BP118

User Manual

Disclaimer Statement

This manual is published by the manufacturer without any warranty. Improvements and changes to this manual necessitated by typographical errors, inaccuracies of current information or improvements to programs and/ or equipment, may be made by the manufacturer at any time and without notice.

Notice

Some services mentioned here are network dependent and may be unsupported by user's network operator and service provider. Contact your network operator and service provider to check if a service is supported.

SAFETY INFORMATION

Please read this information for safe and efficient use of your mobile phone and its accessories.

- Keep your phone away from children, dust, excessive moisture and humidity, extreme high or low temperatures, open flames or lit tobacco products.
- Obey instructions pertaining to phone use especially near medical equipment, in hospitals, in an aircraft, or in areas of potentially explosive atmosphere.
- Do not attempt to disassemble the phone yourself. Only manufacturer authorised personnel should perform the service.
- Do not place your phone near a car's airbag.
- Do not use your phone while driving. If you must, please use it with a hands-free device.
- Please check local regulations for disposal of batteries and electronic products.
- Use only original batteries and chargers with your phone.
- Failure to comply with safety instructions will void the product warranty.

SAR INFORMATION

The SAR limit of USA (FCC) and Canada (IC) is 1.6 W/kg averaged over one gram of tissue. Device types M1211 has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.212 W/kg and when properly worn on the body is 0.297 W/kg. This device was tested for typical body-worn operations with the back of the handset kept 1.5cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

ACCESSORIES

The M1211 phone support headset, but they are only optional, you can buy from your vendor.

TABLE OF CONTENTS

PAGE

Disclaimer Statement 1
Notice 1
SAFETY INFORMATION 2
TABLE OF CONTENTS 3
1. Getting started 5
1.1 Assembly 5
1.2 Insert SIM Card 5
1.3 Charge battery 5
1.4 Switching phone on/ off 5
2. Navigating the menus 5
3. Phone Layout 6
4. Quick keys and Menu Tree 6
4.1 Quick keys 6
4.2 Menu Trees 7
5. Icon Description 9
6. Making a call 9
6.1 Making calls 9
6.2 Call last outgoing number 9
6.3 International calls 9
6.4 Emergency call 10
7. Answering call 10
7.1 Call received 10
7.2 Missed Calls 10
8. Phone book 10
9. Messaging 10
9.1 Write messages 10
9.2 Inbox 10
9.3 Outbox 11
9.4 Template 11
9.5 Message Setting 11
9.6 Voice mail 11
9.7 Broadcast Message. 11
10. Call History 12
10.1 Missed Calls 12
10.2 Dialled Calls 12
10.3 Received Calls 12
10.4 Delete Call Log 12
10.5 Call Time 12
10.6 Call Cost 12
11. Settings 12
11.1 Phone Set-up 13
11.2 Call Set-up 13
11.3 Network Set-up 14
11.4 Security Set-up 14
11.5 Restore Factory Settings 14
12. Games 14
12.1 Select Games 14
12.2 Game Setting 14
13. User Profiles 15
13.1 General 15
13.2 Meeting 15
13.3 Outdoor 15
13.4 Indoor 15
13.5 Headset 15

14. Organizer 15
14.1 To Do List 15
14.2 Alarm 16
14.3 Calculator 16
15. Troubleshoot 16

1. Getting started

1.1 Assembly

Before you can use your phone, you need to:

- Insert SIM Card
- Charge the battery

NOTE: Make sure that your phone is turned off and the charger detached before removing the SIM Card, back cover and battery.

1.2 Insert SIM Card

1. Push button at back of phone to remove battery / back cover.
2. Slide SIM Card into place, gold-coloured chip side down.
3. Replace battery and back cover.

1.3 Charge battery

1. Insert charger connector to bottom of the phone.
2. Plug charger into a wall socket. Turn on power.
3. Wait until icon indicates that battery is fully charged.
4. Press on the sides of charger connector to detach it from your mobile phone.

NOTE: Charge battery for at least 12 hours prior to first use. It may take several minutes before an icon appears when charging.

1.4 Switching phone on/ off

1. Press **ON/OFF** key to switch on phone.
2. Key in PIN code (if any), **OK**. Your PIN is provided by your network operator. If you have made a mistake while entering your PIN, press **Clr** to delete the wrong number.
3. Press and hold **ON/OFF** key to switch off phone.

