

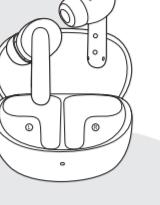
60 mm

90 mm

**QCY**

## 操作指南

**BH25HT19A**  
主动降噪蓝牙耳机



更多语言请访问：  
<https://www.qcy.com/pages/support-center>

**APP 下载**



扫描二维码并下载QCY应用程序，以体验自定义功能控制、EQ设置、固件更新等功能。

**产品介绍**

**配件清单**

本说明书中的图片均为示意图，可能与实物有偏差，请以实物为准。

**耳机配对**

**首次配对方法：**

- 取出两只耳机，同时撕开耳机上的隔离膜，再将两只耳机放入充电盒中，合上充电盒盖子。（此步骤为新机激活）
- 再次取出耳机。
- 刷新耳机蓝牙设备列表，点击配对QCY MeloBuds N60，完成配对。
- 充电盒打开盖子，耳机自动开机，若未自动开机，请充电后重新尝试。

**一键进入配对模式：**

- 双耳机在充电盒中，开盖状态下，耳机连接手机。
- 长按充电盒按键3秒，耳机与手机断开连接，进入配对模式。

**多设备连接**

**恢复出厂设置**

**清除配对记录**（此方法用于无法正常连接的情况）

1.耳机在充电盒内，充电盒盖上，长按充电盒按键1秒，充电盒白灯交替闪烁，定位完成，长按充电盒5秒即可正常使用。

2.恢复出厂设置后用首次配对的方法连接即可正常使用。

**佩戴说明**

1.请选择最合适的耳塞尺寸更换到耳机上，并正确佩戴左右耳机，佩戴后方可微微转动耳机，找到个人舒适且稳固的位置。

2.麦克风口往下，朝向耳后方。

3.错误佩戴耳机会导致通话、听觉都受到不同程度的影响。

**开/关机**

1.打开充电盒，耳机将自动开机。当耳机在充电盒外时，长按触控面板1.5秒。

2.将耳机放入充电盒。关闭充电盒，耳机将自动关机。

**接听电话**

1.接听/结束通话

2.拒绝来电

**功能介绍**

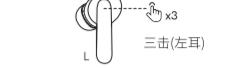
**播放音乐**

播放/暂停 (或摘下任意一个耳机以暂停)



L/R x2 双击

上一曲



L/R x3 三击(左耳)

下一曲



R/L x3 三击(右耳)

长按1.5s

**QCY**

## USER MANUAL

**BH25HT19A**



For more languages, please visit  
<https://www.qcy.com/pages/support-center>

**APP DOWNLOAD**



Use your mobile browser to scan the QR code and download the QCY app to experience custom touch control, EQ settings, firmware updates, and more.

**PRODUCT DIAGRAM**

**WHAT'S IN THE BOX**

The images are for illustrative purposes only and may differ from the actual product.

**PAIRING**

**MULTIPOINT CONNECTION**

**HOW TO FIT**

Step 1: Choose the ear tips that fit your ears best.  
Step 2: Identify the left and right earbuds, and insert them into the canal of your ears.  
Step 3: Please set the microphones towards your mouth. Turn and find the most comfortable and secure position.

**FACTORY RESET**

**Clear Pairing Records**

Keep the earbuds in the open case, then long press the case bottom button for 10 seconds until the red and white LED indicators flashing alternate for 3 seconds, and the earbuds have been reset successfully. The earbuds can be used normally after closing the case for 5 seconds.

\* Apply the pairing method for the first use to connect after reset.

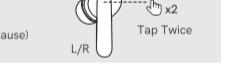
**POWER ON/OFF**

Power on  
Power off

**CONTROLS**

**Playing Music**

Play/Pause (or take off any of earbuds to pause)



L/R Tap Twice

Previous track



L/R Tap triple (L)

Next track



R/L Tap triple (R)

**Answer the Call**

Answer/End a call



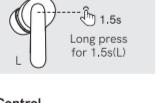
L/R Tap Twice

Reject a call



L/R Long press for 1.5s

**Activate the Voice Assistant**



Voice assistant  
L Long press for 1.5s

**INDICATOR BEHAVIOR**

Battery indication when opening/closing the case, or clicking the button

Open or close

White light on  
Yellow light on  
Red light on  
Red light flashes 3 times <5%

Note: Yellow light flashes slowly during charging, and white light is always on when fully charged.

**TROUBLESHOOTING**

**Q: Why can't earphones pair with my mobile phone?**

A: Please check if the mobile phone's Bluetooth is turned on, if it is, then go to Bluetooth menu of your Bluetooth device, delete/ignore the earphone's Bluetooth pairing name. After that, you can try to reconnect Bluetooth according to above steps.

