A. LANGUAGE

This telephone offers English, Spanish and French languages for your convenience.
1. Press the PROG button.
2. Press the TELEPHONE KEYPAD #1 button.
3. Press the EDIT button.
4. Press the UP or DOWN button to select the language you desire. English is the preset language.
5. Press and hold down the SAVE button.
6. Press the PROG button to go back to standby mode.

B. SILENT ON/OFF

This telephone will generate the first ring sound even in the BLOCKED CALL mode to indicate that you have an incoming call. To keep silent in BLOCKED CALL mode, you can turn off the first ring sound.
1. Press the PROG button.
2. Press the TELEPHONE KEYPAD #2 button.
3. Press the EDIT button.
4. Press the UP or DOWN button. SILENT OFF is the preset mode.
5. Press and hold down the SAVE button.
6. Press the PROG button to go back to standby mode.

C. TIME SET

Set the date and time.
1. Press the PROG button.
2. Press the TELEPHONE KEYPAD #3 button.
3. Press the EDIT button.
4. Use the TELEPHONE KEYPAD button to enter the month, date, hour and minute. The cursor moves automatically after entering each item.
   Press the TELEPHONE KEYPAD #1 for AM setting, or
   press the TELEPHONE KEYPAD #2 for PM setting.
5. Press the PROG button to go back to STANDBY mode.

NOTE: The date and time will automatically set, if you have subscribed to the Caller ID service from your local telephone company.

D. AREA CODE
1. Press the **PROG** button.
2. Press the TELEPHONE KEYPAD #4 button.
3. Press the **EDIT** button.
4. Use the TELEPHONE KEYPAD button to enter the AREA code.
5. Press and hold down the **SAVE** button.
6. Press the **PROG** button to go back to STANDBY mode.

E. LCD CONTRAST
This unit enables you to select 3 brightness levels for the Large LCD display.
1. Press the **PROG** button.
2. Press the TELEPHONE KEYPAD #5 button.
3. Press the **EDIT** button.
4. Press the **UP** or **DOWN** button to adjust the brightness of the display. Level 2 is the preset brightness.
5. Press and hold down the **SAVE** button.
6. Press the **PROG** button to go back to STANDBY mode.

F. PBX NUMBER
This unit enables you to preset the PBX number (such as an 8 or 9) while you are using a switchboard system.
1. Press the **PROG** button.
2. Press the TELEPHONE KEYPAD #6 button.
3. Press the **EDIT** button.
4. Press the **UP** or **DOWN** button. (9 is the preset PBX number.)
5. Press and hold down the **SAVE** button.
6. Press the **PROG** button to go back to STANDBY mode.

G. PBX MODE

This unit enables you to turn ON/OFF the PBX system depending on the telephone system you are using.

1. Press the **PROG** button.
2. Press the TELEPHONE KEYPAD #7 button.
3. Press the **EDIT** button.
4. Press the **UP** or **DOWN** : button.

   PBX MODE OFF - set for direct line access. The preset PBX mode is OFF.

   PBX MODE ON - When connected to a switchboard system.
5. Press and hold down the **SAVE** button.
6. Press the **PROG** button to go back to STANDBY mode.

NOTE: When placing a call in PBX mode ON, this telephone will automatically add the PBX number and a pause time before the dialed telephone numbers.

H. Pause TIME

This unit enables you to adjust the pause time when placing a call using a switchboard system or dialing long distance calls.

1. Press the **PROG** button.
2. Press the TELEPHONE KEYPAD #8 button.
3. Press the **EDIT** button.
4. Press the **UP** or **DOWN** button to adjust the pausing time. The preset pause time is 2 seconds.
5. Press and hold down the **SAVE** button.
6. Press the **PROG** button to go back to STANDBY mode.

I. MSG Waiting (Message Waiting)

To turn off the Message Waiting LCD/LED indicator.
1. Press the PROG button.
2. Press the TELEPHONE KEYPAD #9 button.
3. Press the EDIT button.
4. Press and hold down the SAVE button, the Message Waiting LCD/LED indicator turn off.
5. Press the PROG button to go back to STANDBY mode.

TELEPHONE KEYPAD Characters

The TELEPHONE KEYPAD buttons (1-9) are used to enter the characters when entering names. Press the appropriate KEYPAD button to get the following characters.

