



ENGLISH

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Home 3G™ Cellular Signal Booster


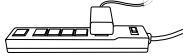

Need help?



www.weboost.com



Customer Support 866-294-1660
Mon.- Fri. Hours: 7 am to 6 pm MST

  <p>IT IS VERY IMPORTANT TO POWER YOUR SIGNAL BOOSTER USING A SURGE PROTECTED AC POWER STRIP WITH AT LEAST A 1000 JOULE RATING.</p> <p>FAILURE TO DO THIS WILL VOID YOUR WARRANTY IN THE EVENT OF A POWER SURGE OR LIGHTNING STRIKE.</p>	 <p>THE SIGNAL BOOSTER UNIT IS DESIGNED FOR USE IN AN INDOOR, TEMPERATURE-CONTROLLED ENVIRONMENT (LESS THAN 150 DEGREES FAHRENHEIT). IT IS NOT INTENDED FOR USE IN ATTICS OR SIMILAR LOCATIONS SUBJECT TO TEMPERATURES IN EXCESS OF 150°F.</p>
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Installation Instructions for the Following weBoost Signal Booster:

**Home 3G™ Adjustable Gain In-Building Wireless 800/1900 MHz
SmarTech III™ Signal Booster
Model # 460026 FCC ID: PWO460026 IC: 4726A-460026**

The term "IC" before the radio certification number only signifies that Industry Canada technical specifications were met.

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Package Contents

Accessories packaged may not exactly match the below photos due to different kit options



Home 3G™



Desktop Antenna
(301211)



Cradle Antenna Kit
Cradle Antenna
20' RG6 coax cable
(311141-0620)



Coax Cable
(30' 950630)



AC Power Supply
6V / 2.5A
(Not included with some models)
(859912)



Cable
Connector
(971129)

Included Accessories

Kit 991171 Includes



Optional Outside Antenna Kit

314473-0640



Appearance of device and accessories may vary.

Tools Required for Installation

Depending on your particular installation, you will need the following tools:

1. Pole mount - 10 mm open-end wrench or adjustable wrench
2. Wall mount or Rafter mount - Drill and 3/16 inch bit, Phillips-head screwdriver

Before Getting Started

Before you install your Home 3G and start enjoying improved cellular reception in your home or office, please do the following:

1. Read through all the installation steps. This will help you know what to expect from start to finish.
2. Watch the YouTube video demonstrating the Home 3G Signal Boost installation at: weboost.com/us/home3Gvideo.
3. Determine the best installation option for your needs.
 - Inside Window Mount Option - pg.5
 - Outside Pole Mount Option - pg.6 (Best Option)
 - Rafter Mount Option - pg.7
4. Familiarize yourself with all materials in your product package. This will allow you to know which pieces are referenced in the instructions.
5. Identify the location of your best available cellular signal. See page 4.
6. Plan where to mount your antenna.



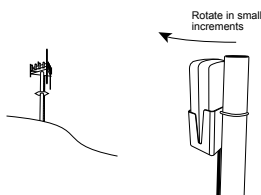
Find the Strongest Cellular Signal

Before you install your Home 3G signal booster, you must determine the location of the best available cellular signal. This will affect the location of your Outside Antenna and will help you get the best performance from your Home 3G. You can find the strongest signal outside your building, typically at the highest point available, using any of the following methods:

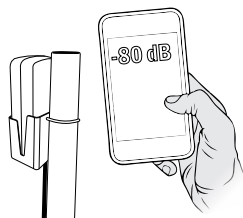
1. Best method:

Connect the Outside Antenna to the Home 3G signal booster, and the Home 3G to the Desktop Antenna. Have one person outside (on the roof for best results) rotate the Outside Antenna with a second person inside the building near the Desktop Antenna watching the signal strength on a phone. This allows you to read the signal strength from nearby cell towers.

- The person inside should have the phone in test mode so the numerical signal strength can be read. This is more accurate than the bar indicator. Go to www.weboost.com/us/test-mode-instructions for help in finding the test mode for your phone.
- The person on the roof should turn the Outside Antenna 45 degrees at a time. Allow 30 seconds for the phone to register with each turn.