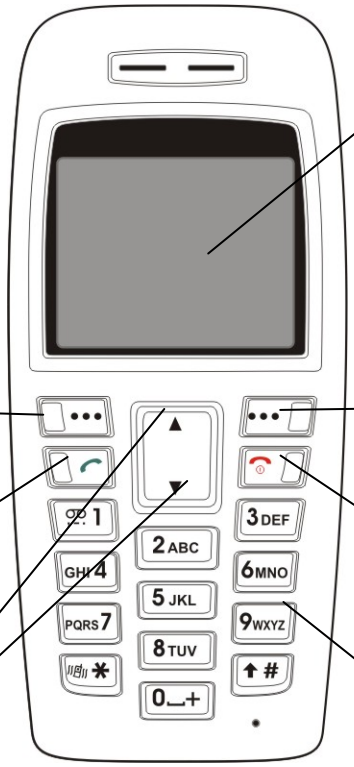
2. Navigating the menus

- Press **Left** softkey to enter menus from idle screen.
- Press **Right** softkey to enter **Phone list** from idle screen.
- You could use the following shortcuts to access menus. To go to:

Messages	: Press **Left** softkey, followed by number **2** key
Call History	: Press **Left** softkey, followed by number **3** key
Settings	: Press **Left** softkey, followed by number **4** key
Games	: Press **Left** softkey, followed by number **5** key
User Profiles	: Press **Left** softkey, followed by number **6** key
Organizer	: Press **Left** softkey, followed by number **7** key
Shortcuts	: Press **Left** softkey, followed by number **8** key
Service	: Press **Left** softkey, followed by number **9** key

Note: Service will depend on network service operator.

3. Phone Layout



4. Quick keys and Menu Tree

4.1 Quick keys

To go to …	When in the idle mode
Alert mode	Press sidekeys
Inbox	Press **DOWN** key
Dialled calls	Press **SEND** key
Phone list	Press **RIGHT** softkey
Enter the + sign	Press and Hold 0 key
Switch on/ off phone	Press and hold **ON/OFF**
Navigate the shortcut	Press **UP** key.
Call voice mail box	Press and hold 1

To…	During active call:
Activate call waiting and Hold active call	Press **SEND**
End call	Press **END**
Activate Hands-free	Press **RIGHT** softkey

To…	When in menus:
Return to Idle mode	Press **END**
Previous row	Press **UP** or **UP** sidekey
Next row	Press **DOWN or DOWN** sidekey

4.2 Menu Trees

1. Phone Book	Search Entry		
	Add New Entry	To Sim	
		To Phone	
	Delete all	From Sim	
		From Phone	
	Copy all	From Sim	
		From Phone	
	Owner Number		
	Memory Status		
2. Message	Write Message		
	Inbox		
	Outbox		
	Template		
	Message Setting	Profile Setting	Message Center Validity Period Type
		Common Setting	Delivery report Reply Path
		Memory Status	
	Voice Mail	Number	
		Erase	
		Connect to Voice Mail	
	Broad Cast Message	Receive Mode	OFF
			ON
		Language	All Language
			English
		Channels	Select
			Add
			Edit
			Delete
3. Call History	Missed Calls		
	Dialed Calls		
	Received Calls		
	Delete Call Log	Missed Calls	
		Dialed Calls	
		Received Calls	
		Delete All	
	Call Time	Last Call Time	
		Total Send	
		Total Received	
		Reset All Time	
	Call Cost	Last Call Cost	
		Total Cost	
		Reset Cost	
		Max Cost	
		Price Per Unit	
4. Settings	Phone Setup	Time and Date	Set home city
			Set time Date

		Language	
		Input Method	
		Display	
		Contrast	
		Greeting Text	
		Auto update of date and time	
	Call Setup	Caller ID	
		Call Waiting	
		Call Divert	
		Call Barring	
		Line Switching	
		Call Time Reminder	
		Auto Redial	
		Closed User Group	
	Network Setup	Network Selection	
		Band Selection	
	Security Setup	SIM Lock Phone Lock Auto Keypad Lock Fixed Dial Barred Dial Change Password	
	Restore Factory Settings		
5. Games	Select Games	Memory Copter Puzzle	
	Game Setting	Audio	
		Vibrator	
6. User Profiles	General	Activate	
		Customize	Tone Setup Volume Alert Type Ring Type Extra Tone Answer Mode LCD Backlight
	Meeting	Activate	
		Customize	Tone Setup Volume Alert Type Ring Type Extra Tone Answer Mode LCD Backlight
	Outdoor	Activate	
		Customize	Tone Setup Volume Alert Type Ring Type Extra Tone Answer Mode LCD Backlight

