

N900 Wireless Dual Band Gigabit Router WNDR4500 Setup Manual



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Installing Your Wireless Router

To help you set up your router and get on the Internet quickly, the *Resource CD* contains a Smart Wizard™. The Smart Wizard walks you through the steps required to connect your router and PC(s); configure your internet settings; configure your wireless settings; and enable wireless security for your network. When you have finished, you will be Internet ready!



If you have a Linux system, you need to use the manual installation method (see “[Installing Your Wireless Router Manually \(Advanced and Linux Users\)](#)” on page 11).

You can set up your N750 wireless gigabit router using one of two methods:

- **Smart Wizard Setup:** The Smart Wizard setup is available on your *Resource CD*. See “[Installing Your Wireless Router Using Smart Wizard](#)” on page 9 to use the Smart Wizard.
 - This is the easiest option. The wizard guides you through the setup process. It automates many of the steps and verifies that the steps have been successfully completed.
 - Smart Wizard requires a PC running Microsoft Windows or a Mac.



Before running the Smart Wizard on a corporate PC to set up your home router, check with your company’s network support staff. Corporate network settings or Virtual Private Network (VPN) client software may conflict with the default settings of a home router. If you are unsure about whether there might be a conflict, use a different computer.

- **Manual Setup:** If you cannot or prefer not to use the Smart Wizard, see “[Installing Your Wireless Router Manually \(Advanced and Linux Users\)](#)” on page 11. For example, if you are using a Linux operating system or are technically knowledgeable, select this option. If you choose to use this option and install your router manually, for best results, install and set up your router in this order:
 1. Install and connect your wireless router to your network (see “[Connecting Your N750 Wireless Gigabit Router](#)” on page 11).
 2. Set up your wireless router for Internet access (see “[Setting Up Your Router for Internet Access](#)” on page 15).
 3. Configure your wireless network and select wireless security settings to protect your wireless network (see “[Configuring Your Wireless Network](#)” on page 19).

Updating Your Router Firmware

NETGEAR is always improving the operability and features included with your router. To make it easy for you to receive the best, most up-to-date features of your router, NETGEAR provides a variety of methods for updating your product.

- The Smart Wizard installation assistant lets you check for and install updates as part of the setup activity.
- The router includes an update feature that lets you check for and install updates. You must be logged in to the router to use this feature (see the *Reference Manual* for details).

These options are discussed in “[Installing Your Wireless Router Manually \(Advanced and Linux Users\)](#)” on page 11.

Installing Your Wireless Router Using Smart Wizard

Prepare the following before you set up your router, making sure that:

- You are using a computer with either a Mac operating system or a Windows operating system (Windows 7, Windows Vista, Windows 2000, or Windows XP with Service Pack 2 or above).
- You have an Internet service connection through an Internet Service Provider (ISP).
- Your PC has a wired Ethernet connection (not a wireless connection).
- For cable modem service, that you use the computer you first used to set up your Internet service.

The NETGEAR Smart Wizard takes you through the procedure to connect your router and PC(s). It then helps you to configure your wireless settings and enable wireless security for your network. The Smart Wizard guides you through the setup and configuration process by automating many of the steps. At each step in the setup process, the Smart Wizard checks to ensure that the steps you perform are successfully completed.

The wizard setup process takes about 20 minutes to complete.

To set up your router using the Smart Wizard:

1. To start the Smart Wizard:

- **For Windows users,**
 - Insert the *Resource CD* into your PC. The CD will automatically start and detect the language you are using on your PC. Select a different language option, if you prefer.



If the CD does not automatically start, browse the CD and double-click on .

- In the CD's menu, click **Setup** to start the Smart Wizard.

- **For Mac users,** double-click the MacWizard program.

2. When the Smart Wizard prompts you to Check for Firmware Updates, click **Yes** to check the NETGEAR website for new router firmware; or check **No** to check for updates later (see [“Accessing Your Router After Installation and Checking for New Firmware”](#) on page 19).

3. Follow the instructions and prompts to complete the installation.

The Smart Wizard guides you through installing your router, connecting your router to the Internet, configuring your wireless network settings, and selecting the optimum security protection for your network. If you choose not to select a security option during installation, you can always access the router's user interface later to select a security option (see [“Setting Your SSID and Wireless Security Manually” on page 20](#) or [“Using Push 'N' Connect \(WPS\) to Configure Your Wireless Network” on page 23](#)).



To ensure optimum performance of your high-speed wireless router, the wireless adapter card for each computer in your network should support the same technology as your router (see the online *User Manual* for more information).

