ET1000

ezTalker™
Bluetooth Wireless Headset

U S E R   G U I D E

EZTALKER by Tekkeon is a sleek cord-free headset that enables comfortable handsfree communication with your mobile phone. EZTALKER 1000 works with your Bluetooth-ready mobile phone to provide clear, high-quality communication.

While using your EZTALKER headset, you can store your mobile phone in your pocket, backpack, or briefcase—just about anywhere in close proximity that is convenient for you.

Unpacking EZTALKER

Your ezTalker package includes the following:
① ezTalker Headset

② Charging cradle with belt clip

③ Charger

④ ezEarhook

⑤ ezFit Ring

⑥ Comfort Pad

⑦ User guide (not shown)

Getting to Know EZTALKER

TALK Button
Used for turning headset on/off, pairing, and making/receiving calls

Amber and Blue LEDs
Provides visual indication of headset status: power on/off, pairing mode, muting mode, charging mode, and low battery

Volume Control
Used to adjust the speaker volume and to mute the microphone

Microphone

Speaker

Getting Started

Before using ezTalker, you must:

- Charge ezTalker
- Pair ezTalker to your mobile phone
- Fit ezTalker to your ear
- Power ezTalker

Directions for each of these activities are provided in the following four sections. Once these steps are completed, you will be ready to use ezTalker!

Charging EZTALKER

Before using ezTalker, you must charge the headset for approximately two hours. When fully charged, the battery provides up to four hours of talk time and up to 168 hours of standby time.

To Charge the Headset

1. Insert ezTalker into the charging cradle as shown.

2. Plug the charger into the charging jack on the right side of the charging cradle.

3. Plug the charger into a wall outlet. *While the headset is charging, the amber LED on the headset will remain on. When the headset is fully charged, the amber LED will turn off.*

4. Unplug the charger cable from the wall outlet and the charging cradle.

Figure 1.
ezTalker inserted into charging cradle

BATTERY INDICATION: When the battery is low (less than 10% of capacity), the amber LED will flash and you'll hear a double beep every 32 seconds.

Pairing EZTALKER to Your Mobile Phone

Pairing is the process of linking the headset with your Bluetooth mobile phone. **Before using ezTalker with your mobile phone you must pair the devices**. After this process is complete, you can use the headset only with its paired mobile phone. To use ezTalker with a different mobile phone, you must repeat the pairing process with the new mobile phone. In this case, the headset will no longer work with the original mobile phone.

BEFORE YOU PAIR THE HEADSET, ENSURE THAT THE BATTERY IS FULLY CHARGED, AND REVIEW THE INSTRUCTIONS IN YOUR MOBILE PHONE USER GUIDE FOR PAIRING YOUR MOBILE PHONE TO A BLUETOOTH HEADSET.

To Pair the Devices

1. Turn on the mobile phone and place it within 10 feet of the headset.

2. Initiate the Bluetooth device-pairing (discovery) feature on the mobile phone. Refer to the mobile phone user guide for instructions on initiating this feature.

3. With the headset turned off, press and hold the TALK button approximately five seconds, until the blue and amber LEDs flash alternately or until you hear the PAIRING tone.

4. Release the TALK button. *The headset is now in Pairing Mode*.

5. Follow the mobile phone prompts, and when prompted for the passkey (also called passcode or BT PIN), enter **0000** (the ezTalker passkey). *When pairing is complete, the headset will be placed in Standby Mode, ready to make and receive calls, the amber LED will turn off, and the blue LED will flash at two-second intervals.*

To Cancel Pairing Mode

While you are in pairing mode, you can cancel the pairing process and turn off the headset.

1. While in pairing mode, press and hold the TALK button approximately three seconds until both LEDs turn off or you hear the OFF tone.

Fitting Ez**TALKER** On Your Ear

EzTalker is designed to fit comfortably in your ear. For added comfort, you can add the optional ezEarhook , ezFit Ring, and/or comfort foam pad. For additional comfort, you can add the comfort foam pad that is included with ezTalker.

To Place the Headset On Your Ear

1. Place the ezTalker speaker in your ear with the microphone angled toward your mouth as shown. The headset should fit snugly in your ear and remain in your ear when you move your head. However, if the speaker is too small for your ear, you can add the ezFit Ring that is provided with your headset.

To Add the ezFit Ring

1. Stretch the ezFit Ring around the end of the microphone as shown.

Figure 2.
ezTalker with ezFit Ring

To Add the Comfort Pad

1. Stretch the comfort pad around the end of the microphone as shown. The comfort pad can be placed over the ezFit Ring, if both are needed.

Figure 3.
ezTalker with Comfort Pad

To Add the ezEarhook

1. **Right ear**: From the rear of ezTalker, insert the bottom of the ezEarhook into the small hole on the left side of the headset, pushing until it stops.

   Left ear: From the rear of ezTalker, insert the bottom of the ezEarhook into the small hole on the right side of the headset, pushing until it stops.

2. You can mold the soft plastic on ezEarhook to better fit your ear, and/or adjust the placement of the ezEarhook stem through the headset (further in/out).

