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## Legal notices

The mobile phone described in this guide is approved for use on the GSM and GPRS networks operating on the GSM 850, 1800 (DCS/PCN) and 1900 (PCS) bands. It is approved for use in the country where it was originally sold and may be approved for use in other countries.

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### Disclaimer

The information contained in the User Guide is written for the AL21a phone. Siemens reserves the right to make changes and improvements to the products and any of the features of the products described in this document without prior notice. The contents of the user guide are provided "AS IS". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. Siemens reserves the right to revise the user guide or withdraw it at any time without prior notice. Under no circumstances shall Siemens be responsible for any loss of data or income or any special, incidental, consequential or indirect damages howsoever caused.

### Export Information

The mobile phone may be subject to export regulation of the United States and other countries. Diversion contrary to law is prohibited. You must comply with all applicable export laws, restrictions and regulations of the United States foreign agencies or authorities, and may not export, or transfer for the purpose of re-export, the mobile phone or any part of the phone in violation of any applicable restrictions, laws or regulations, or without all necessary approvals.

### Network Services

A number of features included in this guide are called Network Services. They are special services provided by wireless service providers. In order to use any of these Network Services, you must subscribe to these service(s) from your service provider and obtain instructions for their use. Some of these Network Services may not be available when roaming on a network other than your home network.

## Standby and Talk Time Information

The mobile phone incorporates features that are new to the mobile phone world. These may include color displays and lighting, graphic games, music reproduction and browsing the Internet. The way you use the display and the features will affect the performance of the battery and how long it lasts between charge cycles. The quoted standby times and talk times show the minimum and maximum performance that can be expected from the battery under normal network conditions and with the default settings as set by the factory. However, playing games (particularly with the backlight continuously switched on) and listening to music will shorten the time available for standby and to make and receive telephone calls. Operation times also vary depending on network conditions, SIM settings, charging and battery condition, how you use your phone and other factors.

## Memory

The mobile phone contains an internal memory device that stores the software required to operate the mobile phone, communicate with the GSM/GPRS network and provide the user interface. Some features in the internal memory run additional devices and some additional games and utilities. The amount of memory available in the mobile phone is finite and may be insufficient to store large numbers of applications and files.

### Warning!

Remember to back up your data and to do so frequently. Always back up all data and programs before sending the mobile phone in for repair.

## Safety precautions

### Information for parents

Please read the operating instructions and safety precautions carefully before use.

Explain the content and the hazards associated with using the phone to your children.



Remember to comply with legal requirements and local restrictions when using the phone. For example in aeroplanes, petrol stations, hospitals or whilst driving.



Cellular phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. Keep at least 9 inches (20 cm) between phone and pacemaker. Whilst using the mobile phone, hold it to the ear furthest away from the pacemaker. For more information consult your doctor.



Tones, music and handsfree talking are reproduced through the loudspeaker. Do not hold the phone to your ear when it rings or when you have switched on the handsfree function. Otherwise you risk serious permanent damage to your hearing.



Only use original batteries (100 % mercury-free) and – charging devices. Otherwise you risk serious damage to health and property. For instance, the battery may explode.



Small parts such as the SIM card, dust cap, lens ring and lens cap can be dismantled and swallowed by small children. The phone must therefore be stored out of the reach of small children.



The mains voltage specified on the power supply unit (V) must not be exceeded. Otherwise the charging device may be destroyed.

The power supply must be plugged into an easily accessible AC mains power socket when charging the battery. The only way to turn off the charging device after charging the battery is to unplug it.



Do not use a handheld while driving.



Permanent hearing loss may occur if you use ear- or headphones at high volume. You can adapt over time to a higher volume, which may sound normal but can be damaging to your hearing. Set your volume to a safe level. If you experience ringing in your ears, reduce the volume or discontinue use of your system.



Do not place the phone near to electromagnetic data carriers such as credit cards and floppy disks. Information stored on them could be lost.



You may only open the phone to replace the battery (100 % mercury-free) or SIM card. You must not open the battery under any circumstances. All other changes to this device are strictly prohibited and will invalidate the guarantee.



Please dispose of unwanted batteries and phones as permitted by the laws in your country.



The phone may cause interference in the vicinity of TV sets, radios and PCs.



Use only original accessories. This will avoid potential risks to health or property and ensure compliance with all relevant regulations.

Improper use will invalidate the guarantee! These safety instructions also apply to original accessories.

Product attributes are subject to changes in technology, design and availability. BenQ reserves the right to modify products without prior notice.

This cellular phone offers a range of functions, it can be used in positions other than the head, such as on the body. In this case, separation distance of **2.0 cm** is required. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the device the above-stated distance from your body.

### Important

Read this information before using your wireless handheld phone.

As this mobile phone is equipped with a fixed (non-retractable) antenna, some paragraphs in the text below may not be applicable.

### Antenna care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

### Phone operation

#### Normal position

Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

#### Tips on efficient operation

For your phone to operate most efficiently:

- Extend your antenna fully (if applicable).
- Do not touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

## Driving

Laws pertaining to the use of mobile phones while driving vary significantly from state to state and sometimes even from locality to locality within states. For example, some areas may allow persons to use their mobile phones only if they employ a hands-free device, and some areas may prohibit the use of cell phones entirely. Accordingly, BenQ recommends that persons check the laws for the areas in which they drive or will be driving. For areas where the use of mobile phones while driving is permitted, BenQ encourages persons to use their phones responsibly and to employ hands-free devices. Also, if using your phone while driving, please:

- Give full attention to driving – driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call, if driving conditions so require.

## For vehicles equipped with air bags

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

## Electronic devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

### Pacemakers

The Health Industry Manufacturers' Association recommends that a minimum separation of six inches (6") be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

### Persons with pacemakers

- should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON;
- should not carry the phone in a breast pocket;
- should use the ear opposite the pacemaker to minimize the potential for interference;
- should turn the phone OFF immediately if there is any reason to suspect that interference is taking place.

### Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider or your hearing aid manufacturer to discuss alternatives.

### Other medical devices

If you use any other personal medical devices, consult the manufacturers of your devices to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

### Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

### Posted facilities

Turn your phone OFF in any facility where posted notices so require.