At the close of installation:

- **For Windows users**, the Smart Wizard places a *Router_Setup.html* file on your computer's desktop so that you can view the router settings. It also places the Router Login  shortcut on the desktop for you to access the router's main menu.
- **For Mac users**, the Smart Wizard places a *Router_Setup.pdf* file on your desktop.

You are now connected to the Internet!

After connecting to the Internet, you can:

- Log in to the router and check for new firmware. Refer to the bottom label for the default login information, or see the steps in [“Accessing Your Router After Installation and Checking for New Firmware” on page 19](#).
- Set up additional wireless computers in your network for Internet access (see [“Configuring Your Wireless Settings and Security Options” on page 20](#)).

For advanced features not covered in this manual, see the *Reference Manual* on your *Resource CD*. A link to the online *Reference Manual* also is available from the router interface.



The factory default state is restored when you use the restore factory settings button. See [“Restoring the Default Password and Configuration Settings” on page 38](#) for more information about this feature.

Installing Your Wireless Router Manually (Advanced and Linux Users)

Before installing and connecting your router manually, review the list below and make sure that you have all of the necessary information.

- A DSL or cable service connection to an Internet Service Provider (ISP).
- The configuration information your ISP gave you. Depending on how your Internet account was set up, you might need the following information to set up your N750 wireless gigabit router and access the Internet:
 - Host and Domain Name
 - Internet Login Name and Password (frequently an email address and password)
 - Domain Name Server (DNS) Addresses
 - Fixed or Static IP Address

Your ISP should have provided you with all the information needed to connect to the Internet. If you cannot locate this information, contact your ISP.

If you have not already done so:

- Check the package contents of your router to ensure that it is complete (see [“Unpacking Your New Wireless Router” on page 1](#)”).
- Select an optimum location for your N750 wireless gigabit router after reviewing the guidelines presented in [“Positioning Your Wireless Router” on page 6](#).”

Connecting Your N750 Wireless Gigabit Router

Before you install your N750 wireless gigabit router, make sure that the Internet Protocol (TCP/IP) Property settings on your computer are set to “automatically obtain an IP address” using DHCP and “Obtain DNS server address automatically.” You can check these settings by looking at the TCP/IP Properties of your Internal Network Connections, which are accessible through the

Control Panel of your computer. If you are unsure about this, refer to the documentation for your computer or see the link to TCP/IP Addressing in [“Related Documents” on page 39](#).



If you are replacing an existing router, disconnect it completely from your network and set it aside before starting to install your new router.

There are two steps to setting up your N750 wireless gigabit router:

1. Connect the router to the ADSL or cable modem, and connect a computer to the router.
2. Configure the router to use your Internet service.

To connect your N750 wireless gigabit router:

1. Connect the N750 wireless gigabit router, the computer, and the modem.
 - a. Turn off your computer.
 - b. Turn off and unplug the cable or ADSL broadband modem. If your modem has a backup battery, remove it as well.
 - c. Locate the Ethernet cable (1) that connects your computer to the modem.

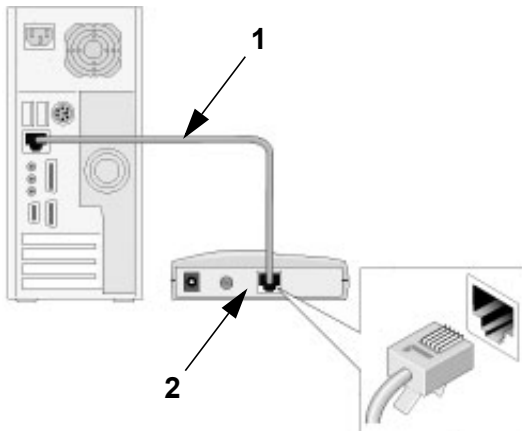


Figure 5

2. Disconnect the cable from the modem (2). You will connect it to the router later.
3. Locate the Ethernet cable that came with the NETGEAR product. Securely insert that Ethernet cable into your modem and into the Internet port of the N750 wireless gigabit router (3).

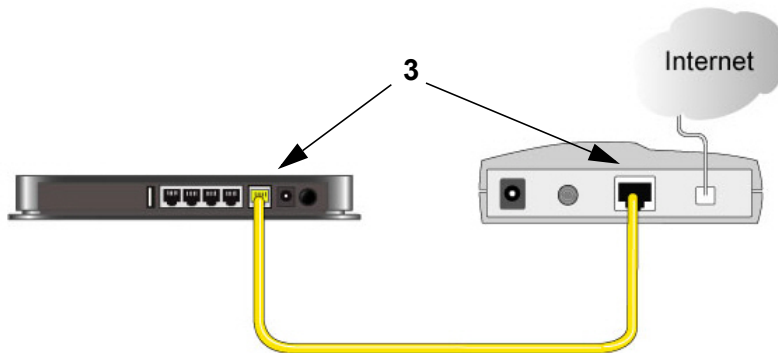


Figure 6

4. Locate the cable you removed from the modem in step 2. Securely insert that cable (4) into a LAN port on the router such as LAN port 1.