KEYPAD BUTTONS	CHARACTERS
1	SPACE & ' ( ) * . 1
2	ABC2
3	DEF3
4	GHI4
5	JKL5
6	MNO6
7	PQRS7
8	TUV8
9	WXYZ9
*	*
0	0
#	#

For example, If you want to enter the character "C", press the "2" KEYPAD button, the first character displayed will be "A". Press the "2" button again to display "B", and press again to display the letter "C".

To enter the next character, press the appropriate button. If, however, the next character is on the same button as the previous character, you will first need to press and hold(2 seconds) the SHIFT RIGHT button. Pressing and holding SHIFT RIGHT button a second time will produce a space. If you want to change any character, you can go back to the incorrect character by pressing and holding(2 seconds) the SHIFT LEFT button. To delete the character inside the cursor " ▓ ", press and hold the DEL button.

Low Battery Warning
When the handset battery voltage level is low, the IN USE/BATT LOW LED indicator on the handset will start to blink and a beep sound will be heard every 12 seconds. Return the handset to its cradle on the base unit for charging.

Mixed Mode (Temporary Tone) Dialing
If you only have pulse (rotary dialing) service in your area and want to access Tone dialing services, set the base unit's TONE/PULSE switch to the PULSE position. Dial the desired number and when tone signals are required press the Temporary Tone (✱) button once. Subsequent digits will be dialed in tone mode. Dialing will be reset to Pulse mode when handset is returned on-hook.

BELT CLIP
With the back of handset facing up, insert one side of the belt clip hook into the matching slots at the top side of the handset as shown in figure 2. Slide the other hook until it locks into place from the opposite side of the handset.

HEADSET CONNECTION
Insert the small plug at the end of your headset cord to the headset jack top of the handset as in figure 8 (Page 15).
NOTE: The headset jack of your MC 925 is compatible with 2.5 mm headset plugs only.

Changing the desktop angles

1. *Normal Position (Mounting Bracket not required)*
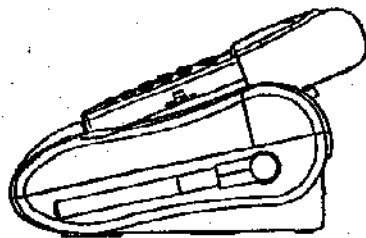   For normal position, as shown in figure 3, place the base unit on any desired but suitable location.
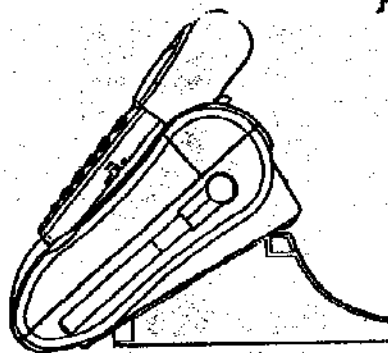

Figure 3   Figure 4

2. *30° Position (See figure 4)*
   With the back of the base unit facing up, insert the hooks of the mounting bracket (marked "30° DESK MOUNT") into the matching slots of the base unit. Then slide the mounting bracket into place as indicated by the arrow.

Wall Mounting

You may choose to install the MC 925 base unit onto a wall with a standard AT & T or GTE modular wall jack.

Wall Mounting (Standard Wall Jack)

1. Connect the short telephone line cord to the telephone line jack on the rear of the base unit. Insert the other end through the hole of the mounting bracket.
2. Insert the hooks of the wall mount bracket into the matching slots at the bottom of the base unit then slide them upwards until they lock into place. Plug the free end of the short telephone line cord into the modular wall jack.

3. Mount the base unit to the modular wall jack by hooking the studs of the wall plate into the keyhole slots of the wall mount bracket. Pull the base unit down until it is securely seated as shown in figure 5.
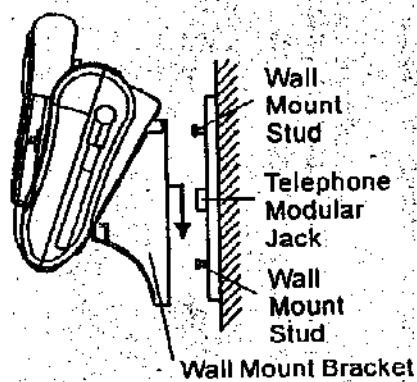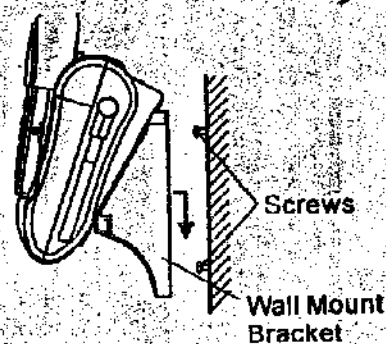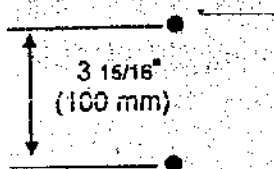
Wall Mount Stud
Telephone Modular Jack
Wall Mount Stud
Wall Mount Bracket

