

# DTR4000CA

## User Manual



### **Satellite Solutions**

Copyright© 1999 GLOBAL TELEMANN SYSTEMS Inc.

All rights reserved.

This manual is subject to change without prior notice.

GLOBAL TELEMANN SYSTEMS Inc.

TEL:+1 408 955 7750 / FAX:+1 408 955 7740

2345 Harris Way, Suite 100,

San Jose, CA95131, USA

E-mail : [info@telemann.com](mailto:info@telemann.com)

WWW : <http://www.telemann.com>

# Table of Contents

<b>INTRODUCTION .....</b>	<b>6</b>
ABOUT THIS MANUAL.....	6
GENERAL DESCRIPTION.....	6
GENERAL FEATURES.....	6
<b>HARDWARE DESCRIPTION.....</b>	<b>7</b>
FRONT PANEL CONFIGURATION.....	7
REAR PANEL CONFIGURATION .....	9
HOW TO CONNECT YOUR DTR4000CA TO VARIOUS SYSTEMS .....	10
<b>REMOTE CONTROL .....</b>	<b>12</b>
REMOTE CONTROL UNIT .....	12
<b>SYSTEM SET-UP .....</b>	<b>14</b>
BASIC MENU OPERATION .....	14
FLOW OF MENU SYSTEM .....	15
AUTOMATIC CHANNEL SET-UP .....	17
Automatic channel set-up for a satellite .....	17
Automatic channel set-up for a transponder .....	17
<b>MENU OPERATION .....</b>	<b>18</b>
MAIN MENU .....	18
CHANNEL GUIDE .....	18
TV and Radio Channel Guide.....	18
CHANNEL LIST .....	19
TV and Radio Channel List .....	19
PARENTAL CONTROL.....	19
PIN Code / TV and Radio Lock .....	19
INSTALLATION .....	20
PIN Code ? .....	20
LNB Configuration .....	21
Channel Search .....	22
Edit Channels .....	23
Edit TV Channel.....	23
Edit Radio Channel.....	24
Add to Favorite.....	Error! Bookmark not defined.
Edit Favorite Channel.....	Error! Bookmark not defined.
System Settings .....	Error! Bookmark not defined.
Change PIN .....	Error! Bookmark not defined.
PIN Code .....	Error! Bookmark not defined.
Receiver Update .....	Error! Bookmark not defined.
Auto Installation .....	Error! Bookmark not defined.
ACCESSGATE.....	ERROR! BOOKMARK NOT DEFINED.
Entitlement.....	Error! Bookmark not defined.
Group Entitlement .....	Error! Bookmark not defined.
Channel Entitlement .....	Error! Bookmark not defined.
Remainder Token List.....	Error! Bookmark not defined.
Usage-record .....	Error! Bookmark not defined.
Amount of record .....	Error! Bookmark not defined.
List of Record.....	Error! Bookmark not defined.
Modify Smart Card PIN.....	Error! Bookmark not defined.
<b>TROUBLE SHOOTING.....</b>	<b>ERROR! BOOKMARK NOT DEFINED.</b>
OSD DISPLAY MESSAGE .....	ERROR! BOOKMARK NOT DEFINED.
FRONT PANEL DISPLAY MESSAGE .....	ERROR! BOOKMARK NOT DEFINED.
<b>TECHNICAL SPECIFICATIONS.....</b>	<b>ERROR! BOOKMARK NOT DEFINED.</b>
<b>FACTORY DEFAULT SATELLITE INFORMATION .....</b>	<b>ERROR! BOOKMARK NOT DEFINED.</b>



## **RADIO FREQUENCY INTERFERENCE STATEMENT**

Note : This equipment has been tested and found to comply with the limits for a Class B Digital device, pursuant to part 15, Subpart B of the FCC Rules. This equipment generates, Uses, and can radiate radio frequency energy. If not installed and used in accordance with The instructions, it may cause interference to radio communications.

The limits are designed to provide reasonable protection against such interference in a Residential situation. However, there is no guarantee that interference will not occur in a Particular installation. If this equipment does cause interference to radio or television Reception, which can be determined by turning the equipment on and off, the user is Encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna of the affected radio or television.
- Increase the separation between the equipment and the affected receiver.
- Connect the equipment and the affected receiver to power outlets on separate circuits.
- Consult the dealer or an experienced radio/TV technician for help.

# SAFETEEY PRECAUTIONS

This IRD has been manufactured to meet international safety standards.  
Please read carefully the following safety precautions before you handle the IRD.

<b>MAINS SUPPLY</b>	Use only 85-265V AC 50/60Hz.
<b>LOCATION</b>	Locate the IRD indoor place properly to prevent any hazards or malfunctions from lightening, raining and direct sunlight.
<b>CLEANING</b>	<ol style="list-style-type: none"> <li>1. Disconnect the IRD power cord from the wall socket before cleaning it.</li> <li>2. Use a cloth lightly dampened with water (no solvents) to clean the exterior of the IRD.</li> </ol>
<b>OVERLOADING</b>	Do not overload wall outlets, extension cords or adapters. These can cause fire or electrical shock.
<b>VENTILATION</b>	<ol style="list-style-type: none"> <li>1. Do not block the decoder's ventilation slots.</li> <li>2. Ensure that a free airflow is maintained around the IRD.</li> <li>3. NEVER stand the IRD on soft furnishings or carpets.</li> <li>4. Do not use or store the IRD where it is exposed to direct sunlight or near a heater. NEVER stack other electronic equipment on top of the IRD.</li> </ol>
<b>LIQUIDS</b>	Keep liquids away from the IRD.
<b>SAMILL OBJECTD</b>	Coins or other small objects must be kept away from the IRD. They can fall through the ventilation slots of the IRD and cause serious damage.
<b>ATTACHMENTS</b>	Do not use any attachments that are not recommended. These may cause hazards or damage the equipment.
<b>CONDITIONAL ACCESS (CAM) and/or COMMON INTERFACE MODULE</b>	Main power cord must be disconnected before inserting or removing the CA Module and/or CI Module
<b>CONNECTION TO THE SATELLITE DISH LNB</b>	Before connecting or disconnecting the cable from the satellite dish to the IRD, disconnect the IRD from the main power. <b>FAILURE TO DO SO CAN DAMAGE THE LNB.</b>
<b>EARTHING</b>	The LNB cable <b>MUST BE EARTHED</b> to the system earth for the satellite dish. The earthling system must comply with SABS 061.
<b>LIGHTNING</b>	<ol style="list-style-type: none"> <li>1. It is recommended that the IRD should remain connected at all times to the main power supply and satellite dish (except when working on the LNB).</li> <li>2. However, the Manufacturer's instructions for safeguarding other equipment connected to the IRD, i.e, TV set, etc., must be followed during lightning storms.</li> <li>3. Lightning protection devices for the terrestrial antenna, mains, LNB and the modem telephone line, are essential.</li> </ol>
<b>SERVICING</b>	<ol style="list-style-type: none"> <li>1. Do not attempt to service this product yourself.</li> <li>2. Refer all servicing to qualified service agents.</li> </ol>

