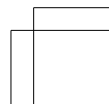
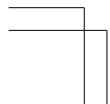


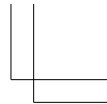
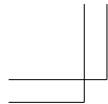
Nokia Lumia 720



**Welcome to the
Nokia Lumia 720**

9260066 Issue 1.0 EN-US





Psst...

This guide isn't all there is...

There's a user guide in your phone – it's always with you, available when needed. On the start screen, swipe left, and tap  **Nokia Care**.

For the online user guide, even more info, a user guide in another language, and troubleshooting help, go to www.nokia.com/support.

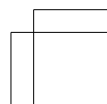
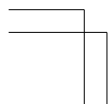
Check out the videos at www.youtube.com/NokiaSupportVideos.

For info on Nokia Service terms and Privacy policy, go to www.nokia.com/privacy.



First start-up

Your new phone comes with great features that are installed when you start your phone for the first time. Allow some minutes for your phone to be ready.

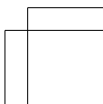
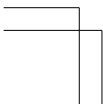




Quick Guide
Nokia Lumia 720

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Keys and parts	6
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Safety

We invite you to read the instructions on this guide before using the device.



SWITCH OFF IN RESTRICTED AREAS

Switch the device off when cell phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.



ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.



INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.



QUALIFIED SERVICE

Only qualified personnel may install or repair this product.



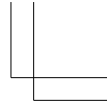
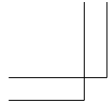
BATTERIES, CHARGERS, AND OTHER ACCESSORIES

Use only batteries, chargers, and other accessories approved by Nokia for use with this device. Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro USB connector, may be compatible. Do not connect incompatible products.



KEEP YOUR DEVICE DRY

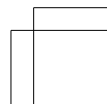
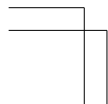
Your device is not water-resistant. Keep it dry.

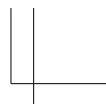
**GLASS PARTS**

The device screen is made of glass. This glass can break if the device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch the glass parts of the device or attempt to remove the broken glass from the device. Stop using the device until the glass is replaced by qualified service personnel.

**PROTECT YOUR HEARING**

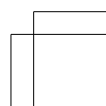
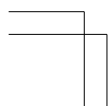
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the speakerphone is in use.

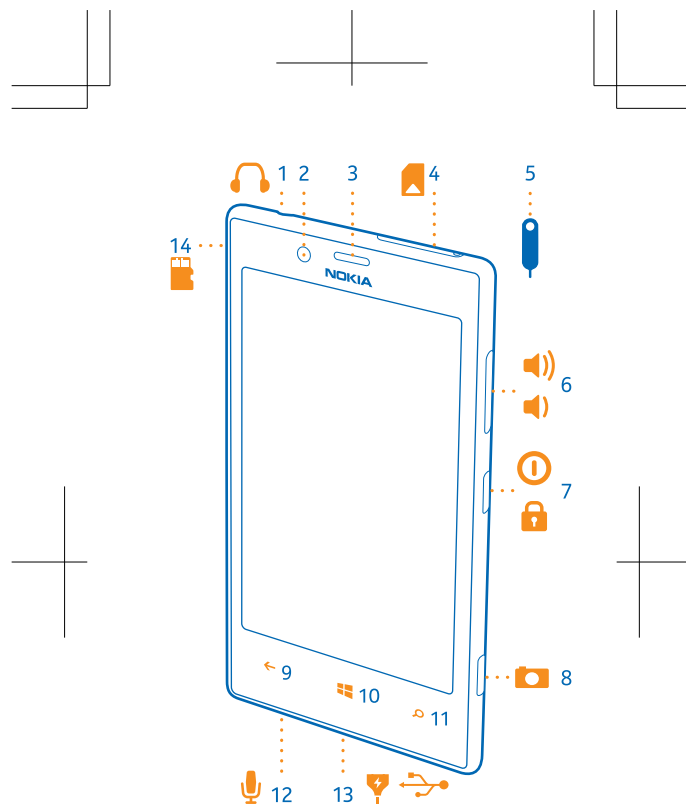




Keys and parts

- 1 Connector for headphones and loudspeakers (3.5 mm)
- 2 Front camera
- 3 Earpiece
- 4 Micro-SIM holder
- 5 SIM door key
- 6 Volume keys
- 7 Power/Lock key
- 8 Camera key
- 9 Back key
- 10 Start key
- 11 Search key
- 12 Microphone
- 13 Micro-USB connector
- 14 Memory card holder





