

**ZTE-G R621**  
**Mobile Phone**  
**User Manual**

## **LEGAL INFORMATION**

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## Security

- To protect your mobile phone from illegal use, take the security measures as follows:
  - Set PIN codes of the SIM card.
  - Set handset lock code.
  - Set call restrictions.

## Safety Precautions

This section includes some important information on safe and efficient operation. Please read this information before using the phone.

### **Operational Precautions**

- Please use your phone properly. When making or receiving a call, please hold your phone as holding a wireline telephone. Make sure that the phone is at least one inch (about two point five centimeters) from your body when transmitting.

- Do not touch the antenna when the phone is in use. Touching the antenna area affects call quality and may cause the phone to operate at a higher power level than needed.
- Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when watching television or playing video games. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-light feature on your phone. (The flashing-light feature is not available on all products.)
- Keep the phone out of the reach of small children. The phone may cause injury if used as a toy.

## **Precautions While Driving**

- Please pay attention to the traffic safety. Check the laws and regulations on the use of your phone in the area where you drive. Always obey them.

- Use hands-free function of the phone, if available.
- Pull off the road and park before making or answering a call if conditions require.

## **Precautions for Medical Devices and Facilities**

- When using your phone near pacemakers, please always keep the phone more than eight inches (about twenty centimeters) from the pacemaker when the phone is switched on. Do not carry the phone in the breast pocket. Use the ear opposite the pacemaker to minimize the potential for interference. Switch off the phone immediately if necessary.
- Some phones may interfere with some hearing aids. In the event of such interference, you may consult your hearing aids manufacturer to discuss alternatives.
- If you use any other personal medical device, please consult the manufacturer of your device to determine if it is adequately shielded from RF energy.

- In those facilities with special demand, such as hospital or health care facilities, please pay attention to the restriction on the use of mobile phone. Switch off your phone if required.

## **Mobile Phone**

- Please use original accessories or accessories approved by the phone manufacturer. Using any unauthorized accessories may affect your mobile phone's performance, damage your phone or even cause danger to your body and violate related local regulations about telecom terminals.
- Turn off your phone before you clean it. Use a damp or anti-static cloth to clean the phone. Do not use a dry cloth or electrostatically charged cloth. Do not use chemical or abrasive cleaners as these could damage the phone.
- As your mobile phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- Using the phone near electrical appliances such as TV, telephone, radio and personal computer can cause interference.

- Do not expose your mobile phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Keep your phone dry. Any liquid may damage your phone.
- Do not drop, knock or harshly treat the phone. Rough handling can break internal circuit boards.
- Do not connect the phone with any incompatible enhancement.
- Do not attempt to disassemble the mobile phone or battery.
- Do not store the phone with flammable or explosive articles.
- Do not charge the mobile phone without battery.
- Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Please use phone at least 20 cm or as far away as you can from TV set, radio and other automated office equipment so as to avoid electromagnetic interference.
- Operating phone may interfere with medical devices like hearing aides and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using phone.

- Be aware of the usage limitation when using phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- Do not touch the antenna while calling. Otherwise it will affect the quality of calling and waste battery energy. The damaged antenna will cause slight burn while touching your skin.
- Keep phone out of the reach of small children. Phone may cause injury if used as a toy.
- Do not put other things on the terminal to avoid overlaying radiator.
- Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.

## **Precautions for Potentially Explosive Atmospheres**

- Switch off your phone prior to entering any area with potentially explosive atmospheres, such as fueling areas, fuel or chemical transfer or

storage facilities.

- Do not remove, install, or charge batteries in such areas. Spark in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.
- To avoid possible interference with blasting operations, switch off your phone when you are near electrical blasting caps, in a blasting area, or in areas posted "Turn off electronic devices". Obey all signs and instructions.

## **Precautions for Electronic Devices**

- Some electronic devices are susceptible to electromagnetic interference sent by mobile phone if inadequately shielded, such as electronic system of vehicles. Please consult the manufacturer of the device before using the phone if necessary.

