verizon

Get to Know Your Device

Verizon Jetpack® 4G LTE
Mobile Hotspot - AC791L

NETGEAR®

Getting Started

Optional: SIM Card
The SIM card is preinstalled in your Jetpack. If you need to replace your SIM card, locate the slot for the SIM card (under the back cover), and gently slide the SIM card out to remove it.
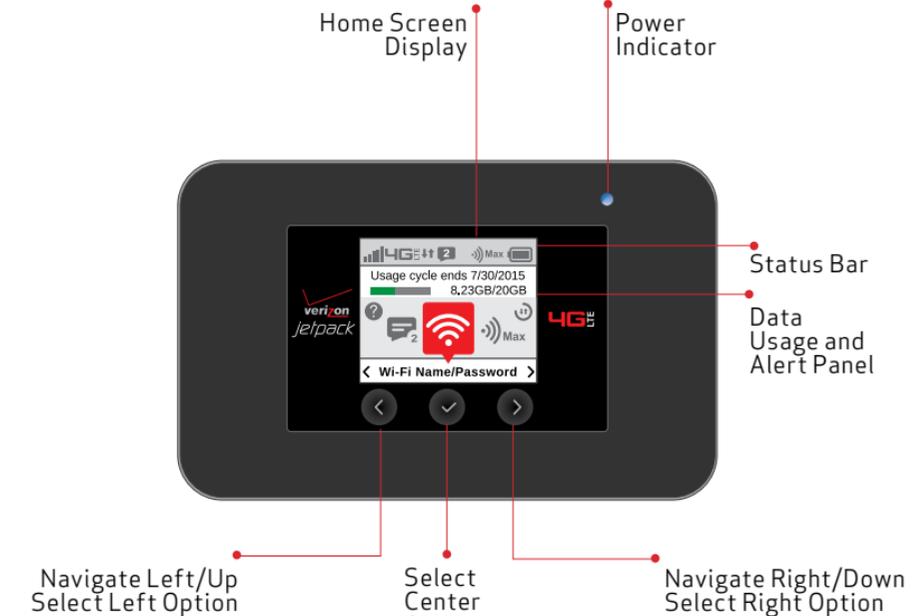
Step 1. Insert the Battery
Insert the battery, making sure to align the gold contacts. Press down gently to secure the battery.

Step 2. Replace the Back Cover
Line up the 2 tabs on the back cover with the slots at the bottom of the Jetpack, and then press down along the edges to secure the cover.

Jetpack Overview

Home Screen Display

Power Indicator

Status Bar

Data Usage and Alert Panel

Navigate Left/Up
Select Left Option

Select Center Option

Navigate Right/Down
Select Right Option

Power button

Universal Charging port

Accessary port

Accessary port

NOTE: Appearance of device might vary.

WARNING! Use only an approved charger to charge your Jetpack. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.
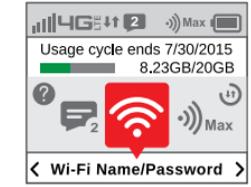
Operation Status

Operations	Actions
Power On	To turn ON, press and hold the Power button for 2 seconds.
Power Off	To Turn OFF, press and hold the Power button for 3 seconds.
Display Wake-Up	When the display is off (sleep mode), press the Power button to turn on your screen.
Power Indicator	When the display is off and the Jetpack is powered on, the Power indicator light blinks.

Device Display

Home Screen

Usage cycle ends 7/30/2015
8,23GB/20GB

‹ Wi-Fi Name/Password ›

Display Indicators
STATUS ICONS

Icon	Description
	Network Signal Strength Indicator
	Activity Indicator appears when data is being transferred between the Verizon network and your Jetpack.
	Connected Device Indicator displays the number of devices connected to your Jetpack.
	Roaming indicator appears when you are roaming.
	Messages Indicator appears when you have unread Verizon system messages.
	Battery Indicator displays the remaining battery charge and battery charging status.

