

General

The Attendo Classic Care Phone is one of the products developed by Attendo Systems to give extra security and reassurance in the home.

You can contact someone quickly and easily via the Attendo Classic Care Phone. Just press the alarm button to send an alarm to an alarm control center or to a friend or relative at home.

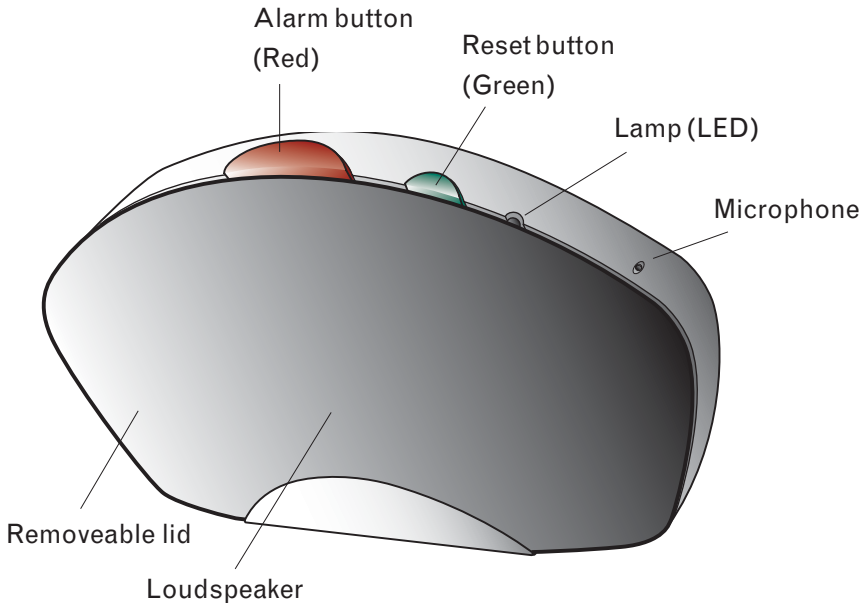
Once the alarm has been acknowledged by the alarm receiver, a loudspeaking call will be connected and you can speak directly to the person at the alarm receiver.

An alarm can be activated with the red alarm button on the Care Phone or with the Attendo Carry portable trigger. Several portable triggers can be used with the same Care Phone. Pressing the portable trigger automatically performs a battery test. A battery alarm is sent to the alarm receiver if the battery is in poor condition.

The Attendo Classic Care Phone can be wall-mounted or stand on a table. The Care Phone is easy to install and is connected to a telephone jack. The power supply is via a mains adapter to be inserted in an ordinary 110 V wall socket

For extra security, the Attendo Classic is battery-powered in the event of power failure. The backup operation time is at least 24 hours with the supplied rechargeable battery pack.

Your Attendo Classic Care Phone

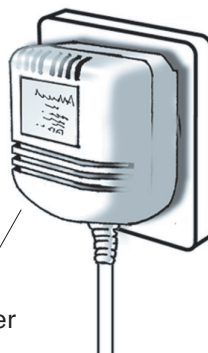


The following articles are included in the Care Phone package:

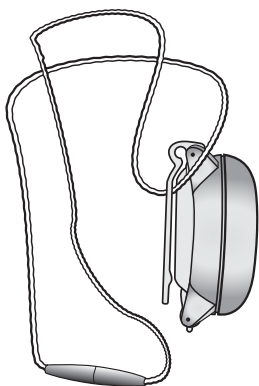
- Attendo Classic Care Phone including accumulator batteries.
- Attendo Carry portable alarm trigger
- Wrist strap
- Neck cord
- Mains adapter
- Telephone line cord with RJ11C connectors in each end.
- Operating instructions



Always leave the
mains adapter in
the wall socket,
even if you go
away.