**Q: Why is the connection not stable and cuts out intermittently?**

A: Please check if there are any metal materials or obstacles within a relatively close range or your surroundings that perhaps interfering with Bluetooth connection. This may happen because Bluetooth is a radio technology which is sensitive to objects between earphone and other devices.

**Q: What can I do if there is only one earphone produces sound?**

A: Please place the two earphones into the charging case, close the case, and take them out to check if both of them produce sounds. If there is still sound from only one earphone, please reset both of them.

**Q: Why do I experience a delay in video watching or game playing?**

A: Affected by factors such as environment, network, and mobile phone codec, there will be varying degrees of delay when the mobile phone transmits audio data to the earphone.

**Q: Why can't my earphone turn on?**

A: Please recharge it and make sure it has enough battery power. If it is fully charged and still nothing happens or if you are not able to charge the unit, please contact our customer support for warrant cover.

**WARRANTY INFORMATION**

**Warranty Period**

QCY products come with a 12-month warranty period from the date of delivery.

**How to Solve My Problem**

Online purchase: When applying for after-sales service, please give detailed information about the purchase of the product, the purchase channel/platform, and provide support of your after-sales questions. Offline purchase: Please contact the store/distributor or agent directly to obtain your after-sale service.

**Proof of purchase to claim warranty**

Products purchased from online: Please provide with order number or information that clearly show the sales channel, product details, price, sales date.

Products purchased from non-official channels: Please provide with sales store information, order number, or product information evidence confirmed by QCY service team.

**Not Covered under Warranty**

The manufacturer's warranty is void under the following circumstances but not limited to:

- Lost, stolen, or damaged by fire.
- Items that have exceeded the warranty period.
- Products that have not been sufficiently proof of purchase.
- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unapproved adapter and accessories.
- Malfunction or damage resulting from natural disasters, earthquakes, lightning, abnormal voltage, or environmental factors.
- Damages that occur as a result of one's failure to follow the instructions.

This device complies with part 15 of the FCC Rules. Operation is subject to the following conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil respecte les normes RSS 247 d'Innovation, Sciences et Technologie du Canada. Le fonctionnement est soumis aux deux conditions suivantes:

- (1) Cet appareil ne doit pas causer d'interférences.
- (2) Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.

**ANATEL STATEMENT**

Este equipo cumple con las normas de protección contra interferencia prejudicial e no puede causar interferencia en sistemas de televisión autorizados.

**IC STATEMENT**

This device contains license-exempt transmitters/receivers that comply with Innovation, Science and Economic Development Canada's license-exempt RSS/IC. Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs/récepteurs exemptes de licence d'Innovation, Sciences et Technologie du Canada. Le fonctionnement est soumis aux deux conditions suivantes:

- (1) Cet appareil ne doit pas causer d'interférences.
- (2) Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.

**SAFETY INSTRUCTIONS**

1. Please carefully read and retain this user manual before using the product.

2. If the product is not used for an extended period (more than 2 weeks), please recharge it.

3. You must choose a charger produced by a legitimate manufacturer and certified by the national safety authority.

4. If your phone cannot connect to the earbuds, either re-pairing mode or perform a factory reset on the Bluetooth phone. If there is a phone program error, close and reopen Bluetooth on the phone or restart the phone.

5. Do not disassemble or modify the earbuds, insert foreign objects, expose to high temperatures, or immerse it in water or other liquids to prevent battery leakage, overheating, ignition, or explosion. Battery replacement should only be done by the manufacturer.

6. Do not drop, crush, or puncture the battery. Prevent external pressure that may damage the battery or cause it to overheat.

7. Do not dismantle or modify the earbuds for any reason, as it may result in fire, electronic breakdown, or permanent damage to the product.

8. Do not expose the product to extremely low or high temperatures (below 0°C or above 40°C).

9. Do not use the product indicator light near the eyes of children or animals.

10. Do not use the product during thunderstorms, as it may cause abnormal operation and increase the risk of electric shock.

11. Do not use oil or other volatile liquids to clean the product.

12. Please do not use this device for long periods of time and at high volume, as there is a risk of hearing damage.

**Notice:**

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent environmental pollution and/or human health risks from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

The power delivered by the charger must be between min 2 Watts required by the radio and, and max 5 Watts in order to achieve the maximum charging speed.

Wireless Frequency: 2.402 ~ 2.480GHz

RF power of transmission: <4dBm

2.5 W

Manufacturer: Dongguan Hele Electronics Co., Ltd  
Address: Room 101, Block 1, No.38, Daqiao, Daqiao Road, Daqiao Town, Dongguan City, Guangdong Province, China  
E-mail: support@qcy.com  
Website: [www.qcy.com](https://www.qcy.com)

**CE** **RoHS** **Made in China**