



This is your phone number.

Your HOP1800 Cell Phone USER'S GUIDE

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WELCOME TO HOP-ON

Congratulations on purchasing a Hop-on cellular phone!

This User's Manual introduces you to your new Hop-on cellular phone through simple and easy-to-follow instructions.

You are probably anxious to start using your phone. We do encourage you to immediately go to Section 1: Basic Operations. It contains all the information you need to quickly activate your phone, set up and much more.

Enjoy!

Thank you for choosing Hop-on.

BASIC OPERATIONS

This section walks you through the step-by-step basics of setting up service for your Hop-on phone. Once you have completed this section, you are ready to explore the other features of your new phone.

Inserting SIM Card

First remove the backing from the phone. Push in the bottom half and slide down. Insert SIM card with gold circle facing down into the designated slot. Make sure it is secure and properly fits.

Battery

Remove battery from plastic wrapping and insert into phone with printing facing up. Replace backing by sliding up and snapping to make sure it is locked in.

Switching ON

To turn your phone on, press and hold the POWER key. Once the phone is ON, it will say "Welcome".

You are now ready to make and answer calls.

Switching OFF

To turn off the handset, press and hold the POWER key. When the phone is powering OFF, it will say "Bye Bye". Do not attempt to switch off the phone by directly removing the batter. This may result in SIM card memory loss.

Emergency Calls

This handset allows you to call 911 or 112 without a SIM card.

International Mobile Equipment Identity (IMEI)

Switch off the handset and remove the battery. The bar code label is on the back of the handset. The law requires that this identification code to be printed on the phone. The IMEI code for each handset is unique globally.

Communication Control Keys

CALL Key:



When an incoming call arrives, your handset will ring. To answer a call, press



To reject the call Press the END key



Press the CALL key to answer an incoming call and to make a call after entering the phone numbers.

END Key :



Press the END key to end a call.

Numeric Keys

Numeric keys are used to dial numbers. When you press each number an animated voice will repeat the number to insure you have pressed the correct number. If you make an error, press the END key to cancel and start over.

Unlock Keypad

Key. Press firmly for 2 seconds to lock keypad. Press firmly for 2 seconds to unlock keypad.

Flashlight

* Key. Press firmly for 2 seconds to turn on flashlight. Press firmly for 2 seconds to turn off flashlight.

Voice mailbox

When a new voice message arrives, it is indicated by the flashing light at the top of your phone.

Voice mail greetings vary with different service providers. If you need information about how to record your greeting, contact your service provider.

To listen to your voice messages:

1. Press and hold number 1 for a few seconds.
2. Follow the prompts to review your voice messages.

Battery indicator

Battery indicator light is located at the top of your phone. When Battery is low, the light will turn red and stay lit until charged.

Charging the Battery

Your Hop-on HOP1800 is equipped with a Lithium Ion (Li-Ion) battery.

Charge the battery before using the phone. A new battery will reach its nominal capacity after fully charged and discharged a few times later. In order to use the battery at its optimum mode, we recommend discharging the battery completely once a month. To do so, simply keep your phone on until the battery runs out. To charge the battery, attach it to the phone, then, connect the supplied AC adapter. The handset can be charged under both ON or OFF status.

Notes on Charging:

When charging the battery, avoid:

- Charging for long periods of time. It will reduce battery life.
- Charging in temperatures below 32°F (0°C) or over 104°F (40°C).
- Charging the battery in direct sunlight or in places with high humidity (such as bathroom).

Do not expose the battery to temperatures above 140°F (60°C). For example, do not leave the battery in direct sunlight on the dashboard of a vehicle.

It is normal for the battery to become slightly warm during charging or using.

Be sure to switch off the handset before unloading the battery, otherwise, it will shorten the life span of the handset and the data saved may be lost.

Checking the Battery

The battery lasts approximately as indicated in the following table before it needs to be recharged. Battery life may vary depending on conditions of use.

Type of battery	Standby time	Talking time
Li-ion battery	50 - 150 hours	150 - 300 minutes



HOP1800 Specifications

- * Size: 96.6mm (L) x41.6mm (W) x14mm (D)
- * Weight: 77 Grams
- * Volume: 55 cc
- * Bands: GSM Dual Band 850/1900 MHz or 900/1800 MHz with AMR
- * LCD: None
- * System Connector: DC Jack, Earphone Jack
- * SIM: STK (SIM Tool Kit)
- * Battery: Standard Li-Ion 550 mAh
- * Battery Life: Talk time 5 hours
- * Standby time 150 hours
- * Travel Charger: 5V DC: 110-220 V AC Adaptors
- * Short Message Service (SMS): None
- * Phone Book: None
- * Speed Dial: 8 Locations
- * Call Features: Call Waiting, Call Forwarding
- * Call Alert: Buzzer, Vibration
- * Keypad Lock: Yes
- * Ring Tone: Polyphonic (16 Midi)
- * Voice call only: w/ Braille keypad

SAR Certification Information

THIS PHONE COMPLIES WITH ALL GOVERNMENT GUIDELINES FOR EXPOSURE TO RADIO FREQUENCY.

