

Preface

Thank you for buying "Xperia™ X Performance" (simply called the "product" from here on).
Before using the product, read "Basic Manual" (this manual) and "取扱説明書 (詳細版)" (Full Instruction Manual) (Japanese) to ensure safe use and handling.

Packaged items

Before your start using the product, make sure that you have all the following packaged with the product.

- Xperia™ X Performance¹
- Sony Mobile TV antenna cable 02 (0250HSA)

¹ Including warranty

- 取扱説明書 (Instruction Manual) (Japanese)
- Xperia™ X Performanceの「利用にあたっての注意事項」 (Cautions on using Xperia™ X Performance) (Japanese)
- 設定ガイド (Setting Guide) (Japanese)

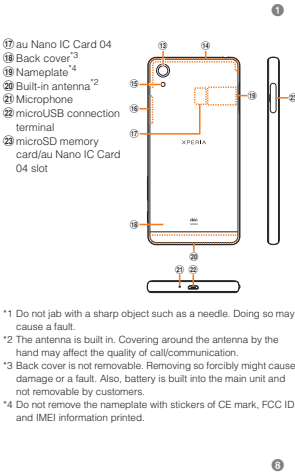
The following items are not included in the package.

- microSD memory card
- Desktop holder
- AC adapter
- microUSB cable
- Earphones

Getting Ready

Names and functions of parts

- ① Headset connection terminal
- ② Second microphone¹:
 - Reduces noise to make easy to listen
- ③ ②mark
- ④ Front camera
- ⑤ Earpiece/Speaker
- ⑥ Notification LED
- ⑦ Proximity/Light sensor:
 - Switches touch panel on and off to prevent from erroneous operation during a call/Auto-control for display brightness
- ⑧ Display (Touch panel)
- ⑨ Speaker
- ⑩ [○] Power key/Screen lock key/Fingerprint sensor
- ⑪ Volume key/Zoom key
- ⑫ [📷] Camera key
- ⑬ Camera lens
- ⑭ GPS/Built-in antenna²
- ⑮ Wi-Fi/Built-in antenna part²
- ⑯ Flash/Photo light



- ¹ Do not jab with a sharp object such as a needle. Doing so may cause a fault.
- ² The antenna is built in. Covering around the antenna by the hand may affect the quality of call/communication.
- ³ Back cover is not removable. Removing so forcibly might cause damage or a fault. Also, battery is built into the main unit and not removable by customers.
- ⁴ Do not remove the nameplate with stickers of CE mark, FCC ID and MEI information printed.

- When you start charging with the product powered off, the power turns on even though operation is not available. Follow the instructions of each airline or medical facility for the use of cell phones on their premises.
- It may take longer to complete for charging with a PC or while using the camera function.

Charging with the AC Adapter

- 1 Insert the microUSB plug of Common AC Adapter 05 (sold separately), with the engraved side (▲) facing up, straight into the microUSB connection terminal of the product
- 2 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet

- 3 When charging is complete, remove the microUSB plug of Common AC Adapter 05 (sold separately) from the product
- 4 Remove the power plug of Common AC Adapter 05 (sold separately) from the outlet
 - Charging with the DC Adapter

- Charging with a PC

- 1 Insert the microUSB plug of microUSB cable 01 (sold separately), with the engraved side (▲) facing up, straight into the microUSB connection terminal of the product

- 2 Insert the USB plug of microUSB cable 01 (sold separately) into the USB port of a PC

- 3 When charging is complete, remove the microUSB plug of microUSB cable 01 (sold separately) from the product and close the microUSB connection terminal cover firmly

- 4 Remove the USB plug of microUSB cable 01 (sold separately) from the USB port of the PC

Information

- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

About Operating Instructions

- Basic Manual (this manual)

Handles only basic operations for main features. For detailed descriptions on various functions, refer to the "Basic Manual" (Japanese) app installed on the product or "取扱説明書 (詳細版)" (Full Instruction Manual) (Japanese) available on the au homepage.

http://www.au.kddi.com/support/mobile/guide/manual/

- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM, ® marks may be omitted in this manual.

- "Basic Manual" (Japanese) app

This product allows you to use the "Basic Manual" (Japanese) app on the product to confirm detailed operational procedures.

Certain functions can be directly activated from the app screens on which their operations are described.

From the Home screen, [📱]▶[お客様サポート (Customer support)]▶[Basic Manual] (Japanese)

- When you activate for the first time, follow the onscreen instructions to download and install app.

au Nano IC Card 04

Your phone number etc. is recorded in the au Nano IC Card 04. The product is compatible only with au Nano IC Card 04. You cannot use the product with an IC card other than au Nano IC Card 04.

