ENGLISH →

Announcement

JMGO is committed to continuously improving product performance and functionality. The images and function descriptions in the product manual are subject to product and factory presets. JMGO reserves the right to improve the functionality and user interface described in the manual without prior notice. In such cases, please refer to the actual product. Please take proper care of your product. JMGO is not responsible for any losses caused by the improper operation of software, hardware, or maintenance, nor any losses resulting from the disclosure of personal information to a third party. JMGO is not responsible for any accidental losses that may occur during the use of this manual, nor will it be responsible for any third-party claims arising from the use of this product.

The function descriptions of the product have been carefully reviewed and proofread by JMGO personnel. If you find any omissions, we would like to apologize and would appreciate your feedback. To learn more about JMGO's products and value-added services, visit our Official WeChat Account: JMGO or official website: www.jmgo.com.

This product is only sold in Mainland China.

Safety Notice >

1. Read this product manual thoroughly before attempting to use this product. Store the product manual in a safe location so it may be referenced at any time.

2. Do not block the air inlet or outlet of the product with any objects when it is projecting an image. Doing so may result in excessive internal temperatures and damage to the projector.

3. Do not hit or drop the product from a significant height.

4. Do not place objects (such as the remote control or sundries) on top of the device as they may slide onto the light outlet, blocking the light path and scratching or staining the glass lens.

5. Do not look directly into the light outlet (lens) of the device as your eyes may be damaged by a strong laser.

6. If you encounter an issue with the product, do not attempt to disassemble it without authorization. Contact professional after-sales personnel to resolve the issue.

Certificate of Conformity | **CERTIFICATE INSPECTED**

Note: The serial number is shown on the product name plate.

Thank You for Choosing Us!

THANK YOU LETTER

Dear JMGO Customer,

Thank you for choosing the JMGO Projector! We have a lot of love for this product, and we hope you love it too. Once you turn your new projector on, we hope you can feel the care and passion we've poured into crafting a great experience.

More than just an audiovisual device, the projector can bring any blank patch of wall bursting into life. It also has many smart features to integrate seamlessly with your other devices.
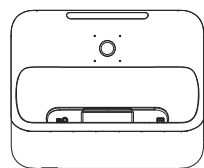
Over the past ten years, we have focused on R&D of core components and continuously improving our product experience. Thanks to our engineers' efforts, we are now one of the leading players in the smart projector and laser TV industries.

If you like this product, please tell your friends and help us grow the JMGO family!
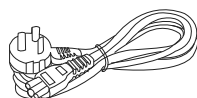
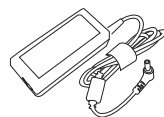Chairman:

Scope of Delivery >

Projector Body

Remote Control

Power Cable

User Manual &
Warranty Card

Power Adapter

*Note: Thank you for purchasing this JMGO product. Please check whether
the items you received are consistent with the list; If any discrepancy
is observed, please contact JMGO customer service as soon as
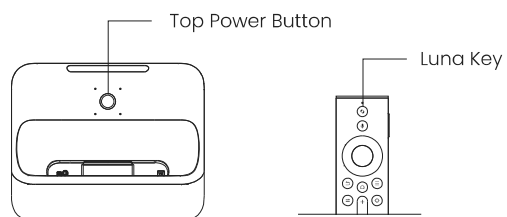possible.

Product Manual >

- Step 1. Place the device 10 cm – 30 cm in front of a flat white wall or curtain.
We recommend that the center of the screen is level with the human eye.

100"
90"
80"

14cm 19cm 23.5cm
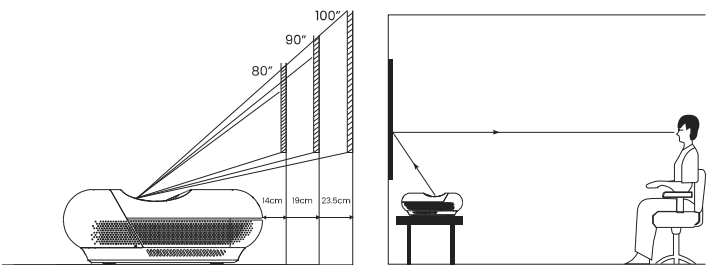
This product supports a projection screen size of 70 – 110 in, with an optimal
projection screen size of 100 in (16:9) at a wall/screen distance of 9.5 cm – 28
cm. Users can select the screen size and corresponding placement position
that best suits their actual scenario.