Your handset is designed and manufactured not to exceed the emission limits for radio frequency (RF) exposure set by the Federal Communications Commission of the U.S. Government. These limits are guidelines and establish permitted levels of RF based on standards that were developed by independent scientific organizations through periodic and thorough evaluations of scientific studies. Included are substantial safety margins designed to assure the safety of the population, regardless of age and health. The exposure for wireless mobile phones works with a unit of measurement known as "Specific Absorption Rate," or SAR. The SAR limits are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. The phone model available for sale to the public must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and carrying it close to the body) as required by the FCC for each model. While there may be differences between the SAR levels depending on phones and at different positions, they all meet the government requirements. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines.

*In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

One-Year Limited Warranty

Hop-on, Inc. (Hop-on) warrants that this cellular phone ("Product") is free from defects in material and workmanship that result in Product failure during normal usage, according to the following terms and conditions:

1. The limited warranty for the Product extends for ONE (1) year from the date of purchase of the Product.
2. The limited warranty extends to the original purchaser of the Product ("Consumer") and is not assignable or transferable to any subsequent purchaser/end-user.
3. During the limited warranty period, Hop-on will repair, or replace, at Hop-on's option, any defective parts or any parts that will not properly operate for their intended use with new or factory rebuilt replacement items if such repair or replacement is needed because of product malfunction or failure during normal usage. As long as the Product is still within the warranty period and the problem is covered by the limited warranty, Hop-on will be responsible for both the parts and labor charges incurred to repair or replace the defective parts. The limited warranty does not cover defects in appearance, cosmetic, decorative or structural items, including framing, and any non-operative parts. Hop-on's limit of liability under the limited warranty shall be the actual cash value of the Product at the time the Consumer returns the Product for repair, determined by the price paid by the Consumer for the Product less a reasonable amount for usage. Hop-on shall not be liable for any other losses or damages. These remedies are the Consumer's exclusive remedies for breach of warranty.
4. Upon request from Hop-on, the Consumer must prove the date of the original purchase of the Product by a dated bill of sale or dated itemized receipt.
5. The Consumer shall bear the cost of shipping the Product to Hop-on in Irvine, California or one of Hop-on's authorized service centers. If the problem is covered by this limited warranty, Hop-on shall bear the cost of shipping the Product back to the Consumer after the completion of service under this limited warranty.
6. The Consumer shall have no coverage or benefits under this limited warranty if any of the following conditions are applicable:
 - a. The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of Hop-on, including damage caused by shipping.
 - b. The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to weather conditions, an Act of God, or battery

- leakage, theft, blown fuse, or improper use of any electrical source, or damage caused by the connection to other products not recommended for interconnection by Hop-on.
- c. Hop-on was not advised by the Consumer in writing of the alleged defect or malfunction of the Product within fourteen (14) days after the expiration of the applicable limited warranty period.
 - d. The Product serial number plate or the accessory data code has been removed, defaced or altered.
 - e. The defect or damage was caused by the defective function of the cellular system or by inadequate signal reception by the external antenna.
7. If a problem develops during the limited warranty period, the Consumer shall take the following step-by-step procedure:
- a. The Consumer shall:
 - i. Return the Product to one of Hop-on's authorized service centers (for the nearest location to you, please contact Hop-on) OR
 - ii. Ship the Product prepaid and insured to:
Hop-on, Inc.
Attn: Repair Department
2222 Michelson Dr., #182
Irvine, CA 92612
 - b. The Consumer shall include a return address, daytime phone number and/or fax number, complete description of the problem, proof of purchase and service agreement (if applicable). Expenses related the removing the Product from an installation is not covered under this limited warranty.
 - c. The Consumer will be billed for any parts or labor charges not covered by this limited warranty. The Consumer will be responsible for any expenses related to reinstallation of the Product.
 - d. Hop-on will repair or authorize the repair of the Product under the limited warranty within 30 days after receipt of the Product by Hop-on or a Hop-on authorized service center. If Hop-on cannot perform repair covered under this limited warranty within 30 days, or after a reasonable number of attempts to repair the same defect, Hop-on, at its option, will provide a replacement Product or refund the purchase price of the Product less a reasonable amount for usage.
 - e. If the Product is returned to Hop-on during the limited warranty period, but the problem with the Product is not covered under the terms and conditions of this limited warranty, the Consumer will be notified and given an estimate of the charges the Consumer must pay to have the Product repaired, with all shipping charges billed to the Consumer. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to Hop-on after the expiration of the limited warranty period, Hop-on's normal service

policies shall apply and the Consumer will be responsible for all shipping charges.