Attaching/removing the au Nano IC Card 04

Before attaching/removing the microSD memory card, make sure to turn off the product.

- 1 Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernail

Turning on (Initial settings)

Turning the power on

- 1 [🔘] (over 1 sec)

2 Swipe (click) the screen up

- Turning the power off

- 1 [🔘] (over 1 sec)

- 2 [Power off]

Information

- Press [🔘] (over 1 sec) ▶ Long-touch "Power off" ▶ [OK] to restart the product in safe mode (a function that enables to start the product in a status equivalent to the status at the time of purchase).

- Force-quitting

- 1 Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernail, press the OFF button (yellow) with a fine-tipped object for approximately three seconds, and release your finger after it vibrates three times

- For Those Requiring an English Instruction Manual

You can download the English version of the instruction manual from the au homepage (available in approximately one month after the product is released).

Download URL:
http://www.au.kddi.com/english/support/manual/

Regarding notations used in this document

- In this manual, keys (key icons) are represented by simplified illustrations such as [🔘], [🔘], [🔘], [🔘].
- Operations of tapping menu items/icons/buttons on the screen etc. are indicated as [(name of the item etc.)].
- Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a part of a screen may be omitted.
- In this manual, "microSD" memory card*, "microSDHC" memory card* and "microSDXC" memory card* are abbreviated as "microSD memory card" or "microSD".
- All of the indicated amounts exclude tax unless otherwise specified.
- "The Company" as appears in the manual refers to the following companies:
 - Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
 - Manufactured by: Sony Mobile Communications Inc.

Using au 災害対策 (au Disaster Countermeasure)

It is an app which allows you to use 災害用伝言板 (Disaster Message Board) service, 緊急連絡先 - J (Emergency Rapid Mail) service that distributes 緊急地震速報 (Earthquake Early Warning), 災害・避難情報 (Disaster and Evacuation Information)

and 津波警報 (Tsunami Warning), 災害用音声お届けサービス (Disaster Voice Messaging Service), and 災害関連情報 (Disaster related information).

- 1 From the Home screen, [📱]▶[お客様サポート (Customer support)]▶[au災害対策 (au Disaster Countermeasure)]▶au災害対策 (au Disaster Countermeasure) menu appears. An agreement screen regarding the use or an initial setting screen appears for the first time you activate this program. Follow the onscreen instructions.

- Using 災害用伝言板 (Disaster Message Board)

Disaster Message Board service enables you to register information of well-being from an area of distress via LTE NET in case of large-scale disaster such as earthquake with a seismic intensity of over 6 lower.

1 au災害対策 (au Disaster Countermeasure) menu▶[災害用伝言板 (Disaster Message Board)]

Information

- To register information of well-being: E-mail address (-@web.ne.jp) is required. Set up E-mail address beforehand.

- Using 緊急連絡メール (Emergency Rapid Mail)

Emergency Rapid Mail is a service that distributes Earthquake Early Warning or Tsunami Warning delivered from the meteorological bureau or Disaster and Evacuation Information delivered from the government or local public organization to all au cell phones in specified areas simultaneously.

When you receive Earthquake Early Warning, ensure your safety and take proper action according to the situation around you. When you receive a Tsunami Warning, draw away from sea coast immediately and evacuate to safe place such as upland or well-built high building.

- 5 Close the microSD memory card/au Nano IC Card 04 slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

Removing au Nano IC Card 04

- 1 Open the cover while hooking the groove of microSD memory card/au Nano IC Card 04 slot cover with your fingernail

- 2 Hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the main unit

- 3 Remove au Nano IC Card 04 out of the tray, insert the tray into the main unit and then press it all the way

- 4 Close the microSD memory card/au Nano IC Card 04 slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

Information

- Note the following points, otherwise handling the au Nano IC Card 04 may cause malfunction or damage.
- Do not touch the IC (metal) part of the au Nano IC Card 04.
- Insert in the correct direction.
- Do not use force to attach or remove.
- Do not lose the au Nano IC Card 04 after it has been removed.
- Do not insert au Nano IC Card 04 with conversion adapter attached. Doing so may cause a fault.

Unlocking screen

The lock screen appears when turning the power on or the screen backlight on by pressing [🔘].

- 1 Swipe (click) the screen up on the lock screen

Information

- On the lock screen, swipe [🔘] or [🔘] to activate "Phone" app or "Camera" app, respectively.