- The person inside should note the readings on the phone with each turn. Signal readings usually appear as a negative number. The closer the number gets to zero, the stronger the signal (for example, -86 dB would be a moderately good reading while -55 dB would be an excellent reading, and -110 dB would be a weak, or unusable signal).



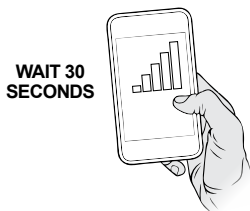
- Once you have determined which direction provides the strongest outside signal, you can install the Outside Antenna in that general direction.

2. Good methods:

- Place calls from several locations outside your building. As you move to different locations, note where you get the best reception.
- If you have a smart phone, you can download apps that help you identify locations of cell phone towers or the strongest signal. Go to the App Store and search for "cell signal" to find available apps for your device.



- Acceptable method:** Check the bar indicator on your cell phone display and note where the signal appears the strongest. (Note: cell phone bars are only an approximation of signal strength and vary from phone to phone.) Phones can take up to 30 seconds to reset to a new reading. Be patient and repeat your signal check several times.



For additional instructions on finding the strongest cellular signal, watch the installation video at: weboost.com/us/home3Gvideo.



Quick Install - Inside Window Mount Option

Additional installation options on pg. 6-9

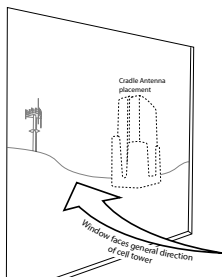
Find the Strongest Cellular Signal

(See page 4 for suggested methods.)

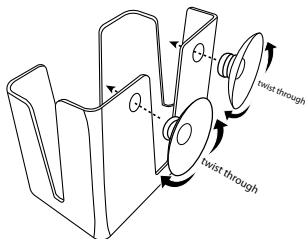
Ready to Install

Inside Window Mount

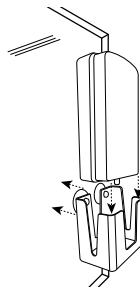
1. Select a location on the inside of a window as high as possible and at least 20 feet from where the Home 3G will be located. Note that this distance typically requires the window mount to be in a different room from where you will locate the Home 3G and Desktop Antenna. The window should face roughly in the direction of the strongest cellular signal (see section headed "Find the Strongest Cellular Signal" on page 4).



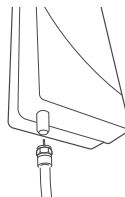
2. Clean the area on the glass with the alcohol prep pad included in Packet C.
3. Insert the suction cups included in Packet C into the holes on the Outside Antenna cradle using a twisting motion. Press the suction cups onto the window in the desired location.



4. Insert the Outside Antenna into the cradle.



5. Connect the supplied coax cable to the antenna lead cable on the Outside Antenna.



6. Route the cable as desired to the location of the Home 3G. If you need to connect both coax cables, use the Cable Connector provided.



7. Connect the coax cable to the Home 3G. Connect the Desktop Antenna to the Home 3G.



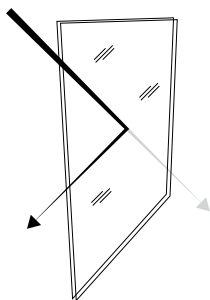
8. Connect the Home 3G to a surge protected AC power strip with at least a 1000 Joule rating. If your Home 3G is working correctly, the lights will be green.



If the lights are orange or red, see the "Troubleshooting" section on page 9.

NOTE:

Modern energy efficient dual-pane windows with coatings will weaken the cellular signals as they pass through because of a metal oxide film applied during manufacturing. If you have dual-pane windows with energy efficient coatings, we recommend one of the other mounting options if your performance is not to your satisfaction.



Installation Options

Outside Pole Mount (Best Option)

1. Select a location on the roof where the Outside Antenna can be mounted on a pole maintaining at least 20 feet of vertical or horizontal separation from the inside Desktop Antenna.