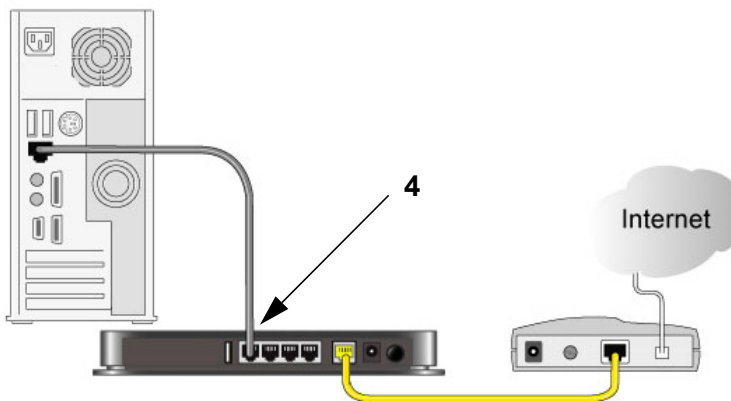


Figure 7

Your network cables are connected, and you are ready to start your network. It is important that you start your network in the correct sequence.

To start your network in the correct sequence.



Failure to start or restart your network in the correct sequence could prevent you from accessing the Internet.

1. First, plug in and turn on the cable or DSL modem (if your modem has a backup battery, plug it back in). Wait 2 minutes.
2. Now, plug the power cord into your N750 wireless gigabit router and into a power outlet. Wait 1 minute.
3. Last, turn on your computer. It might take several minutes for your router to establish a connection with your computer and your Internet provider.



For DSL customers, if software logs you in to the Internet, *do not* run that software. You might need to go to the Internet Explorer Tools menu, select Internet Options, and then click the Connections tab, where you can select **Never dial a connection**.

Verifying Your Connection

Verify that your router is connected correctly by checking the wireless router status lights (as illustrated in [Figure 8](#)).

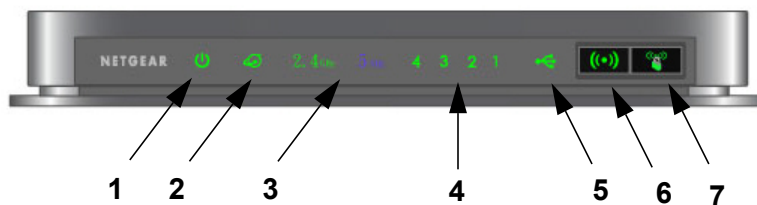


Figure 8

Check the N750 wireless gigabit router status lights to verify the following:

- **Power.** The Power light (1) should turn solid green. If it does not, see [“Checking Basic Router Functions”](#) on page 27.
- **Internet.** The Internet port light (2) should be lit. If it is not, make sure that the Ethernet cable is securely attached to the N750 wireless gigabit router Internet port and that the modem, and that the modem is powered on.
- **Operating Mode.** The 2.4 GHz N/G-Band light (3) should be on; the 5.0 GHz N-Band light (3) should be on.

- **LAN.** At least one LAN light (4) should be lit. Green indicates that your computer is communicating at 1 Gbps; amber indicates 10/100 Mbps. If a LAN light is not lit, check that the Ethernet cable from the computer to the router is securely attached at both ends, and that the computer is turned on.
- **USB.** The USB light (5) should be lit if a USB device is connected and ready to be used. The light will be fast blinking green when the USB device is in use.
- **WLAN On/Off.** The Wireless Local Area Network (WLAN) button (6) turns the 2.4 GHz and 5.0 GHz wireless radios on and off.
- **WPS.** The WPS button (7) shows blinking green to indicate WPS activity, when the device is in the 2 minute interval to synchronize security or there is a WPS error.

Setting Up Your Router for Internet Access

When configuring your wireless router manually, you must log in to your N750 wireless gigabit router to set it up initially and to make any changes to your wireless router's settings later.



The factory default state is reset when you use the Restore Factory Settings button. See “[Restoring the Default Password and Configuration Settings](#)” on page 38 for more information.

To access your router:

1. Connect to the N750 wireless gigabit router by typing **http://www.routerlogin.net** in the address field of your browser, and then press **Enter**.



Figure 9



Connect to the N750 wireless gigabit router by typing any one of these three URLs in the address field of your browser, then pressing **Enter**:

- **http://www.routerlogin.net**
- **http://www.routerlogin.com**
- **http://192.168.1.1**

A login window such as the one in the following figure displays:



Figure 10

2. For security reasons, the router has its own user name and password. When prompted, enter **admin** for the router user name and **password** for the router password, both in lowercase letters.



