

# Preliminary

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## Power Rocking Recliner with Headrest and Lumbar Power Wall Recliner with Headrest and Lumbar Operating Instructions Manual

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For Product Prefixes 1HR & 16H and Handle Values:

RT = Right Toggle (Control Panel)



LSS

LT = Left Toggle (Control Panel)



RW = Right Wireless Remote

LW = Left Wireless Remote



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# Preliminary

## **IMPORTANT**

Read the safety and other instructions before using your Power Rocking Recliner with Headrest and Lumbar or Power Wall Recliner with Headrest and Lumbar furniture. Keep this manual for future reference.

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Disclaimer: The information and products featured in this manual may be somewhat different from the product you purchased. La-Z-Boy reserves the right to make substitutions that are equal in quality and performance.

# Preliminary

## Important Safety Instructions

**Important: Read these instructions thoroughly before using.**  
**When assembling, do not plug in until directed in Operating Instructions.**

SUB 1

### **DANGER**

**– To reduce the risk of electric shock, serious injury or death:**

- (D2a) • Liquids exposed to electricity pose an immediate risk of electric shock. Do not use this unit if the power control is damaged, wet, in contact with or near spilled water or any liquid. Do not use the unit if the button activation switch has been exposed to water or any liquid. Do not handle the plug or remote control with wet hands.
- (D5) • To prevent suffocation, keep plastic bags away from children.
- (D7a) • Keep cord out of the reach of children and pets that may cause damage.
- (D11x) • Do not attempt to disassemble or service the product, ~~pump~~ or motor; no serviceable parts are inside. Contact your La-Z-Boy® dealer for service.

New variant of D11

SUB 8

### **WARNING**

**– To reduce the risk of burns, fire, electric shock, serious injury or death:**


- (W15) • This product is intended for indoor residential use only.
- (W88) • The back of the unit must be lifted for assembly. Please seek assistance if you are unable to lift at least 45 pounds without strain.
- (W138) • Keep upholstery away from flames or lit cigarettes. Upholstery may burn rapidly, with toxic gas and thick smoke. Fires that begin elsewhere in a home may spread and involve upholstery. For your safety, always use a properly installed smoke detector with working batteries.
- (W82) • Unplug the power cord immediately if you detect strange odors or fumes coming from the unit.
- (W140) • Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.
- (W63) • Do not attempt to disconnect the power plug by pulling the power cord. Always hold the power plug and pull it out.
- (W126) • Disconnect the electrical plug from outlet before cleaning, moving, servicing or when not in use for an extended period of time.
- (W2) • Closely supervise children and disabled persons using this product.
- (W6) • This product has many moving parts, serious injury can occur if not used properly. Keep hands, fingers and body parts away from the mechanism. To reduce the risk of head entrapment and other injuries, keep children and pets away from openings and moving parts in and around furniture.
- (W145) • Do not place power supply underneath the chair.
- (W132) • Do not place cord under carpet or in a location where it could become worn.
- (W133) • Do not allow electrical cord to be pinched anywhere.
- (W134) • Keep the electrical cord away from heat sources.
- (W129) • Do not use this product where the cord may be a trip hazard.
- (W17) • Provide a clear path for operation of the back and legrest. Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.
- (W130) • Do not use this product if it is damaged. Do not use attachments or substitute parts.
- (W131a) • Never operate the unit with a damaged power supply, electrical cord, plug or connector. Check the condition of the power supplies, electrical cords, plugs and connectors often.

## Save These Instructions

# Preliminary

## Important Safety Instructions

**Important: Read these instructions thoroughly before using.**  
**When assembling, do not plug in until directed in Operating Instructions.**

- (W29) • Do not operate the unit until the back is installed and locked.
- (W5) • Sit down in the unit slowly. To avoid tip over, do not throw your weight against the back of the unit.
- (W9) • Only the occupant should operate the unit. Never attempt to open the legrest by pulling on it.
- (W12) • To safely exit the unit and prevent a tripping hazard, bring the back upright and close the legrest.
- (W10) • Do not stand, sit or place extra weight on the arms, back or open legrest.
- NEW** • This product may adversely affect medical devices. Do not use near people using or wearing medical devices.
- (W25) • Users of medical devices should contact their health care provider before using this product. Do not use this product if you have poor circulation, are immobile, or cannot sense heat, except as directed by your health care provider.
- (W26) • Do not use this product where aerosol (spray) products are being used or where oxygen is being administered.
- (W91) • This product is not intended to be used as a bed. Do not sleep in for an extended period.
- (W62a) • Double-insulated products are marked with the words “DOUBLE INSULATION” or “DOUBLE INSULATED” and may include the symbol  (square within a square). Do not attempt to ground these products, which use two systems of insulation instead of grounding. Double-insulated products should be serviced only by qualified service personnel, using replacement parts identical to the original parts.
- (W32) • Before moving the product, disconnect the electrical plug from the wall outlet and secure the mechanism to prevent unexpected opening or movement. Never move the product by the mechanism, legrest, handle, reclining back, or swivel base.
- NEW** • The **Power Rocking Recliner with Headrest and Lumbar** and **Power Wall Recliner with Headrest and Lumbar** units are intended for a single occupant not exceeding 300 pounds per seat. Do not operate an individual seat with more than one occupant in or on any part of the individual seat.
- (W73) • If you give this product to someone else, include this Operating Instructions manual.

