# SOV33

Basic Manual

# **Getting Ready**

Names and functions of parts

3 4 5 6 7

**₩**-

1 Headset connection terminal ② Second microphone\*1 Reduces noise to make easy to listen

3 5 mark Front camera 5 Earpiece/Speaker Notification LED

Proximity/Light sensor: Switches touch panel on and off to prevent from erroneous operation

during a call/Auto-control for display brightness 8 Display (Touch panel)

10 Power key/Screen lock key/Fingerprint sensor Volume key/Zoom key

■ Camera key 3 Camera lens

 GPS/Built-in antenna"<sup>2</sup>
 Wi-Fi<sup>®</sup>/Bluetooth<sup>®</sup> antenna part"<sup>2</sup> (16) Flash/Photo light

explained

power turns on even though operation is not available. Follow the instructions of each airline or medical facility for the use of cell phones on their premises It may take longer to complete for charging with a PC or

while using the camera function.

When you start charging with the product powered off, the

Charging with the AC Adapter Charging with Common AC Adapter 05 (sold separately) is

1 Insert the microUSB plug of Common AC Adapter 05 (sold

into the microUSB connection terminal of the product

separately) into an outlet Notification LED lights on the product.

separately), with the engraved side ( ) facing up, straight 2 Insert the power plug of Common AC Adapter 05 (sold

The followings describe charging procedure by connecting the product to chargeable USB port on a PC using microUSB cable 01 (sold separately) 1 Insert the microUSB plug of microUSB cable 01 (sold separately), with the engraved side ( 🖘 ) facing up,

## Preface

Thank you for buying "Xperia™ X Performance" (simply called the "product" from here on).

Before using the product read "Basic Manual" (this manual) and "取扱説明書 (詳細版)(Full Instruction Manual)" (Japanese) to ensure safe use and handling.

### Packaged items

Before your start using the product, make sure that you have all the following packaged with the product.

 Xperia™ X Performance<sup>11</sup>
 Sony Mobile TV antenna cable 02 ( 02SOHSA )

\*1 Including warranty

取扱説明書 (Instruction Manual) (Japanese

\*1 Do not jab with a sharp object such as a needle. Doing so may

\*3 Back cover is not removable. Removing so forcibly might cause damage or a fault. Also, battery is built into the main unit and

\*4 Do not remove the nameplate with stickers of CE mark, FCC ID

3 When charging is complete, remove the microUSB plug of

4 Remove the power plug of Common AC Adapter 05 (sold separately) from the outlet

Charging with the DC Adapter

Charging with a PC

Common AC Adapter 05 (sold separately) from the product

You can charge from cigarette lighter socket in a car by using

Common DC Adapter 03 (sold separately). For details, refer to

straight into the microUSB connection terminal of the

2 Insert the USB plug of microUSB cable 01 (sold

When a confirmation screen for software installation

of microUSB cable 01 (sold separately) from the

4 Remove the USB plug of microUSB cable 01 (sold

separately) from the USB port of the PC

3 When charging is complete, remove the microUSB plug

product and close the microUSB connection termina

appears on the product, tap "SKIP" or "INSTALL".

separately) into the USB port of a PC

Notification LED lights on the product

instruction manual of Common DC Adapter 03 (sold

2 The antenna is built in. Covering around the antenna by the

hand may affect the quality of call/communication.

・設定ガイド (Setting Guide) (Japanese)

The following items are not included in the package. Desktop holder
 microUSB cable

microSD memory card
 AC adapter

(f) au Nano IC Card 04

2 microUSB connection 6

card/au Nano IC Card

Farnhones

(18) Rack cover\*3

(21) Microphone

terminal

04 slot

cause a fault.

separately)

not removable by customers

and IMFI information printed

23 microSD memory

(19) Nameplate 20 Built-in antenna 2

# CE mark and FCC ID

0

a

1 Open the au Nano IC Card 04 slot cover, and insert a fingernail into the hook at the edge of the label tray, then pull it out straight.

Purchase a specified charger (sold separately).

Illustrations used in this manual are just images for explanations

The battery is built into the product.

They may be different from actual ones

**About Operating Instructions** 

Basic Manual (this manual)

Handles only basic operations for main features.