### Airplanes

FCC and Airline Regulations prohibit using your phone while in the air. Turn your phone OFF when requested by the airline. Check and comply with the policy of your airline regarding the use of your phone while the airplane is on the ground.

### Blasting areas


To avoid interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

### Potentially explosive atmospheres

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include: fueling areas such as gasoline stations; below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

### Emergency calls (SOS)

Your wireless phone can be used to make emergency calls. You can make an emergency call from the main display screen. Enter the local emergency number such as 911 and then press the  key.

This phone, like any wireless phone, operates using radio signals, wireless and landline networks, and user-programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should never rely solely on any wireless phone for essential communications (for example, medical emergencies). Remember – to make or receive any calls, the phone must be switched on and be used in a service area that has adequate signal strength. Emergency calls might not be possible on all wireless phone networks or when certain network services or phone features are in use. Check with local service providers regarding their network features.

## 8 Safety precautions

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Always make certain that your phone is properly charged before attempting any emergency calls. If you allow your battery to discharge, you will be unable to receive or make calls, including emergency calls. You must then wait a few minutes after the charging begins to place any emergency calls.

When making an emergency call, remember to give all of the necessary information as accurately as possible. Remember that your wireless phone might be the only means of communication at the scene of an accident, therefore you should not terminate the call until given permission to do so.

### Batteries and Chargers

Only use original batteries (100% mercury-free) and charging devices. Use of non-original batteries and/or charging devices may cause explosion resulting in serious injury and/or property damage. Use original accessories in order to avoid possible injury and property damage and to ensure compliance with applicable laws and regulations. Improper use invalidates the warranty.

### Battery safety precautions

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions. CONTAINS LITHIUM-ION OR NICKEL-METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this mobile phone.
2. Do not use batteries of different sizes or from different manufacturers in this mobile phone.
3. Do not dispose of the battery in a fire; it may explode. Dispose of used batteries and phones in accordance with applicable laws and safety regulations. Do not expose battery to water. Check with local codes for special disposal instructions.
4. Do not open or mutilate the battery. Doing so may cause damage to the eyes or skin.
5. Exercise care in handling the battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conducting material may overheat and cause burns or fire.
6. Charge the battery provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the User's Guide. Do not attempt to charge the battery by any means other than those specified in the User's Guide.



## Overview of the phone

### ① Display indicators

Signal strength/GPRS/battery level.

### ② Softkeys

Press the softkey to call up the function that is displayed as **Text** or icon on the grey fields above the key.

### ③ Call key

Dial displayed phone number or name, accepts calls. In standby mode: Display the last calls.

### ④ On/Off/End key

- Switching on/off: press and **hold**.
- During a conversation or in an application: press **briefly** to finish.
- In menus: press **briefly** to go back a level. Press and **hold** to return to standby mode.
- Keylock in standby mode, keypad closed: press **briefly** to lock keypad. Press **briefly** and **confirm** with **OK** to unlock the keypad.

### ⑤ Navi-key

#### In lists and menus:

- ⬆️ Scroll up and down.
- ➡️ Function call.
- ⬅️ Back a menu level.

#### During a call:

- ➡️ Open call menu.
- ⬆️ Adjust volume.

#### In standby mode:

- ⬆️ Voice comm. (press and **hold**), p. 13.
- ⬇️ Open Addressbook/Phonebook.
- ➡️ Open menu.
- ⬅️ GPRS info.

### ⑥ \* Press and hold

- In standby mode: switch on/off all signal tones (except alarm).
- For incoming calls: only switch off ring tones.



### ⑦ # Press and hold

In standby mode: switch key lock on/off.

### ⑧ Plug socket

For charger, headset.

The phone may only be used if the keypad is fully closed or fully opened; for optimum audio quality, however, it is recommended you open the keypad completely.

## Getting started

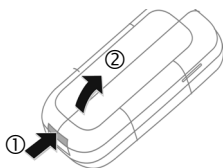
### Using the SIM card/battery

Your phone's display is delivered with a protective film. **Remove this film before getting started.** The service provider supplies you with a SIM card on which all the important data for your account is stored. If the SIM card is credit card-sized, snap out the smaller segment and trim any rough edges.

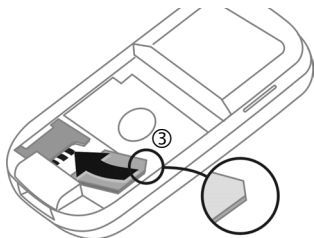
Always switch off phone before removing the battery!

Only 3V and 1.8V SIM cards are supported. Please contact your service provider if you have an older card.

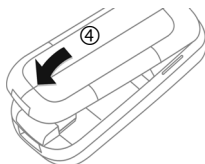
#### Release and open battery cover



#### Insert SIM card

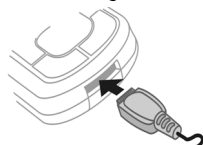



#### Close battery cover



### Charge battery

The battery is not fully charged when delivered. Plug charger cable into the bottom of the phone, plug power supply unit into a mains power socket and charge for at least **two hours**. The power supply unit heats up when used for long periods. This is normal and not dangerous.



When charging is in progress  is displayed.

#### Charging time

An empty battery is fully charged after about 2 hours. Charging is only possible within a temperature range of +5 °C to +40 °C (+41°F to +104°F). If the temperature rises/falls 5°C above/below this, i.e. drops to 32°F or rises to 113°F, the charge symbol flashes a warning. The mains voltage specified on the power supply unit must not be exceeded (Operating time, p. 19).

Charge level display during operation (empty - full):     .

A beep sounds when the battery is nearly empty. The charge level of the battery is only displayed correctly after an uninterrupted charging/discharging cycle. You should therefore **not remove the battery unnecessarily** and where possible **not terminate the charging process early**.

## Open/close slider

### Opening the slider

- Illumination on.
- Keypad unlocked.
- The call is accepted.
- Alarm sound off (appointment, alarm).

### Closing the slider

- Back to standby mode.
- Illumination off.
- Keypad locked (if set).
- The call is ended.
- The call is rejected.
- Alarm sound off (appointment, alarm).