# Introduction

---

## About This Manual

This manual describes how to install and operate the Model DTR4000CA. Only qualified personnel should handle any problems beyond this manual.

## General Description

The DTR4000CA is a high-performance IRD (Integrated Receiver Decoder). DTR4000CA is fully compliant with the MPEG2 based DVB transmission standards for in-home reception of satellite digital broadcast services such as digital TVs and radio channels.

## General Features

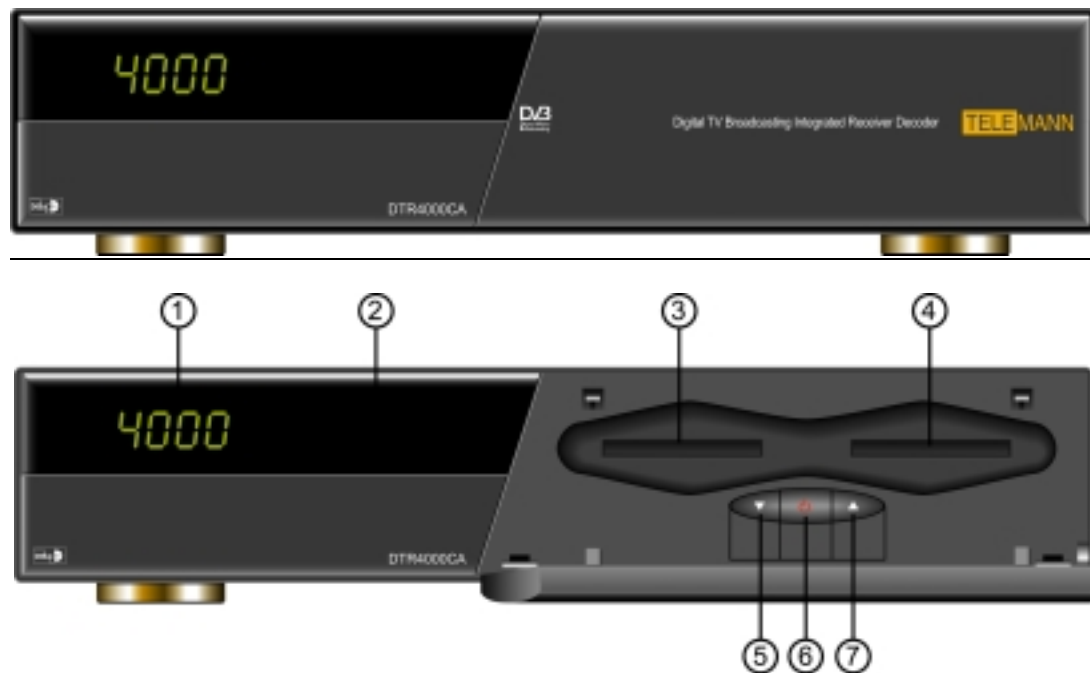
Features equipped in DTR 4000CA are as follows :

- Fully compliant with MPEG2 based DVB transmission standards
- Fully Universal Tuner with 950-2150MHz
- QPSK Demodulator
- Extended Symbol Rate (2-45MS/s)
- SCPC and MCPC, C-/Ku-bands
- Automatic Detection of Video Polarity
- Automatic Detection of Forward Error Correction
- Automatic Channel Surfing Function
- Automatic NTSC/PAL Detection
- Simple Video Converter (NTSC    PAL)
- Lip-sync Error Correction Function
- Wide PLL Modulator (CH21-69, PAL-B, G, I, D, K)
- Useful High Speed System Port for System Diagnostic and Upgrade
- DiSEqC1.0 LNB Control Software
- TV/VCR scart connectors
- Teletext : CCIR/ITU-R Broadcast Teletext System B
- Smart Card interface for CAS
- Simultaneous decoding of up to Max. 32 PIDs with the exception of A/V
- Internal Modem (Optional)
- User-friendly defined On-screen-display (OSD)

# Hardware description

Here, you will be given the explanation of the front and rear panel of DTR4000CA. Each of display, ports, connections will be explained.

## Front Panel Configuration



### 1 LED DISPLAY

This shows the channel number or other information as follows :

During power is off, the dash '-' will be displayed at each digit, which indicates that your DTR4000CA is in stand-by mode. Immediately after your decoder turns on, 'C . . .' will light up at each digit, which means that your DTR4000CA is ready to operate.

If your DTR4000CA locks a channel, its channel number will be displayed. Whenever you change the channel, the number of the changed channel will be displayed.

### 2 REMOTE SENSOR

It receives the infrared signal from Remote Control and operates your DTR4000CA.

### 3 ④ Smart Card and/or PCMCIA Card Slot (Option), or Not Used

These two slots can be used either for Conditional Access System with Smart card, or Common Interface Module with PCMCIA card, or may not be used at all in case of free-to-air only set-top-box according to the option configuration

of the DTR5000N.