For detailed descriptions on various functions, refer to the

扱説明書 (詳細版 )(Full Instruction Manual) (Japanese)\* available on the au homepage.

http://www.au.kddi.com/support/mobile/guide/manual

Company names and product names referred to in this

manual are trademarks or registered trademarks of

and on the product to confirm detailed operational

screens on which their operations are described.
From the Home screen, [□]▶[お客さまサポート(Customer support)]▶[Basic Manual] (Japanese)

instructions to download and install app.

Certain functions can be directly activated from the app.

When you activate for the first time, follow the onscreen

a

"Basic Manual" (Japanese) app installed on the product or "取

respective companies. The TM. @ marks may be omitted in

"Basic Manual" (Japanese) app This product allows you to use the 'Basic Manual' (Japanese)



au Nano IC Card 04

Your phone number etc. is recorded in the au Nano IC Card 04 The product is compatible only au Nano IC Card 04 with au Nano IC Card 04. You cannot use the product with an IC card other than au Nano IC Card

# Attaching/removing the au Nano IC Card 04 Before attaching/removing the microSD memory card, make

sure to turn off the product. Attaching the au Nano IC Card 04

1 Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernail

# Turning on (Initial settings)

# Turning the power on

1 (over 1 sec) The product vibrates and after a while the lock screen appears.

When you turn on the product for the first time, follow the onscreen instructions to set the initial settings.

2 Swipe (flick) the screen up

Turning the power off

1 (over 1 sec)

2 [Power off]

 Press ( over 1 sec) Long-touch "Power off" ( ICK) to restart the product in safe mode (a function that enables to start the product in a status equivalent to the status at the

Force-quitting

1 Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernall, press the OFF button (yellow) with a fine-tipped object for approximately three seconds, and release your finger after it vibrates three times

Regarding notations used in this document

For Those Requiring an English Instruction Manual

You can download the English version of the instruction manual from the au homepage (available in approximately

one month after the product is released).

In this manual, keys (key icons) are represented by simplified illustrations such as <a>¬</a>, <a>¬</a

Operations of tapping menu items/icons/buttons on the

http://www.au.kddi.com/english/support/manual/

screen etc. are indicated as [(name of the item etc.)] Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a

part of a screen may be omitted.
In this manual, "microSD™ memory card", "microSDHC™ memory card" and "microSDXC™ memory card" are abbreviated as "microSD memory card" or "microSD" All of the indicated amounts exclude tax unless otherwise

"The Company" as appears in the manual refers to the The company as appears of following companies:
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY

Making Company as appears of the following companies in the following com

Manufactured by: Sony Mobile Communications Inc.

# Using au 災害対策 (au Disaster Countermeasure)

It is an app which allows you to use 災害用伝言板 (Disaster Message Board) service, 緊急速報メール (Emergency Rapid Mail) service that distributes 緊急地震速報 (Earthquake Early Warning), 災害・避難情報 (Disaster and Evacuation Information)

2 Hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the

3 Set au Nano IC Card 04 into the tray with IC (metal) part facing up

Pay attention to the orientation of notch

4 Insert the tray with the card into the main unit and then press it all the way

Pressing the OFF button (yellow) by a sharp object such as

seconds, and release your finger after it vibrates three times.

Alternatively, press and hold o and upper part of the

volume key at the same time for approximately three

When you turn on the product for the first time, follow the

onscreen instructions to set language, functions, service, etc.

· To change the language later, from the Home screen, [iii]

[地域/言語 (Language)]. To make settings for au service etc., from the Home screen, [iii]▶[Settings]
▶[au Settings Menu]▶[au Easy Setting].

When the screen lock is set, the backlight turns off to avoid

the keys and touch panel from false operations.

1 While the screen is displayed, O

When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated.

▶[設定 (Settings)]▶[言語と入力 (Language & input)]▶

Pay attention to the direction of inserting tray

m

removed

AInformation

The lock screen appears when turning the power on or the screen backlight on by pressing 0 1 Swipe (flick) the screen up on the lock screen

♦Information

Unlocking screen

On the lock screen, swipe "m" or "m" to activate "Phone" app or "Camera" app. respe

and 津波警報 (Tsunami Warning), 災害用音声お届けサービス

(Disaster Voice Messaging Service), and 災害関連情報 (Disaster related information).