	Indoor	Activate	
		Customize	Tone Setup Volume Alert Type Ring Type Extra Tone Answer Mode LCD Backlight
	Headset	Customize	Tone Setup Volume Alert Type Ring Type Extra Tone Answer Mode LCD Backlight
7. Organizer	To Do List	Task 1 Task 2 Task 3	Add Edit Delete Delete All
	Alarm		
	Calculator		

5. Icon Description

Icon	Description
	Signal Strength indicator
	Battery Indicator
	Phone book
	Short Message Indicator
	Alarm Indicator
	Missed Call
	Roaming Indicator
	Silent Mode
	Ring Mode
	Ring & Vibrate Mode
	Vibrate then Ring Mode
	Vibrate Mode
	Keypad Lock
	Calling

6. Making a call

6.1 Making calls

1. Key in the number.
2. Press **SEND** to dial.
3. Press **END** to end call.

6.2 Call last outgoing number

1. Press **SEND** to display last outgoing number
2. Press **SEND** to dial.

6.3 International calls

1. Press and hold **0** until + sign appears. + sign replaces international prefix.

2. Enter country code, area code and phone number.
3. Press S**END** to call.

6.4 Emergency call

1. Switch phone on. Some networks require a valid SIM card be properly inserted.
2. Key in the emergency number for your present location (e.g. 999 or 112).
3. When making an emergency call, follow all instructions of the emergency operator and do not hang up until requested do so.

7. Answering call

7.1 Call received

Press **Send**, to accept call or Press **Reject** to reject call.

7.2 Missed Calls

To check missed calls,

- Press **RIGHT** soft key to display missed calls

To call number from list,

- Scroll to phone list, Press **SEND**.

8. Phone book

Select **Menu,** Phone book.

To search entry

- Enter name, **Search**.

To add new entry

- Add New Entry, **TO SIM** or **PHONE**, **OK**
- Enter name and contact Number, **OK**

To delete all entries

- Delete All, Select SIM or Phone, **OK**

To copy all entries

- Copy All, From SIM or Phone, **OK**

To view owner number

- Owner Number, **OK**

To view Memory status

- Memory Status, **OK**

9. Messaging

Set-up your service centre's number first. Refer to Messaging Options section for instructions.

9.1 Write messages

To write a text message,

- Scroll to Messages, Write, key in your message, Press **SEND**

NOTE:When write **SMS**:

Press *, add symbol in your **SMS.**

9.2 Inbox

To read new message

Scroll to Messages, Inbox, **OK**, select the message you want to read, **OK**.

To Reply, Forward, Edit, Delete, or Delete All the message
- Select **Option**, **OK**

To call sender or dial number underlined in message,
- Select **Use number**, **Option**, **Dial.**

9.3 Outbox

To read outbox messages,
- Scroll to Messages, Outbox, **OK**, select the message you want to read, **OK**.

To Send, Edit, Delete, or Delete All the message
- Select **Option**, **OK**

9.4 Template

- Select the template you want to add , press **Edit** or **Erase**

9.5 Message Setting

To key in Service centre number,
- Scroll to Profile Setting, Message Centre, enter number, **OK**

To set-up Validity Period
- Scroll to Profile Setting, Validity period, select period, **OK**

To set-up message type
- Scroll to Profile Setting, Type, select message type, **OK**

To set-up delivery report
- Scroll to Common Setting, Delivery Report, **OK**

To set-up reply path
- Scroll to Common Setting, Reply Path, **OK**

To view memory status
- Scroll to Common Setting, Memory Status, **OK**

9.6 Voice mail

This is a network dependent service. You must set-up voice mailbox number before you can use this feature.

To set-up voice mailbox number
- Scroll to Voice Mail, Empty, Edit, Key in number, **OK**

To erase Voice Mail
- Scroll to Voice Mail, Erase, **OK**

To call voice mail
- Scroll to Voice Mail, Connect to Voice Mail, **OK**

9.7 Broadcast Message.

Broadcast messages are text messages sent by networks to provide general local information, such as weather and traffic reports. Select to receive up various information.