The router user name and password are not the same as any other user name or password you might use to log in to your Internet connection.

A progress bar will display, checking for a new version of the firmware.

3. If new firmware is available, click **Yes**, and the router will automatically upgrade itself with the latest firmware.



Do not try to go online, turn off the router, shut down the computer, or do anything else to the router until the router finishes restarting and the Ready light has turned solid green for several seconds!

4. From the main menu, select **Setup Wizard**. The **Setup Wizard** screen displays.

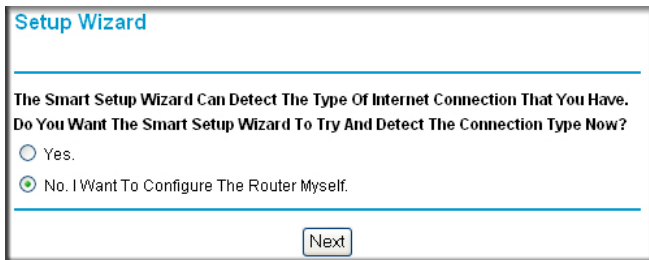


Figure 11

5. Select **No** to set up the connection yourself. Click **Next** and the **Basic Settings** screen will display. Enter the required information for your ISP connection in the appropriate fields. If you need assistance, follow the **Basic Settings Help** screens on the router interface or see the online *User Manual* for this N750 wireless gigabit router.



If you cannot connect to the wireless router, check the Internet Protocol (TCP/IP) properties in the Network Connections section of your Control Panel. It should be set to obtain *both* IP and DNS server addresses automatically. For assistance, see your computer documentation or see the links in [“Related Documents”](#) on page 39.

6. Click **Apply** to save your settings and complete your connection.

You are now connected to the Internet! The N750 wireless gigabit router home page will display.

To complete your router setup and to configure your wireless network, see [“Accessing Your Router After Installation and Checking for New Firmware”](#) on page 19 and [“Configuring Your Wireless Settings and Security Options”](#) on page 20.

If you do not connect successfully:

- Review your settings and make sure that you have selected the correct options and typed everything correctly.
- Contact your ISP to verify that you have the correct configuration information.
- Read [“Troubleshooting” on page 26](#).

If problems persist, register your NETGEAR product and contact NETGEAR Technical Support.

Configuring Your Wireless Network

After installing your router, you must log into the router to complete your wireless setup. When you log in to the browser, you will be prompted to check for firmware updates from the NETGEAR update server.

Accessing Your Router After Installation and Checking for New Firmware

The Smart Wizard only appears when you run the CD. If you want to change the settings after installing and configuring your router, you can click the desktop shortcut—a pre-configured shortcut  placed on your desktop by the Smart Wizard at installation—to open the router management interface.¹ You can also change your settings, or configure your wireless and security settings, by opening a browser window and logging in to the router. You will also be prompted to check for new router firmware for the router.

To log in to the router after installation:

1. Open a browser window and type **<http://www.routerlogin.net>** in the address field of your browser. Press **Enter**.



You can enter either of these addresses to connect to your wireless router:
<http://www.routerlogin.net> or **<http://www.routerlogin.com>**.

2. When prompted, enter the Password (**admin** is the default router User Name and **password** is the default router Password), both in lowercase letters. If you changed the Password from the defaults, then enter your new Password.



The router User Name and Password are unique to the router and are not the same as any other User Name or Password you may use to log in to your Internet connection.

1. The shortcut icon is installed on your desktop only when using the Smart Wizard installation method.

Configuring Your Wireless Settings and Security Options

The wireless network settings of the router must match the wireless network settings of any wireless devices that connect wirelessly to the router (such as wireless adapter cards and wireless computers).

For a wireless connection, the router and each wireless computer must use the same SSID, also called the wireless network name, and the same wireless security. NETGEAR strongly recommends that you use wireless security.



Indoors, computers can connect over wireless networks at a range of several hundred feet. This can allow others outside of your immediate area to access your network.

The Wireless Settings screen lets you set your wireless network connections and the wireless security option for your network and router. To configure the wireless network, you can either manually specify your network name (SSID) and your wireless security settings (see [“Setting Your SSID and Wireless Security Manually” on page 20](#)) or, if the clients in your network are WPS capable, you can use Wi-Fi Protected Setup (WPS) to automatically set the SSID and implement WPA/WPA2 security on both the router and the client device (see [“Using Push 'N' Connect \(WPS\) to Configure Your Wireless Network” on page 23](#)).



