➤ Statement

Please read this guide carefully before using the device to ensure your safety and correct use of the device. For information about the device configuration, please refer to the contract or information related to the device and the seller of the device to you.

The pictures in this guide are for reference only. If some pictures do not match the actual products, please refer to the actual products. Many network functions described in this document are special services provided by network service providers (ISPs). The availability of these network functions depends on the ISPs that provide the services to you.
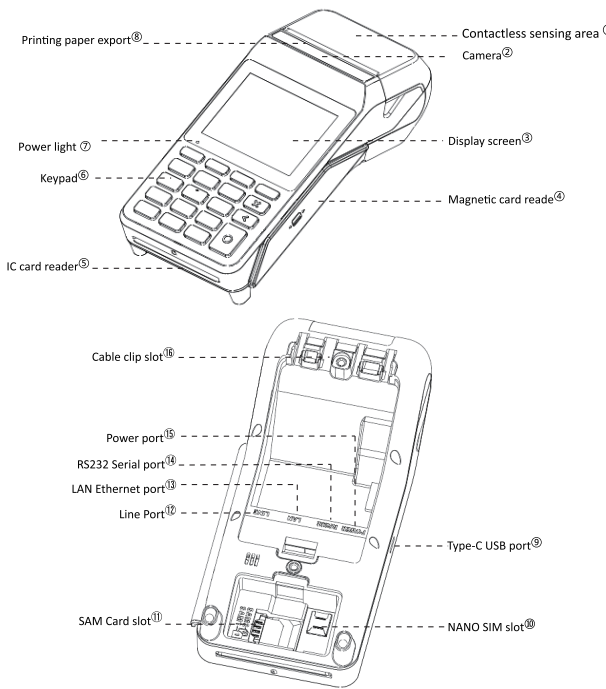
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➤ Package Content

Components Name	Quantity
V77 Countertop POS Terminal	1
Power adapter	1
Quick operation guide (Certificate of qualification and Warranty card)	1

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➤ Product Description

Printing paper export①
Camera②
Contacless sensing area③
Power light④
Display screen⑤
Keypad⑥
Magnetic card reader⑦
IC card reader⑧

Cable clip slot⑨
Power port⑩
RS232 Serial port⑪
LAN Ethernet port⑫
Line Port⑬
Type-C USB port⑭
SAM Card slot⑮
NANO SIM slot⑯

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Name	Function introduction
Contactless sensing area③	Induction area for contactless IC card reading and writing.
*Camera②	Used for bar and QR code scanning etc.
Display screen⑤	Optional Touch screen, display transaction and operation prompt information, etc.
Magnetic card reader⑦	Magnetic stripe card reader, support bi-direction swiping.
IC card reader⑧	Contact IC card inserting position.
Keypad⑥	Power on and off, input amount and code, confirm and cancel transaction etc.
Power indicator light④	Indicate whether the device is connected to power.
Printing paper export①	Printed receipts and bills export.
Type-C USB port⑭	Used for connecting external PC or other terminals, allows to do data transmission.
*NANO SIM slot⑯	NANO SIM card slot.
SAM card slot⑮	SAM card slot.
*Line port⑬	Provides data communication over telephone lines.
LAN Ethernet port⑫	Provides data communication via Ethernet.
RS232 Serial port⑪	Used to connect external devices such as PC,Scanner and esther devices.
Power port⑩	Provide port for adapter power plugging in.
Cable clip slot⑨	Used to secure extended cables.

Note: Those marked with "*" in front of the module name in the above table are optional parts, which shall be subject to the specific order requirements.
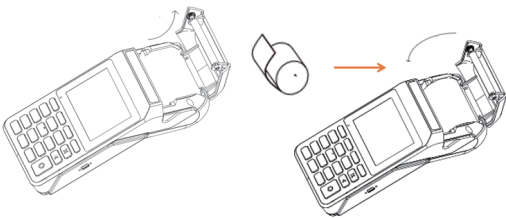
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➤ Quick installation

Take out the POS terminal, the power adapter, and other necessary parts from the packing box, then follow the steps below for a quick installation.

1 Install the printing paper:

① Pull up the printing paper container cover to open the container.
② Strip off the printing paper, Hold one side of the paper and put it into the container. Leave a bit of the paper on the top of the scudding knife.
③ Close the cover when hearing the "tick" sound.

【 Cautions 】
Please be careful with the direction when installing the thermal printing paper, and please do so by following the figures below, otherwise it will cause a failure of printing.
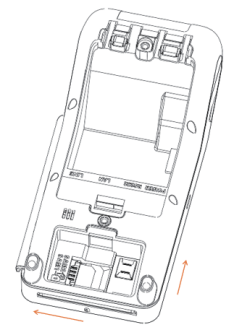

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2 Install the SIM/ SAM(PSAM) card:

① Open the battery cover,
② Follow the silkscreen indication and place each of the needed SIM/SAM card separately into the right slot following the direction as the picture showed.