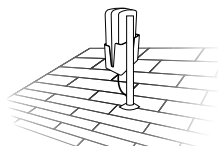


Place the desktop signal antenna directly beneath the placement of the Outside Antenna location



At least 20 feet of vertical or horizontal separation from the desktop antenna is needed

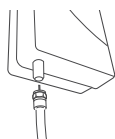
2. Find an existing pole or obtain a pole of 1 to 2 inches in diameter. Mounting hardware to attach the pole to the roof can be purchased from a hardware store or you can purchase a weBoost's pole mount accessory kit, part #901117. Install the pole in the desired location.



3. Using the hardware in Packet A, insert the U-bolt through the holes in the Outside Antenna. Slide one half of the bracket assembly onto the U-bolt.
4. Fit the assembly onto the pole in your desired location by sliding the second half of the bracket onto the U-bolt and securing it with the lock washers and nuts provided. Be sure the cradle is at the desired height and rotated toward the strongest cellular signal before tightening the nuts. Do not over tighten.



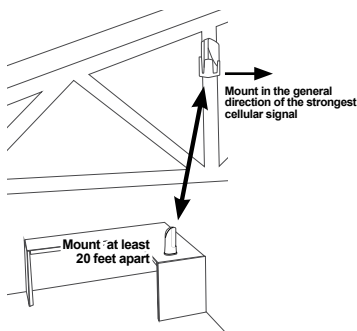
5. Connect the supplied coax cable to the antenna lead cable on the Outside Antenna.



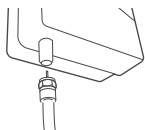
6. Route the cable as desired to the location of the Home 3G. If you need to connect both coax cables, use the Cable Connector provided. Secure the cable with ties as needed (ties not provided).

Rafter Mount

1. Select a location in the building's rafters where the Outside Antenna can be mounted directly above the Desktop Antenna with at least 20 feet vertical or horizontal separation. The location should allow you to mount the Outside Antenna roughly in the direction of the strongest cellular signal.



2. Mount the cradle antenna bracket to the rafter using the four screws and four washers provided in Packet B (pre-drill if necessary.)
3. Connect the supplied coax cable to the antenna lead cable on the Outside Antenna.



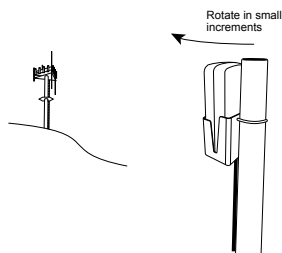
4. Route the cable as desired to the location of the Home 3G. If you need to connect both coax cables, use the Cable Connector provided.



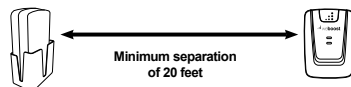
Additional Considerations

Whichever installation you choose, keep the following guidelines in mind to maximize your signal strength:

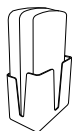
1. Always turn the Outside Antenna so the weBoost logo is toward the strongest cellular signal. The strength of the signal at the Desktop Antenna (and therefore, how far it will transmit a signal) is dependent upon the signal strength at the Outside Antenna. Be sure to maximize the strength at the Outside Antenna.



2. Maintain a distance of at least 20 feet from the Outside Antenna to the Home 3G unit.



If possible, place the Desktop Signal Antenna directly beneath the placement of the Outside Antenna location. This creates a maximized signal zone within the room where the Desktop Antenna remains.



Place the desktop signal antenna directly beneath the placement of the Outside Antenna location

At least 20 feet of vertical or horizontal separation from the desktop antenna is needed



- Keep the Home 3G and the Desktop Antenna **at least 18 inches away** from each other with the weBoost logo on the Desktop Antenna facing away from the Home 3G.



Minimum separation of 18 inches



- Do not face the Outside Antenna and the Desktop Antenna toward each other. This can cause the Home 3G to show red lights and shut down, preventing oscillation or feedback (see troubleshooting on pg. 9). In other words, the weBoost logos on the Outside Antenna and the Desktop Antenna should always be facing away from each other.

