ALCATEL OT-255C

Friendly reminder:

This user manual applies to the OT-255C mobile phone. If there are minor differences in the description or illustrations between the manual and the actual product the actual product shall take precedence. Customers will not be notified separately of any upgraded model of this mobile phone. Please contact our Customer service.

We reserve the right to revise anytime the contents of this manual without prior notice.

Contents

Your Mobile

Basic specifications

Item	Specifications
Mobile Phone	Size: 100.5mm[L]×58mm[W]×12mm[Thickness]
	Weight: 76g (Battery included)
Screen resolution	160*128 pixels
Contacts	500 entries
Recent calls	30 entries
Messages	350 entries
Operation temperature	-20~50℃
Battery	Type: Lithium
	Capacity: 650mAh
	Call time: around 210 minutes
	Standby time: around 160 hours
	Charging time: around 3 hours

📖 **Explanation:**

Standby: phone is in idle state

Standby time: battery life time when phone is in idle state.

Standby time and call time are related with the condition, like network status, surrounding environment, etc.

Please make appropriate use of the product to reduce the effects of EMF.

Keypad indications
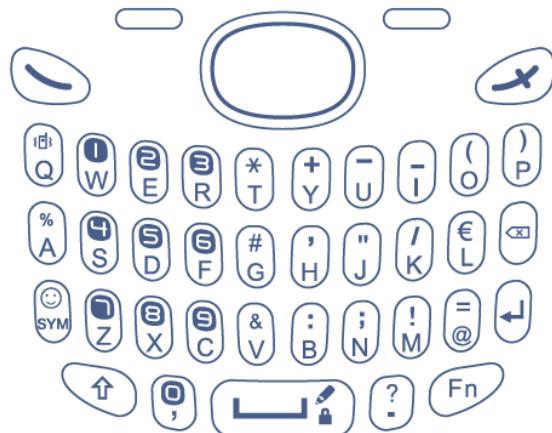
Number	Item	Function
1	Left Soft Key	Select the option. Open Menu.
2	Call Key	Make or answer calls. View calls history when standby.
3	Right Soft Key	Select the option. Enter Contacts Menu when standby.
4	END--PWR Key	Hold to turn on--off. Press to end or reject a call. Return to the standby screen.
5	Navigation Keys	Left, Right, u、Up, Down and OK. ➢ Left: enter Alarm Menu. ➢ Right: enter Profiles. ➢ Up: enter Messages. ➢ Down: Create new message. ➢ OK: Go to main menu from idle, select highlighted item and confirm the setting.
6	QWERTY	Enter numbers and characters and choose menu items.
7	Q Key	When standby, holding [Q] Key 2 seconds to enter Meeting mode.

8	T Key	When input numbers in standby, holding [T] Key 2 seconds to input **T** after main number and then extension number.
9	SYM Key	When you edit a message, press this key to select symbol.
10	Shift Key	When you edit a message, press this key once/twice to switch between the upper chars and lower chars.
11	Space Key	Lock/unlock the phone. When you edit a message, press this key to enter space.
12	Del Key	When you edit a message, short press this key to delete the character one by one; long press this key to delete all.
13	Enter Key	When you edit a message, press this key to switch to a new line.
14	Fn Key	When you edit a message, press this key to switch input methods.
15	Side Key	Enter Messages Menu when standby.

Main menu

Messages	Recent Calls	Tools
Create	Missed Calls	Stopwatch
Inbox	Received Calls	Calculator
Outbox	Outgoing Calls	World Time
Draft	Call Time	Voice Memo
Reserved Messages	Delete All	**Display**
Templates	**Profiles**	Wallpaper
Delete Messages	Normal	Style
Settings	Silent	Backlight time
Memory Status	Meeting	Keypad light set
Voice Mail	Outdoor	**FM Radio**
Contacts	**Settings**	**Entertainment**
Contacts List	Phone	Tetris
Search	Call	Brick Attack

Add New	Auto Power On	Black Jack
Groups	Auto Power Off	**Alarm**
Speed Dial	Security	**Schedule**
Contacts Management		**Note**

Main Screen Icons

	Battery power indicator. More bars indicate a higher power level.
	The more bars, the stronger signal
	No service
	You have received one or more text messages
	Indicate the message box is full
	You have received one or more voicemail messages
	Indicate the phone is in meeting state
	Indicate the phone is in silent state
	Indicate the phone is in normal state
	Indicate the phone is in outdoors state
	Your phone is connected with a earphone
	Indicate the phone is making a call
	You have missed one or more calls
	Alarm has been set
	Indicate the phone have set Voice privacy
	You are using FM radio
	Indicate the phone is roaming