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SUB3 **NOTICE** – To reduce the risk of product damage:

- (N8a) • To prevent damage to the power supply, do not plug in until instructed.
- (N10) • Never operate the unit except when it is on its base in the upright position.
- (N9) • Gently press the buttons during operation and avoid hitting the buttons with pointed or hard objects.
- (N29a) • After 1 minute of continuous operation, allow the system to rest for 9 minutes.
- NEW** • Only operate when no foreign object or obstacle will impede, interfere, or otherwise damage the unit in any of its positions or while in motion.

## Save These Instructions

# Preliminary

## Regulatory Compliance Statements for Furniture with Wireless Remote

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with Industry Canada's license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain must be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

# Preliminary

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# Preliminary

## Assembly Instructions

**SUB3 NOTICE** – To reduce the risk of product damage:

- N18** ♦ Do not plug in until instructed.

1. Once the furniture is unpacked, carefully remove the red electrical components bag from the body bracket and set aside; depending on the product purchased, inside the bag are the power supply, power cord, optional remote and AAA batteries for the optional remote (FIGURE 1).

**SUB4**

**⚠ WARNING** – To reduce the risk of injury:

**W29**

- ♦ Do not operate the unit until the back is installed and locked.

**W88**

- ♦ The back of the unit must be lifted for assembly. Please seek assistance if you are unable to lift at least 45 pounds without strain.

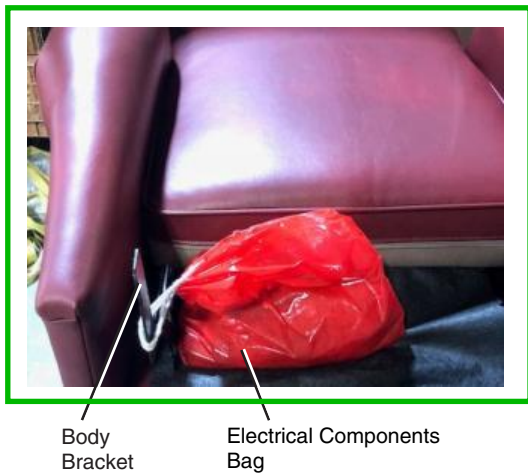
2. Make back electrical connections.
- Lay the back across the arms of the chair. Turn the locking levers, located on the brackets attached to the back (one on each side), to a 90° angle (FIGURES 2 AND 3).
  - Locate and identify the two electrical connections between the back and the body.
    - The blue connectors on the left side (sitting) are for the adjustable headrest feature. One connector routes from bottom of the back panel and the other between the rear seat and tailgate.
    - The gray connectors on the right side (sitting) are for the adjustable lumbar feature. One connector routes from bottom of the back panel and the other between the rear seat and tailgate.
  - Carefully rotate the back until the headrest and lumbar actuator cables are able to reach the connectors.
  - Connect the adjustable headrest (FIGURE 4). Align the pins and sockets in the blue connectors, push the connectors together and close the locking cover to secure the connection.
  - Connect the adjustable lumbar (FIGURE 4). Align the pins and sockets in the gray connectors, push the connectors together and close the locking cover to secure the connection.
3. Install the back.
- Continue rotating the back at a slight angle, making sure the headrest and lumbar connections fall between the rear seat and tailgate, and align the brackets on the back with the brackets on the body (FIGURE 2)
  - Lower the back onto the body, making sure the back and body brackets are completely engaged.
    - To make sure the back is properly installed with both sets of back and body brackets engaged, stand behind the chair and twist the back from side to side. If one or both sides move out of position the brackets are not engaged (FIGURE 5). Remove the back and repeat the steps above.
    - If you are unable to install the back properly, contact your La-Z-Boy® dealer for assistance.
  - Lock the brackets by using a screwdriver to push down the locking levers (FIGURE 3).
4. Locate the motor connector behind the unit. Connect the motor connector to the power supply connector. Align the connectors, push together until fully seated and close the locking cover to secure the connection (FIGURE 6).
5. Remove the power supply box from the electrical components bag. Remove the power supply and 120 volt power cord from the box.
6. Connect the 120 volt power cord to the power supply (FIGURE 6). Do not plug in until instructed in the operating instructions.
7. Proceed to the *Battery Backup Assembly Instructions*.
8. To remove the back, unplug the 120 volt power cord from the electrical outlet, and disconnect the power supply from the motor connector behind the unit. Reverse the *Assembly Instructions* steps. When lifting the back up from the body, to lay across the arms, **make sure** to do so slowly and carefully to prevent damage to the electrical connections.