Figure 5

Screws
Wall Mount Bracket

Figure 6

Wall Mounting (No Standard Wall Jack)

1. Drill two holes with a vertical distance between the two marked positions of 3 15/16" (100 mm) as shown.

3 15/16"
(100 mm)

2. Drive a screw into each of the holes.
   Tighten them to the end of the screw lines, only leaving the smooth part of the screw head outside the wall.

3. Insert the hooks of the wall mount bracket into the matching slots at the bottom of the base unit then slide them upwards until they lock into place.
4. Hang the base unit by hooking the screws into the keyhole slots of the wall mount bracket. Pull the base unit down until it is securely seated as shown in figure 6.

Handset Retainer Tab

If the base unit is to be placed in the wall mount position, the retainer tab allows the handset to hang onto the base unit.
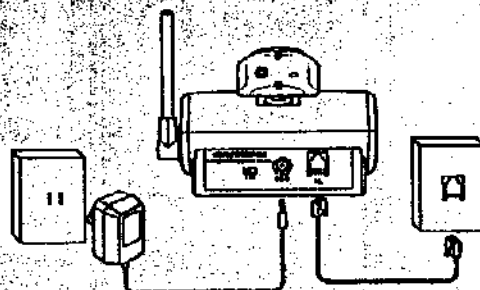

Figure 7
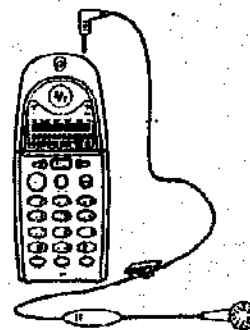
Figure 8

⚠ CARING FOR YOUR PHONE

Use a damp cloth to clean the plastic cabinet. A mild soap will help to remove grease or oil. Never use polish, solvents, abrasives or strong detergents since these can damage the finish.

HELPFUL HINTS

Resetting Security Code and Channel information

Communication between the handset and the base unit may not be possible in any of the following situations:

1. After a power failure.
2. After relocating the base unit by disconnecting the AC adaptor.

3. After replacing the handset battery.
4. The handset goes out of range from the base unit.
   To reset, place the handset on the cradle of the base unit for five seconds.

OPERATING RANGE

The phone operates at the maximum radio frequency allowed by the Federal Communications Commission (FCC). Even so, the maximum operating range may be limited because of conditions like weather, construction of the building, and interference from other sources.

TECHNICAL INFORMATION

This cordless phone uses radio frequencies to allow mobility. There are certain difficulties in using radio frequencies with a cordless telephone. While these are normal, the following could affect the operation of your system.

Noise: Electric pulse noise is present in most homes at one time or another. This noise is most intense during electrical storms. Certain kinds of electrical equipment such as light dimmers, fluorescent bulbs, motors, and fans also generate noise pulses. Because radio frequencies are susceptible to these noise pulses, you may occasionally hear them in your handset. Generally they are a minor annoyance and should not be interpreted as a defect in your system.

Range: Because radio frequencies are used, location of the base unit can affect operating range. Try several locations in your home or business and pick the one that gives you the clearest signal.

Interference: Some electronic devices operate in and/or generate interference near the operating frequencies of your cordless telephone. While several protection circuits are used to prevent unwanted signals, there may be periods when these unwanted signals cause interference. If interference occurs frequently, it can be minimized or eliminated by lowering the height of your base antenna or by relocating the base unit. You can check for interference before selecting the final base unit location by plugging in the phone.

Improving Cordless Reception

Follow these guidelines to improve cordless sound quality:

- Select an area to install the MC 925 where it is closest to the center of your home or office. This will improve the operating range of the unit.
- Keep the MC 925 base unit away from electrical equipment. Radio Frequency Interference (RFI) is sometimes generated by these appliances, which can cause degradation in cordless reception.
- Keep the handset battery pack charged as much as possible. Weak handset battery pack can limit the range of cordless operation.