When you want to watch Pay-per-view TV program or enjoy Internet service on a usage basis, you should purchase a smart card or PCMCIA card from the service provider and insert it into this slot. The detailed usage explanation will come with the card that you purchased.

**5 CHANNEL DOWN**

You can sequentially select the previous service by pressing this DOWN key.

**6 POWER**

This key allows you to turn your DTR4000CA on or off.

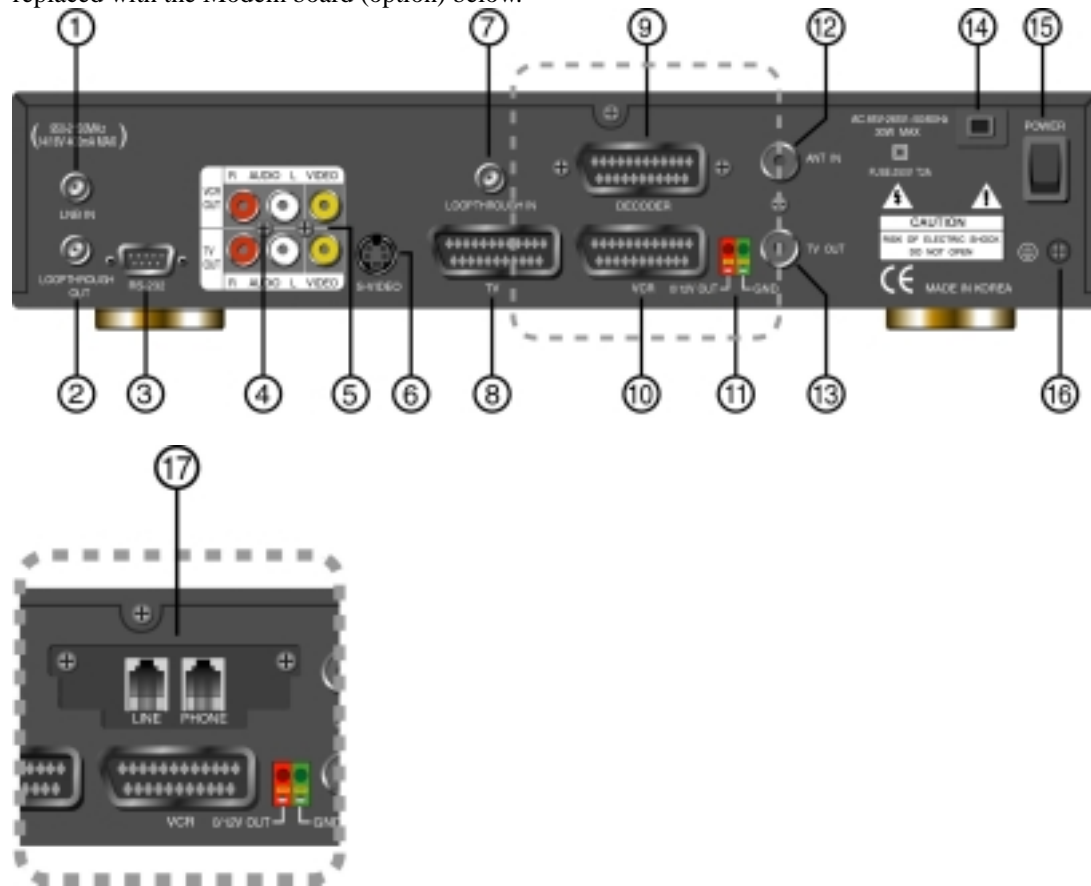
**7 CHANNEL UP**

You can use this key to select the next channel sequentially.



## Rear Panel Configuration

The following diagram shows the DTR4000CA with analog board. Here the dotted line can be replaced with the Modem board (option) below.



### 1 LNB IN

Satellite antenna input terminal. The LNB power (14/18V) and the switching signals (22KHz/DiSEqC) are also supplied to LNB through this terminal.

### 2 LNB OUT

It is for connecting another STB to your DTR4000CA. Connect this terminal to LNB IN terminal of the other STB via RF cable.

### 3 RS-232 serial port

An operator for customer services can use this port for the transmission of the preprogrammed channel information from a PC to the DTR4000CA. Or this port can also be used for main board testing and software upgrading.

### 4 AUDIO L/R output terminals

Connect these terminals to audio L/R input terminals of TV, VCR, or Hi-Fi audio system.

### 5 VIDEO output terminal

Connect this terminal to video input terminal of TV or VCR.

### 6 S-VIDEO output terminal

This terminal is connected to S-VIDEO input terminal of TV or VCR to output S-VIDEO signal.

**7 TV SCART connector**

Connect this connector to that of TV via a SCART cable.

**8 Modem Port (Option)**

When you use Conditional Access System, you should use modem to send your usage information to the operator.

**9 VCR SCART connector**

Connect this connector to that of VCR via a SCART cable.

**10 0/12V OUT**

Connect this terminal to an external 0/12Volt switch box.

**11 ANT IN**

Connect this terminal to a terrestrial UHF antenna via coaxial cable.

**12 TV OUT**

Connect this terminal to the input of TV or VCR via a coaxial cable.