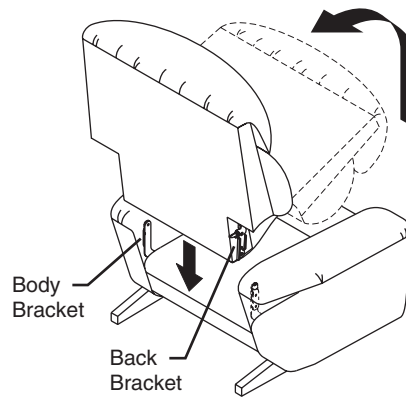
# Preliminary Assembly Instructions

*Power Rocking Recliner Style Featured*

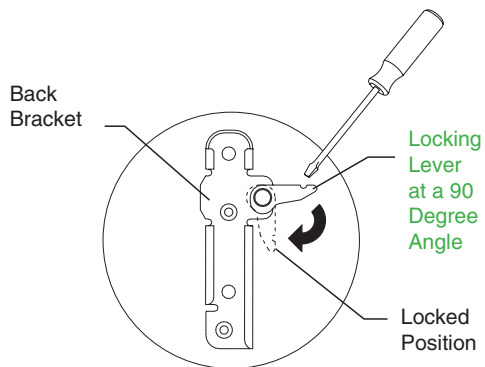
**FIGURE 1**



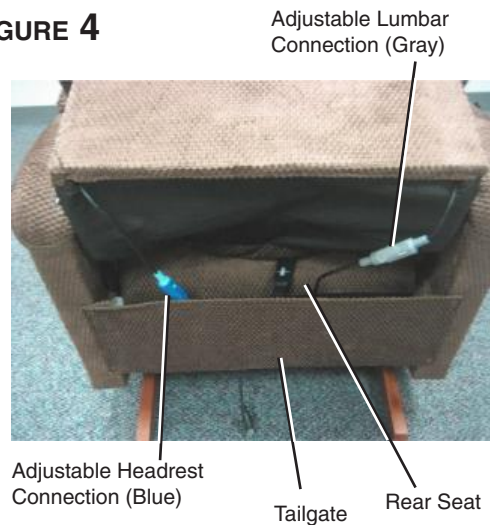
**FIGURE 2**



**FIGURE 3**



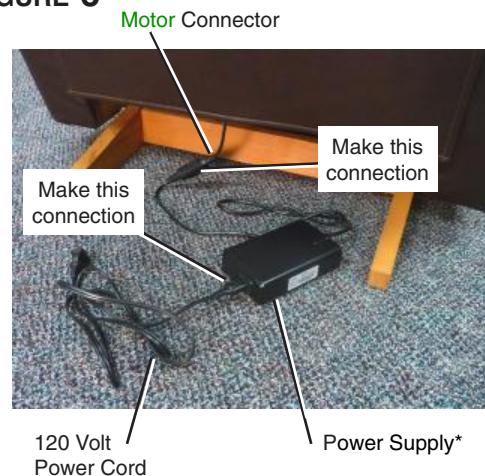
**FIGURE 4**



**FIGURE 5**



**FIGURE 6**



*\*Power supplies/connections may vary by date of manufacture.*

# Preliminary

## Battery Backup Assembly Instructions

The content this page is from P25/P29 OI through step 1.

N19a

**NOTICE** – Replace the power supply batteries every six months and after each power failure use.

The performance of the built-in battery backup cannot be guaranteed. The backup system is designed to return a reclined unit to the upright, closed position for exiting ease during a power interruption. It is not intended to recline the unit. If you require continuing use during a power outage, **then** you should purchase a separate battery backup system. Contact your La-Z-Boy® dealer for more information.

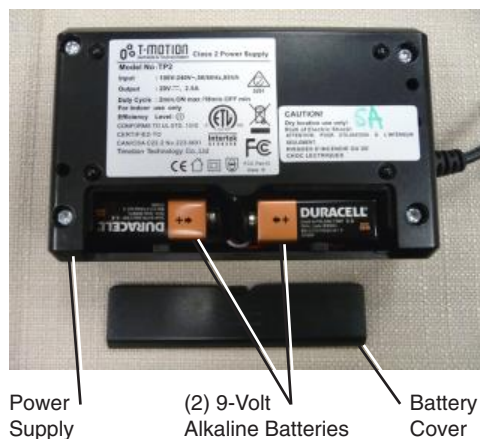
When operating on battery backup the furniture operating speed is reduced. In addition, the Memory I and Memory II programs and the USB charging port are disabled.

Always maintain constant, even pressure on the button when operating on battery backup to reduce the energy consumption.

Replace the batteries every six months and after each power failure use.

The battery backup is located in the power supply and uses two 9-volt alkaline batteries (not included).

1. Unplug the 120 volt power cord from the electrical outlet, and disconnect the power supply from the motor connector.
2. The battery compartment is located in the bottom of the power supply. Slide the battery cover over to access the battery compartment.
3. Snap the connection caps on the battery terminals. Place the batteries in the power supply.
4. Slide the battery cover over the batteries.
5. Proceed to the *Operating Instructions*.



### Power Supply Specifications:

Input: 100V–240V~ 50/60 Hz 1.5A

Output: 29V DC 2.5A

# Preliminary

## Operating Instructions

### For Standard Control Panel

SUB 1

#### **⚠ DANGER** – To reduce the risk of electric shock, serious injury or death:

- ♦ Liquids exposed to electricity pose an immediate risk of electric shock. Do not use this unit if the power control is damaged, wet, in contact with or near spilled water or any liquid. Do not use the unit if the button activation switch has been exposed to water or any liquid. Do not handle the plug or remote control with wet hands.
- ♦ Do not attempt to disassemble or service the product, ~~pump~~ or motor; no serviceable parts are inside. Contact your La-Z-Boy® dealer for service.

D2a

(D11x)

New variant of D11

SUB 2

#### **⚠ WARNING** – To reduce the risk of electric shock or serious injury:

- ♦ Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.
- ♦ Sit down in the unit slowly. To avoid tip over, do not throw your weight against the back of the unit. Move the unit into or out of the reclining position slowly, making sure that no children or pets are in close proximity.
- ♦ The **Power Rocking Recliner with Headrest and Lumbar and Power Wall Recliner with Headrest and Lumbar** units are intended for a single occupant not exceeding 300 pounds per seat. Do not operate an individual seat with more than one occupant in or on any part of the individual seat.
- ♦ To safely exit the unit and prevent a tripping hazard, bring the back upright and close the legrest.

