



NEED HELP?

Important Tips

Do not unplug your receiver

- If you unplug it you may miss the most recent updates that improve our service.
- The DIRECTV receiver is designed to consume very little energy while not in use.

A simple solution to most problems

- Reboot your receiver. Press the **RESET** button next to the smart card slot.

Do not remove the smart card from the receiver

- Make sure you receive all the updates from DIRECTV services by keeping the smart card inserted in the receiver. If you are a customer with Pre-payment and want to recharge your card, you must keep your card in the receiver.

How to get your smart card number

- Press **INFO** for 3 seconds.

About Billing

Billing cycle

- The **DIRECTV** service is billed monthly in advance. So on the first bill, besides the monthly fee you will receive a prorated amount from the date of service activation.
- Prorated Days + full month = Total price.
- The following months you will pay in advance the monthly fee plus any additional channels (Pay Per View, premium channels, etc). If you need help go to **channel 100** by pressing the **ACTIVE** button.

Electronic Bill

- With e-billing you will receive your bill earlier than with traditional mail, receive payment reminders, access your bill anytime from any computer and be environmentally friendly.
- Enter www.directvla.com/midirectv, then **MiDIRECTV** and subscribe to electronic billing



Visit directvla.com

tune **Channel 100**

follow us at **@DIRECTVServicio**

Welcome to **DIRECTV 4K ULTRA HD**

DIRECTV offers the best entertainment experience.

Use this guide to make the most of it

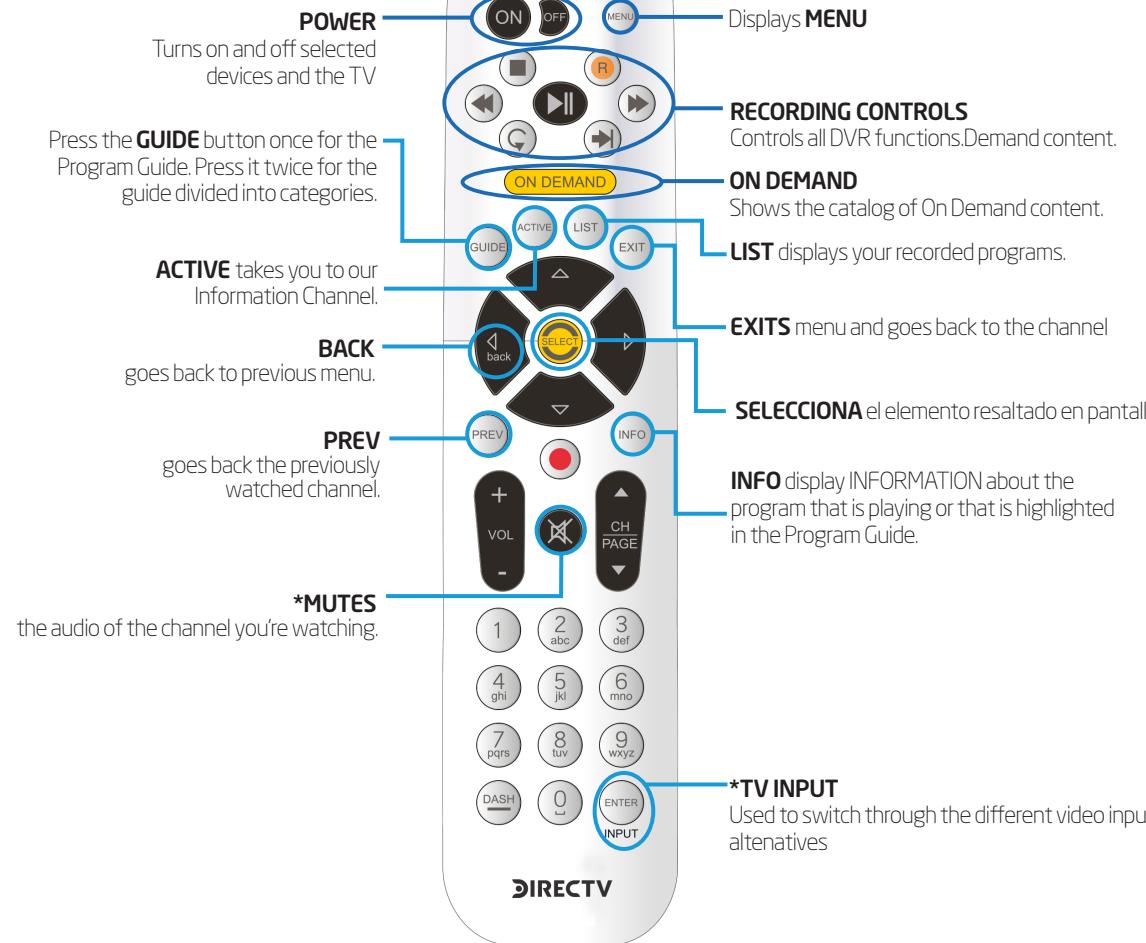
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GETTING FAMILIAR WITH YOUR REMOTE CONTROL