## Security

**Menu** →  → Security  
→ Select function.

The phone and SIM card are protected against misuse by several security codes.

**Keep these confidential numbers in a safe place where you can access them again if required.**

### Codes

#### PIN control

You can stop the PIN prompt being activated when the phone is switched on, but you then risk unauthorised use of the phone.

Press **Change**. Enter PIN and confirm with **OK**.

#### Change PIN

You can change the PIN to any 4- to 8-digit number you find easier to remember.

#### Change PIN2

(Display only if PIN2 is available).

Proceed as with **Change PIN**.

### Chg.phonecode

You define the phone code (4-8 digits) when you call up a protected function for the first time. It is then valid for all phone-code protected functions.


### Clear SIM card barring

If the PIN is entered incorrectly three times, the SIM card is barred. Enter the PUK (MASTER PIN), provided by your service provider with the SIM card, according to instructions. If the PUK (MASTER PIN) has been lost, please contact your service provider.

### Preventing accidental activation

Even if PIN control is deactivated confirmation is required to switch on the phone.


This prevents the phone from being switched on accidentally, e. g. when carried in a pocket or whilst you are on an aircraft.

Press and **hold** the On/Off/End key  and confirm with **OK**. The phone switches on.


## Calling

### Dialling with number keys

The phone must be switched on (standby mode) and the slider must be fully open. Dial number (always with area code, if necessary with international dialling code). To dial international dialling code press and **hold 0** until a "+" is displayed. Press **Country** and select country.

To dial press the Call key .

### Accept call

An incoming call will interrupt any other use of the phone. Press **Answer** or  or open slider **fully**.

**Please make sure you have accepted the call before holding the phone to your ear. This will avoid damage to your hearing from loud ring tones!**

## 12 Text entry

### Handsfree

You can put the phone aside during a call. You can then hear the caller via the loudspeaker.

Activate handsfree function with **Handsfr.** and switch on with **Yes**.

Adjust the volume with . Pressing **Handsfr.** switches off "handsfree talking".

### Swapping between 2 calls

Make a new connection during a call with **Menu** → Hold → (dial a new phone number). With **Menu** → **Toggle** you can swap back and forth between both calls.

If you are called during a phone call and you can hear the "call waiting tone", you can accept the waiting call with **Toggle**, putting the current call on hold to do so.

Swap back and forth between the calls see above or end the current call with and accept the new call with **Answer**.

### Babysitter

If this is active, only **one** number can be dialled.

**Menu** → → Security → Babysitter

Press and enter phone code. The phone code (4- to 8-digits) is set by you and entered at the first security setting. **Please note this code down** (see also p. 11)!

Confirm code input with **OK**. To dial, press and **hold** the right softkey.

To switch direct call off, press and **hold #**. Enter phone code and confirm with **OK**. Press **Change** and Confirm Off with **OK**.

## Text entry

### Text entry without T9

Press number key repeatedly until the required letter appears. After a brief interval the cursor will advance. Example:

**2** Press **once briefly** to type the letter **a**, twice to type **b**, etc. Press and **hold** to write the number.

**Ä, ä, 1-9** Umlauts and numbers are displayed after the relevant letters.

**Clear** Press **briefly** to delete the letter before the cursor, press and **hold** to erase the whole word.

/ Move the cursor (forwards/back).

**#** Press **briefly**: Swap between *abc*, *Abc*, *T9abc*, *T9Abc*, *T9ABC*, *123*. Status shown in top line of display.

Press and **hold**: All input variants are displayed.

**\*** Press **briefly**: Special characters are shown.

Press and **hold**: Open input menu.

**0** Press **once/repeatedly**:

., ? ! ' " 0 - ( ) @ / : \_

Press and **hold**: Writes **0**.

**1** Writes blank.

Press **twice** = jumps a line.

### Input menu

Press and **hold\*** with text input. The input menu is displayed:

Text format (SMS only), Input language, Mark text, Copy/Add

### Text entry with T9

T9 deduces the correct word from the individual key entries by making comparisons with an extensive dictionary. Write a word and finish it without looking at the display. Simply press the keys where the relevant letter is located once. If several options are found in the dictionary the most probably is displayed first. For further options please press the right softkey.

T9® Text Input is licensed under one or more of the following: U.S. Pat. Nos. 5,187,480, 5,818,437, 5,945,928, 5,953,541, 6,011,554, 6,286,064, 6,307,548, 6,307,549, 6,636,162 and 6,646,573; Australian Pat. Nos. 727539, 746674, and 747901; Canadian Pat. Nos. 1,331,057, 2,302,595 and 2,227,904; Japan Pat. No. 3532780, 3492981; United Kingdom Pat. No. 2238414B; Hong Kong Standard Pat. No. HK1010924; Republic of Singapore Pat. No. 51383, 66959, and 71979; European Pat. Nos. 0 842 463 (96927260.8), 1 010 057 (98903671.0), 1 018 069 (98950708.2); Republic of Korea Pat. Nos. KR201211B1 and KR226206B1. People's Republic of China Pat. Application Nos. 98802801.8, 98809472.X and 96196739.0; Mexico Pat. No. 208141; Russian Federation Pat. No. 2206118; and additional patents are pending worldwide.


## Address book

The Addressbook can store up to 500 entries that are managed in the phone memory.

### <New entry>

If the Addressbook has been selected as standard:

Open Addressbook (in standby mode)

 →  →  (enter first and/or last name) → Select entry field  
→ Make further entries → **Save**.

### Group

Entries can be organized by groups. Select with **Change**.

### Picture

Press **Selection**. Assign a picture to an Addressbook entry.


### Birth day

After entering the date of birth, the "reminder box" can be activated. You can now enter the time for the reminder.

### All fields

Press **Selection**. Show all input fields if the display was previously reduced (**Options**, Field setup).

## Change entry


 → Select entry → **View** → **Edit**  
→ Make changes → **Save**.

## Voice dialing

Dial numbers by voice command.


### Record

Open Addressbook (in standby mode).

 → Select entry (first letter and/or scroll) → **Options** → Voice dialing  
→ (Select phone numbers if there are more than one → **Record** → **Start**).