W140

W4

NEW

W12

N29a

**NOTICE:** After 1 minute of continuous operation, allow the system to rest for 9 minutes.

**Only proceed after having followed the Assembly Instructions completely.**

#### **Operating Instructions for Furniture with a Control Panel:**

The power features are operated by the toggles on the Control Panel located on the outside arm. Each feature has a dedicated toggle for independent operation of the feature, or simultaneous operation of multiple features when more than one toggle is pressed.\*



Press rearward the Back and Legrest toggle to increase the amount of recline or extension. Press the toggle forward to retract the back and legrest.

Press the Headrest and Lumbar toggle forward to increase the amount of adjustment. Press the toggle rearward to decrease the amount of adjustment.

The Control Panel also features Memory I, Memory II and Home buttons for personal, effortless operation and added comfort. Two preferred recline settings may be stored for a more enjoyable reclining experience. Press and release a stored Memory button (not holding for more than 2 seconds) and the furniture automatically moves to the stored setting. If no setting is stored, the furniture will move to its home, or upright, closed and stored position. Press and release the Home button and the furniture automatically moves to its home position.

A handy USB port for charging small personal electronic devices is located in the Control Panel to keep your devices close at hand and ready for use at all times.

Unplug the power supply from the wall outlet if you are going to be away from your residence for an extended period of time.

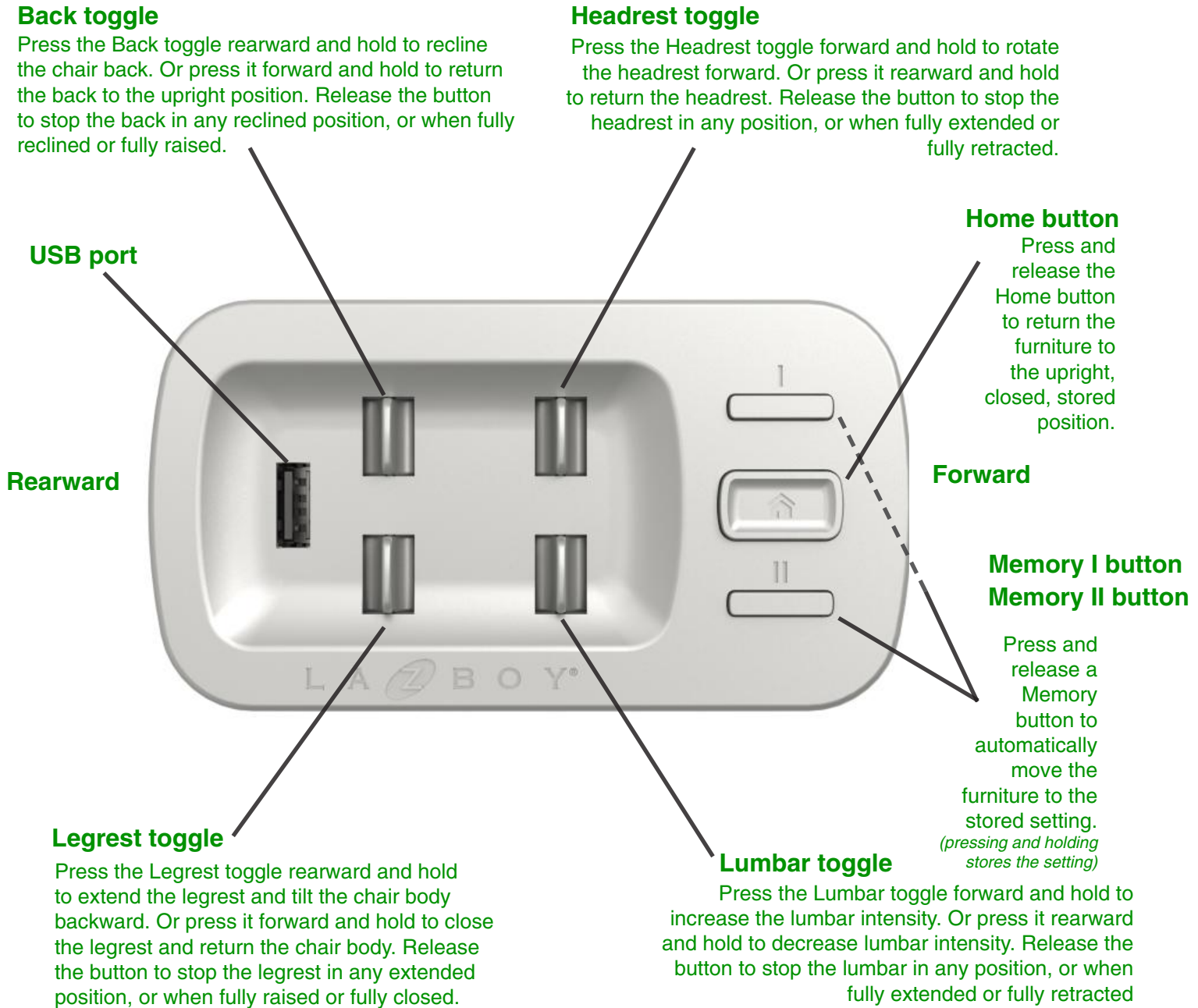
\* When the furniture is powered by the 9-volt battery backup or the *optional* rechargeable lithium-ion battery pack, only two features can be operated at the same time.

