INTERNET SECURITY LIFEGUARD INC.

USER GUIDE

SECURITY LIFEGUARD UNIT

(EMU)

MODÈLE 1000

SECURITY LIFEGUARD UNIT

(EMU-1000)

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ABOUT THE EMU-1000

The security Lifeguard unit (EMU-1000) is an intelligent and compact microcomputer based wireless system that integrates to your existing phone line (no additional phone line required) to give you twenty-four hours personal health and safety assistance and total peace of mind.

STANDARD FUNCTIONS FOR THE EMU-1000

The standard functions of your EMU are explained in this user guide for your benefit. Your Lifeguard dealer is trained to answer any questions you may have on your EMU system and its accessories.

Medical Emergency

Press the EMU button and a medical related emergency will be communicated to the control center, and the <u>Two way</u> HFM* session will be activated.

AUTOMATED PROGRAMMING SYSTEME (APS)

The automated programming system (APS) is designed to customize your EMU features and functions to your requirements. To access the APS, lift the handset on your telephone connected to your EMU, and dial your local APS number. (Contact your dealer for assistance if needed).

Once you are connected to the automated system (APS), you will receive step-by-step instructions to complete the programming process.

Note: When accessing the APS, you will be asked for your contract number. Please ensure that you have your contract number available.

<u>Note: HFM* = Hand Free Mode.</u>

THE EMU-1000 BASIC KIT ACCESSORIES AND THEIR FUNCTIONS

- **ONE SECURITY LIFEGUARD UNIT**
  Micro-controller based EMU model 1000.

- **ONE BASIC OPTIONAL SATELLITE UNIT**
  This accessory is used as an extension of the EMU. HFM* function, and will establish a two-way communication in areas beyond the EMU audio range. All satellite units will be remotely controlled from the control center.

- **ONE WRIST ALERT TRANSMITTER**
  This accessory is water resistance and can be worn at all times. Whenever a medical emergency arises, simply press the wrist alert transmitter button and the EMU will immediately communicate a medical related emergency to the control center, and a two-way HFM* session will be automatically activated. (Optional programming available)

- **HFM* PHONE ANSWERING**
  When you are within audio range of the EMU, an incoming phone call may be answered by simply pressing the wrist alert transmitter button after the first ring, and the EMU will act as a standard speaker-phone and a two-way voice communication will be automatically engaged with the caller. Pressing the wrist alert transmitter button a second time will hang up the phone and terminate the call.

SET-UP OF THE EMU-1000
(1) Insert the battery in the EMU battery compartment under the unit, **(2)** connect the phone cord to the phone jack on the wall near an electrical outlet and connect your telephone in the telephone jack on the EMU, **(3)** Plug the provided AC/DC adapter to the back of the EMU and the other end to the electrical outlet (**unswitched electrical outlet required**), **(4)** To insure that the unit operates properly make a test with the control center.

SET-UP OF SATELLITE(S)
The satellite(s) must be positioned away from the line of sight of the EMU to avoid feedback. **(1)** Connect the satellite battery pack then **(2)** connect one end of the phone cord provided to the back of the satellite and the other end to an existing phone jack near an electrical outlet. **(3)** Plug the provided AC/DC adapter to the back of the satellite and the other end to the electrical outlet (**unswitched electrical outlet required**).
Note: HFM* = Hand Free Mode.
INTERNET SECURITY LIFEGUARD

Subscriber Warranty

Please complete all sections of this warranty card and return to your dealer/distributor.

The Internet Security Lifeguard (EMU) is a precision electronic system manufactured to the highest standards. The EMU is warranted for life against any manufacturing defects as long as the initial purchaser subscribes uninterruptedly to Internet Security Lifeguard monitoring services.

The Warranty is only valid if full particulars are filled in by the distributor at the time of purchase and does not cover damage caused by misuse, or neglect or use of non-approved accessories. This warranty shall be void if the unit has been opened and/or repaired by any unauthorized person. The warranty does not include shipping or packaging costs.

This warranty is in addition to your statutory rights and does not affect them.

Please complete the sections below at the time of purchase in block letters.

Name_____Model_____
Address_____Serial _____
_____ Purchase
Date_____
_____Tel. No._____
Signature_____ Post/Zip Code_____
Distributor No._____Date_____
Distributor Name_____Accessories_____
Signature_____

In the event of a fault occurring in the system, please return it to the address below enclosing this completed warranty card:

Distributor/Dealer Address (stamp):

INDUSTRY CANADA WARRINGS

NOTICE:

The Industry Canada Label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment technical requirements document(s). The department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present , are connected together. This precaution may be particularly important in rural areas. **Caution:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence number of all the devices does not exceed 5.

<u>**INFORMATION TO USER**</u>

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that

interference will not occur in a particular installation. If this equipment does not cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna

- Increase the separation between the equipment and receiver

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected

- Consult the dealer or an experienced radio/TV technician for help

Any changes or modifications not expressly approved by Internet Security Lifeguard could void the user's authority to operate the equipment.

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

For repair/warranty information. The telephone company may ask you to disconnect this equipment from the line network until the problem has been corrected.

This equipment cannot be used on public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs.

Your telephone company may discontinue your service if your equipment causes harm to the telephone network. They will notify you in advance of disconnection, if possible. During notification, you will be informed of your right to file a complaint to the FCC.

Occasionally, your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the operation of your equipment. If so, you will be given advance notice of the change to give you an opportunity to maintain uninterrupted service.

This equipment complies with Part 68 of the Federal Communications Commission (FCC) rules for the United States.

A label is located on the underside of the base unit containing the FCC registration number. You must upon request, provide the following information to your local telephone company: Facility Interface Code: ; Service Order Code: ; USOC Jack Type: .

Should you experience trouble with this telephone equipment, please contact or dealer.

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