## **Safety and General Use in Vehicles**

- Safety airbag, brake, speed control system and oil eject system

shouldn't be affected by wireless transmission. If you do meet problems above, please contact your automobile provider. Do not place your phone in the area over an airbag or in the airbag deployment area. Airbags inflate with great force. If a phone is placed in the airbag deployment area and the airbag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

- Please turn off your mobile phone at a refueling point, and the same to the place where the use of two-way radio is prohibited.

## **Aircraft Safety**

- Please turn off your mobile phone before the airplane takes off. In order to protect airplane's communication system from interference, it is forbidden to use mobile phone in flight. Safety regulations require you to have permission from a crew member to use your phone while the plane is on the ground.
- If the mobile phone has the function of automatic timing power-on, please check your alarm setting to make sure that your phone will not be automatically turned on during flight.

## Battery Use

- Do not short-circuit the battery, as this can cause the unit to overheat or ignite.
- Do not store battery in hot areas or throw it into fire. Otherwise, it will cause explosion.
- Do not disassemble or refit the battery. Otherwise, it will cause liquid leakage, overheating, explosion and ignition of the battery.
- Please store the battery in a cool dry place if you don't use it for a long period.
- The battery can be recharged for hundreds of times, but it will eventually wear out. When the operating time (talk time and standby time) is noticeably shorter than normal, it is time to replace it with a new one.
- Please stop using the charger and battery when they are damaged or show evidence of aging.
- Return the worn-out battery to the provider or dispose of it in accordance with environment regulations. Do not dispose of it in household rubbish.
- Please use original batteries or batteries approved by the phone

manufacturer. Using any unauthorized battery may affect your handset performance or may cause danger of explosion, etc.

**Warning:** If the battery is damaged, do not discharge it. If the leakage does come into contact with the eyes or skin, wash thoroughly in clean water and consult a doctor.

## FCC Compliance

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

## Health and safety information

## **Radio Frequency (RF) Energy**

This model phone meets the government's requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government:

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. \*Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the

power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 1.34W/kg and when worn on the body, as described in this user guide, is 0.868W/kg (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID:Q78-GR621

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains

no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

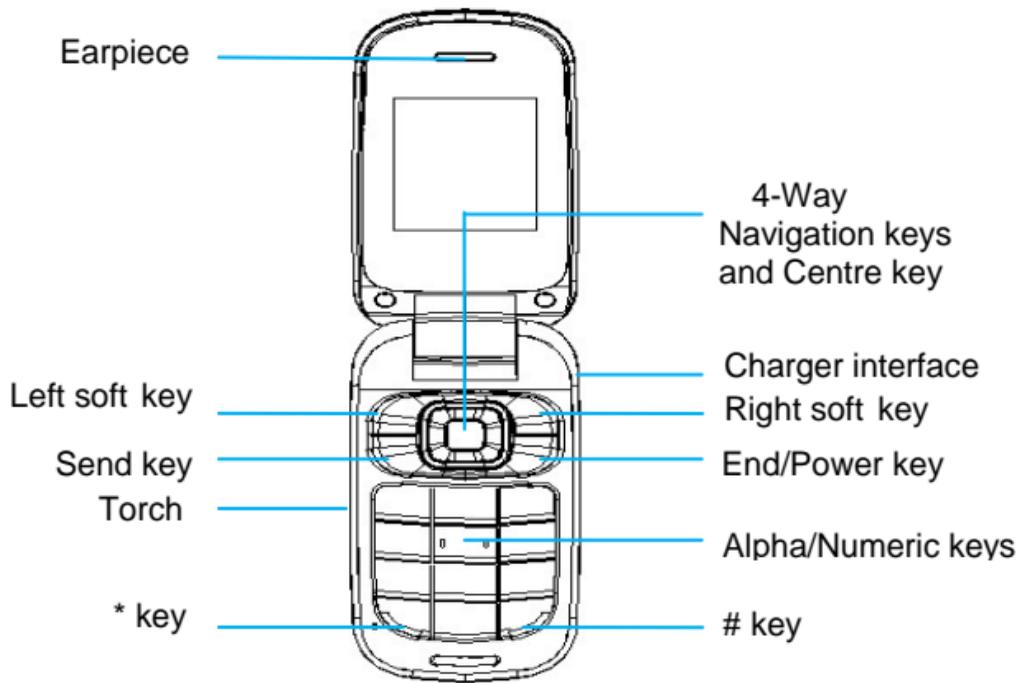
## Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been advised, knew or should have known the possibility of such damages. The user should refer to the enclosed warranty card for full warranty and service information.