# Preliminary

## Operating Instructions

### For Standard Control Panel

*Right Side Sitting Featured; Left Side Sitting Opposite This View*



**USB Output Specifications:**  
5 VDC, 1.0A

SUB ?

D2a

**⚠ DANGER** – To reduce the risk of burns, electric shock, serious injury or death:

- ♦ Liquids exposed to electricity pose an immediate risk of electric shock. Do not use this unit if the power control is damaged, wet, in contact with or near spilled water or any liquid. Do not use the unit if the button activation switch has been exposed to water or any liquid. Do not handle the plug or remote control with wet hands.

# Preliminary

## Operating Instructions

### For Standard Control Panel

#### To Program and Use the Memory I or Memory II:

1. Adjust the furniture to the best and most comfortable position for you using the toggle keys.
2. Press and hold the Memory I or Memory II button for three (or more) seconds.
3. Listen for the “beep” to indicate the setting was saved in memory.
  - Memory I setting plays a single beep to indicate a successful save.
  - Memory II setting plays a double beep to indicate a successful save.
  - Three quick beeps play when the setting did not successfully save.
4. The next time you use your furniture, press and release either the Memory I or Memory II button (not holding longer than two seconds) and the furniture automatically moves to the saved setting. If no setting is stored, the furniture moves to its home, upright, closed and stored position instead.

Pressing a toggle or button on the control panel will stop the automatic motion of the furniture. The furniture does not restart once the toggle or button is released. Another press of the Memory I or Memory II button is required to start the furniture in motion again.

NOTE: All features start in motion upon a Memory button press if the feature is programmed to recline or extend, except for the headrest.\* When the headrest is programmed to extend, the headrest does not start in motion until the back reaches approximately 40% recline, or its programmed recline setting if set to less than 40% recline. This is done to guard against an undesirable positioning of the head and neck when moving into the stored recline setting.

\* Furniture must be plugged into a power outlet for the Memory feature to function. This feature is disabled when powered by the 9-volt battery backup. Additionally, when powered by the *optional* rechargeable lithium-ion battery pack, only two features operate at the same time.

#### To Use the Home Button:

The Home button returns the back to its fully upright position and the legrest, headrest and lumbar to the fully retracted and closed position.

1. Press and release the Home button. The furniture automatically starts in motion, moving the back, legrest, headrest and lumbar back to the upright and retracted positions under full, normal power.

All motion stops if any toggle or button is pressed while the furniture is moving to home. The motion does not resume when the toggle or button is released. Another press and release of the Home button is required to restart the automatic home program.

NOTE: When the furniture is powered by the 9-volt battery back-up, the back and legrest move to the home position first. Once the back and legrest are fully upright and retracted, then the headrest and lumbar begin to move to the retracted, home position. When powered by the *optional* rechargeable lithium-ion battery pack, the headrest and lumbar return to the Home position first, and then the back and legrest return to Home.

#### To Use the USB Charging Port:

Plug the USB cable of a small portable electronic device into the USB charging port. Unplug the USB cable from the charging port when charging is complete. *The USB port is for charging only and does not save or transfer data.*

NOTE: When the furniture is operating on the 9-volt battery back-up in the power supply, the USB charge port is disabled.

# Preliminary

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# Preliminary

## Operating Instructions

### For Optional Wireless Remote

SUB 1

#### **⚠ DANGER** – To reduce the risk of electric shock, serious injury or death:

- ♦ Liquids exposed to electricity pose an immediate risk of electric shock. Do not use this unit if the power control is damaged, wet, in contact with or near spilled water or any liquid. Do not use the unit if the button activation switch has been exposed to water or any liquid. Do not handle the plug or remote control with wet hands.
- ♦ Do not attempt to disassemble or service the product, ~~pump~~ or motor; no serviceable parts are inside. Contact your La-Z-Boy® dealer for service.

D2a

(D11x)

New variant of D11

SUB 2

#### **⚠ WARNING** – To reduce the risk of electric shock or serious injury:

- ♦ Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.
- ♦ Sit down in the unit slowly. To avoid tip over, do not throw your weight against the back of the unit. Move the unit into or out of the reclining position slowly, making sure that no children or pets are in close proximity.
- ♦ The **Power Rocking Recliner with Headrest and Lumbar and Power Wall Recliner with Headrest and Lumbar** units are intended for a single occupant not exceeding 300 pounds per seat. Do not operate an individual seat with more than one occupant in or on any part of the individual seat.
- ♦ To safely exit the unit and prevent a tripping hazard, bring the back upright and close the legrest.

W140

W4

NEW

W12

N29a

**NOTICE:** After 1 minute of continuous operation, allow the system to rest for 9 minutes.

**Only proceed after having followed the Assembly Instructions completely.**

#### **Operating Instructions for Furniture with Optional Wireless Remote:**

The power features are operated by the buttons on the remote located in the remote cradle on the outside arm, and by the buttons on the Cradle itself. Each feature has a dedicated button on the remote for independent operation of the feature, or simultaneous operation of multiple features when more than one button is pressed.\*

A press on the left side of a button (arrow UP/+) on the remote increases the amount of recline or adjustment, while a press on the right side (arrow DOWN/–) decreases the amount of recline or adjustment.