Mains
adapter



Attendo Carry
portable trigger



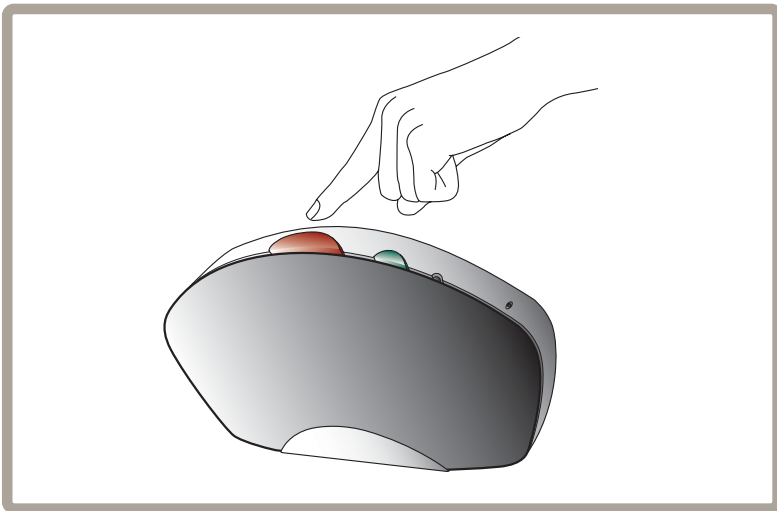
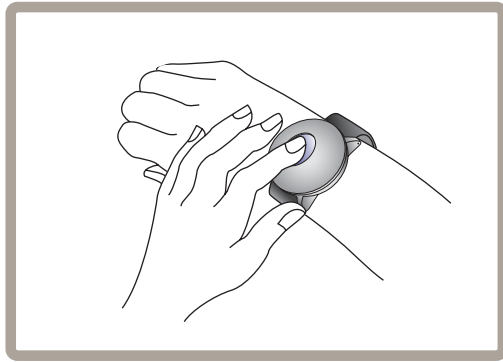
If necessary, you can wipe the Care Phone with a slightly damp cloth.

Carry portable triggers may be worn on the wrist like a watch or around the neck like a necklace.

The portable trigger is waterproof to a depth of 3 feet.

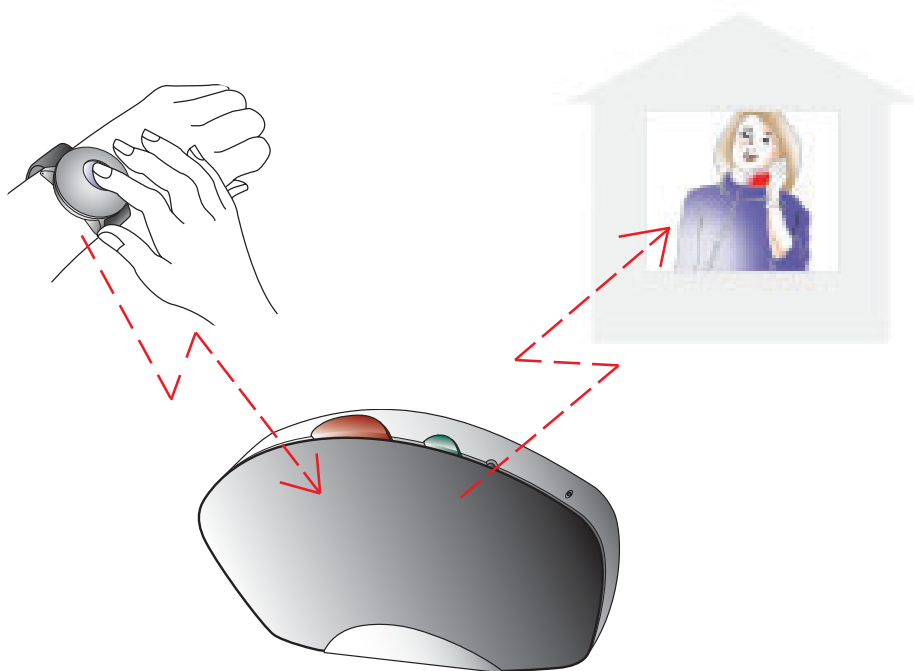
How to give the alarm

Press either your
portable trigger ...



... or the red alarm button on the Care Phone.

After giving the alarm



After you have pressed the alarm button, the Care Phone will automatically call the alarm receiver at the following place/location:

You will receive a reply after a short time, and you can then talk to the staff. It makes no difference where you are in the room.

Attendo Classic in operation

Security

The Attendo Classic Care Phone is one of the products Attendo Systems has developed to provide extra security in the home. Attendo Classic is intended primarily for individual living situations.