1 Getting started

1.1 Removing or installing the back cover
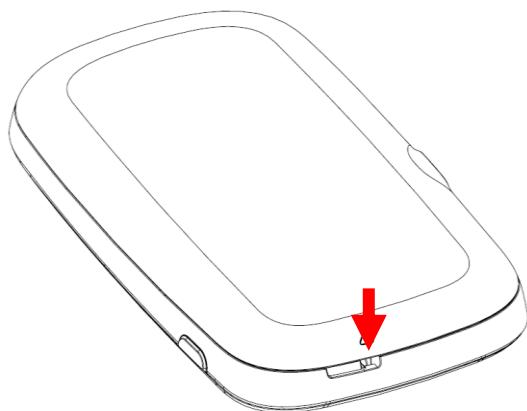
Close the back cover   Open the back cover
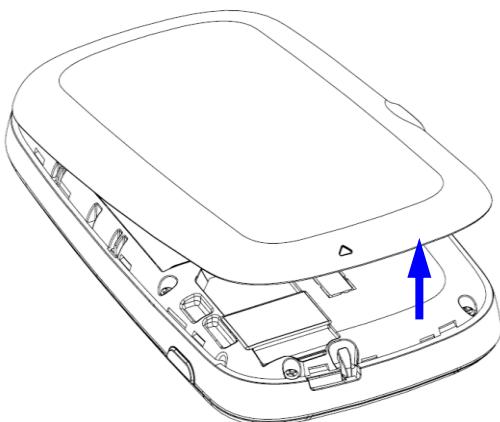
The mobile phone can only work with the UIM card. Press and hold the end key till power off. Insert the UIM card with the metallic contact downwards, sliding it into the slot as shown by the arrow, paying attention to the position of the slanted angle. To remove the UIM card, slide the card out in the direction shown.

1.2 Inserting or removing the UIM card
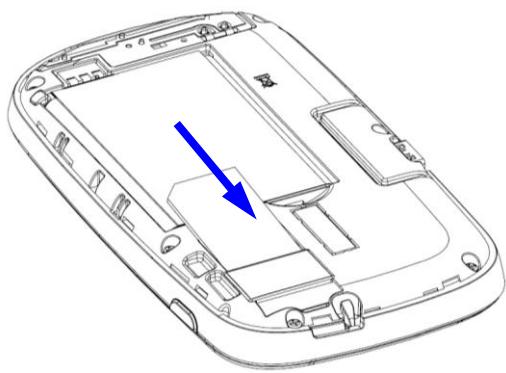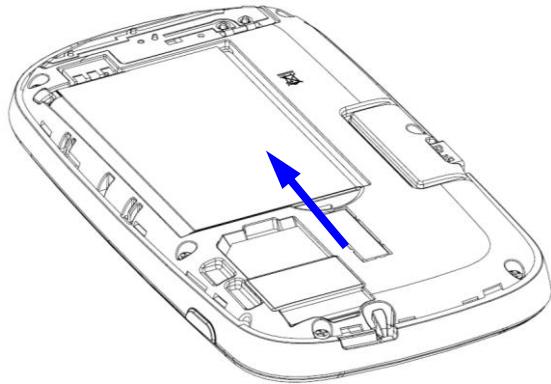
Insert the UIM Card   Remove the UIM Card

1.3 Installing or removing the battery

Remove the back cover and install the battery as shown below (direction of the arrow).
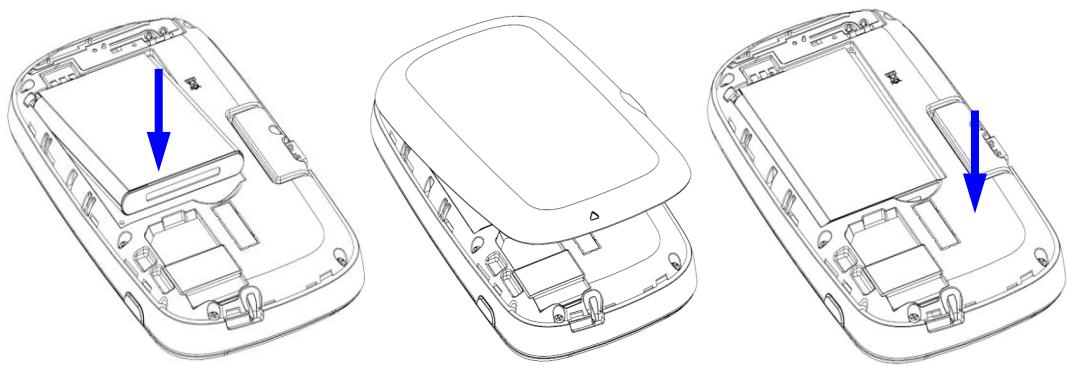
| Installing the battery | Installed the battery | Closing the back cover |