The Remote and Cradle both feature a Memory I, Memory II and Home button for personal, effortless operation and added comfort. Two preferred recline settings may be stored for a more enjoyable reclining experience at the mere press of a button. Press and release a stored Memory button (not holding for more than 2 seconds) and the furniture automatically moves to the stored setting. Press and release the Home button and the furniture automatically moves to its home, or upright, closed and stored position.

A handy USB port for charging small personal electronic devices is located in the cradle to keep your devices close at hand and ready for use at all times.

Unplug the power supply from the wall outlet if you are going to be away from your residence for an extended period of time.

\*When the furniture is powered by the 9-volt battery backup or the *optional* rechargeable lithium-ion battery pack, only two features can be operated at the same time.

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## Operating Instructions For Optional Wireless Remote

### Back button

Press the Back button arrow UP and hold to recline the chair back. Or press the arrow DOWN and hold to return the back to the upright position. Release the button to stop the back in any reclined position or when fully reclined or fully raised.

### Legrest button

Press the Legrest arrow UP and hold to extend the legrest and tilt the chair body backward. Or press the arrow DOWN and hold to close the legrest and return the chair body. Release the button to stop the legrest in any extended position or when fully raised or fully closed.

### Home button

Press and release the Home button to automatically return the furniture to its upright, closed and stored position.

### Memory I and Memory II buttons

Press and release the Memory I or Memory II button to automatically move the furniture to a stored setting.  
*(pressing and holding stores the setting)*

### Headrest button

Press the Headrest button arrow UP and hold to rotate the headrest forward. Or press the arrow DOWN and hold to return the headrest. Release the button to stop the headrest in any position or when fully extended or fully retracted.

### Lumbar button

Press the Lumbar button + and hold to increase the lumbar intensity. Or press the - and hold to decrease lumbar intensity. Release the button to stop the lumbar in any position or when fully extended or fully retracted



SUB ?

**⚠ DANGER** – To reduce the risk of burns, electric shock, serious injury or death:

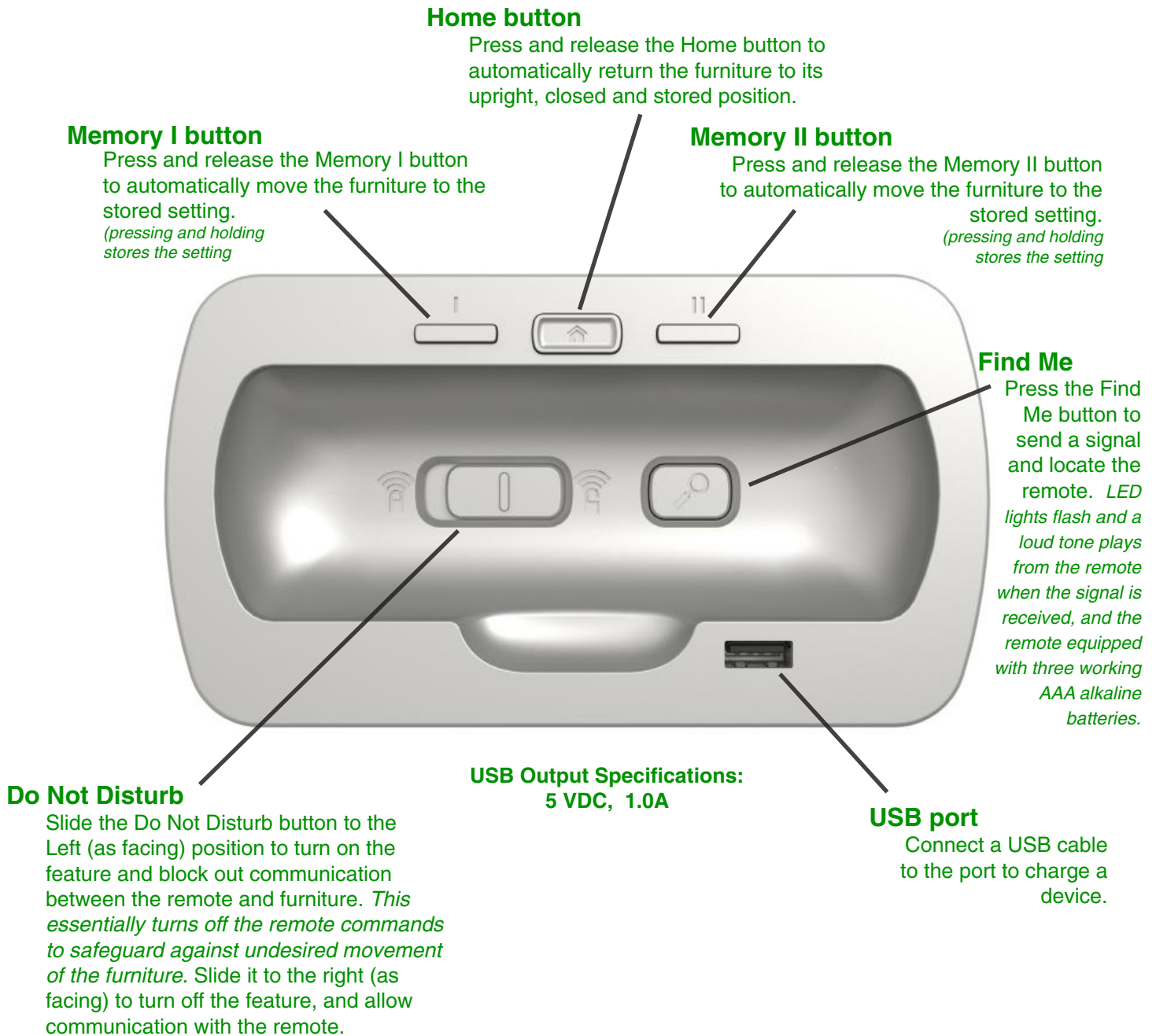
D2a

- ♦ Liquids exposed to electricity pose an immediate risk of electric shock. Do not use this unit if the power control is damaged, wet, in contact with or near spilled water or any liquid. Do not use the unit if the button activation switch has been exposed to water or any liquid. Do not handle the plug or remote control with wet hands.