Some of the accessories mentioned in this user guide may be sold separately

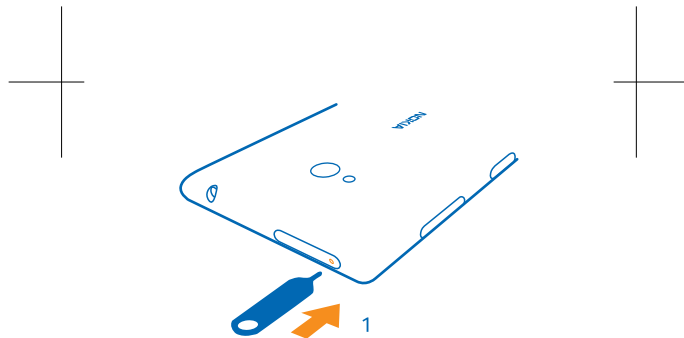


Get started

Your phone uses a micro-SIM card, also known as a mini-UICC card.

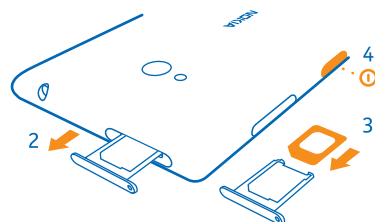
Insert the micro-SIM and memory card

1. Use the SIM door key to unlock the SIM holder. Push the key into the hole until the holder is released.





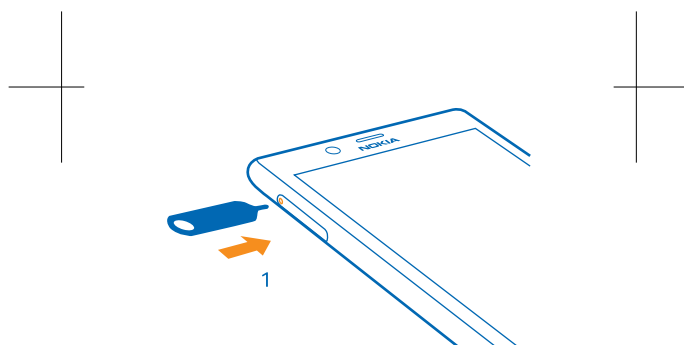
2. Pull out the holder.
3. Put the card in the holder with the contact area face up, and push the holder back into the phone.
4. To switch the phone on, press and hold the power key.





Insert the memory card

1. Use the SIM door key to unlock the memory card holder. Push the key into the hole until the holder is released.



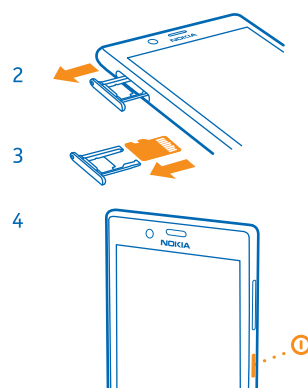
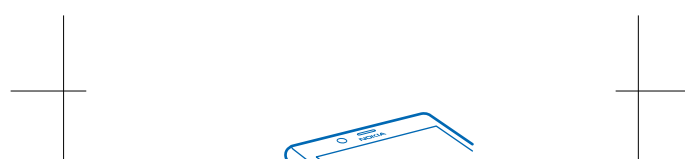


2. Pull out the holder.

3. Put the card in the holder with the contact area face up, and push the holder back into the phone.

4. To switch the phone on, press and hold the power key.

To charge the battery, connect the USB cable to the charger, plug the charger into a wall outlet, then connect the micro-USB end to your phone. You can also charge the phone from your computer with the USB cable.



Get the basics

Make a call

1. Tap  > , type in the phone number, and tap **call**.
2. To end the call, tap **end call**.

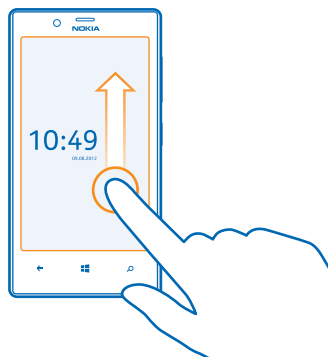
To type in the + character, used for international calls, tap and hold **0**.

The + character only works from abroad. The + character may not work in all regions. In this case, enter the international access code directly.

Lock the keys and screen

Press the power key briefly.

To unlock, press the power key, and drag the lock screen up.