1.4 Power on / off your phone

When power off and battery is sufficient, to press and hold the end key can switch phone on.

If a password or a PIN code is activated, to enter the password or the PIN code is a must. For details about the PIN code and password, please refer to **Menu > Settings > Security> phone lock.**

When phone is activated, to press and hold the key, the phone will be switched off.

2 Making and received calls

2.1 Making a call

Dial the desired number then press the **Call key** to make a call. If you dialed wrong, you can delete the incorrect digits by pressing the **Right soft key/DEL Key.**

To hang up the call, press the **END key**.

2.2 Making an emergency call

If your phone has network coverage, dial emergency number and press the Call key to make an emergency call.

2.3 Speed Dial

In the standby mode, long press key 2 to 9 to speed dial a number. You also can press the key 2 to 9 and then press the Send key to speed dial a number. Please go to **Contacts > Speed dial** to set the number from your phonebook first. Key 1 is a default setting for voice mail number.

3 Entering Letters, Numbers and Symbols

You may enter letters, numbers and symbols in the Contact, SMS, Note and other menu functions.

Entering letters

There are four text modes: Abc, abc, ABC, en.

Please use the **FN** key to change input modes.

Entering numbers

Press **Shift Key** once to input one number, and twice to lock in number input status. Or press **Shift key** and the **number key** you want to insert at same time.

Entering symbols

Press **SYM key** to enter symbol list.

Press **Shift key** once to switch to upper chars once.

Press **Shift key** twice to lock on upper chars, then press Shift key again to unlock.

4 Messages

4.1   Create

From the main menu select **Messages > Create** to create a new text message.

4.2 Inbox

Select **Messages > Inbox** and press OK key or **Left soft key** to enter Inbox list.

The messages in the Inbox are displayed. Use Up/Down key to select the message, and then press OK key to view its detail.

When reading the message, you can:

-Use **Up/ Down key** to scroll the texts.

-Press **OK key** to reply a message.

-Press **Left soft key** to pop up the submenu, and to do such operations: Reply, Forward, Delete, Extract Details, Copy to Phone/UIM Card, and Move to Phone/UIM Card.

Note: The Outbox and Draft's operation is same as Inbox.

4.3 Settings

Select **Messages > Settings** to do further operations:

-Send Mode: send and save, send only and save only

-Priority: normal, urgent and emergency

-Delivery Reports: enable or disable

-Callback Number: enable or disable. When you activate it, you need to enter the number which you want the receiver to call back.

-**Prefer Save**： choose Phone/UIM card for saving new messages.

-Message Validity: Maximum time, 1 hour, 6 hours, 24 hours, 3 days, and 1 week.

-Reserved Messages: choose whether default to send the reserved message while its alert is timeout.

- Auto Delete: You can select this function. When the Inbox is full, the newest message will substitute the oldest one.

4.4 Memory status

View the available memory about Phone (Inbox, Outbox, and Draft) and UIM card

4.5   Reserved Messages

Select **Messages> Reserved Messages** to enter Reserved Messages.

You can create messages, edit reserved messages, or view failed reserved messages.

When the reserved time is arriving, the phone will register to send the message.

4.6   Voice Mail

Select **Voice Mail**, you can view the voice mails.

Select **Listen to voice mail**, you can call the voice number and listen to the mails.

Select **Voice mail number** to edit the number and press OK to save.

5 Contacts

5.1   Consulting your contacts

To access the contacts from the main screen, press the **Right soft key** or press **Left soft key** and select the **Contacts** from the menu.

The Contact menu of your phone is like a set of phone index cards for you to store information about a person or a company.

5.2   Adding a contact

To add a phone number, do as follows:

1. Select **Menu> Contacts > Add New**

2. From the home screen, enter the phone number you wish to save. Or press Right soft key to enter Contacts then press left soft key to select **Add New**.