Basic Operation

Key icons

The followings are the main functions of [🔘], [🔘], [🔘] keys located at the bottom of the screen.

[🔘]	Return to the previous screen. Close a dialog box, menu, or the Notifications panel.
[🔘]	Display the Home screen.
[🔘]	Long-touch and drag it to [🔘] to activate "Google" app.
[🔘]	Display recently used apps on a list and activate or end them from the list. Also, you can use small apps.

- 1 While the screen is displayed, [🔘]

1 au災害対策 (au Disaster Countermeasure) menu▶[緊急連絡メール (Emergency Rapid Mail)]

Information

- Reception of Emergency Rapid Mail is notified by a special warning tone and vibration. It is not possible to change the warning tone.
- "Earthquake Early Warning is notified by warning tone and voice sound ("地震です" (It is an earthquake)), and vibration.
- The warning tone does not sound when receiving Emergency Rapid Mail during a call.

- Earthquake Early Warning may not arrive before strong tremors in areas near the epicenter.
- Tsunami Warning is a major tidal wave/seismic sea wave notification delivered from the meteorological bureau to the area including target coast.

- Disaster and Evacuation Information is a service that distributes bulletins concerning residents' safety including evacuation advisories, evacuation orders and other warnings issued by the national and local governments.
- The service is available only in Japan (it cannot be used overseas).
- No information fee or communication charge is required for receiving Emergency Rapid Mail.
- KDDI is not liable for damages suffered by customers resulting from the service's information, lack or delay in the information caused by transmission or system breakdowns, or other events that are outside the responsibility of KDDI.

- Refer to the Japan Meteorological Agency web page for details about distribution of Earthquake Early Warning.

http://www.jma.go.jp/

- You cannot receive Emergency Rapid Mail when your cell phone is turned off.

- Emergency Rapid Mail may not be received if you are in a place where signal does not reach even in the service area (e.g. in a tunnel, basement) or in a place with a poor reception.

Attaching/Removing microSD memory card

Before attaching/removing the microSD memory card, make sure to turn off the product.

Attaching microSD memory card

- 1 Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernail

- 2 Hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the product

- 3 Set microSD memory card into the tray with IC (metal) part facing up

- 4 Insert the tray with the cards into the main unit and press it all the way

Pay attention to the direction of inserting the tray.

- 5 Close the microSD memory card/au Nano IC Card 04 slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

Using the touch panel

The display of the product is a touch panel operated by touching it with your finger.

- Tap/Double-tap

Tap: Gently touch a screen and then immediately release your finger. Double tap: Touch the same position twice.

- Long-touch

Keep touching an item with your finger.

- Slide

While your finger is gently touching the screen, trace it to the desired direction to move over.

- Flick (swipe)

Operate the screen by quickly moving (flicking) your finger up/down or left/right.

- Pinch

Touch the screen with two fingers and widen (pinch-in) or narrow (pinch-in) the fingers' distance.

- Drag

Keep touching an item or icon, trace it to the desired direction to move.



- You cannot receive the Emergency Rapid Mail that the reception is failed.
- This delivery system is different from Earthquake Early Warning provided through TV, radio, or other communication procedures, which means that the time the Earthquake Early Warning arrives may vary.
- Information from someplace other than your current location may be received.

Using 災害用音声お届けサービス (Disaster Voice Messaging Service)

Disaster Voice Messaging Service is a service which allows you to record your voice using smartphone and send someone you want to inform your well-being in case of a large-scale disaster.

1 au災害対策 (au Disaster Countermeasure) menu▶[災害用音声お届けサービス (Disaster Voice Messaging Service)]

Information

- To use Wi-Fi¹, initial settings via 4G (LTE/WIMAX 2+) network is required.
- Voice message can be recorded for up to 30 seconds.
- Voice messages cannot be saved or played if the product does not have available memory.

- Using 災害関連情報 (Disaster related information)

Disaster related information of Disaster and Evacuation Information delivered by local government, disaster related information portal, etc.

1 au災害対策 (au Disaster Countermeasure) menu▶[災害関連情報 (Disaster related information)]▶Follow the onscreen instructions

Information

- Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage.
- Do not touch the terminal of the microSD memory card.

Removing microSD memory card

- 1 Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernail

- 2 Hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the product

- 3 Remove the microSD memory card out of the tray, insert the tray into the main unit and then press it all the way

- 4 Close the microSD memory card/au Nano IC Card 04 slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use.