Try out the touch screen

To use your phone, simply tap or tap and hold the touch screen.

Swipe

Place a finger on the screen, and slide it in the direction you want.

Zoom in or out

Place two fingers on an item, such as a photo, and slide your fingers apart or together.

Tap and hold to open a menu

Place your finger on an item, until the menu opens.



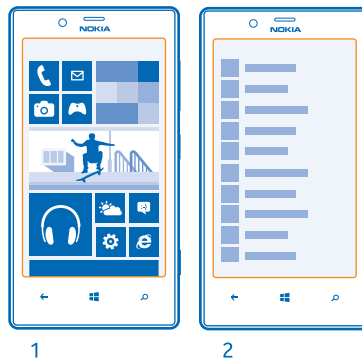
Get to know your phone

Your phone has two main views, making it easy for you to keep up with what is going on and what's where.

Start screen (1): Animated live tiles show missed calls and received messages, the latest news and weather forecasts, and more.

Apps menu (2): All your apps are listed here, all neatly ordered.

Note: To switch between the views, simply swipe left or right.

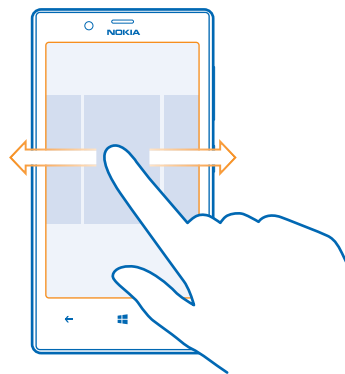


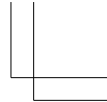
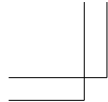
Switch between apps

When you've got lots of different things to do, it's easy to switch between the tasks at hand.

1. Press and hold .
2. Swipe left or right, and tap the app you want.

★ **Tip:** To open a new app, press , and tap the app.





Take your friends with you

Get in touch with your friends, family, colleagues, you name it. The People hub is the place to manage all your contact info.

1. To transfer contacts and text messages from your old phone, on the start screen, swipe left, and tap  **Transfer my Data**.
2. Follow the instructions shown, and tap **continue**.
3. Switch Bluetooth on, select your old phone from the list, and follow the instructions shown on both phones.

Not all phones may be compatible.

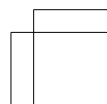
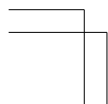
If your old phone is a Windows Phone device, sync your contacts to your Microsoft account, and import them to your new phone straight from the service.

Add a new contact

Tap  **People**, swipe to all, and tap .

Import contacts from a SIM card

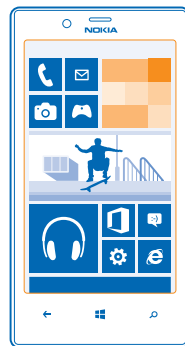
Tap  **People**, swipe to all, and tap  **> settings > import SIM contacts**.



Get social

Want to keep in touch with your friends? You can post messages and pictures from your phone, or comment on other people's posts in the People hub. Set up your social networking service accounts and keep connected.

1. Tap  **People**.
2. Tap  > **settings** > **add an account** and the name of the service, and sign in.



Manage your mail accounts

Set up mail in your phone, and you can mail your friends even when on the move.

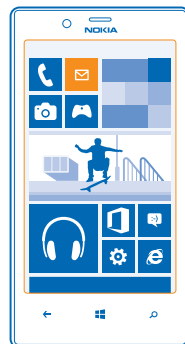
1. Tap .
2. Tap an account, and write your username and password.
3. Tap **sign in**.

Add a mail account later

In your mailbox, tap  > **add email account** and an account, and sign in.

Delete a mail account

Swipe left, and tap  **Settings** > **email +accounts**. Tap and hold the mailbox, and tap **delete**.



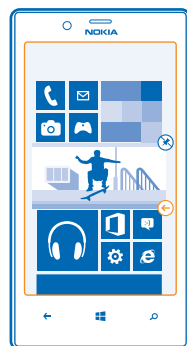
Add a personal touch

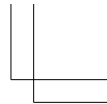
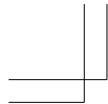
Your start screen contains live tiles that show you what's going on.

Pin your favorite apps, browser bookmarks, and more to the start screen. To pin, for example, an app, swipe left to the apps menu, tap and hold the app, and tap **pin to Start**.

To resize a tile, tap and hold the tile, and tap the arrow , , or . To rearrange tiles, tap and hold a tile, drag it to a new place, and tap the screen.

