

TXU Outage Notification

User Guide

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USER GUIDE

Use the following procedure to install and operate the TXU Outage Notification Device model 851.

7. Installation

- Step 1. There are three components to your *Outage Notification installation package*: the device, a phone cord, and a small AC adapter (which is located in the small box)
- Step 2. Remove the AC adapter from the box
- Step 3. Visually inspect all pieces for damage. (Note: You may notice the green status indicator light on the device blinking approximately every 15 seconds – this is normal.)
- Step 4. Insert one end of the phone cord into the “Phone Line IN” port of the device.
- Step 5. Insert the round plug end of the AC adapter cord into the “POWER” port of the device.
- Step 6. Locate a power outlet near an analog telephone jack (Typically a fax line, not a digital or ISDN phone line). You should select a 110 Volt power outlet that is not controlled by a wall switch and is on the electrical circuit you wish to monitor. The telephone jack and wall outlet should be within approximately seven feet of each other.
- Step 7. Insert the free end of the phone cord into the telephone jack.
- Step 8. Plug the AC adapter into the wall outlet.

Note: The green status indicator light will turn ON continuously for a few seconds, then start blinking to indicate that it is contacting TXU Energy. After sending a short message, the green status indicator light will be continuously ON – Your AC power is ON and the service is activated.) If you wish to connect a fax machine or an answering machine, simply use the jack marked “Phone Line OUT” on the device.

- Step 9. Within fifteen minutes you should receive the following message from the service, “Welcome to TXU Outage Notification! Your service has been successfully activated.” This message will be sent to the contacts setup during the enrollment process. If you do not receive a Welcome message within fifteen minutes, please call TXU Outage Notification Customer Service at 1-888-398-8711 or check the contact information setup on the Outage Notification web site at:

<http://www.txuenergy.com/energyserv/outagenotification>

For your convenience there is a “Velcro” strip included in the kit. If you wish to attach the device to the wall or under a table, simply remove the protective film from one side of the Velcro strip and apply it to the back of the device (do not cover the battery cover door). Remove the second protective film from the Velcro strip and press the device in place.

8. Device Relocation

Use the following procedure to move the device to another location within the same building or structure.

- Step 1. First select the new location.
- Step 2. Remove the phone cord from the "Phone Line IN" port of the device.
- Step 3. Remove the round plug end of the AC adapter cord from the power port of the device.
- Step 4. Move all components to the new location.
- Step 5. Plug to the phone cord into the (analog) telephone wall outlet.
- Step 6. Plug the AC adapter into the 110 Volt outlet at the new location (again, be sure that the outlet is not controlled by a wall switch.)
- Step 7. Insert the free end of the phone cord into the "Phone Line IN" port of the device.
- Step 8. Insert the round plug end of the AC adapter cord into the "POWER" port of the device.
- Step 9. After a moment, the green status indicator light should turn ON continuously. You should not receive any notifications from TXU Energy.

Note: To avoid possible regulated utility charges for reporting a false outage be sure to FIRST disconnect the round plug end of the AC adapter cord from the device before unplugging the AC adapter from the wall outlet.

9. Initial Online Access Instruction

Please note that your initial user ID for online account access is your business phone number that you provided when you register for the service. Your initial password is changeme. For security purpose, please reset your user ID and password after you log in the first time.

10. Status Indicator Light Conditions

The following conditions are indicates by the light status indicator on the device:

Condition	Red (top) Light	Green (bottom Light
AC "ON" Good Battery (Normal Operation)	OFF	ON
AC adapter removed, Good Battery (Moving)	OFF	Slow Blink
Power Out, Notification Pending	Two short blinks every 15 seconds	OFF
Device attempting to call	OFF	Fast Blinking
Power Outage	Short Blink every 15 seconds	OFF
AC "ON" Low Battery	ON	OFF
No AC and Dead Battery	OFF	OFF

11. Accessories

- “CAUTION - To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord or equivalent.”
- “ATTENTION - Pour réduire les risques d'incendie, utiliser uniquement des conducteurs de télécommunications 26 AWG ou de section supérieure.”
- The power supply required for this must be a UL Listed, Class 2 power supply with input rating 120 Vac and output rating 9 Vdc, 200 mA.

12. FCC Statements

Part 15

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment under FCC rules.

Part 68

This equipment complies with Part 68 of the FCC Rules and the requirements adopted by the ACTA. On the back outside surface of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If request, this number must be provided to the telephone company.

- USOC Jack: RJ11C
- FIC: 02LS2
- SOC: 9.0Y

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment (*Outage Notification Device*) causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

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If trouble is experienced with this equipment (*Outage Notification Device*), for repair or warranty information, please contact *TXU Energy at 1-800-399-5501*. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

No repairs are to be made by you. Repairs are to be made only by *TXU Energy* or its licensees. Unauthorized repairs void registration and warranty.

This equipment cannot be used on public coin service provided by the telephone company. Connection to Party Line Service is subject to state tariffs. (Contact the state public utility commission or corporation commission for information.)

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this *Outage Notification Device*, does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

To comply with state tariffs, the telephone company must be given notification prior to connection. In some states, the state public utility commission, public service commission or corporation commission must give prior approval of connection.