Figure 4.
ezEarhook connected
for right and left ears

To Remove the ezEarhook

1. Gently pull the ezEarhook away from the headset until it separates from the headset.

Powering *ezTalker*

To Turn On the Headset
Press and hold the TALK button approximately four seconds until the blue LED flashes or until you hear the ON tone. *The headset turns on and is placed in standby mode, ready to make and receive calls. While the headset is on and in standby mode, the blue LED will flash at two-second intervals.*

To Turn Off the Headset
When the headset is on, press and hold the TALK button approximately four seconds until the blue LED turns off or until you hear the OFF tone. *The headset turns off.*

Making Calls
You can make calls from your mobile phone, or directly from ezTalker using voice dialing commands (if this feature is supported by your mobile phone).

To Make Calls From Your Mobile Phone
1. Dial the call from your mobile phone. *The call is automatically connected to your headset.*

To Make Calls Using Voice Dialing (if supported by your mobile phone)
1. Press the TALK button on your headset.

2. When prompted by the mobile phone (usually about five seconds), speak the name of the person you wish to call. *The call is automatically connected to your headset.*

TIP: *In a noisy environment, you should dial the number from the mobile phone keypad as the loud background noise may interfere with voice commands.*

Receiving Calls
When you receive a call on your mobile phone, you will hear the mobile phone ring before you hear the ring tone through your headset as there is a small delay before the headset recognizes the incoming call.

1. When you hear ring tone on your headset, press the headset TALK button. *The call is automatically connected to your headset.*

NOTE: *For some mobile phones, you must configure the phone to answer calls directly on your Bluetooth headset. Refer to the mobile phone user guide for instructions for initiating this feature.*

Ending Calls
1. When you have finished your call, press the headset TALK button. *The call will be disconnected.*

Transferring Calls

You can transfer calls from your mobile phone to your headset.

To Transfer Calls from Your Mobile Phone To The Headset

1. With the call connected to your mobile phone, press the TALK button on your headset.

Adjusting the Volume

To Increase the Volume

1. Press and release the top of the VOLUME

   button ✚ to increase the volume one level. Repeat until you have reached the desired level.

Figure 5.
Volume buttons

To Decrease the Volume

1. Press and release the bottom of the VOLUME button ▬ to decrease the volume one level. Repeat until you have reached the desired level.

Muting EZTALKER

You can mute and un-mute the microphone temporarily so that you cannot be heard by the connected party.

To Mute the Headset

1. Press and hold either VOLUME button (✚/▬) for three seconds. *While the headset is muted, you will hear a beep every four seconds.*

To Un-Mute the Headset

1. When the microphone is muted, press and hold either VOLUME button (✚/▬) for three seconds.

Storing EZTALKER

When you're not using ezTalker, you can store it in the charging cradle.

Visual And Audible Indicators

Two LEDs (blue and amber) indicate the status of the headset, while tones heard through the headset provide an audible indication of a requested action. Following are descriptions of visual and audible indicators provided by your ezTalker headset.

Visual Indicators

LED Status	Indicates
Blue LED flashes at two-second intervals	Headset is in standby mode, ready to make and receive calls
Blue and amber LEDs flash alternately	Headset is in Pairing Mode
Amber LED flashes	Battery is low
Both LEDs are off	Headset is off

Audible Indicators

Tone	Indicates
Series of tones, increasing in pitch	Headset has been turned on.
Series of tones, decreasing in pitch	Headset is about to turn off.
One long beep and one short beep every 32 seconds	Battery is low
Double chime	Headset has been put into Pairing Mode.
Beeps every four seconds	Headset is muted.

Troubleshooting

If your headset is not communicating with your mobile phone, ensure that the headset is on and charged, and that you have paired the headset with your mobile phone.

If you encounter poor reception via the headset, verify that you have good reception on your mobile phone or move closer to your mobile phone. If the reception is still poor, try moving the mobile phone away from your body, or to the same side of your body as your headset.

If you are in a noisy environment and your mobile phone does not accept voice commands, dial the number from the mobile phone keypad as the loud background noise may interfere with voice commands.

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Limited Warranty

The product enclosed herein is warranted to be free of operational defects for a period of one year from the date of purchase. In the event of a defect in operation during the warranty period Tekkeon, Inc. will replace the defective product when the owner returns all product contents. The limited warranty will be considered void if the unit is tampered with, subject to misuse, negligence or accidental damage, has been improperly serviced, or if the security seal is removed. This warranty is limited to replacement only and shall not cover any other damages. Any product returned to Tekkeon, Inc. with no fault found will be returned to the owner at the owner's expense.

To obtain warranty coverage, please complete and submit the enclosed EzTalker registration card.

Disclaimer of Warranties

Any user of this product does so at the user's own risk. To the maximum extent permitted by applicable law, Tekkeon, Inc. and its suppliers provide the hardware and any support services related thereto "as is" and with all faults; and hereby disclaim all warranties and conditions, whether express, implied or statutory, including, but not limited to implied warranties of merchantability, fitness for a particular purpose, non-infringement, lack of negligence or correspondence to description, except for those warranties specifically and expressly provided in the Limited Warranty.

With respect to the use of this product, in no event shall the company be liable for any loss of profit or any other commercial damage, including but not limited to special, incidental, consequential and other damages.

Customer Service Information

Customer service for EzTalker is available at:
Tekkeon, Inc.
c/o ezTalker
3002 Dow Avenue, #218
Tustin, CA 92780
888-787-5888 / 714-832-1266
www.tekkeon.com

Tekkeon, Inc. must issue a Return Merchandise Authorization (RMA) number for all exchanges or refunds.

FCC Statement for Class B Digital Devices

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or locate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

"Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device."

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.