1 From the Home screen, [im]▶[お客さまサポート (Customer

support)]▶[au災害対策 (au Disaster Countermeasure)]

au災害対策 (au Disaster Countermeasure) menu appears. An agreement screen regarding the use or an initial setting

screen appears for the first time you activate this program

Using 災害用伝言板 (Disaster Message Board)

Disaster Message Board service enables you to register information of

well-heing from an area of distress via LTE NET in case of large-scale

1 au災害対策 (au Disaster Countermeasure) menu▶「災害

( ~ ezweb.ne.jp) is required. Set up E-mail address beforehand.

Using 緊急速報メール (Emergency Rapid Mail)

Emergency Rapid Mail is a service that distributes Earthquake Early Warning or Tsunami Warning delivered from the

meteorological bureau or Disaster and Evacuation Information

When you receive Earthquake Early Warning, ensure your

safety and take proper action according to the situation

delivered from the government or local public organization to all

around you. When you receive a Tsunami Warning, draw away

0

a

from sea coast immediately and evacuate to safe place such

5 Close the microSD memory card/au Nano IC Card 04

slot cover, press it firmly to ensure that there are no

1 Open the cover while hooking the groove of microSD

2 Hook the projection of the tray with your fingernail to

3 Remove au Nano IC Card 04 out of the tray, insert the

4 Close the microSD memory card/au Nano IC Card 04

slot cover, press it firmly to ensure that there are no

Note the following points, otherwise handling the au Nano IC

Do not touch the IC (metal) part of the au Nano IC Card 04

Do not insert au Nano IC Card 04 with conversion adapter

Do not lose the au Nano IC Card 04 after it has been

Pay attention to the direction of pushing the tray.

gaps between the cover and the main unit

Card 04 may cause malfunction or damage

Insert in the correct direction.

· Do not use force to attach or remove

attached. Doing so may cause a fault.

tray into the main unit and then press it all the way

memory card/au Nano IC Card 04 slot cover with your

slide the tray straight out, then remove the tray from the

To register information of well-being, E-mail address

disaster such as earthquake with a seismic intensity of over 6 lower.

Follow the onscreen instructions.

用伝言板 (Disaster Message Board)]

au cell phones in specified areas simultaneously

as upland or well-built high building

Removing au Nano IC Card 04

Information

# Basic Operation

Key icons

The followings are the main functions of <a> \bigsigma\$</a>. <a> \bigsigma\$</a>. keys located at the bottom of the screen

	box, menu, or the Notifications panel.
Home	Display the Home screen.  Long-touch and drag it to "[_]" to activate "Google" app.
Recently	Display recently used apps on a list and activate or end them from the list. Also, you ca use small apps.

1 au災害対策 (au Disaster Countermeasure) menu▶[緊急 速報メール (Emergency Rapid Mail)]

Reception of Emergency Rapid Mail is notified by a special warning tone and vibration. It is not possible to change the warning tone. Earthquake Early Warning is notified by warning tone and voice sound ("地震です" (It is an earthquake)), and vibration.

The warning tone does not sound when receiving Emergency Rapid Mail during a call.

Earthquake Early Warning may not arrive before strong

tremors in areas near the epicenter. Tsunami Warning is a major tidal wave/seismic sea wave

notification delivered from the meteorological bureau to the area including target coast. Disaster and Evacuation Information is a service that

distributes bulletins concerning residents' safety including evacuation advisories, evacuation orders and other warnings issued by the national and local governments.

The service is available only in Japan (it cannot be used overseas).
No information fee or communication charge is required for receiving Emergency Rapid Mail.

 KDDI is not liable for damages suffered by customers resulting from the service's information, lack or delay in the information caused by transmission or system breakdowns

or other events that are outside the responsibility of KDDI. Refer to the Japan Meteorological Agency web page for details about distribution of Earthquake Early Warning. http://www.ima.go.ip/

You cannot receive Emergency Rapid Mail when your cell

phone is turned off. Emergency Rapid Mail may not be received if you are in a place where signal does not reach even in the service area (e.g. in a tunnel, basement) or in a place with a poor reception

# Attaching/Removing microSD memory card

Before attaching/removing the microSD memory card, make sure to turn off the product

Attaching microSD memory card

1 Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernail

2 Hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the product

3 Set microSD memory card into the tray with IC (metal) part facing up

4 Insert the tray with the cards into the main unit and press it all the way

Pay attention to the direction of inserting the tray

5 Close the microSD memory card/au Nano IC Card 04 slot cover, press it firmly to ensure that there are no

gaps between the cover and the main unit P

## Using the touch panel

## The display of the product is a touch panel operated by

touching it with your finger. Tap/Double-tap

Tap: Gently touch a screen and then immediately release your finger. Double tap: Touch the same position twice.

