

# EQUISO

Streaming Smart Stick

Quick Start Guide



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## GENERAL CARE

## ADDITIONAL SUPPORT

# GETTING STARTED

## 1.1 Inside the Box



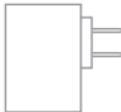
Equiso Streaming  
Smart Stick



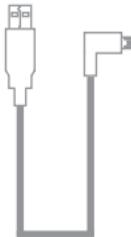
Remote



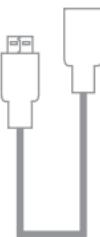
Remote Receiver  
(Already Installed on Equiso)



Power Adapter

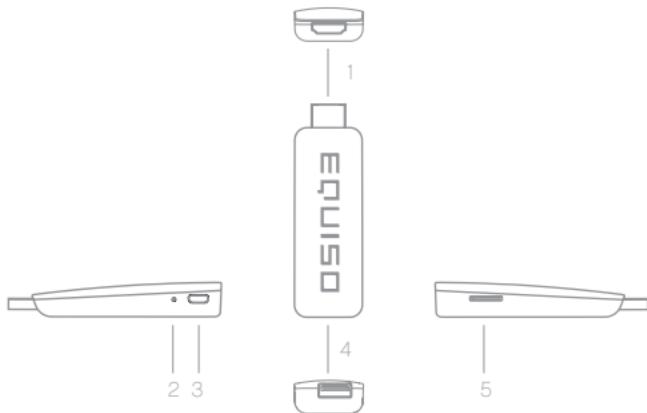


Micro USB Cable



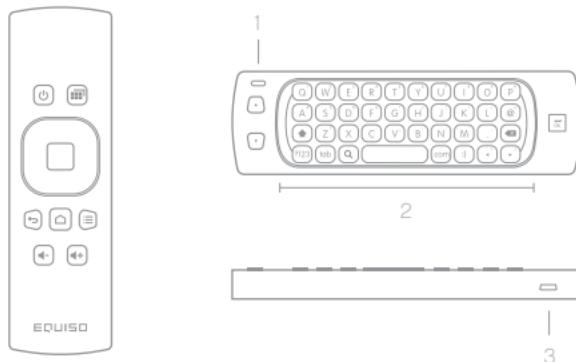
HDMI Cable  
(Pro Unit Only)

## 1.2 Equiso Streaming Smart Stick



1. Male HDMI port
2. Reset button
3. Micro USB port
4. USB port
5. MicroSD card slot

## 1.3 Equiso Remote



1. Battery status light
2. QWERTY keyboard
3. Micro USB charging port

Notes: Blue light indicates fully charged.

Blue blinking light indicates power is low.

Red light indicates charging.

## 1.4 Using Your Equiso Remote

turn TV on/off



apps

\* hold for 3 seconds to navigate between most recent apps



move through the menu options



return to the previous screen



return to the Home screen



context menu



turn volume up or down



## 1.5 What You Need

### High-Definition TV

A high-definition TV with an HDMI port.

### Wireless Network

An 802.11b/g/n Wi-Fi wireless network (wireless video streaming requires 802.11g or 802.11n), or 10/100 Base-T Ethernet network (requires adapter, not included).

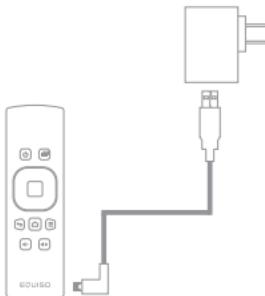
A broadband Internet connection (DSL, cable or LAN).

### Login Information

User names and passwords needed to access apps (Facebook, Gmail, Spotify).

## 1.6 Charging the Remote

1. Connect the USB cable to the A/C adapter.



2. Connect the micro USB cable end to the micro USB port on the remote.
3. Charging is complete when light is blue.

Notes: Blue light indicates fully charged.

Blue blinking light indicates power is low.

Red light indicates charging.

## 1.7 Connecting the Equiso to Your TV

1. Connect the USB cable end to the A/C adapter.

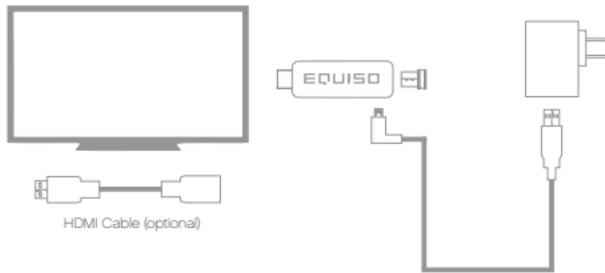
1a. You may also plug the USB cable into your one amp TV USB port if supported on your TV.

2. Connect the micro USB cable end to the micro USB port on the Equiso Smart Stick.

3. Plug the Equiso into the HDMI port of your TV.

3a. If it is difficult to access the HDMI port, use the supplied HDMI cable to connect the Equiso Smart Stick to your TV.