6 Recent Calls

6.1 Call records

You can access your call records by press **Call key** from main screen. Or select **Menu >Recent Calls** to access the call record list.

6.2 Call time

You can access to view the time of **Received Calls, Outgoing Calls, All Calls** and **Reset** the call time.

7 Profiles

With this menu, you may personalize ringtones for different events and environments.

8 Settings

8.1 Phone

You can access to **Language, Time Format, Date Format and Auto Key Guard.**

8.2 Auto Power On/Off

The interval of auto power on/off should be over 3 minutes.

8.3 Security

The default phone code is the last 4 numbers of your phone number. You can set entry code for your phone book, PIN code and other applications.

Phone Lock:

-Including phone code activation and inactivation. If you activate the phone code, you have to enter the phone code every time when the cell phone powers on.

-Change password: you can change a new password.

PIN setting: Including PIN checking and PIN resetting. When PIN code is activated, the PIN code need to be input when cell phone turns on.

Contacts Lock: setting protective code to phone book, the default code is the same as phone code (the last 4 numbers of your phone number).

Recent Calls Lock: setting protective code for call memory, the default code is the same as phone code (the last 4 numbers of your phone number).

Messages Lock: setting protective code for SMS service, the default code is the same as phone code (the last 4 numbers of your phone number).

Call Barrings: setting the restriction to outgoing and incoming calls, the default code is the same as phone code (the last 4 numbers of your phone number).

Restore Factory Setting: chosen this item, the phone will be resumed to original settings when it came out from the factory. Please be attention that after selecting the factory setting, all the information of users will be deleted.

9 Tools

9.1 Stopwatch

Press start **Left soft key** to start time keeping, or press pause function key to pause time keeping, or press continue function key to resume time keeping. You can press record function key to get the time recorded.

9.2 Calculator

Your phone can carry out simple operations, i.e. the [Four Arithmetic Operations]. Numbers are entered using number keys, [.] can be used to input decimal points, the left soft key can be used to insert the plus and minus symbols, the right soft key is used to clear the entries, the left key to insert [-]

and the right key to insert [÷], the upper key is used to insert [+] and the lower

key to insert [×]. Press the OK key to display the result of the calculation.

9.3 World Time

This function allows you to find out the time in different cities around the world.

Press the navigation key to select the city you want.

9.4 Voice Memo

Allows you record sounds you want to and listen to the existing record files.

10 Display

Select settings in the main menu, you can do some settings following your need.

In order to customize your phone by set **Wallpaper, Style, Backlight Time,**

Keypad Light

11 FM Radio

You can use the phone as the FM Radio only with earphone insertion. Earphone will

act as an antenna for FM Radio function.

For FM Radio screen:

Left and Right keys: Auto search to previous or next channel.

Up and down navigation keys: Accommodate the channel frequency by

frequency, each time by 0.1MHz.

* / # key: Adjust volume key

Press **Left soft key**, you can access to **Global Search, Channel List, Save,**

Minimize, and FM Record.

    The quality of radio depends on the coverage of the radio station in that

particular area.

12 Entertainment

You can find three games under this menu.

13 Alarm

Your mobile phone has a built-in alarm clock. You can edit up to 6 alarm clocks.

14 Schedule

There is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked with an alarm icon.

15 Note

Select **Menu > Note** to display the note List.

-Press the **Left soft key** to add a new note.

-Press the Left soft key to View, Rename, Edit, Add New, Delete, and Delete All.

Users can edit up to 20 notes.

FAQ

If an anomaly occurs when you are using your mobile phone, please refer to the

following table. If the problem remains unsolved, please contact the phone vendor.

FAQ	Item to be checked
The telephone does not charge properly	Make sure that the charger is correctly connected to the phone and the power socket. Make sure you are using a charger specifically designed for this phone.
The phone does not switch on	Check the battery charge level. Make sure the battery is properly installed. Press and hold the ON key until the screen comes on.
The phone card has been inserted but the card information cannot be read	Make sure the UIM card is properly inserted. Make sure your UIM card is valid. Make sure the card's contact face is not dirty, if it is, wipe it with a clean cloth.
The phone displays "Enter PUK number"	Contact the network operator for a PUK number. Unlock the phone using the PUK number.
Unable to dial a number	Make sure you have dialled a valid phone number. Check if your phone is connected to the network.
Poor sound quality	Check if the reception signal is strong enough. If you are inside a building, rotate the phone or move close to a window.
The other party cannot hear you during a call	Make sure the mouthpiece is not blocked.
The receiver volume is low	Check if the receiver volume is set to maximum.