**13 POWER INPUT**

Connect the power cord of AC85V to 265V, 50/60Hz

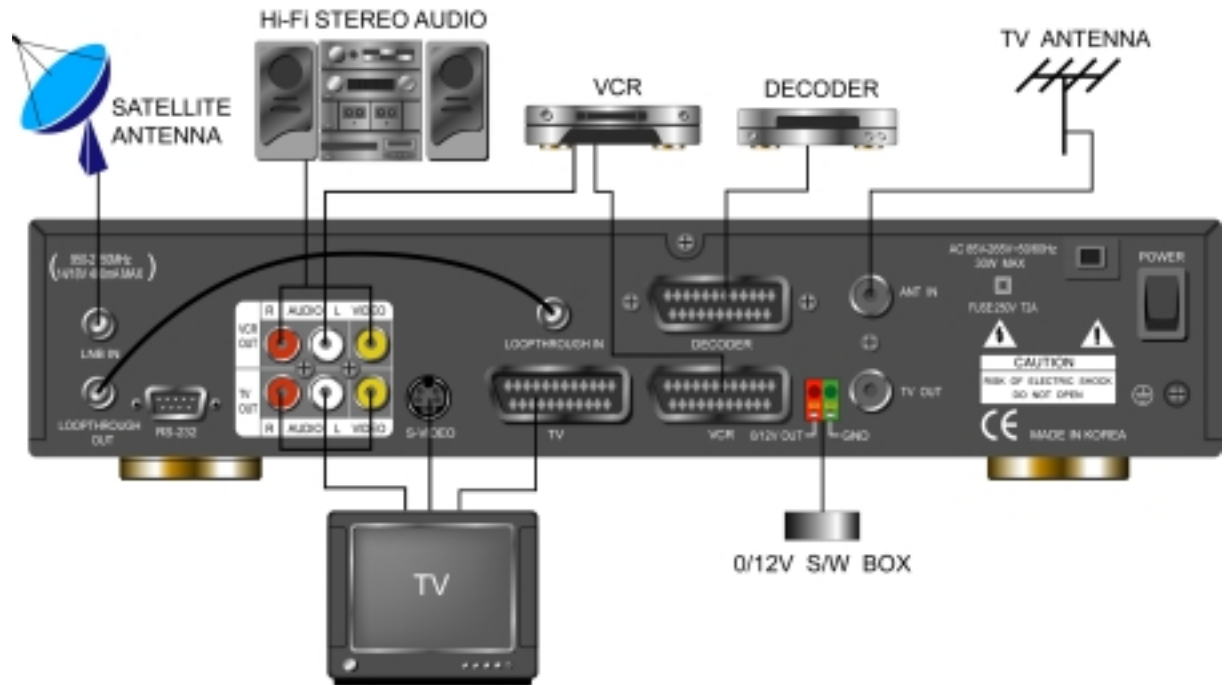
**14 Ground**

## How to Connect Your DTR4000CA to Various Systems

As shown in the figure below, you can connect your DTR4000CA to a TV set, a VCR and a Hi Fi system. Consult your local supplier for assistance in setting-up your system best suited to your requirements.

**CAUTION !**

**Please DO NOT plug in the main power supply cord until you have finished all other connection!**



### Connection of your DTR4000CA to a TV set

Connect your DTR4000CA to a TV set with SCART.

### Connection of your DTR4000CA to a VCR

Connect the SCART connector of VCR to that on your DTR4000CA.

### Connection of your DTR4000CA to a Hi Fi system

Connect a RCA/Cinch stereo cable from the AUDIO L/R terminals on your DTR4000CA to the LINE, AUX, SPARE or EXTRA input terminals on your Hi Fi system.

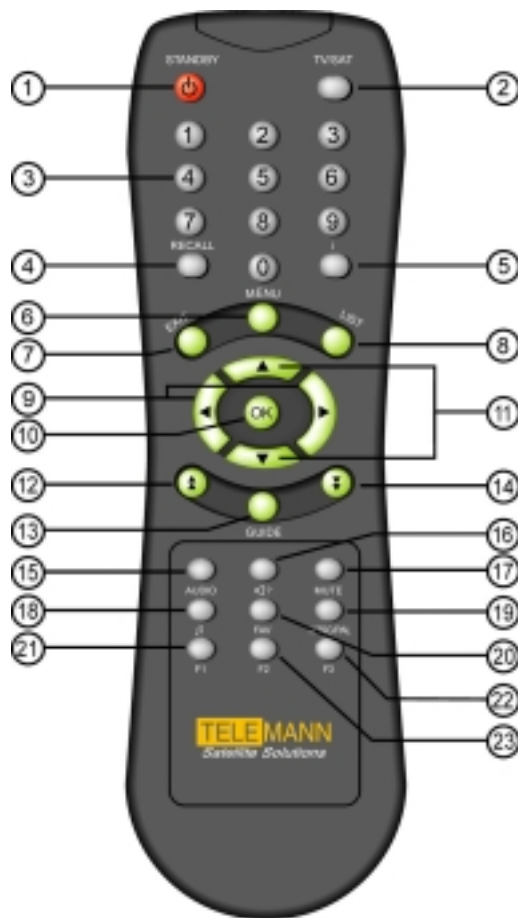
### Connection of the analog decoder SCART to outside scramble decoder

When you watch scrambled analog video, you should connect the analog SCART to outside scramble decoder.

# Remote Control



## Remote Control Unit

This section describes how to operate the DTR4000CA using the buttons on your Remote Control Unit as shown below.



(1) <b>POWER</b>	To turn your DTR4000CA on/off.
(2) <b>TV/SAT</b>	To toggle from TV mode to satellite broadcasting mode and vice versa
(3) <b>Number</b>	To select channel number or input parameters on menu.

---

(4) <b>RECALL</b>	To return back to the previous channel.
(5) <b>i</b>	To display the program information on the screen
(6) <b>MENU</b>	To display the main menu on the screen. Or to move back to previous menu from current menu.
(7) <b>EXIT</b>	To get completely out of menu.
(8) <b>LIST</b>	To list all channels available on the screen
(9) <b>VOL UP/DN</b>	To increase/decrease the volume or select item on menu
(10) <b>OK</b>	To confirm your choices
(11) <b>CH UP/DN</b>	To select a channel
(12) <b>Page UP</b>	To step pages up in the channel list
(13) <b>GUIDE</b>	Program Guide on the screen
(14) <b>Page DOWN</b>	To step pages down in the channel list
(15) <b>AUDIO</b>	To select Audio mode
(16) <b>Language(  )</b>	To select the desired language or Audio PID.
(17) <b>MUTE</b>	To turn the sound on/off
(18) 	To select TV and Radio
(19) <b>NTSC/PAL</b>	To convert video mode (NTSC/PAL/AUTO).
(20) <b>FAV</b>	To display Favorite channel list on the screen
(21) F1	Function Key 1 ( Add channel )
(22) F2	Function Key 2
(23) F3	Function Key 3 ( Delete Channel )