**Note:** The pictures and icons shown in the manual are just schematic drawings for function demonstration. If they are inconsistent with your handset, please take your handset as the standard. If the inconsistency exists in the manual because of the handset function updating, please

refer to the follow-up public information from ZTE CORPORATION.

# Key Functions



Function	Description
<b>Left soft key</b>	Performs the function indicated at the left bottom of the screen.
<b>Right soft key</b>	Performs the function indicated at the right bottom of the screen.
<b>4-Way Navigation keys and Center key</b>	These keys (UP, DOWN, LEFT and RIGHT) allow for navigation through menu options and quick accessing to some function menus. Press to confirm actions and make selections.
<b>Send key</b>	Press to dial a phone number or answer a call, or view the call history.
<b>End/Power key</b>	Press to exit to the standby mode. Hold to switch on/off the phone.
<b>Alpha numeric keys</b>	Press to enter characters 0-9 and the alphabets from a-z.

**Note:** In this User Manual, “press a key” means to press the key and

release it, while “hold a key” means to press the key for at least two seconds and then release it.

## Interface icons



SIM1\_Signal strength



SIM2\_Signal strength



Missed call



Headset



Alarm clock set



Silent



Outdoor



General



Battery status



Meeting



SIM1\_New SMS



SIM2\_New SMS

## Battery

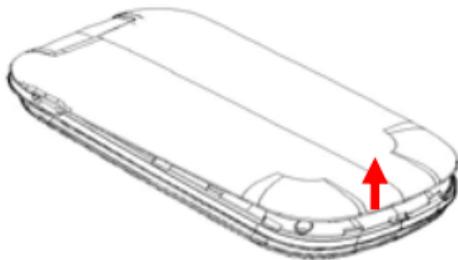
The lithium ion battery of the mobile phone can be immediately used after unpacking.

## Installing and removing the battery

1. Make sure that your phone is off and remove the battery cover.
2. Insert the battery by aligning the metal contacts with the contacts in the battery slot. And then push down the upper section of the battery until it clicks into place.

To remove the battery, pull it up and remove it from the mobile phone.

3. Replace the battery cover and close it gently until you hear a click.



Remove the battery cover



Push down the battery



Replace the battery cover

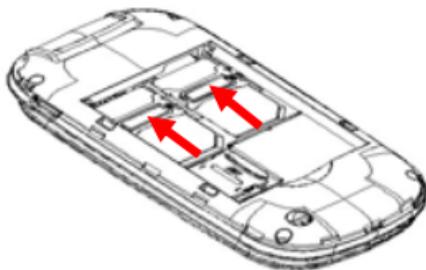


Push up the battery from here

## Inserting the SIM/SD card

Insert the SIM card and memory card as follows:

1. Make sure that the phone is switched off and the charger is disconnected from the phone.
2. Turn the phone over and remove the battery cover.
3. Remove the battery if it is already installed.
4. Hold your SIM card with the cut corner oriented as shown and then slide it into the card holder with the metal contacts facing downward.



SIM card (Subscriber Identity Module) is a micro-chip that holds your personal information such as names and phone numbers. Your phone won't work without it. If you already have contacts on your SIM card, they can be transferred in most cases.