A short signal sounds. Now speak the name. After a second beep and message in the display, **repeat** the name. A beep now confirms the recording, which is saved automatically.

### Apply voice dialing

Press and hold  (in standby mode). Now speak the name. The number is dialled.

## SMS

You can transmit and receive very long messages (up to 760 characters) on your phone. They are automatically composed of several "normal" SMS messages (note higher charges).

Additionally you can insert pictures and sounds in an SMS.

**Menu** →  → New SMS

## MMS



The **Multimedia Messaging Service** enables you to send texts, pictures (also photos) and sounds in a combined message to another mobile phone or to an e-mail address. All elements of an MMS message are merged to form a "slide show".

### Writing/sending MMS messages

An MMS consists of the address header and the content.

**Menu** →  → New MMS

## 14 Ring tones

### Input fields:

- To:** / Phone number / e-mail address of recipient(s).
- Subject:** Enter MMS heading (up to 40 characters).
- Picture:** **Insert**. The picture list is opened for selection.
- Text:** **Edit**. Write text with the help of T9.
- Sound:** **Insert**. Select a melody or record a new melody (see below).
- Slide duration**  
Enter length of display for individual pages (minimum 0.1 seconds).

### New recording

The phone records via its microphone. Press **Insert** in the **Sound**: field when completing the input fields. Select **New ring tone**. Press **Record**. The current recording duration and available time remaining are displayed. To end recording press **Stop**. Press **Play** to replay recording. Press **Save**. Rename recording: **Options** → Scroll to Rename → → Confirm with **OK**.

### Attach extra pages

**Options** → **New slide**

### Attach business card

**Options** → **Extras** → Scroll to Business card → .

### Attach appointment

**Options** → **Extras** → Scroll to Appointments → .

### Send MMS

**Options** → **Send**

## Receive/read MMS

An arrival of a new MMS/notification of an MMS is announced on display with / . Press the left softkey to read the MMS or notification.

Depending on the setting, the

- complete MMS is received
- or the notification is opened. Press **Receiving** to receive the complete MMS, with **Play** automatic presentation of the MMS. Cancel using any key.
- Open attachments using **Options** and **Attachments**.
- Open images and tones using **Options** and **Content**.

## Ring tones

**Menu** → → Select function.

You can set the ring tone separately for call types/functions. You can also set a tone separately for any number key, \* and #. Function keys can't be customized or assigned with key tones. Download new ringtones from the internet via **Download new**.

## Surf & fun

### Internet






**Menu** → → Select function.

Get the latest information from the Internet that is specifically adapted to the display options of your phone. In addition, you can download games and applications to your phone. Internet access may require registration with the service provider.

### End connection

Press and hold to close the browser. After GPRS/CSD lincetime (WAP param) the connection will also be ended.

**Additional information**

-  Browser menu.
-  Offline.
-  Online.
-  GPRS Online.
-  No network.
- \* Select special characters, such as @, ~, \.
- 0 Press repeatedly for: ., ? ! ' " 0 - ( ) @ / : \_

**Profiles**

**Menu** →  → Internet → Profiles

**Activate profile**

You can change the current profile each time you access the Internet. For this, select profile, then **Selection**. The current profile is selected.

**Games & more**

Applications and games can be found at [wap.siemens.com](http://wap.siemens.com) or on the Internet at [www.siemens.com/al21](http://www.siemens.com/al21)

**Additional information**

You can use the browser to download applications (e.g. ringtones, games, pictures, animations) from the Internet.

BenQ Mobile excludes all warranty and liability claims in respect of or in connection with any applications subsequently installed by the customer and any software not included in the original delivery package. This also applies to functions enabled subsequently at the customer's instigation.

The purchaser bears sole risk for the loss of, damage to, and any defects arising in, this device or the applications and for any direct damage or consequential damage of whatever nature resulting from the use of this application. For technical reasons, such applications and subsequent enabling of certain functions are lost in the event of the device being replaced/re-supplied and may be lost if it is repaired. In such cases, the buyer is required to download or enable the application again. Please ensure that your phone has Digital Rights Management (DRM) so that downloaded applications are protected from unauthorised reproduction. These applications are then exclusively intended for your phone and cannot be transferred from this even to create a backup. BenQ Mobile offers no warranty or guarantee nor does it accept any liability for the customer's ability to download or enable applications again or to do so free of charge.

We recommend that you carry out a backup from time to time of the applications on your Windows® PC using the BenQ "Mobile Phone Manager" Software (to download from the Internet: [www.siemens.com/al21](http://www.siemens.com/al21))

## Organizer

**Menu** → **1** → Select function.

### Alarm clock

The alarm will ring at the time set by you, even when the phone is switched off.

#### Setting

Set the time for the alarm call (hh:mm). Confirm with **OK**.

Press **On/off** to activate/deactivate the alarm.

### Calendar

You can enter appointments in the calendar. Time and date must be set for the calendar to work correctly.

Page between days with **↔**. Press **↕** briefly to page between weeks, press and **hold** **↕** to page between months. Calendar days in bold face indicate appointments on this day.

#### Agenda

Press **Agenda** to call up from the monthly overview. Appointments for each individual day are shown in the agenda in chronological order.

### Appointments

**Menu** → **1** → Appointments

All appointment entries are displayed in chronological order.

#### Enter new appointment

Press **↪**.

Select the **Type** of your appointment. Add **Description**, **Date** and **Time**.

#### Alarm:

Activate alarm with **ON** → **☰** (enter start time of the alarm **before** the appointment) → **Change** (select Minute, Hours, Days).

#### Recurrence:

Select a timeframe for repeating the appointment: **No**, **Daily**, **Weekly**, **Monthly**, **Annual**.

Enter a parameter for repeating: **Forever**, **Until**, **Events** (number).

If **Weekly** is selected, certain weekdays can be highlighted.

#### Alarm

When the set date and time are reached there is an audible and a visual alarm.

Alarm types: **Memo**, **Meeting**, **Call**, **Birthday** and **Anniversary**

Press **Pause**. The alarm stops for 5 minutes. Press **Off** to stop the alarm.