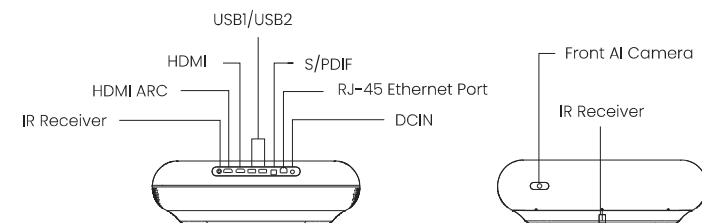| Distance between the projector and the wall	9.5cm	14cm	19cm	23.5cm	28cm
Projection Size	70"	80"	90"	100" (Optimal)	110"

- Step 2. Connect the DCIN port and projector socket through an adapter and power cable, then confirm that the projector is powered on.

- Step 3. Press the button on the top of the projector or the Luna key on the remote control to turn the projector on and enter the initial boot setup process. Follow the instructions to configure the projector network, screen, and other functionality to ensure you can enjoy the best experience.

Top Power Button

Luna Key

Projector Buttons, Ports, and Indicators >

Mic

Press Power Button to Start

Indicator

TOF Laser Sensor Module

Ambient Light Sensor

UST Projection Lens

Top View

USB1/USB2

HDMI

S/PDIF

HDMI ARC

RJ-45 Ethernet Port

IR Receiver

DCIN

Front AI Camera

IR Receiver
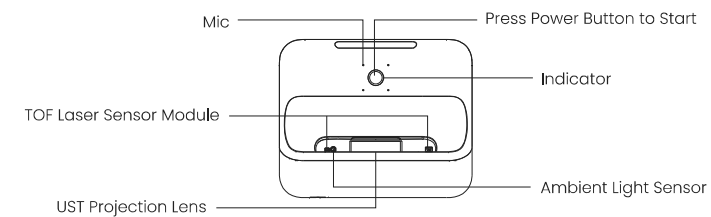
Rear View

Front View

Indicator Light & Push Switch Function >

The indicator will display a bright light while the projector is in Movie Mode

The indicator will display a faint light while the projector is in Companion Mode

When the project is on, quickly press the switch two times. The projector will shut down and the indicator will turn off.

Press the switch while the projector is off. The projector will turn on and enter Companion Mode. The indicator will display a faint light.

Common External Devices >
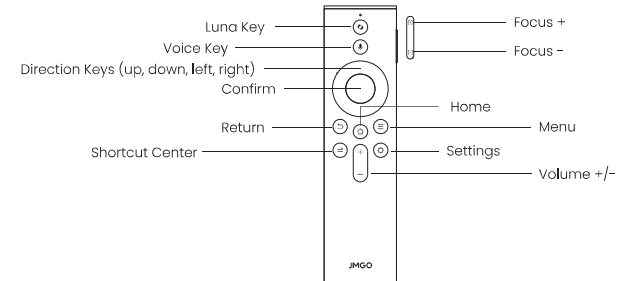
S/PDIF: Music Player, Stereo

USB: USB,
Mobile Hard Disk

HDMI: Computer,
Game Console

RJ-45 Ethernet Port:
Set-Top Box

Remote Control >

Luna Key
Voice Key
Direction Keys (up, down, left, right)
Confirm
Return
Shortcut Center

Focus +
Focus -
Home
Menu
Settings
Volume +/-

JMGO

Bluetooth Pairing >

- The projector will automatically pair with the Bluetooth remote control after it has been turned on. If the remote control is replaced or fails to pair automatically, Bluetooth pairing must to be done manually.
- After the projector is turned on and enters the system, press and hold the Shortcut Center key and the Settings key for 2 seconds. The indicator light will flash white to enter Bluetooth pairing mode.
- Go to Settings > Bluetooth, and search for Bluetooth device: RemoteControl.
- If the white light turns on for 2 seconds, the pairing was successful, and there will be a corresponding prompt on the system interface. If the indicator light goes out, pairing failed and needs to pair again.
- After Bluetooth pairing is successful, the indicator light will be white, and the voice function can be used. If the system prompts for pairing, please follow the system instructions.

Switching Modes ›

The projector can switch between different modes using the Luna key and Home key on the remote control.
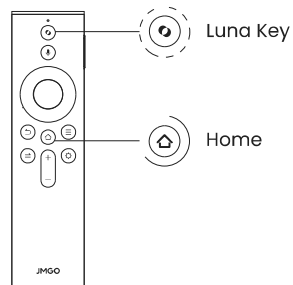
- Press the Luna key to switch between Movie Mode and Companion Mode.