5. Insert the memory card with the metal contacts facing down until it clicks to the right position.



Insert the memory card

6. Replace the battery first.
7. Replace the battery cover.

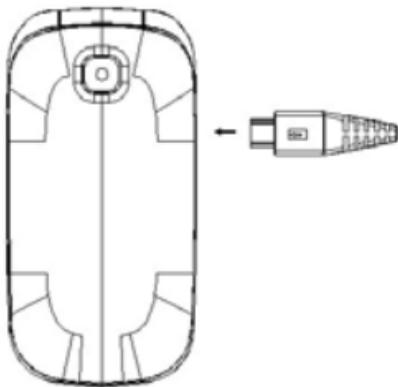
**Note:** You can use a memory card to expand the storage of the phone. You can store or copy files such as videos, photos, music, and so on. Do not take out the card or switch off the phone while transmitting or saving data, which may cause data loss or damage to the phone/card.

## Charging the battery

Your phone is powered by a rechargeable battery. For maximum battery

performance, it is recommended that you first use up the battery power and then charge it completely. A new battery's full performance is achieved only after three complete charge and discharge cycles.

1. Connect your travel adapter to the right of your mobile phone as shown in the diagram.
2. Connect the other end of the travel adapter to the mains socket.
3. When the battery is fully charged, disconnect the charger.



## Powering your phone on/off

Make sure that your SIM card is in your mobile phone and that the battery is charged.

Hold the **End/Power key** to power on/off the phone. The phone will automatically search for the network when switched on.

## Writing text

- Text Mode

Your mobile phone provides the following input methods: alphabetic (Smart abc abc Smart ABC ABC) mode and Numeric (123) mode. The current input mode is displayed on the screen above the input field. You can press **Options>Input method** to select the input mode.

- Change input mode: Press the **# key** to change the input mode.
- Input Letters: Press A~Z to enter desired characters. It does not work in numeric mode.
- Input Digits: In numeric mode, press digit key once to input a digit.

- Input Symbol: Press \* **key** to select the Desired symbol (common symbols) by pressing the **Navigation keys** and then press the **Left soft key** or **Center key** to confirm it.
- Input Space: Press the **0 key** to input space. It does not work in numeric mode.
- Delete Character: Press the **Right soft key** to clear a character. Hold the **Right soft key** to delete all characters and clear the display.  
Move cursor to left or right: Among the text, press the **Left/Right navigation keys** to move the cursor to left or right.

## Adding contact to the Phonebook

There are some numbers that you may want to call again and again, so it makes sense to add these numbers to your **Phonebook**. You can then access these numbers quickly and easily.

1. Go to **Menu>Phonebook>Add new contact**.
2. Edit the information and save it.

- You can also save a number right after you've made or received a phone call or a text message from someone who is not yet in your Contacts list.
- To delete someone from your Phonebook list, first select the name, then select **Options>Delete**.

## Making and receiving calls

- Basic way to make a call  
In idle screen, press the **numeric keys** to input the number and press the **Send key** to dial.
- Dial from the Phonebook  
Go to **Menu>Phonebook**. Find the name of the person you want to call, and press the **Send key**.
- Make an emergency call  
You can make emergency calls without the SIM card inserted so long as you are in an area with network coverage.

- Answer a call  
Press the **Send key**.

- End a call  
Press the **End key**.

Make sure that you are in an area with sufficient coverage to make calls. The strength of the network signal is indicated on the Status Bar of the screen.

## Sending and receiving messages

You can use your mobile phone to send and receive messages.

- Send a message
  1. Go to **Menu>Messaging>Write message>Text/Multimedia message**.
  2. Write your message. For more information on input method, see section 'Text Input'. When you write an SMS, press **Options>Send to**, and edit the recipient. When you write an MMS, you can edit Change to To, Change to Cc, Change to Bcc, Subject and content. In content field, you can select **Options** and

then select to add picture, sound, video and so on.

3. When you finish writing an SMS/MMS, select **Options** to send or save the message.
- Receive a message  
Upon receiving a message, the mobile phone will alert you with a ringtone, prompt, or a new message icon.
    1. Press **View** to enter the Inbox directly and then press the **center key** to open the message.
    2. Use the **Up/Down keys** to view the message.