# Preliminary

## Operating Instructions For Optional Wireless Remote *Right Side Sitting Featured; Left Side Sitting Opposite This View*



SUB ?

### **⚠ DANGER**

**– To reduce the risk of burns, electric shock, serious injury or death:**

D2a

- ♦ Liquids exposed to electricity pose an immediate risk of electric shock. Do not use this unit if the power control is damaged, wet, in contact with or near spilled water or any liquid. Do not use the unit if the button activation switch has been exposed to water or any liquid. Do not handle the plug or remote control with wet hands.

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## Operating Instructions

### For Optional Wireless Remote

#### Install Batteries in the Remote:

The remote requires three (3) AAA alkaline batteries (included; packed inside the electrical components bag).

1. Remove the remote and AAA batteries from the electrical components bag.
2. Turn the remote over to access the battery compartment.
2. Slide the battery compartment cover off and set aside (FIGURE 1).
3. Insert three AAA batteries oriented to match the polarity as in indicated by the markings in the battery compartment (FIGURES 2 and 3).
4. Slide the battery compartment cover back in place to close the compartment.

**FIGURE 1**



Remove  
Back Cover

**FIGURE 2**



Polarity Markings Inside  
the Battery Compartment

**FIGURE 3**



Insert (3) AAA Alkaline Batteries

# Preliminary

## Operating Instructions

### For Optional Wireless Remote

#### To Program and Use Memory I or Memory II:

1. Use the remote to adjust the furniture to the best and most comfortable position for you.
2. Press and hold the Memory I or Memory II button for three (or more) seconds on either the remote or the cradle.
3. Listen for the “beep” and watch for the LED lights to flash on the remote to indicate the setting was saved in memory.
  - Memory I setting plays a single beep and flashes a single light to indicate a successful save.
  - Memory II setting plays a double beep and flashes a double light to indicate a successful save.
  - Three quick beeps and flashes of light are transmitted from the remote when the setting did not successfully save.
4. The next time you use your furniture, press and release either the Memory I or Memory II button (not holding longer than two seconds), on either the remote or cradle. The furniture automatically moves to the saved setting. If no setting is stored, the furniture moves to its home, upright, closed and stored position instead.

Pressing any button on the remote or cradle, while the furniture is in motion from a Memory button press, stops the automatic movement of the furniture. The furniture does not restart once the button is released. Another press of the Memory I or Memory II button is required to start the furniture in motion again.

If the Memory I or Memory II button is pressed on the remote and then the Do Not Disturb button (cradle) is turned on, all motion stops. The furniture does not automatically resume and continue the move to a Memory I or Memory II setting when the Do Not Disturb button is turned off. If the Memory I or Memory II button is pressed on the cradle and then the Do Not Disturb button is pressed on the cradle, the furniture continues to move to the stored setting. All Remote commands are ignored when Do Not Disturb is on.

NOTE: All features start in motion upon a Memory button press if the feature is programmed to recline or extend, except for the headrest.\* When the headrest is programmed to extend, the headrest does not start in motion until the back reaches approximately 40% recline, or its programmed recline setting if set to less than 40% recline. This is done to guard against an undesirable positioning of the head and neck when moving into the stored recline setting.

\* Furniture must be plugged into a power outlet for the Memory feature to function. This feature is disabled when powered by the 9-volt battery backup. Additionally, when powered by the *optional* rechargeable lithium-ion battery pack, only two features operate at the same time.

#### To Use the Home Button:

The Home button returns the back to its fully upright position and the legrest, headrest and lumbar to the fully retracted and closed position.

1. Press and release the Home button. The furniture automatically starts in motion, moving the back, legrest, headrest and lumbar back to the upright and retracted positions.

All motion stops if any button is pressed while the furniture is moving to home. The motion does not resume when the button is released. Another press and release of the Home button is required to restart the home program.

NOTE: When the furniture is powered by the 9-volt battery back-up, the back and legrest move to the home position first. Once the back and legrest are fully upright and retracted, then the headrest and lumbar return to the retracted, home position. When powered by the *optional* rechargeable lithium-ion battery pack, the headrest and lumbar move to the Home position first, and then the back and legrest move to Home.

# Preliminary

## Operating Instructions

### For Optional Wireless Remote

#### To Use the Do Not Disturb:

Turning on the Do Not Disturb feature blocks the furniture's communication with the remote. When the remote is blocked, the only features available for use are those with commands, or buttons on the cradle—these are the Memory I, Memory II, Home and Find Me features.

Slide the Do Not Disturb button to the left (facing) position to turn on the feature and block out all commands coming from the remote, allowing only the commands activated by a button press on the cradle. Slide the button to the right position to turn off the feature and unblock the remote, allowing communication between the furniture and remote.

#### To Use the Find Me:

Use this feature to locate a misplaced or lost remote.