⚠ MAINTENANCE

Your phone should be situated away from heat sources such as radiators, heaters, stoves or any other appliance that produces heat.

⚠ WARRANTY

This is a **one year limited warranty** telephone provided by Southern Telecom; you must send the registration card, sales receipt and UCC within 30 days after purchase of the phone in order to activate the warranty policy. For shipping and handing charges will be $7.99. Please allow a minimum of 3 weeks for the return of your telephone products. The shipping address of the authorized Service Centers are:

U.S.A.
Southern Telecom Service Center
14-C 53rd Street,
Brooklyn, NY 11232

CANADA:
Continent- Wide Enterprises Ltd,
41 Bertal Road, Toronto,
Ontario,
Canada M6M 4M7

Should you have any questions or problems concerning this product, please contact our Customer Service Departments at 1-877-Southtel (768-8483) for U.S.A. and at 1-800-667-0293 for Canada.

DAILY CHECK POINTS

Charging the Battery Pack

1. Charge the Handset before using the cordless phone for the first time. Do not attempt to use the phone before charging the Battery Pack for a full 10 hours. (Battery Type is Ni-MH 400mA)
2. Place the Handset on the Base and then Charge Indicator lights.
3. Charge for approximately 10 hours.

NOTES:

- Charge the Battery for approximately 10 hours if the Battery is discharged completely.
- After charging the Battery, set the security code again, And then use the Handset.

General Checking

1. Make sure the Handset Battery Pack is fully charged and installed correctly.
2. Loss of mains power will prevent the MC 925 from operating. So charge your telephone at all times.

TROUBLESHOOTING

SYMPTOM	SOLUTION
No dial tone	• Check to see if the handset battery pack is connected inside the handset battery compartment • Make sure that the adaptor plug is connected to the base unit. • Check for the telephone line cord connections. Ensure that both connectors are plugged securely on the jacks. • Ensure that no other telephone is sharing the same line as the MC 925 when off-hook. • Test the phone at a different telephone wall jack and listen for a dial tone. • Test a different phone in the wall jack and listen for a dial tone.
Will not ring	• Check the handset RINGER ON/OFF switch. For normal use, set to ON. The handset will not ring in OFF mode. • The phone or another phone connected to the same line may be in the off-hook (IN USE) position. • Try a different phone, if the problem still exists, the fault is not with the unit. • Look for the Ringer Equivalence Number (REN) number printed underneath your phone(s). Sum up the total REN numbers for all the phones or answering machines connected to your telephone line. Your phone(s) may not ring if the REN total exceeds five (5). Please call your local company to determine the maximum REN for your calling area.
Static	• The Ni-MH battery pack might be weak. Allow the Ni-MH battery pack to charge fully before using. • Try a different phone. If the problem still exists, the fault is not with the unit. • Some atmospheric conditions such as very low humidity can cause static build-up.

SYMPTOM	SOLUTION
Cannot dial out	• Press the TALK button on the handset and listen for a dial tone before dialing out. • Are you in a rotary only area? Set the TONE/PULSE switch to PULSE. • Try a different phone in the jack. If the problem persists, the fault is not in the MC 925. • Is the phone connected to an answering machine? Disconnect the answering machine and try to have the phone plugged into the jack alone. If it works alone, there is a compatibility problem. Purchase a 2 for 1 adaptor at any phone or electrical supply store. Plug the 2 for 1 adaptor into the modular wall jack, and then plug the phone into one side and the answering machine on the other side of the adaptor.
Memory feature does not work	• Make sure that the unit is in the standby mode before storing a phone number. • The maximum number of digits that you can store for each memory location is 16 digits. See the "Memory Dialing" section for more details.
No link between the base and handset	• You may have taken the handset at a distance away from the base that is beyond its normal operating range. Refer to the section of "Operating Range" in the manual for more details.
The unit locks up and becomes inoperable	• In the unlikely event that the unit locks up and becomes inoperable, you can reset the system by momentarily disconnecting and reconnecting the handset battery pack. Afterwards, return the handset to its cradle on the base unit to reset the security code before using the unit. • Should a power outage occur while the handset is away from the base unit, the handset must be returned to its cradle on the base unit to reset the security code when power is resumed.

AC ADAPTOR: USE ONLY WITH CLASS 2 POWER SOURCE, RATED
OUTPUT 9VDC, 300mA.