---

# System Set-up

Here, we will go through the menu system. To manipulate the menu, you use mainly the following key strokes : UP/DOWN, Left / Right, OK Menu, Exit

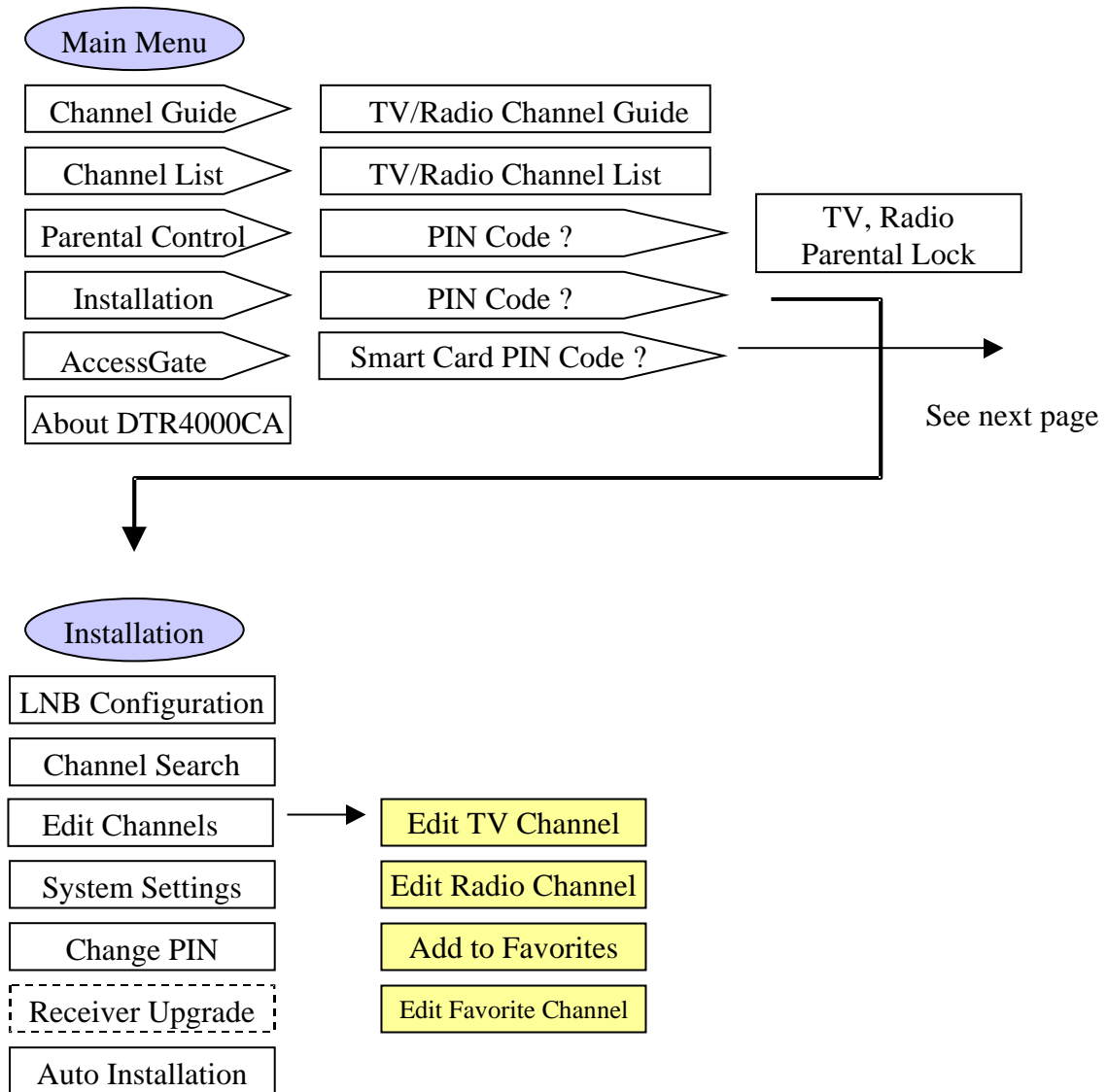
## Basic Menu Operation

To maneuver the Menu, you can use the following keys

UP/DOWN key (▲ ▼)	Moves menu selection up and down
Left / Right key (◀ ▶)	Can change option values
Page Up/Down (▲▼)	Move up/down by page ( 6 channels)
OK Key (OK)	Selects menus or You can move directly to a certain channel by pressing the channel number.
Menu key	Displays main Menu or goes to previous menu
Numeric Key	Enters numbers. Or Selects a certain channel by pressing the channel number.
Exit key	Quits the whole Menu
F1, F2, F3	Function Keys. The function varies depending on each menu

## Flow of Menu System

Here, the following diagram shows the hierarchy of menu system.  
For detailed explanation of each menu, refer to the following Menu explanation.