If you configure the router from a wireless computer and you change the router's SSID, channel, or security settings, you will lose your wireless connection when you click **Apply**. You must then change your computer's wireless settings to match the router's new settings. To avoid this situation, you can use a computer that is connected to the router with an Ethernet cable.

For a complete overview of all the security configurations that can be implemented on this router, see the online *User Manual*. A link to the *User Manual* is on the *Resource CD*.

Setting Your SSID and Wireless Security Manually

To specify the wireless settings, you must know the following:

- Name (11N 2.4 GHz SSID). The default is **NETGEAR**.
- Name (11N 5 GHz SSID). The default is **NETGEAR-5G**.

- The wireless mode (802.11n) that each wireless adapter supports. The default is **Up to 145Mbps at 2.4 GHz and 450Mbps at 5 GHz**.
- Wireless security option. NETGEAR strongly recommends that you use wireless security. To successfully implement wireless security, check each wireless adapter to determine which wireless security option it supports.

To set up basic wireless connectivity on your router:

1. Log in to the N750 wireless gigabit router at **<http://www.routerlogin.net>**, with the default user name of **admin** and default password of **password**, or using whatever LAN address and password you have set up.
2. Select **Wireless Settings** under Setup in the main menu to display the Wireless Settings screen.
3. Select your region. In the United States, the default region cannot be changed. For the rest of the world, the default region is Europe.
4. Set up the 2.4 GHz wireless network:
 - a. Enter the SSID name. The default is **NETGEAR**.



The SSID of any wireless adapters must match the SSID you configure in the N750 wireless gigabit router. If they do not match, you will not get a wireless connection.

- b. Select the operating channel for the wireless mode. The default is Auto. When Auto is selected, the router finds the best operating channel available.

If you notice interference from nearby devices, you can select a different channel. Channels 1, 6, and 11 will not interfere with each other.
 - c. Leave the wireless mode set to the default setting of **Up to 145Mbps** for 2.4GHz.
5. Select security options for the 2.4GHz wireless network.

The wireless Security Options are set to **None** by default. NETGEAR strongly recommends that you use wireless security. You can select a different Security Option and a different passphrase for each wireless network. For the highest performance of the 2.4GHz wireless network and the most secure encryption, NETGEAR recommends that you use **WPA2-PSK** as your security option.
 6. Set up the 5GHz wireless network:

- a. Enter the SSID name. The default is **NETGEAR-5G**.



The SSID of any wireless adapters must match the SSID you configure in the N750 wireless gigabit router. If they do not match, you will not get a wireless connection.

- b. Select the operating channel for the wireless mode. The default is **153** for North America, and **44** for most other countries. If there is an Auto option in the channel list and you select it, the router will find the best operating channel available.

If you notice interference from nearby devices, you can select a different channel.

- c. Leave the wireless mode set to the default setting of **Up to 450Mbps** for 5GHz.
7. Select security options for the 5 GHz wireless network.

The wireless Security Options are set to **None** by default. NETGEAR strongly recommends that you use wireless security. You can select a different Security Option and a different passphrase for each wireless network. For the highest performance of the 5 GHz wireless network and the most secure encryption, NETGEAR recommends that you use **WPA2-PSK** as your security option.

8. Click **Apply** to save your changes.



If you are configuring the router from a wireless computer and you change the router's SSID, channel, or security settings, you will lose your wireless connection when you click **Apply**. You must then change the wireless settings of your computer to match the router's new settings.

To set up your computers for wireless connectivity:

1. Program the wireless settings of each computer or wireless adapter to have the same SSID (wireless network name) as the router.
2. Check that the wireless adapter on each computer can support the mode and security option that you selected. (If you have a question, see the online *User Manual* or review the settings you selected in “[Configuring Your Wireless Settings and Security Options](#)” on page 20).
3. Check that the security settings on each wireless device match the security settings of the router. For example, if you selected a security option requiring a passphrase, then the same passphrase must be used for each wireless computer.

4. Check that each wireless computer has a wireless link and is able to obtain an IP address by DHCP from the router.



For a Windows PC, go to the Control Panel and select Network Connections. Check the Wireless Connections Properties and ensure that TCP/IP Properties are set to Obtain an IP address automatically.

To access the Internet from any computer connected to your N750 wireless gigabit router, launch a browser such as Microsoft Internet Explorer or Mozilla Firefox.

Using Push 'N' Connect (WPS) to Configure Your Wireless Network

If your wireless clients support Wi-Fi Protected Setup (WPS), you can use this feature to configure the router's SSID and security settings and, at the same time, connect the wireless client securely and easily to the router. Look for the  symbol on your client device.¹ WPS automatically configures the SSID and wireless security settings for the router (if the router is in its default state) and broadcasts these settings to the wireless client.