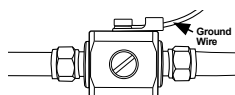


DO NOT face the Outside Antenna and the Desktop Antenna toward each other

- If you do not know how to mount hardware or run coax cable through walls, ceilings and floors, get help from one of weBoosts certified installers at www.weboost.com/us/installers or from a qualified contractor or electrician. You can also try the Inside Window Mount option (pg.5), which may be sufficient for your needs.

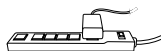
Recommended: Lightning Surge Protector (Sold Separately, part #859992)

We recommend you install the Lightning Surge Protector (LSP) close to the Home 3G. Attach the cable from the Outside Antenna to the surge protector and ground the surge protector. The LSP is sold separately (refer to page 13).

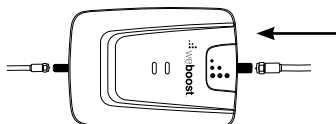


Home 3G and Desktop Antenna Placement

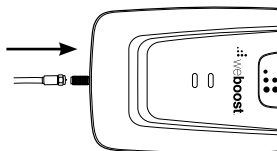
Important notice: Connect your Home 3G AC Power Supply to a surge protected AC power strip with at least a 1000 Joule rating. Failure to do this will **void your warranty** in the event of a power surge or lightning strike.



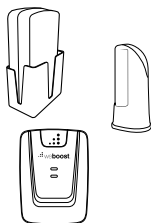
- Select a location for the Home 3G that is away from excessive heat, direct sunlight, and moisture and has proper ventilation. Recommended locations include on a shelf, in a closet, on a desk or behind it. Be sure the location is near a power outlet. To ensure proper ventilation, keep other objects at least six (6) inches away.
- Attach the coax cable from the Outside Antenna to the Home 3G at the connector labeled "Outside Antenna."



3. Attach the Inside Antenna to the connector labeled "Inside Antenna."



4. Ensure the Inside Antenna is facing away from both the Home 3G and the Outside Antenna.

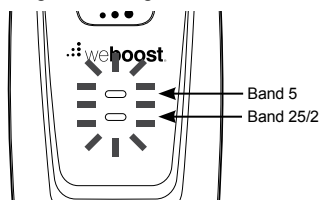


Note
Face Inside Antenna
away from Home 3G
and Outside Antenna

5. Plug in the power supply to the Home 3G at the input marked "Power" (next to the "Outside Antenna" connector). Plug the power supply into a surge protected AC power strip with at least a 1000 Joule rating.
6. Check the lights on top of the Home 3G. Two green lights mean you have good signal. If you do not have green lights, see the following Troubleshooting Tips.

Troubleshooting & Understanding Lights

The Home 3G includes two indicator lights, one for each band (see FAQ for explanation of MHz bands). Each indicator light will either be green, orange or red.



Green indicates that the booster is powered and operating at maximum gain.

Solid Red indicates that the booster

has shut off on the associated frequencies to prevent oscillation (feedback).

Solid Orange indicates that the booster has shut off on the associated frequencies due to close proximity of a cell tower.

Green/Orange Blinking indicates that the booster is operating at a reduced gain due to close proximity of a cell tower.

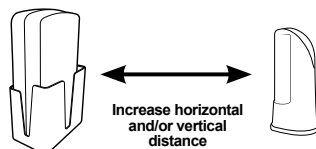
Green/Red Blinking indicates that the booster is operating at a reduced gain to prevent oscillation (feedback).

Note: All red light issues must be resolved before orange light issues.

Fixing Red Light Issues

If one or more lights on the Signal Boost are red:

1. Make sure all connections are tight.
2. Increase the distance between the outside antenna and the inside antenna, by moving them horizontally and/or vertically farther apart until the light(s) change to green.



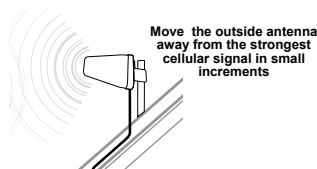
3. Follow the same steps for a green/red blinking light until the light goes solid green.
4. If more separation is not possible and the coverage of the booster is too small with a green/red blinking light indicating reduced gain, contact the weBoost Customer Support Team for assistance: 866-294-1660.