Long-touch Keep touching an item with your finger

Slide

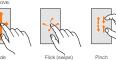
While your finger is gently touching the screen, trace it to the desired direction to move over.

Flick (swipe)

Operate the screen by quickly moving (flicking) your finger up/down or left/right. Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

Drag Keep touching an item or icon, trace it to the desired direction



You cannot receive the Emergency Rapid Mail that the This delivery system is different from Earthquake Early Warning provided through TV, radio, or other communication procedures, which means that the time the Earthquake Early

Warning arrives may vary tion from someplace other than your current location may be received.

reception is failed.

Using 災害用音声お届けサービス (Disaster Voice Messaging Service)

Disaster Voice Messaging Service is a service which allows you to record your voice using smartphone and send someone you want to inform your well-being in case of a large-scale disaster.

音声お届けサービス (Disaster Voice Messaging Service)]

Voice message can be recorded for up to 30 seconds Voice messages cannot be saved or played if the product

Using 災害関連情報 (Disaster related information)

a

1 au災害対策 (au Disaster Countermeasure) menu▶[災害関 連情報 (Disaster related information)]▶ Follow the

Insert a microSD memory card in the appropriate direction Inserting a microSD memory card forcefully into the slot

slot cover while hooking the groove with your finger

2 Hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the

Pay attention to the direction of inserting the tray.

4 Close the microSD memory card/au Nano IC Card 04 slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

When you purchase your product, the internal battery is not fully charged. Charge the battery before use

When the charging starts, notification LED lights according to the battery level. To check the battery level, see the status bar in top of the Home screen. Alternatively, from the Home screen [ III] I▶ [Settings] ▶ [About phone] ▶ [Status] and see "Battery

## Home screen

Home screen consists of multiple screens. Slide or flick left or right to move to the adjacent screen. Tap \( \bigcap \) to return to the

Home screen any time

(1) Google Search ② Widgets 3 Shortcuts (Apps)

4 Home screen position Indicates which screen of the several Home screens you are

⑤ Wallpapers ⑥ Folders (Google, 基本機能

? Apps key



1 Long-touch an area of the Home screen where no icons

**(B)** 











♦Information

Initial settings

**♦Information** 

needle may cause malfunction

For details, refer to "Setting Guide

Setting Screen lock



Do not touch the terminal of the microSD memory card.

(Basic functions))



1 au災害対策 (au Disaster Countermeasure) menu▶「災害用

does not have available memory.

could result in failure to remove the microSD memory card or damage.

Adding to Home screen/Editing Home screen You can change wallpaper or theme of the Home screen and

To use Wi-Fi<sup>®</sup>, initial settings via 4G (LTE/WiMAX 2+) network

You can check history of Disaster and Evacuation Information delivered by local government, disaster related information

Removing microSD memory card 1 Open the microSD memory card/au Nano IC Card 04

3 Remove the microSD memory card out of the tray insert the tray into the main unit and then press it all the

Charging

C) - 0 - 1

34

the Home screen

Widgets & Apps		Add shortcuts of widgets or apps.	
Wallpapers	Album	Select an image from albums to set as a wallpaper.  To set image range, adjust cropping area by dragging, etc.	
	Live Wallpapers	Select a content from albums to set as a wallpaper.	
	Photos	Select an image from photos to set as a wallpaper.	
		Select an image to set as a wallpaper.  Images displayed to the right of "Photos","Live Wallpapers" are "Xperia™,s Wallpapers".	
Themes		Set the wallpapers etc. for the Home screen or the lock screen.	
Home Settings		Set size of icons on the Home screen or app screen.	