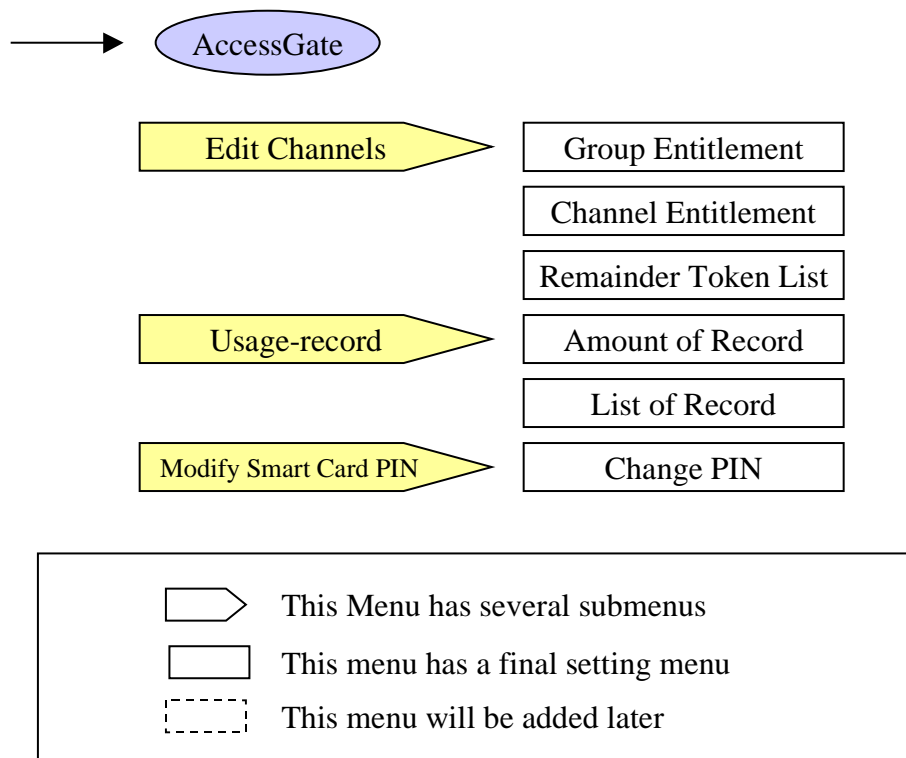


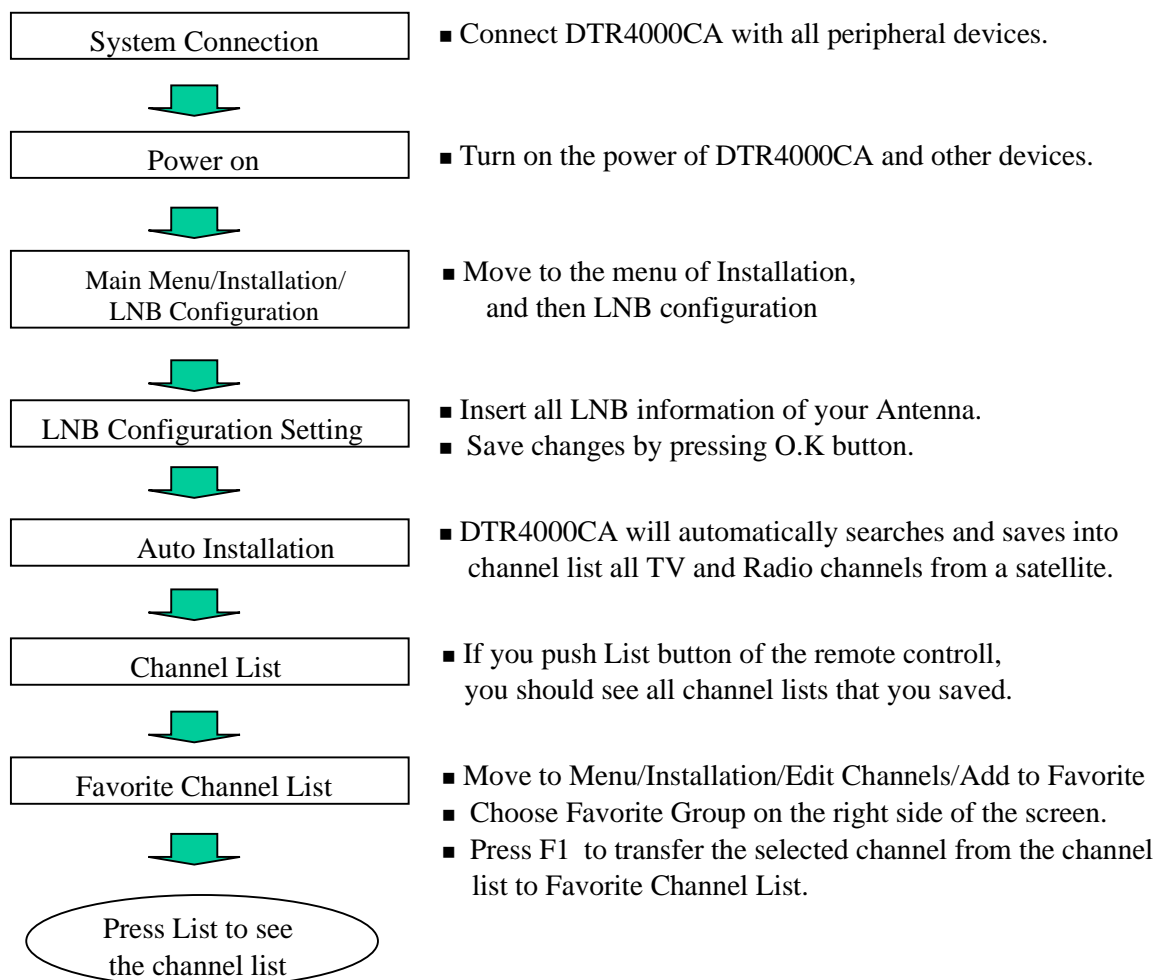
Fig 5. Flow chart of menu system



## Automatic Channel Set-up

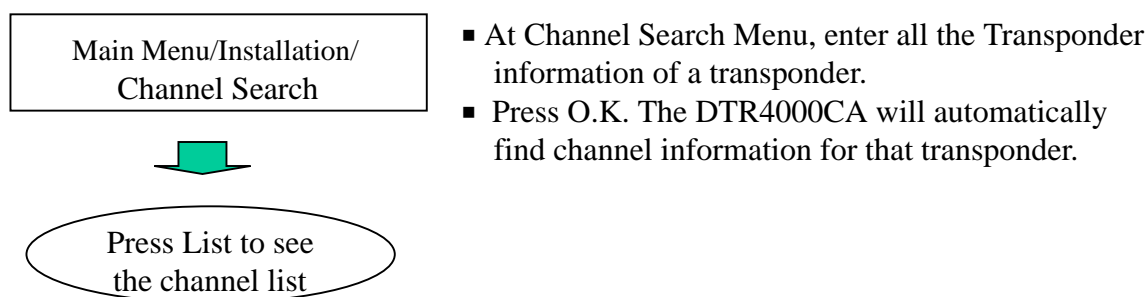
### Automatic channel set-up for a satellite

You can automatically detect and save all TV and Radio channels for a Satellite As follows.