★ **Tip:** To change the look and feel of your phone, tap  **Settings** > **theme**.



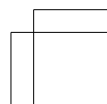
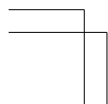


Take photos and share

Shoot photos with your phone camera, and share them instantly.

1. To open the camera, press the camera key.
2. Press the camera key halfway down to lock the focus. To take the photo, press the camera key down fully.
3. You can share your photo right after taking it. Just swipe right, and tap  > **share....**

To make your camera even better, tap  > **find more lenses**, and download new fun Nokia Lenses apps from Store.



Browse the web

Who needs a computer when you can use Internet Explorer 10 to catch up on the news and visit your favorite websites?

1. Tap  **Internet Explorer**.
2. Write a web address in the address bar at the bottom, and tap .

★ **Tip:** To quickly get to your favorites, add the favorites icon to the address bar. Tap  > **settings > Use address bar button for > favorites.**

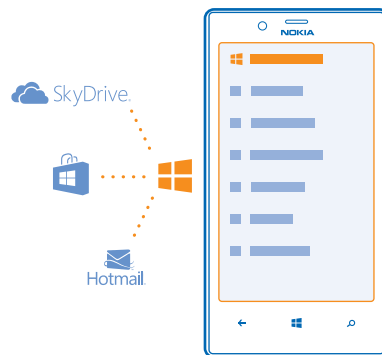


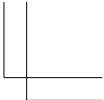
Create a Microsoft account

To get apps from Store or access more Microsoft services, such as SkyDrive or Hotmail, your phone guides you to create a Microsoft account.

You can also sign in to your existing Microsoft account, which you use to access, for example, Hotmail.

Your phone needs to connect to the internet. If you don't have data plan, the data transmission costs may pile up quickly. For info about possible data costs, contact your network service provider.

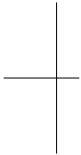
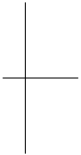




Get the most out of your phone

Find the optimal way of using your phone to suit your needs.

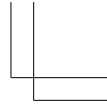
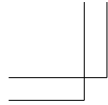
If you want to save battery power, you can:

- Switch battery saver mode on. On the start screen, swipe left, and tap  **Settings > battery saver**.
 - Close data connections, such as Bluetooth or wireless networks, when you're not using them.
 - Set your phone to check for new mail less frequently.
 - Lower the screen brightness, and set the screen to turn off after a shorter time.
 - Mute unnecessary sounds, such as key tones.
- 
- 

If your phone isn't responding, press and hold the volume down key and power key for about 10 seconds. The phone restarts. You may have to switch your phone on again. No content, such as contacts or messages, is deleted.

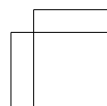
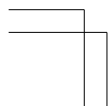
If your issue remains unsolved, contact your network service provider or Nokia for repair options. Before sending your phone for repair, always back up your data, as all personal data in your phone may be deleted.

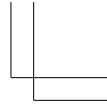
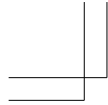
Find the answers to technical questions related to your phone, and the nearest authorized repair center addresses at www.nokia.com/support. For the list of Mexico Repair Centers, see the leaflet attached to this sales package.



Nokia Care

For questions regarding your plans, billing or network please contact your operator. For questions regarding your Nokia product and warranty, please visit the support pages for your country at www.nokia.com/support.



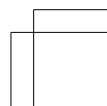
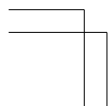


Nokia authorized repair centers

Find the answers to technical questions related to your phone, and the nearest authorized repair center addresses at www.nokia.com/support.

For the list of Mexico Repair Centers, see the leaflet attached to this sales package.

For tips and instructions on how to take care of your phone, see your phone user guide.



Feature-specific instructions

Using services or downloading content may cause the transfer of large amounts of data, which may result in data costs.

The availability of payment methods depends on your country of residence and your network service provider.

Important: This device is designed to be used with a mini-UICC SIM card, also known as a micro-SIM card only. A micro-SIM card is smaller than the standard SIM card. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.



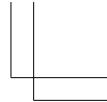
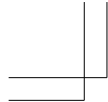
Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

Important: Avoid scratching the touch screen.

You can use USB charging when a wall outlet is not available. Data can be transferred while charging the device. The efficiency of USB charging power varies significantly, and it may take a long time for charging to start and the device to start functioning.