- Press and hold the Luna key to enter sleep mode. When the device is in sleep mode, press the Luna key again to exit sleep mode.

- Press and hold the Luna key and Home key at the same time to show the shutdown menu. You can choose either shutdown, restart, or scheduled shutdown.

Network/Bluetooth Settings ›

Press the Settings key on the remote control, then select Network/Bluetooth.

Wireless/Ethernet Connection

- Select WLAN and enter the Wi-Fi password to connect to a wireless network. You can also select Ethernet Network for a cable connection. An Ethernet cable must be connected to the RJ45 port of the device.

Bluetooth Connection

- Select Connect Bluetooth to connect Bluetooth devices such as speakers, headsets, keyboards, and mice.

Projection Screen & Video Settings ›

Press the Settings key on the remote control, then select Projection Settings.

Focus Adjustment ›

- Whenever the mode or position of the projector changes while Autofocus is enabled, the focus will be adjusted whenever the user presses and holds the Settings Key on the remote control.

- Users can manually adjust the focus by pressing the Focus Key on the side of the remote control.
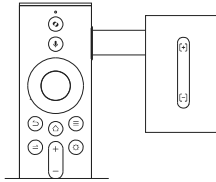
Keystone Correction >

- Whenever the mode or position of the projector changes while Automatic Keystone Correction is enabled, the projector will perform keystone correction to ensure the aspect ratio in 16:9.
- Users can enter the Manual Keystone Correction page to perform corresponding operations.

Correction Assist >

- Enable the Correction Assist function, move the device so that the projected image covers an area slightly larger than the screen frame, then manually adjust the corners of the image to match the corners of the screen in accordance with the instructions.

- If the effect of Automatic Keystone Correction is not satisfactory, select Level Correction to correct the device to a level position.

- If the effect of Autofocus is not satisfactory, select Autofocus Calibration to further calibrate the autofocus.

Auto Brightness >

- Go to Brightness and select Auto to make the projector automatically adjust the brightness of the screen whenever the ambient brightness changes. You can also select High Brightness, Standard, or Gentle options to manually adjust the brightness.

Press the Settings key on the remote control, then select Video Settings.

Wall Color Calibration >

When Wall Color Calibration is enabled, the projector will automatically adjust the color temperature of the screen whenever the ambient temperature changes.

Other Video Settings >

Users can also configure more specialized video settings such as Image Noise Reduction, Low Latency Mode, Motion Compensation, HDR, and Color Temperature through the Video Settings.

Companion Mode >

The "Companion + Movie" modes create a parallel space that delivers innovative possibilities for home projection scenarios and interaction. Based on the principle of projector imaging, Companion Mode delivers the

Users can switch between Companion Mode and Movie Mode by pressing the corresponding switch on the projector or pressing the Luna key on the remote control. Different settings can be selected while in Companion Mode.

(For specific operations, please refer to the JMGO app)

Message Board

• A message board that displays a variety of information about your home. Users can customize the type and arrangement of information sections through the JMGO app.

Music Visualizer

• The projector comes with a variety of built-in customized rhythm and lyric effects, supports Bluetooth music, adjusts visualization effects in accordance with different genres, and links together senses such as hearing, sight, and emotion.

Digital Art Gallery

• JMGO has entered into an exclusive partnership with world-renowned new media art platform MANA to provide users with digital pieces from the world's top new media artists.

Dynamic Weather

• The dynamic weather function provides the user with real-time weather information of their city and helps enrich the home environment with a variety of visual weather effects.

Floating Clock

• The floating clock takes full advantage of the big screen, making it easy to tell time at a glance and giving the wall a cool visual effect.

Content Source Selection & Screen Share/Projection Configuration >

Switching Video Signal Source

Press the Settings key on the remote control, then select Signal Source to enter the selection interface. Select HDMI ARC or HDMII to project external audio and video signal sources. Select Local to use the internal video software of the projection device to obtain audio and video resources from the network.

Screen Share/Projection Configuration

Connect the projector and your device (mobile phone, laptop, etc.) to the same network, then click the screen share function on Eshare to share/project the video to the projector.

Smart Functions >

Amazon Alexia®

This projector supports voice control via Amazon Alexa®. Amazon Alexa® is activated by pressing the Alexa key. Press and hold the key to speak commands.

Smart Eye Protection

When pets or children enter the vicinity of the laser path while Smart Eye Protection is active, the projector will greatly reduce the brightness to protect their eyes from harm.