Quick and easy contact

With the Attendo Classic Care Phone it is quick and easy to get in touch with someone. A press of the alarm trigger sends an alarm to an alarm receiver or to the home of a friend or relative. When an alarm receiver acknowledges the alarm, a loudspeaking call is connected and the person sending the alarm may speak directly to the person with the alarm receiver.

Activating the alarm

A social alarm can be activated either by pressing the red button on the Care Phone or by pressing the button on the Attendo Carry portable alarm trigger. Other types of alarms can be activated by ancillary equipment such as a smoke detector.

Alarm transmitters

Up to 4 radio alarm transmitters such as the Attendo Carry portable alarm trigger or other Attendo radio transmitter may be easily programmed to the Care Phone. When the button on the portable alarm trigger is pressed, a battery test is performed. If the battery is bad, a battery alarm is sent to the alarm receiver.

Connecting

The Care Phone is easy to install and connection to the telephone system is normally made through an intermediate telephone plug to a telephone jack. The Care Phone intermediate telephone plug should be connected to the first telephone jack in the house/apartment to ensure proper operation even when another telephone handset is off the hook. Power supply is via a mains adapter inserted in an ordinary 110 V wall socket.

Battery accumulator

The Care Phone is delivered with an automatic recharge battery accumulator. With the use of an accumulator, the total reserve operating time is 24 hours from total power loss until it ceases to function.

After a battery alarm the accumulator does not need to be replaced, but the power supply must be restored so that the accumulator can be recharged.

Drilling template for wall mounting

The Attendo Classic Care Phone may be hung on a wall or placed on a table (for wall mounting see the drilling template below).

We recommend screw size 4x30 mm for wall mounting.



Installation



NOTE!

The alarm trigger contains batteries that has to be disposed of in an environmentally friendly way when used up.



How to install the Care Phone

1. Disconnect the existing telephone from the telephone jack.



IMPORTANT!

The Care Phone should be connected to the first incoming telephone jack in the house/apartment.

2. Insert the one of the modular connectors of the supplied telephone line cord into the connector marked **LINE** on the back of the Attendo Classic. Insert the other modular connector into the telephone line wall socket.

3. Insert the plug for any existing telephone into the connector marked **PHONE** on the back of the Attendo Classic. Check for dial tone.
4. Connect the transformer's modular connector to the input on the Care Phone marked **9V AC** and insert the transformer in a mains outlet.
5. Move the switch to the **ON** position and check that the LED on Classic is functioning. If it is steady green, the Care Phone is **OK**. If the LED flashes red or green for an extended period, there is a problem with the unit. Contact your supplier for assistance.

— **IMPORTANT!** —



The power switch must always be turned **OFF** when the care phone is not connected to the power mains in order to save batteries.

Indication of incorrect installation

If there is some problem - such as faulty connection of the telephone line or to the power mains, the **LED** will slowly flash red until the problem is solved. Attendo Classic will also sound a warning signal, which will be repeated once, five minutes later.

This is how a relative can receive your alarm

Your Care Phone can also call a relative or neighbor who has an ordinary touch-tone dialing telephone (with buttons marked * and #).

The person receiving the alarm uses the keypad on his/her telephone.

The telephone rings

Your relative will hear special tone signals when he/she answers.