Do not connect products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved by Nokia for use with this device, to the audio connector, pay special attention to volume levels.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may



charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

The social networking services are third-party services and not provided by Nokia. Check the privacy settings of the social networking service you are using as you may share info with a large group of people. The terms of use of the social networking service apply to sharing info on that service. Familiarize yourself with the terms of use and the privacy practices of that service.

❗ Important: Use encryption to increase the security of your Wi-Fi connection. Using encryption reduces the risk of others accessing your data.



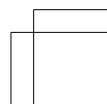
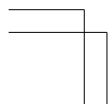
Airplane mode closes connections to the mobile network and switches your phone's wireless features off. If supported by your device, the NFC payment and ticketing feature of the device may remain active. Comply with the instructions and safety requirements given by, for example, an airline, and any applicable laws and regulations. Where allowed, you can connect to a Wi-Fi network to, for example, browse the internet or switch Bluetooth and NFC sharing on in airplane mode.

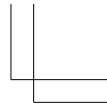
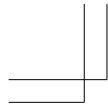


❗ Important: Before sharing your location, always consider carefully with whom you are sharing. Check the privacy settings of the social networking service you are using, as you might share your location with a large group of people.

Contents of digital maps may sometimes be inaccurate and incomplete. Never rely solely on the content or the service for essential communications, such as in emergencies.

The availability, accuracy and completeness of the location info depend on, for example, your location, surroundings, and third party sources, and may be limited. Location info may not be available, for example, inside



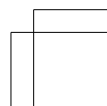
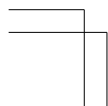


buildings or underground. For privacy info related to positioning methods, see the Nokia Privacy Policy.

The list of countries and territories included in the time zone settings does not imply sovereignty.

Keep a safe distance when using the flash. Do not use the flash on people or animals at close range. Do not cover the flash while taking a photo.

The software in this device includes software licensed by Nokia from Microsoft Corporation or its affiliates. To access the Windows Phone software license terms, select  **Settings > about**. Please read the terms. Please note that by using the software, you accept the terms. If you do not accept the terms, do not use the device or software. Instead contact Nokia or the party from which you purchased the device to determine its return policy.



Product and safety information

Network services and costs

You can only use your device on the UMTS 850, 900, 1900, 2100; and GSM 850, 900, 1800, 1900 MHz networks. You need a subscription with a service provider.

Using some features and downloading content require a network connection and may result in data costs. You may also need to subscribe to some features.

Make an emergency call

1. Make sure the phone is switched on.
2. Check for adequate signal strength.

You may also need to do the following:

- Put a SIM card in the device, if supported by your device.
- Switch off the restrictions in your phone, such as call restriction, fixed dialing, or closed user group.
- Make sure **airplane mode** is not switched on.
- If the phone screen and keys are locked, unlock them.

3. Press .

4. Select .

5. Select .

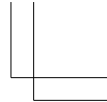
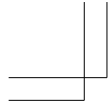
6. Enter the official emergency number for your present location. Emergency call numbers vary by location.

7. Select **call**.

8. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

When you switch your phone on for the first time, you are asked to create your Microsoft account and set up your phone. To make an emergency call during the account and phone setup, tap **emergency call**.

Important: Activate both cellular and internet calls, if your phone supports internet calls. The phone may attempt to make emergency calls both through cellular networks and through your internet call service provider.



Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Take care of your device

See the in-device user guide for important instructions on how to take care of your device.

Recycle

When this device has reached the end of its working life, all of its materials can be recovered as materials and energy. For info on how to recycle your old Nokia products and where to find collection sites, go to www.nokia-latinoamerica.com/reciclaje, or call the Nokia Contact Center.

Recycle packaging and user guides at your local recycling scheme.



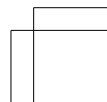
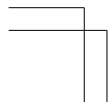
When you cooperate and deliver all these materials to one of the available collection sites, you contribute in helping the environment and help to ensure the health of future generations.

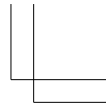
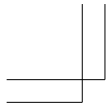


All electrical and electronic products and batteries may contain recyclable metals and other potentially hazardous substances and must be taken to their respective collection sites at the end of their working life. Under no circumstances should you break open a battery or other related materials. Do not dispose of these products as unsorted municipal waste, as this may cause contamination of the environment or risks to human health. All Nokia products are in compliance to the applicable industry international production standards and to all requirements defined by the competent government agencies. For more info on the environmental attributes of your device, see www.nokia.com/ecoprofile.

About Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including





copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos music, and other content.

Battery and charger info

Your device has an internal, non-removable, rechargeable battery. Do not attempt to remove the battery, as you may damage the device. To replace the battery, take the device to the nearest authorized service facility.

Charge your device with AC-50 charger. Charger plug type may vary.

Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro USB connector, may also be compatible.

The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.

Battery safety

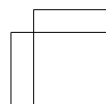
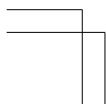
To unplug a charger or an accessory, hold and pull the plug, not the cord.

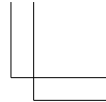
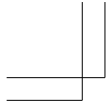
When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F). Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household garbage.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help.





Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors.

Additional safety information

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

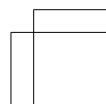
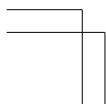
Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Turn the wireless device off if there is any reason to suspect that interference is taking place.





- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Accessibility solutions

Nokia is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit the Nokia website at www.nokiaaccessibility.com.

Hearing

⚠ Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

Operating environment

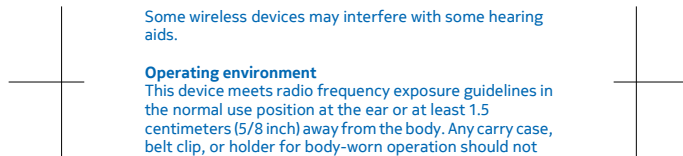
This device meets radio frequency exposure guidelines in the normal use position at the ear or at least 1.5 centimeters (5/8 inch) away from the body. Any carry case, belt clip, or holder for body-worn operation should not contain metal and should position the device the above-stated distance from your body.

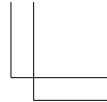
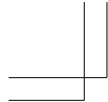
The sending of data files or messages requires a quality network connection and may be delayed until such a connection is available. Follow the separation distance instructions until the sending is completed.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic storage media near the device, because information stored on them may be erased.

Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For





more info, check with the manufacturer of your vehicle or its equipment.

Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

Potentially explosive environments

Switch your device off in potentially explosive environments, such as near gas station pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

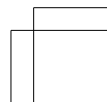
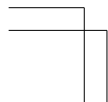


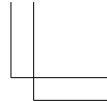
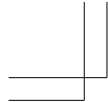
Certification information (SAR)

This mobile device meets guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit stated in the ICNIRP guidelines is 2.0 watts/kilogram (W/kg) averaged over 10 grams of tissue.





Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That amount changes depending on a number of factors such as how close you are to a network base station.

The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0.76 W/kg. Use of device accessories may result in different SAR values. SAR values may vary depending on national reporting and testing requirements and the network band. Additional SAR information may be provided under product information at www.nokia.com.



Your mobile device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA) and Industry Canada. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use at the ear is 1.24 W/kg and when properly worn on the body is 0.73 W/kg.

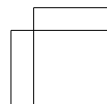
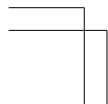


Nokia support messages

To help you take maximum advantage of your phone and services, you may receive messages from Nokia. The messages may contain tips and tricks and support. To provide the service described above, your mobile phone number, the serial number of your phone, and some identifiers of the mobile subscription may be sent to Nokia when you use the phone for the first time. This information may be used as specified in the privacy policy, available at www.nokia.com.

Electrical information of the device

This information applies only in Mexico.

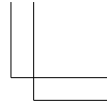
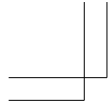


Product	Cell phone
Supplier	Nokia
Model	720
Charger	AC-50
	The following electrical characteristics apply for NOKIA U chargers only.
Input	100-240 V AC, 50-60 Hz, 150 mA (AC-16), 160-200 mA (AC-50)
Output	5 V, 1000 mA (AC-16), 1300 mA (AC-50)
Rechargeable battery supplier	Nokia
SIM card model	3,7 Vcc

Copyrights and other notices
DECLARATION OF CONFORMITY

CE 0168

Hereby, NOKIA CORPORATION declares that this RM-885 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at www.nokia.com/global/declaration/declaration-of-conformity.



The availability of products, features, apps and services may vary by region. For more info, contact your Nokia dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

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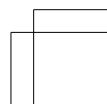
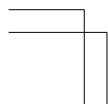


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FCC/MEXICO NOTICE

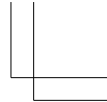
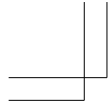
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by Nokia could void the user's authority to operate this equipment.



Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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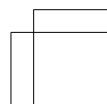
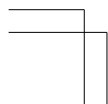
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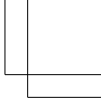
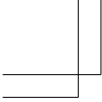
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internal, and commercial uses, may be obtained from
MPEG LA, LLC. See www.mpegla.com.





NOKIA MANUFACTURER'S LIMITED WARRANTY FOR NOKIA WITH WINDOWS PHONE

Note: This Manufacturer's Limited Warranty ("Warranty") is applicable only for authentic Nokia products with Windows Phone sold through authorised Nokia Inc. or its affiliated companies and its authorized channels.

Note: This Warranty does not limit the rights you may have under any mandatory consumer protection laws of your country.

1. GENERAL



Nokia Corporation, its affiliated companies, in case of Mexico, Nokia México S.A. de C.V., ("Nokia") provides this Warranty for the Nokia product(s) included in the original sales package ("Product").



Nokia México S.A. de C.V. has its main offices at Guillermo Gonzáles Camarena No. 1200, Piso 15, Col. Lomas de Santa Fe, Deleg. Alvaro Obregón, C.P. 01210, México D.F., México. The Warranty may be enforced at the Authorized Service Centers identified herein.

Your Product is a sophisticated electronic device. Nokia strongly encourages you to read and follow its user guide. Please also note that your Product may contain parts, which can be damaged if not handled very carefully.

During the warranty period, Nokia or a Nokia authorized service center will remedy defects in materials and workmanship free of charge and in a commercially reasonable timeframe not to exceed thirty (30) days counted as from the date when the Product is delivered by the final user to any Nokia Authorized Service Center by either repairing or replacing your Product for a new identical product, or by a new product with similar specifications, at its option.

This Limited Warranty is valid and enforceable solely in the country where the Product has been purchased for the first time from Nokia or its authorized channels by an end-user.

2. WARRANTY PERIOD

The warranty period starts when the Product is sold to an end-user for the first time. This can be evidenced by the proof of purchase issued by the first retailer.

Nokia warrants the items in the sales pack as follows:

- 1 Twelve (12) months for the main device, in which is already included the legal warranty period when applicable;
- 2 Six (6) months for the main device battery and accessories;
- 3 Twelve (12) months for the main device battery if the battery is integrated within the device and non-removable;
- 4 Three (3) months* for the CD-ROM and memory cards.

*For the Republic of Argentina the warranty is valid for six (6) months in accordance with Law 24.240/93).

To the extent permitted by the applicable law, no repair or replacement will renew or extend the warranty periods. However, original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original warranty period or for sixty (60) days from the date of repair or replacement, whichever is longer.

3. HOW TO OBTAIN YOUR WARRANTY SERVICE

If you suspect that your Product may require service under this Warranty, please first visit www.nokia.com, select the applicable region, and follow any instructions on how to troubleshoot the suspected issue and how to proceed. You can also send an e-mail or, in certain



countries, call a Nokia call center for assistance (call rates may apply). You can find information about how to contact Nokia at www.nokia.com/support. If you call a Nokia call center or use other available support, please have the following information readily available:

- Your name, address, telephone number, Nokia user account details, and other contact information;
- Your Product type, name, model number, product code, and serial number, which are available from the sales package of your Product;
- Date and place of purchase, as well as the name of the retailer from whom your Product was first purchased; and
- A short description of the issue affecting your Product.



If you visit a Nokia authorized service center for assistance under this Warranty, please remember to bring along a copy of the original proof of purchase.

You must inform Nokia or a Nokia authorized service center of the issue affecting your Product within a reasonable time from noticing it and always before the applicable warranty period expires (see section 2 above).

If available at your region, Nokia recommends that you register your Product with Nokia or activate a Nokia user account, which may in some circumstances enable Nokia to provide you a more personalized warranty service.

In order to enforce this Warranty in México, you must provide (a) the Product; and (b) this Limited Warranty Policy, duly sealed by the corresponding sales agent. In order to enforce this Warranty in other countries, you must provide: (a) the Product; and (b) the original proof of purchase.

The addresses of Authorized Service Centers can be found at <http://www.nokia-latinoamerica.com/soporte/asistencia-tecnica-y-reciclaje/opciones-y-ubicaciones-de-reparacion> (in Spanish) or <http://www.nokia->

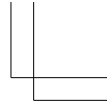
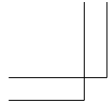
latinoamerica.com/support/repair-and-recycle/repair/care-points (in English).