【 Cautions 】
1） When installing or removing the SIM/ SAM card, please confirm that the device is power-offed, otherwise the cards may be damaged.
2） When installing the SIM/ SAM card, the chip faces toward the internal side of the device.
3） SIM/ SAM card cannot paste stickers, tags, or other materials that may change the thickness of the card in order to prevent non-smooth installation or disassembly.

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3 Power connection:

①Insert one end of the power adapter into the power port on the back of the POS terminal.
②Plug the other end into a power outlet.
③Confirm that the power indicator light is on, indicating that the device is receiving power.

【 Cautions 】
Ensure you use the specified power adapter to avoid damaging the device.

Usage and Operation

Power on / Power off / Restart:
・Power on: After connecting the power adapter,Short press the power key for 3 seconds under power off status, the screen lights up means power on.
・Power off / Restart: Press the power key for 3 seconds , then the screen displays"1- standby","2- power off ","3- reset". At this moment, Press number "2"can shut down the machine; Press number "1"will quickly switch the machine to sleep state, which can be awakened by power key; Press number "3" can reset the machine.

【 Cautions 】
When operating a transaction, the user interface is in the communication status, Please do not turn off your device.

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➤ After-sale service

If you have any questions, please contact your local dealer.

Warranty card

Product Name: _____
Product Model: _____

Warranty terms:
1. Our company will provide you with high quality after-sales service.
2. If the user causes product damage due to human factors, the company will charge maintenance fee when repairing.
3. Please take good care of this card, which will be the warranty basis of our company.

Certificate

This product has passed inspection and is authorized for factory release.

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➤ Troubles and Troubleshooting

Troubles	Troubleshooting
Failing to turn on the device	1.Ensure the adapter is correctly plugged into both the POS and the power socket. 2.Try using a different adapter and restart the POS machine.
Device freezes	1.Disconnect the power adapter, wait a few seconds, then reconnect it and try powering on the device. 2.If the issue persists, Please contact the after-sales service.
Printer not working or undear printing	1.Check the paper roll, install it correctly, or replace it if empty. 2.Inspect the roller for any debris or foreign objects.
Touchscreen unresponsive or keys not working	1.Wipe the screen with a soft, clean cloth to ensure it is dry. 2.Restart the device to restore normal operation.
Transaction failed or unable to connect to the network	1.Check the network connection and ensure the Ethernet interface and cable are securely connected. 2.Ensure the WiFi or mobile network settings are configured correctly. 3.Restart the device or contact your service provider.

If the problem remains the same, please contact customer service.

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➤Matters need attention

Cautions for use

● Unauthorized disassembly of this device will cause the built-in security key to be destroyed resulting in unusable.
● If the power adapter plug or power cord is damaged, please do not use them in case of electric shock or fire,
● Please do not touch power cord with wet hand or pull out the power adapter like pulling power cable.
● Please do not touch the device and power adapter with wet hand in case of short circuit, malfunction, or electric shock.
● Please stop using the power adapater and contact sales respresentatives for exchanging if the power adapter is caught in the rain, getting wet, or affected with damp seriously.
● If the device has to connect USB ports, please ensure that the USB ports has USB-IF identification, and its performance is qualified with the USB-IF requirements.

Operating environment

● Do not use the device during thunderstorms. Otherwise, the device may fail or you could get an electric shock.
● Keep the device away from rain, moisture and acid liquids that corrode circuit boards.
● Do not store or use the device in dusty or dirty places.

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● Do not store the device at high temperature, High temperature shortens the life of electronic devices.
● Do not place the device in a too cold environment, When the temperature of the device rises, moisture may form inside the device, which may damage the circuit board.
● Please do not disassemble the device without permission. Non-professional operation may damage the device.
● Do not touch the screen with pens, pencils or other sharp objects.
● Do not strike, throw, step on, or subject batteries to severe physical shock.

Accessories requirements

● Please use manufacturer-authorized power adapters and other accessories. Use of unauthorized or incompatible accessories may result in fire, explosion or other hazard.
● The usage of unauthorized accessories will result in the violation of the warranty provisions or local relevant provisions, and may cause safety accidents. To obtain authorized accessories, contact the sales agent or distributor who sold the devices to you.

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Aisino Vanstone Electronic (Beijing) Co.,Ltd.

Quick Operation Guide

V77 Countertop POS Terminal

The pictures and descriptions in this guide are for reference only, please prevail in kind.

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