**THIS SYMBOL IS INTENDED TO ALERT THE USER OF THE
PRESENCE OF IMPORTANT OPERATING AND MAINTENANCE
(SERVICING) INSTRUCTIONS IN THE OWNER'S MANUAL.**

IMPORTANT SERVICE INFORMATION

Read this manual before attempting to setup or use this instrument. It contains
important information regarding safe installation and use. Keep this manual for
future reference. Also save the carton, packing and proof of purchase to simplify
and accelerate any needed assistance.

⚠ WARNING

*To prevent fire or shock hazard, do not expose this product to rain or any type of
excess moisture. If accidentally dropped into water, the AC adaptor should
immediately be unplugged from the wall along with the telephone line cord.*

**THIS SYMBOL IS INTENDED TO ALERT THE USER OF
THE PRESENCE OF IMPORTANT OPERATING AND
MAINTENANCE (SERVICING) INSTRUCTIONS IN THE
OWNER'S MANUAL.**

3 4

⚠️ **SAVE THESE INSTRUCTIONS**

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating. These openings should never be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surfaces. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local Power Company.
8. Do not allow anything to rest on the power cord. Do not locate this product where people will step on the cord.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Take it to a qualified service contractor if repair work is required.
12. Unplug this product from the wall outlet and seek service under the following conditions:

A. Power supply cord or plug is damaged or frayed.
B. Liquid has been spilled into the product.
C. Exposure to rain or water.
D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustments of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
E. If the product has been dropped or the cabinet has been damaged.

13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Your phone should be situated away from heat sources such as radiators, heaters, stoves or any other appliance that produces heat.

BATTERY SAFETY INSTRUCTIONS

⚠ CAUTION: To reduce the risk of fire or injury to persons, read and follow these instructions:

1. Use only the battery pack type provided with the unit. Danger of explosion if battery is incorrectly replaced.
   Replace only with the same or equivalent type recommended by the manufacturer.
2. Dispose of used batteries according to the manufacturer's instructions. Do not dispose of the battery in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling the battery in order not to short the battery with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause burns.

5. Recharge only the battery provided with or identified for use with this product. The battery may leak corrosive electrolyte or explode if it is not the correct type.
6. Disconnect telephone lines before installing the battery pack.

⚠ FCC NOTICE

The FCC requires that you be advised of certain requirements involving the use of this telephone.

1. This telephone is Hearing Aid Compatible.
2. This equipment complies with Part 68 of the FCC rules. On the bottom of this equipment is a label that contains, among other information, the ACTA product number and Ringer Equivalence Number (REN) for this equipment. If requested, provided this information to your telephone company.
3. The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your number is called. In most, but not all areas, the sum of the RENs of all devices should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, as determined by the REN, you should call your local telephone company to determine the maximum REN for your calling area.
4. If your telephone causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But, if advance notice is not practical, you will be notified as soon as possible. You will be advised of your right to file a complaint with the FCC.
5. Your telephone company may make changes to its facilities, equipment, operations or procedures that could affect the proper operation of your equipment, if they do, you will be given advance notice do as to give you an opportunity to maintain uninterrupted service.
6. If you experience trouble with the telephone, please contact Southern Telecom Inc. at 1-877-768-8483 or write to: Southern Telecom Inc. at 14C 53rd Street Brooklyn, NY. 11232 USA in U.S.A. and Continent- Wide Enterprises Ltd. at 1-800-667-0293 or write to: Continent- Wide Enterprises Ltd, at 41 Bertal Road, Toronto, Ontario, Canada M6M 4M7 in Canada for

repair/warranty information. The telephone company may ask you to disconnect this equipment form the network until the problem has been corrected or you are sure that the equipment is not malfunctioning.

7. This equipment may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs (Contact your state public utility commission or corporation commission for information).

8. A FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.

9. Please follow instructions for repairing if repairing if any (e.g. battery replacement section), otherwise do not alternate or repair any parts of device except specified.

10. The USOC number of the registration jack for this equipment is RJ11C.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment in to an outlet on a circuit different form that to which the receiver is needed.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved in writing by Southern Telecom may void the user's authority to operate this equipment.

Some cordless phones operate at frequencies that may cause interference to nearby TVs and VCRs; To minimize or prevent such interference, the base of the cordless phone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

⚠️ **AC ADAPTOR: Use only with class2 (classe 2) Power Source, 9V DC output, 300mA, center pin positive.**

3

ST *Southern Telecom*™