NETGEAR's Push 'N' Connect feature is based on the Wi-Fi Protected Setup (WPS) standard. All other Wi-Fi-certified and WPS-capable products should be compatible with NETGEAR products that implement Push 'N' Connect.

If the router has already been configured manually or by using the Smart Wizard, and any of these security options have been enabled (WEP with auto authentication, WPS-PSK, WPA2-PSK, or no security), a wireless client can be added to your network quickly and simply by using Push 'N' Connect. In this case, the existing wireless settings are broadcast to the WPS-capable client. (For more information on setting up a mixed network, see the online *User Manual*. A link to the *User Manual* is on the *Resource CD*.)

The following instructions assume that you are configuring WPS on the router for the first time and connecting a WPS-capable device such as a wireless computer or wireless adapter.

To connect a device using WPS:

1. Open the networking utility of the device you want to connect to that supports WPS.
2. Push the N750 wireless gigabit router's WPS button, then release. The WPS LED will start to blink.

1. For a list of other Wi-Fi-certified products available from NETGEAR, go to <http://www.wi-fi.org>.

3. While the WPS LED is blinking, you have 2 minutes to enable WPS on the device you are connecting to. The blinking ceases when one of these two conditions occurs:
 - WPS has enabled security between the router and the other device. The router has generated an SSID, implemented WPA/WPA2 wireless security (including a PSK security password) on the router and has sent this configuration to the wireless client.
 - If you do not establish a connection using WPS during this 2-minute interval, your router security and SSID (wireless network name) will be restored to the default settings (router security will be set to None).

The WPS LED will stop blinking or turn off, depending on whether the wireless device has connected successfully.

4. Note the new SSID and WPA/WPA2 password for the wireless network.

To access the Internet from any computer connected to your N750 wireless gigabit router, launch a browser such as Microsoft Internet Explorer or Firefox.



If you are planning a mixed network of WPS capable devices and non-WPS capable devices, NETGEAR suggests that you set up your wireless network and security settings manually first, and use WPS only for adding additional WPS capable devices.

For more information about setting up your wireless network and configuring your wireless security settings, see the *User Manual*. A link to the online *User Manual* is on your *Resource CD*.

Testing Basic Wireless Connectivity

Once you have established basic wireless connectivity and enabled security settings appropriate to your needs, you can test connectivity between devices connected to your router.

To test basic wireless connectivity:

1. Log in to the N750 wireless gigabit router at **<http://www.routerlogin.net>**, using the default user name of **admin** and default password of **password**, or using whatever LAN address and password you have set up.
2. Select **Wireless Settings** from the main menu of the N750 wireless gigabit router.

3. Note your SSID name. If you used WPS to establish a connection with other devices, the SSID will now be a randomly selected name.



The SSID of any wireless adapters or wireless devices connected to your router must match the SSID you configured in the N750 wireless gigabit router. If they do not match, you will not get a wireless connection.

4. Make sure that you have selected the region in which the wireless router will operate.
5. Check the Wireless mode. The default is **Up to 450Mbps at 5GHz & 145Mbps at 2.4GHz**. If you are experiencing interference, try selecting one of the other available settings (see [“Configuring Your Wireless Settings and Security Options” on page 20](#)).
6. Check your wireless security. If you used WPS to enable wireless security, your security will be set to WPA/WPA2 with a randomly-selected PSK security password.
7. Click **Apply** to save any changes.



If you are configuring the router from a wireless computer and you change the router's SSID, channel, or security settings, you will lose your wireless connection when you click **Apply**. You must then change the wireless settings of your computer to match the router's new settings.

8. Configure and test your computers for wireless connectivity.

Program the wireless adapter of your computers to have the same wireless network name (SSID) as the N750 wireless gigabit router and the same wireless security as your N750 wireless gigabit router. Check that they have a wireless link and are able to obtain an IP address by DHCP from the router.

Your N750 wireless gigabit router is now configured to provide Internet access for your network. Your N750 wireless gigabit router automatically connects to the Internet when one of your computers requires access. It is not necessary to run a dialer or login application such as Dial-Up Networking or Internet to connect, log in, or disconnect. These functions are performed automatically by the N750 wireless gigabit router as needed.

To access the Internet from any computer connected to your N750 wireless gigabit router, launch a browser such as Microsoft Internet Explorer or Mozilla Firefox.

For more information on setting up your wireless network and configuring your wireless security settings, see the *User Manual*. A link to the online *User Manual* is on your *Resource CD*.