While the message is open, use **Options** to reply, delete, or forward the message. You can also call back the sender.

## User profiles

Go to **Menu>User profiles**. You can select your preferred profile in this menu. The profile options are: General, Silent, Meeting and Outdoor . The default settings for each individual profile are preset at the factory.

You can select **Options>Activate** to activate a profile. Or you can select **Options>Customize** to edit a profile.

## Call center

Go to **Menu>Call center**.

- Call history

Dialled calls, Received calls and Missed calls are saved in Call history. If the records are full, the earliest saved records will be deleted.

Also, you can delete call logs and view call timers in Call history.

- Call settings

You can set call waiting, call divert and call barring and so on.

## Setting your phone

You can adjust various settings of your phone. Go to **Menu>Settings**.

- Phone settings: Set time and date and schedule power on/off, select

language, Pref. input method and Display, etc.

- Network settings: Set to automatically or manually select network, and set the preferred networks.
- Security settings: Set security features to protect your phone and SIM card from unauthorized use.
- Connectivity: You can add and view Data account.
- Restore factory settings: Enter the phone lock code to restore to the factory settings. Some personal information might be lost if you use this function, so be careful.

**Note:** You may be required to input the phone password in some of the security settings interfaces. The default password is 0000. You can also change the password in **Settings**.

## Organizer

Go to **Menu>Organizer**.

- Calendar

Go to **Organizer >Calendar**. The calendar of the current month will be displayed on the screen and the current date will be marked by a background box in a special color.

- Alarm

Go to **Organizer >Alarm**. You can view and edit the alarm clocks settings. You can also enable or disable the alarms.

- Calculator

You can perform simple calculations. You can use **4-Way Navigation keys** to perform add, subtract, multiply or divide calculation.

- World clock

You can view the time in different cities.

## File manager

Go to **Menu>File manager**. You can check all the folders in the phone or memory card, create new ones or rename, delete, or sort, etc. The files you download from the internet will be stored in these folders.

**Note:** When you select **Format**, the data will be lost, so please be careful with this function.

## Multimedia

Go to **Menu>Multimedia**.

- Camera

Aim the camera lens at the object and then press the **Center key** to take the shot.

- Image viewer

The images you want to view in **Image viewer** must be put in the **Photos** folder in the phone or memory card, and in

**Options>Storage**, the storage must be set to phone or memory card correspondingly.

You can select an image and view it.

- Audio player

You can play the audio in your phone or the memory card.

- Video player

You can play the video in your phone or the memory card.

- FM radio

With the radio, you can search for radio channels and listen to them. In the FM radio interface, you can press the **\*/# keys** to adjust volume, press the **Left/Right keys** to tune the frequency, and press the **Center key** to pause. Select **Options** to enter the submenu.

**Note:** please take your handset as the standard.

- Fun&Games

Your mobile phone has classic games. Select a game and start it, you can view **Help** to see the rules of the game.

# Using Services

Go to **Menu>Services**.

**Services** allows you to view internet content.

Your phone supports Wireless Application Protocol (WAP). You can get access to this service through your network provider.

You can perform the following operations:

- ◆ Homepage: Homepage is a WAP site you set in **Settings>Homepage**.
- ◆ Bookmarks: Access your phone's preset websites. Select a bookmark and press **Options>Go to** to load the website.
- ◆ Search or input URL: Input a URL and press **Options>Go to** to visit the site.
- ◆ Last web address: View the last web address.
- ◆ Recent pages: Display the pages you've visited recently. Select an item and choose **Options>Go to** to visit the page again.

- ◆ Settings: You can select profile, set Browser options, Preferences and so on.
- STK  
SIM card Toolkit (STK) services are value-added services provided by your network provider.  
Your mobile phone supports STK service, but if your SIM card and network provider do not support the service, these functions can't be used.