To activate or deactivate broadcast

- Scroll to Broad Cast Message Receive Mode, select on/off, **OK**

To select broadcast language
- Scroll to Broad Cast Message, Language, select choice, **OK**

To select Add/Edit/Delete broadcast channel
- Scroll to Broad Cast Message, Channels, Select Add/Edit/Delete, **OK**

10. Call History

Your phone stores 10 call records each for missed calls, last incoming calls, and last outgoing calls. Call lists options allows you to store the numbers into your address book, call the number, or delete a call record. Scroll to Call History,

10.1 Missed Calls

To view missed calls
- Scroll to Missed Calls, **OK**

10.2 Dialled Calls

To view last outgoing calls
- Scroll to Dialled Calls, **OK**

10.3 Received Calls

To view last incoming calls
- Scroll to Received Calls, **OK**

10.4 Delete Call Log

To delete call records
- Scroll to Call History, Delete Call Log, select records, **OK**

10.5 Call Time

Call Time displays number, time, date and total duration of last incoming and outgoing call, since last reset. You can also reset the counter.

To view call time
- Scroll to Call Time, select call time options, **OK**

To reset call timer
- Scroll to Call Time, Reset All Time, **OK**

10.6 Call Cost

This feature displays total cost of all calls since last credit set or last reset. You can set the maximum number of units to be consumed. This option is code protected. You can choose to display remaining credit. Not all network providers support this feature.

To view cost of call
- Scroll to Call Cost, select call cost options, **OK**

To set maximum cost
- Scroll to Call Cost, Max Cost, enter maximum number of credits to be consumed, **OK**

To view price per unit of call
- Scroll to Call Cost, Price Per Unit, **OK**

11. Settings

11.1 Phone Set-up

Scroll to Settings, Phone Set-up

To set time and date for home city
- Scroll to Time and Date, Set Home City, enter time/ date for home city, **OK**

To set time and date
- Scroll to Time and Date, Set Time/ Date, enter time/ date for home city, **OK**

To change menu language
- Scroll to Language, select a language, **OK**

To select text input method
- Scroll to Input Method, select method options, **OK**

To set display
- Scroll to Display, select display options, **OK**

NOTE:The option “show your own number” on the screen depend on your SIM card, so maybe sometimes cannot show” your own number” on the screen completely.

To adjust contrast
- Scroll to Contrast, select contrast options, **OK**

To set and display greeting text
- Scroll to Greeting Text, select greeting options, **OK**

To automatically update date and time
- Scroll to Auto update of date and time, select on/off, **OK**

11.2 Call Set-up

Scroll to Settings, Call Set-up

To show Caller ID
- Scroll to Caller ID, select option, **OK**

To activate / deactivate call waiting
- Scroll to Call Waiting, select option, **OK**

NB. Some network services do not support call waiting. When this feature is activated, you will hear a tone during a call to indicate a second incoming call.

To activate / deactivate Call Divert
- Scroll to Call Divert, select divert conditions, select option, **OK**

To activate / deactivate Call Barring
- Scroll to Call Barring, select call types, select option, **OK**

To switch lines
- Scroll to Line Switching, select line, **OK**

To activate/ deactivate call time reminder
- Scroll to Call Time Reminder, select option, **OK**

To set Auto Redial
- Scroll to Auto Redial, select on/off, **OK**

To activate/ deactivate closed user group
- Scroll to Closed User Group, select option, **OK**

NB. CUG feature allows you to form contacts into 10 groups to and from which access is restricted. Each CUG is identified by a unique number (CUG Index) of up to 5 digits between 0 and 32767.

11.3 Network Set-up
Scroll to Settings, Network Set-up

To select network
- Scroll to Network Selection, select option, **OK**

To select band
- Scroll to Band Selection, select option, **OK**

11.4 Security Set-up
Scroll to Settings, Security Set-up

To activate/ deactivate SIM Lock
- Scroll to SIM Lock, select option, **OK**

NB. SIM Card lock protects your subscription from unauthorized use. Enter your PIN to unlock. PIN is supplied by your network service provider.

To activate/ deactivate phone lock
- Scroll to Phone lock, select on/off, **OK**

NB. Phone lock protects phone against unauthorized use if stolen. You can change the phone lock code (default code 0000). Phone lock can be set to on or off.

To set auto keypad lock
- Scroll to Auto Keypad Lock, select options, **OK**

NB. Lock the keypad to avoid accidentally dialling a number.