NAVIGATION CONTROLS



* Program your Remote Control

- ▶ Press **MENU** on the remote control.
- ▶ Select **SETTING & HELP**.
- ▶ **SETTING**.

▶ Remote Control

- ▶ Follow the onscreen directions to configure the remote to control your TV and other devices (AV1 and AV2)

USING YOUR PROGRAMMING GUIDE

TV Window

Keep watching your program while using the guide.

Highlighted Program's Bar

Use the **ARROW** buttons to highlight a program and read the description. To go to a highlighted program, press the **SELECT** button.

Schedule

To see what programs will be broadcasted later, press the **GUIDE** button on the remote control and browse forward with **RIGHT ARROW**. Use the **LEFT ARROW** to return.



INFORMATION CHANNEL

Channel 100 is DIRECTV's **Information channel** where you can:

- ▶ View featured programming.
- ▶ Learn more about your remote control, menu and guide and get information about technical assistance, billing, payments and more.

Go to **Channel 100** to watch videos and **DIRECTV** related information by pressing the **ACTIVE** button.





PROGRAMMING AND SETTINGS

Program search

Easily find what you want to see.

- ▶ Press **MENU** on the remote control.
- ▶ Select **SEARCH AND BROWSE**.
- ▶ Select **SMART SEARCH**.
- ▶ Use **ARROWS** to select letters.



Mini Guide

If you want to see what will be on next without interrupting what you are currently watching, you can use the single row Mini Guide.

You may also enter a new channel in the Mini Guide to find out what is currently on that channel.

- ▶ Press the **INFO** button on the remote control.
- ▶ Scroll through the guide, one line at a time.
- ▶ Press **SELECT** on the new program if you want to watch that channel.
- ▶ Press the **INFO** button again to close the Guide.



Customize the guide to display your favorite channels:

- ▶ Press **MENU** on the remote control.
- ▶ Select **SETTINGS AND HELP**.
- ▶ Choose **FAVORITE CHANNELS**.
- ▶ Select **PERSONAL SETTINGS 1** or **2**.
- ▶ Follow the directions to create and specify the name of your list
- ▶ To return to the created list, press the **DASH** button while in the guide.
- ▶ Select **CHANGE FAVORITES LIST** and choose the set list.

Parental Controls

Control what your children are watching at all times.

Setting restrictions is easy! With Parental Controls lock channels, limit TV time and set a spending limit for purchases on **DIRECTV Cinema** or **Pay Per View**.

- ▶ Press **MENU** on the remote control, select **SETTINGS & HELP**.
- ▶ Select **PARENTAL CONTROL**.
- ▶ Press **LOCK** and create your password. Follow the onscreen instructions.

The value of the preset system is unlocked for all categories.

Subtitles language

You can activate or change the subtitles language while watching live TV.