Fixing Orange Light Issues

If one or more lights on the Signal Booster are orange:

1. Move the Outside Antenna away from the strongest cellular signal in small increments until the light turns green or green/orange blinking.





2. If the light remains orange, or if the green/orange blinking light indicating reduced gain is not providing enough coverage area, contact the weBoost Customer Support Team for assistance: 866-294-1660.

Lights Off

If one or more of the lights on the Signal Booster are off verify power to your surge protected power strip.

NOTE: The Signal Booster can be reset by disconnecting and reconnecting the power supply.

For additional descriptions on troubleshooting, see the install video at weboost.com/us/home3Gvideo.

Additional FAQ:

What hours can I contact customer support?

Customer Support can be reached from 7:00am to 6:00pm MST, by calling (866-294-1660), or by email, at customer@weboost.com.

How does weather affect the performance of my Outside Antenna?

Water vapor (e.g. rain, fog, snow or other precipitation) creates an effective filter to cellular signal. In times of heavy precipitation, you may see less performance.

What's the difference between the 800 MHz and the 1900 MHz bands? How do I know which MHz band my cell phone uses?

The Home 3G works with all major North American cellular providers on the 800 & 1900 MHz frequencies. Traditionally, 800/1900MHz are associated with voice and 3G data; while 700MHz and 1700/2100MHz are associated with 4G data.

Why do I need to maintain at least 20 feet of separation, but no more than 50 feet? OR Why do I need to create so much distance between the antennas?

Antennas connected to a booster create a sphere of signal. When these spheres overlap, a condition called oscillation occurs. This oscillation can be thought of as noise, which causes the booster to shut down to prevent damage from occurring. The best way to keep these spheres of signal from creating noise is to maintain separation between your inside and Outside Antennas. However – as any cable has loss, we recommend that you try to minimize the total separation to keep within the range of 20-50 feet.

Carrier Frequency Use

We recommend visiting www.wirelessadvisor.com (United States) or <http://bit.ly/1mQf2GI> (Canada) for information regarding the frequency band used by your cell service provider in a specific geographical location.