Troubleshooting

This chapter gives information about troubleshooting your N750 wireless gigabit router. You can find help with the following problems:

- [“Basic Setup Checklist” on page 26](#)
- [“Checking Basic Router Functions” on page 27](#)
- [“Troubleshooting Login Problems” on page 29](#)
- [“Checking the Internet Service Connection” on page 30](#)
- [“Testing the Path from a PC to Your Router” on page 32](#)
- [“Testing the Path from a PC to the Internet” on page 33](#)

Basic Setup Checklist

The following items are the most common errors made when initially setting up a router. Carefully review the checklist to make sure that you have followed the recommended procedures.

Be sure to always start your network in this sequence:

1. Turn off and unplug the modem from its power outlet, and turn off the N750 wireless gigabit router and computer.
2. Turn on the modem, and wait 2 minutes.
3. Turn on the N750 wireless gigabit router, and wait 1 minute.
4. Turn on the computer.

Make sure that the Ethernet cables are securely plugged in:

1. Verify that the Internet status light on the N750 wireless gigabit router is lit if the Ethernet cable to the N750 wireless gigabit router from the modem is plugged in securely and the modem and N750 wireless gigabit router are both turned on (see [“Front Panel” on page 3](#)).
2. Verify that for each powered-on computer connected to the N750 wireless gigabit router with a securely plugged in Ethernet cable, the corresponding N750 wireless gigabit router LAN port status light is lit (see [“Front Panel” on page 3](#)). The label on the bottom of the N750 wireless gigabit router identifies the number of each LAN port (see [“Router Label” on page 6](#)).

Make sure that the network settings of the computer are correct:

1. Verify that your LAN-connected computers are configured to obtain an IP address automatically through DHCP. For help with this, see the documentation for your computer or [“Related Documents” on page 39](#).
2. Verify whether the MAC address is needed. Some cable modem services require you to use the MAC address of the computer registered on the account. If this is the case, in the Router MAC Address section of the Basic Settings screen, select **Use this Computer’s MAC Address**. To save your settings, click **Apply**. Restart the network in the correct sequence.

Check the router status lights to verify correct router operation:

If the Power light does not turn solid green within 2 minutes after you turn the router on, reset the router according to the instructions in [“Restoring the Default Password and Configuration Settings” on page 38](#).

Checking Basic Router Functions

After you turn on power to the router, check that the following sequence of events has occurred:

1. When power is first applied, verify that the Power light is on and that it is solid amber while the router boots up (see [“Front Panel” on page 3](#) for an illustration).
2. Verify that the Power light turns amber within a few seconds, indicating that the self-test procedure is running.
3. After approximately 90 seconds, verify that:
 - a. The color of the Power light changes to green.
 - b. The LAN port lights are lit for any local ports that are connected.
If a port’s light is lit, a link has been established to the connected device. If a LAN port is connected to a 1 Gbps device, verify that the port’s light is green. If the port is 10/100 Mbps, the light will be amber.
 - c. The Internet port is connected and its light is lit.
4. Verify that the WPS button light on the front panel is blinking when you push it.

If the correct behavior does not occur, check for a remedy from the following table.

Table 3. Troubleshooting the router's LED behavior

LED Behavior	Recommended Action
Power light is off.	See "Connecting Your N750 Wireless Gigabit Router" on page 11), check the following: • Make sure that the power cord is properly connected to your router and that the power adapter is properly connected to a functioning power outlet. • Check that you are using the power adapter supplied by NETGEAR for this product. If the error persists, you have a hardware problem and should contact technical support.
Power light stays amber.	When the router is turned on, the Power light turns amber for about 90 seconds and then turns green. If the light does not turn green, the router has a problem. If the Power light is still amber 2 minutes after turning on power to the router: 1. Turn the power off and back on to see if the router recovers. 2. Clear the router's configuration to factory defaults. This will set the router's IP address to 192.168.1.1. This procedure is explained in "Restoring the Default Password and Configuration Settings" on page 38. If the error persists, you might have a hardware problem and should contact technical support.
Power light blinks green continuously.	The router firmware is corrupted. To restore your firmware: 1. Make sure that your PC is connected to your router and the router is powered on. 2. Insert the <i>Resource CD</i> that came with your router into your PC. The CD automatically starts and detects the language you are using on your PC. Select a different language option, if you prefer. If the CD does not automatically start, browse the CD and double-click on . 3. Click Supporting Software, then Netgear Firmware Recovery Utility, and follow the prompts for the recovery process. 4. After firmware recovery is complete, follow the prompts to restore your configuration

Table 3. Troubleshooting the router's LED behavior (continued)

Internet light stays amber.	When the router is turned on, the Internet light turns amber for about 70 seconds and then turns green. If the light does not turn green, the router has a problem. If the Internet light is still amber 2 minutes after turning on power to the router: 1. The Internet is not accessible. Confirm that you have the correct internet setting. 2. Clear the router's configuration to factory defaults. This will set the router's IP address to 192.168.1.1. This procedure is explained in "Restoring the Default Password and Configuration Settings" on page 38. 3. Turn the power off and back on to see if the router recovers.
Internet or LAN port lights are off.	If either the LAN or Internet lights do not light when the Ethernet connection is made, check the following: 1. Make sure that the Ethernet cable connections are secure at the router and at the computer. 2. Make sure that power is turned on to the connected computer. 3. Be sure you are using Ethernet cables like the cable that was supplied with the N750 wireless gigabit router. See "Connecting Your N750 Wireless Gigabit Router" on page 11 for instructions.