You can enable this function from:

Settings > Projection Settings > Eye Protection Mode. When Eye Protection Mode is On, the projection screen will enter Low Blue Light Mode. When Eye Protection Mode is Automatic, the system will intelligently detect when children/education content is being played to enter Low Blue Light Mode.

Gesture Controls

When Gesture Operation is enabled, the user can perform Mute, Volume Up/Down, through gestures.

Sound Mode ›

Press the Settings key on the remote control, then select Audio Settings.

Audio Mode

Users can select different sound modes to enhance the look and feel of various audio and video sources.

Audio Output

Users can choose to use the speakers that come with the projector or more specialized speaker equipment through the SPDIF port. Adjust the SPDIF Delay parameter if audio is not synchronized with the video.

System Update ›

This product supports both online and local updates.

Online Update: Head to Settings > System > Update Version. The system will automatically detect if your software is up-to-date. You will receive a prompt if the software is already the latest version. If your software is out-of-date, you will be asked if you wish to update it.

*Note: JMGO regularly releases software updates as continuous maintenance services. We may push software updates without prior notice to ensure users can enjoy up-to-date experiences and services.

Local Update: Download the software update package from the JMGO website, copy the file to the root directory of a hard disk or USB, then insert the hard disk or USB into the USB port on the projector body. Head to Settings > System > Update Version, then select Local Update. The system will automatically detect and install the update package.

*Note: Do not unplug the USB or cut off power during the update process.

Download and Install of "JMGO app" ›

- JMGO app is a mobile app that enables multi-screen interaction with JMGO projectors through virtual touch controls and opens up a world of art and imagination through Companion Mode.
- JMGO app supports Intelligent Image Flattening with your mobile phone camera. Projecting onto an uneven surface may result in image distortion. This function provides quick image correction and auxiliary calibration.

Environmental Protection >

This Environment-Friendly Use Period (EFUP) label indicates that the device will not leak hazardous substances, which could cause harm to health or the environment, during 10 years of normal use. During normal use conditions, there will be no leakage or sudden change of hazardous substances, no serious pollution to the environment, and no serious damage to people or property.

Name and content of trace toxic and harmful substances or elements contained in each component of the product:

Component Name	Hazardous Substances					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Bb	X	O	O	O	O	O
Remote Control	X	O	O	O	O	O
Cable	O	O	O	O	O	O
Adapter	X	O	O	O	O	O
Packaging Material	O	O	O	O	O	O

O: The content of the hazardous substances in all homogeneous materials in the component is less than the limit set forth in GB/T26572-2011.

X: The content of hazardous substances in at least one of the homogeneous materials in the component exceeds the limit set forth in GB/T26572-2011.

After-Sales Service Policy

Shenzhen Holatek Co., Ltd. (hereinafter "JMGO") formulates its after-sales policies in strict accordance with relevant laws and regulations to provide the "three guarantees" of repair, replacement, and return.

Warranty Policy

Service Period: The validity period of "three guarantees" commences from the date of purchase or the date of receipt of the package. If the product experiences a performance failure, the package must be returned within 30 days. The projector is guaranteed for 1 year.

Scope of Warranty	Warranty Content	Warranty Period
Projector	The projector and its constituent components	1 year
Accessories	Separately sold accessories and internal accessories	1 year

Note: The warranty period shown in the table above is distributor recommendation only. Specific local laws and regulations shall prevail. If you encounter any problems or want to know more about the after-sales information, you can email after-sales@jmgo.com for advice.

Non-Warranty Policy

This product is not covered by warranty in the following circumstances: The validity period of "three guarantees" has been exceeded; maintenance, misuse, collision, negligence, abuse, liquid ingress, accident, alteration, disassembly, or improper use of accessories has been carried out without authorization from JMGO; quality problems have occurred due to the installation of unauthorized software; or labels, device serial numbers, or anti-counterfeiting labels have been destroyed or altered; the model of the "three guarantees" certificate does not match or the model of the damaged product, or has otherwise been altered; damage caused by force majeure; damage caused by use in environments that do not conform to the specifications of the product manual; damage caused by use in environments that do not conform to the specifications of the product manual; failure or damage caused by computer viruses, hacker intrusion, or other malicious intrusions; damage caused by the use of software that is not authorized by JMGO.