Inside Antenna Expansion Kit

Kit 309900-50N

- 2 - Wall Panel antennas
- 1 - 50 ohm 3-Way Splitter

Kit 309905-50N

- 3 - Wall Panel Antennas
- 3 - 2-Way 50 Ohm Splitters

Kit 309902-75F

- 2 - Wall Panel Antennas
- 1 - 3-Way 75Ohm Splitter

Kit 309903-75F

- 3 - Wall Panel Antennas
- 3 - 2-Way 75Ohm Splitters

Kit 309904-75F

- 1 - Wall Panel Antenna
- 1 - 2-Way 75 Ohm Splitter

Inside Antenna Kits

Kit 301121-40010

- 50 Ohm Dome Antenna
- 10' LMR400

Kit 311135-40060

- 50 Ohm Wall Panel Antenna
- 60' LMR400

Kit 301151-0610

- 75 Ohm Dome Antenna
- 10' RG6 Cable



Kit 311135-5820

- 50 Ohm Wall mount Panel Antenna
- 20' RG58 Cable

Kit 311155-0630

- 75 Ohm Wall mount Panel Antenna
- 30' RG6 Cable

Kit 301151-1110

- 75 Ohm Dome Antenna
- 10' RG11 cable

Kit 311155-1150

- 75 Ohm Wall mount Panel Antenna
- 50' RG11 Cable

Kit 301211

- Desktop Antenna w/ 5' RG174

50 Ohm Outside Antenna Kits

Kit 314453-5825

- 50 Ohm Pole Mount Panel Antenna
- 25' RG58 Cable

Kit 314411-5825

- 50 Ohm Wide Band Directional
- 25' RG58 Cable

Kit 301111-5850

- Yagi Directional Antenna
- 50' RG58 Cable

Kit 311129-5840

- 8000 MHz Yagi Directional
- 40' RG58 Cable

Kit 311203-5820

- Omni-Directional antenna
- 20' RG58 Cable

Kit 311124-5830

- 1900 MHz Yagi Antenna
- 30' RG58 Cable

Kit 311203-40020

- Omni-Directional antenna
- 20' LMR400 Cable

Kit 301111-400170

- Yagi Directional w/ N-Female
- 170' LMR400

Kit 311124-400100

- 1900 MHz Yagi Directional
- 100' LMR400 Cable

Kit 311129-400100

- 800 MHz Yagi Antenna
- 100' LMR400 Cable

Kit 314411-40075

- 50 Ohm Wide Band Directional Antenna
- 75' LMR400 Cable

Kit 314453-40075

- 50 Ohm Pole Mount Panel Antenna
- 75' LMR400 Cable

Mini-Mag

- 301126 w/ 12.5 RG174 cable- SMA

75 Ohm Outside Antenna Kits

Kit 301111-0675

- Yagi Directional Antenna
- 75' RG6 Cable
- N-Male to F-Female adapter

Kit 311201-0620

- Omni Antenna w/ F-Female
- 20' RG6 Cable

Kit 311129-0660

- 800 MHz Yagi Directional
- 60' RG6 Cable
- N-Male to F-Female adapter

Kit 311124-0650

- 1900 MHz Yagi Directional
- 50' RG6 Cable
- N-Male to F-Female adapter

Kit 314473-0640

- 75 Ohm Pole Mount Panel Antenna
- 40' RG6 Cable

Kit 311141-0620

- 75 Ohm Grey Brick Antenna
- 20' RG6 Cable

Kit 301111-11140

- Yagi Directional Antenna
- 140' RG11 Cable
- N-Male to F-Female adapter

Kit 311201-1120

- Omni Directional w/ F-Female
- 20' RG11 Cable

Kit 311129-11110

- 800 MHz Yagi Directional
- 110' RG11 Cable
- N-Male to F-Female adapter

Kit 311124-1180

- 1900 MHz Yagi Directional
- 80' RG11 Cable
- N-Male to F-Female adapter

Kit 314473-1175

- 75 Ohm Pole Mount Panel Antenna
- 75' RG11 Cable

Kit 314475-0630

- 75 Ohm Wide Band Directional
- 30' RG6 Cable

Kit 314475-1175







- 75 Ohm Wide Band Directional
- 75' RG11 Cable

Kit 311141-1120

- 75 Ohm Grey Brick Antenna
- 20' RG11 Cable



Safety Guidelines

-  **WARNING:** To uphold compliance with network protection standards, all active cellular devices must maintain at least 6 feet of separation distance from Panel and Dome antennas and 4 feet of separation distance from Desktop antennas.
-  **WARNING:** Connecting the Signal Booster directly to the cell phone with use of an adapter will damage the cell phone.
-  **WARNING:** Use only the power supply provided in this package. Use of a non-weBoost product may damage your equipment.
-  **WARNING:** The Signal Booster unit is designed for use in an indoor, temperature-controlled environment (less than 150 degrees Fahrenheit). It is not intended for use in attics or similar locations subject to temperatures in excess of that range.
-  **WARNING:** Take care to ensure that neither you nor the pole comes near any power lines during installation.
-  **RF SAFETY WARNING:** Any antenna used with this device must be located at least 8 inches from all persons.

This is a CONSUMER device.

BEFORE USE, you **MUST REGISTER THIS DEVICE** with your wireless provider and have your provider's consent. Most wireless providers consent to the use of signal boosters. Some providers may not consent to the use of this device on their network. If you are unsure, contact your provider.

You **MUST** operate this device with approved antennas and cables as specified by the manufacturer. Antennas **MUST** be installed at least 20 cm (8 inches) from any person.

You **MUST** cease operating this device immediately if requested by the FCC or a licensed wireless service provider.

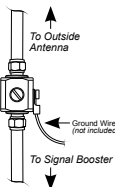
WARNING. E911 location information may not be provided or may be inaccurate for calls served by using this device.