Information

- While the charging starts, notification LED lights according to the battery level. To check the battery level, see the status bar in the top of the Home screen. Alternatively, from the Home screen, [📱]▶[Settings]▶[About phone]▶[Status] and see "Battery level".

Home screen

Home screen consists of multiple screens. Slide or flick left or right to move to the adjacent screen. Tap [🔘] to return to the Home screen any time.

- ① Google Search
- ② Widgets
- ③ Shortcuts (Apps)
- ④ Home screen position
- ⑤ Indicates which screen of the several Home screens you are in.
- ⑥ Wallpapers
- ⑦ Folders (Google, 基本機能 (Basic functions))
- ⑧ Apps key

Adding to Home screen/Editing Home screen

You can change wallpaper or theme of the Home screen and add/delete/move shortcuts of apps, widgets, folders, etc. on the Home screen.

- 1 Long-touch an area of the Home screen where no icons are displayed

2 [Widgets & Apps]		Add shortcuts of widgets or apps.
Wallpapers	Album	Select an image from albums to set as a wallpaper. • To set image range, adjust cropping area by dragging, etc.
	Live Wallpapers	Select a content from albums to set as a wallpaper.
	Photos	Select an image from photos to set as a wallpaper.
	(Xperia™'s Wallpaper)	Select an image to set as a wallpaper. • Images displayed to the right of "Photos"/"Live Wallpapers" are "Xperia™'s Wallpaper".
Themes		Set the wallpapers etc. for the Home screen or the lock screen.
Home Settings		Set size of icons on the Home screen or app screen.

■ Adding a folder

1 From the Home screen, long-touch an icon

2 Drag the icon onto another icon

■ Deleting shortcuts/widgets/folders

1 From the Home screen, long-touch an icon or a folder you want to delete

2 Drag the icon or the folder to "Remove from Home screen"

To delete a folder, then tap "DELETE". It also deletes shortcuts etc. in the folder.

◆Information

- Long-touch a shortcut, widget, or folder icon to move.

Using the Apps screen

You can call up functions from the Apps screen. App icons installed to the product are also displayed.

- You may incur communication charges depending on the function.

■ Starting an app

1 From the Home screen, []

Slide or flick left or right to switch the Apps screen.

2 Tap an app to use

- Some apps are stored in a folder.

■ Main apps

	Phone, Contacts		Play Store
	E-mail, SMS		Camera, Album
	Chrome		Maps
	Settings		Google, Voice Search
	Calendar		Basic Manual

■ Downloading apps

You can download and install apps or games, etc. by using Google Play.

- To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

■ Deleting (uninstalling) apps

Before deleting installed apps, back up contents related to the app that you want to save including data saved in the app.

- Some apps may not be deleted.

Knowing the status of the product

■ Status bar

The status bar is located at the top of the product screen. On the left of the status bar, notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product.



■ Examples of notification icon

	New Gmail message
	New PC mail message
	New E-mail @ezweb.ne.jp message
	New SMS/Receiving notification service message, New Receiving notification
	Talking/Calling ¹⁾

	Missed call
	USB connecting
	Wi-Fi® open network available

¹⁾ Appears when switched to another screen such as the Home screen.

■ Main status icons

	Signal level (Level 4, Out of service area)
	4G (LTE/WiMAX 2+) data communication status ¹⁾ (Available, data transferring or downloading)
	Battery level (100%, Charging)
	Silent mode (Vibrate) is set
	Silent mode (Mute) is set
	Airplane mode is activated
	Wi-Fi® connected, Wi-Fi® communicating

¹⁾ Two types of network, "LTE" and "WiMAX 2+" can be used. "4G" appears on the screen for both networks.

The company depends which network is less busy depending on the condition of the line to connect.

■ Notification panel

If any notification icons are displayed, slide down the status bar to open the Notification panel. You can check details of notification icons or start corresponding apps.

◆Information

- To delete a notification, flick the notification left or right.

- Some notifications may not be deleted depending on the content.

- Alternatively, you can check notifications by swiping (flicking) down on the lock screen. Or set to hide or keep showing notifications on the lock screen.

■ Notification LED

Notification LED informs charging prompt, battery level while charging, missed calls, new mails, etc. by turning on or flashing.

Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white	Indicates missed call, new Gmail message, new SMS message. ¹⁾

¹⁾ Notification LED flashes while backlight is turned off.

◆Information

- Flashing of Notification LED three times in red when pressing [] with the power off indicates that the remaining battery is not sufficient.
- When you start charging with the product powered off, the notification LED turns in red. When the status of battery appears on the display, however, the notification LED lights in color that indicates the battery level.