FAQ	Item to be checked
The phone signal is poor or switches off frequently	Make sure the phone antenna is not damaged. Check the phone signal strength. If there is no signal, use your phone in a location where the signal is strong.
The phone displays "out of network" or "network failure".	Check if you are in an area where the signal is weak (in a tunnel or surrounded by building). Move to another location and try again. Make sure you are not trying to use a service that you haven't subscribed to. If you require this service, contact the network for details.
When you cannot connect to the network normally	(1) The network provider does not provide this service or you have not subscribed to this service. Please contact your provider for details on the subscription and use of these services. (2) Incorrect setting. Please set the correct parameters

Safety and use

Please read carefully and observe the following regulations to avoid damaging your telephone or using it against the law.

Electronic devices/Health care facilities.

Turn off your phone when you are near high-precision electronic devices in use to avoid causing malfunction or interfering with their operation (fire alarms, automatic doors and automatic control equipment).

Turn off your phone in hospitals or places where the use of mobile phones is restricted. Mobile phones affect the normal operation of electronic devices and

medical instruments, such as pacemakers, hearing aids and other electronic medical devices.

Pacemaker manufacturers recommend that mobile phones are kept at least 15 cm away from pacemakers to prevent the phone interference. When using the phone, you should hold it against the ear on the opposite side to the device, to reduce interference.

Mobile phones should be forbidden inside an operating theatre, Intensive Care Unit (ICU) or Cardiac Care Unit (CCU).

Pay attention to the settings of the sound volume and the vibration to avoid disturbing the patients.

Flammable or explosive areas

Turn off your phone near flammable or explosive areas. Do not install/remove or charge the battery or use the phone in these areas to prevent any explosion or fire. Flammable and explosive areas include: chemical plants, facilities with chemical substances or particles in the air (grains, dust and metal powder), petrol stations and fuel depots, fuel storage areas (for example, under a ship's deck), areas with explosion warning signs, areas with "turn off two-way radio equipment" signs and places where you are usually recommended to switch off car engines.

Safety of use in a vehicle

Please observe the relevant local or national regulations related to the use of mobile phones in a vehicle. Please refrain from using the phone while driving. If you are driving and need to use the phone in an emergency, use a hands-free device (optional purchase) to be safe. Otherwise, park the car before using the phone.

Do not place your phone on the dashboard or within an airbag deployment area to avoid causing injury to passengers in the car when the bag inflates or bursts.

Using the phone on an airplane is strictly forbidden. Turn off your phone before you board an aircraft. It is recommended to remove the battery to avoid the phone being turned on accidentally.

Storing environment

To avoid demagnetizing problem, keep the phone away from magnetic materials, such as magnetic discs and credit cards.

Ensure that the phone does not come into contact with liquids. If it does, turn it off immediately, remove the battery and quickly contact the vendor.

Do not store the phone, battery or charger in an environment with a strong magnetic field, such as an electromagnetic pot or a microwave oven, to avoid causing the phone to malfunction, catch fire or explode.

Do not subject the phone, battery or charger to heavy impact or vibration to avoid battery leakage, phone malfunction, overheating, fire or explosion

Do not place sharp metallic items such as needles, near the receiver because the receiver will attract them and you may be injured when using the phone.

Do not place the phone in the back pocket of your trousers or skirt to avoid damaging it when you sit down

Child health

Keep the phone, battery and charger out of the reach of children. Do not let children use the phone, battery or charger without supervision.

Do not let a child put a battery in his/her mouth to avoid electrolyte poisoning.

Keep children away from small phone accessories to prevent suffocation or blocking of the oesophagus as a result of swallowing.

Operating environment

This phone is equipped with a built-in antenna. When the phone is on, unless necessary, do not touch the antenna area (top of the phone) for optimal communication quality.

Do not use your phone while it is being charged during thunderstorms, or use it outdoors to avoid being struck by lightning or other injury.

Do not use your mobile phone in dusty, wet, dirty places or places near magnetic fields to prevent malfunction of its internal circuits. Keep the phone as dry as possible. Keep the phone, battery and charger away from water and water vapour and do not clean the phone with a wet cloth to avoid short circuits, malfunction due to corrosion and electric shocks.

Do not turn on or off the phone against your ear to avoid your ears and body from being impaired.