### Notes

**Menu** → **1** → Notes

T9 support (p. 12) makes writing short notes such as shopping lists easier.

### Missed alarms

**Menu** → **1** → Missed alarms

Events with an alarm to which you have not reacted are listed for reading.

### Time zones

**Menu** → **1** → Time zones

Set the time zone for your area.

### Calend. setup

**Menu** → **1** → Calend. setup

#### Start of week

You can set which weekday is listed first on the left in the monthly and weekly overviews.



## Customer Care

We offer fast, individual advice! You have several options:

Our online support on the Internet:

**[www.BenQMobile.com/customercare](http://www.BenQMobile.com/customercare)**

We can be reached any time, any place. You are given 24 hour support on all aspects of our products. Here you will find an interactive fault-finding system, a compilation of the most frequently asked questions and answers, plus user guides and current software updates to download.

When calling customer service, please have ready your receipt and the phone identity number (IMEI, to display press \*#06#), the software version (to display, press \*#06#, then **Info**) and if available, your Service customer number.

Qualified employees are waiting to offer you expert information about our products and installation.

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

If repair work is necessary, please contact one of our service centres:

Abu Dhabi	0 26 42 38 00
Argentina	0 80 08 88 98 78
Australia	13 00 66 53 66
Austria	05 17 07 50 04
Bahrain	40 42 34
Bangladesh	0 17 52 74 47
Belgium	0 78 15 22 21
Bolivia	0 21 21 41 14
Bosnia Herzegovina	0 33 27 66 49
Brunei	02 43 08 01
Bulgaria	02 73 94 88
Cambodia	12 80 05 00
Canada	1 88 87 77 02 11
Chile	8 00 53 06 62
China	0 21 23 01 71 88
Colombia	01 80 07 00 66 24
Croatia	0 16 10 53 81
Czech Republic	2 33 03 27 27

Denmark	35 25 86 00
Dubai	0 43 96 64 33
Ecuador	18 00 10 10 00
Egypt	0 23 33 41 11
Estonia	6 30 47 97
Finland	09 22 94 37 00
France	01 56 38 42 00
Germany	0 90 01 00 77 00
Greece	80 11 11 11 16
Hong Kong	28 61 11 18
Hungary	06 14 71 24 44
Iceland	5 11 30 00
India	22 24 98 70 00 Extn: 70 40
Indonesia	0 21 46 82 60 81
Ireland	18 50 77 72 77
Italy	02 24 36 44 00
Ivory Coast	05 02 02 59
Jordan	0 64 39 86 42
Kenya	2 72 37 17
Kuwait	2 45 41 78
Latvia	7 50 11 18
Lebanon	01 44 30 43
Libya	02 13 50 28 82
Lithuania	8 70 07 07 00
Luxembourg	43 84 33 99
Macedonia	02 13 14 84
Malaysia	+ 6 03 77 12 43 04
Malta	+ 35 32 14 94 06 32
Mauritius	2 11 62 13
Mexico	01 80 07 11 00 03
Morocco	22 66 92 09
Netherlands	0 90 03 33 31 00
New Zealand	08 00 27 43 63
Nigeria	0 14 50 05 00
Norway	22 70 84 00
Oman	79 10 12
Pakistan	02 15 66 22 00
Paraguay	8 00 10 20 04
Peru	0 80 05 24 00
Philippines	0 27 57 11 18
Poland	08 01 30 00 30
Portugal	8 08 20 15 21
Qatar	04 32 20 10
Romania	02 12 09 99 66

## 18 Care and maintenance

Russia.....	8 80 02 00 10 10
Saudi Arabia .....	0 22 26 00 43
Serbia .....	01 13 07 00 80
Singapore .....	62 27 11 18
Slovak Republic .....	02 59 68 22 66
Slovenia .....	0 14 74 63 36
South Africa .....	08 60 10 11 57
Spain.....	9 02 11 50 61
Sweden.....	0 87 50 99 11
Switzerland .....	08 48 21 20 00
Taiwan .....	02 23 96 10 06
Thailand .....	0 27 22 11 18
Tunisia .....	71 86 19 02
Turkey.....	0 21 64 59 98 98
Ukraine .....	8 80 05 01 00 00
United Arab Emirates.....	0 43 66 03 86
United Kingdom .....	0 87 05 33 44 11
Uruguay .....	00 04 05 46 62
USA .....	1 88 87 77 02 11
Venezuela.....	0 80 01 00 56 66
Vietnam.....	84 89 20 24 64
Zimbabwe .....	04 36 94 24

## Care and maintenance

Your phone has been designed and manufactured to the highest of standards and should be treated with great care. The suggestions below will help you to enjoy your phone for many years.

- Protect your phone from moisture and humidity. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits. Nevertheless, should your phone become wet, disconnect it immediately from the power supply to avoid electric shock. Do not place your phone (even to dry it) on/in a source of heat such as a microwave oven, oven or radiator. The phone may become overheated and possibly explode.
- Do not use or store the phone in dusty, dirty areas. Its moving parts may be damaged and the casing may become deformed and discoloured.
- Do not store your phone in hot environments (e.g. vehicle instrument panel in the summer). High temperatures can shorten the life of electronic devices, damage batteries and warp or melt certain plastics.

- Do not store your phone in cold environments. When the phone warms up again (to its normal ambient temperature), moisture can form inside the phone, which may damage electronic circuit boards.
- Do not drop, knock or shake your phone. Rough handling can damage internal circuit boards!
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone!

The suggestions given above apply equally to your phone, battery, charger and all accessories. If any of these parts is not working properly, obtain fast and reliable help at our service centres.

## Battery quality statement

The capacity of your mobile phone battery will reduce each time it is charged/emptied. Storage at too high or low temperatures will also result in a gradual capacity loss. As a result the operating time of your mobile phone may be considerably reduced, even after a full recharge of the battery.

Regardless of this, the battery has been designed and manufactured so that it can be recharged and used for six months after the purchase of your mobile phone. After six months, if the battery is clearly suffering from loss of performance, we recommend that you replace it. Please buy only original batteries.

## Display quality declaration

For technological reasons, a few small dots with different colours may appear in the display in exceptional cases.