This device complies with Part 15 of FCC rules. Operation is subject to two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by weBoost could void the authority to operate this equipment.

Each Signal Booster is individually tested and factory set to ensure FCC compliance. The Signal Booster cannot be adjusted without factory reprogramming or disabling the hardware. The Signal Booster will amplify, but not alter incoming and outgoing signals in order to increase coverage of authorized frequency bands only. If the Signal Booster is not in use for five minutes, it will reduce gain until a signal is detected. If a detected signal is too high in a frequency band, or if the Signal Booster detects an oscillation, the Signal Booster will automatically turn the power off on that band. For a detected oscillation the Signal Booster will automatically resume normal operation after a minimum of 1 minute. After 5 (five) such automatic restarts, any problematic bands are permanently shut off until the Signal Booster has been manually restarted by momentarily removing power from the Signal Booster. Noise power, gain, and linearity are maintained by the Signal Booster's microprocessor.



Lightning Surge Protector (sold separately)



RECOMMENDED: INSTALLING THE LIGHTNING SURGE PROTECTOR (SOLD SEPARATELY)

INSTALL THE LIGHTNING SURGE PROTECTOR (LSP) CLOSE TO THE SIGNAL BOOSTER. ATTACH THE CABLE FROM THE OUTSIDE ANTENNA TO THE SURGE PROTECTOR. **ENSURE THE LSP IS PROPERLY GROUNDED.**

#859992-75 OHM MAY BE PURCHASED AT WWW.WEBOOST.COM OR BY CALLING 800-204-4104.



Signal Booster Specifications

	Home 3G™	
Model Number	460026	
Connectors	F-Female / SMA-Female	
Antenna Impedance (inside / outside)	50 Ohms / 75 Ohms	
Frequency	824-894 MHz, 1850-1995 MHz	
Passband Gain (nominal)	800 MHz, Band 5 60.2	1900 MHz, Band 2 63.5
20 dB Bandwidth (MHz)	800 MHz, Band 5	1900 MHz, Band 2
Typical	37.3	79.1
Maximum	38.8	81.9
Power output for single cell phone (dBm)	800 MHz, Band 5	1900 MHz, Band 2
Uplink	24.7	24.8
Downlink	12.26	9.26
Power output for multiple received channels (Uplink) dBm	800 MHz Band 5	1900 MHz Band 2
No. Tones		
2	20.4	18.9
3	16.8	15.4
4	14.3	12.9
5	12.4	10.9
6	10.8	9.4
Power output for multiple received channels (Downlink) dBm	800 MHz Band 5	1900 MHz Band 2
No. Tones		
2	12.1	8.0
3	8.6	4.5
4	6.1	2.0
5	4.2	0.1
6	2.6	-1.5
Noise Figure (typical downlink/uplink)	3 dB nominal / 6 dB nominal	
Isolation	> 90 dB	
Power Requirements	AC / DC 6V, 2.5A, w/2.5x5.5mm Jack	

The Manufacturer's rated output power of this equipment is for single carrier operation. For situations when multiple carrier signals are present, the rating would have to be reduced by 3.5 dB, especially where the output signal is re-radiated and can cause interference to adjacent band users. This power reduction is to be by means of input power or gain reduction and not by an attenuator at the output of the device.



2-Year Warranty

weBoost Signal Boosters are warranted for two (2) years against defects in workmanship and/or materials. Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Signal Boosters may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by weBoost. weBoost shall, at its option, either repair or replace the product.

This warranty does not apply to any Signal Boosters determined by weBoost to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

Failure to use a surge protected AC Power Strip with at least a 1000 Joule rating will void your warranty.

RMA numbers may be obtained by contacting Customer Support at 1-866-294-1660.

Disclaimer: The information provided by weBoost, is believed to be complete and accurate. However, no responsibility is assumed by weBoost, for any business or personal losses arising from its use, or for any infringements of patents or other rights of third parties that may result from its use.

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weBoost products covered by U.S. patent(s) and pending application(s)

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