### Automatic channel set-up for a transponder

You can automatically detect and save all TV and Radio channels for a transponder as follows.



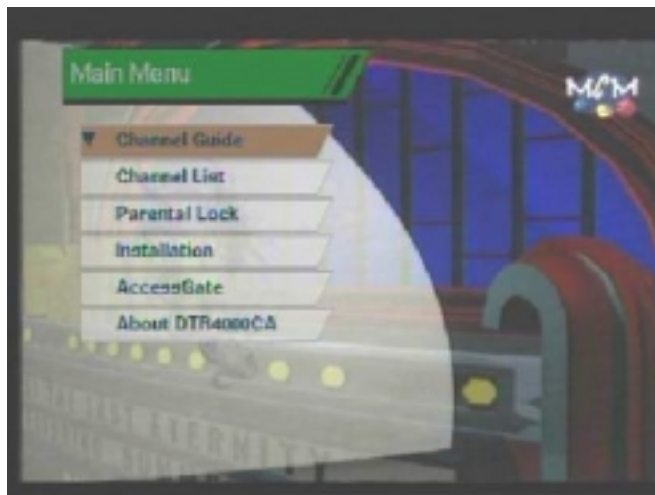
# Menu Operation

## Main Menu

Main menu shows the following information.

Channel Guide	Shows general information about each channel such as Channel Name, LNB Number, PID Number.
Channel List	Shows the whole channel list registered in DTR4000CA
Parental Control	Allows only those people with knowledge of the PIN code to watch the programs.
Installation	Allows you to set various parameters on LNB configuration, System Settings, and etc.
AccessGate	Shows information about AccessGate system.
About DTR4000CA	Shows the version information of DTR4000CA software

- Turn on TV and your DTR4000CA after you have connected all peripheral devices to it.
- Press the Menu button of the remote control. You will get the Main Menu on the TV screen as follows.




- You can move into submenus by selecting each menu.
- Press the Menu button to return to previous menu. Or press Exit to quit the Menu system completely.

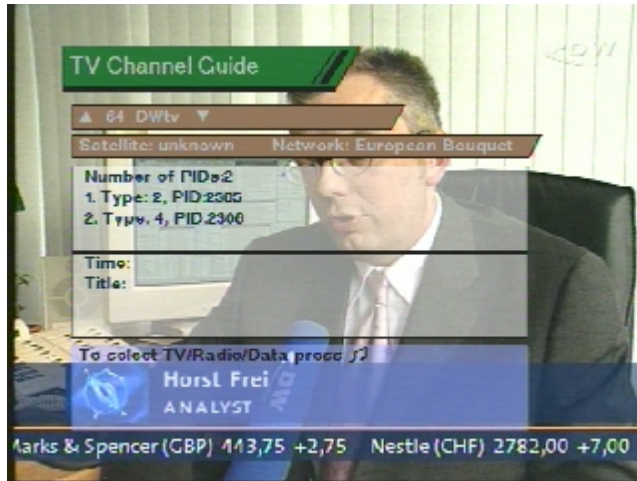
## Channel Guide

### TV and Radio Channel Guide

Here you can see the information about Channel Name and Number, Number of PIDs, and PID Types.

- In Main Menu, select Channel Guide. Then you will see TV Guide display as follows. You can change the channel by pushing the Up/Down keys.
- When you push “” on the Remote Control, you can select TV or Radio


Guide.



## Channel List

### TV and Radio Channel List

This menu helps you easily select the channel that you want to watch.

- In Main Menu, select Channel List. Then you will see TV Channels display as follows. You can get the information of Channel Number, Channel Name, and whether the program Scrambled or Clear.
- To watch a specific channel, first select a certain channel by pushing the Up/Down key, Page Up/Down key. Then, hit the OK button on the Remote Control. This enables you to move into that specific channel.
- When you push “” on the Remote Control, you can select TV and Radio Guide.



## Parental Control

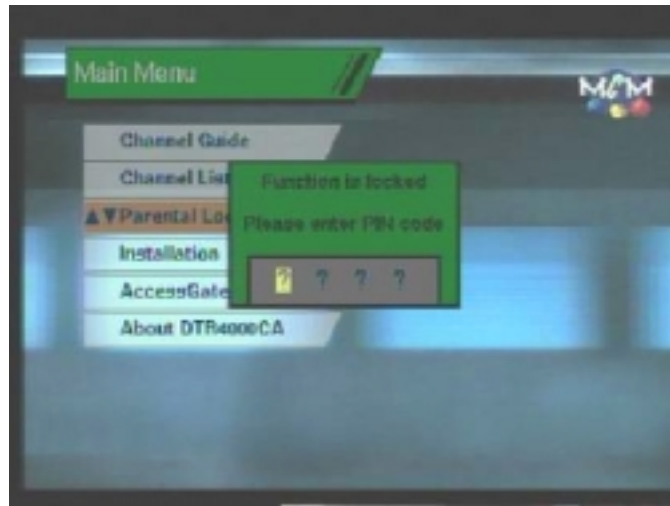
### PIN Code / TV and Radio Lock

This function prevents children or unauthorized persons from watching programs.

- Select the Parental Control on the Main Menu. Then you will be asked to enter

PID number. The PIN code is four digit numbers. Factory default value is 0000.

- Press UP/DOWN key to highlight the program you want, then press OK to have the channel locked so that others who do not know the PID can not watch the program.



- Once the program is locked, every time you try to watch the program, you will be asked to enter PIN code.
- When you push “🎵” on the Remote Control, you can select either TV or Radio Guide.



- Press the Menu button to return to previous menu. Or press Exit to get out of Menu completely.