Acknowledge the alarm

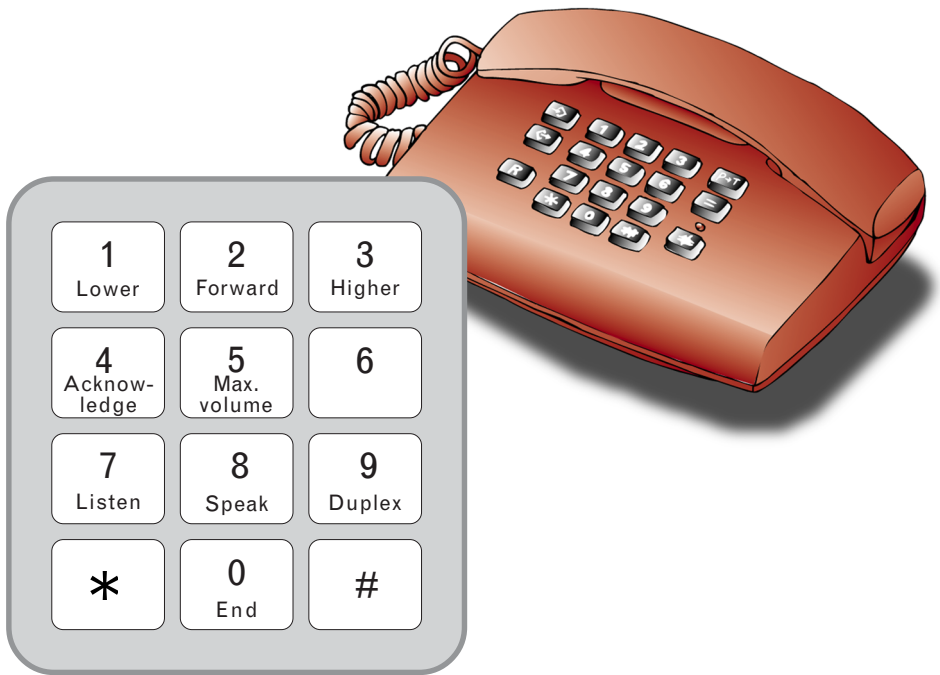
Your relative acknowledges the alarm by pressing **4** . You can now talk to one another.

Change the volume

Your relative can change the volume of the Care Phone loudspeaker by pressing **1** to lower the volume and **3** to raise it. Press repeatedly on each button to raise or decrease the volume. If your relative wishes to increase the volume of the loudspeaker directly to maximum level, he/she can press **5** .

Control the direction of speech

If you are still finding it difficult to hear one another, your relative can also control the call by pressing **7** when he/she is listening and **8** when he/she is speaking. This means that you cannot both speak at once, as you would in a normal telephone call. You have to wait for the other party to finish speaking before they will be able to hear you. To return to normal operation, your relative may press **6** .



Extend the call

After 12 minutes, a tone is heard indicating that the call is about to be terminated. Your relative can extend the call by pressing **4**.

Unable to respond

If your relative has received the alarm but is not able to handle it directly, he/she may forward the alarm to the next receiver in the alarm receivers list by pressing **2**.

Terminate the call

The call is terminated by your relative pressing **0**.

Remember:



- The lamp (LED) on the CarePhone shows a steady green light when the CarePhone is in standby mode and a flashing green light when the CarePhone is in alarm mode. If the ON/OFF switch is ON and the lamp is not lit at all or is flashing red for an extended time, turn the unit OFF and contact the service personnel.
- No alarms can be sent if the telephone line is faulty.
- The CarePhone must be connected to the mains supply via the transformer, so that the batteries are not discharged.
- The intermediate plug of the CarePhone (or some other type of connection to the telephone jack) must be connected to a telephone jack and should be inserted into the first telephone jack.
- To transmit an alarm, at least one alarm receiver and one alarm code must be programmed.
- No water or other liquid must be poured onto the CarePhone.
- Only authorized personnel may install, program and modify settings for the TT80 / Attendo Classic and its accessories.

Notes on equipment and personal safety:

According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

- Never install telephone wiring during a lightning storm.
- Never install telephone in wet locations unless the jack is specifically designed for wet locations.
- Never touch bare telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.
- Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.
- Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notes on radio/TV interference:

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning this equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Important



CONSUMER INFORMATION:

"This equipment" is used below to indicate the "TT80 / Attendo Classic" CarePhone.

- a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the **back-side** of this equipment is a label that contains, among other information, a product identifier in the format **US: AAAEQ##T64US9401**. If requested, this number must be provided to the telephone company.
- b) This equipment is compatible with a RJ11C jack.
- c) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format **US: AAAEQ##T64US9401**. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

- e) If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. Should this happen, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- g) Should you experience trouble with this equipment, please contact **Pioneer Medical Systems, 37 Washington Street, MA 02176, tel. 1-800-338 2303** for repair or warranty information. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- h) This equipment does not have any serviceable parts.
- i) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- j) This equipment may not be used on public coin service provided by the telephone company.
- k) This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions :
 - 1. This device may not cause harmful interference, and
 - 2. This device must accept any interference received, including interference that may cause undesired operation.