Press and release the Find Me button on the cradle to send a signal to the remote. When the signal reaches the remote, the remote LED lights start flashing and a loud tone plays continuously from the remote for two minutes, or until any key is pressed on the remote. A key press on the remote when in Find Me mode does not produce any movement, it only clears the Find Me response.

You can also clear the Find Me mode by pressing the Find Me button a second time, within two minutes of the first press.

The Find Me mode is always enabled and works regardless if the Do Not Disturb feature is turned on or off. Find Me mode is also enabled when the furniture is operating on the 9-volt battery back-up in the power supply, or the *optional* rechargeable lithium-ion battery pack.

NOTE: For the Find Me feature to operate, the furniture must be powered, working batteries properly installed in the remote and the remote within range of the furniture.

#### To Use the USB Charging Port:

Plug the USB cable of a small portable electronic device into the USB charging port. Unplug the USB cable from the charging port when charging is complete. *The USB port is for charging only and does not save or transfer data.*

NOTE: When the furniture is operating on the 9-volt battery back-up in the power supply, the USB charge port is disabled. When the furniture is powered by the *optional* rechargeable lithium-ion battery pack, the USB port is enabled, as long as there is adequate charge.

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# Preliminary

## Troubleshooting

SUB8

Change to  
W131a

Change to  
W134

New

### **⚠ WARNING** – To reduce the risk of burns, fire, electric shock, serious injury or death:

- ♦ Never operate the unit with a damaged power supply, electrical cord, plug or connector. Check the condition of the power supplies, electrical cords, plugs and connectors often.
- ♦ Keep the electrical cord away from heat sources.
- ♦ The **Power Rocking Recliner with Headrest and Lumbar and Power Wall Recliner with Headrest and Lumbar** units are intended for a single occupant not exceeding 300 pounds per seat. Do not operate an individual seat with more than one occupant in or on any part of the individual seat.

### Troubleshooting **for the** Legrest Operation

If the legrest stops moving while closing, it may have encountered an obstruction.

1. Check to make sure there are no obstructions. Lift and hold the legrest up, look for obstructions and remove them.
2. The legrest uses spring tension to close, and will close quickly when the obstruction is removed. Release the legrest slowly to prevent it from slamming shut.

### Troubleshooting **for the** Power Rocking Recliner with Headrest and Lumbar and Power Wall Recliner with Headrest and Lumbar Operation

1. Make sure the 120 volt power cord is plugged into an electrical outlet.
2. Check the power supply to make sure the green LED power indicator light is on.
3. Make sure the electrical outlet is working. For example, make sure there are no blown fuses or tripped circuit breakers. **If you are unsure of the outlet's condition, check with a qualified electrician or service technician.**
4. Make sure all the connectors are secure; refer to the *Assembly Instructions*.
5. Make sure the electrical cords are not crimped or pinched. Make sure the electric cord or plug is not damaged.
6. Make sure the operating capacity has not been exceeded and there is only one occupant in the individual seat or unit; refer to the *Operating Instructions*.

### Power Supply Replacement

If the power supply must be replaced:

1. Unplug the power supply from the electrical outlet.
2. Disconnect the 120 volt power cord from the power supply, and disconnect the power supply from the **power-supply motor** connector; refer to the *Assembly Instructions*.
3. Connect the new power supply into the **power-supply motor** connector, and close the locking cover. Connect the 120 volt power cord to the new power supply; refer to the *Assembly Instructions*.
4. Proceed to the *Battery Backup Assembly Instructions*.

If the unit still does not operate properly, contact your dealer for instructions on returning the unit for examination and repair. Except for the replacement of the power supply, *never attempt to make any repairs or adjustments yourself.*

# Preliminary

## Troubleshooting

### Troubleshooting the Memory Settings

If the Memory setting does not save and the error tone (three quick beeps) is heard after holding a memory key (or button if using a wireless remote), the Memory program may need to be reset.

1. Press and release the Home key (or button). The furniture automatically moves to its Home position to clear and reset its programmed baseline position, which is Home.
2. Move the furniture to the desired recline position. Press and hold a Memory key (or button). The Memory setting will now save and play the appropriate tone for the button pressed, which is a single or double beep.

If the furniture moves to the Home position instead of a Memory position, check the Memory setting.

1. If the Memory I or Memory II setting is not yet saved, the furniture is programmed to move to its Home position rather than remain idle (unless it is already in the Home position).  
  
Move the furniture to the desired recline position. Press and hold a Memory key (or button). The Memory setting will now save and play the appropriate tone for the button pressed, which is a single or double beep.
2. If a Memory setting is saved and the furniture moves to the Home position, there is an issue with the furniture's position tracking program. When the furniture completes an automatic Home drive cycle, it clears itself and resets its position. All stored Memory settings are retained during the Home cycle.  
  
When the Home drive is complete, press and release the Memory I or Memory II key (or button) and the furniture moves to the stored setting.

### Troubleshooting the Optional Wireless Remote

If the furniture does not respond to any button presses made from the wireless remote:

1. Make sure the Do Not Disturb button is in the off position, and not turned on.
2. Replace the batteries in the remote. Refer to the battery installation instructions on page 18.

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## Furniture Placement Guide

SUB 6

### **⚠ WARNING** – To reduce the risk of serious injury:

W17

- ♦ Provide a clear path for operation of the back and legrest. Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.

To place your reclining unit the proper distance from the wall, fully recline the unit and leave a minimum of 2" of space between the top of the back and the wall.

Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.





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