# Adding a folder

- 1 From the Home screen, long-touch an icon
- 2 Drag the icon onto another icon

# Support

# Introduction of related accessories

For details, refer to the instruction manual for each device. Sony Mobile TV antenna cable 02 (02SOHSA) Sony Mobile Desktop Holder 01 (01SOPUA) (sold separately)

Common AC Adapter 05 (0501PWA) (sold separately) Common DC Adapter 03 (0301PEA) (sold separately) microUSB cable 01 (0301HVA) (sold separately) microUSB cable 01 Navy (0301HBA) (sold separately) microUSB cable 01 Green (0301HGA) (sold separately) microUSB cable 01 Pink (0301HPA) (sold separately) microUSB cable 01 Blue (0301HLA) (sold separately)

au Carrying Case G Black (0106FCA) (sold separately) Information

For inquiries, call: Customer Service Center

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR

In case above numbers are not available (toll free)

0077-7-111 157 without area code

AFTER CALLING 157 ON YOUR au CELLPHONE

6 0077-7-113 113 without area code

63 0120-977-033 (except Okinawa)

Keitai Guarantee Service Cente

For loss, theft, damage (toll free)

0120-977-699 (Okinawa)

0120-925-919

For loss or theft (toll free)

For general information, charges and operation information and tree

# For the latest information on accessories, visit the au homenage

(http://www.au.kddi.com/) or contact the Customer Service Accessories described above can be purchased from the

au Online Shon. Some accessories may not be nurchased due to the availability

http://auonlineshop.kddi.com/

Deleting shortcuts/widgets/folders

you want to delete

2 Drag the icon or the folder to "Remove from Home

shortcuts etc. in the folder.

### ♦Information

### Using the Apps screen

You may incur communication charges depending on the

# Starting an ann

# 2 Tap an app to use

Main anns

@

**@** 

£	Phone, Contacts	1	Play Store
	E-mail, SMS	•	Camera, Album
9	Chrome		Maps
0	Settings	× . 🚳	Google, Voice Searc
-	Calendar		Basic Manual

# Troubleshooting

Symptom	What you should check	
Power is not turned	Is the internal battery charged?	
on even though  o is pressed	Is pressed for over 1 second?	
The power goes off	Is the internal battery charged?	
The power turns off while activation screen is displayed	Is the internal battery charged?	
The screen freezes and the power cannot be turned off	Open the microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your fingernall, press the OFF button (yellow) with a fine-tipped object for approximately three seconds Release your finger after it vibrates three times. Alternatively, press and hold pand upper part of volume key at the	
	same time for approximately three seconds, and release your finger after it vibrates three times.	
(Out of service area) appears	Is the product out of the service area or in an area where the signal is weak?	
	Is the built-in antenna covered with hand?	
	Is au Nano IC Card 04 inserted?	

# Keitai Guarantee Service Center (for loss, theft, damage)

From a land-line phone/From an au cell phone, 0120-925-919 (toll free)

Business hours 9:00 - 21:00 (7 days a week) Online Repair Desk (24 hours a day over the Internet)

https://cs.kddi.com/support/n\_login.html



The App for the Internet acceptance, if "damage", "wet". "theft" and "loss" are eligible. In the case of spontaneous failure (not the cause damage, such as water wet, but does not nower on the screen does not function or other), it will

be accepted by phone for interview is required. To apply for the Internet, you need the e-mail address.

### au after-sales service information Replacement cell phone delivery service Keitai Guarantee Service Plus ITF members

oak, irreparable damage.

theft or loss

Snontaneous failure 1st year Free of charge Customer charge lst: 5 000 ven Partially damage, water 2nd: 8 000 ven Longtime au users receive a

2.000 ven discount

able resources.	
タキケン! 水ぬれ充電	濡れた状態での充電は、 質常な発熱・境損などの原因とい 大変危険です。

perators collect and recycle unused telepho chargers at stores bearing the ② logo regar



やめましょう 歩きスマホ。

Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY

1 From the Home screen, long-touch an icon or a folder

To delete a folder, then tap "DELETE". It also deletes

· Long-touch a shortcut, widget, or folder icon to move.