■ Checking own phone number

1 From the Home screen, []▶[Settings]

2 [About phone]▶[Status]▶[SIM status]

The phone number of the product is shown under "My phone number".

◆Information

- Alternatively, from the Home screen, []▶[Contacts]▶[Myself] to check your phone number.

■ Setting the silent mode (Vibrate)

1 Press the volume up key or down key

2 []

The icon for the volume adjusting bar changes to []. Tap [] to adjust volume of ringtone, media sound or alarm.

■ Setting the silent mode (Mute)

1 Press the volume up key or down key

2 []▶[]

The icon on the volume adjusting bar turns to [].

◆Information

- When the "silent mode" is set, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of video, or music, etc. are not muted.
- Raising the volume by pressing the volume up key in the silent mode, or adjusting volume of "ring volume" of "Sound & notification" in the silent mode (Vibrate) cancels the silent mode.

■ Setting Airplane mode

When airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi® function, Bluetooth® function, NFC Reader/Writer, P2P function) are turned off.

1 From the Home screen, []▶[Settings]▶[More]

2 [] of "Airplane mode"

Entering characters

Use software keyboard to enter characters.

To display the software keyboard, tap a character input box on the character entry screen for adding contacts, creating a message, etc.

- Switching software keyboards
- When "International keyboard" can be used, you can use QWERTY keyboard to enter characters. Numeric keypad to enter numbers and symbols, and Symbol keypad for more symbols.

1 Tap a character input box

QWERTY keyboard appears.

2 Tap [] to display Numeric keypad

For Symbol keypad, tap [] on the Numeric keypad.

◆Information

- Tap [] at the bottom of the screen to hide the software keyboard.
- Tap [] to delete the character before the cursor.
- Switch between lower-case [], upper-case [] and caps [] on QWERTY keyboard.
- When using QWERTY keyboard, touch and hold a character to select a character variant.

Support

Introduction of related accessories

For details, refer to the instruction manual for each device.

- Sony Mobile TV antenna cable 02 (02S0HSA)**
- Sony Mobile Desktop Holder 01 (01S0PUA) (sold separately)**
- Common AC Adapter 05 (0501PWA) (sold separately)**
- Common DC Adapter 03 (0301PEA) (sold separately)**
- microUSB cable 01 (0301HVA) (sold separately)**
- microUSB cable 01 Navy (0301HBA) (sold separately)**
- microUSB cable 01 Green (0301HGA) (sold separately)**
- microUSB cable 01 Pink (0301HPA) (sold separately)**
- microUSB cable 01 Blue (0301HBL) (sold separately)**
- au Carrying Case G Black (0106CA) (sold separately)**

◆Information

- For the latest information on accessories, visit the au homepage (<http://www.au.kddi.com/>) or contact the Customer Service Center.

- Accessories described above can be purchased from the au Online Shop. Some accessories may not be purchased due to the availability.

<http://aunlineshop.kddi.com/>

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Symptom	What you should check
Power is not turned on even though [] is pressed	Is the internal battery charged? Is [] pressed for over 1 second?
The power goes off while activation screen is displayed	Is the internal battery charged? Is the internal battery charged?
The screen freezes and the power cannot be turned off	Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernail, press the OFF button (yellow) with a fine-tipped object for approximately three seconds▶Release your finger after it vibrates three times. Alternatively, press and hold [] and upper part of volume key at the same time for approximately three seconds, and release your finger after it vibrates three times.
■ (Out of service area) appears	Is the product out of the service area or in an area where the signal is weak? Is the built-in antenna covered with hand? Is au Nano IC Card 04 inserted?

Kaitai Guarantee Service Center (for loss, theft, damage)

From a land-line phone/From an au cell phone,

[] 0120-925-919 (toll free)

Business hours 9:00 - 21:00 (7 days a week)

Online Repair Desk (24 hours a day over the Internet)

- * Reception only from PC or smartphone

https://cs.kddi.com/support/r_login.html



- The App for the Internet acceptance, if "damage", "writ", "theft" and "loss" are eligible. In the case of spontaneous failure (not the cause damage, such as water wet, but does not power on, the screen does not function or other), it will be accepted by phone for interview is required.
- To apply for the Internet, you need the e-mail address.