8. The Product consists of newly assembled equipment that may contain used components that have been reprocessed to allow machine compliance with Product performance and reliability specifications.
9. ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR USE, SHALL BE LIMITED TO THE DURATION OF THE FOREGOING LIMITED WRITTEN WARRANTY. OTHERWISE, THE FOREGOING LIMITED WARRANTY IS THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. HOP-ON SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF ANTICIPATED BENEFITS OR PROFITS, LOSS OF SAVINGS OR REVENUE, PUNITIVE DAMAGES, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT OR FACILITIES, DOWNTIME, THE CLAIMS OF ANY THIRD PARTIES, INCLUDING CONSUMERS, AND INJURY TO PROPERTY, RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL OR EQUITABLE THEORY, EVEN IF HOP-ON KNEW OF THE LIKELIHOOD OF SUCH DAMAGES. HOP-ON SHALL NOT BE LIABLE FOR DELAY IN RENDERING SERVICE UNDER THE LIMITED WARRANTY, OR LOSS OF USE DURING THE PERIOD THAT THE PRODUCT IS BEING REPAIRED.
10. Some states do not allow limitation of how long an implied warranty lasts, so the above one-year warranty limitation may not apply to you (the Consumer). Some states do not allow the exclusion or limitation of incidental and consequential damages, so certain of the above limitations or exclusions may not apply to you (the Consumer). This limited warranty gives the Consumer specific legal rights and the Consumer may also have other rights which vary from state to state.
11. Hop-on neither assumes nor authorizes any authorized service center or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this limited warranty including the provider or seller of any extended warranty or service agreement.
12. This is the entire warranty between Hop-on and the Consumer, and supersedes all prior and contemporaneous agreements or understandings, oral or written, and all communications relating to the Product, and no representation, promise or condition not contained herein shall modify these terms.
13. This limited warranty allocates the risk of failure of the Product between the Consumer and Hop-on. The allocation is recognized by the Consumer and is reflected in the purchase price of the Product.

14. Any action or lawsuit for breach of warranty must be commenced within eighteen (18) months following delivery of the Product.
15. Questions concerning this limited warranty may be directed to:
Hop-on Customer Care Center
2222 Michelson Dr., #182
Irvine, CA 92612
Telephone: 1-949-756-9008
Fax: 1-949-756-9054
Email: customerservice@hop-on.com
16. The limited warranty period for Hop-on supplied attachments and accessories is specifically defined within their own warranty cards and packaging.

Appendix I: Troubleshooting

PROBLEM	POSSIBLE REASON
Unable to switch on your phone	• Is the battery charged? • Is the battery properly installed?
Unable to charge batter	• Is the charger connected properly? • Is the battery usable? The battery performance diminishes after several years use. • Is the battery overly discharged? The handset comes into a slow charging mode after connected to the charger. The handset normally can be charged hours later depending on the degree of discharge.
Network lost	• The signal may be too weak. There may be some radio interference. • Is the SIM card located correctly. Is it damaged in any way? (If damaged, call your network provider for replacement.)
Unable to make calls	• Are you registered in the network? • Have you paid your charges?
Unable to receive calls	• Are you registered in the network? • Have you paid your charges?

Safety Guidelines

1. Do not touch the antenna of the handset unnecessarily; doing so may affect the sound quality of the call.
2. Switch your mobile phone off when in the vicinity of chemical plants, gas stations and other explosives.
3. Keep the phone away from children.
4. Please use the hands-free device (optional) when driving. Park the vehicle before using the handset.
5. Switch off the phone when aboard an aircraft.
6. Switch your mobile phone off when in the vicinity of medical devices such as pacemakers, hearing aids, and electro-medical equipment.
7. Use only approved accessories and batteries by the manufacturer.
8. Your mobile phone must be installed or repaired only by qualified personnel.
9. Do not charge the handset without inserting the battery first.
10. Charge the phone in a well-ventilated environment.
11. To avoid demagnetization, keep the handset far away from magnetic objects, such as magnetic discs or credit cards.
12. Ensure to keep the handset dry. Remove the battery if leakage or erosion occurs and contact the supplier.
13. Avoid using the phone outside its operating temperature range of 14°F (-10°C) to 113°F (45°C). Never leave the phone exposed to direct sunlight, in high humidity, or in a dusty environment.
14. Do not use liquids or strong detergents to clean the handset.

Warning: The manufacturer will not take any responsibility in the case of noncompliance with the above advice or improper use of the handset.

Attention: Dispose of used batteries in accordance with any local regulations.