To activate/ deactivate Fixed Dial
- Scroll to Fixed Dial, Mode, select on/off, **OK**

To set-up Fixed Dial numbers
- Scroll to Fixed Dial, Fixed Dial List, **OK**

To set Barred Dial
- Scroll to Barred Dial, **OK**

To Change Password
- Scroll to Change Password, select option, **OK**

11.5 Restore Factory Settings
Scroll to Settings, Restore Factory Settings, **OK**

12. Games

12.1 Select Games
Scroll to Games, Select Games, select game options

12.2 Game Setting
Scroll to Games, Game Setting

To activate/ deactivate audio

- Scroll to Audio, select on/off, **OK**

To activate/ deactivate vibrator

- Scroll to vibrator, select on/off, **OK**

13. User Profiles

To activate user profiles

Scroll to highlighted profile, press Option, select Activate, OK

13.1 General

Scroll to User Profiles, General

To set-up Tones

- Scroll to Customize, Tone Set-up, select options, **OK**

To set volume

- Scroll to Customize, Volume, select options, **OK**

To select alert type

- Scroll to Customize, Alert Type, select options, **OK**

To select ring type

- Scroll to Customize, Ring Type, select options, **OK**

To set extra tone

- Scroll to Customize, Extra Tone, select options, **OK**

To select answer mode

- Scroll to Customize, Answer mode, Any key, **OK**

To adjust LCD backlight

- Scroll to Customize, LCD Backlight, select options, **OK**

13.2 Meeting

Scroll to User Profiles, Meeting

13.3 Outdoor

Scroll to User Profiles, Outdoor

13.4 Indoor

Scroll to User Profiles, Indoor

13.5 Headset

Scroll to User Profiles, Headset

Set the **Customize** same as **General.**

14. Organizer

14.1 To Do List

Scroll to Organizer, To-Do-List

To add or edit to-do-list

- Scroll to Task 1,2 or 3 (if required), Add, enter text, **OK**

To delete to-do-list

- Scroll to Task 1,2 or 3 (whichever applicable), select Delete or Delete All, **OK**

14.2 Alarm
Scroll to Organizer, Alarm

To set alarm time,
- Scroll to Set alarm time, **OK**, key in time, **OK**

To activate or deactivate alarm for each day of the week
- Scroll to On/ Off Alarm, select on/off for each day, **OK**

To add, modify or cancel alarm
- Scroll to appointment alarm, **Change**, select option, **OK**

N.B. Alarm clock icon is displayed when Alarm is activated. Cannot set alarm for expired date. Alert message is displayed.

14.3 Calculator
Scroll to Organizer, Calculator

For simple operations only (+, -, x, /**)**
1. Scroll to Organizer, Calculator, ***OK***
2. Enter number in first line.
3. Use UP/ DOWN key to select operation.
4. Enter number in second line.
5. Press **OK** for results or **Clr** to delete entry.
6. Repeat to continue with second operation.
7. Press **Back** to return to first operation and **Clr** to delete entry.
8. Press **Back** to return to menu.

Entering numbers
Use keypad to enter numbers and #, for decimal point and negative value.

N.B. Some results may be rounded off and some computation may be impossible.

15. Troubleshoot

UNABLE TO SWITCH ON
- Press and hold On/Off key for 3 seconds.
- Charge battery for minimum 15 minutes.
- Battery charging icon should appear on screen when battery is charging. If not, disconnect and plug in again.
- If problem persist, contact authorised dealer.

BATTERY STATUS UNKNOWN
- Check if battery is correctly installed.

SIM NOT PRESENT
- Ensure SIM card is properly inserted, check for any damage.
- If problem persists, contact authorised dealer.

INCORRECT PIN
- Caution: after 3 attempts, SIM card will be locked.

SIM LOCKED
- Enter PUK code to unlock the SIM card and key in the following sequence: **05*PUK*PIN*PIN#
- Caution: after 10 attempts, SIM card will be permanently locked.
- If problem persists, contact network operator.

SIM (NETWORK) LOCK

- Phone usage limited to particular network operator only.
- Insert compatible SIM card supplied by network operator.
- If problem persists, contact network operator.

NO CALL CONNECTION

- Ensure correct number dialled, with proper prefix e.g. area code.
- Check the status of your credit.
- Ensure SIM Card in use offers the service you are requesting and check its validity.
- Check and deactivate any outgoing calls restriction.
- Network overload. Try later.
- If the text “Emergency call only” appears, only emergency services can be called.
- If problem persists, contact Network Operator.

NO CALL RECEPTION

- Make incoming call to phone to check if phone and network are operational.
- Check and deactivate permanent call forwarding.
- Check and deactivate incoming calls restriction.
- If problem persists, contact your Network Operator.

UNABLE TO SEND MESSAGES

- Ensure that SIM card in use offers this service.
- Make incoming call to phone to check if phone and network are operational.
- Check if Message Centre number is properly set-up according to Network Operator requirement.

NO VOICE MESSAGE

- Ensure that SIM card in use offers this service.
- Check that Voice mailbox number is properly set-up according to Network Operator requirement.