For more information on WPS functionality and advanced features, see the online *Reference Manual*.

Troubleshooting Login Problems

If you are unable to log in to the N750 wireless gigabit router, check the following:

- If you are using an Ethernet-connected computer, check the Ethernet connection between the computer and the router as described in the previous section.
- Make sure that you are using the correct login information. The factory default login name is **admin**, and the password is **password**. Make sure that Caps Lock is off when you enter this information.
- Typically, your computer's address should be in the range of 192.168.1.2 to 192.168.1.254. Refer to your computer's documentation for help with finding your computer's IP address.



If your computer's IP address is 169.254.x.x, verify that you have a good connection from the computer to the router, and then restart your computer.

To ping the wireless router:

1. From the Windows toolbar, click **Start** and select Run.
2. In the field provided, type **Ping** followed by the address of the router, as in this example:
`ping www.routerlogin.net`
or
`ping 192.168.1.1`
3. Click **OK**.

You should see a message like this one:

Pinging 192.168.1.1 with 32 bytes of data

If the path is working, you see this message:

Reply from 192.168.1.1: bytes=32 time=NN ms TTL=xxx

If the path is not working, you see this message:

Request timed out

If the path is not functioning correctly, you could have one of the following problems:

- Wrong physical connections
 - Make sure that the LAN port light is on. If the light is off, follow the instructions in [“Front Panel” on page 3](#).
 - Check that the corresponding lights are on for your computer’s network interface card.
- Wrong network configuration
 - Verify that the Ethernet card driver software and TCP/IP software are both installed and configured on your computer.
 - Verify that the IP address for your router and your computer are correct and that the addresses on both begin with 255.255.255.0.

Testing the Path from a PC to the Internet

After verifying that the path between your computer and the N750 wireless gigabit router works correctly, test the path from your PC to the Internet. From the Windows Start > Run... menu, type:

`PING -n 10 <IP address>`

where *<IP address>* is the IP address of a remote device such as your ISP’s DNS server.

Related Documents

This table provides links to reference documents that you can use to gain a more complete understanding of the technologies used in your NETGEAR product.

Table 5.

Document	Link
TCP/IP Networking Basics	http://documentation.netgear.com/reference/enu/tcpip/index.htm
Preparing Your Network	http://documentation.netgear.com/reference/enu/wsdhcp/index.htm
Glossary	http://documentation.netgear.com/reference/enu/glossary/index.htm

Registration and Certifications

Product Registration, Support, and Documentation

Register your product at <http://www.NETGEAR.com/register>. You must register before you can use our telephone support service. Product updates and Web support are always available by going to <http://www.netgear.com/support>.

Setup documentation is available on the CD, on the support website, and on the documentation website. When the N750 wireless gigabit router is connected to the Internet, click the KnowledgeBase link to view support information, or click the Documentation link to view the online *Reference Manual* for this N750 wireless gigabit router.

Maximum Wireless Signal Rate Derived from IEEE Standard 802.11 Specifications

Actual data throughput will vary. Network conditions and environmental factors, including volume of network traffic, building materials and construction, and network overhead, lower actual data throughput rate.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

This device is going to be operated in 5.15~5.25GHz frequency range, it is restricted in indoor environment only.

IMPORTANT NOTE:**FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC Statement

This Class B digital apparatus complies with Canadian ICES-003.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p) is not more than that permitted for successful communication.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems;

IMPORTANT NOTE:

IC Radiation Exposure Statement:

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC Déclaration

Son fonctionnement est soumis aux deux conditions suivantes: (1) cet appareil ne peut pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

Cet appareil numérique de la classe B conforme à la norme NMB-003 du Canada.

Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Le dispositif pourrait automatiquement cesser d'émettre en cas d'absence d'informations à transmettre, ou une défaillance opérationnelle. Notez que ce n'est pas l'intention d'interdire la transmission des informations de contrôle ou de signalisation ou l'utilisation de codes répétitifs lorsque requis par la technologie.

les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

Cet équipement est conforme à l'exposition aux rayonnements IC RSS-102 des limites définies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre le radiateur et votre corps.