Just remember that the appearance of brighter or darker dots generally does not mean that a fault has occurred.

## Product data

### Declaration of conformity

BenQ Mobile hereby declares that the phone described in this user guide is in compliance with the essential requirements and other relevant provisions of European Directive 1999/5/EC (R&TTE). The relevant declaration of conformity (DoC) has been signed. Please call the company hotline if you require a copy of the original:

[www.BenQMobile.com/conformity](http://www.BenQMobile.com/conformity)

CE 0682

### Technical data

GSM class:	4 (2 watt)
Frequency range:	824-894 MHz
GSM class:	1 (1 watt)
Frequency range:	1,710-1,880 MHz
GSM class:	1 (1 watt)
Frequency range:	1,850-1,990 MHz
Weight phone:	77.7 g (2.7 oz.)
Size:	86.8 x 45.8 x 19.2 mm (66.2 ccm)
Li-ion battery:	600 mAh
Operating temperature:	-10 °C ... +55 °C (14°F to 131°F)
SIM card:	3.0 V or 1.8 V

#### Phone ID

You will need the following details if you lose your phone or SIM card:

the number of the SIM card (on the card):

.....

15-digit serial number of the phone  
(under the battery):

.....

the customer service number of the service  
provider:

.....

#### Lost phone

If you lose your phone or SIM card contact your service provider immediately to prevent misuse.

### Operating time

The operating time depends upon usage. Extreme temperatures considerably reduce the phone's standby time. You should therefore avoid the leaving the phone in the sun or on a radiator.

Talk time: Up to 300 minutes.

Standby time: Up to 220 hours.

## SAR

INFORMATION ON RF EXPOSURE / SPECIFIC ABSORPTION RATE (SAR)

### THIS MODEL MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES

Your cellular phone is a radio transmitter and receiver. It is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (FCC, USA) and by Health Canada. These requirements include safety margins designed to assure the protection of all persons, regardless of age and health. They use a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit is 1.6 W/kg averaged over one gram of tissue.

The highest SAR value for this device when tested at the ear was **0.45 W/kg**. In positions other than the head, such as on the body, a separation distance of **2.0 cm** is required. The highest SAR value in this case was **0.75 W/kg**.

Information about this device model can be found at <http://www.fcc.gov/oet/fccid> by searching the equipment authorization system using **FCC ID: PWX-AL21a**.

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

Additional Information can be found on the websites of the World Health Organization (<http://www.who.int/emf>), the Cellular Telecommunications Industry Association (CTIA) web-site at [www.phonefacts.net](http://www.phonefacts.net), the Canadian Wireless Telecommunications Association (CWTA) website [www.cwta.ca](http://www.cwta.ca) or BenQ Mobile ([www.BenQMobile.com](http://www.BenQMobile.com)).



## U.S. FDA

### The U.S. Food and Drug Administration's (FDA) Center for Devices and Radiological Health Consumer Update on Mobile Phones

FDA has been receiving inquiries about the safety of mobile phones, including cellular phones and PCS phones. The following summarizes what is known – and what remains unknown – about whether these products can pose a hazard to health, and what can be done to minimize any potential risk. This information may be used to respond to questions.

#### Why the concern?

Mobile phones emit low levels of radio frequency energy (i.e., radio frequency radiation) in the microwave range while being used. They also emit very low levels of radio frequency energy (RF), considered non-significant, when in the stand-by mode. It is well known that high levels of RF can produce biological damage through heating effects (this is how your microwave oven is able to cook food). However, it is not known whether, to what extent, or through what mechanism, lower levels of RF might cause adverse health effects as well. Although some research has been done to address these questions, no clear picture of the biological effects of this type of radiation has emerged to date. Thus, the available science does not allow us to conclude that mobile phones are absolutely safe, or that they are unsafe. However, the available scientific evidence does not demonstrate adverse health effects associated with the use of mobile phones.

#### What kinds of phones are in question?

Questions have been raised about hand-held mobile phones, the kind that have a built-in antenna that is positioned close to the user's head during normal telephone conversation. These types of mobile phones are of concern because of the short distance between the phone's antenna – the primary source of the RF – and the person's head. The exposure to RF from mobile phones in which the antenna is located at greater distances from the user (on the outside of a car, for example) is drastically lower than that from hand-held phones, because a person's RF exposure decreases rapidly with distance from the source. The safety of so-called "cordless phones," which have a base unit connected to the telephone wiring in a house and which operate at far lower power levels and frequencies, has not been questioned.

#### How much evidence is there that hand-held mobile phones might be harmful?

Briefly, there is not enough evidence to know for sure, either way; however, research efforts are on-going. The existing scientific evidence is conflicting and many of the studies that have been done to date have suffered from flaws in their research methods. Animal experiments investigating the effects of RF exposures characteristic of mobile phones have yielded conflicting results. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. In one study, mice genetically altered to be predisposed to developing one type of cancer developed more than twice as many such cancers when they were exposed to RF energy compared to controls. There is much uncertainty among scientists about whether results obtained from animal studies apply to the use of mobile phones. First, it is uncertain how to apply the results obtained in rats and mice to humans. Second, many of the studies showed increased tumor de-

velopment used animals that had already been treated with cancer-causing chemicals, and other studies exposed the animals to the RF virtually continuously – up to 22 hours per day.

For the past five years in the United States, the mobile phone industry has supported research into the safety of mobile phones. This research has resulted in two findings in particular that merit additional study:

1. In a hospital-based, case-control study, researchers looked for an association between mobile phone use and either glioma (a type of brain cancer) or acoustic neuroma (a benign tumor of the nerve sheath). No statistically significant association was found between mobile phone use and acoustic neuroma. There was also no association between mobile phone use and gliomas when all types of gliomas were considered together. It should be noted that the average length of mobile phone exposure in this study was less than three years.