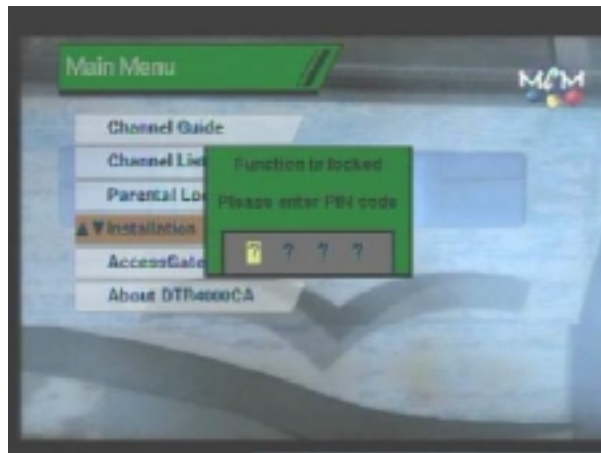
## Installation

Installation Menu helps you setup the system and manage channel information.

### PIN Code ?

- Select the Installation menu from the Main menu. You will then be asked to enter your PIN.

- Enter your PIN, then press OK to confirm it. Then submenus will appear, which allows you to change the preferences that were set factory default values. You can also add features to the existing selections.



## LNB Configuration

LNB Configuration helps you enter information of LNB that is connected to DTR4000CA

- In Installation menu, select LNB Configuration. Then the following screen pops up



LNB Names	Selects one LNB out of eight LNBs
LNB Frequency(KHz)	Either you can select predefined LNB Frequency by Left/Right keys or manually enter a specific frequency in KHz unit.
0V/12V Antenna Switch	Depending on the use's antenna switch box, you can pick up either 12V by setting "On" or 0V by setting "off"
LNB Power	Depending on the use's antenna LNB, you can supply either LNB power by setting "On" or not by setting "off"

22KHz	Depending on the use's antenna switch box or LNB, you can supply either 22KHz by setting "On" or off by setting "off"
Tone Burst	Depending on the user's antenna switch box, you can pick up either A by setting "SA", B by setting "SB", or "Off".
DiSEqC	If you have DiSEqC box(es), you can choose port one to four by selecting port number one to four. Or if you do not have DiSEqC box, choose "off"

\* This setting should be done for all the LNBs that you want to connect to by changing the LNB name.

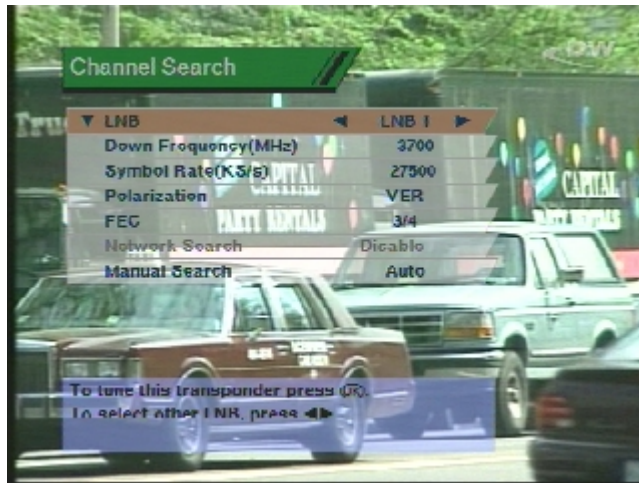
## Channel Search

Channel Search helps you catch the channel information of each transponder.

- In Installation menu, select Channel Search menu. Then the Channel Search screen pops up

LNB	From LNBs that you set up in LNB Setup menu, select one LNB.
Down Frequency(MHz)	Enter the transponder frequency of the satellite that you choose by setting LNB parameters.
Symbol Rate(KS/s)	Enter the symbol rate of the above-mentioned transponder or set up "Auto" if you do not know the symbol rate. In latter case, it will take time.
Polarization	Choose the Polarization of the above-mentioned transponder. Select "VER" if the polarization is vertical, or "HOR" if it is horizontal. if you do not know the Polarization, select "Auto". In latter case, it will take time.
FEC(Forward Error Correction)	Choose FEC of the above-mentioned transponder. – 1/2, 2/3, 3/4, 5/6, 7/8. If you do not know the value, choose "Auto".
Manual Search	If the channel information that you are looking for is not included in the SI Information that comes from the satellite, user can manually enter those information. In Auto mode, you can automatically search channel information that comes from satellite. If you want to manually enter TV channel, select "TV". Then you should enter those PIDs of Video, Audio, and PCR. In case of Radio, enter the PIDs of Audio and PCR.





## Edit Channels

User can manage Channels stored in DTR4000CA – Delete, Add programs to Favorite Channels.

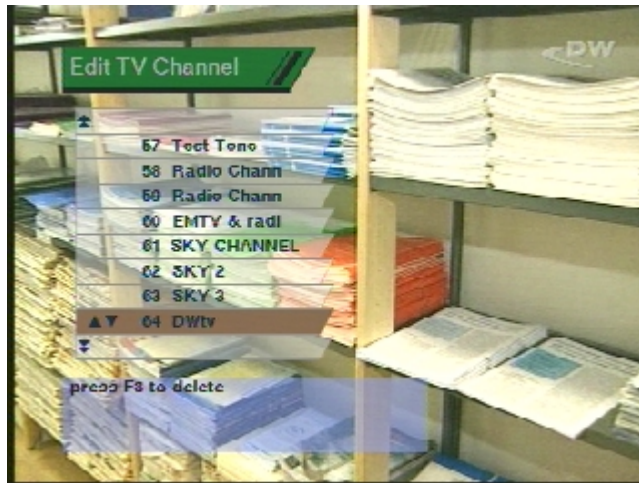
- In Installation Menu, select Edit Channel menu. Then the following Edit Channel Menu screen will display.



## Edit TV Channel

You can delete the unnecessary TV Channels from the registry of DTR4000CA.

- In Edit Channel menu, select Edit TV Channel menu. Then the following screen pops up



- From the channel list on the screen, you select the channel that you do not want to watch. Then click “F3” button twice. The channel disappears from the DTR4000CA program list.

### Edit Radio Channel