To comply with regulations on radio frequency exposure, keep the antenna at least one inch (2.5 cm) away from your body when holding your phone or using its data functions.

If you feel unwell (epileptic seizures or blackouts) after playing the games with your phone for a long period of time, please seek medical assistance immediately.

Move your mobile phone away from your ear while using the hands-free mode, because the amplified volume might cause hearing damage.

Make sure you switched off your phone in areas where mobile phone use is prohibited!

Cleaning and maintenance

Switch off the phone before cleaning and maintenance. The charger should be unplugged from the power socket and the phone and charger disconnected to prevent any electric shock or short circuiting of the battery or charger.

Do not wipe the phone or charger using chemical substance (alcohol benzene), chemical agents or abrasive cleaning agents to avoid damaging its parts or causing a malfunction. You may clean with a slightly damp anti-static soft cloth.

Do not scrape or alter the phone case as paint substances may cause an allergic reaction. If such a reaction occurs, cease using the phone immediately and seek medical help.

Wipe dust off the power plug and keep it dry to avoid risk of fire

If the phone or accessories do not work properly, contact your local vendor

Do not dismantle the phone or its accessories yourself.

Protecting the environment

Please observe the local regulations on phone packaging, battery and used phone disposal and bring them to the collection point for proper recycling. Do not dispose of used phones or batteries in a household rubbish bin.

Please take your used, unwanted lithium batteries to a designated place. Do not dispose of them in a rubbish bin.

Emergency call

In an emergency situation, if the phone is on and you are within the network range, it can be used to make an emergency call. However, emergency call numbers may not be reachable on all networks; you should never rely on your mobile phone for emergency calls.

Using the battery/charger

Only use batteries and chargers approved by the manufacturer. Do not use batteries or chargers that are not compatible with your model to avoid any explosion.

Do not throw a battery in a fire as it might catch fire or explode. Do not cause a short circuit to the charger as it might result in malfunction, smoke or fire.

Do not place conductors like metals, keys or jewels, against the battery poles or allow them to touch the ends of the battery to avoid short circuiting the battery and causing injury (burns, for example) as a result of battery overheating

If the power cable is damaged (wires exposed or broken) or the connection to the plug is loose, do not use it to avoid electric shock, short-circuit of the charger or a fire.

Do not dismantle the battery or weld the two poles of the battery to prevent the

battery from leaking, overheating, catching fire or exploding.

Keep the charger away from any container of water or other liquids. Infiltration of liquid may cause electric leakage or other malfunction to the charger.

If the battery leaks, emits smoke or a strange odour, cease use immediately and move it far away from naked flames or people to avoid a fire or injury from explosion.

Do not charge the battery in a dusty or damp environment and keep the cable away from heated objects.

The battery is not fully charged when leaving the factory. Therefore, you should charge the battery for two hours before use. Before charging, make sure the charge plug is correctly inserted in the power socket. If it is incorrectly inserted, electric shock might occur and the phone or battery may catch fire or explode. When charging is completed, pull out the charger plug from the power socket, and do not pull the cable.

If the liquid in the battery splashes into your eyes, do not rub the eyes to avoid damaging your vision, rinse the eyes immediately in clean water and go to a hospital for assistance.

Do not place heavy objects on the charger cable. Do not damage, twist or pull the cable to avoid causing electric shock or fire.

When the battery cannot be installed correctly in the phone, do not press down on it heavily to prevent it from leaking or exploding. Do not remove the battery when the phone is on.

If the battery is distorted, has changed colour or is unusually hot when charging or when it is stored, remove immediately the battery and stop using it or it may leak, become overheated, explode or catch fire.

If a battery is not used for a long period of time after charging, store it at room temperature

Do not touch the power socket, power cable or charger with wet hands to avoid electric shock.

If water or other liquid enters the charger, immediately disconnect the charger

plug from the power socket to prevent it from overheating, catching a fire or malfunction.

Warning: The manufacturer disclaims any liability for damage, which may result as a consequence of improper use of this mobile phone or use contrary to the instructions contained in this manual.

FCC Regulations:

●This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

●This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

●The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

‣ RF Exposure Information (SAR)

This mobile phone meets the government's requirements for exposure to radio waves.
This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.   Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value.   This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network.   In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 1.43 W/kg and when worn on the body, as described in this user guide, is 0.638 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines.   SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: R5C255C.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body.   Use of other accessories may not ensure compliance with FCC RF exposure guidelines.   If you do no t use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.