When 20 types of glioma were considered separately, however, an association was found between mobile phone use and one rare type of glioma, neuroepitheliomatous tumors. It is possible with multiple comparisons of the same sample that this association occurred by chance. Moreover, the risk did not increase with how often the mobile phone was used, or the length of the calls. In fact, the risk actually decreased with cumulative hours of mobile phone use. Most cancer causing agents increase risk with increased exposure. An ongoing study of brain cancers by the National Cancer Institute is expected to bear on the accuracy and repeatability of these results.<sup>1</sup>

2. Researchers conducted a large battery of laboratory tests to assess the effects of exposure to mobile phone RF on genetic material. These included tests for several kinds of abnormalities, including mutations, chromosomal aberrations, DNA

strand breaks, and structural changes in the genetic material of blood cells called lymphocytes. None of the tests showed any effect of the RF except for the micronucleus assay, which detects structural effects on the genetic material. The cells in this assay showed changes after exposure to simulated cell phone radiation, but only after 24 hours of exposure. It is possible that exposing the test cells to radiation for this long resulted in heating. Since this assay is known to be sensitive to heating, heat alone could have caused the abnormalities to occur. The data already in the literature on the response of the micronucleus assay to RF are conflicting. Thus follow-up research is necessary.<sup>2</sup>

FDA is currently working with government, industry, and academic groups to ensure the proper follow-up to these industry-funded research findings. Collaboration with the Cellular Telecommunications Industry Association (CTIA) in particular is expected to lead to FDA providing research recommendations and scientific oversight of new CTIA-funded research based on such recommendations.

Two other studies of interest have been reported recently in the literature:

- Two groups of 18 people were exposed to simulated mobile phone signals under laboratory conditions while they performed cognitive function tests. There were no changes in the subjects' ability to recall words, numbers, or pictures, or in their spatial memory, but they were able to make choices more quickly in one visual test when they were exposed to simulated mobile phone signals. This was the only change noted among more than 20 variables compared.<sup>3</sup>
- In a study of 209 brain tumor cases and 425 matched controls, there was no increased risk of brain tumors associated with mobile phone use. When tumors did exist in certain locations, however,

they were more likely to be on the side of the head where the mobile phone was used. Because this occurred in only a small number of cases, the increased likelihood was too small to be statistically significant.<sup>4</sup>

In summary, we do not have enough information at this point to assure the public that there are, or are not, any low incident health problems associated with use of mobile phones. FDA continues to work with all parties, including other federal agencies and industry, to assure that research is undertaken to provide the necessary answers to the outstanding questions about the safety of mobile phones.

**What is known about cases of human cancer that have been reported in users of hand-held mobile phones?**

Some people who have used mobile phones have been diagnosed with brain cancer. But it is important to understand that this type of cancer also occurs among people who have not used mobile phones. In fact, brain cancer occurs in the U.S. population at a rate of about 6 new cases per 100,000 people each year. At that rate, assuming 80 million users of mobile phones (a number increasing at a rate of about 1 million per month), about 4800 cases of brain cancer would be expected each year among those 80 million people, whether or not they used their phones. Thus it is not possible to tell whether any individual's cancer arose because of the phone, or whether it would have happened anyway. A key question is whether the risk of getting a particular form of cancer is greater among people who use mobile phones than among the rest of the population. One way to answer that question is to compare the usage of mobile phones among people with brain cancer with the use of mobile phones among appropriately matched people without brain cancer. This is called a case-control study. The current case-control study of brain cancers by the National Cancer Institute, as well as the fol-

low-up research to be sponsored by industry, will begin to generate this type of information.

**What is FDA's role concerning the safety of mobile phones?**

Under the law, FDA does not review the safety of radiation emitting consumer products such as mobile phones before marketing, as it does with new drugs or medical devices. However, the agency has authority to take action if mobile phones are shown to emit radiation at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of mobile phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions at this time, FDA has urged the mobile phone industry to take a number of steps to assure public safety. The agency has recommended that the industry:

- Support needed research into possible biological effects of RF of the type emitted by mobile phones;
  - Design mobile phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
  - Cooperate in providing mobile phone users with the best possible information on what is known about possible effects of mobile phone use on human health.
- At the same time, FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of mobile phone safety to ensure a coordinated effort at the federal level. These agencies are:
- National Institute for Occupational Safety and Health
  - Environmental Protection Agency
  - Federal Communications Commission

- Occupational Health and Safety Administration
- National Telecommunications and Information Administration

The National Institutes of Health also participates in this group.

**In the absence of conclusive information about any possible risk, what can concerned individuals do?**

If there is a risk from these products – and at this point we do not know that there is – it is probably very small. But if people are concerned about avoiding even potential risks, there are simple steps they can take to do so. For example, time is a key factor in how much exposure a person receives. Those persons who spend long periods of time on their hand-held mobile phones could consider holding lengthy conversations on conventional phones and reserving the hand-held models for shorter conversations or for situations when other types of phones are not available.

People who must conduct extended conversations in their cars every day could switch to a type of mobile phone that places more distance between their bodies and the source of the RF, since the exposure level drops off dramatically with distance. For example, they could switch to:

- a mobile phone in which the antenna is located outside the vehicle,
- a hand-held phone with a built-in antenna connected to a different antenna mounted on the outside of the car or built into a separate package, or
- a headset with a remote antenna to a mobile phone carried at the waist.

**Where can I find additional information?**

For additional information, see the following websites:

- Federal Communications Commission (FCC) RF Safety Program (select “Information on Human Exposure to RF Fields from Cellular and PCS Radio Transmitters”): [www.fcc.gov/oet/rfsafety](http://www.fcc.gov/oet/rfsafety)
- World Health Organization (WHO) International Commission on Non-Ionizing Radiation Protection (select Qs & As): [www.who.int/emf](http://www.who.int/emf)
- United Kingdom, National Radiological Protection Board: [www.nrpb.org.uk](http://www.nrpb.org.uk)
- Cellular Telecommunications Industry Association (CTIA): [www.wow-com.com](http://www.wow-com.com)
- U.S. Food and Drug Administration (FDA) Center for devices and Radiological Health: [www.fda.gov/cdhr/consumer/](http://www.fda.gov/cdhr/consumer/)

<sup>1</sup> Muscat et al. Epidemiological Study of Cellular Telephone Use and Malignant Brain Tumors. In: State of the Science Symposium; 1999 June 20; Long Beach, California.