4. Make sure your TV or home theater receiver is set to the HDMI input where the Equiso is connected.



## 1.8 Settings

1. Hit the "Select" button  on the remote to display the cursor  "air mouse".
2. Navigating with the remote, click the "Settings" icon  on the Home screen.

## 1.9 Wireless Network Configuration

1. Click the Setting Icon  > Wi-Fi. Make sure the switch is highlighted "ON".
2. Equiso will search available Wi-Fi networks.
3. Select your wireless network.
4. Enter your wireless password (if needed).

## 1.10 Access the On-screen Keyboard

1. Click the Settings Icon  > Display > Status Bar and make sure the box is checked.
2. Hit the Home button on the remote to go back to the Home screen.
3. Open the browser and click on the address bar.
4. On the status bar at the bottom of screen, click the keyboard icon that is to the left of the clock.
5. Click the "OFF/ON" switch to turn on the on-screen keyboard.

## 1.11 Using Your Equiso Remote to Control Your TV

1. Enter IR mode by pressing the menu button for one second. While holding down the menu button press the power button and hold until the blue light blinks twice.
2. Enter learning mode by pressing the Home button for one second. While holding the Home button press the power button and hold until the blue light continuously stays on.
3. Place the Equiso remote and your TV remote on a flat, stable surface with the IR sides facing each other.
4. Press the power button on the Equiso remote you want to teach. The blue light will begin to flash.
5. Press and hold the button on your TV remote you want to be learned until the blue light stops flashing.
6. To teach other buttons on your remote, repeat steps 4 and 5.
7. Exit learning mode by pressing the Home button for one second. While holding the Home button press the power button and hold until the blue light continuously stays on.
8. Exit IR mode by pressing the menu button for one second. While holding down the menu button press the power button and hold until the blue light blinks twice.

## WATCH

### 2.1 Sensitivity of Remote

1. Click the Settings Icon > Language and Input > Mouse/Trackpad > Pointer Speed.
2. Slide the sensitivity bar to adjust the speed of the pointer.

### 2.2 Add A Google Account

1. Click the Settings Icon > Accounts & Sync.
2. Click on "Add Account" in the top right corner.
3. Click on "google" and follow the prompts.

## 2.3 Access the Google Play Store

1. Click the Google Play Store icon  located at the bottom of the Home screen.
2. Create or sign in with your Google account and follow the prompts.

## 2.4 Download and Install Apps

1. Click the Google Play Store icon  located at the bottom of the Home screen.
2. Search and select your desired app, click "Install".
3. App will download and icon will appear on your Home screen.

## 2.5 Factory Reset

1. Scroll down the left side menu, click the Settings Icon > Backup & Reset > Factory Data Reset.
2. Select "Erase SD card", and click on the ""Reset Equiso Stick" button.
3. Reset will take several minutes. Please be patient.
4. If your Equiso freezes at boot screen unplug and re-insert power cable.

## Troubleshooting

Most problems with Equiso can be solved quickly by following the advice in this chapter.

For additional tips and troubleshooting information, contact Equiso support [support@equiso.com](mailto:support@equiso.com) or go to [support.equiso.com](http://support.equiso.com).

### 3.1 The Basics

1. Your TV is on.
2. Your remote has been charged.
3. Both ends of the USB cable are connected to the Equiso Smart Stick and the TV USB or A/C power adapter.
4. The Equiso Smart Stick is properly connected to the HDMI port of your TV.
5. The remote receiver has been inserted into the usb port on the back of the Equiso Smart Stick.
6. Your TV has been turned on to the corresponding HDMI input.
7. Your wireless router and network connections are functioning properly.
8. You have the correct user name/password for your wireless network.

If you are still having issues try resetting the equipment and wireless router. Wait 30 seconds and reconnect.

### 3.2 Remote Connectivity

1. The "EQUISO" logo is face up and pointing towards you.
2. You have hit the select button to make the mouse appear on the screen.

### 3.3 Unable to Locate Wi-Fi Network

1. Make sure your wireless router is functioning properly.
2. Try resetting the router. Wait 5-10 minutes and try to connect again.
3. Make sure the correct user name/password combination has been entered.
4. Use the supplied HDMI cable to move your Equiso away from the TV.

### 3.4 No Sound

1. Make sure the volume on the TV is turned up and the mute option is not selected.
2. Make sure your TV or home theater receiver is set to the correct HDMI output where the Equiso Smart Stick is connected.
3. Make sure the volume on the Equiso remote is turned up.

## General Care

When the Equiso Smart Stick is not being used please store in a safe area. Do not expose it to harsh conditions such as water, extreme heat or colds.

## Additional Support

For assistance, please contact us at [support@equiso.com](mailto:support@equiso.com) or [support.equiso.com](http://support.equiso.com).

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## FCC Statement

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## FCC Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.