Three Guarantees Policy

Return or replacement will not be provided in the following circumstances: Damage caused by human action; missing or damaged packaging; or missing or damaged internal components. When seek for return or replacement, please return all provided accessories as well (including but not limited to product accessories, gifts, warranty cards, manual, etc.). To ensure a smooth return or replacement process, we recommend that you keep the outer packaging, accessories, and any free gifts provided with the products for 30 days from the date of receipt. JMGO has the right to refuse the return or replacement of products that do not meet the replacement requirements or exceeded the warranty period.

Back up your personal data and applications before seeking replacement or repair. The maintenance process may result in the loss of your personal data and applications. JMGO will protect your personal privacy but takes no responsibility for any damage or loss of personal data and applications resulting from the repair or replacement process.

Three Guarantees Service Card

Repair/Return/Replacement Service Instructions

This service card helps JMGO process repair, return, and replacement requests faster.

1) Before filling in the service card, please contact us to ensure that we can help solve the problem.

After-Sales service email: after-sales@jmgo.com

2) After you have filled in the service card, please return it to us in the same package as the product.

Return: ☐   Replacement: ☐   Repair: ☐   Please indicate with a √

Product Serial Number: _____ Item Details: _____

Fault Description (required): _____

*In order to shorten the repair, return, or replacement time, please fill in the reason truthfully. This helps the request make it through the inspection process as soon as possible.

Order Information

Vendor Store (required): _____

Purchase Order (required): _____

Purchase Account No. (required): _____

Date of Purchase: YYYY＿＿＿＿MM＿＿＿＿DD＿＿＿＿

* If you did not receive a purchase order, please provide a copy of the purchase voucher.

Contact Information

Name: _____ Phone: _____

Address: _____

*Replaced and repaired products will be returned to the following address. Please ensure the details are filled in correctly.

After-Sales Service Channels

If you encounter any problems while using the product, contact us through one of the following channels:

After-Sales Website: global.jmgo.com

After-Sales service email: after-sales@jmgo.com

EU Declaration Conformity

Hereby, SHENZHEN HOLATEK CO., LTD. declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article10(2) and Artical10(10), This product is allowed to use in all EU member states.
A complete declaration of conformity can be obtained at: www.jmgo.com

CE

The device can operate in EU Member State without restricted

	AT	BE	BG	HR	CY	CZ	DK	IS
	EE	FI	FR	DE	EL	HU	IE	LI
	IT	LV	LT	LU	MT	NL	PL	NO
	PT	RO	SK	SI	ES	SE	CH	/

Warnings

1. 1EUT operation temperature range: 0℃ to 40℃.

2. 2Do not store the device in temperatures lower -20 ℃ and higher than 60 ℃

3. Adapter shall be installed near the equipment and shall be easily accessible.

4. To power the device, Please use a matching power supply adapter offered by the authorized producer, unauthorized adapter may cause charger exploding or damage the machine.

5. Plug the adapter power socket in 100-240VAC socket, others may cause charger exploding or damage the machine. The plug considered as disconnect device of adapter

6. Adapter:

Input: AC 100-240V 50/60Hz 2.0A

Output: 19V ⎓ 7.9A 150.1W

Technical description:

Rating　　　: 19V ⎓ 7.9A
Frequency Range: Bluetooth:2402-2480MHz
　　　　　　　　2.4G WiFi (20 MHz): 2412 - 2472 MHz
　　　　　　　　2.4G WiFi (40 MHz): 2422 - 2462 MHz
　　　　　　　　5G WiFi(H20): 5180 - 5240 MHz
　　　　　　　　5G WiFi(H40): 5190 - 5230 MHz
　　　　　　　　5G WiFi(H80): 5210MHz
　　　　　　　　Non-SRD: 5745 - 5825MHz

Transmit Power:　Bluetooth: 7.71dBm EIRP
　　　　　　　　2.4G WiFi: 18.03dBm EIRP
　　　　　　　　5G WiFi: 20.61 dBm EIRP
　　　　　　　　Non-SRD:13.90 dBm EIRP

Radiation Exposure Statement

This device complies with RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This device must operate with a minimum distance of 20 cm between the radiator and user body.

UK Declaration of Conformity

Hereby, Mahrek Teknoloji A.S. declares that this device is in compliance with the essential requirements and other relevant provisions of UK legislation Radio Equipment Regulations 2017. A complete declaration of conformity can be obtained at: www.jmgo.com

UK
CA

FCC compliance statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

--Reorient or relocate the receiving antenna.
--Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
This device must operate with a minimum distance of 20 cm between the radiator and user body.

ISED compliance statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) L'appareil ne doit pas produire de brouillage;
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

ISED Radiation Exposure statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.