<sup>2</sup> Tice et al. Tests of mobile phone signals for activity in genotoxicity and other laboratory assays. In: Annual Meeting of the Environmental Mutagen Society; March 29, 1999, Washington, DC; and personal communication, unpublished results.

<sup>3</sup> Preece, AW, Iwi, G, Davies-Smith, A, Wesnes, K, Butler, S, Lim, E, and Varey, A. Effect of a 915-MHz simulated mobile phone signal on cognitive function in man. *Int. J. Radiat. Biol.*, April 8, 1999.

<sup>4</sup> Hardell, L, Nasman, A, Pahlson, A, Hallquist, A and Mild, KH. Use of cellular telephones and the risk for brain tumors; a case-control study. *Int. J. Oncol.* 15: 113-116, 1999.



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## FCC/Industry Canada Notice

Your phone may cause TV or radio interference (for example, when using a telephone in close proximity to receiving equipment). The FCC or Industry Canada can require you to stop using your telephone if such interference cannot be eliminated. If you require assistance, please contact your local service facility.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

## Intellectual property

### Intellectual Property Restrictions

All Intellectual Property, as defined below, which is owned by or otherwise the property of BenQ Mobile GmbH & Co. OHG ("BenQ Mobile"), its affiliates, partners or suppliers, relating to the Phone, including but not limited to accessories, parts or software relating thereto (the "Phone System"), is proprietary under federal laws, state laws and International treaty provisions. Intellectual Property includes, but is not limited to, inventions (patentable or unpatentable), patents, trade secrets, copyrights, software, computer programs, and related documentation and other works of authorship. You may not infringe or otherwise violate the rights secured by the Intellectual Property. Moreover, you agree that you will not (and will not attempt to) disassemble, decompile, reverse engineer, prepare derivative works from, modify or make any other effort to create source code from the software. No title to ownership in the Intellectual Property is transferred to you through purchase or possession of the Phone or its components. All applicable rights of the Intellectual Property shall remain with BenQ Mobile, its affiliates, partners or suppliers.

BenQ Mobile will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by BenQ Mobile, nor will BenQ Mobile have any liability for the use of ancillary equipment or software not furnished by BenQ Mobile which is attached to or used in connection with the Product. The foregoing states the entire liability of BenQ Mobile with respect to infringement of patents by the Product or any parts thereof.

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## Ten Driving Safety Tips

Your BenQ wireless phone gives you the power to communicate by voice – almost anywhere, anytime. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

### **Get to know your phone and its features such as speed dial and redial.**

Carefully read your instruction manual and learn to take advantage of valuable features most phones offer including, automatic redial and memory dial – most phones can store up to 99 numbers in memory dial. Also, work to memorize the phone keypad so you can use the speed dial function without taking your attention off the road.

### **When available, use a hands-free device.**

A number of hands-free wireless phone accessories are readily available today. Whether you choose an installed mounted device for your phone or a speaker phone accessory, take advantage of these devices if they are available to you.

### **Position your phone within easy reach.**

Make sure you place your wireless phone within easy reach and where you can grab it without removing your eyes from the road. If you get an incoming call at an inconvenient time, let your voicemail answer it for you.

### **Suspend conversations during hazardous driving conditions or situations.**

Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow and ice can be hazardous, but so is heavy traffic. As a driver, your first responsibility is to pay attention to the road.

### **Do not take notes or look up phone numbers while driving.**

If you are reading an address book or business card while driving a car, or writing a "to do" list, then you are not watching where you are going. It's common sense. Don't get caught in a dangerous situation because you are reading or writing and not paying attention to the road or nearby vehicles.

### **Dial sensibly and assess the traffic.**

If possible, place calls when you are not moving or before pulling into traffic. Try to plan your calls before you begin your trip, or attempt to coincide your calls with times you may be stopped at a stop sign, red light or otherwise stationary. But if you need to dial while driving, follow this simple tip – dial only a few numbers, check the road and your mirrors, then continue.

### **Do not engage in stressful or emotional conversations that may be distracting.**

Stressful or emotional conversations and driving do not mix – they are distracting and even dangerous when you are behind the wheel. Make people you are talking with aware you are driving and if necessary, suspend phone conversations that have the potential to divert your attention from the road.

### **Use your phone to call for help.**

Your wireless phone is one of the greatest tools you can own to protect yourself and your family in dangerous situations – with your phone at your side, help is only three numbers away. Dial 9-1-1 in the case of fire, traffic accident, road hazard, or medical emergency. Remember, it is a free call on your wireless phone.

## 28 Ten Driving Safety Tips

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### **Use your phone to help others in emergencies.**

Your wireless phone provides you a perfect opportunity to be a “good Samaritan” in your community. If you see an auto accident, crime in progress or other serious emergencies where lives are in danger, call 9-1-1, as you would want others to do for you.

### **Call roadside assistance or a special wireless non-emergency assistance number when necessary.**

Certain situations you encounter while driving may require attention, but are not urgent enough to merit a call to 9-1-1. But you can still use your wireless phone to lend a hand. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless numbers.

**“The wireless industry reminds you to use your phone safely when driving.”**

**For more information, please call  
1 (888) 901-SAFE, or visit our Web site at:  
[www.wow-com.com](http://www.wow-com.com)**

Provided by the Cellular Telecommunications Industry Association (CTIA)

## End user license agreement

This Software License Agreement ("Agreement") is between You and BenQ Mobile GmbH & Co. OHG and/or one of its affiliates ("Licensor"). The Agreement authorizes You to use the Software specified in Clause 1 below, which may be included on Your phone, stored on a CD-ROM, sent to You by electronic mail, downloaded from Licensor's Web pages or servers or from other sources under the terms and conditions set forth below. This is an agreement on end user rights and not an agreement for sale. Licensor continues to own the copy of the Software and any other copy that You are authorized to make pursuant to this Agreement. Read this Agreement carefully before installing, downloading or using the Software. Further, by installing, downloading and/or using the Software, You agree to the terms and conditions of this Agreement.

### 1. Software.

As used in this Agreement, the term "Software" means, collectively:

- (i) all the software in Your phone, all of the contents of the disk(s), CD-ROM(s), electronic mail and its file attachments, or other media with which this Agreement is provided;
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