CAROUSEL ICONS

Icon	Description
	Wi-Fi — View Wi-Fi Name/Password.
	Connected Devices — View currently connected/blocked device details.
	Data Usage — View data usage and billing cycle details.
	Settings — View/change basic Jetpack and Wi-Fi settings.
	Universal Charging — Displays universal charging status.
	Software Update — View current software version and check for updates.
	About Jetpack — Displays device details/Internet status.
	Help — Displays Help, Tips, and Advanced features.
	Messages — View/delete system messages.
	Alerts — View/delete Alerts.

DRAFT

Using Your Jetpack

System Requirements
Your computer, tablet, or other wireless devices need Wi-Fi capability and Internet browser software only.

Your Jetpack is compatible with all major operating systems and the latest versions of browsers.

Menu and Password
You can view your Wi-Fi name and password using the following steps.

1. To turn ON, press and hold the Power button for 2 seconds.
2. Select **Wi-Fi Name/Password** to open the menu.
Important: The default Admin password is the same as the default Wi-Fi password. To change either password, sign in to the Jetpack Admin website (see **Accessing Advanced Settings**).

Connecting to the Internet
1. To turn ON, press and hold the Power button for 2 seconds.
2. Open the Wi-Fi application or controls on the computer or Wi-Fi-capable device you want to connect to the Jetpack and find the Wi-Fi network (SSID) named "**Verizon-791L-XXXX**."
3. To view the Wi-Fi network name for your Jetpack, select **Wi-Fi Name/Password**.
4. Select **Connect** and enter your Wi-Fi password when prompted.
Your Wi-Fi-capable device is now connected to the Internet.

Resetting Your Jetpack
To restore your Jetpack to its factory settings, follow the steps below:

1. To turn ON, press and hold the Power button for 2 seconds.
2. Select **Jetpack Settings > Factory Reset** .
3. Click the **Restore Factory Defaults** button.

Universal Charging
The universal charging cable allows you to charge other devices such as smartphones, to keep you powered and connected longer.

To charge an external device using the Jetpack:

1. To turn ON, press and hold the Power button for 2 seconds.
2. Connect the universal charging cable to the Jetpack.
3. Connect the other end of the charging cable to a USB cable, then connect the other end of the USB cable to the device you wish to charge.

Accessing Advanced Settings
To access advanced settings and manage the Jetpack, you can sign in to the Jetpack Admin website using the following steps:

1. Connect your Wi-Fi-capable device to the Jetpack using the steps outlined in the Connecting to the Internet section.
2. Open a Web browser on your connected device and enter http://my.jetpack or http://192.168.1.1.
3. Sign in with the Jetpack Admin password, which can be found using the following steps:
1. To turn ON, press and hold the Power button for 2 seconds.
2. Scroll to the Help icon and open the menu.
3. Open the **Jetpack Admin website** option to view the Admin password.

Managing Wi-Fi Networks and Connections
When connected to the 4G LTE network, the default settings allow 15 Wi-Fi-capable devices to connect wirelessly to the primary network, one Wi-Fi-capable device to connect wirelessly to the guest network, and one additional tethered device via USB. The guest network is turned off on initial start-up. To use the guest network, you must turn it on.

To change the number of devices that can connect to either network, follow the steps below:

1. Sign in to the Jetpack Admin website and select **Jetpack Settings > Wi-Fi** .
2. Choose a Wi-Fi profile and then expand the Options.

Monitoring Data Usage
You can monitor your Jetpack data usage and set up usage alerts through your My Verizon account. You can also see current usage details on your Jetpack Home screen or by scrolling to the Data Usage icon and opening the menu item.

Support & More

My Verizon App
Manage your account, track your usage, edit account information, pay your bill and more.

Get Help Using Your Jetpack
Use Help to get assistance right from your Jetpack.

From your computer, visit verizonwireless.com/support.

Customer Service
Call (800) 922-0204.
Follow us @VZWSupport.

More Information
To download a User Guide go to verizonwireless.com/support and find your device. To access the User Guide from the Jetpack Admin website, select **My Jetpack Home > Help & Support > Device Support Page & User Guide**.

Customer Information

Notes