■ au after-sales service information

Replacement cell phone delivery service

Kaitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Customer charge 1st: 5,000 yen
Partially damage, water soak, irreparable damage, theft or loss	2nd: 8,000 yen Longtime au users receive a 2,000 yen discount ¹⁾

Non-Kaitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	
Spontaneous failure 2nd year or later	No recompense
Partially damage, water soak, irreparable damage, theft or loss	

Holding over and repair

Kaitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Free of charge (three-year warranty)
Partially damage	Customer charge Upper limit: 5,000 yen
Water soak, irreparable damage	Customer charge 10,000 yen
Theft, loss	No recompense

Non-Kaitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	
Partially damage	Actual cost
Water soak, irreparable damage	
Theft, loss	No recompense (model change)

¹⁾ Charge amounts are all tax excluded

Symptom	What you should check
The display is dark	Is "Brightness level" set to dark? Is the proximity/light sensor blocked or covered by sticker?
Screen response is slow when you tap on the screen/press the keys	When a large amount of data is saved in the product or transferring large-size data between the product and microSD memory card, the screen response may be delayed.
Cannot recognize a microSD memory card	Is the microSD memory card inserted properly? Is the microSD memory card unmounted?

For more details, visit au Customer Support site of au homepage.

<http://www.au.kddi.com/support/mobile/trouble/repair-complete>

Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements.

- You are charged for data communications when connecting to the Internet from the product by using packet communication.
- You are recommended to back up your data before updating software.

For details, visit <http://www.sonymobile.co.jp/support/> or refer to the "Basic Manual" (Japanese) app or

"取扱説明書（詳細版）(Full instruction manual)" (Japanese) available on au homepage.

■ Downloading and updating software

Update files can be downloaded from the Internet web site into the product directly.

- Note that when Wi-Fi® communication becomes unstable, packet communication takes the place automatically, which may apply communication fees.

1 From the Home screen, []▶[Settings]▶[About phone]▶[Software update]

2 []▶[Refresh]

After-sales service

■ When asking for repair

For repair, contact Kaitai Guarantee Service Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty described on the warranty card.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

◆Information

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost
- Recycled parts that meet the Company's quality standards are sometimes used for repair.

SIM unlock

The product supports SIM unlock. By unlocking SIM lock, you can use non-au SIM cards.

- The SIM unlock service is provided at the au homepage and au shops.
- Some services, functions, etc. may be unavailable when using non-au SIM card. The Company is not liable for any operations.
- For settings after SIM unlock, operate from the Home screen, []▶[Settings]▶[About phone]▶[Status]▶[SIM status]▶[SIM card status].

For details, refer to the au homepage.

<https://cs.kddi.com/support/simcard/>

Main specifications

Display	Approx. 5.2 inches TRILUMINOS® Display for mobile Approx. 16.77 million colors
Weight	Approx. 154 g (with internal battery) 1,080 x 1,920 dots
Dimension (W x H x T)	Approx. 72 mm x 146 mm x 7.3 mm
Internal memory	ROM: Approx. 32GB RAM: Approx. 3GB

Image pickup device (type)	Camera: Backside-illumination layered CMOS Front camera: Backside-illuminated CMOS
Camera pixels	Camera: Effective pixels Approx. 23 million pixels Front camera: Effective pixels Approx. 5.1 million pixels
Continuous call time	Approx. 1,250 min.
Continuous stand-by time	Approx. 740 min. Approx. 500 hours Approx. 560 hours
Charging time	Using Common AC Adapter 05 (sold separately): Approx. 130 min. Approx. 6 hours 30 min.
Continuous Full Seg watching time	Approx. 8 hours 40 min.
Continuous tethering time	Approx. 430 min.
Wi-Fi® tethering maximum connection number	10

Bluetooth®	Communication type	Compliant with Bluetooth® standard Ver.4.1
	Output	Compliant with Bluetooth® standard Power Class 1
	Communication coverage distance¹⁾	Within 10 m with good visibility
	Supported Bluetooth® profile²⁾	HSP, HFP, PBAP ³⁾ , A2DP, AVRCP, SPP, OPP, HID, PAN, HOGP, MAP, DUN ⁴⁾
	Radio frequency band	2.4 GHz band (2,400 MHz - 2,483.5 MHz)

¹⁾ Varies by obstruction between communication devices or radio wave reception status.

²⁾ It is a specification according to purpose of use of Bluetooth® device and is defined by Bluetooth® standard.

³⁾ Some contacts data may not be displayed correctly on the other party's device.

⁴⁾ Only supported to a part of car navigation systems. For use, refer to the au homepage.

◆Information

- The continuous call time, continuous stand-by time, continuous Full Seg watching time, continuous 1Seg viewing time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

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