- ▶ Press the **DASH** button to display the list of TV options.
- ▶ Select **SUBTIT**, press **SELECT**.
- ▶ Select **EDIT CONFIG**.
- ▶ Select **SUBTITLE LANGUAGE**.
- ▶ You can also use the **RIGHT ARROW** on the remote control to change the subtitle options.



RECORDING OPTIONS

Features available on all DVR:

Pause and record live

- ▶ Press the **RECORD** button once to record the program broadcasting. The progress bar and **RECORD** icon appear next to the program title to indicate recording.
- ▶ You may control live program with the DVR. Press **PAUSE** to stop what you are watching and **PAUSE** again to resume. Press **PLAY** to return to the program where you left it. If you keep pressing **PLAY**, the image will be played in slow motion.

Recording from the guide

- ▶ Select the program in the Programming Guide.
- ▶ Press the **RECORD** button once.
- ▶ The **RECORD** icon appears next to the program title to indicate recording.

Recording a series

You may easily program the recording of complete series (subject to availability)

- ▶ Press **RECORD** button twice to record the series
- The **RECORD** icon will repeatedly appear **RECORD** next to the program title to indicate that is recording a series and not a single event.

CONTROL Plus

Record your favorite programs without having to be at home.

- ▶ Sign in to directvla.com with your cellphone or computer
- ▶ Login to your **MiDIRECTV** account.
- ▶ Look for **PROGRAMMING GUIDE**.
- ▶ Select the program you want record.
- ▶ Program recording.
- ▶ When you get home you will find the ready to view **MY PLAYLIST** program.



CUSTOMIZATION AND ADJUSTMENT

View and delete recorded programs

Easy view of recorded programs list.

- ▶ Press **MENU**; **Recordings**.
- ▶ Select **PLAYLIST**.
- You can also directly access the list.
- ▶ Press **LIST** on the remote control
- ▶ Press **SELECT** on the program you want to view. Use the arrows to move.
- ▶ Select **PLAY** to start watching the program.
- Delete a program from **MY PLAYLIST**.
- ▶ Select the program you want to delete from **MY PLAYLIST**.
- ▶ Press the **RED** button to delete it.
- ▶ Confirm the deletion of the program.



You may extend the time of a live recording

Some special events or sports events broadcast live go beyond the allotted time. To record do the following:

- ▶ Select a recording from the guide.
- ▶ Select **ADD THIS EXTENSION** to extend the recording time when the option pops up on the screen.

The default setting extends 30 minutes recording time. This time extension can go from 1 minute to 3 hours.





MANAGE YOUR ENTERTAINMENT

DIRECTV on DEMAND

View or buy content instantly to enjoy at any time.

- ▶ Tune to **Channel 1000**.
- ▶ Select the content you wish to see or buy.
- ▶ The content will be available on **MY PLAYLIST**.

For correct operation, the receiver must be connected to the internet.



Pay Per View

Enjoy several ways to buy movies and events.

- ▶ Through **MiDIRECTV** in directvla.com/cinema.
- ▶ You can buy Pay Per View content via **SMS**. Check **Channel 400** to find the right movie code.
- ▶ With your **REMOTE CONTROL**.
- ▶ Tune to Pay Per View program or press **INFO** on a Pay Per View highlighted in the programming Guide.
- ▶ Select **BUY** and follow the on-screen instructions.

The set top box must be connected to the internet to be able to use your remote control to buy programs. You may cancel PPV programming acquired through the remote control as long as you haven't seen any of it.

- ▶ Press **MENU** to select **MANAGE RECORDINGS**.
- ▶ Select **PURCHASES** to show the list of acquired content
- ▶ Select the program that you wish to cancel and follow the instructions on screen.

For more information, visit directvla.com or **Channel 100**.

DIRECTV Cinema [Channel 400]

Enjoy the best movies from the comfort of your home.

Easily browse and manage the recording of a movie.