### You can call up functions from the Apps screen. App icons installed to the product are also displayed.

function

1 From the Home screen, [ Slide or flick left or right to switch the Apps screen.

Some apps are stored in a folder

£	Phone, Contacts	1	Play Store
	E-mail, SMS	•	Camera, Album
9	Chrome	A	Maps
0	Settings	× . 🚳	Google, Voice Searc
	Calendar		Basic Manual

@

Before you assume that the product is malfunctioning, check

Symptom	What you should check	
Power is not turned	Is the internal battery charged?	
on even though  o is pressed	Is o pressed for over 1 second?	
The power goes off	Is the internal battery charged?	
The power turns off while activation screen is displayed	Is the internal battery charged?	
The screen freezes and the power cannot be turned off	Open the microSD memory card(au Mano IC card of slot cover while hooking the groove with your fingernall, press the CFF button (yellow) with a fine-tipped object for approximately three seconds PRelease your finger after it vibrates three Times. Alternatively, press and hold in and upper part of volume key at the same time for approximately three seconds, and release your finger after it vibrates three times.	
(Out of service area) appears	Is the product out of the service area or in an area where the signal is weak?	
	Is the built-in antenna covered with hand?	
	Is au Nano IC Card 04 inserted?	

## Non-Keitai Guarantee Service Plus LTE members

Spontaneous failure 1st year Spontaneous failure 2nd year or later lo recompense Partially damage, water soak, irreparable damage

# theft or loss Holding over and renair

Keitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	Free or charge	
	Free of charge (three-year	
year or later	warranty)	
Partially damage	Customer charge Upper limit: 5,000 yen	
Water soak, irreparable	Customer charge	
damage	10,000 yen	
Theft, loss	No recompense	
Non-Keitai Guarantee Service Plus LTE members		

Non-Keitai Guarantee Servici	e Plus LI E members
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	
Partially damage	Actual cost
Water soak, irreparable damage	
Theft, loss	No recompense (model change)

\* Charge amounts are all tax excluded

You can download and install apps or games, etc. by using Google

· To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

Deleting (uninstalling) apps

Downloading apps

Before deleting installed apps, back up contents related to the app that you want to save including data saved in the app. Some apps may not be deleted.

# Knowing the status of the product

## Status bar

Symptom

Cannot charge the

battery (Notification

LED does not light.

into charging one)

panel as intended

A message such as

"charge the battery"

Battery usage time

Charging is not

appears

is short

The screen

@

backlight turns off

in a short while

the battery icon

touch panel

The status bar is located at the top of the product screen. On the left of the status bar notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product



Examples of notification icon

Μ	New Gmail message
Ψ	New PC mail message
No.	New E-mail (@ezweb.ne.jp) message
	New SMS/Receiving notification service message, New Receiving notification
-	Talking*1/Calling*1

Cannot operate touch Are you operating with a fingernall or

ised or very low?

rea) appears?

The battery is almost dead.

Is the battery fully charged?

Is the internal battery end-of-life?

Is set "Sleep" period too short?

at places where // (Out of service

harge until the notification LED turn

foreign object on the operating screen

Is the temperature of the product

What you should check Symptom What you should check Is the specified charging equipmen "he display is dark | Is "Brightness level" set to dark? sold separately) attached properly s the proximity/light sensor blocked r covered by sticker? When a large amount of data is save Screen response is slow when you tap n the product or transferring largeon the screen/press size data between the product and Cannot operate key/ Is the power turned on? the keys icroSD memory card, the screen Is "Screen lock" set? sponse may be delayed. Cannot recognize a Is the microSD memory card inserted microSD memory properly?

@

(II)

Missed cal

USB connecting

Wi-Fi® open network available

downloading)

appears on the screen for both networks

notification icons or start corresponding apps

Notification panel

Battery level (100%, Charging)

Silent mode (Vibrate) is set

Silent mode (Mute) is set

Airplane mode is activated

\*1 Two types of network, "LTE" and "WiMAX 2+" can be used. "4G"

If any notification icons are displayed, slide down the status

har to open the Notification panel. You can check details of

To delete a notification, flick the notification left or right.

Some notifications may not be deleted depending on the content

The company determines which network is less busy

depending on the condition of the line to connect

Signal level (Level 4, Out of service area)

4G (LTEWIMAX 2±) data communication

Wi-Fi® connected, Wi-Fi® communicating

status\*1 (Available, data transferring or

### For more details, visit au Customer Support site of au homepage. http://www.au.kddi.com/support/mobile/trouble/repair

Is the microSD memory card unmounted?

# Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements. You are charged for data communications when connecting to

the Internet from the product by using packet communication. You are recommended to back up your data before

updating software. For details, visit http://www.sonymobile.co.jp/support/ or refer to the "Basic Manual" (Japanese) app o

"取扱説明書 (詳細版 )(Full instruction manual)"(Japanese

\*1 This discount applies to customers who have used au for 3 years (25 months) or more, and all the lines within that customer's Family Discount. For customers using a data communication device or tablet, this discount applies to

### **♦Information** Replacement cell phone delivery service

When you have trouble with your au cell phone, replacement cell phone (same model, same color\*1) is delivered by calling to. Return your damaged cell phone within 14 days

after the replacement cell phone is delivered 1 If the same model in the same color is difficult to provide, a replacement mobile phone of a model and a color that are specified by KDDI is provided.

Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st and if you use, it will be the 2nd. For details, refer to au homepage

## Holding over and repair

 Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.

You cannot receive a refund for the replacement of the outer casing due to stains, scratches, paint removal, etc. on the

The product supports SIM unlock. By unlocking SIM lock, you can use non-au SIM cards. customers who are subscribed to a set discount (WIN Single Set Discount or Smartphone Set Discount) and have been under the contract of the line eligible for the set discount for 3

ദ

### [SIM card status]. For details, refer to the au homepage.

https://cs.kddi.com/support/simcard/

# Main specifications

Display	Approx. 5.2 inches TRILUMINOS <sup>®</sup> Display for mobile Approx. 16.77 million colors
	1,080 x 1,920 dots
Weight	Approx. 154 g (with internal battery)
Dimension (W x H x T)	Approx. 72 mm x 146 mm x 7.3 mm
Internal memory	ROM: Approx. 32GB RAM: Approx. 3GB

Checking own phone number

### Information

Alternatively, you can check notifications by swiping

showing notifications on the lock screen.

Notification LED

flashing.

Orange

Green

Flashing

Flashing

**♦Information** 

white

Status

(flicking) down on the lock screen. Or set to hide or keep

Notification LED informs charging prompt, battery level while

Description

The battery is charging when the remaining

The battery is charging when the remaining

The battery is charging when the remaining

The remaining battery level is 14% or lower.

Indicates missed call, new Gmail message, new SMS message.\*1

charging, missed calls, new mails, etc. by turning on or

attery level is 14% or lower

hattery level is 15% - 89%

\*1 Notification LED flashes while backlight is turned off

Flashing of Notification LED three times in red when

pressing o with the power off indicates that the

Downloading and updating software

Update files can be downloaded from the Internet web site

into the product directly.

Note that when Wi-Fi® communication becomes unstable,

1 From the Home screen, [☐]▶[Settings]▶[About

For repair, contact Keitai Guarantee Service Center.

described on the warranty card.

Before handing in the product for repair, make a backup of

the contents of memory since they may disappear during

Recycled parts that meet the Company's quality standards

The SIM unlock service is provided at the au homepage and

Some services, functions, etc. may be unavailable when using

non-au SIM card. The Company is not liable for any operation:

For settings after SIM unlock, operate from the Home screen,

[ im] ▶ [Settings] ▶ [About phone] ▶ [Status] ▶ [SIM status] ▶

repair. Note that the Company shall not be liable for any

damages and loss of income should the contents of

Outside the We shall repair the product for a charge as

packet communication takes the place automatically which

Repairs will be done based on the terms of

services of the free-of-charge repair warranty

requested by the customer if repair renders it

When you start charging with the product powered off, the

appears on the display, however, the notification LED lights in color that indicates the battery level.

notification LED turns in red. When the status of battery

remaining battery is not sufficient

may apply communication fees

phonel▶[Software update

When asking for repair

usable.

emory be altered or lost.

are sometimes used for repair

2 [■1▶[Refresh]

period

period

**♦Information** 

SIM unlock

au shons

After-sales service

battery level is 90% or higher.

[Myself] to check your phone numb

Setting the silent mode (Vibrate)

# 2 [

icon for the volume adjusting bar changes to ..... Tap "m" to adjust volume of ringtone, media sour

# 1 Press the volume up key or down key

on the volume adjusting har turns to

### ♦Information

- Baising the volume by pressing the volume up key in the silent mode, or adjusting volume of "Ring volume" of "So & notification" in the silent mode (Vibrate) cancels the silent

# 1 From the Home screen, [□] > [Settings]

2 [About phone]▶[Status]▶[SIM status] phone number\*

# 1 Press the volume up key or down key

Setting the silent mode (Mute)

# 2 [□]▶[□]

**@** 

@

When the "silent mode" is set, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of video, or music, etc. are not muted.