4. WHAT THIS WARRANTY DOES NOT COVER

To the extent permitted by the applicable law, this warranty does not cover the following:

- 1 User guides;
- 2 Any third party software, settings, content, data, or links installed or downloaded onto your Product at any time;
- 3 Nokia and third party services or enabling clients (please read the terms and conditions that may accompany the services to review your applicable rights and obligations);
- 4 Normal wear and tear;
- 5 Reduced charging capacity of the battery, which is a result of the natural end of life process of batteries;
- 6 Defects or damage caused by: (a) misuse, (b) not using your Product in accordance with the user guide, (c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Nokia, (d) any products combined with your Product by a third party, or (e) other acts beyond Nokia's reasonable control;
- 7 Damage caused by hacking, cracking, viruses, or other malware, or by unauthorised access to services, accounts, computer systems or networks;
- 8 Pixel defects in your Product's display that are within the scope of industry standards. For more information on pixel defects and industry standards, please visit www.nokia.com.

This Warranty is not valid if:



- 1 Your Product has been (a) opened, modified, or repaired without Nokia's authorization, or (b) repaired with unauthorized spare parts.
- 2 Your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way.
- 3 The software your product runs on has been modified.

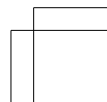
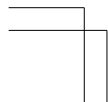
For the purposes of this Warranty, all software that Nokia has preinstalled on the product and which is necessary for its normal operation is considered Nokia software. Nokia does not warrant that any Nokia software (including updates and upgrades) provided with, in, or for your Product will meet your requirements, work in combination with any hardware or software not provided by Nokia, that the operation of Nokia software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected. For Nokia software related defects, Nokia or a Nokia authorized service center will make available the latest version of the Nokia software for reinstallation on your Product. Some Nokia software may be subject to separate license terms. Please refer to www.nokia.com or the license terms, which apply to the Nokia software, for information on support that may be available for it.

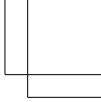
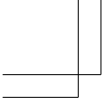


5. OTHER IMPORTANT NOTICES

An independent operator provides the SIM card and the cellular or other network or system on which your Product operates. Therefore, Nokia does not assume any responsibility for the operation, availability, coverage, data plans, services, or range of the cellular or other networks or systems.

All parts of your Product that Nokia has replaced become Nokia's property. Unless prohibited by the applicable law, when repairing or replacing your Product, Nokia may use new or re-conditioned parts or products. In case subject





to the local applicable legislation requires the end user to be made aware of and/or approve the use of reconditioned parts or products on the repair or replacement process, this paragraph and the disclaimer included on the service order or equivalent document shall be deemed as sufficient evidence of the fulfilment of such requirements. If this Warranty does not cover your Product or the issue based on which it requires service, you will be immediately informed and provided with a quotation for out-of-warranty repair (provided that the requested service is within the scope of the services provided by the service center). Nokia and its authorized service centers reserve the right to charge for the out-of-warranty repair or replacement of your Product, as well as a handling fee.

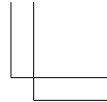
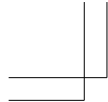


Your Product may contain country specific elements, including software. The warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if they would not be operational.

If, at any time, any provision hereof is declared invalid or unenforceable in any aspect by a court of competent jurisdiction, the validity and enforceability of the remaining provisions shall in no way be affected or impaired and they shall remain in full force and effect.

6. LIMITATION OF NOKIA'S LIABILITY

To the extent permitted by applicable law(s), Nokia shall not under any circumstances be liable, either expressly or implicitly, for any damages or losses of any kind whatsoever resulting from loss of, damage to, or corruption of, content or data or the recreation or transfer thereof even if such loss, damage, or corruption was a result of a defect in your Product. **Please note that you should always back up all data and content (including, without limitation, any licence numbers and**



activation codes) stored on your Product before taking your Product in for service since service activities may erase all data from your Product.

TO THE EXTENT PERMITTED BY APPLICABLE LAW(S) NOKIA SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY LOSS OF PROFIT, PRODUCTS OR FUNCTIONALITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS OR DAMAGE.

To the extent permitted by applicable law, Nokia's liability shall be limited to the purchase value of your Product, and in case of Mexico, if applicable, Nokia will support the costs of transportation of the Product within its network of authorized service centers. The limitations in this clause 6 shall not apply in case of Nokia's negligence or intentional misconduct or in case of death or personal injury resulting from Nokia's proven negligence.

