When this feature is turned ON in audible mode, a "key click" will sound whenever a button is pressed.

Press	To Display	Then Press
▲ or ▾	↳ Preferences	<input type="checkbox"/>
◀ or ▶	↳ Key Click	<input type="checkbox"/>
▲ or ▾	On or Off	<input type="checkbox"/> to save.

### 6.8 Setting the Key Click

The alarm can be set for a specific time and date, or it can be used as a daily alarm.

When an alarm is set, is displayed to the left side of screen. Press any key to silence an alarm.

Press	To Display	Then Press
▲ or ▾	↳ Preferences	<input type="checkbox"/>
▲ or ▾	Set Alarm1 or Set Alarm2	<input type="checkbox"/>
◀ or ▶	Desired Type (Disable, One Time, Every Day, or Weekly)	<input type="checkbox"/>
▲ or ▾	Time	<input type="checkbox"/> to save.



## 6. Preferences

### 6.9 Setting the Auto On/Off

Press	To Display	Then Press
▲ or ▾	_preferences	<input type="checkbox"/>
▲ or ▾	Set Auto On/Off	<input type="checkbox"/>
◀ or ▶	Enable (On or Off)	<input type="checkbox"/>
▲ or ▾	Time (Off Time & On Time)	<input type="checkbox"/> to save.

See "Setting the Time and Date" for more information on setting the time and date.

### 6.10 Setting the Private Time

Private Time mode lets you specify a time period while the pager operates without an audible or vibrate alert.

Press	To Display	Then Press
▲ or ▾	_preferences	<input type="checkbox"/>
▲ or ▾	Set Private Time	<input type="checkbox"/>
◀ or ▶	Enable (On or Off)	<input type="checkbox"/>
▲ or ▾	Time (From Time & To Time)	<input type="checkbox"/> to save.



## 6. Preferences

### 6.11 Setting the UI Style

Press	To Display	Then Press
▲ or ▾	_preferences	<input type="checkbox"/>
▲ or ▾	Set UI Style	<input type="checkbox"/>
◀ or ▶	ICON	<input type="checkbox"/> to save.

### 6.12 Setting the Button Switch

Press	To Display	Then Press
▲ or ▾	_preferences	<input type="checkbox"/>
▲ or ▾	Button Switch	<input type="checkbox"/>
◀ or ▶	On or Off	<input type="checkbox"/> to save.



## 6. Preferences

### 6.13 Setting the Zoom In/Out

Press	To Display	Then Press
or	Preferences	
or	Zoom In/Out	
or	In or Out	to save.

### 6.14 About

Press	To Display	Then Press
or	Preferences	
or	About	to view.



## 7. Limited Warranty

This warranty applies exclusively to Sun Telecom products purchased for use within the United States, Canada and Mexico. Sun Telecom International's warranty is extended solely to its original customers (i.e. -paging carriers, communications companies, agents, resellers, retail merchants, etc.) but NOT to the end-users.

This warranty is the only one offered by Sun Telecom International for its products, and it sets forth all of Sun Telecom International's responsibilities regarding sold product. There are no other express warranties.

This service complies with part 15 of the FCC rules and regulations. Operation is subject to the condition that this device does not cause harmful interference.



## 7. Limited Warranty

### **WHAT IS COVERED:**

Any defect in materials or workmanship.

### **LENGTH OF COVERAGE:**

One (1) year from date of delivery to its original customers.

### **REMEDIES:**

Sun Telecom International (at its option) may repair or replace the defective unit. If the unit is repaired, Sun Telecom International may use new or reconditioned replacement parts. If the unit is replaced, Sun Telecom International may replace it with a new or reconditioned unit of the same or similar design. The repair or replacement will be under warranty for a period of forty-five (45) days (or the remainder of the original one-year warranty period, whichever is longer).



## 7. Limited Warranty

### **LIMITATIONS:**

Implied warranties, including those of fitness for a particular purpose and merchantability, are limited to one (1) year from the date of delivery. Sun Telecom International will not pay for loss of time, inconvenience, loss of use of the Sun Telecom International product, or property damage caused by the product or its failure to work, or any other incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above exclusions or limitations may not apply to all parties.



## 7. Limited Warranty

### **CONDITIONS FOR WARRANTY SERVICE/REPLACEMENT:**

To obtain warranty service for a Sun Telecom International product, the customer must provide proof of the date of purchase. Within thirty (30) days of the date of delivery, return the defective unit to Sun Telecom International's corporate headquarters for immediate repair/replacement. After thirty (30) days from the date of delivery, contact the corporate headquarters for the address of an authorized warranty service center. In either case, if the customer is required to ship the product, all shipping costs must be prepaid at the customer's expense. It is strongly recommended that the customer retain all original packing materials in the event that shipping is required. When shipping the product, be sure to



## 7. Limited Warranty

include the name of the Sun Telecom International customer, street address, telephone number, and proof of the original date of purchase along with a description of the operating problem.

After the product is serviced or replaced, the product will be shipped (at Sun Telecom International's expense) to the street address provided via ground delivery (unless another method is utilized by the customer when shipping the product to the warranty service center and is explicitly specified as the method for return delivery). Repair or replacement of the Sun Telecom International product is the customer's exclusive remedy.



## 7. Limited Warranty

### **CONDITIONS NOT COVERED BY THIS WARRANTY:**

This warranty does not cover defects resulting from accidents, damage while in transit to an authorized warranty service center, alterations, unauthorized repairs/modifications, failure to follow instructions, misuse (including broken housings and displays), fire, flood, and acts of God. If the Sun Telecom International product is not covered under the conditions of this warranty, contact Sun Telecom International's corporate headquarters for repair/replacement options (and their corresponding charges).

Sun Telecom International (at its option) may repair the product (using new or reconditioned parts) or replace the product with a new or reconditioned unit of the same or similar design. The repair or replacement will be warranted for ninety (90) days.



## 7. Limited Warranty

### **STATE LAW RIGHTS:**

This warranty gives the customer specific legal rights, however the customer may have other rights depending on the state in which the company is located.

### **CONTACT INFORMATION:**

For questions/comments regarding the terms and conditions of this warranty  
**Contact: Sun Telecom International, Inc. [www.suntelecom.com](http://www.suntelecom.com)**