**@** 

Setting Airplane mode

2 [ ] of "Airplane mode"

1 Tap a character input box

OWERTY keyboard appears

to select a character variant

purchasing your au cell phone.

purchased au cell phone.

au Nano IC Card 04

After-sales service

an au shop or PiPit.

2 Tap [ ] to display Numeric keypad

**Entering characters** 

nessage, etc.

♦Information

When airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi<sup>®</sup> function, Bluetooth<sup>®</sup> function,

To display the software keyboard, tap a character input box

on the character entry screen for adding contacts, creating a

With "International keyboard", you can use QWERTY keyboard

to enter characters. Numeric keypad to enter numbers and

For Symbol keypad, tap " on the Numeric keypad.

Tap " at the bottom of the screen to hide the software

tch between lower-case " upper-case " and

caps on QWERTY keyboard.
When using QWERTY keyboard, touch and hold a character

Once you cancel the membership, you cannot reapply for it

Note that when changing the model or purchasing an extra

When an au cell phone is handed over to you or someone else, the Keitai Guarantee Service Plus LTE membership is

also handed over to the successor of the cell phone.

When you get a new au cell phone by changing the model or

purchasing an extra cell phone, the "Keitai Guarantee Service

Plus"/Keitai Guarantee Service Plus LTE" membership for the

The au Nano IC Card 04 is lent to you by au. In case of loss or

damage, the card will be replaced at your expense. When a

malfunction is suspected, or in case of theft or loss, contact

If you are unsure about anything regarding after-sales service,

Service contents are subject to change without notice

cell phone, this service only covers the most recently

\* o delete the character before the cursor

You can apply for membership only at the time of

until you purchase an au cell phone next time.

old au cell phone is automatically canceled

NEC Beader/Writer P2P function) are turned off

Use software keyboard to enter characters.

Switching software keyboards

symbols, and Symbol keypad for more symbols

- Collected au cell phones by Replacement cell phone delivery service which you used before are recycled to cell hones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers
- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or renaired by an unauthorized renair office is not covered by the warranty and repair may be refused.

# Performance parts for repair

The Company retains performance parts for repair of the Xperia<sup>™</sup> X Performance main unit and its peripherals for four years after discontinuation of production. "Performance parts repair" refers to parts required for maintaining the functions of the product.

# Warranty card

Image pickup device (type)

Camera pixels

stand-by

Charging time

watching time

Continuous In Japan

Continuous In Japan

Continuous Full Sea

connection number

Continuous 1Sea viewina

Continuous tethering time

Wi-Fi® tethering maximum

At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filled in on the warranty card, and be sure to keep it in a safe

### Keitai Guarantee Service Plus LTE An after-sales service membership program on a monthly basis called "Keitai Guarantee Service Plus LTE" (monthly fee

380 yen tax excluded) is available for using your au cell phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Keitai Guarantee Service Center.

Camera: Backside

uminated CMOS

Approx. 1,250 min

Approx. 560 hours

05 (sold separately):

Approx. 8 hours 40 min.

Approx. 130 min.

Approx. 430 min

Camera: Effective pixe

Approx. 23 million pixels

ont camera: Effective

pixels Approx. 5.1 million

umination layered CMOS

ront camera: Backside-

# contact the following service contact

630

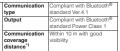
Customer Service Center (for service canceling procedure

# From a land-line phone. (5) 0077-7-113 (toll free)

From an au mobile phone, 113 without area code (toll free)

# Business hours: 24 hours live support

**(3)** 



1 Varies by obstruction between communication devices or radio

\*2 It is a specification according to purpose of use of Bluetooth® device and is defined by Bluetooth® standard

party's device.

refer to the au homepage.

continuous Full Seg watching time, continuous 1Seg viewing time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the

**(3)** (B)

Communication distance Supported Bluetooth<sup>6</sup> AVRCP SPP OPP HID PAN, HOGP, MAP, DUN\*4

band 2 483 5 MHz) wave reception status

\*3 Some contacts data may not be displayed correctly on the other

\*4 Only supported to a part of car navigation systems. For use

## **♦Information**

The continuous call time, continuous stand-by time location where the product is used, and the function

call time Overseas (GSM) Approx. 740 min.

Overseas (GSM)

(7)

a