- ▶ Use **ARROWS** to highlight a movie and see a description.
- ▶ To search for a particular movie, press **MENU** and select **SMART SEARCH**.





4K RESOLUTION

The best resolution for the best content

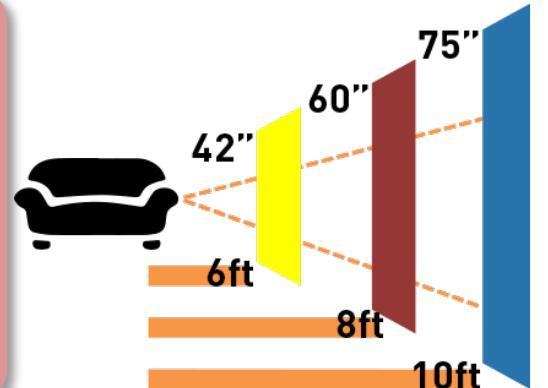
Enjoy a variety of content in 4K resolution

- **4K Resolution** (or Ultra HD) offers 4 times the video quality compared to HD.
- The **DIRECTV 4K** channel has great variety of content in 4K resolution, including sports content and entertainment from your favorite providers
- On the guide, look for the **4K icon** to identify content available in 4K.
- To enjoy the best **4K** experience, you need a **4K compatible TV** ideally with HDR technology, and you should connect to your TV using the **HDMI HIGH SPEED** cable provided with this receiver.



Compared to HD, distance is a key factor to viewing 4K quality content

More detail can be seen on larger screens at a shorter distance



SAFETY AND CARE

- Do not remove the cover (or back) of the receiver. If you remove the cover you expose yourself to dangerous voltages. The unit may cause electric shocks or short circuits when switched on if incorrectly assembled.
- Refer all servicing to qualified service personnel. Moreover, if you open the receiver you void the warranty and your right to use the receiver.
- If you use the receiver with 220 AC power you must use a suitable connector. To reduce the risk of fire, use a telecommunications line cord AWG No. 26 or higher.
- Ensure proper ventilation – the vent slots on the DIRECTV Receiver must be left uncovered to allow proper airflow to the unit. Blocking the airflow to the unit could impair performance or damage your receiver and other components.
- Do not stack electronic components or other objects on the DIRECTV HD/ HD DVR receiver. Also, do not place the receiver on a "hot component" such as an audio power amplifier.
- Always place the receiver on a flat, firm surface. Do not operate on a rug or other padded surface.
- Avoid audio hum or interference by inserting the cable plugs firmly into their jacks. Once connected, place the Audio/Video (A/V) cables on the sides of the TV back panel, rather than down the middle. Do not coil the twin-lead wires. Keep them as far from A/V Cables as possible.
- Never insert any objects into the openings of the DIRECTV HD/ HD DVR receiver, except for the DIRECTV Access Card that goes in the back slot.
- Using electrical cables that are NOT authorized can cause electric shock, fire, injury and/or property damage.

IMPORTANT: Do NOT place your DIRECTV HD receiver near anything WET or HOT. By doing so you will reduce the risk of fire or electric shocks. The receiver should NOT be used near a bathtub, pool or damp basement. Also, never spill liquid on the receiver, and do not place containers containing liquids on top of it.



Never attempt to disassemble the DIRECTV receiver yourself. Always contact DIRECTV Customer Service when repair is required.



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Not all programs can be played in Dolby Digital 5.1 audio. Find the icon in the program description in the Guide. The HD channels include 5.1 surround sound when available. Licensed by Dolby Laboratories. "Dolby", Dolby Audio, and the double-D symbols are trademarks of Dolby Laboratories.



Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

FOR MOBILE DEVICE USAGE (>20cm/low power)

Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FOR COUNTRY CODE SELECTION USAGE (WLAN DEVICES)

Note: The country code selection is for non-US model only and is not available to all US model. Per FCC regulation, all WiFi product marketed in US must fixed to US operation channels only.